



U-verse for iPad

User Guide



AT&T U-verse®

Welcome to U-verse for iPad

U-verse for iPad is an AT&T app that helps you get the most out of your AT&T U-verse TV service. Using a cellular or WiFi data connection, you can learn more about your favorite shows, watch top programs and movies on demand, share comments about programs to Facebook, and more. When your tablet is connected to your U-verse High-Speed Internet home network, you can control your AT&T U-verse TV viewing experience from your tablet.

This User Guide covers the latest version of the app. If your version looks different than the images shown in this User Guide, please upgrade your app to the latest version.

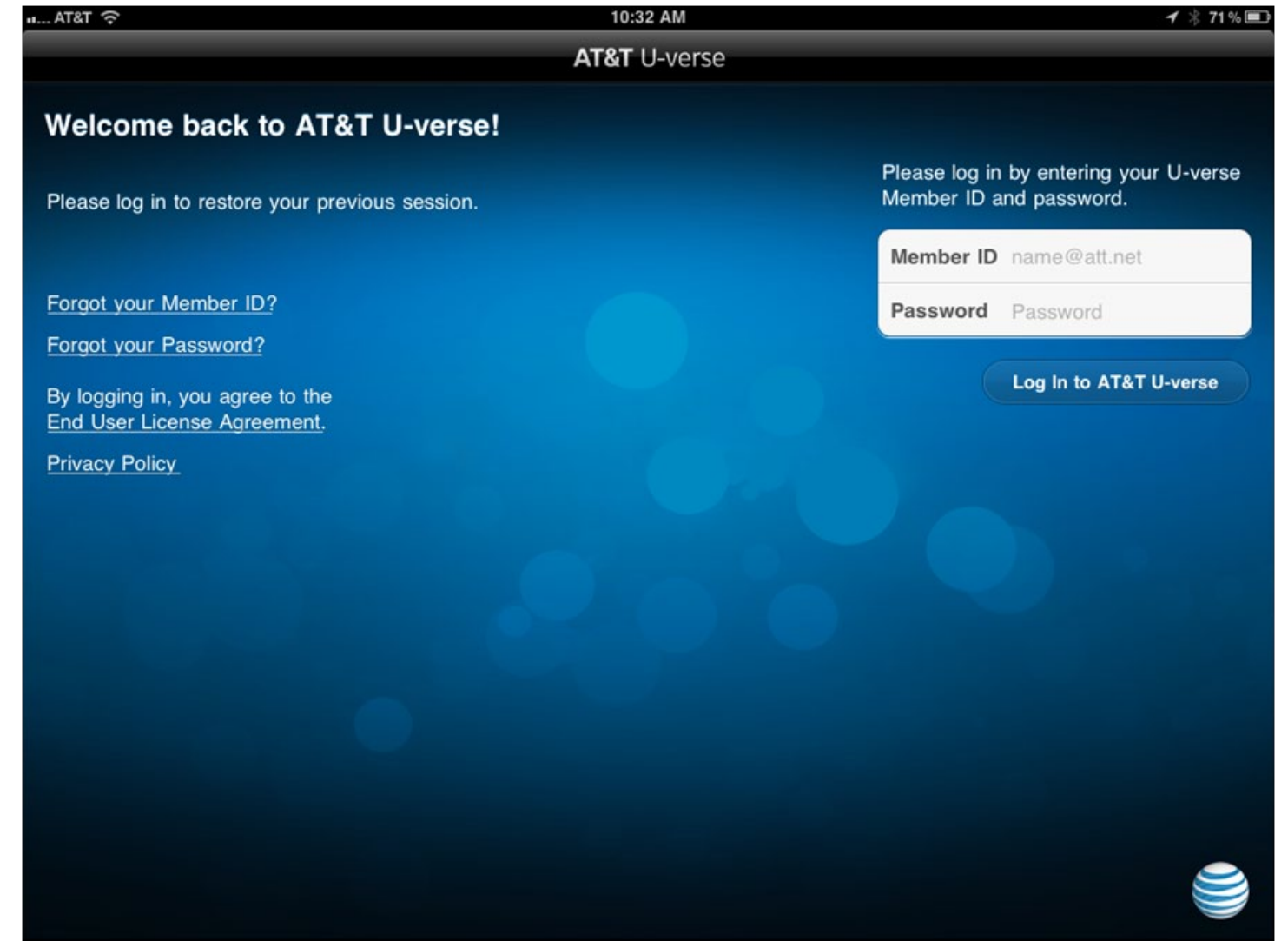


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Logging In & Out

Log into **U-verse for iPad** by entering your AT&T U-verse Member ID and Password. This login uses the same Member ID and Password as your AT&T High Speed Internet account (which is the same as your e-mail account provided with your AT&T High Speed Internet service). In order to access **U-verse for iPad**, you must also be subscribed to AT&T U-verse TV.



After five invalid attempts, access to your account will temporarily be revoked.

After initial successful login, you will be automatically logged in each time you launch the **U-verse for iPad** app.

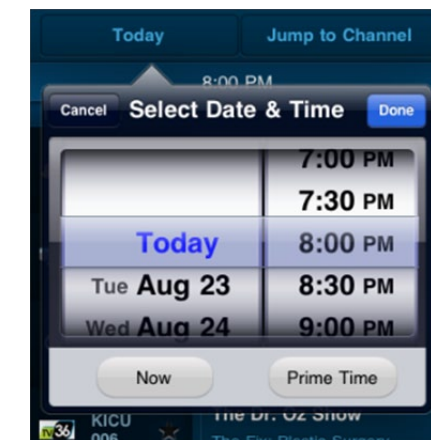
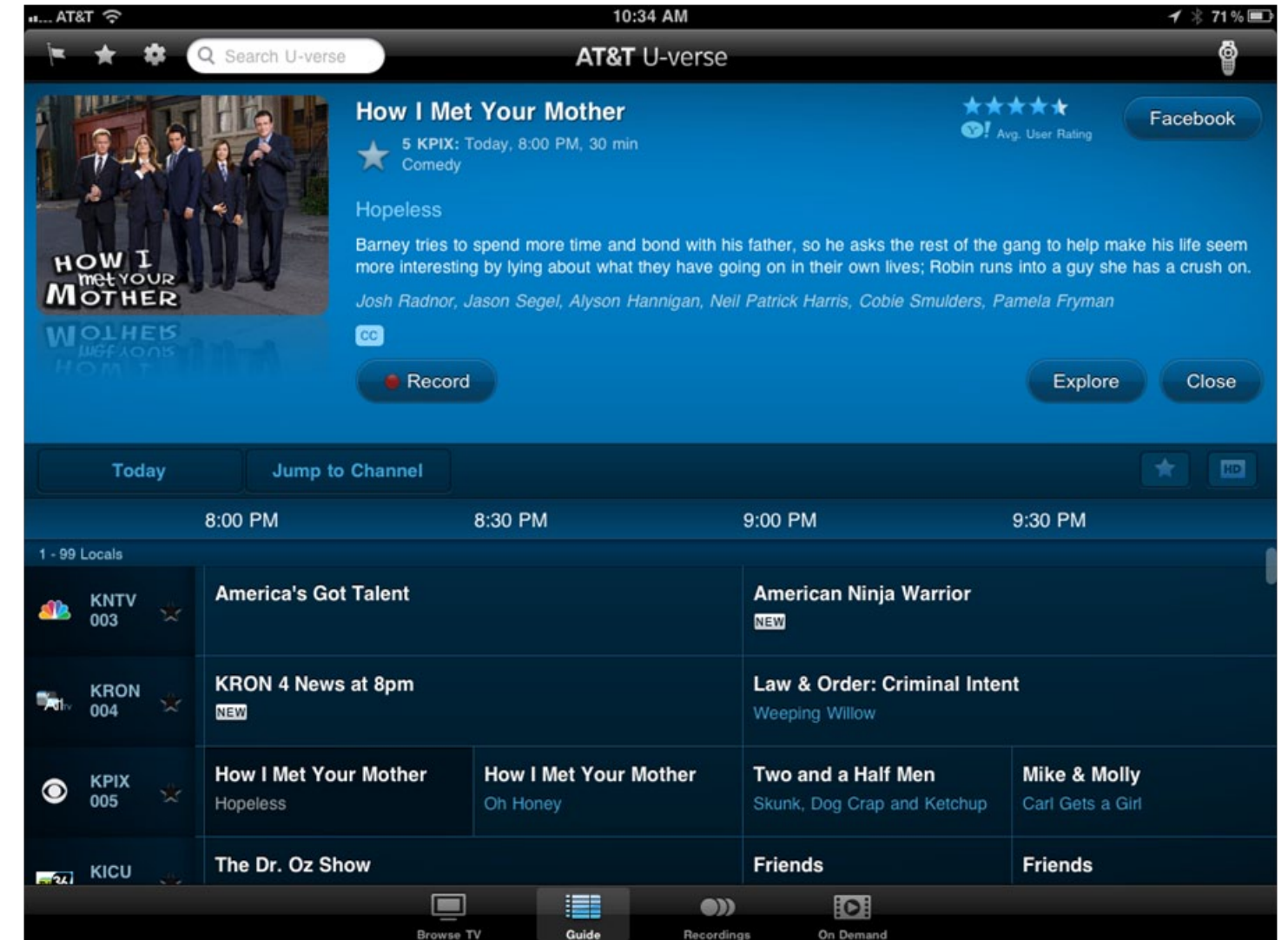
If you wish to log out altogether, tap the **Settings Menu > Log Out > Log Out**.

Navigate the Guide

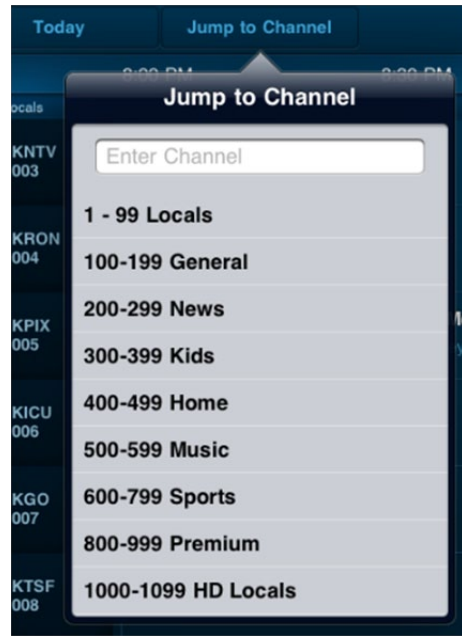
U-verse for iPad gives you two methods for browsing the program guide. First, you can tap the Browse TV icon to see a carousel of program cards, which you can navigate by swiping right and left.



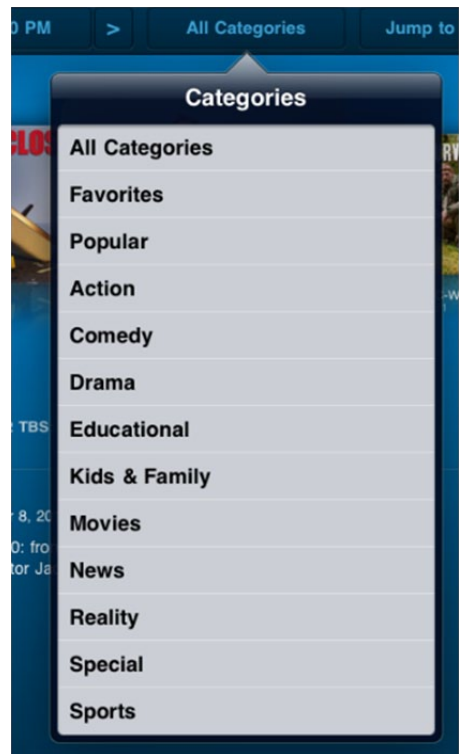
Alternately, tap the Guide icon to see the program guide in a traditional grid format.



In either interface, you can show only HD programs by tapping the **HD** button, or select an alternate time and/or date by tapping the **Select Date & Time** control. You can even use this control to jump directly to prime time.



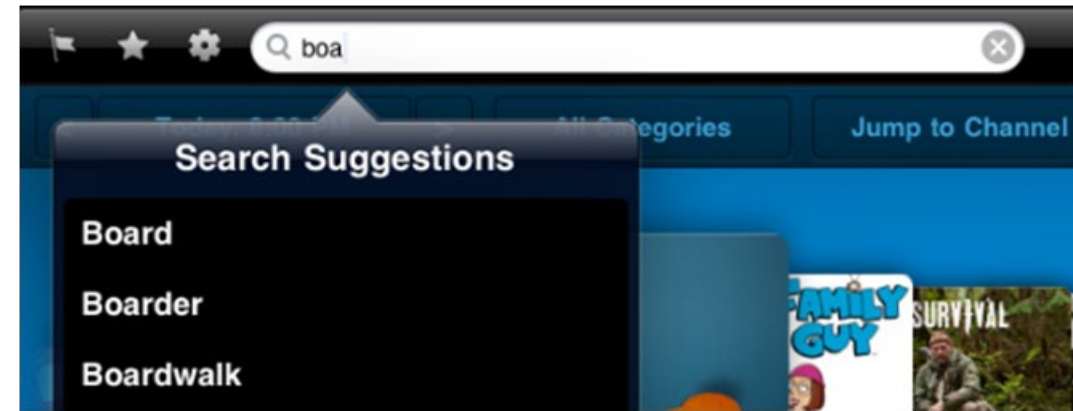
To navigate to specific channels, tap the **Jump to Channel** control. From here, you can select a group of channels or enter a specific channel directly.



The Browse TV view can also be filtered by category. Tap the **Categories** control – labeled with the currently selected category (or “All Categories”). From here, select the desired category.

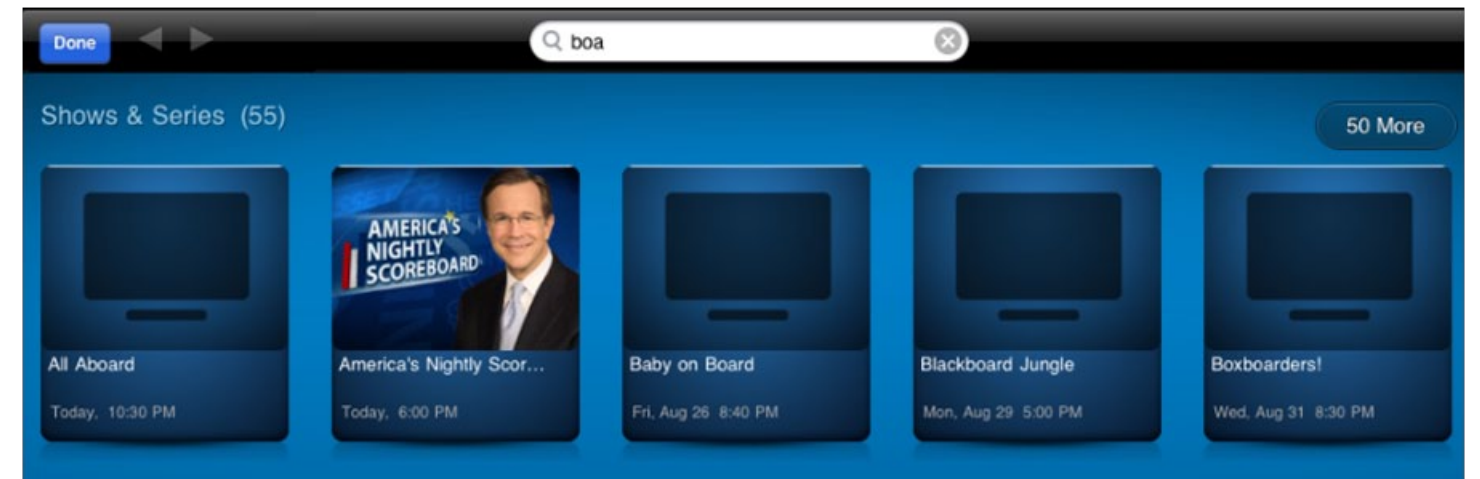
Search for a Program

Tap the **Search** field at the top of the screen to enter one or more search terms.



Enter keywords, titles or names. As you type, search suggestions will be displayed. You can choose one of these suggested terms or keep typing a custom term of your own. When you've entered the desired term, tap the **Search** key on the keyboard.

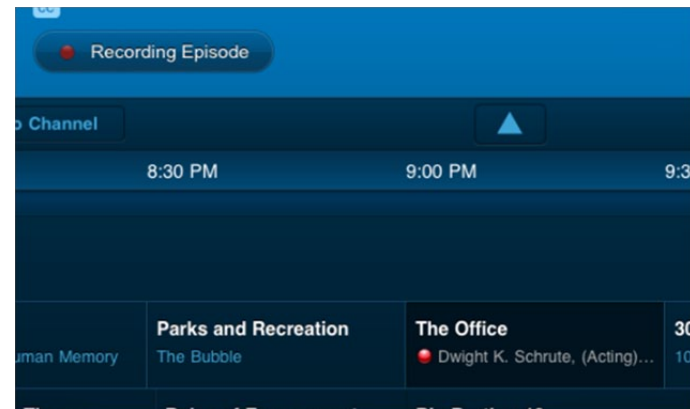
Search results will be displayed.



If desired, refine your search with the **Categories** and/or **HD** filters.

Record a Show or Series

You can set up a recording on your AT&T U-verse Total Home DVR at home from any show detail page. First, browse or search to locate the show you would like to record.



Select the **Record** button to show a menu of recording options. Choose **Record This Episode** to record only this episode or select **Record Series** to record the entire series.

You'll receive confirmation your recording is set.

Update Recording Settings

When scheduling a recording for your U-verse Total Home DVR at home, or for recordings which are already set up, you can update the settings for the recording. From the show details, select **Record** or **Recording Series** to bring up Record Settings.



Tap **Record Options** to access recording options. Each setting has several options. Make the desired setting changes and tap outside the menu to dismiss it.

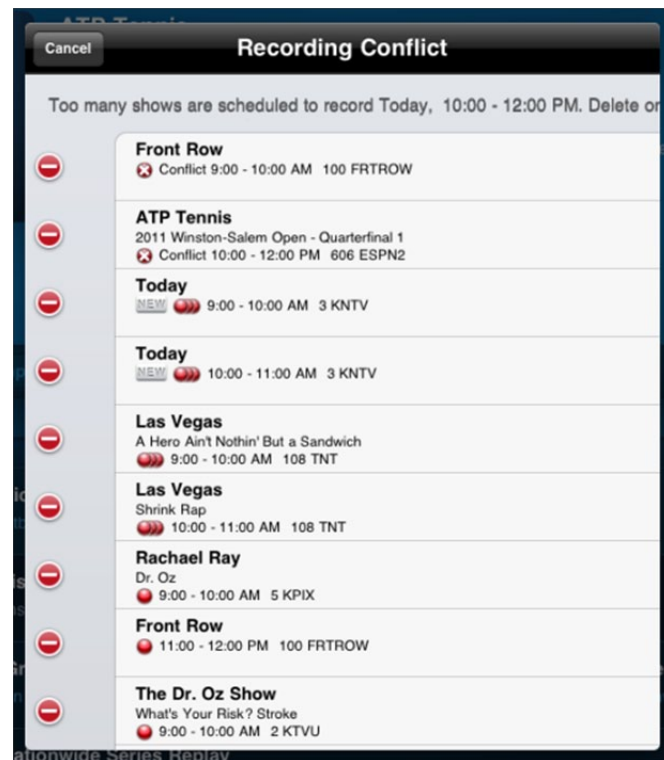


Resolve Recording Conflicts

You are able to record up to four shows at a time on your U-verse Total Home DVR. If you attempt to set a recording and a conflict arises, you can resolve the conflict right from your iPad. When scheduling a recording and this type of conflict arises, you'll see a pop up message.



Press the **OK** button to bring up the recording conflict screen, and follow its instructions to resolve the conflict.



Cancel a Recording

You can cancel individual recordings or series recordings from the show detail page. Select the **Recordings** icon on the menu bar. Select **Scheduled** from the choices on screen to bring up a listing of scheduled recordings. Tap a show to display its details.



From the details page, you can cancel the episode or for series recordings you can cancel the entire series recording.

Delete Recordings on Your Home DVR

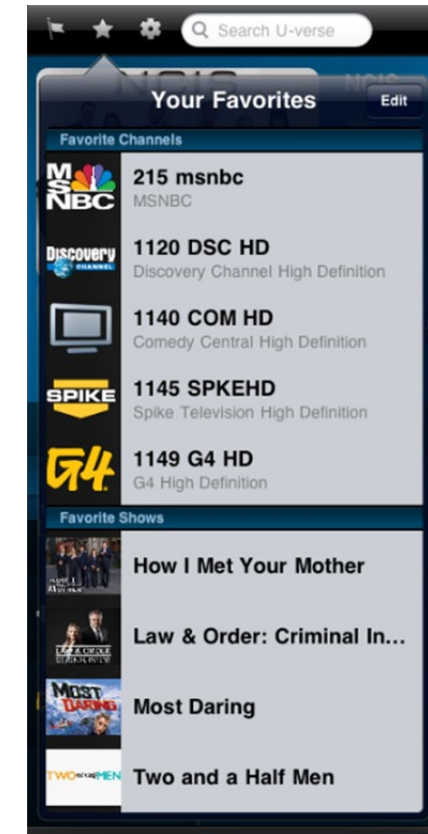
You can delete individual recordings from the show detail page. Select the **Recordings** icon on the menu bar. Select **Recorded** from the choices on screen to bring up a listing of recordings on your U-verse Total Home DVR. Tap a show to display its details.



Select the **Delete** button next to an individual episode to delete it.

Set Up Favorites

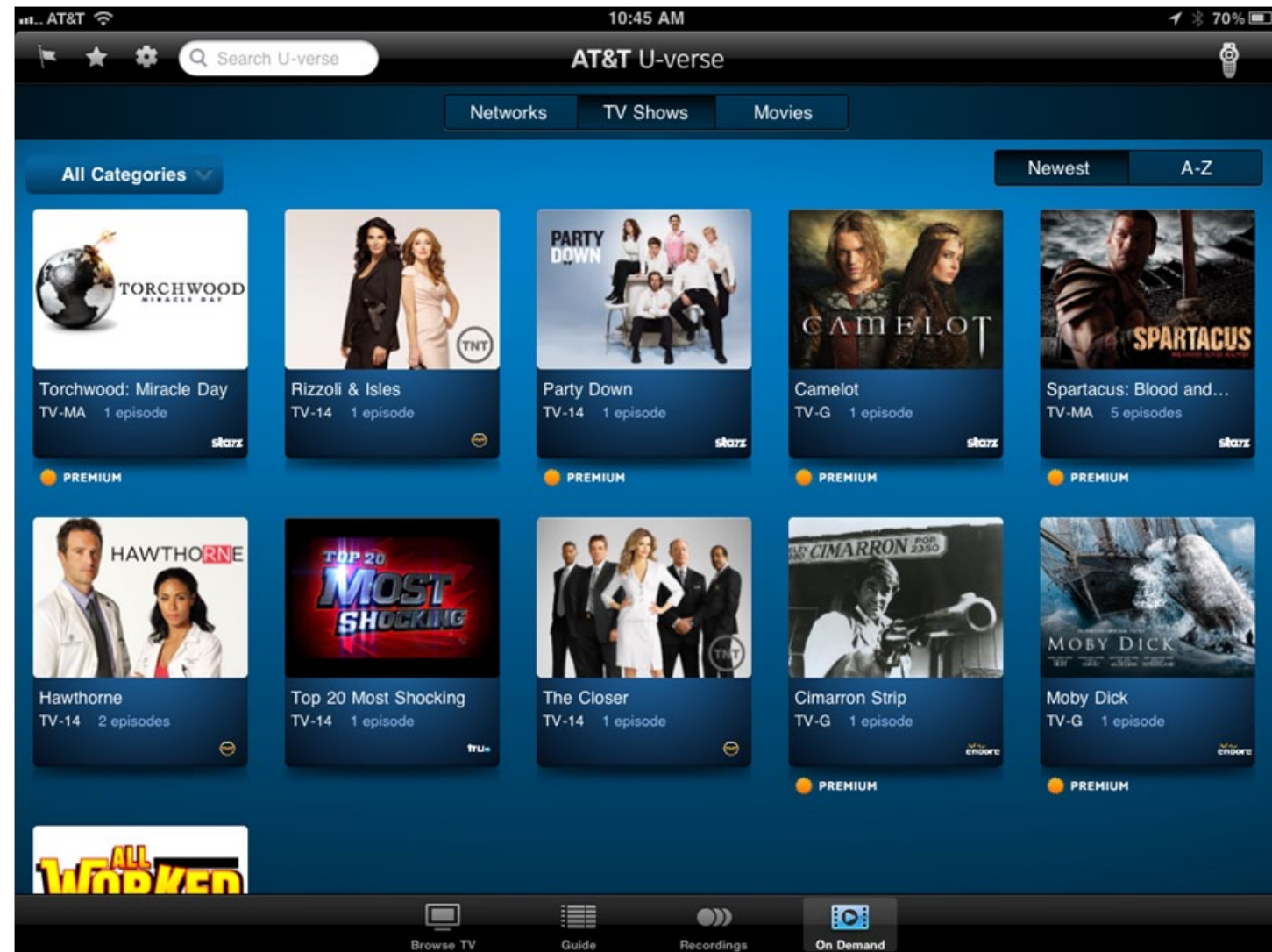
Easily view your favorite channels and shows by designating them as favorites. As you navigate, tap the **Favorites Star** control to set a channel or show as a favorite.



To view your favorites, choose the **Favorites Star** from the top left corner of the screen.

Viewing On Demand Programs

Tap the **On Demand** main menu button to browse a library of streaming full-length TV shows and movies.

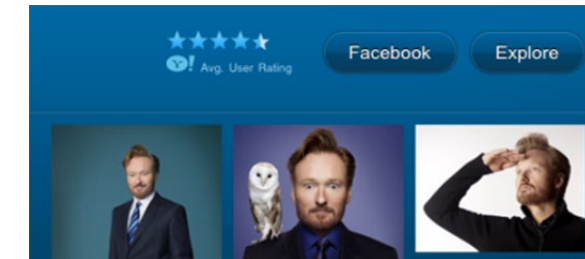


In order to watch these programs, you must be connected to the Internet. Some channels require you to be on a fast cellular data or WiFi connection. Your U-verse TV service package must include a subscription to the channels whose programming you wish to watch.

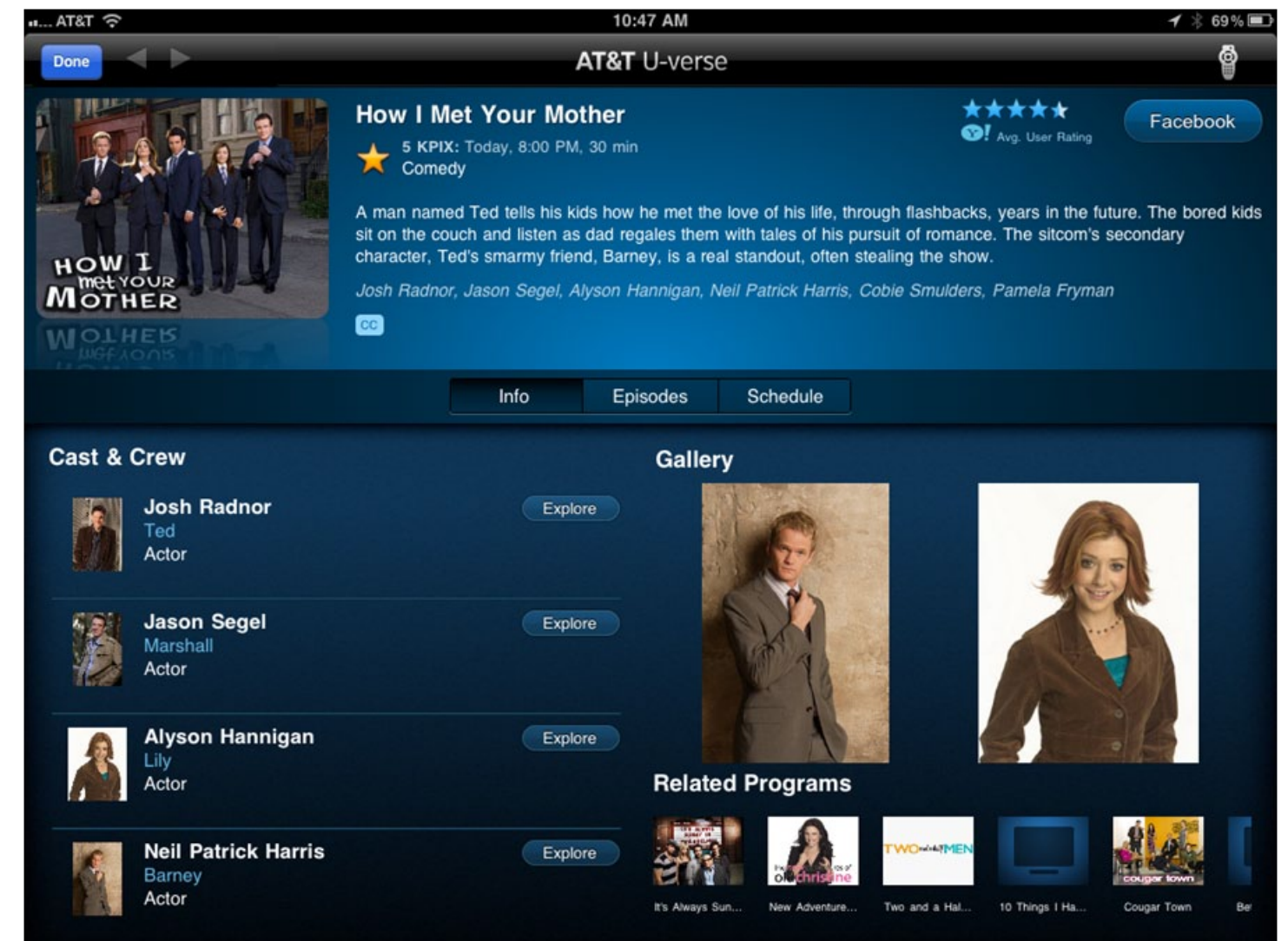
You can watch previews of featured U-verse Movies VoD titles by choosing **On Demand > Networks > U-verse Movies**. You can view these titles on your home TV by renting them from the U-verse Movies library. Press the **On Demand** button on your home remote control to get started.

Explore Additional Content

You can browse additional content about shows in the program guide. When this content is available, you'll see an **Explore** button on the program details page.

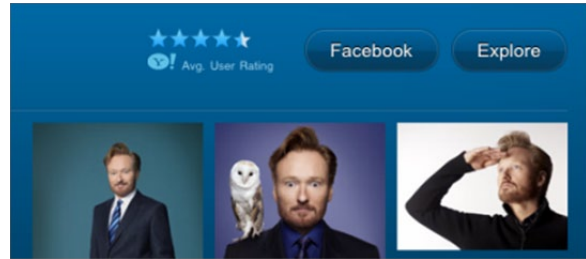


On the **Explore** page, you'll find additional content, such as enhanced descriptions, production photos, actor bios and more.

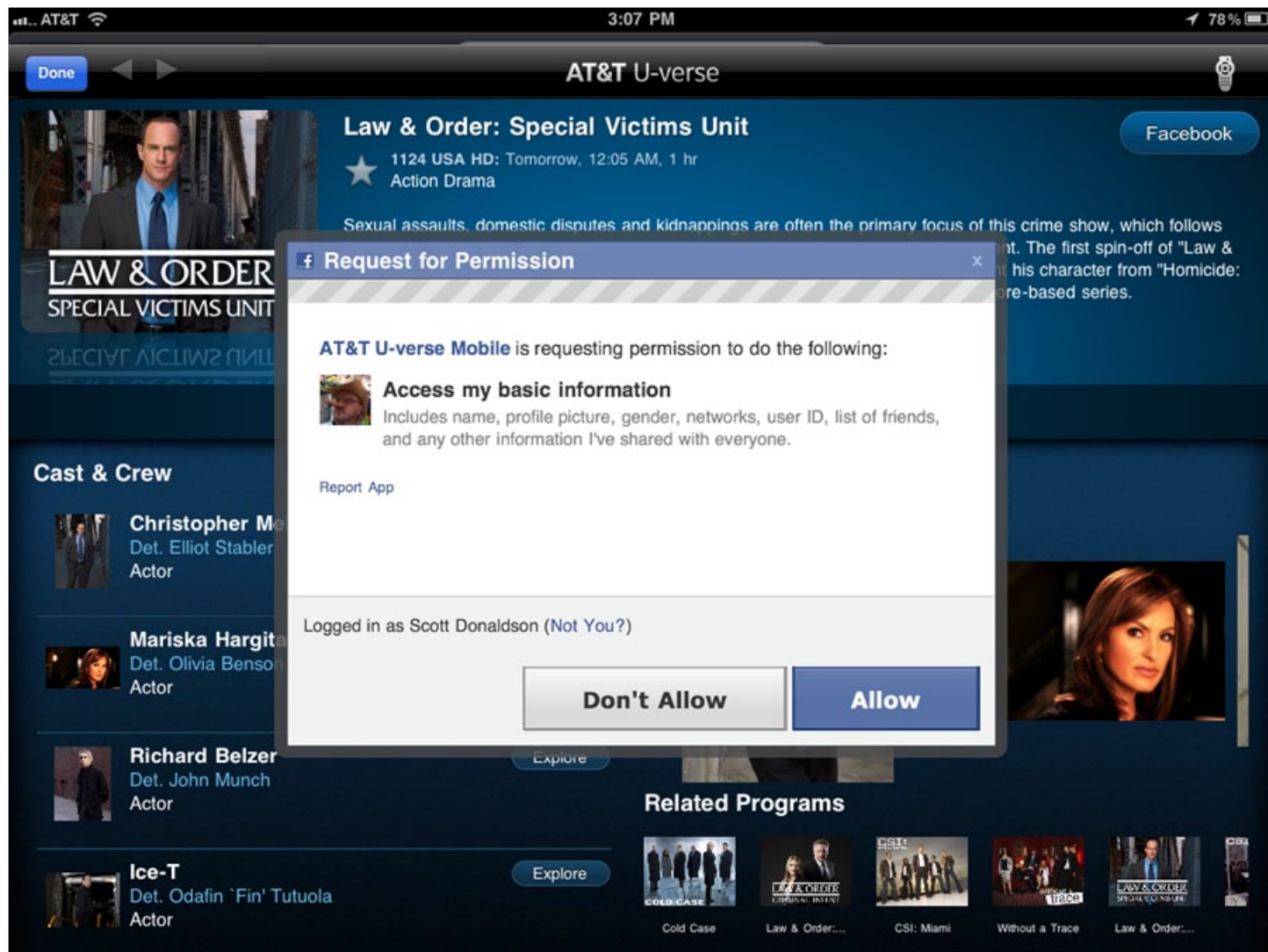


Share to Facebook

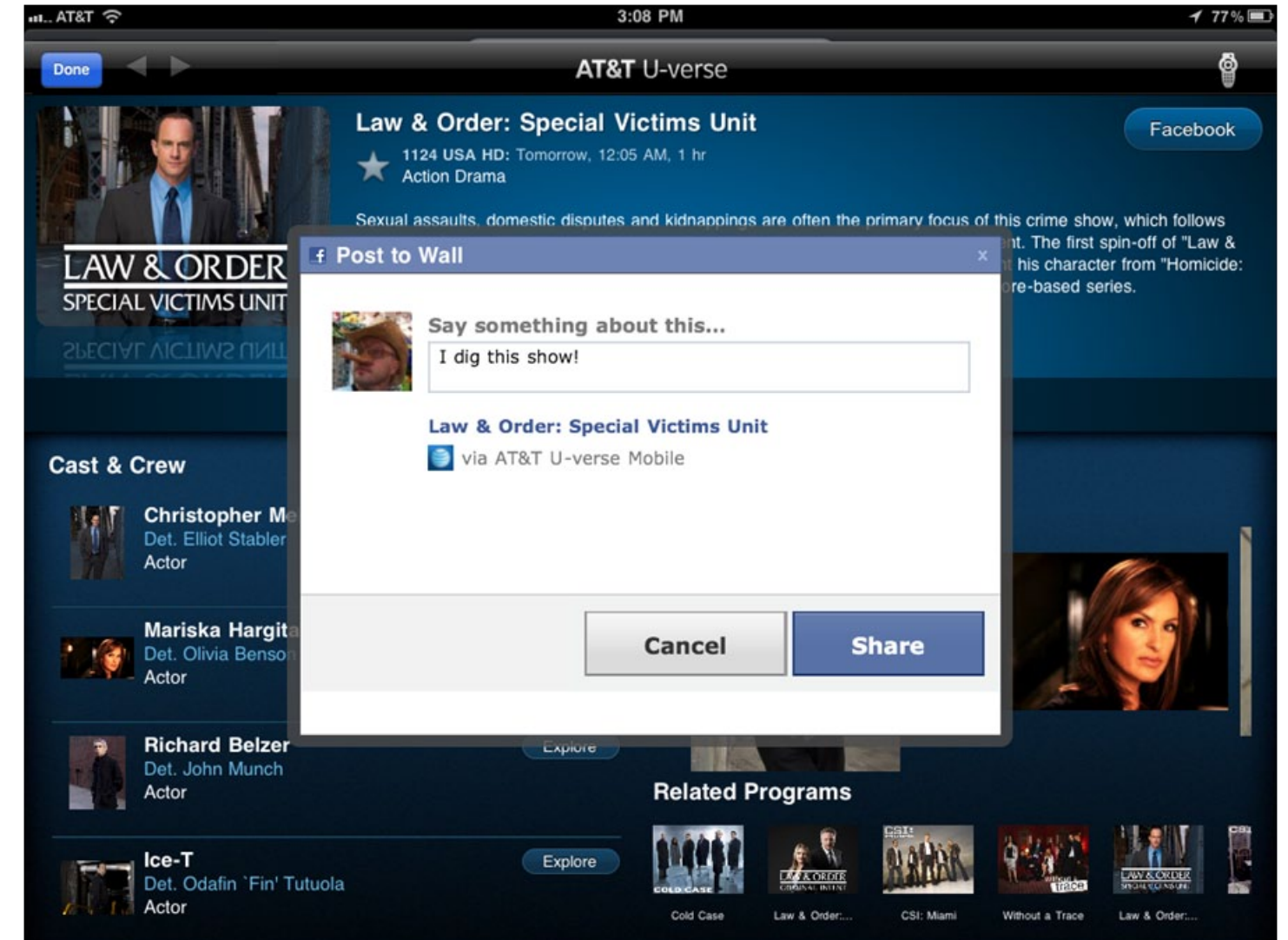
If you'd like to share a link to a program info page to your Facebook wall, tap the **Facebook** button on the program details page.



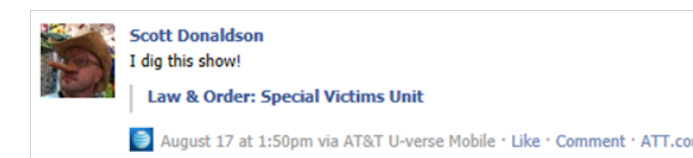
If you haven't previously connected the **U-verse for iPad** app to **Facebook**, you'll be walked through a simple flow to do so.



Once you've connected to Facebook, you won't have to do this step again, and U-verse for iPad will automatically handle the necessary login for Facebook sharing. (The Facebook system may periodically log you out, so you may need to log in again once every few weeks.)



When you're ready to share details about a program to Facebook, tap the Facebook button on the program details page. You may optionally add a short message. Tap the **Share** button to complete the action.

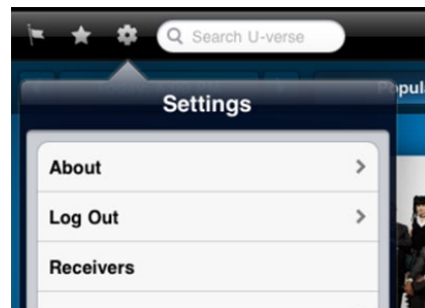


A link to the program's details and your message will appear on your Facebook wall.

Remote Control

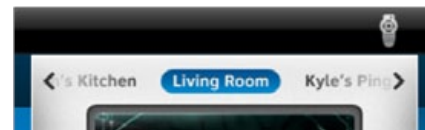


U-verse for iPad can connect (pair) with the U-verse TV receivers your home. Once this is configured, you can select which receiver to control, learn what program is playing on your TV, and issue remote control commands from **U-verse for iPad** to that receiver.

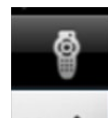


The first time you launch **U-verse for iPad**, you'll be walked through a setup flow enabling you to pair with your receivers. If you didn't establish pairing at this time, or wish to pair with additional receivers, tap on **Settings > Receivers** and follow the on-screen instructions.

In order to connect with your receivers, your tablet must be connected to your home network and you must be logged into U-verse for iPad with a master or sub-account associated with your AT&T High-Speed Internet service.



If you've set up a connection with multiple receivers, you can choose which one to connect with by using the **Choose Receiver** spinner at the top of the screen.



If you wish to show or hide the remote control, tap the **Remote** icon in the top right corner of the screen.

Why can't I connect U-verse for iPad to my receiver?

Your iPad must be connected to your U-verse wireless home network to communicate with your receiver. Check the settings of your device to ensure it's connected to your U-verse wireless home network, and not via 3G.

If you are on your wireless network and still can't connect to your receiver, try rebooting your receiver by hitting **Menu** on your remote control. Scroll to **Options** and select **Restart**. After the reboot is complete, try to connect again.

After I rename a receiver, why doesn't it show on U-verse for iPad?

If you rename your receiver while **U-verse for iPad** is open, you may need to close and re-launch the app before it recognizes the new receiver name.

More information about U-verse enabled applications can be found at the [U-verse TV support site](#).

Frequently Asked Questions

What do I need to use AT&T U-verse for iPad?

U-verse for iPad can be run on all models of iPad (OS version 4.2.1 and higher) and on Android tablets (OS version 3.0 (Honeycomb) and higher).

How much does AT&T U-verse for iPad cost?

The AT&T **U-verse for iPad** application is free of charge, though access to content from certain On Demand channels requires subscription to that channel as part of your U-verse TV service. Content from these channels is viewable at no extra charge.

Where can I go for questions about my bill?

You may view your U-verse bill at uversecentral.att.com.

Will any additional charges appear on my phone bill?

You may incur data charges on your wireless bill while using **U-verse for iPad** features, depending on your data plan.

Do I need WiFi to use AT&T U-verse for iPad?

U-verse TV subscribers are able to use most **U-verse for iPad** features over either WiFi or the cellular network. Some On Demand streaming video content may require a high-bitrate cellular or WiFi data connection.

Can I watch On Demand movies when my tablet is not connected to WiFi or cellular data?

No. On Demand videos are streamed (not downloaded) to your tablet, so to view this content, your tablet must be connected to the Internet.

If I get a new device, how do I transfer AT&T U-verse for iPad to it?

Download the application on your new device and sign in using your U-verse member ID and password.

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Where can I get more information on U-verse for iPad?

Please visit the online help site for U-verse at uverse.att.com/support and search for 'U-verse for iPad'.

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