



Sent on behalf of the Northwest Arkansas Health Care Community

Contact: Martine Pollard | 501-350-8001 | martine.pollard@mercy.net

UPDATED: NWA COVID-19 SCREENING & TESTING RESOURCES

as of 07/20/2021

TESTING CRITERIA

SYMPTOMS - Symptoms include exhibiting any of the following: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea

NO SYMPTOMS: Exhibit no symptoms but have had significant contact with confirmed COVID-19 positive individuals. Significant contact is defined to be less than six feet from COVID-19 individual for more than 15 minutes with or without face covering.

If you have been exposed to COVID-19 but do not meet the testing criteria listed, contact your Local Arkansas Department of Health Unit for testing. Northwest Arkansas Local Health Unit information is listed below.

Arkansas Department of Health NWA COVID-19 Testing Locations

Benton County Health Unit (Rogers): 479-986-1300

**8 a.m. – 3:20 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 5 p.m., Tuesday
1200 W. Walnut Street, Suite 2200, Rogers, AR 72756**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Rapid testing available for symptomatic patients and for traveling needs.
- ** All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

Benton County Health Unit (Siloam Springs): 479-549-3794

**8 a.m. – 3:20 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 5 p.m., Tuesday
101 W. University, Siloam Springs, AR 72761**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Rapid testing available for symptomatic patients and for traveling needs.
- ** All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.



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Carroll County Health Unit (Berryville): 870-423-2923

**8 a.m. – 3:20 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 5 p.m., Tuesday
402 Hailey Rd, Berryville, AR 72616**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. No symptoms needed. Appointments recommended but not required.
- Rapid testing available depending on criteria after a nursing assessment.
 - ** All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

Madison County Health Unit (Huntsville): 479-738-2612

**8 a.m. – 4:30 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 6 p.m., Tuesday
709 N College St, Huntsville, AR 72740**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Appointment recommended but not required.
- Rapid testing available for symptomatic patients only.
 - ** All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

Washington County Health Unit (Fayetteville): 479-521-8181

**8 a.m. – 4:30 p.m., Monday - Friday
3270 N Wimberly Drive, Fayetteville, AR**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient.
- Rapid testing available for symptomatic patients only.
 - ** All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

Arkansas Department of Health Call Center:

Arkansas Department of Health call center answering questions from health care providers and the public.

- Call: **1-800-803-7847** (8 a.m. to 4:30 p.m.)
- Call: **501-661-2136** (after hours)



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NWA Health Care Provider COVID-19 Testing Locations

WALMART/Quest Drive-Thru Testing Site

- Walmart and Quest have opened a testing site for anyone with COVID-19 symptoms. Those seeking testing must first qualify for COVID-19 screening and schedule an appointment at: www.MyQuestCovidTest.com
- Open Monday – Friday 9:00 a.m. – 1:00 p.m. and 2:30 p.m. – 4:00 p.m.

Veterans Health Care System of the Ozarks

Veterans enrolled in VA health care: 1-800-691-8387

- For veterans who are concerned they may have symptoms of COVID-19, flu or cold, contact the VA at 800-691-8387 before going to scheduled appointments. Clinical staff are available to provide 24/7 virtual care and support, including nurse advice and triage. This service is available at no cost to Veterans enrolled for VA health care.

UAMS Northwest

COVID-19 UAMS Hotline: 1-800-632-4502

- UAMS has set up a coronavirus hotline for people who have questions or feel they may have symptoms.
- **ONLINE SCREENING: www.UAMSHealth.com/HealthNow**
- You can get a screening for COVID-19 online for free. COVID-19 screening is for adults (at least 18 years old) who are in Arkansas.
- For people younger than 18 years old, call Arkansas Children's at 1-800-743-3616. Staff can answer your questions and screen you over the phone. You can call 24 hours a day, 7 days a week.

UAMS Drive-Thru COVID-19 Vaccine and Testing Clinic: 479-332-0222

10 a.m. – 5:30 p.m., Monday – Friday

1100 N. Woolsey Ave., Fayetteville, AR 72703

- Now offering COVID-19 testing and the two-dose Pfizer vaccine.
- This clinic is open to Arkansans age 12 and older.



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AR-Connect Call Center: 501-526-3563 or 800-482-9921

- Arkansans experiencing mental health issues or stress related to the COVID-19 pandemic may receive immediate help 24 hours a day through the UAMS AR-Connect program with no out-of-pocket cost to the patient. The AR-Connect call center is available 24 hours a day, seven days a week. A live video virtual clinic operates Monday through Friday, 8 a.m. to 5 p.m.

Washington Regional Medical Center

Washington Regional Coronavirus Hotline 479-463-2055

8 a.m. – 4:30 p.m., Monday – Friday

Washington Regional Urgent Care – Fayetteville location 479-404-1010

8 a.m. – 4 p.m., Seven Days a Week

3 E. Appleby Road, Suite 1, Fayetteville, AR (located in the William L. Bradley Medical Plaza)

- The Washington Regional Fayetteville Urgent Care location will provide COVID-19 testing services for both asymptomatic individuals who have been exposed to the virus and people experiencing symptoms of a respiratory illness.

Washington Regional Eureka Springs Family Clinic

8 a.m. - 12. p.m., Monday – Friday (In-office testing, appointment required)

146 Passion Play Road, Suite A, Eureka Springs, AR

Washington Regional Crossroads Family Clinic

8 a.m.– 10 a.m. & 1:30 p.m.- 4 p.m., Monday – Thursday

(Drive-up testing no appointment needed)

8 a.m. – 10 a.m., Friday (Drive-up testing no appointment needed)

1420 Highway 62-65 N., Harrison, AR



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Northwest Health System

Bella Vista EMS Community Partners & Northwest Medical Plaza-Sugar Creek: 479-306-7507

8 a.m. – 5 p.m., Monday - Friday

- The Bella Vista Fire Department and EMS' Community Paramedics are offering in-home testing for COVID-19 as needed following pre-screenings and telemedicine visits for patients who meet certain criteria in coordination with Northwest Medical Plaza-Sugar Creek.

Mercy GoHealth

Mercy GoHealth Testing Locations & Information:

- COVID-19 diagnostic tests are available at all centers for patients with or without symptoms.
- Register online at <https://www.gohealthuc.com/arkansas#covid19>
 - **Rogers**
 - Monday - Friday 8 a.m. – 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
 - Call: **479-616-1485**
 - 2012 S Promenade Blvd., Rogers, AR 72758
 - **Springdale**
 - Monday - Friday 8 a.m.- 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
 - Call: **479-318-0161**
 - 4962 Elm Springs Rd Ste 5, Springdale, AR 72762
 - **Fayetteville**
 - Monday - Friday 8 a.m. – 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
 - Call: **479-439-8120**
 - 3391 N College Ave Ste 1, Fayetteville, AR 72703
 - **Bentonville**
 - Monday - Friday 8 a.m. – 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
 - Call: **479-986-6090**
 - 3101 SE 14th St. Bentonville, AR 72712



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MANA

MANA offers drive-up testing at the locations listed below. Appointments are required at some clinics. Patients will complete a COVID-19 Screening Form or telemedicine screening (Northwest Arkansas Pediatrics) prior to testing.

- **MANA Family Medicine South's Fever and Respiratory Clinic: 479-442-2822**
2523 E. Huntsville Road, Fayetteville
7 a.m. - 3 p.m., Monday – Friday
Walk-in testing for patients with symptoms, no appointment required.
- **MANA Family Medicine Springdale: 479-750-3630**
1109 S. West End Street, Springdale
1 p.m. - 4 p.m., Monday – Friday
By appointment only.
- **MANA Family Medicine Har-Ber: 479- 361-1020**
171 N. Maestri Road (Hwy 112), Springdale
8 a.m. - 12 p.m. & 1 p.m. - 4 p.m., Monday - Thursday
By appointment only.
- **MANA Family Medicine Pinnacle Hills: 479-464-5599**
3730 Pinnacle Hills Parkway, Suite 2, Rogers
8 a.m. – 5 p.m., Monday - Friday
By appointment only.
- **MANA Urgent Care Wedington: 479-442-0006**
1188 N. Salem Road, Suite 6, Fayetteville
7 a.m. - 6 p.m., Monday - Sunday
Drive-up testing, no appointment required.
- **MANA Urgent Care College: 479-521-0200**
1673 N. College Avenue, Fayetteville
7 a.m. – 6 p.m., Monday – Sunday
Drive-up testing, no appointment required.



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- **Northwest Arkansas Pediatrics: 479-442-7322**
3380 N. Futrall Drive, Fayetteville
8 a.m. – 1:30 p.m. & 2:30 p.m. - 5 p.m., Monday -Friday
Please call to schedule a telemedicine screening appointment.

Community Clinic

Community Clinic: Call or Text 1-855-438-2280

8 a.m. – 5 p.m. Monday – Friday

- Appointment is required and for symptomatic patients only. Patients will be seen by a provider.
 - Community Clinic Rogers Medical, 1233 W Poplar St., Rogers, AR 72756
 - Community Clinic Siloam Springs, 500 S Mt Olive, Siloam Springs, AR 72761
 - Community Clinic Springdale, 614 E. Emma Ave., Springdale, AR 72764

Arkansas Children's Northwest

Arkansas Children's: 479-725-6995

8 a.m. – 12p.m., Monday-Friday

- COVID-19 testing available for both symptomatic and asymptomatic patients ages 0-21, Monday – Friday with an order from a physician. By appointment only at our drive through testing site. Once an order is obtained, parents can call to schedule an appointment.



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ADDITIONAL COMMUNITY TESTING RESOURCES

Walgreens COVID-19 Drive-Thru Testing

- By appointment only. Online assessment must be completed first.
- <https://www.walgreens.com/findcare/covid19/testing>

ADDITIONAL TRUSTED RESOURCES

- Several COVID-19 resources from the NWA Health Care Community can be found on the NWA Council's website: nwacouncil.org/covid19
- Centers for Disease Control and Prevention COVID-19 Guidelines: www.cdc.gov/coronavirus/2019-ncov/index.html
- Arkansas Department of Health COVID-19 Guidelines: www.healthy.arkansas.gov
- American College of Occupational and Environment Medicine and MDGuidelines® COVID-19 Practice Guideline: <https://info.mdguidelines.com/wp-content/uploads/2020/05/ACOEM-COVID-May-8-public.pdf>

About the Northwest Arkansas Health Care Providers

The coordinated efforts and messaging from the Northwest Arkansas health care providers is a result of deep personal and professional relationships among the region's health care systems and the Northwest Arkansas Council Health Care Transformation Division. The region's health care providers were able to pivot their focus to address the COVID-19 crisis. Participating health care providers include Arkansas Children's Northwest, Community Clinic, Mercy Northwest Arkansas, Northwest Health, UAMS Northwest, Veterans Health Care System of the Ozarks and Washington Regional Medical Center.

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