

USB-DISPLAY Wireless USB Display Adapter Set User Guide





© 2009 Cables UnlimitedTM. All rights reserved. All rights, title and interest, copyrights, patents, know-how, trade secrets and other intellectual property relating to this publication and to Cables UnlimitedTM products are proprietary products of Cables UnlimitedTM. The information presented in this publication does not form part of any quotation or contract, is believed to be accurate and reliable, and may change. No part of this publication may be reproduced in any form whatsoever without prior written approval by Cables UnlimitedTM

The Cables Unlimited[™] model # USB-ADAPTER Wireless USB Adapter set is protected by patents and pending patent applications.

Any and all other trademarks, product names and other intellectual property rights are the sole property of their respective owners. Cables Unlimited[™] Proprietary Information

> Cables Unlimited[™] Customer Support: Tel: 800-609-7550 Fax: 800-609-7538 CustomerSupport@cablesunlimited.com

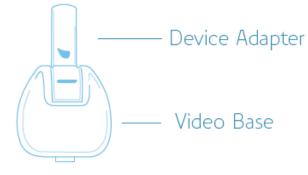


Table of Contents

1	W	hat's in the Package	.4		
2	Positioning the Display Adapter5				
		Positioning the PC Adapter			
3		oftware Installation and First Connection			
Ŭ					
		Connect the PC Adapter to the PC Connect the Display Adapter			
4	Wi	ireless USB Manager User Interface	12		
	4.2 4.3 4.4	Wireless USB Manager System Tray Icon Accessing the Wireless USB Manager Blocking or Disassociating a Device Changing Device Names in the Wireless USB Manager Advanced Settings	12 15 16		
5	Us	sing and Configuring the Display Adapter	18		
	5.1 5.1 5.2 5.2 5.3 5.3 5.3 5.3 5.3 5.3 5.3 5.3 5.3 5.3	Using the Display Adapter	18 19 19 20 21 23 23 24 24 25 26 27 27		
6		D Indications			
-	-	ix A: Troubleshooting Help			
Ap	opend	ix B: Pairing Procedure	33		



1 What's in the Package



Display Adapter



PC Adapter







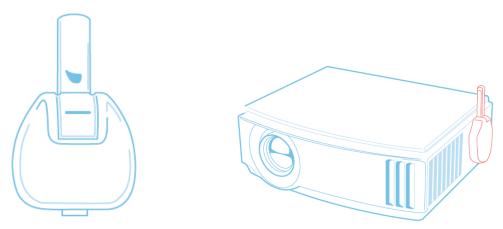
2 Positioning the Display Adapter

The Wireless USB Display Adapter is designed for two possible mounting options:

 Simple table placement – the Video Base is placed on a flat horizontal surface, and the Device Adapter is connected at 90 degrees to the base so that it is vertical.



• Vertical mounting –the Video Base is fastened to a wall, a projector, or behind a display screen, and the Device Adapter is connected so that it is flat with the mounting surface, with the Device Adapter pointing upwards.



Note: For best performance, it is recommended to always position the Device Adapter vertically so that it is pointing upwards.



2.1 Positioning the PC Adapter

To achieve best performance it is recommended to position the PC Adapter in the upright position.

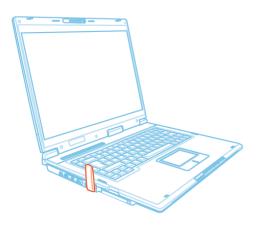


Figure 1: PC in working mode - PC Adapter in upright position

When the laptop is not in use, the PC Adapter can be rotated 90 degrees for storage, as seen in the following illustration:

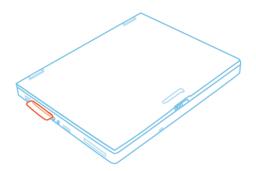


Figure 2: Laptop inactive - PC adapter in horizontal position for storage.



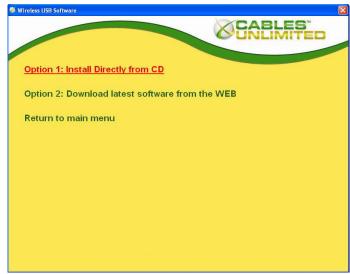
3 Software Installation and First Connection

Note: If your PC contains a previous Wireless USB Suite driver installation, please perform a proper uninstall procedure using the Windows **Control Panel**.

- 1. Ensure that the PC Adapter is unplugged from the PC.
- 2. Insert the installation CD in the PC CDROM drive.
- 3. The installation CD auto-play menu is displayed.

🍯 Wireless USB Software	
	CINEINITED
Install Wireless USB Software for Windows XP and Vista only	
Quick Start Guide	
User Guide	
Browse this CD	
Download Acrobat Reader	
Exit	
	14.0.22.0

4. Select .Install Wireless USB Software.



The installer offers two options:

- Option 1: Install Directly from CD initiates the installation process from the CD.
- **Option 2: Download latest software from the WEB -** provides a link to a web address where you can download software updates. If you choose this option, follow the instructions provided on the software download page.
- 5. If you select **Option 1: Install Directly from CD**, the install wizard begins installing the Wireless USB software. The installation process may include more than one stage to



accommodate different drivers that are installed. Following the Wireless USB drivers, the Display drivers and application are installed.

Wireless USB Software			ØGAE	BLES" IMITED
Installing	drivora	nlongo w	- it	
Installing	urivers,	piedse w	dil	
				Cancel

6. Choose your geographic region to comply with your local radio regulations. This setting can be changed if needed once the software is installed.

WUSB WinDrivers v.14.0.23.0	
	Choose Your Geographic Location Please select your geographic location from the following list of regions.
	USA USA Europe Japan Korea China
	Next > Cancel

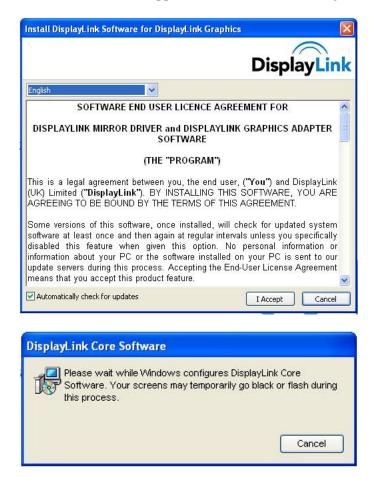
7. Follow the onscreen instructions, and proceed by clicking **Next>** when prompted, or by approving authorization requests to continue the installation.



WUSB WinDriversPackage - InstallShield Wizard			
	Preparing to Install		
	WUSB WinDriversPackage Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.		
	Configuring Windows Installer		
Cancel			

8. When the Wireless USB Driver installation has completed, the Display driver installation begins.

Click **I** Accept to approve the end-user license agreement and continue installation.



9. When the installation procedure has successfully finished, you are automatically returned to the opening screen of the Auto-play menu.

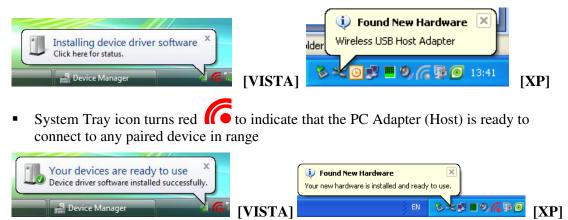


Wireless USB Software	
Install Wireless USB Software for Windows XP and Vista only	
Quick Start Guide	
User Guide	
Browse this CD	
Download Acrobat Reader	
Exit	
	14.0.22.0



3.1 Connect the PC Adapter to the PC

• Connect the Wireless USB PC Adapter to a high speed PC USB port. The system will automatically detect and install the drivers for the connected PC Adapter



3.2 Connect the Display Adapter

- 1. Attach the Display Adapter to the remote display device (TV/Projector/Monitor) and ensure the PC (with PC Adapter attached) is within 3 meter distance from the Display Adapter for the initial connection. Ensure the two adapters have clear line-of-sight. Connect the 5VDC power supply to the Video Base power receptacle.
- **Note:** The PC Adapter and Device Adapter in this set are already paired and do not require performing a pairing procedure. If you should need to perform pairing manually for any reason (e.g. connecting to a new host PC Adapter, or adding a Device Adapter that was not purchased in a set), please refer to Appendix B: Pairing Procedure
- 2. Wait for the System Tray icon to turn green (, indicating that a wireless connection

with the Display Adapter has been established. The Display icon === is also displayed as soon as a connection is established and the Display drivers are active.



Note: If you do not see the icon changing to green, or do not see the Display icon, please see Appendix A: Troubleshooting Help for suggestions.



4 Wireless USB Manager User Interface

The Wireless USB Manager is the main user interface which allows you to monitor and control the available Wireless USB devices and connections that are within range of the PC.

4.1 Wireless USB Manager System Tray Icon

The Wireless USB Manager icon is automatically displayed in the Windows System Tray whenever Windows starts. The color and shape of the icon indicates the current activity state, as described in the following table:

Icon Color	Status
6	Connected (green icon) A wireless connection is established with a Wireless USB Device Adapter.
6	Host Hardware Enabled (red icon) Wireless USB PC Adapter is connected to the PC (PC Adapter is enabled), but no wireless connection is detected.
6	Host Hardware Disconnected (gray icon) Wireless USB PC Adapter is not connected.
Host Hardware Disabled (gray icon with X) Wireless USB PC Adapter is disabled.	
	Note: Under the Japan regional setting, this icon is displayed whenever the AC power source is disconnected from the PC.
6	Wireless USB Channel is Busy (green icon with exclamation) Low channel quality detected, but at least one Wireless USB device is still connected. To improve connection quality, see Appendix A: Troubleshooting Help for suggestions.
6	Wireless USB Channel is not available (red icon with exclamation) No available channel detected. To improve connection quality, see Appendix A: Troubleshooting Help for suggestions.

4.2 Accessing the Wireless USB Manager

To access the Wireless USB Manager:

Right click the Wireless USB Manager System Tray icon and select Wireless USB Connections to display the Wireless USB Manager screen.

Wireless USB M	lanager
Help	
About	
Exit	

Figure 3: System Tray Icon - Context menu



Menu Option	Description
Wireless USB ManagerDisplays the main user interface, which displays a list of Wireless USB of are available, and their connection status (Connected, Not Connected Blocked)	
Help Opens the help/troubleshooting file (HTML format) in a browser	
About Displays the About screen, containing version information for the drivers an	
Exit	Closes the Wireless USB Manager application

Table 1: Context menu options

🕻 Wireless USB Man	ager	? ×
Host ID:	11.12.CC.DD.EE.FF	
L Wireless U	SB Dongle	Connected
Advanced Se	ttings	
About		Close

Figure 4: Wireless USB Manager– remote device connected



Menu Option	Description		
Host ID	Displays the currently connected PC Adapter ID number		
Connection Quality:	The following are the different states of the connection status icon which indicates the connection quality:		
	Blocked –		
	Not connected –		
	Medium-		
	Good –		
	Very Good-		
	Excellent –		
Advanced Settings Displays the Advanced Settings screen, allows configuration of the PC Adasettings.			
Close	Closes the Wireless USB Manager screen, does NOT close the Wireless USB Manager application.		
About Displays the About screen containing basic information regarding the software and vendor details			
(Help)	Opens the help/troubleshooting file (HTML format) in a browser		

Table 2: Wireless USB Manager options

Page 14

4.3 Blocking or Disassociating a Device

The Wireless USB Manager screen allows you to remove devices or to temporarily disable them from connecting to the Host.

To Block a device temporarily, and prevent it from connecting to the Host:

• Right click the device name in the Connection list and select **Block Device**.

To remove a device from the list of available devices completely:

• Right click the device name in the Connection list and select **Disassociate Device**

Note: The **Disassociate Device** option is only available for Device Adapters that are purchased separately and not in a set. For information about Pairing an Adapter set, see Appendix B: Pairing Procedure.



Figure 5: Wireless USB Manager context menu

🌈 Wireless USB Mana	ger	? ×
Host ID:	11.12.CC.DD.EE.FF	
L Wireless US	3 Dongle	Blocked

Figure 6: Wireless USB Manager- remote device blocked

 Table 3: Context menu options

Menu Option	Description
Block/UnBlock Device	Allows you to temporarily disable a device from connecting with the Host.
Disassociate Device	Removes the device from the list. To return the device to the list, Pairing must be performed again.
Properties	Displays the properties screen for this device.



4.4 Changing Device Names in the Wireless USB Manager

The Wireless USB Manager screen allows you to modify the name of the device that appears in the connections list.

To modify the device name:

- 1. Double-click the device name
- 2. Enter the text that you want.
- 3. Click anywhere outside of the device name area to finalize.

Host ID:	11, 12, CC, DD, EE, FF	

Figure 7: Editing Device Name in Wireless USB Manager

4.5 Advanced Settings

The **Advanced Settings** screen of the Wireless USB Manager allows viewing advanced settings, and allows configuration of the Channel and Region selection in the Host.

To access the Advanced Settings screen:

In the Wireless USB Manager screen, click Advanced Settings

C Advanced Settings	
Region:	USA 🗸
Current Channel:	15
Channel Quality:	Good
Select Channel:	13 •
Select Rate (Mbps):	Auto
	Apply Close

Figure 8: Advanced Settings screen



Option	Description	
Region:	Allows selecting the regulatory region: USA, Europe, Japan, Korea, China	
Current Channel (read only)	Displays the current PHY Channel	
Channel Quality (read only)	Displays Channel quality: Excellent, Very Good, Good, Low, Not Connected	
Select Channel	Allows selecting PHY Channels: 9, 10, 11, 12, 13*, 14, 15#	
Select Rate (Mbps)	This option is not active.	
Apply	Applies the configuration changes that were made	
Close	Closes the Advanced Settings screen	

Notes: * This is the default value for USA region. # This is the only available option for Europe, Japan, Korea and China regions.



5 Using and Configuring the Display Adapter

The following are suggested work modes for connecting a display screen to the Display Adapter:

- Mirror Mode
- Extend Mode
- Laptop with Lid Closed
- External Display Only
- **Note:** The display properties for the Display Adapter can be configured in two ways: as described in Sec. 5.2 Configuring the Display via the Display Icon Context Menu, or as described in Sec. 5.3 Configuring the Display via Windows Display Properties.

When changing settings, or during first connection between the PC Adapter and Display Adapter, the PC display may flicker or turn on and off as the screen resolution is automatically adjusted.

5.1 Using the Display Adapter

Upon first time operation, the Display Adapter is in Extend mode, this section (Sec. 5.1) describes the different modes that can be set.

In Sec. 5.2 and 5.3 you will find the procedures for configuring these modes.

5.1.1 Using Mirror Mode

Mirror mode is used to display the identical content on the additional screen as is shown on the main PC/Laptop screen. Mirror mode is generally used to display the PC contents on a larger or higher definition display. See Figure 9: Mirror Mode - displaying PC desktop on a larger display screen.

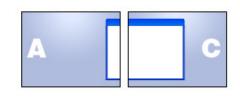


Figure 9: Mirror Mode - displaying PC desktop on a larger display screen

Note: Mirror mode is not recommended for playing HD video.

5.1.2 Using Extend Mode

Use the **Extend** mode to display different content on each display screen. In **Extend** mode, the display attached to the Display Adapter becomes an extended part of the Windows desktop. The extra desktop area is a great productivity aid, allowing you to view or work with more applications or documents at the same time. You can also use this mode to extend your desktop to fill multiple screens that are positioned next to each other for a larger continuous work space.



PC screen

External (extended) screen

Figure 10: Illustration of extend mode

Note: Extend mode is recommended for playing HD video.



Figure 11: Extend Mode - using second display for an additional application or a movie

5.1.3 Laptop Operation with the Lid Closed

You can work conveniently with a laptop by setting its default action upon closing the lid to "**Do nothing**" (to prevent the laptop from entering "sleep" or "hibernation" mode, **Control Panel > Power Options, "When I close the lid:" - "Do nothing"**), and then set the Display Adapter screen as the primary display while disabling the main screen (see Sec. 5.3.5 Setting the Display Adapter as the Primary Display).

The laptop lid can then be closed, and the laptop can be used with the Display Adapter screen and an external keyboard and mouse attached to the laptop. This configuration can be used together with either Mirror mode or Extend mode.

5.1.4 External Display Only

When you want to use the external display only, (see Sec. 5.3.5 Setting the Display Adapter as the Primary Display), you can close your main monitor and view movies on the external display attached to the Display Adapter.



5.2 Configuring the Display via the Display Icon Context Menu

When a link is established with the Wireless USB Display Adapter, the Display drivers are

activated and the Display icon 🔙 appears in the Windows system tray.

The right-click context menu of the Display icon contains configuration options that correspond to the display mode.

Note: When changing settings, the PC display may flicker or turn on and off as the screen resolution is automatically adjusted.

Configuration Option	Options available	Remarks
Screen Resolution	DisplayLink ManagerScreen Resolution640x480Color Quality720x480Screen Rotation768x576Extend To1024x76Extend1024x76Mirror1280x10Off1360x76Advanced1440x90	D 6 0 68 20 024 68
Color Quality	DisplayLink Manager Screen Resolution Color Quality Screen Rotation Extend To Extend Mirror Off Advanced	
Screen Rotation	Screen Rotation Normal Rotated Rotated Rotated Mirror	Right
Extend To	Extend To ► Extend Left Mirror Above Off Below	Extend mode only
Extend	Sets the Extend mode	
Mirror	Sets the Mirror mode	
Off	Disables the remote display	Select Mirror or Extend mode to enable the display

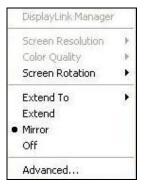


Configuration Option	Options available	Remarks
Advanced	Opens the Windows Display Settings screen	

5.2.1 Setting Mirror Mode

To set the display to Mirror mode:

 Right click the DisplayLink System Tray icon and select Mirror from the context menu



- The resolution, color depth and refresh rate of the primary screen are duplicated on the display connected to the Display Adapter.
- If the display connected to the Display Adapter supports a lower resolution than the primary display, the primary graphics device will have its resolution changed automatically to ensure the whole picture fits on the additional display screen.
- If the display screen connected to the Display Adapter is larger than the primary screen, the image will be adjusted to a letter-box frame to preserve the correct aspect ratio.

Note: When changing from Extend to Mirror mode, it is recommended to first set the Display to Off, and then set to Mirror.

5.2.2 Setting Extend Mode

To set the display to Extend mode:

Right click the DisplayLink System Tray icon and select Extend from the context menu.

You can also select the **Extend To** option to specify which side of the extended space is occupied by the extended display.



DisplayLink Manager			
Screen Resolution			
Color Quality	•		
Screen Rotation	•		
Extend To	•		
 Extend 		Extend To	Right
Mirror		 Extend 	Left
Off		Mirror	Above
Advanced		Off	Below

Note: When changing from Mirror to Extend mode, it is recommended to first set the Display to Off, and then set to Extend.

To place an application window in the extended space, use the following tips:

- Reduce the application window size to about half the normal size, and then drag the application window (dragging by the Title Bar at the top of the screen) past the edge of your main display and into the extended display space. Resize the window in the extended space as needed for comfortable viewing.
- When dragging a running process window such as a movie or other application from the main screen to the extended screen, it is recommended to pause or stop the running application first, and restart it in the extended screen.



5.3 Configuring the Display via Windows Display Properties

Display settings can also be configured from the **Windows Display Properties** dialog box. (In Windows Vista: right click on the desktop, select **Personalize > Display Settings**. In Windows XP: right click on the desktop, select **Properties>Settings** tab).

Settings	×
Monitor	
Drag the icons to match your monitors.	Identify Monitors
1 2	Drag area for selecting and positioning display
3. (Default Monitor) on DisplayLink Graphics	•]
Extend the desktop onto this monitor	3
Low High	Colors: Highest (32 bit)
How do I get the best display?	Advanced Settings
ОК	Cancel Apply



5.3.1 Selecting the Correct Display Monitor

In the monitor drop down box, find the entry for the Display Adapter display monitor "...**on DisplayLink Graphics**". You can arrange this display's position with respect to the other monitors on the extended desktop by using the drag area at the top of the Windows Display Settings dialog. If you are not sure which number represents which display, click **Identify Monitors** and a large identifying number will appear on each display.

5.3.2 Setting the Display to Extend or Mirror Mode

To set the display in Extend mode, check the option **Extend the desktop onto this monitor** To set the display into Mirror mode, uncheck the box marked **Extend the desktop onto this monitor** (see circle #1 in Figure 12).



5.3.3 Adjusting Screen Resolution

Use the **Resolution** slider to adjust the desired resolution of the display (see circle #2 in Figure 12).

5.3.4 Adjusting Color Level

Use the **Colors** drop-down box to select a color complexity level (see circle #2 in Figure 12).

5.3.5 Setting the Display Adapter as the Primary Display

🛒 Display Settings		×
Monitor		
Drag the icons to match your mor	nitors.	Identify Monitors
1	2	
2. Default Monitor on DisplayLink. Gra	aphics Adapter	
2. Default Monitor on DisplayLink Gr.		
✓ This is my main monitor		Colors:
 ✓ This is my main monitor ✓ Extend the desktop onto this m 		
Image: Second state Image: Second state Image: Second state Image: Second state </td <td>nonitor</td> <td>Colors:</td>	nonitor	Colors:
✓ This is my main monitor ✓ Extend the desktop onto this m Resolution: Low	nonitor	Colors:

To make the Display Adapter display the primary display:

- 4. Select the screen that is connected to the Display Adapter for example "**Default Monitor on DisplayLink Graphics Adapter**" as shown in the screen above.
- 5. Check the option Extend the desktop onto this monitor. (In Windows XP - Extend my Windows desktop onto this monitor).
- 6. Check the option **This is my main monitor.** (in Windows XP - **Use this device as the primary monitor**).
- 7. Click **OK** to save the new settings.
- **Note:** On some PCs it is necessary to disable the main display (uncheck the box marked 'Extend the desktop onto this monitor' for the main display) as part of the same settings change.

The Display Adapter remains the primary one if the PC enters Hibernate or Suspend mode or is rebooted. If the Display Adapter is detached, the main display becomes the primary display again.

5.4 Optimizing Wireless Video Display

The following are suggested operating modes for best results in displaying video with the Wireless USB Display Adapter. Additional suggestions can be found in Appendix A: Troubleshooting Help.

5.4.1 Optimizing Internet Video Viewing

Many video content websites use an embedded Adobe Flash player to show video content. In some cases to achieve best performance with the Flash player, (for example, when viewing online video content in full screen mode) adjust the Flash Player settings as follows.

To optimize the Flash player for the Display Adapter:

1. Right click the video content on the website and select **Settings** from the Adobe Flash Player context menu.



2. In the **Adobe Flash Player Settings** screen, uncheck the **Enable hardware acceleration** option and click Close to close the settings screen.



3. Resume viewing the video content.

5.4.2 Setting Aero Desktop Theme in Vista

For best performance when using the Wireless Display Adapter with Windows Vista operating platform, it is recommended to use the **Aero** desktop theme.

To set the Vista desktop to the Aero theme:

4. Right click the desktop and select Personalize.

MT	ATI CATALYST(R) Control Center	
	View	•
	Sort By	•
	Refresh	
	Paste	
	Paste Shortcut	
	Undo Copy	Ctrl+Z
	New	×
5	Personalize	

5. In the Control Panel \Personalization screen, select Windows Color and Appearance

Control Panel\Personalization		Search
File Edit View Tools Help Tasks Change desktop icons Image: Top of the state o	Personalize appearance and sounds Window Color and Appearance Fine tune the color and style of your windows	>
Connect to a projector or other external display	Appearance Settings Appearance	s to decorate the desktop.
	Inactive Window	to emptying your Recycle Bin. looks during such activities as elements at one time including
See also Taskbar and Start Menu Ease of Access Windows Mobility Center	High Contrast Black	fects

6. Select **Windows Aero** from the **Color scheme list**, click **OK** to save the new setting.

5.4.3 Recommended Media Player Applications

On Vista WDDM Aero and Windows XP (in Extend mode), the Display Adapter can display media files and DVDs using the following media players:

- Windows Media Player 11 (<u>http://www.microsoft.com/windows/windowsmedia/default.mspx</u>)
- WinDVD 8 (<u>www.intervideo.com</u>)
- PowerDVD 7 (<u>www.cyberlink.com</u>)
- RealPlayer 11 (<u>www.real.com</u>)

Note: To get a better idea of what you can do with the Display Adapter and multiple display screens, please see the web page "How it Works" at this address: http://www.displaylink.com/how_it_works.html

5.4.4 Recommended Minimum System Requirements

For best performance, the following are the recommended minimum system requirements:

- Personal computer with USB 2.0 port available
- Microsoft Windows® XP SP3, or Microsoft Windows Vista SP1 (32 or 64 bit)
- TV/display/projector with VGA or HDMI port
- At least 1.2GHz Single Core CPU (1.8GHz Single Core or 1.6GHz Dual Core recommended)
- 512MB RAM memory minimum (1GB RAM memory recommended)



6 LED Indications

The following LED indications allow you to see the operational status of the Wireless USB adapters.

- Power:
 - OFF when no power is applied or adapter is not connected
 - Momentary green when initially connected to USB port.
- **Traffic** Rapid flashing when data is received.

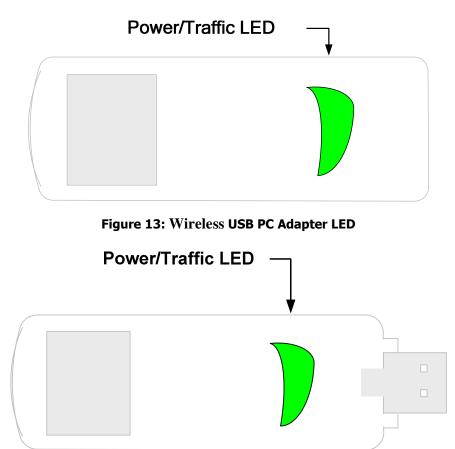


Figure 14: Wireless USB Device Adapter LED



Appendix A: Troubleshooting Help

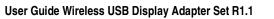
Problem/Question	Symptoms	Solution
PC Adapter is attached to PC, but I see the Gray icon in System	Host does not show Ready (red) icon in System Tray	Detach and re-attach PC Adapter OR
Tray	Host does not show Connected (green) icon in System Tray	Exit from the Wireless USB Manager (right- click the System Tray icon, select Exit) and restart the Wireless USB Manager. OR
		Detach PC Adapter, restart PC, re-attach the PC Adapter
Display Adapter icon is not displayed in the System Tray	Display Adapter icon 🔜 is not displayed in the System Tray.	Detach and re-attach the power supply of the Display Adapter
		OR
		Detach and re-attach the PC Adapter to restart the adapter hardware.
		OR
		Reset the PC and try again to establish the wireless connection. to the Display Adapter.



Problem/Question	Symptoms	Solution
The External Display is not activated	No image is displayed by the remote screen (external display).	Check to see that the video cable between the Display Adapter and the display screen is connected properly and securely.
		Ensure that you have selected the correct input source in the display screen controls (e.g. HDMI, VGA, Line In, Digital Input).
		Check to see that the power supply to the display screen is connected properly.
		Make sure that the Screen Resolution that is set on the PC is supported by the external display. Please see Sec. 5.2 Configuring the Display via the Display Icon Context Menu and Sec. 5.3.3 Adjusting Screen Resolution for instructions
Movie playing is disrupted by moving the laptop	Some laptop models offer an active hard-disk protection feature that locks the hard-disk when too much motion is detected by the laptop. This may cause movie playing to be disrupted when moving or jarring the laptop.	Disable or lower the sensitivity of the active hard-disk protection mechanism.
Movie playing performance is poor	Movie playing is jumpy or uneven or may get stuck due to weak wireless connection.	Open the Wireless USB Manager and check the Connection Quality indication - adjust the distance and/or the line of sight between the PC and the Display Adapter to improve the wireless connection quality. OR Reduce the screen resolution by a step or two.
For more Display Adapter tips and information:	Please refer to the Support Knowledgebase section of the DisplayLink website for more specific information and answers to questions:	
	www.displaylink.com/support/knowledgebase.php	
	For basic definitions, see the Frequently Asked Questions :	
	www.displaylink.com/setup_faqs.html	



Problem/Question	Symptoms	Solution
Problems in establishing connection with Device (red) icon in System Tray	To check if a device is connected, right click the System Tray icon and select Wireless USB Manager to view the list of available devices and to see the green Connected icon next to the device name of the newly established connection Wireless USB Manager Host ID: 11.12.CC.DD.EE.FF Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected Connected 	Power not connected to Device: ensure that the correct power supply is connected to the device side. Device Adapter requires restart: detach and re-attach the Device Adapter from the Table Adapter to restart the hardware. Wireless Device is out of range: if you experience frequent Wireless link disconnection, the Wireless Device may be out of range –the solution is to bring the Wireless Device closer to the Wireless USB Host. Device Adapter requires pairing: if you are adding a Device Adapter that was not part of a set, or if you are connecting to a new unrecognized Host, you may need to perform the Pairing procedure see Appendix B: Pairing Procedure
Channel busy message displays when I try to change the channel Note : manual channel selection may be restricted by local communication regulation laws.	External radio interference may exist close to the PC/device Channel selection SW may have failed	Another wireless system may be in use in proximity to the PC or device environment, and may cause temporary interference to the wireless USB system. Try to select a different channel (where applicable - local regulatory restrictions may apply) Close the message box, detach the PC Adapter from your PC and re- attach it. If the message displays again, try to change the channel again.





Problem/Question	Symptoms	Solution
Problems with Pairing	The Pairing procedure does not result in the confirmation screen "WIRELESS USB device has been paired", or results in an error message.	Detach and re-attach Device Adapter OR
see also - Appendix B: Pairing Procedure	Cable Pairing Pairing Failed OK	Re-attach PC Adapter, then attach Device Adapter OR Detach all Adapters, restart PC and try Pairing again
Pairing with multiple Hosts present – each pairing must correspond to a specific PC Adapter (Host)	If more than a single PC Adapter (Host) has been attached to the PC at any time, the pairing process requires that at least one PC Adapter be connected while the Device Adapter is being paired	Ensure that a single PC Adapter is attached to the PC, and then re- attach the Device Adapter to perform Pairing
see also - Appendix B: Pairing Procedure	No WUSB Dongles (Hosts) connected to this PC, Pairing cancelled OK	



Appendix B: Pairing Procedure

The PC Adapter and Device Adapter in this set are already paired and do not require performing a pairing procedure. If you should need to perform pairing manually for any reason (e.g. connecting to a new host PC Adapter, or adding a Device Adapter that was not purchased in a set), please follow these steps:

To perform Pairing:

1. Ensure that a Wireless USB Host or PC Adapter is connected to the PC.



2. Remove the Device Adapter from the Video Base and connect it directly to the host PC USB port, do not use the Video Base or any other accessory to connect to the PC.



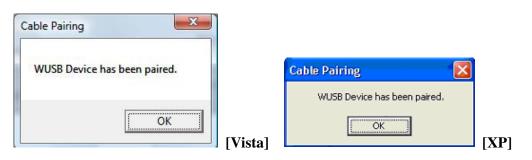
3. Upon first time connection of a Device Adapter to the PC, the Pairing driver is installed automatically.



4. Once the Pairing driver is installed, pairing is automatically performed between the host PC and the Device Adapter, and the following confirmation message is displayed:

User Guide Wireless USB Display Adapter Set R1.1





- 5. Click OK to confirm and close the Cable Pairing screen.
- 6. Remove the Device Adapter from the PC and reconnect it to the Video Base.



