

User Guide
Vodafone Mobile
Broadband USB Stick
K4201-Z

Designed
by Vodafone





Welcome

to the world of mobile communications

- 1 Welcome
 - 2 Set up your USB Stick
 - 3 Windows 7, Windows Vista, Windows XP
 - 4 Windows 8
 - 5 Apple Mac
 - 6 Linux – and all other systems
 - 7 USB Stick LED lights
 - 7 Signal Strength
 - 8 Hints and tips
 - 11 Glossary
- 

Welcome

Your new **Vodafone Mobile Broadband USB Stick** connects your computer to the internet over the Vodafone mobile phone network.

Browse the web

You can now access the **web** and any other internet service wherever there's a mobile phone network.

Pick up emails

Keep up to date with your **emails**, wherever you are.

Send and receive SMS text messages*

You can send, receive and manage **SMS text messages** directly on your computer.

* If you are a Contract customer, you can send and receive SMS. With Pay as You Go, network notifications will be delivered, but sending and receiving SMS is not supported.

System Requirements

To use this USB Stick and the Vodafone Mobile Broadband application, you need:

- A computer with at least Microsoft Windows XP[®] SP3, or
- An Apple Mac with at least OS X 10.5 on Intel[®], or
- A computer running Linux Ubuntu 12.10/12.04/11.10, openSUSE 12.2/11.4, Fedora 17/16, Debian 6.0/5.0, Mandriva 2011, Red Flag 7.0, and
- A USB socket, and
- Administrator rights on your computer.

End User Licence Agreement (EULA)

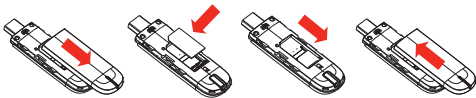
Please ensure that you have read and accepted the software EULA for your country before using the Vodafone Mobile Broadband USB Stick. The EULA is available here:

<http://support.vodafone.com/QuickStart/EULA>

Set up your USB Stick

Step 1

Slide the front cover off the USB Stick, and insert your SIM as shown.



Step 2

Plug the USB Stick firmly into your computer's USB port.

Step 3

On Windows XP, Windows Vista and Windows 7

The installer for the Vodafone Mobile Broadband application should start automatically. If it does not, browse to your USB stick in Windows and double-click the setup program.

On Windows 8

Open the Settings charm, select Networks and then Mobile Broadband. After you have clicked Connect, the Vodafone Mobile Broadband application will be downloaded automatically.

On Apple Mac

Double-click the Vodafone Mobile Broadband app icon to install it and start it.

On Linux

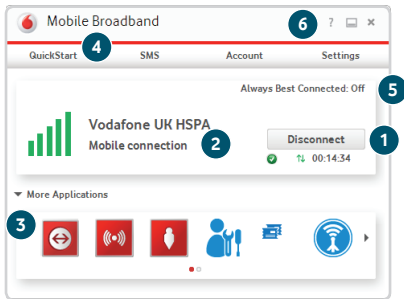
Installation guidelines can be found at <http://support.vodafone.com/QuickStart/Linux>.

On Windows 8, you can open the charms by sliding your finger in from the left-hand border of your touchscreen, or by pressing the Windows and C keys.

Windows 7 Windows Vista Windows XP

* please see SMS
note on page 1

- 1 Connect/Disconnect**
Connect to the internet via the mobile phone network or Wi-Fi, to browse the web or use email
- 2 Status**
Check the status of the current connection
- 3 Shortcuts**
Select further apps and services
- 4 Menu bar**
Send, receive and manage SMS*, manage your account, and view further settings
- 5 Always Best Connected**
View and edit your connection preferences
- 6 Help**
View Help topics



Windows 8

On Windows 8, the operating system looks after your connectivity, but you can use the Vodafone application to monitor the connection and manage your account.

1 Status

Check the status of the current connection

2 Account Status

Check your account status

3 Online Account

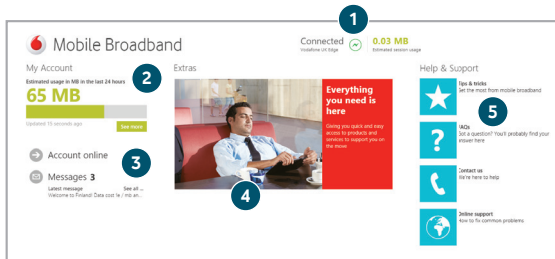
Log in and manage your account online

4 Discover

View details of further apps and services

5 Help and Support

View Help topics



Apple Mac

* please see SMS
note on page 1

- 1 Connect/Disconnect**
Connect to the internet via the mobile phone network or AirPort (Wi-Fi), to browse the web or use email
- 2 Status**
Check the status of the current connection
- 3 SMS***
Open the SMS app to send, receive and manage messages
- 4 Navigation tabs**
Manage your connection preferences, view your usage, and manage your devices
- 5 Always Best Connected**
Control automatic connection management



Linux – and all other systems

* please see SMS
note on page 1

You can open the QuickStart application in your browser on Linux, or any other supported operating system.

- 1 Status**
Check the status of the current connection
- 2 Navigation**
View your QuickStart settings, use SMS* and manage your account
- 3 Current view**
Displays the area of QuickStart that you selected
- 4 Help**
View Help topics

The screenshot shows the Vodafone Mobile Broadband QuickStart application interface. At the top, there are tabs for 'Quick Start', 'SMS', and 'Account', with 'Quick Start' selected. A 'Choose language' dropdown is visible. Below the tabs is a red navigation bar with 'Settings' and 'Help' options. The main content area is titled 'Welcome to Vodafone QuickStart' and contains a welcome message and a link to configure settings. A 'Home network' sidebar on the right displays connection details. An 'Inbox' section at the bottom shows 'You have no current messages'. Numbered callouts (1-4) highlight specific elements: 1 points to the 'Home network' sidebar, 2 points to the 'Help' button, 3 points to the 'Configure settings' link, and 4 points to the 'Inbox' section.

Vodafone Mobile Broadband

Quick Start SMS Account Choose language

Settings Help

Welcome to Vodafone QuickStart

Welcome to Vodafone Mobile Broadband with QuickStart. It allows you to get internet access, simply, quickly and easily via the Vodafone Mobile Broadband network.

You can configure settings for your Vodafone Mobile Broadband device from these webpages. This can be accessed later via typing <http://the.vodafonemobile.com> or 192.168.0.1 into your web browser when your mobile broadband device is inserted into your computer.

Home network

Mobile number 1

Signal

Status Connected

Network Vodafone UK HSPA

Time connected 00:14:56

Total volume 15.98MB

1 Up 0.83Kb/s

Down 1.05Kb/s







Inbox

You have no current messages

4

USB Stick LED lights

The LED light on your USB Stick shows which kind of mobile network has been found, and whether the USB Stick is connected to that network.

-  **Red blinking**
Searching for mobile network
-  **Green blinking**
A GPRS network has been found – you could connect
-  **Green solid**
Connected via GPRS
-  **Blue blinking**
A 3G network has been found – you could connect
-  **Blue solid**
Connected via 3G
-  **Light blue solid**
Connected via 3G Broadband.

Signal strength

The strength of the current mobile or Wi-Fi network signal is represented in the apps by five bars.

The more bars that are filled in, the better the signal quality. At least one bar must be filled in order to connect.

The speed of your mobile connection is a combination of the signal strength and the type of mobile network being used. 4G/3G and 3G Broadband are quicker than GPRS networks.

Hints and tips [Install problems on Windows 7, Windows Vista or Windows XP](#)

The following problems may be caused by an older release of the Vodafone Mobile Broadband application that was installed previously:

- No icon was created for the app on your desktop, or
- You double-click the desktop icon but the app doesn't seem to start, or
- When you plug in your Stick, no CD-ROM appears, or
- The app starts but then shows “Device Not Detected”.

To make sure any older release is completely uninstalled:

- Download the Vodafone Mobile Broadband Cleanup app: www.support.vodafone.com/vmb_cleanup.
- Use Windows as normal to uninstall the Vodafone Mobile Broadband app
- Double-click the zip archive to unpack Cleanup
- Run VmbCleanup.exe and select all three options: Settings, Data and Device Registration
- Restart your computer
- Plug in your new USB Stick
- The correct app should then install automatically.

If no network can be found

Change your physical location: in a building, move closer to a window, move higher up, or go outside.

On Windows 7, Windows Vista, Windows XP or Linux:

- Open the QuickStart application window
- Select the Settings heading on the Navigation bar
- Select the Network entry in the Menu bar on the left
- Click 'Search' to search for available networks
- Connect to one of the allowed networks
- Click 'Save' to save your change

On Apple Mac:

- Select the Connections tab
- Select Mobile Connections
- Click the magnifying glass 'Search' button
- Select one of the allowed networks.

If you are abroad, contact Support, and check that data services and roaming are enabled on your account.

If no connection can be opened

- Check the status of your USB Stick in the Diagnostics window of your Vodafone Mobile Broadband app
- Wait a few minutes and try to connect again
- Close the application window and then re-open it
- Restart your computer
- Select an exclusive option in the connection or bearer settings, eg. '3G Only' instead of '3G Preferred'
- If you are using a VPN (Virtual Private Network), contact the administrator of your VPN
- Check that the type of account you have with your mobile network operator is selected in your app, eg. 'Prepaid'.

Support

As well as the Help documentation, your Vodafone Mobile Broadband app will include details of how to contact the Support team at your mobile network operator.

Glossary

- Bearer** Communication method used for data transport over the mobile network, eg. 3G Broadband, HSPA, 3G, etc.
- Built-in data card** Mobile data card built into notebook computer. Enables data connections over the mobile phone network.
- USB Stick** A device for your computer that you can use to open a data connection over the mobile phone network.
- EDGE** An enhancement to the GPRS bearer offering higher speeds.
- GPRS** The General Packet Radio Service is a bearer offering higher data speeds than GSM, on which it is based.
- GSM** Global System for Mobile Communication.
- Home network** The network of the mobile operator who provided your SIM.
- HSPA** High-Speed Packet Access bearer, enhancing 3G, including both HSUPA (Uplink) and HSDPA (Downlink).
- 3G** The third-generation mobile phone bearer, also known as UMTS (Universal Mobile Telecommunications System).
- 3G broadband** The latest enhancement to the 3G bearer, providing high-speed data services areas to a large coverage area.
- 4G** The fourth-generation mobile phone service, also known as LTE (Long Term Evolution), is a bearer providing higher data speeds and is beginning to be available in many areas.
- Roaming** You can use your mobile device on any other mobile network that has a roaming agreement with your operator, whether in your country or abroad.
- SIM** Your Subscriber Identity Module is the small plastic chip that you will have received together with your mobile contract. Your SIM has gold contacts on one side.

Notes

The term Mobile Broadband together with the 'birds' design is a trademark of GSMC Limited.



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