HKC

User Manual

HKC P10H6

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Introduction

Thank you very much for purchasing your LED TV. It serves as a normal colour TV and a PC monitor. To enjoy your set fully from the very beginning, read this manual carefully and keep it handy for future reference.

INSTALLATION

1. Locate the TV in the room where direct light does not strike the screen. Total darkness or a reflection on the picture screen can cause eyestrain. Soft and indirect lighting is recommended for comfortable viewing.

2. Allow enough space between the TV and the wall to permit ventilation.

3. Avoid excessively warm locations to prevent possible damage to the TV or premature component failure.

4. This TV can be connected to AC 100-240V~ 50/60Hz.

5. Do not install the TV in a location near heat sources such as radiators, air ducts, direct sunlight, or in closed compartments and closed areas. Do not cover the ventilation openings when using the TV.

6. The indicator light will last for about 30 seconds after the power has been tumed off. Wait until the indicator light goes out before repowering the TV.

SAFETY

1. DO NOT expose the television to extremely high temperatures (below 5° C and above 35° C) or extreme humidity (less than 10% and more than 75%).

2. DO NOT expose the television to direct sunlight.

3. Prevent the television from coming into contact with liquids.

4. Make sure that no objects get into the television and do not place vases of water on the television.

5. Unplug the power cord and remove the antenna cable during a lightning storm (especially during lightning).

6. Do not walk on the cable and ensure that the cable is fully unrolled.

7. Do not overload outlets or extension cords, as this may result in the risk of fire or electric shock.

8. Use a soft, dry cloth (without volatile substances) to clean the television.

9. Do not attempt to repair the television yourself if it is defective. Contact us by sending an email to service@hkc-europe.com.

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Warning

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO AVOID THE RISK OF ELECTRIC SHOCK. DO NOT REMOVE COVER (OR BACK).
NO USER- SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

This symbol is intended to alert the user to avoid the risk of electric shock, do not disassemble this equipment by anyone except a qualified service personnel.

This symbol is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the equipment.

Caution

Caution
High voltages are used in the operation of this product.
Do not open the product's casing. Refer servicing to qualified service personnel.

Caution
To prevent fire or electrical shock hazard, do not expose the main unit to moisture. Do not place objects filled with liquids, such as vases, on the TV.

Caution
Do not drop or push objects into the television cabinet slots or openings. Never spill any kind of liquid on the television receiver.

Caution
Avoid exposing the main unit to direct sunlight and other sources of heat. Do not stand the television receiver directly on other products which give off heat: e. g. video cassette players and audio amplifiers. Do not block the ventilation holes in the back cover. Ventilation is essential to prevent failure of electrical components. Do not squash power supply cord under the main unit or other heavy objects.

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Caution

Caution
Never stand on, lean on or suddenly push the product or its stand. You should pay special attention to children.

Caution
Do not place the main unit on an unstable cart stand, shelf or table. Serious injury to an individual, and damage to the television, may result if it should fall.

Caution
When the product is not used for an extended period of time, it is advisable to disconnect the AC power cord from the AC outlet.

Caution
The LED panel used in this product is made of glass and is therefore breakable. This product must not be dropped or banged. If the LED Panel breaks be careful ofbeing injured by broken glass.

Main unit description

Control Panel Button Function
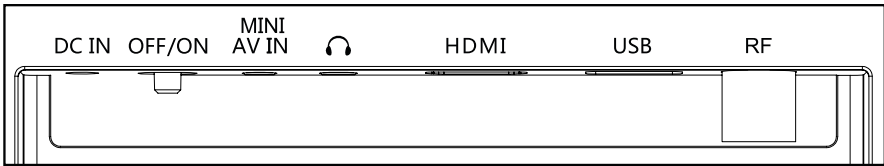
▷ : Volume up.
◁ : Volume down
△ : TV channel up.
▽ : TV channel down.
MENU : Press to select the main menu.
SOURCE : Select the input signal.
⏻ : Switch on when in standby mode or to enter the standby mode.

TV Connections

DC IN   OFF/ON   MINI AV IN   ⌒   HDMI   USB   RF

Connect the USB to the USB jack on the set

NOTE
- It is only 500 mA MAX of DC current output when you connect with USB jack.
- To ensure the mobile HD works well, you should use other power supply for the mobile HD and don't use the USB jack in the same time.
- It supports mobile HD by connecting with USB jack (must be more than 2 Gb). The partitions of the mobile HD can't be more than 4 partitions. The max partition is 2 Tb. It supports FAT/FAT32 files. The max FAT file is 4Gb and the max FAT32 file is 2Tb.

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POWER	P.MODE	S.MODE	MUTE
1	2	3	EPG
4	5	6	S.TITLE
7	8	9	TEXT
−/−−	0	↻	AUDIO
VOL−	VOL+	CH+ / ⌃	TV RADIO
SOURCE		< / ENTER / >	
MENU	EXIT	CH− / ⌄ / ▶❚❚	HOLD
◀◀ REVEAL	▶▶ SIZE	❚◀◀ INDEX	▶▶❚ S.PAGE

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Switch the TV between on and standby mode.

P.MODE Select the picture mode.

S.MODE Select the sound mode.

Mute and restore your TV sound.

0-9 0-9 numbers. Press to select a programme.

EPG Displays the EPG (Electronic Programme Guide).

S.TITLE Start or close subtitles (DTV and MEDIA mode).

TEXT Access the Teletext items, if available (TV mode).

↻ Return to the previous viewing channel

AUDIO In TV mode, selectable for the audio language (DTV mode). To put the sound in stereo (ATV mode).

VOL-/VOL+ Adjust the volume (+ higher, - lower).

CH-/CH+ Select a channel (up/down).

TV RADIO Switch between TV and radio channels (if available).

SOURCE Switch between different sources (antenna-USB-HDMI).

ENTER Run or confirm the selected option.

MENU Displays the OSD menu (On Screen Display).

EXIT Leave the OSD menu (On Screen Display).

HOLD Fix a passage of several pages on the screen with teletext.

REVEAL Show any hidden info in teletext.

SIZE Enlarge the image with teletext.

INDEX Selecting page numbers from the teletext index.

S.PAGE Show any hidden pages with teletext. Go to next file (USB-mode).

▶❚❚ Start or pause (USB-mode).

◀◀ Fast rewind (USB-mode).

▶▶ Fast forward (USB-mode).

❚◀◀ Go to previous image/chapter (USB-mode).

▶▶❚ Go to next image/chapter (USB-mode).

Red, green, yellow and blue button: to select the relevant choices in the various menus

TV operation and system set up
When you power on the TV first,you can find the follow menu,it will guide you to do some simple settings.

Language
Press the ◀▶ buttons to select the OSD language.

Then press ENTER to enter the next step/page.
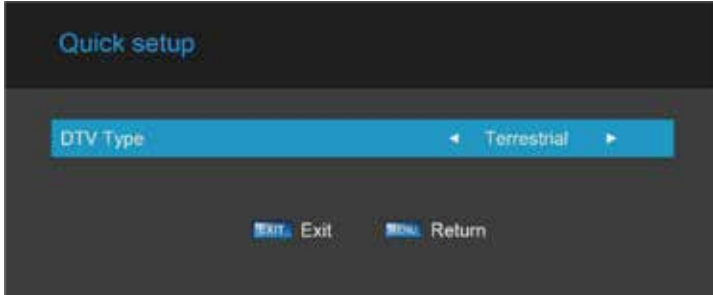
Country
Press the ◀▶ buttons to select the country.

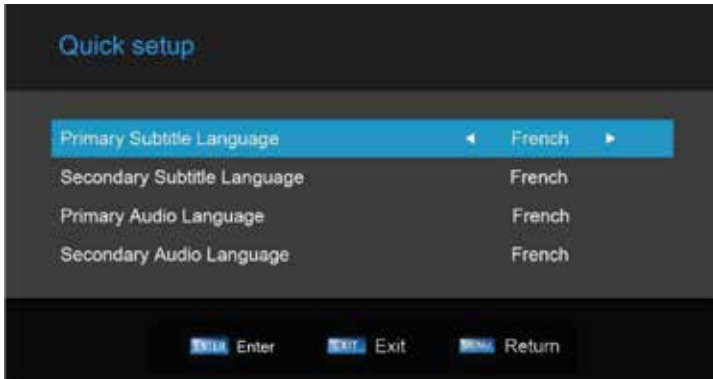Then press ENTER to enter the next step/page.

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DTV Type

Press the ◀▶ buttons to select the DTV Type DVB-C (Cable) or DVB-T (Terrestrial).

Then press ⌨ENTER to enter the next step/page.

Subtitle and Audio Language settings

Press the ▲▼ buttons to select the item and then press ◀▶ to select the options.

You can set the primary and secondary subtitle language, primary and secondary audio language on this options. Then press ⌨ENTER to enter the next step/page.

Auto tuning

If you set the DTV type to Terrestrial,you will find the follow menu for search the channel.
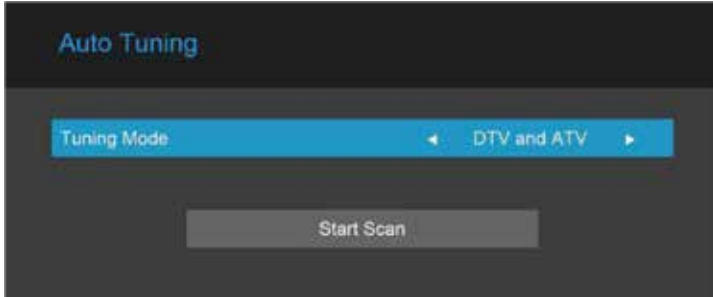
Press the ▲▼ buttons to select the item and then press ◄► to select the Tuning Mode: DTV or ATV or DTV and ATV.

If you set the DTV type to Cable,you will find the follow menu for search the channel.

Auto Turning

Turning Mode	DTV and ATV
Scan Type	◄ Full Scan ►
Network ID	Auto
Frequency	Auto

Start scan

EXIT Exit   MENU Return
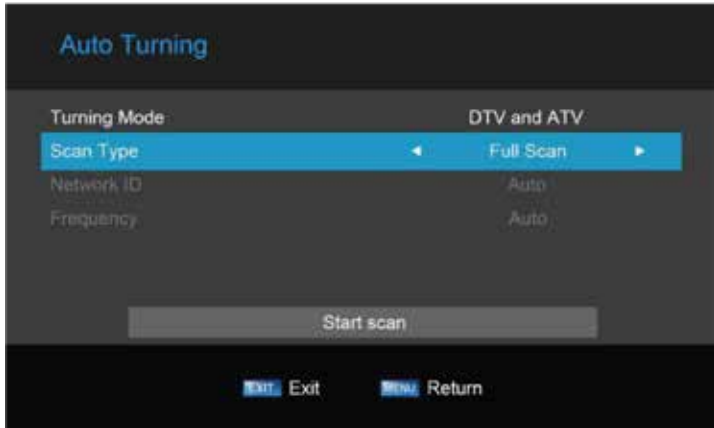
Tuning Mode

Press ◄► to select the Tuning Mode: DTV or ATV or DTV and ATV.

Scan Type

Press ◄► to select the Scan Type: Full Scan or Network Search.

Network ID

This option is only available in the network Search is activated. Press number keys (0-9) to set the Network ID or automatically search for ID address.

Frequency

This option is only available in the network Search is activated. Press number keys (0-9) to set the frequency or automatically search frequency.

Modulation

Press ◄► to select the Modulation: 16QAM/32QAM/64QAM/128QAM/256QAM.

Symbol Rate

Press number keys (0-9) to set the symbol rate or automatically search symbol rate.

Completion of the above settings, user can start channel search.

Select Input Source

Press ▢SOURCE to display the input source list.

Press ▲▼ to select the input source you want to watch.

Press ▢ENTER to enter the input source.

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Main Menu (OSD)

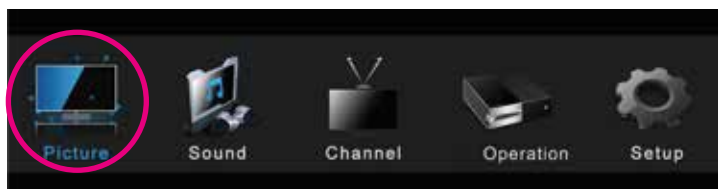Press MENU to open the MAIN OSD MENU.

Press ◄► to select the menu item you want to adjust.

Press ENTER or ► to enter the sub menu.

Press ▲▼ to select the option and then press ENTER to enter the sub menu. Then press ◄► to adjust or press ◄► to select the sub menu.

Confirm selection with ENTER. Press MENU to skip or EXIT to stop.

Picture menu

The picture is for a reference only, the actual item is the standard.

Press MENU to open the MAIN OSD MENU.

Press ◄► to select PICTURE in the main menu and then press ENTER to enter.

Press ▲▼ to select the option that you want to adjust in the Picture menu and then press ENTER or ► to enter the sub menu.

Press ◄► to adjust or press ▲▼ to select. And press ENTER to select the sub menu. After finishing your adjustment press MENU to save and return back to the previous menu. Press EXIT to exit the entire menu.

Picture Mode

Press ▲▼ to select Picture Mode, then press ENTER to enter and press ◄► to select. (Available in Picture Mode: User, Dynamic, Standard, Mild).

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Picture menu

You only can change the value of brightness, contrast, sharpness, color, when the picture is in User mode. TIP: You can press P-MODE button on the remote control again and again to change the picture mode directly.

Contrast: Press▲▼ to select Contrast, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Brightness: Press ▲▼ to select Brightness, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Colour: Press ▲▼ to select Colour, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Tint: Press ▲▼ to select Tint, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Sharpness: Press ▲▼ button to select Sharpness, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Contrast Booster: Press ▲▼ button to select Contrast Booster, then press [ENTER] to enter and press ◀▶ to adjust. Then press [MENU] to return back the previous menu directly.

Colour Temperature: Press ▲▼ button to select Colour Temperature, then press [ENTER] to enter and ◀▶ to select Standard, Cool, Warm.
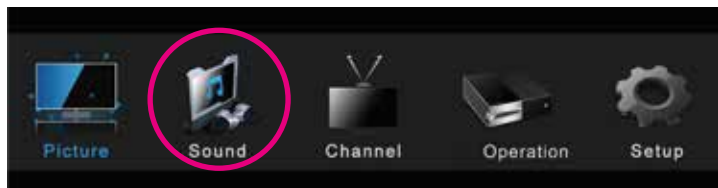
DNR: Press ▲▼ button to select DNR and then press [ENTER] to enter and ◀▶ to select Off, Low, Middle or High.

Aspect: Press ▲▼ button to select Aspect Modeand then press [ENTER] to enter and ◀▶ to select Auto, 4x3, Wide or Super Live).

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Sound menu

The picture is for a reference only, the actual item is the standard.

Press MENU to open the MAIN OSD MENU.

Press ◄► to select SOUND in the main menu and then press ENTER to enter.

Press ▲▼ to select the option that you want to adjust in the Sound menu and then press ENTER or ► to enter the sub menu.

Press ◄► to adjust or press ▲▼ to select. And press ENTER to select the sub menu. After finishing your adjustment press MENU to save and return back to the previous menu. Press EXIT to exit the entire menu.

Sound Mode

Press ▲▼ to select Sound Mode, then press ENTER to enter and press ◄► to select. (Available Sound mode: User, Standard, Music, Movie).

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You can change the value of bass and treble, Balance and EQ, when the sound is in User mode.

TIP: You can press S-MODE button on the remote control to change the Sound Mode directly.

Bass: Press▲▼ to select Bass, then press ENTER or ▶ to enter and press ◀▶ to adjust. It can only be adjusted under user mode. Then press MENU to return back the previous menu directly.

Treble: Press ▲▼ to select Treble, then press ENTER to enter and press ◀▶ to adjust. It can only be adjusted under user mode. Then press MENU to return back the previous menu directly.

Balance: Press ▲▼ to select Balance, then press ENTER to enter and press ◀▶ to adjust. Then press MENU to return back the previous menu directly.

Surround: Press ▲▼ to select Surround, then press ENTER to enter and press ◀▶ to select ON or OFF. Then press MENU to return back the previous menu directly.

AVL: Press ▲▼ to select AVL, then press ENTER to enter and press ◀▶ to select ON or OFF. Then press MENU to return back the previous menu directly.

Digital Audio Output: Press ▲▼ to select Digital Audio Output, then press ENTER to enter and press ◀▶ to select. Available in S/PDIF mode: OFF, PCM, AUTO).
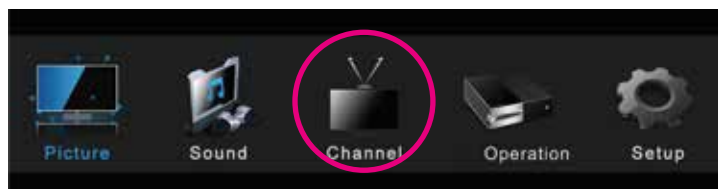
Audio Description
Press ENTER or ▶ to enter the menu in the DTV source. You can open the audio description and adjust the Mixing Level.

Press ENTER or ▶ to enter and press ◀▶ to adjust. Then press MENU to return back the previous menu directly.

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Channel menu

Channel menu

The picture is for a reference only, the actual item is the standard.

Press MENU to open the MAIN OSD MENU.

Press ◀▶ to select CHANNEL in the main menu and then press ENTER to enter.

Press ▲▼ to select the option that you want to adjust in the Channel menu and then press ENTER or ▶ to enter the sub menu.

Press ◀▶ to adjust or press ▲▼ to select. And press ENTER to select the sub menu. After finishing your adjustment press MENU to save and return back to the previous menu. Press EXIT to exit the entire menu.

Channel Edit

Press ▲▼ to select CHANNEL EDIT and then press [ENTER] to play the channel that is selected. The menu will appear as follows:

Press 🟥 on the remote control to delete the channel that is selected.

Press 🟩 on the remote control to move down the channel that is selected.

Press 🟨 on the remote control to lock the channel that is selected.

Press 🟦 on the remote control to skip the channel that is selected.

Select **FAV** to set the favorites channels.

Press **CH+/-** on the remote control to turn the page.

Country

Press ▲▼ to select COUNTRY and then press ◄► to select in which area you stay.

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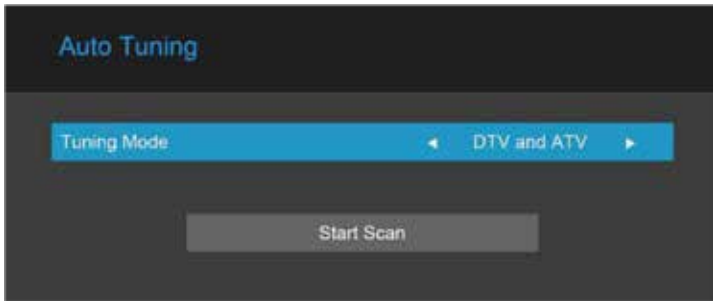
DTV Type
Press ▲▼ to select DTV TYPE, then press ◀▶ to select.
(Available DTV Type: Cable DVB-C, Terrestrial DVB-T).

Auto Tuning
Press ▲▼ to select AUTO TUNING, and then press ENTER to enter (When the System Lock is on, please input the PIN code to unlock).

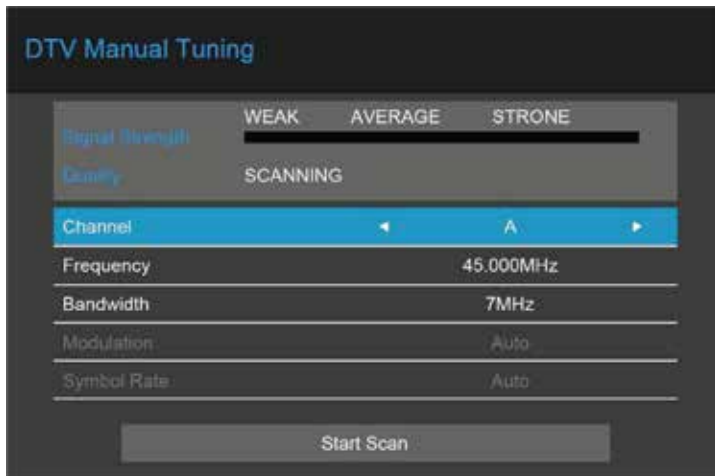Select to open the auto searching page and press ENTER to start the scan.

ATV Manual Tuning

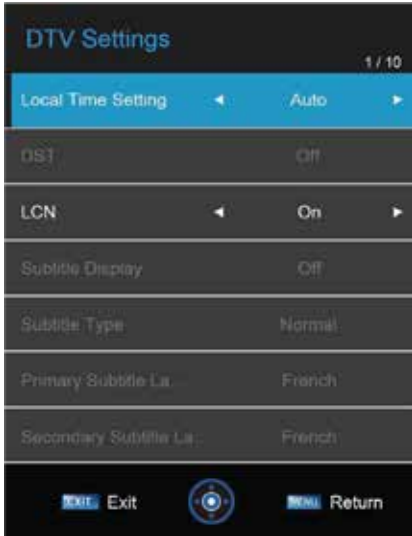Press ▲▼ to select ATV MANUAL TUNING and then press ENTER to start the scan.

DTV Manual Tuning

Press ▲▼ to select DTV MANUAL TUNING and then press ENTER to start the scan.

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DTV Settings

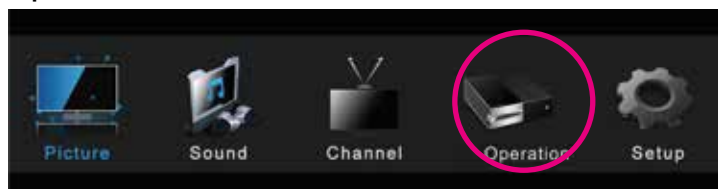Press ▲▼ to select DTV SETTINGS and then press `ENTER` to enter the sub menu.

User can set the local time settings, DST, LCN, subtitle and audio on this options.

Set LCN on ON to put the channels in a logical order.

Operation menu

The picture is for a reference only, the actual item is the standard.

Press MENU to open the MAIN OSD MENU.

Press ◀▶ to select OPERATION in the main menu and then press ENTER or ▶ to
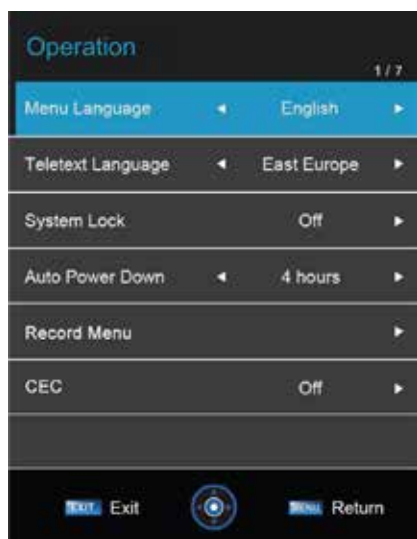
Press ▲▼ to select the option that you want to adjust in the Operation menu and then press ENTER or ▶ to enter the sub menu.

Press ◀▶ to adjust or press ▲▼ to select. After finishing your adjustment press MENU to save and return back to the previous menu. Press EXIT to exit the entire menu.

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Operation menu

Menu Language: Press ▲▼ to select MENU LANGUAGE, then press ENTER or ▶ to enter the sub menu. Then press ▲▼ to select. Press ENTER or ▶ to confirm.

Teletext Language: Press ▲▼ to select TELETEXT LANGUAGE, then press ENTER or ▶ to enter the sub menu Then press ▲▼ to select. Press ENTER or ▶ to confirm.

System Lock: Press ▲▼ to select SYSTEM LOCK, then press ENTER to enter the sub menu with the password 0000.
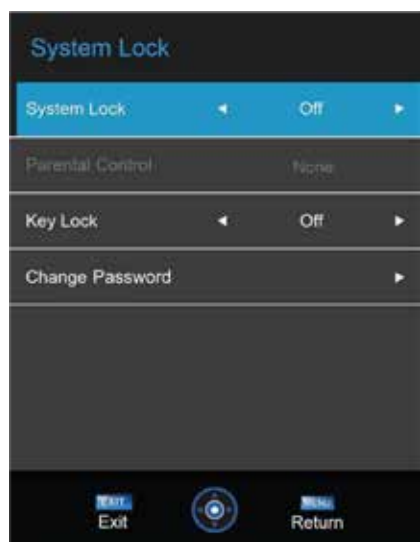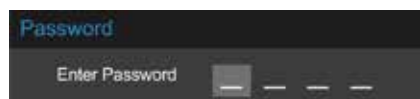
System Lock: Press ▲▼ to select SYSTEM LOCK, then press ◀▶ to select ON or OFF.

Parental Control: Press ▲▼ to select PARENTAL CONTROL, then press ENTER or ▶ to enter the sub menu. Then press ◀▶ to select Rate (From 4-17 or None). Press ENTER or ▶ to confirm.

Key Lock: Press ▲▼ to select KEY LOCK, then press ENTER to enter and press ◀▶ to select ON or OFF.

Change Password: Press ▲▼ to select CHANGE PASSWORD , then press ENTER to enter and Change Password menu will appear as follows:

Enter the new password in 'New password'. Enter the new password again in 'Confirm new password'. If all goes well, 'successfully updated' will appear after a few seconds. If not, there is a difference between the two passwords and you must do it again.

Auto Power Down (turn off the TV automatically)
Press ▲▼ to select AUTO POWER DOWN and press ◀▶ to select
Off / 1 hour / 2 hours / 3 hours / 4 hours.

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Record Menu: Press ▲▼ to select RECORD MENU, then press ENTER to enter the sub menu. The new sub menu will look as follows:

Schedule: Press ◄► to select SCHEDULE, then press ENTER to enter and the sub menu will appear as follows (you will set the schedule task):
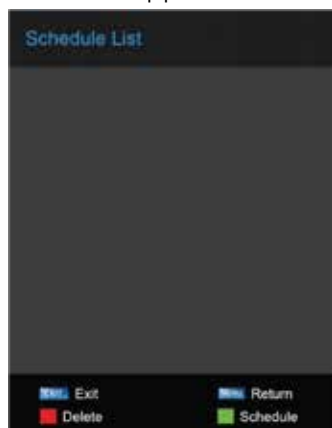
Record: Press ◄► to select RECORD, then press ENTER to enter record. The function is same as the hot key of REC.

Time Shift: Press ◄► to select TIME SHIFT then press ENTER to confirm. The function is same as the hot key of Timeshift.

PVR File List: Press ◀▶ to select PVR FILE LIST, then press [ENTER] to enter the sub menu. You will play the record file. Press ▲▼ to select the file and press the [ENTER] to play.
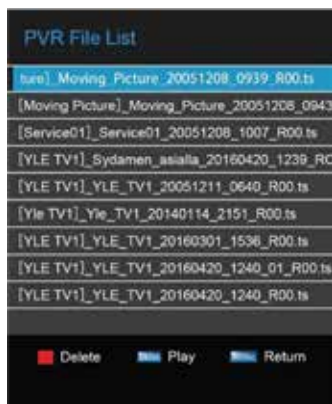
Disk Setup: Press ◀▶ to select DISK SETUP, then press [ENTER] to the sub menu where you can select and/or format the external disk which is connected by USB.

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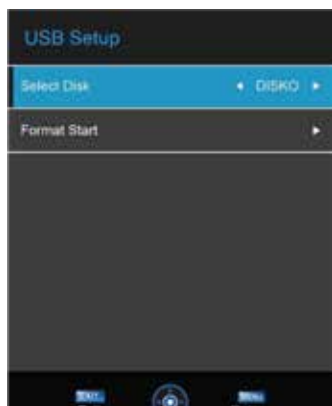
Setup menu

Setup menu
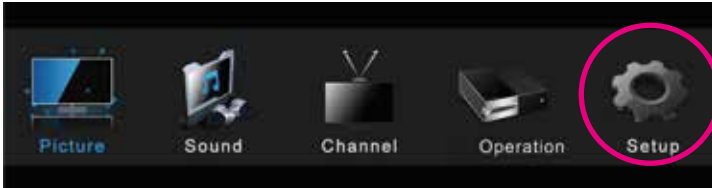
The picture is for a reference only, the actual item is the standard.

Press MENU to open the MAIN OSD MENU.

Press ◀▶ to select SETUP in the main menu and then press ENTER to enter.

Press ▲▼ to select the option that you want to adjust in the SetUp menu and then press ENTER or ▶ to enter the sub menu.

Press ◀▶ to adjust or press ▲▼ to select. After finishing your adjustment press MENU to save and return back to the previous menu. Press EXIT to exit the entire menu.

OSD Timer: Press ▲▼ to select OSD TIMER. Press ◀▶ to select how long the OSD Menu has to stay on the TV. (Available OSD Timer: 10 sec., 20 sec., 30 sec., 40 sec., 50 sec., 60 sec. or off). Then press ENTER to confirm.

Blue Screen: Press ▲▼ to select BLUE SCREEN. Press ◀▶ to select On or Off. Then press ENTER to confirm.

Sleep Timer: Press ▲▼ to select SLEEP TIMER,. Press ◀▶ to select how long the TV has to stay on before it turns off by himself. (Available Sleep Timer: 00:15, 00:30, 01:00, 01:30, 02:00 and OFF). Then press ENTER to confirm.

Location: Press ▲▼ to select LOCATION. Press ◀▶ to select Home or Store. Then press ENTER to confirm.

Quick Setup: Press ▲▼ to select QUICK SETUP. Press ENTER to enter the sub menu. Enter the password if locked and then you can quickly make some basic settings of the TV.

Reset TV: Press ▲▼ to select RESET TV. Press ENTER to enter the sub menu. Enter the password if locked and then you can restore factory settings.

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Electronic Program Guide (EPG)

Press ⬚EPG⬚ on the remote to display the EPG programmers list. Then press ◀▶ to show the different EPG info. The menu looks as follows:

Press ⬚ on the remote control to switch between the TV or Radio channel.

Press ⬚ on the remote control to select previous day program info.

Press ⬚ on the remote control to select next day program info.

Press ⬚ on the remote control to enter the schedule list menu.

Select **FAV** to set the favorites channels.

Select ⬚ENTER⬚ to enter the schedule menu, you can set the record task.

Press **CH+/-** on the remote control to turn the page.

How to Direct Record

In the DTV source, you can start record function by press the "REC" key while program playing. Before that, you have to make sure the USB storage device is inserted and the device checking and initialization is done.

If you press "REC" key when there's no USB storage device inserted, the prompt window will appear as follow:

If you press "REC" key during the device checking and Initialization, the prompt window will show black screen about 2 seconds. When the TV is recording, it will appear the recording menu.

You can press 'STOP' key to stop record function after confirm.

How to Time shift

In the DTV source, you can start time shift function by press the ▶❚❚ key while program playing. Before that, you have to make sure the USB storage device is inserted and the device checking and initialization is done.

If you press ▶❚❚ key when there's no USB storage device inserted, the prompt window will appear as follow:

If you press ▶❚❚ key during the device checking and initialization, the prompt window will show black screen about 2 seconds. When the TV is time shifting, it will appear the time shift menu.
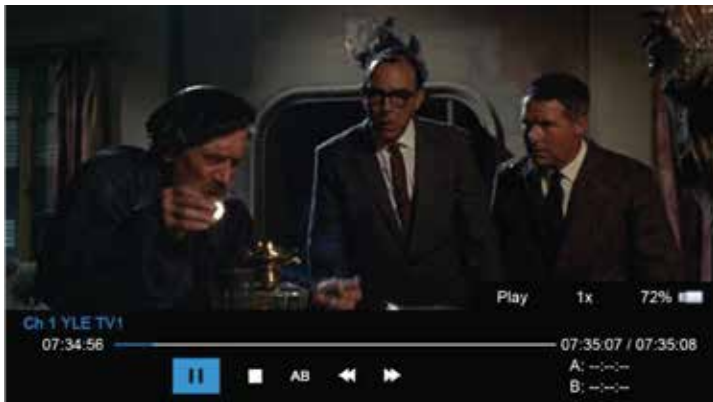
After timeshift started, you can select the items for the functions: PLAY/PAUSE/STOP/AB/FF/FR/PRVE/NEXT.
You can see the detail info by the timeshift menu.

▶❚❚ PLAY/PAUSE: you can set the play mode PLAY/PAUSE

■ STOP: you can stop the recording, it will appear the menu for check whether to stop the recording.

AB: you can set two point for play the record file from A to B.

▶▶ FF: you can set the play mode Fast Forward;

◀◀ FR: you can set the play mode Fast Rewind;

PRVE/NEXT: you can play the record file to previous/next for 30 seconds.

After record started, you can press the button of PLAY/FF/FR/PRVE/NEXT on the remote control. You can play the record file by PLAY/PAUSE/FF/FR/PRVE/NEXT/ STOP.

You can press ■ to jump to the realtime broadcast of the program,and if you press ■ again, you can stop timeshift function after confirm.
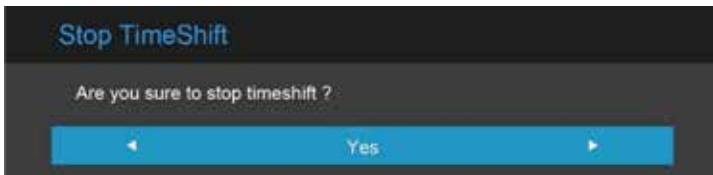
Note:

Timeshift function will stop when there's no space left on the USB storage device.

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Media Operation

The picture is for a reference only; the actual item is the standard.
Note: Before operation MEDIA menu, plug in USB device or memory card, then press SOURCE button to set the Source to Media.

Press ▲▼ to select HDMI/USB in the Source Menu and then press ENTER or ▶ to enter.

Press ▲▼ to select the option that you want to select in the Media menu and then press ENTER or ▶ to enter the sub menu.

Photo

The picture is for a reference only; the actual item is the standard.

Press ◀▶ to select PHOTO in the main menu and then press ENTER to enter.

Press EXIT to return back to the previous menu.

Press▲▼ to select the photos, press ENTER or ▶|| to view.

You can see the information of the current playing photo after press INFO button, then press ▶|| to play or pause, you can see the playing state in the right. Then press ▲▼ or ◀▶ to ratite the picture.
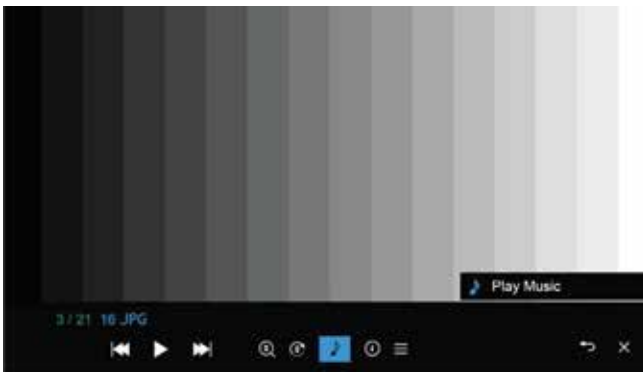
Note: If you want to set the other function, please press MENU.

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Music

The picture is for a reference only; the actual item is the standard.

Press ◀▶ to select MUSIC in the main menu and then press ENTER to enter.

Press EXIT to return back to the previous menu.

Press ▲▼ to select the music, press ENTER or ▶|| to listen. Press ■ or EXIT to stop playing. Press ◀ to return back to previous page.
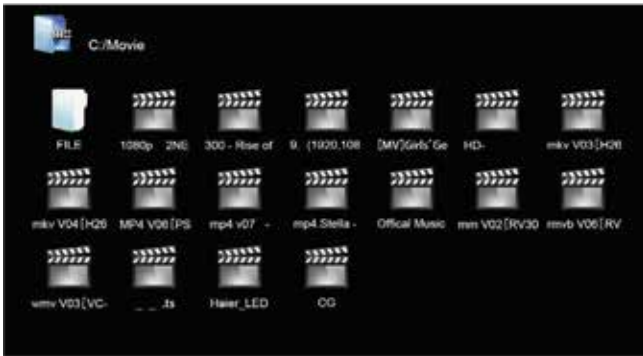
You can see the information of the current playing media at the first few seconds or after press INFO button.
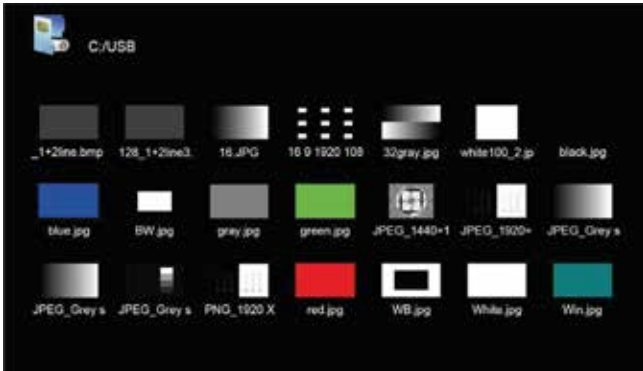

Note: If you want to set the other function, please press MENU.

Movie

The picture is for a reference only; the actual item is the standard.

Press ◄► to select MOVIE in the main menu and then press ᴇɴᴛᴇʀ to enter.

Press ᴇxɪᴛ to return back to the previous menu.

Press▲▼ to select the movie, press ᴇɴᴛᴇʀ or ▶‖ to view. Press ■ or ᴇxɪᴛ to stop playing. Press ◄ to return back to previous page.

You can see the information of the current playing media at the first few seconds or after press INFO button.

Note: If you want to set the other function, please press ᴍᴇɴᴜ.

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HDMI-input

Mode	Resolution	Horizontal Frequency (KHz)	Vertical Frequency (KHz)
VGA	640 x 480	31.47	59.94
480i	720 x 480i	15.73	59.94/60
576i	720 x 576i	15.63	50
480p	720 x 480p	31.47	59.94/60
576p	720 x 576p	31.26	50
720p	1.280 x 720p	37.50 44.96	50 59.94/60
1.080i	1.920 x 1.080i	28.13 33.75	50 59.94/60
1.080p	1.920 x 1.080p	56.25 67.5	50 59.94/60

Due to continuous product development, specifications are subject to change without prior notice.

Before contacting our service department you can go through the following for possible solutions.

Problem	Solution
TV will not turn on	• Make sure the power cord is plugged in. • The batteries in the remote control may be drained; replace the batteries.
No picture, no sound	• Check the cable between TV and antenna/external AV device. • Press the power button on the remote. • Press the SOURCE button the remote, then press the ▼▲ button repeatedly to select the TV source.
Poor picture, sound OK	• Check the cable between TV and antenna/ external AV device. • Try another channel, the station may have broadcast difficulties. • Adjust the brightness/contrast in the Video menu. • Check that the unit is set to PAL
Audio noise	• Check if the cables are connected properly. • Move any infrared equipment away from the TV.
No audio	• Make sure the volume is not turned off or set to minimum.
Photos, videos and music from a USB device are not displayed	• Check if the USB storage device is capable of mass storage, as described in the documentation that came with the storage device. • Check if the USB storage device is compatible with the TV • Check if the audio and image file formats are supported by the TV.

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Troubleshooting

USB files are played jerkily	• The speed of the USB storage device can affect the speed of data transfer to the TV, preventing image and / or sound from being smoothly displayed.

The TFT LED panel uses a panel consisting of sub pixels which requires sophisticated technology to produce. However, there may be a small number of bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.

Guarantee

We regret it when a HKC product doesn't work as it should, despite our careful quality control. That is why we offer a 2-year manufacturer's warranty after the date of purchase on all our models.

This guarantee is a pick-up and return guarantee. This means that we take care of the return of the product to our repair and service center. We will thoroughly check the product and solve the problem. We will send the product back to your home within 7 working days.

If the product can no longer be repaired, we will send you a new one.

Warranty conditions

1. Factory warranty is only given if you can present the purchase invoice.
2. This manufacturer's warranty applies to all HKC-europe products.
3. Manufacturer's warranty applies only to material and manufacturing defects. Problems caused by improper use, incorrect installation, external factors and normal wear and tear are not covered by this manufacturer's warranty.
4. The factory warranty expires as soon as changes or repair work on the product are carried out by yourself or third parties. The same applies if the serial number is changed or removed.
5. The decision on repair or replacement of the product is exclusively reserved to HKC. The warranty period is not extended due to repair or replacement.

Customer service contact form

To use the Manufacturer's warranty or other questions, you can contact HKC Customer Service via the customer service contact form at:

www.hkc-eu.com/en/service/klantenservice-contact/

Due to the continuous product development, the manual can change without prior notice. Typing and printing errors reserved.

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Useful Information and Licences

EC directives internet address:
https://eur-lex.europa.eu/browse/summaries.html?locale=en

The symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.
For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

Notes for Battery Disposal
The batteries used with this product contain chemicals that are harmful to the environment. To preserve our environment, dispose of used batteries according to your local laws or regulations. Do not dispose of batteries with normal household waste.
For more information, please contact the local authority or your retailer where you purchased the product.

MPEG-2 NOTICE
Any use of this product in any matter other than personal use that complies with the MPEG-2 standard for encoding video information for packaged media is expressly prohibited without a license under applicable patents in the MPEG-2 Patent Portfolio, which license is available from MPEG LA, LLC, 6312 S. Fiddlers Green Circle, Suite 400E, Greenwood Village, Colorado, 80111 U.S.A.

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About HKC
The HKC brand was established in 1997 as a manufacturer of PC monitors thanks to the good quality and specific technical production process. HKC quickly grew into a TOP 3 Producer of monitors on the Chinese market. In 2003 HKC started producing LCD televisions, over the years, HKC has bought many suppliers which now makes all parts of the TV in-house, so HKC has one of the only open-cell assembly lines where the LCD of the TV is made. Since 2007, HKC has an office in the Netherlands and in 2016 HKC started the assembly of TV's in the Netherlands, where HKC tries to offer as many jobs as possible to people with a distance to the labor market in order to be socially responsible.

Customer service
Send an email with your question:
service@hkc-europe.com
or phone +31 (0)24 - 34 34 230
(monday-friday 09.00 - 17.00 uur).

For product information: **www.hkc-eu.com**