### Using Natural Language Processing to improve the Commodity Flow Survey

FedCASIC- April 2019

Christian Moscardi Commodity Flow Survey Mehdi Hashemipour, PhD Bureau of Transportation Statistics



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## Overview

- Commodity Flow Survey
- Commissioned by BTS

Δ

- Conducted every 5 years (2017, 2022)
- Respondents provide sampling of shipments from each quarter

	12027041											
If you prefer to complete the questionnaire online, please go to https://econhelp.census.gov/cfs												
Item F SHIPMENT CHARACTERISTICS												
NOTE: Each line runs across pages 4 and 5. After entering column (I) data on page 4 for any line, continue with column (J) on page 5 for the same line.												
		ent		Shipment value		For shipments consisting of more than one commodity, report the code and description of the commodity that contributed the greatest weight of the shipment in columns (F) through (I)						
Line No.	Your Shipment ID Number			(excluding freight charges and excise taxes) in whole dollars. Estimates		SCTG commodity code from accompanying	Commodity Description <sup>1</sup>	E Is item in col. (G) Temperature 1, 2 controlled? (Y/N) <sup>1, 2</sup>	ls item in col (G) a hazardous material? Enter "UN"	Continue with column (J) on page		
(A)	<b>(</b> B)	Month	Day	acceptable.	(E)	booklet <sup>1</sup> (F)	(G)	(H) Is iter (E) Ter contro	or "NA" <sub>1</sub> number (I)	colun		
Ex.1	123-5	4	26	224,235	4,840	34520	Mechanical machinery	Y		->		
Ex.2	402H	4	26	1,375	50,125	20222	Sulfuric acid	N	1830	<b>→</b>		
1										<b>→</b>		
2										<b>→</b>		
3										<b>→</b>		
4										<b>→</b>		



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Outline States Department of Transportation Bureau of Transportation Statistics

**Report Online - Do Not Return** 

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				Chipmont volue	Net Shipment Weight <b>in pounds.</b> Estimates acceptable.	For shipments consisting of more than one commodity, report the code and description of the commodity that contributed the greatest weight of the shipment in columns (F) through (I)						
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For shipments consisting of more than one commodity, report the code and description of the commodity that contributed the greatest weight of the shipment in columns (E) through (I)							
SCTG commodity code from accompanying booklet <sup>1</sup> (F)	Commodity Description <sup>1</sup> (G)	E Is item in col. (G) Temperature 1, 2 Controlled? (Y/N)	Is item in col (G) a hazardous material? Enter "UN" or "NA" <sub>1</sub> number (I)				
34520	Mechanical machinery	Y					
20222	Sulfuric acid	N	1830				



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### Overview

• ITEM G - Other Clarifying Information

"Pulling this information was a huge spend of time and resources."

"Just glad this is over!!"



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### Overview

# Using Machine Learning, can we automate the assignment of SCTG codes to shipment records?

(Yes.)



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## Initial Model

### • Preprocessing

- 1. "Throw out" SCTG 40999, 43999
  - These are miscellaneous SCTG codes
- 2. Spell-check, stem, de-duplicate
- 3. Left with ~400,000 unique training records
- Feature engineering
  - 1. "Bag-of-words" + TF-IDF scores
- Modelling
  - Logistic Regression, "elastic net" regularization
  - Cross-validate, hold out test set, etc.



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- Initial results: ~50%
   "accuracy"
  - What does that mean?
- Should we use a more complex pipeline?
- Aside from 40999, 43999, ~80 more "other" codes
  - Remove these codes, recovery jumps to 64%



U.S. Department of Commerce Economics and Statistics Administration U.S. CENSUS BUREAU *census.gov*  Other parts for motor vehicles, not elsewhere classified (includes seat belts and seat covers, trims, plastics grilles, suspension shock-absorbers, radiators, mufflers, exhaust pipes, clutches, axles, bumpers, and steering wheels) (excludes parts for motorcycles, mopeds and armored fighting vehicles, see 36351 and 36391; engines and engine parts, see 341xx; pumps for liquids, see 34310; filters, see 34999; tires, see 24310; glass, see 313xx; lighting and signaling equipment, see 35992; ignition and starting equipment, see 35991; windshield wipers and defrosters, see 35992; seats, see 39029; and catalytic converters, see 34999).... 36409

### • E.g. **40994**

 Sewing and knitting needles (includes for machines) crochet hooks, hook and eye fasteners, safety pins, straight pins, buttons, buckles and clasps, tubular and bifurcated rivets, snapfasteners, zippers, and similar notions.



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Model's prediction

### • 33310

- Nails, screws, bolts, nuts, washers, staples except in strips, and similar fastening articles
- What was the NAICS Code?



Image courtesy Wikimedia commons



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- Manually validating, about 50% of items labelled 40994 by respondents were miscoded.
- However, the model was getting it right!
- We can see the workflow which led to these miscodings

#### Commodity Code Search (Commodity Codes List)

To help find your commodity code and its description, enter SCTG code or keyword below. Search by SCTG code or keyword: fastener Search Results found: 2 for 'fastener' SCTG Code Commodity Description Plastics and Rubber 24229 Other plastics articles, not elsewhere classified, including builders' ware, hardware, fasteners, apparel, ornamental articles, and insulating or polarizing material and fittings for electrical equipments. Miscellaneous Manufactured Products 40994 Sewing and knitting needles (including for machines), crochet hooks, hook and eye fasteners, safety pins, straight pins, buttons, buckles and clasps, tubular and bifurcated rivets, snap- fasteners, zippers, and similar notions



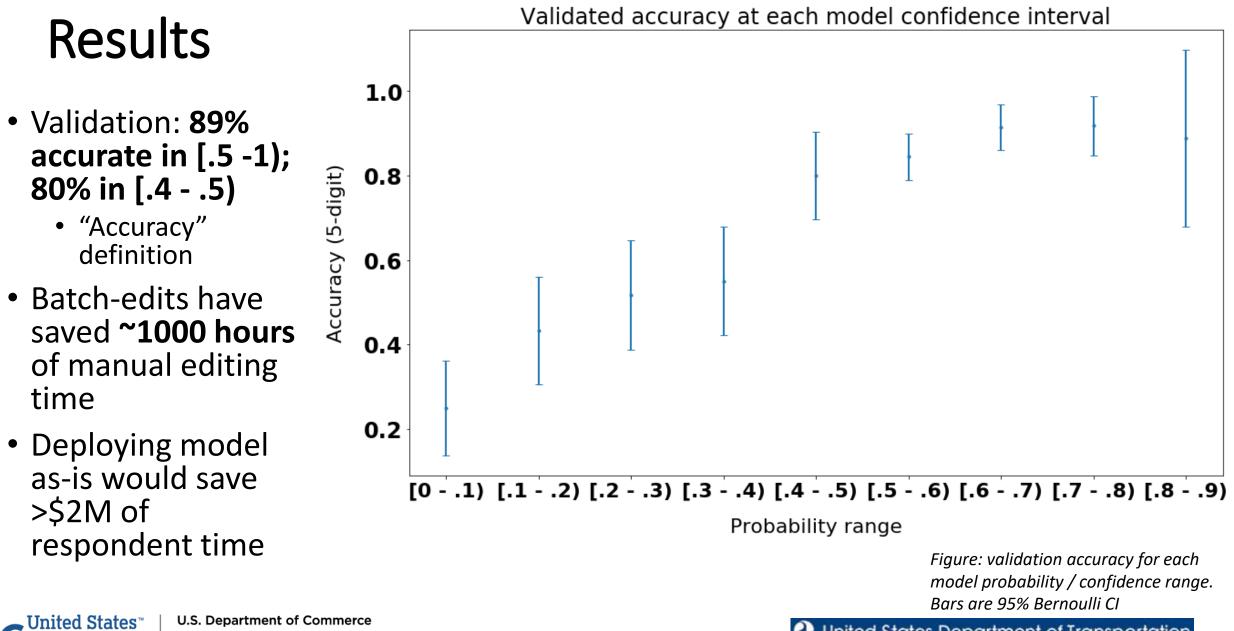
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### Let's Experiment

- Proof-of-concept: ran model on 170,000 unlabeled/invalid records
- 70,000 with probability score above predefined threshold [.5 1)
  - Determined by coarse inspection
- CFS Analysts validate a sample of 350 unique records
- Also wanted to determine accuracy in the [0 .5) threshold
- Took sampling of the other 100,000 unlabeled / invalid records.
  - Model probability ranges [0 .5)
  - 60 from each range



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Bureau of Transportation Statistics

## Batch Cleaner and Batch Classifier Application

### **Batch Classifier App:**

- Get a dataset that contains any number of shipment records
- Run the Machine Learning Model
- Provide An output file contain:
  - □ top 3 suggested SCTG5,
  - and their model confidence probabilities.
  - standard descriptions for each predicted SCTG,

Classify Commodities Choose File No file chosen

#### ownload

Description	NAICS	pred_0	prob_0	pred_0_desc	pred_1	prob_1	pred_2	prob_2	
Hand tools, small mechanical appliances for food preparation, and blades for saws	4223	40999	0.320	Other Miscellaneous manufactured products, not elsewhere classified	33321	0.056	24229		*
Cutlery, including cutlery plated with precious metal, razors, scissors, shears, swords, daggers, and similar arms (excludes cutlery of precious metal, and cutlery clad with precious metal, see 40942)	4223	33999	0.224	Other Articles of non- precious metal, not elsewhere classified (except backed or printed foil, see 324xx, and musical instruments, see 40992)	40941	0.076	40999	0.048	
Interchangeable tools for hand-or machine-tools, including for construction and mining tools	4223	40999	0.372	Other Miscellaneous manufactured products, not elsewhere classified	33321	0.023	35999	0.016	
Locks, mountings and fittings, racks and similar fixtures, and automatic door closers, of base metal	4219	40999	0.439	Other Miscellaneous manufactured products, not elsewhere classified	33340	0.023	32300	0.013	
Other Metal containers with	4212	40999	0.165	Other Miscellaneous	33999	0.057	32499	0.027	•

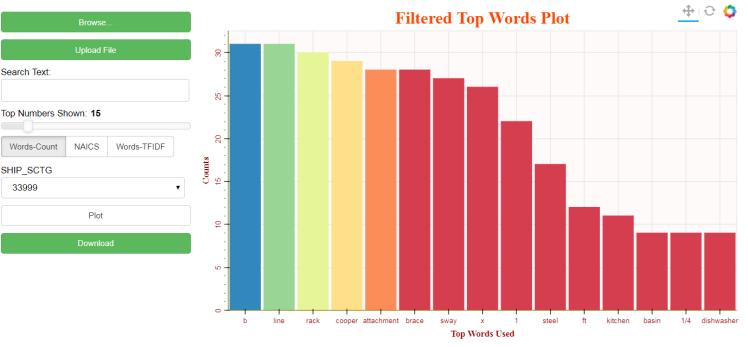


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### SCTG Analysis App

**SCTG Analysis Application:** Using this tool help users to input any excel or CSV dataset contains Product Descriptions and Label Codes into the app and perform a visual analysis.

For the selected SCTG5, the app interface illustrates plots of Top Words, top NAICS codes and top TF-IDF words (that reflect how important a word is to a document in a collection or corpus).

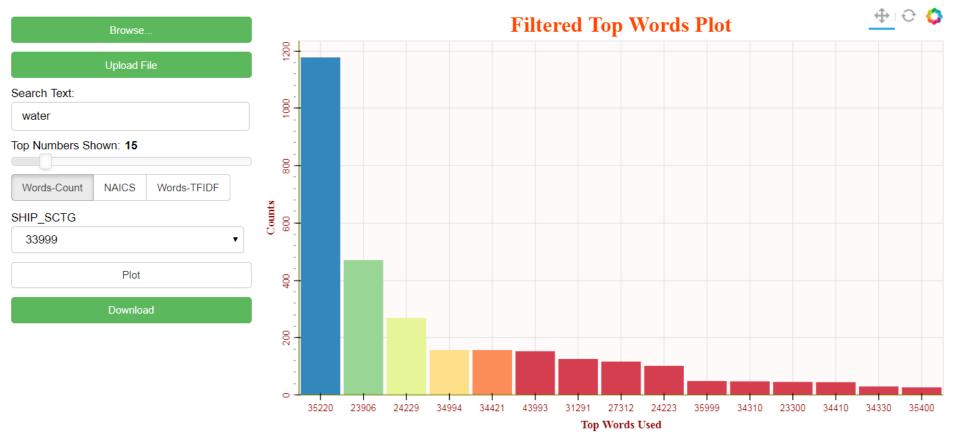


Status: Success



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### SCTG Analysis App cont.

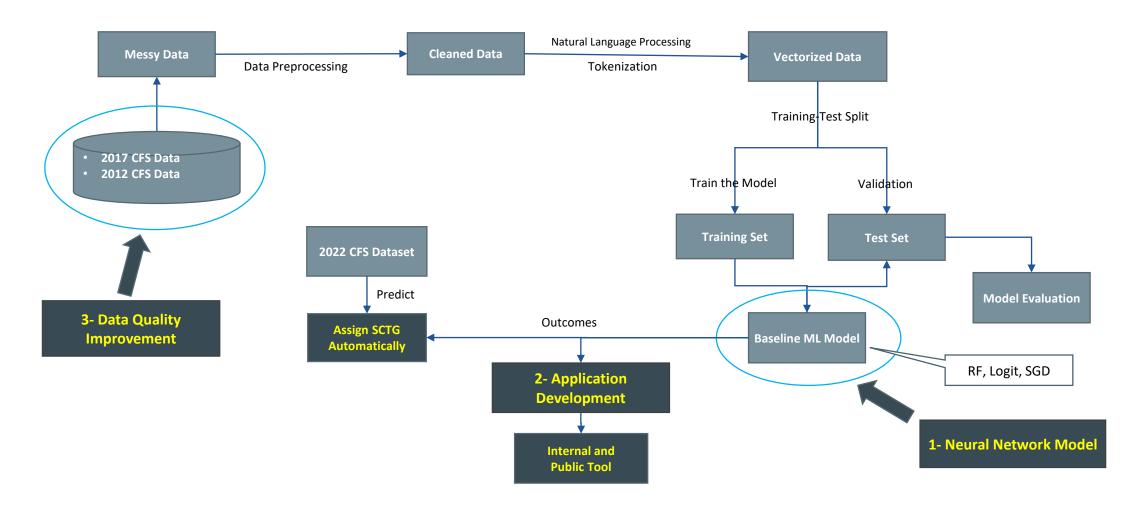


Status: Success



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### CFS – SCTG Machine Learning Pipeline & Future Works



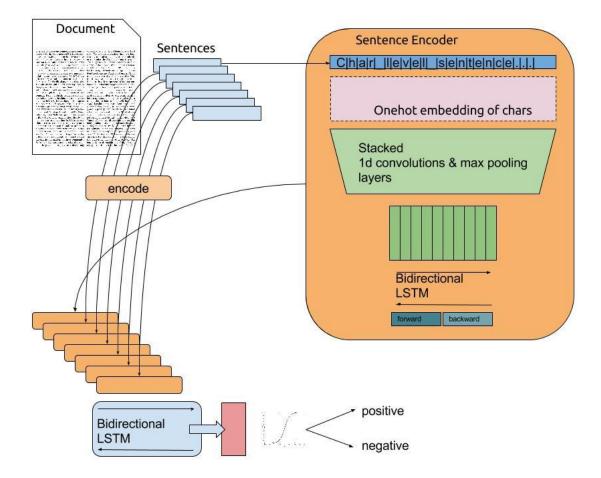


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## Neural Network Model - Character Level LSTM

This model is reading characters one by one, to create an embedding of the of a given text/product description. As such our neural network will try to learn that specific sequences of letters form words separated by spaces or other punctuation points.

Our goal is to encode text from character level, so we'll begin by splitting the text into words. Then encode each word to characters. We use a bidirectional LSTM to read word by word and create a complete document encoding.





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### Data Quality Improvement

**Better Training Set == Better Model == Better classification & More Savings** 

**Motivation:** Using cleaner data and collecting more product description improve the ML model performance

**Objective:** Mapping more product descriptions into SCTG codes

- Web Scraping
- Amazon's Mechanical Turk



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## Web Scraping for CFS SCTG Project

### • Development:

- Selected SCTG classes that are not performing well
- Targeted e-commerce and manufacturers websites to extract the desired product descriptions

exp: DEWALT, Ferguson, Home Depot, IKEA, Alibaba, etc.

• Developed Web Crawler Scripts for each targeted ecommerce



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## Web Scraping for CFS SCTG Project cont.

### So far:

**Collected** ≈ 250,000 product's description for the low performing class of SCTGs in the ML model

```
from selenium.webdriver.common.keys import Keys
                                                                                         import time
from lxml import html
                                                                                        from datetime import datetime
import csv,os,json
                                                                                         import os
                                                                                         import sys
import requests
                                                                                         import pickle
from exceptions import ValueError
                                                                                         import pprint
                                                                                         from lxml import html # install lxml
from time import sleep
                                                                                        from openpyxl import Workbook # install openpyxl
                                                                                         import re
                                                                                         import unicodedata
def AmzonParser(url):
     headers = {'User-Agent': 'Mozilla/5.0 (X11; Linux x86 64) Applew
                                                                                                                                                                 i/5
                                                                                         TIME PAUSE = 1.0 # pause
     page = requests.get(url,headers=headers)
     while True:
                                                                                       def wait by xpath(xp):
                                                                                           try:
          sleep(3)
                                                                                               WebDriverWait(driver, 30).until(EC.presence of element located((By.XPATH, xp))))
                                                                                               time.sleep(TIME PAUSE)
          try:
                                                                                            except TimeoutException:
               doc = html.fromstring(page.content)
                                                                                              print "Too much time has passed."
               XPATH NAME = '//h1[@id="title"]//text()
               XPATH SALE PRICE = '//span[contains(@id, "ourprice") or c def fix string(entry string): f remove "\n", "\t" and double spaces
               XPATH ORIGINAL PRICE = '//td[contains(text(),"List Price
                                                                                           exit_string = entry_string.replace("\n", "")
                                                                                           exit string = exit string.replace("\t", "")
               XPATH CATEGORY = '//a[@class="a-link-normal a-color-tert
                                                                                           while " " in exit string:
               XPATH AVAILABILITY = '//div[@id="availability"]//text()
                                                                                              exit string = exit string.replace(" ", " ")
                                                                                           try:
                                                                                              if exit string[0] == " ":
               RAW NAME = doc.xpath(XPATH NAME)
                                                                                                  try:
                                                                                                     exit_string = exit_string[1:len(exit_string)]
               RAW SALE PRICE = doc.xpath(XPATH SALE PRICE)
                                                                                                  except:
               RAW CATEGORY = doc.xpath(XPATH CATEGORY)
                                                                                                     pass
               RAW ORIGINAL PRICE = doc.xpath(XPATH ORIGINAL PRICE)
                                                                                               if exit string[-1] == ' ' :
               RAw AVAILABILITY = doc.xpath(XPATH AVAILABILITY)
                                                                                                  trv:
                                                                                                    exit_string = exit_string[0:len(exit_string)-1]
```



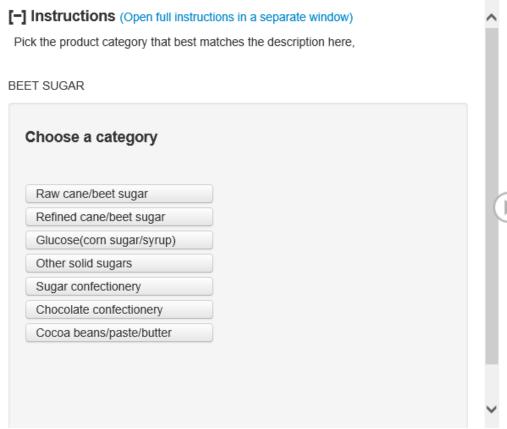
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## MTurk - Crowdsourcing

- Labelling NAICS code index file. ~10k records.
- Turkers choose among top 7-10 predictions from model.

#### Preview of Work Items

This is what Workers will see.



Preview 1 of 2 items



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## **MTurk - Implementation**

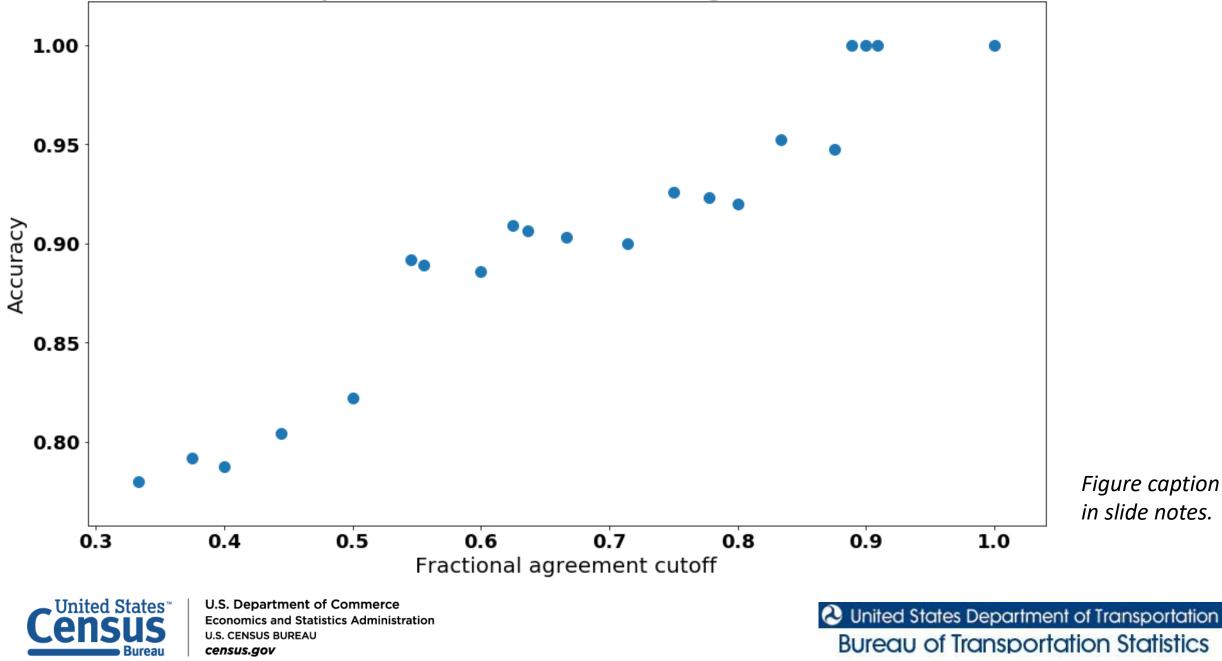
### • How do we ensure quality?

- Gateway task
  - Label 50 "gold standard" records
  - Must be at least 60% accurate on min. 5 records
- "Quadruple-key entry"
  - 4 workers label each record
  - Take a vote
  - Total disagreement? This record needs manual investigation.
- Continuous Validation
  - Inter-rater agreement
  - Include more gold standard during actual task



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### Accuracy for all records > fractional agreement cutoff



## Thank you!

- Christian: <u>Christian.L.Moscardi@census.gov</u>
- Mehdi: <u>m.hashemipour.ctr@dot.gov</u>



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