



# **VAT Calculation Service (VCS) Guide**

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## 1 Introduction

Amazon's VAT Calculation Service (VCS) allows sellers to show VAT exclusive prices to Amazon Business customers and get the Downloadable VAT Invoice badge. Customers prefer to purchase from sellers with this badge because it represents a guarantee of VAT invoicing for each shipment. Business Customers also have the option to restrict or block offers from sellers who do not have a Downloadable VAT Invoice badge.

Sellers in the VCS program have two options for invoicing: (1) Allow Amazon to create an invoice on their behalf, or (2) Upload their own invoices. With both the options, sellers receive the Downloadable VAT Invoice badge, Amazon shows VAT exclusive prices to customers, and the invoices are available for customers to download from their account.

This guide helps developers create applications for sellers who want to use VCS to show VAT exclusive prices to customers and receive the Downloadable VAT Invoice badge. Sections 2 and 3 provide information for sellers who want to use Amazon's VAT Calculation Service. Sections 4 and 5 are for sellers who also want to create and upload their own invoices.

## 2 Prerequisites

Sellers who want to use VCS need to fulfill the following prerequisites to have access to all the features.

### 2.1 Enrollment

#### To enroll in the VCS program

1. Go to the [Enroll in the VAT Calculation Service](#) page in the Seller Central Help.
2. Enter your VAT Registration Numbers.
3. Set up your default ship-from address for seller fulfilled orders.
4. Set up the default Product Tax Code (PTC) of your products. In the absence of PTCs for offers, Amazon uses the default PTC to calculate VAT. For more information about the EU and UK PTCs and VAT rates, see [VAT Rates and My PTCs](#) in the Seller Central Help.
5. Choose an invoicing option to either upload your own invoices or let Amazon create invoices on your behalf. Note that sellers will only see the option to upload their own invoices if their third party developer has implemented the VAT calculation service as described in this guide.
6. Choose an activation date on which Amazon will begin calculating and displaying VAT exclusive prices. If you chose the Amazon invoicing option, this is the date on which Amazon will begin creating invoices for all shipments. If you chose the self-invoicing option, this is also the date that you are expected to begin uploading invoices for every shipment.

### 2.2 VAT calculation methodology

Amazon will calculate VAT amounts from the date of VCS activation for both self-invoicing and Amazon-invoicing options. For information about the methodology Amazon uses to calculate VAT, see [European VAT Calculation Services Methodology](#), and [VAT Calculation Service - FAQs](#) in the Seller Central Help. For the EU and UK PTCs and VAT rates, see [VAT Rates and My PTCs](#) in the Seller Central Help.

### 3 VAT calculation services - Feeds

This section explains the changes (if any) in feeds when a seller enrolls in the VCS program. This section is applicable for both types of invoicing options, Amazon-invoicing and self-invoicing.

#### 3.1 Prices

There is no change in price feeds when a seller enrolls in the VCS program. For sellers in the VCS program, all prices need to remain VAT inclusive in the price feed. VAT exclusive prices will be automatically derived from the inclusive price that has been provided as explained in the [methodology](#) document. Offers from VCS sellers will automatically show VAT-exclusive prices to Business Customers on search results, product detail, cart, and checkout pages.

#### 3.2 Product Tax Code

Seller can provide a default Product Tax Code (PTC) during enrollment. This PTC will be used for VAT calculation on all offers. However, if the seller wants to create some offers with a different tax code, this can be overridden at the SKU level using feeds. A new ProductTaxCode attribute has been added to [Product.xsd](#) (XML), the Inventory Loader, the Listing Loader, and the category-specific flat files, all of which are available [on this page](#).

Sending the Product Tax Code in feeds is optional and its possible valid values are listed in the category flat files.

Example in XML. The element's name is *ProductTaxCode*.

```
<Product>
  <SKU>mySKU0001</SKU>
  <StandardProductID>
    <Type>EAN</Type>
    <Value>XXXXXXXXXXXXXXXX</Value>
  </StandardProductID>
  <ProductTaxCode>A_GEN_TAX</ProductTaxCode>
  <Condition>
    <ConditionType>New</ConditionType>
  </Condition>
  <DescriptionData>
    <Title>MyBrand – Women Summer Sandals 35 C (M) EU/ 4 B(M) US Black</Title>
    <Brand>HB</Brand>
    ...
  </DescriptionData>
  ...
</Product>
```

Example with flat files. The column's name is *product\_tax\_code*.

TemplateType=homeimprovement	Version=2016.1123	amazon.de vorgesehen. Verändern oder löschen Sie die obersten drei			b2b	
Verkäufer-SKU	Hersteller-Barcode	Barcode-Typ	Titel	Marke	Steuercode	Business-Preis
item_sku	external_product_id	external_product_id_type	item_name	brand_name	product_tax_code	business_price
mysku001	XXXXXXXXXXXX	EAN	Title	Brand	A_BOOKS_GEN	12

#### 3.3 Partial refunds with VAT-exclusive price

Partial refunds must always be sent VAT-exclusive. Whether you use feeds (XML or Flat files) or Seller Central, you need to send VAT-exclusive prices. Amazon will use the VAT rate that was applied for the original shipment and calculate the VAT based on the VAT-exclusive price. For example, if the VAT is 20% and the item cost was €240 (€200 + €40 VAT@20%), and you want to refund 50% (€120) then you need to provide €100 in the Product field and Amazon will add

the VAT (€20), ensuring that the customer gets €120. Do not input any value in the Product Tax field. Amazon will ignore it. The same applies to Shipping and Gift Wrap.

## 4 VAT calculation services - Reports

This section explains the new columns that are added to some reports when a seller enrolls in the VCS program. These changes are applicable regardless of the invoicing option chosen.

### 4.1 Order Reports

The VCS program affects the appearance and content of order reports.

#### Including the VAT amount

Order reports that sellers request *after* they activate their enrollment in the VAT Calculation Service appear as follows:

- **ItemTax** (in XML reports) and **item\_tax** (in flat file reports). Contains the VAT amount, calculated by Amazon.
- **ItemPrice** (in XML reports) and **item\_price** (in flat file reports). Contains the VAT-inclusive price, as before.

The VAT-exclusive amount is the item price minus the item tax.

**Note:** When the item tax is zero, that means 0% VAT was charged for the transaction. There are several circumstances in which this can happen. Examples include international transactions and B2B EU Cross Border transactions. See the [VCS Calculation Methodology](#) for details.

#### Including VAT details

Sellers can choose to include VCS-related attributes in their order reports

#### To include VCS-related attributes in order reports

1. Go to [Add or remove order report columns](#) in Seller Central.
2. Add the **VAT details** column.

After a seller completes this procedure, the following columns will be added to their order reports: **Item price VAT exclusive**, **Shipping price VAT exclusive**, and **Gift wrap price VAT exclusive**.

### 4.2 VAT invoice data report (VIDR)

The VIDR is a report that contains tax calculation details at the transaction level, and is only available to sellers who have enrolled in VCS. This report contains all the information required to generate an accurate VAT invoice for each shipment, whether seller-fulfilled or Fulfilled by Amazon. An order is available in this report immediately after its shipment has been dispatched. Sellers who choose the self-invoicing option must use data from the VIDR to create invoices. For more information about the VIDR, see [VAT Invoice Data Report \(VIDR\)](#).

### 4.3 VAT calculation report (VCR)

All sellers who enroll in the VAT Calculation Service get access to the Amazon VAT Calculation Report (`_SC_VAT_TAX_REPORT_`), which you can request using the Reports API. This report contains useful information about VCS orders such as the invoice number, the invoice link, the buyer VAT, and ship-from/ship-to information. Orders are available in this report three days after shipment.

**Important.** Sellers who have chosen to upload their own invoices need the VIDR for the information required to create invoices.

#### 4.4 FBA order reports

FBA Order reports that sellers request *after* they activate their enrollment in the VAT Calculation Service appear as follows:

- **ItemTax** (in XML reports) and **item\_tax** (in flat file reports). Contains the VAT amount, calculated by Amazon.
- **ItemPrice** (in XML reports) and **item\_price** (in flat file reports). Contains the VAT-exclusive amount (changed from the VAT-inclusive amount).

The VAT-inclusive amount is the item price plus the item tax.

### 5 VAT invoice upload requirements

This section applies only to applications that support sellers who choose to upload their own invoices when enrolling in the VAT Calculation Service.

#### 5.1 Invoices for each shipment

Sellers must upload PDF invoices for each shipment. One order can be split into multiple shipments for FBA orders, and each shipment must have an invoice. Consolidated shipment data is provided in the VIDR.

#### 5.2 Invoices compliance

VAT invoices must comply with applicable laws. You should at least include the following information on the invoice:

- Registered company name and address of the seller
- VAT identification number of the seller (if applicable)
- Complete official name and address of the customer
- VAT identification number of the customer. Note that:
  - This is only necessary if the customer is responsible for the tax in the purchase order (for example, for intra-community delivery or reverse charge procedures)
  - This number is provided in the VIDR.
- Invoice date/service date
- Invoice number
- Order date
- Product name
- Purchase quantity
- Unit price of the item (without VAT)
- VAT rate applied
- Discounts/promotions, if not included in the unit price
- VAT amount
- Citation.



Sample invoice

Invoice

[Customer's name]  
 [Customer's billing address] or  
 [Address associated with the Customer's VAT Number (if B2B)]  
 [Customer's VAT Number (if B2B)] 3.

**Paid**  
 Sold by [Seller's Legal Name] 1.  
 VAT # [Seller's VAT Number] 2.

---

Invoice date / Delivery date DD Month YYYY 5.  
 Invoice # [Sequential invoice number, e.g. INV-GB-12345678-2018-12345] 6.  
 Total payable £12.48 (Invoice Total)

For questions about your order, visit [www.amazon.co.uk/contact-us](http://www.amazon.co.uk/contact-us)

**Billing address**

[Customer's name]  
 [Customer's billing address] or  
 [Address associated with the Customer's VAT Number (if B2B)]  
 [Customer's VAT Number (if B2B)]

**Delivery address**

[Recipient's name]  
 [Full delivery address]

**Sold by**

[Seller's legal name]  
 [Address associated with the Seller's VAT Number]  
 VAT Number: [Seller's VAT Number]

**Order information**

Order date [Order Date (DD Month YYYY)] 7.  
 Order # [Order Number]

**Invoice details**

Description	Qty 9.	Unit price (excl. VAT) 10.	VAT rate 11.	Unit price (incl. VAT)	Item subtotal (incl. VAT)
[Item Description] 8. [ASIN Number]	1	£5.41	20%	£6.49	£6.49
Shipping Charge		£4.99		£5.99	£5.99
Gift Wrap		£2.08		£2.50	£2.50
Promotions 12.		-£2.08		-£2.50	-£2.50

**Invoice total £12.48**

VAT rate	Item subtotal (excl. VAT)	VAT subtotal 13.
20%	£10.40	£2.08
<b>Total</b>	<b>£10.40</b>	<b>£2.08</b>

[Any applicable invoice citations, e.g. "VAT exempt intra-EU supply of goods (article 138 of Directive 2006/112/EC)"] 14.

The format of the sample invoice above is only for guidance. Sellers are free to choose their own format, logo, etc. Follow these best practices for a positive customer experience and a trouble-free process:

1. Do not include bank details, to avoid direct bank transfers to you.
2. Do not include payment status, such as "paid"/"not paid".
3. Provide order-related fields (for example, order number, product category, Purchase Order number, etc.)

For further information, contact your tax advisor.

### 5.3 Remittance information on invoices

Sellers should not provide their own remittance information on invoices. Amazon collects payments from customers directly and disburses the amount to sellers. Providing a seller's remittance information on the invoice can confuse customers.

## 6 Technical implementation

This section describes the implementation of the "Invoice Upload" feed, and applies only to applications that support sellers who choose to upload their own invoices when enrolling in the VAT Calculation Service.

### 6.1 Invoice status

An invoice is due for each shipment (not order) after the shipment has been dispatched. A shipment can have one of the statuses in the following table:

#### Invoice statuses

Invoice Status	Description	Action Required
InvoicePending	Shipment has been dispatched.	The seller must upload an invoice for the shipment.
InvoiceProcessing	Seller has uploaded the invoice and Amazon is processing it.	No action is required from the seller at this point. Amazon will process the invoice.
InvoiceUploaded	Seller has uploaded the invoice and Amazon has finished processing it. There was no error detected.	No action is required from the seller. Invoice successfully uploaded and is available to the customer in the <b>Your Orders</b> page. Customers can download the invoice at any time.
InvoiceRejected	Seller has uploaded the invoice and Amazon has finished processing it. There were errors detected in the upload.	Seller must upload the invoice for this shipment again. See <a href="#">Invoice upload errors</a> to get details on possible reasons.
CreditNotePending	In the case of a refund, the money has been returned to the buyer. In the case of a return, the item has been received in Amazon's Fulfillment Center for FBA orders, or has been authorized by the seller for seller fulfilled orders.	Credit Note is now due for this transaction.
CreditNoteProcessing	Seller has uploaded the invoice and Amazon is processing it.	No action is required from the seller at this point. Amazon will process the credit note.



CreditNoteUploaded	Seller has uploaded the credit note and Amazon has finished processing it. There was no error detected.	No action is required from the seller. Credit Note successfully uploaded and made available to the customer on the <b>Your Orders</b> page.
CreditNoteRejected	Seller has uploaded the credit note and Amazon has finished processing it. There were errors detected in the upload.	Seller must upload the Credit Note for this transaction again. See <a href="#">Invoice upload errors</a> for possible reasons why an upload was rejected.
NoTaxCalculated	Amazon could not calculate any tax for this transaction. This usually happens when the seller has not uploaded a VAT number for the country from where the shipment was dispatched. For example, the seller opted in for Pan EU FBA, and did not provide a VAT number of CZ. If a shipment is dispatched from CZ, Amazon is not able to calculate VAT.	Amazon will not calculate the VAT and the seller must upload the invoice for this transaction. The seller can upload the invoice in Seller Central or using Amazon Marketplace Web Service, following the Invoice Uploader Developer Guide.
InvoiceCreatedByAmazon	Amazon created an invoice for this transaction.	No action is required from the seller.

## 6.2 VAT Invoice Data Report (VIDR)

The following two VIDR report types are available using the Reports API:

- XML format: `_GET_XML_VAT_INVOICE_DATA_REPORT_`
- Flat file format: `_GET_FLAT_FILE_VAT_INVOICE_DATA_REPORT_`

Sellers can schedule these reports at their convenience. Amazon recommends scheduling at least twice a day so that invoices can be uploaded with a maximum delay of 12 hours (well within the SLA of 24 hours) after the shipment has been dispatched. Remember that the order details are available in the report immediately after the shipment has been dispatched. Once this is implemented sellers will always meet the SLAs, since this is a programmatic upload of invoices.

### VIDR report options

The VIDR has two report options. The first report option includes all shipments in a given date range, and the second report option includes only those shipments for which the invoice is still pending. You can specify these options using the **ReportOptions** parameter of the [RequestReport](#) operation of the Reports API. These two report options can be specified as shown below:

- Option 1: `Key ReportOptions Value All`
- Option 2: `Key ReportOptions Value PendingInvoices`.

For example, while submitting the ReportOptions, the string should look like this (case-insensitive):

**ReportOption=All**

OR

**ReportOption=PendingInvoices**

If the **ReportOption** parameter is not specified, the default is **ReportOption=PendingInvoices**.

"**ReportOption=All**". Using this option, you must specify a date range using the **StartDate** and **EndDate** parameters. The maximum allowed date range for this report is 30 days. This report includes all shipments that occurred within the specified date range. The report includes shipments of all possible **InvoiceStatus** values. This includes shipments with **InvoiceStatus=InvoiceCreatedByAmazon**. InvoiceCreatedByAmazon means that Amazon will issue an invoice for this transaction, and therefore the seller is not required to upload an invoice. Similarly, this report also includes transactions

with **InvoiceStatus=NoTaxCalculated**. NoTaxCalculated means that Amazon did not perform tax calculation for this transaction. This happens, for example, when the item is shipped from a country for which the seller has not provided a valid VAT number on Seller Central.

**"ReportOption=PendingInvoices"**. With this option, the report includes shipment details for shipped orders whose order dates are within the past 90 days, and for which invoices are due and must be uploaded. This means all shipments where the invoice status is **"InvoicePending"** or **"CreditNotePending"**. Reports with this option will not include shipments for which invoices have already been successfully uploaded. The purpose of this option is to allow the seller to simply loop through all the line items and create invoices, without having to apply their own business logic. When no **ReportOption** parameter is specified, the default is **"ReportOption=PendingInvoices"**.

**Note:** There are cases when Amazon does not issue an invoice or calculate VAT for a shipment. To include these shipments in a VIDR, specify **ReportOption=All** when you request the report. You can then easily identify these shipments by finding those with "NoTaxCalculated" in the invoice-status column.

### VIDR columns

A VIDR is only generated for sellers who are enrolled in VAT Calculation Services. This report is not generated for sellers who do not enroll in VCS. You can download a sample of the VIDR in both formats:

VIDR Sample Report	
<a href="#">XML</a>	<a href="#">CSV</a>

The following table explains each VIDR column:

Field name	Definition	Example
order-id	Amazon's unique order identifier. Used for shipping confirmation and post-order processing.	736-3563777-5518068
order-item-id	Amazon's unique order item identifier. Used for shipping confirmation and post-order processing.	583563777345
shipping-id	Shipping ID for this shipment.	409302382
fulfilled-by	The fulfillment channel for this order.	MFN/FBA
order-date	Date the order was placed.	17/05/2018
marketplace-id	The marketplace in which the order was placed.	DE/FR/UK/IT/ES
recipient-name	Name of the recipient.	Abbey Thomas
buyer-name	Name of the buyer.	Kenny Hayden
ship-service-level	Fulfillment service level paid for by the buyer when ordering the item. For example, standard or expedited.	Standard
ship-address-1	The first line of the "Ship To" address.	11 Main St
ship-address-2	Second line of "Ship To" address.	Apt. 12
ship-address-3	Third line of "Ship To" address.	c/o Joe's Company

ship-city	City of "Ship To" address.	Slough
ship-state	State of "Ship To" address.	Berkshire
ship-postal-code	Postal Code of "Ship To" address.	SL1 1QP
ship-country	The international standard two-letter country code (ISO 3166-compliant).	UK
ship-phone-number	Phone number of the shipping address.	999999999
shipment-date	Date of dispatch of this shipment.	20/05/2018
billing-name	Billing name.	Mr. Harry Potter
bill-address-1	The first line of the billing address.	4 Privet Drive
bill-address-2	The second line of the billing address.	Little Whinging
bill-address-3	The third line of the billing address.	c/o Moe's Company
bill-city	City of the billing address.	Surrey
bill-state	State of the billing address.	Surrey
bill-postal-code	Postal code of the billing address.	U7D 294
bill-country	The international standard two-letter country code (ISO 3166-compliant).	UK
bill-phone-number	Phone number of the billing address.	44234343
ship-from-city	City of "Ship From" address.	Luton
ship-from-state	State of "Ship From" address.	Suton
ship-from-country	Country of "Ship From" address.	UK
ship-from-postal-code	Postal code of "Ship From" address.	D76 UT9
sku	Stock-keeping unit. Seller-defined unique identifier for a product.	sku123
product-name	Name of the product.	DJI CP.PT.03342 Spark - Battery Charging Hub
quantity-purchased	Quantity purchased.	1
currency	The currency used for the transaction.	GBP
asin	ASIN of the product.	AY39345YE8K
item-vat-incl-amount	VAT Inclusive item price.	120.00
item-vat-amount	VAT amount of item price.	20.00
item-vat-excl-amount	VAT exclusive item price.	100.00
item-vat-rate	VAT rate of item price.	0.20
gift-wrap-vat-incl-amount	Total VAT inclusive gift wrap.	12.00
gift-wrap-vat-amount	Total VAT amount of gift wrap.	2.00

gift-wrap-vat-excl-amount	Total VAT exclusive gift wrap.	10.00
gift-wrap-vat-rate	Total VAT rate of gift price.	0.20
shipping-vat-incl-amount	VAT inclusive shipping price.	6.00
shipping-vat-amount	VAT amount of shipping price.	1.00
shipping-vat-excl-amount	VAT exclusive shipping price.	5.00
shipping-vat-rate	VAT rate of shipping price.	0.20
item-promo-vat-incl-amount	Total VAT inclusive item promotion.	-0.12
item-promo-vat-amount	Total VAT amount item promotion.	-0.02
item-promo-vat-excl-amount	Total VAT exclusive item promotion.	-0.10
item-promo-vat-rate	Total VAT rate item promotion.	0.20
item-promotion-id	Promotion ID for item promotion.	136643052:AKY54VWVKS3JCY6T (This is an ID generated by Amazon; alphanumeric value)
shipping-promo-vat-incl-amount	Total VAT inclusive shipping promotion.	-0.12
shipping-promo-vat-amount	Total VAT amount shipping promotion.	-0.02
shipping-promo-vat-excl-amount	Total VAT exclusive shipping promotion.	-0.10
shipping-promo-vat-rate	Total VAT rate shipping promotion.	0.20
shipping-promotion-id	Promotion ID of shipping promotion.	3943834723:BWJRJERIUDKERU (This is an ID generated by Amazon; alphanumeric value)
gift-promo-vat-incl-amount	Total VAT inclusive gift gift wrap promotion.	-0.20
gift-promo-vat-amount	Total VAT amount gift wrap promotion.	-0.12
gift-promo-vat-excl-amount	Total VAT exclusive gift gift wrap promotion.	-0.02
gift-promo-vat-rate	Total VAT rate gift wrap promotion.	0.10
gift-promotion-id	Promotion ID of gift wrap promotion.	385934052:BWJRJDJSDS3JCY6T

transaction-id	For shipments, this is the shipping ID. For returns, this is a unique transaction ID (different from shipping ID).	409302382 (if it is a shipment); amzn1:crow:A0f6kWaFSV6ymAIMHe4VJw (if return or refund. In the case of return/refund, this is a unique transaction ID in alphanumeric format)
transaction-type	Values can be shipment, refund, or return, depending on the type of transaction.	SHIPMENT/RETURN/REFUND
is-amazon-invoiced	Indicates if Amazon creates an Invoice for this transaction. True if the seller uses VCS and chooses the option to allow Amazon to create the invoices, or if Amazon World Imports buys from the seller. The seller should not create Invoices for these transactions. Amazon will generate an invoice and make it available to the seller.	TRUE/FALSE
invoice-status	Status of the invoice, described in detail in section 6.1.	See section 6.1 for details on invoice status.
invoice-status-description	Description of the invoice status, described in detail in section section 6.1.	The detailed description of what the invoice status means.
is-business-order	Was this order from Amazon Business website or B2C website?	TRUE/FALSE
purchase-order-number	PO number (if supplied by the customer).	AB45-234934 (can be any string)
seller-vat-number	VAT number of the seller used in VAT calculation.	DE111111111
buyer-vat-number	Buyer VAT number used in VAT calculation.	DE22222222 or blank if Customer does not have a VAT Number on Amazon.
buyer-company-name	Company name of the buyer.	Hogwarts School of Magic and Wizardry
price-designation	Indicates if this is Business Price or Standard Price.	Business Price or Standard Price
invoice-number	The invoice number provided by the seller. In the case of a 'PendingInvoices' view, the column will be blank, as the invoice is not yet uploaded. In the case of an 'All' view, the column will contain the invoice number uploaded by the seller.	XXXX
legacy-customer-order-item-id	This order item ID is the same as that found in FBA reports and MFN reports. If you want to match the individual line items from a VIDR to FBA or MFN reports, you can use this column.	82840304120340
buyer-tax-registration-type	The tax type of the customer (if the customer has a tax registration number).	VAT/BusinessReg/CitizenId. In the Spain and Italy marketplaces, businesses could have Business Registration number (BusinessReg) or individuals could have tax IDs (CitizenId).

is-buyer-physically-present	True if the customer is physically established in the country for which the tax number was provided in the buyer-vat-number column.	TRUE/FALSE
is-seller-physically-present	True if the seller is physically established in the country for which the VAT number was provided in the seller-vat-number column.	TRUE/FALSE
buyer-e-invoice-account-id	The e-invoice account ID of the customer. This is populated if the customer has provided an e-invoice account ID (which can be used to send the invoice to Sistema di Interscambio (SdI), if required). This column is specifically added for Italy e-invoicing law that came into effect in 2019, so that sellers can upload invoices to SdI.	XXXXXXXX
recommended-invoice-format	Recommended invoice format to be submitted for tax authorities. If the value is PDF, you must upload the PDF invoice format to Amazon, and use the same PDF as the true invoice copy. If the recommended format is XML, then Amazon has determined that the customer is a B2B Customer in IT, and the seller is physically established in IT, thus the seller must upload an XML invoice in Sistema di Interscambio (SdI) according to the Italian law related to E-invoicing. The XML invoice available on SdI will be considered the true copy of the invoice. However, you must also upload a PDF invoice to Amazon. The PDF should contain additional text or a watermark indicating that this is a duplicate invoice. The customer can retrieve the original invoice from SdI.	PDF/XML. If the value in this column is XML, then the seller must additionally upload an XML invoice on SdI. If the value in this column is PDF, then the seller needs to upload the invoice only to Amazon through the Invoice Upload Feed Type. Note that regardless of the value in this column, the seller must always upload a PDF invoice to Amazon using the Invoice Upload feed type.
Citation-en	This column provides the citation text in English.	We recommended that the seller use the citation text provided on the invoice. The seller is free to choose the language they want to use for citation, depending on the language on the invoice.
Citation-de	This column provides the citation text in German.	We recommended that the seller use the citation text provided on the invoice. The seller is free to choose the language they want to use for citation, depending on the language on the invoice.
Citation-es	This column provides the citation text in Spanish.	We recommended that the seller use the citation text provided on the invoice. The seller is free to choose the language they want to use for citation, depending on the language on the invoice.
Citation-fr	This column provides the citation text in French.	We recommended that the seller use the citation text provided on the invoice.

		The seller is free to choose the language they want to use for citation, depending on the language on the invoice.
Citation-it	This column provides the citation text in Italian.	We recommended that the seller use the citation text provided on the invoice. The seller is free to choose the language they want to use for citation, depending on the language on the invoice.
Is-invoice-corrected	Indicates if this transaction referring to a previous corrected invoice. True if this transaction is a correction of a previous transaction.	TRUE/FALSE
original-vat-invoice-number	The invoice number of the original shipment whose invoice has to be corrected.	The original invoice number.
invoice-correction-details	Invoice amendment details describing changes on the invoice. This is only applicable for invoice amendment transaction.	New invoice issued after amending billing address on original VAT invoice. OR Credit note issued to amend billing address on original VAT invoice.

### VIDR errors

The following VIDR error messages can be encountered:

- Error:** Provided MarketplaceIdList is invalid  
**When it occurs:** When an unsupported marketplace is specified, this error is returned. Only the following marketplaces are supported:

Marketplace	MarketplaceId
Spain	A1RKKUPIHCS9HS
UK	A1F83G8C2ARO7P
France	A13V1IB3VIYZZH
Germany	A1PA6795UKMFR9
Italy	APJ6JRA9NG5V4
Netherlands	A1805IZSGTT6HS
Poland	A1C3SOZRARQ6R3
Sweden	A2NODRKZP88ZB9

- Error:** Provided {reportType} is not valid  
**When it occurs:** When the ReportOptions value specified is neither 'PendingInvoices' and nor 'All'.
- Error:** The maximum date range for ReportOptions 'All' is 30 days. Please try again with a shorter date range  
**When it occurs:** When the date range is more than 30 days.
- Error:** Provided {endDate} is before the {startDate}
- When it occurs:** When the end date specified is before the start date.

### 6.3 Sample use cases

The VIDR gives sellers complete VAT calculation data to help them create Invoices on time. One invoice is required per shipment. Some sample use cases along with VIDR data are described below. Note that sellers are free to choose their own format of creating invoices. However, an invoice must contain all of the required information. The following use cases demonstrate how the data should be presented in an invoice, regardless of the visual format the seller chooses.



**Use Case: 1 order, 1 ASIN, 1 shipment**

For brevity, Shipping Promotion and Gift Wrap Promotion have not been shown.

**Sample report**

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2

In this case, the seller must create one invoice, since there is only one shipping ID for this order. Item VAT exclusive and VAT inclusive price should be clearly mentioned. Item VAT rate should be displayed along with VAT amount. Gift Wrap, Shipping, and Promotions (if applicable) should be displayed separately and clearly, as shown in the invoice below. This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Refer to section 5.2 to see what details must be included in an invoice.

**Sample invoice**

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description   BYU738349K	€ 100.00	20%	€ 120.00	€ 120.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
<b>TOTAL:</b>					<b>€ 78.00</b>

**Note:** If the shipment contains item and shipping promotions together, they all can be grouped under the 'Promotions' line on the invoice.

**Use case: 1 order, 2 ASINS, 1 shipment**

For brevity, shipping Promotion and Gift Wrap Promotion have not been shown.

**Sample report**

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2
123-1111111-2222222	B7TERKS9374	8234930334	2	240	200	40	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2

In this case, the seller must create one invoice, since there is only one shipping ID for this order ID. Item VAT exclusive and VAT inclusive price should be clearly mentioned. Item VAT rate should be displayed along with VAT amount. Gift Wrap, Shipping, and Promotions (if applicable) can be grouped together in three separate line items as shown in the sample invoice below. This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Refer to section 5.2 to see what details must be included in an invoice.

## Sample invoice:

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description   BYU738349K	€ 100.00	20%	€ 120.00	€ 120.00
2	Item Description   B7TERKS9374	€ 100.00	20%	€ 120.00	€ 240.00
	Shipping Charge	€ 20.00	20%	€ 24.00	€ 24.00
	Gift Wrap	€ 10.00	20%	€ 12.00	€ 12.00
	Promotions	-€ 100.00	20%	-€ 120.00	-€ 120.00
<b>TOTAL:</b>					<b>€ 276.00</b>

**Tip:** Here, the shipping charges from both ASINs have been combined into one line item. The same is applicable for Gift Wrap. You can keep separate line items for separate ASINs or combine them for simplification. Note that if the shipment contains item and shipping promotions together, they can be grouped under the 'Promotions' line on the invoice.

## Use case: 1 order, 1 ASIN, 2 shipments

For brevity, Shipping Promotion and Gift Wrap Promotion have not been shown.

## Sample report

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2
123-1111111-2222222	BYU738349K	021893076	2	240	200	40	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2

In this case, the seller must create two Invoices since there two shipping IDs for this order ID, even though there is only one ASIN in the order. This scenario can occur if one quantity is dispatched from one fulfillment center while the other is dispatched from a fulfillment center in a different country. This can result in different taxation and the seller VAT number applicable in the invoices will be different. The scenario is demonstrated in the following example. This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Refer to section 5.2 to see what details must be included in an invoice.

## Sample invoice for shipping ID 8234930334

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description   ASIN	€ 100.00	20%	€ 120.00	€ 120.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
<b>TOTAL:</b>					<b>€ 78.00</b>

## Sample invoice for shipping ID 021893076

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
2	Item Description   ASIN	€ 100.00	20%	€ 120.00	€ 240.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
<b>TOTAL:</b>					<b>€ 198.00</b>

**Note:** If the shipment contains item and shipping promotions together, they can be grouped under 'Promotions' line on the invoice.

**Invoice correction**

Customers can contact Amazon's Customer Service to correct an invoice uploaded by a seller using Amazon's VAT calculation service. Sellers who have opted to upload their own invoices using VCS data will receive the correction data through the VIDR, and will need to upload a credit note for the original transaction and a new invoice for the corrected transaction. Customers can request an invoice correction only when they want to change either the billing address or the billing name (no other corrections are supported). When Customer Service confirms a correction, two new transactions are created and begin appearing in the VIDR:

1. **Reversal transaction to negate the original transaction.** The shipment ID of this reversal will be the shipment ID of the original transaction. The transaction ID of this reversal transaction will be a new ID, in this format: *CorrectionReversal:X:XXXXXXXXXX*. The transaction type will be 'REFUND'. The seller must upload a credit note for this transaction. Since a transaction ID is required for refunds, the seller must provide a transaction ID during credit note upload. Without a transaction ID, the credit note will be rejected.
2. **Corrected transaction.** The shipment ID of this corrected transaction will remain the same as the shipment ID of the original transaction. The transaction ID of this corrected transaction will be a new ID in this format - *Correction:X:XXXXXXXXXX*. The transaction type will be 'SHIPMENT'. The seller must upload a new invoice for this transaction. Transaction ID is required while uploading an invoice for a corrected transaction. Without the transaction ID, Amazon will not be able to map whether the invoice is for the original shipment or for the corrected transaction and will reject the invoice upload.

Since Amazon only supports correction of billing name and billing address, the amounts remain the same for the original transaction and the corrected transaction. **Note:** Uploading corrected invoices and credit notes for corrections are not included in the Invoice Defect Rate calculations. Therefore any delay in uploading invoices and credit notes for these transactions will not have a negative impact on the Invoice Defect Rate of sellers.

**Prime wardrobe**

Prime Wardrobe is a Prime-exclusive program where customers can add up to six items from women's, men's, children's, and baby clothing, shoes, and accessories to their Prime Wardrobe cart without being charged at the time when the shipment is dispatched. Customers get seven days to try on the items at home, and will only be charged for the items they decide to keep at the end of this seven day period. This means that the invoice is due after the seven day trial period and not after shipment, since the customers are not charged at the time of shipment. Sellers will see these transactions in the VIDR after the trial period ends (seven day after shipment) when the customer is charged, and will

need to upload invoices within one business day thereafter. Prime Wardrobe orders are not placed by B2B customers, therefore these orders do not affect the Invoice Defect Rate calculation.

While uploading an invoice for a Prime Wardrobe order, the transaction ID is required for both shipments and reversals. An invoice upload without the transaction ID for a shipment will be rejected. This is different from regular shipments, for which an invoice can be provided without a transaction ID. A credit note upload without the transaction ID for a reversal will also be rejected. This is similar to regular reversals, for which the transaction ID is also required.

#### 6.4 Invoice upload feed type – VAT calculated by Amazon

After invoices are generated, they must be uploaded to Amazon using the Feed type `_UPLOAD_VAT_INVOICE_` in the Feeds API. If you use `MarketplaceWebServiceClient`, the client will take care of encoding the PDF document for you. If you do not use the client, you must encode the PDF document using Base64 encoding. Just like with other Amazon MWS feeds, you must use the Feeds API with all of the required parameters. The following guidelines explain how to submit an invoice using the `_UPLOAD_VAT_INVOICE_` feed.

- **MarketplaceIdList.** Specify the marketplace in which the order was placed. Specify only one marketplace per order. The following marketplaces are supported for invoice uploads:

Marketplace	MarketplaceId
Spain	A1RKKUPIHCS9HS
UK	A1F83G8C2ARO7P
France	A13V1IB3VIYZZH
Germany	A1PA6795UKMFR9
Italy	APJ6JRA9NG5V4
Netherlands	A1805IZSGTT6HS
Poland	A1C3SOZRARQ6R3
Sweden	A2NODRKZP88ZB9

- **FeedOptions.** Specify key-value pairs to provide important metadata along with the PDF invoice. The keys in these key-value pairs are:
  - **OrderId** (required if `ShippingId` is not specified). The identifier of the order for which the invoice is being submitted.
  - **ShippingId** (required if `OrderId` is not specified). The identifier of the shipment for which the invoice is being submitted.  
**Note:** Either `OrderId` or `ShippingId` is required when uploading an invoice. Amazon strongly recommends uploading an invoice against the shipping ID. If both order ID and shipping ID are specified, Amazon will ignore the order ID and upload the invoice against shipping ID. If neither is provided, an error may be returned. Possible errors are in the following sections.
  - **TotalAmount** (required). The total amount on the invoice. This is VAT-inclusive prices on items, gift wrap, and shipping, minus the VAT on all promotions. If the total amount specified does not match Amazon's total amount for this shipment, to two decimal places, then the invoice upload will be rejected. We recommend strictly following the tax computations provided in the VIDR.
  - **TotalVATAmount** (required). The total VAT amount on the invoice. This is the VAT on the items, gift wrap, and shipping, minus the VAT on all promotions. If the VAT amount provided here does not match the VAT amount calculated by Amazon for this shipment, to two decimal places, then the invoice upload will be rejected. We recommend strictly following the tax computations provided in the VIDR.

- **InvoiceNumber** (required). The invoice number used in the invoice. This invoice number will be shared with customers. Sellers must ensure the same invoice number appears on the invoice.
- **DocumentType** (optional). Possible values: *Invoice*. Use this you are uploading an invoice. *CreditNote*. Use this you are uploading a credit note for a refund or a return. Default: *Invoice*.
- **TransactionId** (optional). Required only if DocumentType=CreditNote.

Separate the key-value pairs with a semicolon. Add metadata: before each key.

Invoice upload examples:

```
metadata:orderid=206-2341234-3455465;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3
```

OR

```
metadata:shippingid=37fjxryfg3;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3
```

Credit note example:

```
metadata:shippingid=283845474;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3;metadata:documenttype=CreditNote;metadata:transactionid=amzn:crow:429491192ksjfhe39sk
```

Do not add quotation marks around keys or values. Amazon only accepts the following characters: commas, forward slashes, backslashes, spaces, dashes, underscores, semi colons, colons, 0-9, A-Z, a-z, #. Amazon trims extra space.

- **FeedContent**. This contains the feed content, in PDF format. You can use the following example code to attach the PDF file. While this example is in Java, you can use it as a model for other programming languages.

```
Map<String, String> feedOptions = new HashMap<>(); // building parameter map

feedOptions.put("metadata:OrderId", "XXX-XXXXXXX-XXXXXXX");
feedOptions.put("metadata:TotalAmount", String.format(TOTALAMMOUNT));
feedOptions.put("metadata:TotalVATAmount", String.format(TOTALVATAMMOUNT));
feedOptions.put("metadata:InvoiceNumber", INVOICE_NUMBER);

String options = feedOptions.entrySet().stream()
    .map(e -> String.format("%s=%s", e.getKey(), e.getValue()))
    .collect(Collectors.joining(";"));

File pdfD = new File("<PATH TO PDF>");

byte[] pdfDocument = FileUtils.readFileToByteArray(pdfD); // read pdf document to byte array
```

```

String contentMD5 = Base64.encodeBase64String(pdfDocument); // building hash code
InputStream contentStream = new ByteArrayInputStream(pdfDocument); // inputstream of

SubmitFeedResponse response = submitFeed(contentStream, contentMD5, "_UPLOAD_VAT_INVOICE_",
options, ContentType.OctetStream);

public SubmitFeedResponse submitFeed(InputStream, String contentMD5, String feedType, String
feedOptions, ContentType contentType)
{

SubmitFeedRequest request = new SubmitFeedRequest();

request.setContentMD5(contentMD5);
request.setFeedContent(inputStream);
request.setFeedOptions(feedOptions);
request.setFeedType(feedType);
request.setMarketplaceIdList(new IdList(Arrays.asList(getMarketPlaces()));
request.setMerchant(configuration.getAmazon().getSellerId());
request.setMWSAuthToken(configuration.getAmazon().getMwsAuthToken());
request.setContentType(contentType);

return getMarketplaceWebServiceClient().submitFeed(request);
}

```

## 6.5 Invoice upload feed type – VAT not calculated by Amazon

Amazon cannot calculate VAT for shipments that are missing a VAT number for the country from which the item was shipped. For these shipments, sellers must perform their own VAT calculation and upload the invoices to Amazon with the Feed type `_UPLOAD_VAT_INVOICE_` using the Feeds API. If you use `MarketplaceWebServiceClient`, the client will take care of encoding the PDF document for you. If you do not use the client, you must Base64 encode the PDF document. Just like other Amazon feeds, the seller must use the Feeds API with all of the required parameters to submit an invoice against a shipment. The following guidelines explain how to submit an invoice for a shipment. The method of uploading an invoice for such an order is exactly the same as described in Section 6.4, except that Amazon does not perform any validation on `TotalAmount` and `TotalVATAmount` fields. Sellers are expected to input a valid VAT amount based on what their tax advisor recommends.

## 6.6 Throttle limits

The throttling limit for the Invoicing Feed (`_UPLOAD_VAT_INVOICE_`) is one invoice upload every three seconds.

## 6.7 Invoice upload errors

To get the result of a feed upload, use the 'invoice-status-description' column in the VIDR. If there is an error during upload, it will be shown in this column, and the shipment will be shown in the 'PendingInvoices' view. Do not use `GetSubmissionFeedResult` to get results of the uploaded feeds, because `GetSubmissionFeedResult` is used for all feed types, and therefore the standard throttle limits apply for it. Here are the errors that can be returned when you submit a feed to upload an invoice.

- **FeatureNotAvailable:**
  - **When it occurs:** VCS with self-invoicing option is not available to all sellers by default. A seller who has not chosen the self-invoicing option during VCS enrollment will not be able to upload an invoice.
  - **Description in feed result:** Invoice Upload API is in a closed beta. Please reach out to Seller Support or your account manager if you want to use this feature.

- **Error Code:** 79509
- MarketplaceIDInputError:
  - **When it occurs:** When multiple marketplaces are specified, or no marketplace is specified, or an unsupported marketplace is specified. Supported marketplaces are Spain, UK, France, Netherlands, Germany, Italy, Switzerland, and Poland.
  - **Description in feed result:** Please provide only one valid marketplace while uploading an invoice.
  - **Error Code:** 79523
- MissingRequestPreferences:
  - **When it occurs:** When one or more required key-value pairs are missing in the metadata uploaded with the feed. You can input up to seven key-value pairs, some of which are required and some of which are optional, depending on the type of transaction. Refer to Section 6.4 for details.
  - **Description in feed result:** Please provide {missingParameters}
  - **Error Code:** 79513
- InvalidDocumentType
  - **When it occurs:** When the DocumentType key has a value other than 'Invoice' or 'CreditNote'.
  - **Description in feed result:** The document type {documentType} is not supported
  - **Error Code:** 79531
- InvoiceFileIsNotPDF:
  - **When it occurs:** When the uploaded file is not a PDF.
  - **Description in feed result:** Invoice uploaded is not pdf for shipmentId {shipmentId}, orderId {orderId} and InvoiceNumber {invoiceNumber}
  - **Error Code:** 79503
- NoFileUpload:
  - **When it occurs:** When you submit the feed without an invoice.
  - **Description in feed result:** Invoice missing in feed submission. Please provide an invoice for shipmentId {shipmentId}, orderId {orderId} and invoiceNumber {invoiceNumber}
  - **Error Code:** 79508
- InvalidOrderId:
  - **When it occurs:** When the uploaded order ID does not exist, does not belong to the seller, or the shipment has not yet been dispatched. You must upload invoices after you dispatch your shipments. Amazon rejects invoices that are uploaded before shipment.
  - **Description in feed result:** Order Id {orderId} is invalid or shipment has not yet been dispatched
  - **Error Code:** 79517
- MultipleShipments:
  - **When it occurs:** If an order has multiple shipments and an invoice was uploaded against the order ID, Amazon returns this error because we cannot map the invoice to a shipment. When an order has been dispatched in multiple shipments, the invoices must be uploaded individually for each shipment. If an order has only one shipment, Amazon will accept an invoice against the order ID and automatically will map the order ID with the shipment ID.
  - **Description in feed result:** Order Id {orderId} has multiple shipments. Please provide shipment Id
  - **Error Code:** 79518
- InvalidShipmentID:
  - **When it occurs:** When the shipment ID does not exist, or does not belong to an order for this seller, or the shipment has not yet been dispatched.
  - **Description in feed result:** Shipment ID is invalid for shipmentId !{shipmentId}
  - **Error Code:** 79530
- MarketplaceIDDoesNotMatchShipmentID:
  - **When it occurs:** When the specified shipment ID is not for an order from the specified marketplace ID.



- **Description in feed result:** The marketplace {marketplaceId} seller input is wrong because the invoice seller tried to upload is not in this marketplace for order ID {orderId} or shipment ID {shipmentId}
  - **Error Code:** 79535
- **NotdoubleRequestPreferences:**
  - **When it occurs:** When the total the amount or total VAT amount in the metadata are not numbers.
  - **Description in feed result:** {nonDoubleParameters} not number
  - **Error Code:** 79521
- **InvoiceAlreadyPresent:**
  - **When it occurs:** When an invoice is uploaded against a shipment for which an invoice has already been uploaded. The seller cannot upload an invoice if the shipment status is 'InvoiceUploaded'. There can only be one invoice for a shipment.
  - **Description in feed result:** Invoice is already there for shipmentId {shipmentId}, orderId {orderId} and invoiceNumber {invoiceNumber}
  - **Error Code:**79510
- **InvoiceUploadInProgress:**
  - **When it occurs:** When an invoice is already being processed by Amazon for a shipment. After the invoice is uploaded, the invoice status of the shipment becomes 'InvoiceProcessing'. If the seller tries to upload an invoice at this stage, this error will be returned.
  - **Description in feed result:** Invoice is being processed for order shipment Id {shipmentId}
  - **Error Code:** 79521

## 7 Invoice upload – Best Practices

Sellers should follow these best practices to provide the best customer experience:

1. Request a VIDR without any parameters. Without any parameters, this report includes all of the shipments from the last 90 days that don't have invoices (either invoices have not been uploaded or invoices have been uploaded and rejected). After you successfully upload an invoice for an order, that order will no longer appear in this report. See Section 6.2 for details.
2. Request a VIDR at least twice a day. This will ensure that you are uploading invoices every 12 hours for all pending shipments in last 12 hours. This means you will always be uploading invoices within the 24 hour SLA. You can request VIDRs more frequently if you want.
3. Always use Amazon's tax calculation from a VIDR. Amazon applies the appropriate tax rate, depending on the product type, customer type (B2B or B2C), cross-border or domestic, 'ship from' location and 'ship to' location, and many other parameters.
4. Do not put a seller's bank account number on the invoice. Customers who buy on Amazon never pay sellers directly. Showing bank account numbers on invoices confuses customers.
5. Always include order related information, such as Purchase Order Number, on the invoice. This data is provided in the VIDR. Customers use Purchase Order Numbers to reconcile their payments.
6. Always include the billing address on the invoice. The VIDR provides the billing address details of the customers.
7. Always include the seller's and buyer's (if applicable) VAT numbers. Both of these VAT numbers are provided in the VIDR. Invoices without seller VAT numbers (if applicable) are not VAT invoices.
8. Every invoice upload must contain the seller invoice number in the metadata. Amazon will reject any invoices that are uploaded without any metadata.
9. Only upload PDF invoices. Amazon will reject any other format.
10. Amazon will scan for viruses every invoice that is uploaded.
11. If sellers are not uploading invoices within one business day after shipment, Amazon may remove them from the VAT Calculation Service. These sellers will then lose the Downloadable VAT invoice badge and its benefits.

## 8 VAT calculation service launch readiness

See the following launch readiness checklists to assess whether you are prepared to implement your invoicing solution.

### Gathering information from sellers

- Have you built a UI or process where a seller can indicate to you that they have enrolled in Amazon's VAT Calculation Service?
- Have you built a UI or process where a seller can indicate to you that they have allowed Amazon to create invoices on their behalf?
- Have you built a UI or process where a seller can indicate to you that they want to upload their own invoices?
- Have you built a UI or process where a seller can indicate to you that they want to upload their own invoices? You will need this information to know when Amazon will start doing tax calculation for the seller and displaying the Downloadable VAT Invoice badge.

### VCS with Amazon invoicing

- Do you have the capability to stop creating invoices for sellers who opted for Amazon to create invoices on their behalf?

### VCS with seller invoice upload

- Have you implemented the invoice upload feed type `_UPLOAD_VAT_INVOICE_` to support sellers who want to upload their own invoices?
- Are you using Amazon's tax calculation for creating invoices?
- Have you built a guide, with screenshots, showing sellers how to activate the invoice upload feature in your UI?
- Have you built a guide, with screenshots, showing sellers how to activate the invoice upload feature in your UI?
- Have you tested the invoice upload functionality with at least one seller?

## 9 How does the Seller Central UI change?

The only change is in the Settings page of VAT Calculation Service. Sellers can continue to enroll [through the same URL](#). On the Settings page, they will see two options before selecting a new date:

### Invoice Generation

Amazon will calculate the VAT amount based on your VAT calculation settings. You can either let Amazon generate the invoices on your behalf, or generate and upload them yourself. Your offers will show with a Downloadable VAT Invoice badge.

I want Amazon to automatically generate VAT invoices

Recommended

It is that easy. Invoices generated by Amazon will be available to your customers immediately after shipment. You will also be able to download these invoices for your records.

I will upload my own VAT invoices

It is your responsibility to upload VAT invoices within one business day after shipment. If you do not upload the VAT invoice within one business day after shipment, Amazon may remove you from VAT calculation service, or suspend your account.

[How to upload invoices](#)

### When do you want the tax settings to take effect?

Activation is for all sales on any Amazon marketplace for private and corporate customers. Once the tax calculation is active you should no longer send invoices directly to Amazon customers.

Select a date

Do not activate now

On the activation date, the following three things will happen:

1. Amazon begins calculating and displaying VAT exclusive prices to Amazon Business customers on all pages.
2. Amazon displays an exclusive 'Downloadable VAT Invoice' badge beside the seller's offers. See the image below:

Price: £5.36 excl. VAT  
£6.43 incl. VAT

In Stock.

Downloadable VAT Invoice ▼ | Dispatched from and sold by ACME Business.

Downloadable VAT Invoice ✕  
VAT invoices will be available in *Your Orders* within 24 hrs after dispatch

Preis: EUR 6,21 excl. USt  
EUR 7,39 inkl. USt

Auf Lager.

Downloadbare USt.-Rechnung ▼ | Verkauf und Versand durch ACME Business.

Downloadbare USt.-Rechnung ✕  
USt.-Rechnungen werden Ihnen 24 Stunden nach Versand unter "Meine Bestellungen" zur Verfügung gestellt.

3. If the seller chooses "I want Amazon to generate VAT invoices for my customers", Amazon begins automatically generating invoices immediately after shipment, for all shipments that are dispatched after the activation date. Customers will be able to download the invoices automatically from their account.

OR

If the seller chooses "I want to upload my own VAT invoices for my customers", Amazon expects sellers to upload invoices within one business day after shipment, for all shipments that are dispatched after the activation date. Customers will be able to download the invoices automatically from their account.

**This UI change will only be visible to sellers who work with solution providers who have already implemented the invoice upload feed type.** If you have not yet implemented the feed type, then your sellers will not see this option. The only option they will see is to allow Amazon to create invoices.