

User's Guide



Check it out

When you're up and running, be sure to explore what your phone can do.

- Capture: Take clear photos with a twist of your wrist and a tap on the screen. See "Photos & videos" on page 43.
- Speed: Browse and navigate at 4G LTE network speeds.
 See "Browse" on page 41 and "Locate & navigate" on page 49.
- Connect: Reach out and connect with Wi-Fi networks and Bluetooth® devices. See "Connect & transfer" on page 50.

Tip: You don't need to carry this guide with you. You can view all of these topics in your phone—from the home screen tap Apps (::i) → **?** Help.

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At a glance

First look

Your Moto E is built to keep up with you. It has a crisp display that's water-resistant, the latest software, and a battery that lasts all day. You can even customize your phone to match your style with Motorola Bands and Grip Shells.

Note: Your phone may look a little different.



Tips & tricks

- Start: The SIM card is pre-installed in your phone. Just power on, follow the screen prompts to set up your phone, then charge up when needed. See "Start" on page 4.
- Top topics: Just want a quick list of what your phone can do? See "Top topics" on page 3.
- Help: All your questions about your new phone answered right on your phone. Tap Apps (::) → ? Help. Want even more? See "Get help & more" on page 58.

Note: Certain apps and features may not be available in all countries.



This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or, when worn or carried, at a distance of 1.5 cm from the body. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

Caution: Before using your phone, please read the safety. regulatory, and legal information provided with your product.

Top topics

Check out what your phone can do.

- Personalize your home screen: see "Redecorate your home screen" on page 10.
- Make a quick change: see "Quick settings" on page 20.
- Go online: see "Browse" on page 41.
- Explore: see "Google PlayTM" on page 8.
- Find apps: see "Download apps" on page 14.
- Be social: see "Socialize" on page 40.
- Play it safe: see "Protect" on page 56.
- Find it yourself: see "Locate & navigate" on page 49.
- Take a photo: see "Take photos" on page 44.
- Connect to Wi-Fi: see "Wi-Fi Networks" on page 52.
- Watch a movie: see "Play Movies & TV" on page 46.
- Protect your phone: see "Screen lock" on page 57.
- Walk through interactive tutorials: see "Help & more" on page 11.
- Get all the help you need: see "Get help & more" on page 58.

Tips & tricks

- Interactive: To get started quickly, tap Apps (→ ? Help for interactive tutorials.
- Google[™] help: In almost every Google app, you can tap Menu → Help. You can also view the Google Help Centers online at www.google.com/support.

Start

Remove the band

The band around the edge of your phone covers the SIM and memory card slots.

Caution: Don't use tools to remove the band—doing so may damage your phone.

- 1 Put your finger in the bottom corner of the band around the phone's edge.
- 2 Prv the band off to expose the card slots.



Note: To replace the band, align the top first, then match up the Power and Volume keys, Snap the bottom on, then press around the whole edge until the band is in place.

Insert SIM and optional microSD card

Your 4G micro SIM card is already installed in your phone. If you need to replace your SIM card or insert an optional microSD memory card, follow the instructions below.

Caution: Make sure you use the correct size SIM card, and don't use adapters with your SIM card.

With the gold contacts facing up, gently push the card in until it clicks.











SIM & Adapter

Power on & charge up

To turn on your phone, press and hold the Power key until the screen turns on.





To turn off your phone, press and hold the Power key, then tap Power off.

Warning: Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your phone and void the warranty.

Tips & tricks

- Power key: To make the screen sleep or wake up, press the Power key. To turn your phone on or off, press and hold the Power key.
- Battery: Squeeze every bit of juice out of your battery. See "Battery life" on page 5.

Warning: Don't try to remove or replace the battery yourself—doing so may damage the battery and could cause burning and injury. If your phone becomes unresponsive, try a reboot—press and hold the Power key until the screen goes dark and your phone restarts.

Battery life

Your phone gives you tons of information and apps at 4G LTE speed. Depending on what you use, that can take a lot of power.

To see what's using up battery power, tap Apps (::)

→ Settings → Battery.

To help improve battery life, tap Apps (:::) → (iii) → (iiii) → (iiiii) → (iiii) → (iiii) → (iiii) → (iiii) → (iiii) → (iiii) → (iiiii) → (iiii) →

→ Battery → Menu → Battery saver.

To save even more battery life between charges, you could reduce:

- Wi-Fi and Bluetooth® use: Tap Apps (iii) → (iii) Settings
 Wi-Fi or Bluetooth and tap the switch at the top to turn them off when you don't need them.
- GPS use: Tap Apps (...) → (\$\overline{\pi}\$ Settings → Location → Mode → Battery saving to turn off GPS tracking.
- Display brightness: Tap Apps (:::) → (a) Settings → Display
 → Brightness level and drag the brightness slider left.
- Display timeout delay: Tap Apps (::) → (shorter setting).

 Sleep → (shorter setting).
- Widgets that stream information to your home screen, like news or weather.
- Recording or watching videos, listening to music, or taking pictures.

Setup Wizard

After you power on, let the Setup Wizard walk you through the registration process. Just select your language and follow the screen prompts to get started.

If you use GmailTM, you already have a GoogleTM account—if not, you can create an account now. Signing into your Google account lets you use Google apps, see your contacts, appointments, photos, and more.



Contacts, appointments, photos, & more—sign in to see it all.

- Wi-Fi network: For faster Internet access or to conserve data use, swipe the status bar down with two fingers and tap Wi-Fi. There's more in "Wi-Fi Networks" on page 52.
- Accounts: To add, edit, or delete accounts, tap Apps ⊕

 → \$\mathbb{Q}\$ Settings → Accounts. To add a new account,
 tap Add account. Or, tap an account → Menu → Remove
 account to delete it from your phone, if allowed. To set up
 email accounts, see "Email" on page 34.

For help with your Google account, visit www.google.com/accounts.

• Contacts: To get your contacts from your old phone, you have options. If your old phone was also Android™ and you used the Android Backup and Restore feature, your contacts automatically appear on your new phone. Otherwise, use the Motorola Migrate app in "Old phone to new phone" on page 7. Or, visit www.motorola.com/transfercontacts.

Note: This phone supports apps and services that may use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

Old phone to new phone

Copying your personal stuff from your old phone to your new phone with Motorola Migrate is easy.

- From Android™: On your old phone, download the Motorola Migrate app from Google Play™. Then on your new phone, tap Apps (iii) → Migrate → Android to get started.
- From iPhone or other phone: On your new phone, tap Apps (iii) → **∮** Migrate to get started.



- While you're migrating to your phone, you can keep using the phone.
- If you didn't migrate when setting up your new phone, you can always do it later.
- Signing into your Google account copies your apps if they are backed up to the cloud.
- For phones that support copying music, not all music can be copied. (If you want to know more, you can search online to learn about digital rights management or DRM-protected files.)

Google Play™

Google Play is a digital content experience from Google where you can find and enjoy your favorite movies, books, magazines, and Android apps and games.



Note: Content may not be available in all countries.

- Download Android apps: Tap Apps (:::) → | Play Store.
- Find out more about **Google products:** See www.google.com/about/products.
- Log in or open a Google account: Visit www.google.com/accounts.
- Google help: See www.google.com/support.
- Access all of your files in the cloud: Check out "Your cloud" on page 55.

Home screen & apps

Quick start: Home screen & apps

You'll see the home screen when you turn on your phone or tap Home \bigcirc . From here you can explore apps, check notifications, speak commands, and more.

 Add a shortcut to a home screen page: Tap Apps (iii), touch and hold an app, then drag it to your home screen, or to the right side of the home screen to add a new page.



- Customize: To change your Wi-Fi, brightness, and more, swipe the status bar down with two fingers.
- Share your phone: To change the user account or set up a new user account, swipe the status bar down with two fingers and tap .

- Return: To return to the home screen from any location, tap Home O.
- Pages: To see more pages of shortcuts and widgets (if available), swipe the home screen left.
- Settings: To quickly open settings, swipe the status bar down with two fingers and tap .
- Uninstall: To uninstall apps, tap Apps (::), touch and hold an app, then drag it to Uninstall (if available).

Redecorate your home screen

For quick access to your favorite things, customize your home screen the way you want.

- Change wallpaper: Touch and hold an empty spot on your home screen, then tap WALLPAPERS to choose your wallpaper.
- Add shortcuts: Tap Apps (::), touch and hold an app, then
 drag it to one of your home screen pages. To see all your
 apps, tap Apps (::).

Tip: To download apps, tap Apps (...) → | Play Store.

 Add widgets: Touch and hold an empty spot on the home screen, tap WIDGETS, touch and hold a widget, then drag it to your home screen.

Tip: Some apps include widgets.

• Create shortcut groups: You can group app shortcuts together on your home screen to organize them.

To create a shortcut group on your home screen, drag one shortcut onto another. Add more shortcuts by dragging them onto the first shortcut. To name the group, tap it and enter a name below the apps.

- Resize widgets: You can resize some widgets—touch and hold a widget until you feel a vibration, then release. Drag the white circles at the edges to resize.
- Move or delete widgets & shortcuts: Touch and hold a
 widget or shortcut until you feel a vibration, then drag it to
 another spot, another page, or Remove at the top of the
 screen.

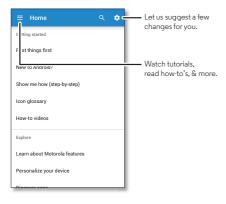
Note: Removing a shortcut from your home screen doesn't uninstall the app from your phone.

For more about personalizing your phone, like setting individual ringtones for your contacts, see "Control & customize" on page 17.

Help & more

How do you do it? Watch a tutorial. Read a how-to. Find out anything about your phone.

Find it: Apps (::) → ? Help



Search

Type text in the GoogleTM Search box at the top of your home screen, or say "OK Google" to search by voice. Or, tap \P for Google Voice SearchTM.

As you type, suggestions appear below the search field:

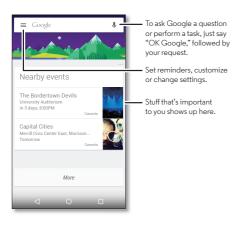
- To search for a suggestion, tap it.
- To search for text in the search field, tap @ on the touchscreen keyboard.

Tip: To close the keyboard, tap ∇ .

Google Now™

Google Now brings you just the right information at just the right time, before you even ask. Weather, traffic, transit schedules, even the latest scores come automatically, appearing throughout the day just as you need them.

To use Google Now, touch and hold Home \bigcirc , then swipe up to the Google icon \bigcirc .



Tips:

- Turn off Google Now: Tap

 → Settings → Now cards,
 then tap the Show cards switch to turn it off.
- Reactivate Google Now: Tap Apps (iii) → 8 Google → GET NOW CARDS.

Shortcut: When Google Now is on, swipe right from the home screen to see it.

Status & notifications

At the top of the screen, icons on the left notify you about new messages or events. If you don't know what an icon means, swipe the status bar down for details.



Tip: To quickly change common settings, swipe the status bar down with two fingers instead of one. For more, see "**Quick settings**" on page 20.

Icons on the right tell you about phone status:

✓ network strength	○ no sounds
	יו∟ vibrate
≯ / ※ Bluetooth® on/connected	★ priority
★ airplane mode	(1) alarm set
💈 / 📗 battery charging/full	▲ warning

Note: Apps you download on Google PlayTM Store might show other icons in the status bar to alert you to specific events.

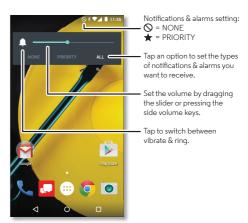
Volume

Press the side volume keys up or down to select a ringer volume from high to vibrate \square .

Tap an option under the volume slider to select which notifications and alarms you want to receive:

- ALL: Receive all notifications and alarms.
- PRIORITY: Tap to select which interruptions to receive.
 You will always hear alarms. Set when you want to be in this mode, or choose indefinitely.

 NONE: Turn off all sounds and alarms. Override sound settings from other apps. Set how long to stay in this mode, or choose indefinitely.



Discover Your Moto E

Your phone knows when you're in a meeting and when you're sleeping. It can tell you who's calling, and show you important information when the display is off.

Tip: To adjust these features any time, tap Apps (:::) → **(a) Moto**.







Note: Your phone may not have all of these features.

- Moto Assist: Based on where you are and what you're doing, your phone suggests ways to help you, such as keeping the phone guiet at night.
- Moto Actions: Even when your phone is asleep, twist your wrist twice, quickly, to open the camera anytime.
- Moto Display: See messages, calls, and other notifications as they arrive—even if your phone is asleep.





Download apps

Google Play™

Get music, movies, books, apps, games, and more.

Find it: Apps (::) → Play Store

- Find: To search, tap Q in the top right.
- **Download:** To download an app you found, tap it to see details and then tap INSTALL, or the price.
- Share: To share an app you found on Play Store, tap it to see details and then tap <.
- Reinstall: To show or reinstall apps you downloaded from
- Use a computer: To find and manage apps from any computer, go to http://play.google.com using your Google account and password.

There, you can browse apps on the big screen, manage your apps across multiple devices (like a phone and tablet), and even set new apps to download to your devices.

- Enjoy music, books & movies: You can also use Google Play Store to access the "Play Music". "Play Books", and "Play Movies & TV" apps.
- Get help: To get help and more, tap =.

Apps from the web

You can get apps from online app stores using your browser.

Tip: Choose your apps and updates carefully, as some may impact your phone's performance—see "**Choose carefully**" on page 15.

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.

To let your phone install apps that are not on Google Play, tap Apps (iii) → (iii) Settings → Security, then tap the Unknown sources switch to turn it on.

To download files from your browser, see **"Downloads"** on page 42.

Choose carefully

Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like Google Play Store.
- In Google Play Store, check the app's ratings and comments before installing.
- If you doubt the safety of an app, don't install it.

- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others.
 For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.
- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

Take care of your apps

From your home screen tap Apps m, then swipe left to scroll through apps. To close the apps screen, tap Home \bigcirc or Back \triangleleft .

Uninstall apps: Tap Apps (::) → (a) Settings → Apps. Swipe left to ALL, tap an app, then tap Disable or Uninstall (if available).

Disable removes the app from your menu—to **Enable** it, reopen this window and tap **Enable** (disabled apps are at the bottom of the list).

If an app locks up your phone as soon as you turn it on, restart in Safe Mode: Press and hold the Power key. When you see the **Power off** option, press and hold it to select the

Reboot to safe mode option. Your phone restarts with **Safe mode** in the lower left, Then, try removing the app.

- Reinstall apps: To reinstall apps from Google Play Store, tap Apps (iii) → Play Store, then tap = → My Apps. The apps you downloaded are listed and available for download.
- Share, show, or clear app details: Tap Apps (:::)
 → ③ Settings → Apps. A bar at the bottom tells you how much app storage space you have left. Swipe left or right to see the list of DOWNLOADED, RUNNING, or ALL apps, then tap an app in the list to show its details and storage usage. You can tap Clear data, Clear cache, or other options.

Tip: To quickly show app details, tap Apps (::), touch and hold an app, then drag it to **App info**.

Show app data usage: To show which apps are using the most data, tap Apps (iii) → (iii) Settings → Data usage. For more, see "Data use" on page 54.

Update your phone

Use your phone or computer to check, download, and install phone software updates:

• Using your phone:

If your phone notifies you about an update, follow the instructions to download and install it.

To manually check for updates, tap Apps (iii) → (iii) Settings → About phone → System updates.

Your phone downloads updates over your Wi-Fi connection (if available) or mobile network. We recommend that you download updates over a Wi-Fi connection. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If the mobile network updates are not available in your country, update using a computer.

• Using your computer:

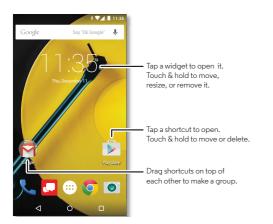
On your computer, go to www.motorola.com/update.

Control & customize

Quick start: Control & customize

Take control of your phone:

- Voice control: From the home screen, say "OK Google" to control your phone by voice.
- Customize your home screen: To put widgets like a clock, interactive calendar, and more on your home screen, touch and hold an empty spot on the home screen.



Tips & tricks

- **Speak:** Tap **\Pi** in a search window or on a touchscreen keyboard to search by voice.
- Uninstall apps: Tap Apps (iii), touch and hold an app, drag it to App info, then tap Uninstall. (You can't remove some apps.)
- Ringtone for a contact: To set a personal ringtone for a contact, tap Apps (iii) → L Contacts, tap the contact, tap , then tap Menu → Set ringtone.
- Quick settings: To change Wi-Fi, Bluetooth, Airplane mode, brightness, and other settings, swipe the status bar down with two fingers. For even more settings, tap
- Add a home screen page: Drag an app icon to the right side of the homescreen until you see a white bar. You can add multiple pages.

Controls and voice commands

Touch

Find your way around:

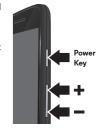
- Tap: Choose an icon or option.
- Touch and hold: Open options for items in lists.
- Drag: Move items on the home screen.
- Flick: Quickly open or delete items.
- Swipe: Scroll through lists or between screens.
- Pinch or double-tap: Zoom in and out on websites, photos, and maps.
- Twist: Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
- Back: Tap Back 🗸 to go to the previous screen.
- \bullet Home: Tap Home \bigodot to return to the home screen.
- Overview: Tap Overview to show your recent apps, and tap an app to reopen it. To remove an app from the list, flick it left or right. To scroll the list, swipe up or down.
- Menus: When or appears on a screen, you can tap it to open options for the current screen.
- Close Keyboard: To close a touchscreen keyboard, tap ∇ .
- **Reboot:** To reboot your phone, press and hold the Power key until the screen goes dark and your phone restarts.

Press

Power key

To turn off your phone, press and hold the Power key, then tap **Power off**.

To conserve battery power, prevent accidental touches, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing the Power key. To wake up the touchscreen, just press the Power key again.



Tip: To add more security to your phone, see "**Protect**" on page 56.

Volume keys

Your volume keys help in a few ways:

- **Ringer volume:** Press the keys in the home screen. Press them when your phone is ringing to silence it.
- Earpiece volume: Press the keys during a call.
- Music/video volume: Press the keys during a song or video.

Tip: For more on volume control, see "**Volume**" on page 13.

Speak

Just tell your phone what you want.

Tip: Speak naturally but clearly, like using a speakerphone.

 Dialing and commands: From the home screen, say "OK Google" or tap \$\bigset\$ to control your phone by voice.

To dial, say "Call" followed by a contact name or phone number. Or, say a command like "Send text," "Go to" an app, or "Help" for voice command help.

Tip: If a contact has more than one number, you can say which number to call (for example, "Call Joe Black Mobile" or "Call Suzi Smith Work").

• Search: From the home screen, say "OK Google" or tap \P to search by voice.

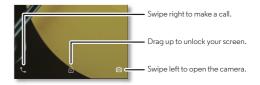
To change your voice input and text-to-speech settings, tap Apps (::) → 🅸 Settings → Language & input.

 Text entry: On a touchscreen keyboard, tap ♣, then speak your message or search text. You can also speak punctuation.

Tip: To make your phone read out loud, see "**TalkBack**" on page 22.

On, off, lock & unlock

Your touchscreen is on when you need it and off when you don't. To turn the screen on, press the Power key.



 Screen off & on: Press the Power key to turn the screen off & on.

Note: During a call, your touchscreen might stay dark if the proximity sensor just above the top of the screen is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.

- Screen lock: To unlock the screen, touch ๋ and drag up.
 To use a pattern, PIN, or password to unlock your screen, tap
 Apps (::) → � Settings → Security → Screen lock (see
 "Screen lock" on page 57).
- Owner info: To add a message to your lock screen in case you lose your phone, tap Apps (::) → (i) Settings → Security → Owner info. (To set your message, just tap Back

Tip: Don't put your mobile number as your contact info unless you can access your voicemail from another device.

 Screen timeout: To change your timeout (screen locks automatically), tap Apps (iii) → (iii) Settings → Display
 → Sleep.

Customize your phone

Customize your phone's sounds and appearance:

- Sound volumes: Tap Apps (iii) → (iiii) Settings → Sound & notification, then drag the sliders to adjust ring, alarm, and media volumes.
- Ringtone and notifications: To choose ringtones or notifications, tap Apps (iii) → (iii) Settings → Sound & notification.
- Vibrate or silent: To make your phone vibrate for incoming calls, tap Apps (iii) → (iii) Settings → Sound & notification → Also vibrate for calls. To turn off ringtones for incoming calls, tap Apps (iii) → (iii) Settings → Sound & notification → Phone ringtone → None.
- Ringtone for a contact: To set a personal ringtone for a contact, tap Apps (iii) → 2 Contacts, tap the contact, tap , then tap Menu → Set ringtone.
- Message alert: To change your new message notification settings, tap Message+, touch at the top left and swipe right, tap Settings, and check Notifications.
- Display settings: To change brightness, animation, and other display settings, tap Apps (→) Settings → Display.

- Rotate: In many apps, the touchscreen switches from portrait to landscape when you rotate your phone. To turn this on or off, swipe the status bar down with two fingers and tap Auto-rotate or Portrait.
- Wallpaper: To change your wallpaper, touch and hold an empty spot on your home screen, then tap WALLPAPERS.
 For more, see "Redecorate your home screen" on page 10.
- Language and region: To set your menu language and region, tap Apps (::) → (i) Settings → Language & input → Language.

Quick settings

For quick access to **Wi-Fi**, **Bluetooth**, **Airplane mode**, brightness, and other settings, swipe the status bar down and tap Profile . For even more settings, tap .

Note: Your quick settings may look a little different.



- Quick settings shortcut: To directly open the quick settings screen, swipe the status bar down with two fingers.
- Bluetooth and Wi-Fi shortcuts: To quickly turn Bluetooth or Wi-Fi power on and off, touch and hold the setting icon until you feel a vibration.

Profiles

You can share your phone with others by adding separate user profiles. Each user will have their own space on the device for custom home screens, accounts, apps, settings, and more.

Add and switch users

Note: Only the phone's owner can add a user.

Swipe the status bar down with two fingers and tap Profile 🕙. Follow the prompts to add a new user.

To switch users, swipe the status bar down with two fingers and touch Profile . Touch a user name.

Change or delete users

Touch Apps $\textcircled{iii} \rightarrow \textcircled{ij}$ **Settings** \rightarrow **Users**, then tap tab next to a user's name.

Screen pinning

You can pin an app to your home screen so that another person can only use that app on your phone. Screen pinning is a convenient way to let someone use a specific app while preserving the security of the other apps and data on your phone.

Activate screen pinning

Tap Apps $::: \rightarrow$ **Settings** \rightarrow **Security** \rightarrow **Screen pinning**, then tap the switch at the top to turn it on.

Pin an app screen

1 Open the app screen you want to pin.

2 Tap Overview to see your recent apps.

3 Drag the last app title bar up to the middle of the screen.

4 Tap the pin button 🖲 in the lower right corner of the app.

5 Tap START to pin the app screen.

Tip: Each time you pin an app, you'll be asked to confirm the action. You'll also have to decide if you want to require a security code to unpin the app.

Unpin an app screen

Accessibility

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Find it: Apps (iii) → (iii) Settings → Accessibility

Note: For general information, accessories, and more, visit www.motorola.com/accessibility.

Voice recognition

Just tell your phone what you'd like to do—dial, browse, search, send a text, and more. Check it out—say "OK Google" to control your phone by voice or ask your phone a question. Or, tap Ψ at the top of the home screen for voice search.

TalkBack

Use TalkBack to read your screen out loud—your navigation, your selections, even your books.

To turn on TalkBack, tap Apps : → 🏖 Settings → Accessibility → TalkBack, then tap the switch at the top to turn it on.

Note: You might need to download text-to-speech software (data charges may apply).

To use TalkBack:

- Menus and screens: Tap an item in a menu or screen. Your phone speaks the name.
- Dialer & text entry: Start typing. Your phone speaks each number or letter.

- Notifications: Swipe the status bar down. Your phone speaks all of the notifications.
- Books & more: Open a book, file, message, and more. Your phone reads the text out loud (app dependent).
- Browsers: Enable web pages in your browser to be read out loud. Move between pages, paragraphs, lines, words, or characters

Tip: Navigate through your apps and menus to hear how voice readouts work on your phone.

To pause/resume TalkBack:

- Wave your hand over the proximity sensor at the top of the phone. To activate this feature, tap Apps (::) → (i) Settings → Accessibility → TalkBack → SETTINGS → Use proximity sensor.
- When Explore by Touch is on, swipe down then right to open the global context menu, then use the menu to pause TalkBack.

Explore by Touch

Use Explore by Touch to expand TalkBack, and have your touches read out loud as you move your finger around the screen.

To turn on Explore by Touch when TalkBack is active, tap Apps ::: → Settings → Accessibility → TalkBack → SETTINGS → Explore by touch.

Tip: When you turn on TalkBack for the first time, your phone asks if you want to **Enable Explore by Touch?** Tap **OK** to turn it on.

Explore by Touch changes your phone's touch gestures so the location of your touches can be read out loud.

- Touch something on the screen to hear a description or text readout.
- Double-tap anywhere on the screen to open or activate the last touched item.
- Swipe using two fingers to scroll through lists or between screens.

Shortcut gestures let you navigate your phone with simple swipe gestures (for example, swipe up then left in a single motion to go to the home screen). To see or change these shortcuts, tap Apps :::) > (**) Settings > Accessibility > TalkBack > SETTINGS > Manage gestures.

Note: The way these gestures are interpreted is specific to TalkBack. Other accessibility services may use the same gestures for different actions.

To learn more about navigating your phone with Explore by Touch, tap Apps ::: → ★ Settings → Accessibility → TalkBack → SETTINGS → Launch "Explore by touch" tutorial.

To turn off Explore by Touch when TalkBack is active, tap Apps (::) → (i) Settings → Accessibility → TalkBack → SETTINGS, and uncheck Explore by touch.

Braille

Combine your Braille display with TalkBack for braille and speech feedback.

- 1 Download the BrailleBack app from Google Play™ Store (tap Apps :::) → Play Store), and install it on your phone.
- 2 Tap Apps (iii) → (iii) Settings → Accessibility → BrailleBack.
- 3 Turn on your Braille display and put it in Bluetooth® pairing mode.
- 4 On your phone, tap Apps (iii) → 🅸 Settings → Bluetooth, then tap the switch at the top to turn it on and scan.
- 5 Tap the name of your Braille display to pair it with the phone.

Accessibility shortcut

Use simple gestures to quickly activate Talkback and other accessibility features on your phone. For more information, tap Apps (iii) → (iii) Settings → Accessibility → Accessibility shortcut.

Caller ID

When you want to hear who's calling:

- Read out loud: Have your caller announced—tap Apps ፡:
- → Settings → Accessibility → Talkback → SETTINGS
- → Speak Caller ID.
- Ringtones: Assign a unique ringtone to a contact—tap Apps (::) → Contacts, tap the contact, tap ✓, then tap Menu → Set ringtone.

Volume & vibrate

To set **volume** levels for your music or videos, ringtones, and alarms, tap Apps (::) \rightarrow (:) **Settings** \rightarrow **Sound & notification**, then drag the volume sliders.

To make your phone **vibrate** for incoming calls (even if the ringer is silent), tap Apps (ii) → (iii) → (iii) → Settings → Sound & notification → Also vibrate for calls.

Zoom

Get a closer look.

 Pinch to zoom: Pinch to zoom on maps, web pages, and photos—to zoom in, tap the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.

Tip: To zoom in, you can also double-tap.

- Screen magnification: Triple tap the screen for full screen magnification, or triple tap and hold to temporarily magnify—tap Apps (iii) → (iv) Settings → Accessibility
 → Magnification gestures.
- Big text: Show bigger text throughout your phone—tap Apps (...) → (a) Settings → Accessibility → Large text.

Tip: Select **Force enable zoom** to allow zooming on all web pages.

Display brightness

Your phone automatically adjusts the screen brightness when you're in bright or dark places. But you can set your own brightness level instead:

Find it: Apps (::) → (a) Settings → Display → Brightness, and adjust the slider to set brightness level

Note: Setting brightness to a high level decreases your phone's battery life. To maximize battery life, tap Apps (::)
→ ③ Settings → Display → Adaptive brightness to let your phone automatically adjust brightness for the available light.

Touchscreen & keys

To hear or feel when you touch the screen, tap Apps (...)

→ Settings → Sound & notification → Other sounds:

- Touchscreen: To hear a click when you touch something on the screen, select Touch sounds.
- Keys: To feel a vibration when you touch a screen keyboard key, select Vibrate on touch.
- Screen lock: To hear a click when you lock or unlock the screen, select Screen locking sounds.

Messages

To make text entry even easier, use features like auto-capitalization, auto-correction, and more—tap Apps ⊕ Settings → Language & input → Google Keyboard

→ **Preferences** or **Text correction**. Of course if you don't want to type at all, then use your voice—tap **Φ** on the touchscreen keyboard.

Hearing aids

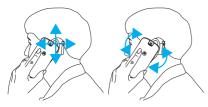
This device has been shown to be HAC compatible for CDMA, GSM, LTE, and UMTS. Hearing Aid Compatibility = M3/T3.

To help get a clear sound when using a hearing aid or cochlear implant, your phone may have been rated for use with hearing aids. If your phone's box has "Rated for Hearing Aids" printed on it, then please read the following guidance.

Note: Ratings are not a guarantee of compatibility (visit www.motorola.com/hacphones). You may also want to consult your hearing health professional, who should be able to help you get the best results.

- **Call volume:** During a call, press the side volume keys to set a call volume that works for you.

 Position: During a call, hold the phone to your ear as normal, and then rotate/move it to get the best position for speaking and listening.



TTY

You can use your phone in TTY mode with standard teletype machines. Tap

■ Phone → Menu → Settings → Call settings

- → TTY mode and select the mode you need:
- TTY Full: Type and read text on your TTY device.
- TTY HCO: Hearing-Carry-Over—type text on your TTY device and listen to voice replies on your phone's speaker.
- TTY VCO: Voice-Carry-Over—speak into your phone and read text replies on your TTY device.

Note: You'll need a cable/adapter to connect your TTY device to the headset jack on your phone.

Refer to your TTY device guide for mode and usage information

Apps

Want more? No problem. Google Play™ Store provides access to thousands of apps, many with useful accessibility features.

Find it: Apps (:::) → | Play Store

Calls

Quick start: Calls

Dial contacts, recent calls, or numbers, all from one app.

Find it: 📞 Phone

- To call a contact or recent call, tap it.
- To open the dialpad, tap (#). Enter a number, then tap (\$\mathbb{Q}\$ to call it.



Tips & tricks

- During a call: Your touchscreen goes dark to avoid accidental touches. To wake it up, move it away from your face or press the Power key.
- Multi-task: While you're on a call, tap Home O to hide the
 call screen and look up a phone number, address, or open
 other apps. To reopen the call screen, swipe the status bar
 down and tap Ongoing call.
- People: To search your contacts, tap CONTACTS.
- Favorite contact: Have someone you call all the time?
 Touch and hold an empty spot on the home screen,
 tap WIDGETS, then touch and hold the Direct dial widget.
 Drag it to your home screen, then select the contact. Tap the widget to dial the person.
- Voicemail:
 [∞] appears in the status bar when you have new voicemail. To hear it, tap Phone → , then touch and hold 1.

Make, answer & end calls

When you make or answer a call, you have options:

 Make a call: Tap Phone, to see your recent calls, favorites, and frequently-called contacts. Select a contact or number to call it.

To dial a number, tap (11), enter a number, then tap (12) to call it.

To enter the international dialing code (+), touch and hold **0**. To add a pause or wait after numbers, tap Menu .

Note: You can make High-Definition Voice and Video calls with this phone when you add Advanced Calling to your line. Visit **verizonwireless.com/AdvancedCalling** to learn how.

• Answer a call: Touch 🔾 and drag to 📞

Note: When your phone is unlocked, tap $\$ ANSWER.

With call waiting on, touch and drag to to answer the new call, then tap Hold current call + Answer or End current call + Answer.

• Ignore a call: Touch © and drag to • to send the call to your voicemail. You can also press the Power key to ignore the call, or press a volume key to silence the ringer.

Note: When your phone is unlocked, tap X DISMISS.

 Respond with a text: To send a pre-set message to an incoming call, touch (and drag to). Select a message to immediately send it.

- End a call: Tap 💿.
- During a call: Tap Mute at the bottom of the call screen to mute the call. To hide the call screen, tap Home O. To reopen it, swipe the status bar down and tap Ongoing call.

Note: When you hold your phone to your ear, the touchscreen goes dark to avoid accidental touches. When you move your phone away from your ear, the screen lights up again.

During a call, your touchscreen might stay dark if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.

Dial by voice

Say "OK Google," then say "Call" followed by a contact name or phone number.

Tip: If a contact has more than one number, you can say which number to call (for example, "Call Joe Black Mobile" or "Call Suzi Smith Work")."

Recent calls

View your calls (with newest first), and then call, text, or store them:

Find it: Phone → RECENTS

 To return a call, tap the caller's name or number, then tap CALL BACK.

- To send a text message, store the number, or other options, tap the caller's picture.
- To clear the call history list, tap Menu → Call History, then tap Menu → Clear call log.

3-way calls

During a call, you can start another call, switch between them, or join them in a 3-way call:

The first call goes on hold if you answer the second call. To switch between calls, tap (5).

• To dial a second call, tap 🛂, enter a number, then tap 🕓 to call it.

The first call goes on hold when you tap . To join the calls after the second call answers, tap $\hat{\chi}$.

Your phone number

Find it: Apps ⊕ → 🔯 Settings → About phone → Status → My phone number.

Emergency calls

Note: Your service provider programs one or more emergency phone numbers you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Tap Phone (if your phone is locked, swipe right and tap EMERGENCY CALL.
- 2 Enter the emergency number.
- 3 Tap 🕓 to call the emergency number.

Note: Your phone can use location based services (GPS and AGPS) to help emergency services find you. See "Location Services" in your legal and safety information.

Contacts

Quick start: Contacts

Combine information from your Google™ contacts and social networks for quick access to everyone you know.

Find it: Apps (::) → Z Contacts



- Create: Tap 😉.
- Edit: Tap a contact, then tap 🥕.
- **Delete:** Tap a contact, then tap

 → Menu → **Delete**.
- Call, text, or email: Tap a contact, then tap an option.

Tips & tricks

- Search contacts: From the home screen, tap the Google search box and enter a contact's name. In the Contacts list, tap Q.
- Send contacts: Tap a contact, then tap Menu > Share to send it in a message or over a Bluetooth® connection.
- Shortcuts: Touch and hold an empty spot on the home screen, tap WIDGETS, then touch and hold the Contact widget. Drag it to your home screen, then select the contact you want to make a shortcut for.
- Synchronize: On your phone, tap Apps (::) → ♠ Settings → Accounts, choose your Google account, then tap your account name to sync it if it has not been updated recently. You can also see these contacts at www.gmail.com.

For help with transferring contacts, see "Old phone to new phone" on page 7 or go to www.motorola.com/TransferContacts.

Create contacts

Find it: Apps (iii) → La Contacts → (4)

Tap a text box to type the name and details. When you're finished, tap \checkmark at the top.

Note: To import contacts or change where they're stored, see "**Get contacts**" on page 31.

Call, text, or email contacts

Find it: Apps ::: → Z Contacts

Tap a contact to see more options. Depending on the information you have for that person, you can call, text, or send email. You can also use voice recognition (see "Speak" on page 19).

Favorites

Set your most-used contacts as favorites, so you can get to them faster.

- To set a favorite, tap Apps (iii) → Contacts, select a contact and tap ☆.
- To see your favorites, tap Apps (::) → Contacts
 → FAVORITES.

Starred contacts also appear at the top of your **SPEED DIAL** list in the **\sqrt{Phone}** app.

Edit, delete, or hide contacts

Find it: Apps (:::) → Z Contacts

- To edit a contact, tap it, then tap . Tap a field to edit it.
 Tap a to choose the contact's picture.
- To set a personal ringtone for the contact, tap it, tap
 ↑, then tap Menu → Set ringtone.

Contacts from social networks will be hidden if you select **Delete**. To view these contacts, or delete them permanently, use the social network's app or website.

 To hide the contacts from an account or group in your Contacts list, tap Menu → Contacts to display. Tap an account type to show it. Tap Customize to uncheck accounts you always want to hide.

Get contacts

Get all your contacts in one place.

- To add your social networking contacts, tap Apps ⊕ ⇒ **Settings** ⇒ **Accounts**, then tap **Add account**.
- To add your email contacts, see **"Email"** on page 34.

Tip: If you add an **Exchange** account, you can send messages to your coworkers, even if you don't have them stored in your contacts.

- To import contacts from your SIM card (if that didn't happen automatically), tap Apps (::) →

 Contacts → Menu
 - → Import/export → Import from SIM card. Tap OK to confirm.
- To import contacts from your computer, upload the contacts to your Google[™] account at http://contacts.google.com.
 On your phone, tap Apps (::) → L Contacts → Menu
 - → Accounts → Menu → Auto-sync data. You can also see these contacts at http://mail.google.com.

For help with transferring contacts, see **"Old phone to new phone"** on page 7 or go to

www.motorola.com/TransferContacts.

Share contacts

Send a contact with a Bluetooth® connection, email, or Google Drive™:

Find it: Apps (iii) → 2 Contacts

To send a contact, tap it, then tap Menu $\stackrel{\bullet}{\bullet}$ \rightarrow **Share** and choose how you want to send it.

Note: You can't send your social network contacts.

My details

Find it: Apps (:::) → Z Contacts

To store your user profile, tap **Set up my profile** under **ME** at the top of the contact list.

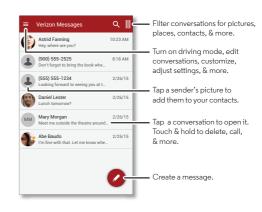
Messages

Quick start: Verizon Messages

Stay in touch with messages and pictures.

Find it: 🔽 Message+

- Create: Tap 🕗 at the bottom of the screen.
- Attach: When you're typing a message, tap + to attach a picture, audio, video, or more.
- **Send:** Tap > to send the message.



- Insert emojis: Tap to insert emojis or icons in your message.
- Send a recorded message: In the create message screen, touch and hold ① to start recording. Speak your message, then release ③ to send the message.
- Forward a message: In a conversation, touch and hold a message for more options, such as forwarding it.
- Save attachments: Touch and hold a picture to save it. To see the picture, tap Apps (::) → ■ Gallery → Download.
- Voice entry: Tap a text box, then tap 🌷 on the keyboard.

Tip: If you don't see **♣** on the keyboard, tap Apps (:::)

- → 🕼 Settings → Language & input → Google Keyboard
- → Preferences → Voice input key to activate voice entry.
- Filter conversations: Touch ||| at the top right and swipe left to see all your shared media. Filter your conversations to see photos and videos, locations, links, contacts, or audio files.
- Text your best friend: Use a widget to text your favorite contact quickly. Touch and hold an empty spot on the home screen, tap WIDGETS, touch and hold the Direct message widget to drag it to your home screen, then select the contact.

Read, reply, forward & delete text messages

Find it: Message+

- Open: Tap a conversation to open it.
- Attachments: When you open a message with an attachment, tap the attachment to open it, or touch and hold it to save it.
- **Reply:** Open a conversation, then enter your response in the text box at the bottom.
- Forward: Open a conversation, touch and hold the message you want, then tap Forward Message.
- Delete: Touch and hold a conversation, then tap Delete Conversation. Or, open the conversation, touch and hold one message, then tap Delete messages.
- Settings: Touch = at the top left and swipe right, then tap Settings to change your notifications and other options.

Set your default messaging app

You can use Verizon Message+, Messaging, or Google HangoutsTM to send and receive your text messages.

To set • Message+ or • Hangouts as your default messaging app:

Find it: Apps (:::) → (a) Settings → More → Default SMS app
For more about Google Hangouts, see "Chat using Google Hangouts™" on page 35.

Email

The Gmail™ app lets you send and receive email from all of your email accounts (even if they're not Google Gmail or Google for Work accounts). You can manage all of your accounts in Gmail and easily switch between them.

Find it: Apps (iii) → M Gmail



- Add Google Gmail accounts: The first time you turned on your phone, you probably set up or logged in to your Google™ account—that sets up the M Gmail app for one account. To add more Google accounts, tap Apps (::)
 → Settings → Accounts, then tap Add account → Google.
- Add personal email accounts: To add other personal email accounts to the Gmail app, tap Apps (iii) → (iii) Settings → Accounts, then tap Add account → Personal (IMAP) or Personal (POP3).
- → **Exchange**, and enter details from your IT administrator.
- Change account settings: To change the settings for a
 Gmail or email account, tap Apps (→ M Gmail → E
 → Settings, then tap the account name.
- **Delete accounts:** To delete a Gmail or email account, tap the account name, then tap Menu → **Remove account**.

Chat using Google Hangouts™

Sign in with your Google account to stay in touch with friends and family.

Find it: Apps (::) → • Hangouts

- Start a new hangout: Tap + (or swipe left), then tap a name in your list of friends. You can send a text message, or tap to make a video call.
- Change settings: Tap Menu to see your old hangouts, change your profile pic, other settings, and more.
- Chat from a computer: You can chat from a computer, too. Find out more at www.google.com/hangouts.

Wireless Emergency Alerts

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis.



Tip: Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, tap Apps (:::)
→ ③ Settings → More → Emergency broadcasts. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you won't receive alerts if you're outside of the U.S.

For more, visit www.ctia.org/consumer_info/safety/.

Type

Quick start: Type

When you tap a text box, like in a message or search, you have keyboard options.

- Type or gesture: Enter letters by touching them one at a time. Or, enter a word by tracing a path through the letters.
- Close the keyboard: Tap ∇.



See a different keyboard? It varies by app. This one is for texting.

Tips & tricks

- Keyboard changes: Your touchscreen keyboard changes depending on whether you're entering a text message, email. or other text.
- Move the cursor: Tap a spot in the text to place the cursor, then drag the arrow under the cursor to move it.
- Your dictionary: To add a word you enter often, enter it, tap
 the word in the word list below the text box, then tap there
 again to add it to your dictionary.
- Symbols: Touch and hold a key to enter the small number or symbol at the top of it.

To enter several numbers or symbols, tap [7123].

- Double letters: Circle a letter to enter two of them.
- Capital letters: Tap 🛖 or drag it to the letter you want to capitalize.
- Special characters: Touch and hold a letter to choose from other special characters.
- Word prediction: While you're typing, word suggestions appear above the keyboard. Tap one to select it.
- Voice entry: Tap \$\psi\$ on the touchscreen keyboard, then say
 what you want to type. You can speak as long as you like,
 pause whenever you want, and dictate punctuation to
 create correct sentences.

Vibrate: Don't like the vibrating keys when you type? Tap Apps (iii) → (iii) Settings → Language & input → Google Keyboard → Preferences to turn this and other keyboard features on/off.

Text entry settings & dictionary

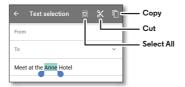
Choose your keyboard style and edit the dictionary of words your phone suggests:

Find it: Apps (iii) → (iii) Settings → Language & input

- To choose your touchscreen keyboard, tap Current Keyboard → CHOOSE KEYBOARDS. To allow voice entry from the keyboard, tap Google voice typing.
- To change keyboard settings, tap Google Keyboard. You can change languages, appearance and layouts, text correction, and more.
- To add or edit the words that your phone suggests and recognizes, tap Google Keyboard → Text correction
 → Personal dictionary.

Cut, copy & paste

Cut, copy, and paste names, phone numbers, addresses, quotes, or anything else in a text box.



- 1 To highlight a word, touch and hold it.
 To highlight more words, drag the selector arrow at the edge of the highlight.
- 2 Tap icons at the top to cut or copy.
 - **Tip:** Touch and hold icons to show labels.
- **3** Open the text box where you want to paste the text (even if it's in a different app).
- 4 Tap in the text box, then touch and hold to show the PASTE option. Tap PASTE to paste the text.

Organize

Clock

Find it: Apps (...) → Clock → (\)

• Alarm: Tap 🕥. Tap an alarm to edit it, or tap + to add a new alarm.

When an alarm sounds, touch 3 and drag to 3 to turn it off, or drag to $\mathbf{z_z}$ to snooze for ten minutes.

- Settings: To change your alarm sound, snooze delay, or other settings, tap Menu → Settings.
- Timer: For a timer, tap ▼.
- Stopwatch: For a stopwatch, tap Ō.
- World clock: For other time zones, tap .

Tip: To find out what an icon means, touch and hold it. To set your current date, time, time zone, and formats, tap Apps ⊕ **Settings** → **Date & time**.

Calendar

See all your events, all in one place.

Find it: Apps ::: → 31 Calendar



- Change the view: Tap the month at the top to choose a
 date to view. Or tap Menu to choose Day, 5 Day, or
 Schedule.
- Go to today's date: Tap at the top.
- Add events: Tap (+), enter event details, then tap SAVE.

Tip: Alternatively, tap a time on the calendar and tap **New event** to enter event details.

- Show, edit, or delete events: Tap an event to open it, then tap (). Tap a field to edit it, or tap DELETE to remove the event.

Tip: Add a **Calendar** widget to your home screen. Touch and hold an empty spot on the home screen, tap **WIDGETS**, then touch and hold the **Calendar** widget and drag it to your home screen.

Corporate sync

If you use Microsoft® Office Outlook on your work computer, your phone can synchronize email, events, and contacts with your Microsoft Exchange server.

- To add your Microsoft Exchange account, see "Email" on page 34.
- To choose what to sync from your Microsoft Exchange account, tap Apps (::) → **(a)** Settings → Accounts
- → Exchange, tap your account, then check options like Email. Contacts. or Calendar.

Google™ Docs

You can view, create, edit, and make copies of Google Docs, Microsoft Word files, and other text documents on your phone.

Find it: Apps ::: → Docs

Tap a document name to open it:

- Place your cursor by touching the text. The keyboard appears so you can type or edit text.
- Select text by double-tapping it. Editing options appear that let you cut, copy, or paste text.
- Use edit tools at the top of the screen to format text and paragraphs. Tap + at the top to insert a table in the document.
- The changes you make are automatically saved to your Google Doc file.

Tap Menu next to a document name to rename, copy, share, print, or delete the document.

Office network

To connect your office network with a Virtual Private Network connection, see "Virtual Private Networks (VPN)" on page 55.

Google Drive™

All your photos, videos, documents, and more safely in one place—private unless you choose to share. Available on Google Drive from all your devices.

Find it: Apps (iii) → △ Drive

Print

To print your photos, documents, and more from your phone, check if your printer's manufacture has an app on Google Play Store. Then tap Apps (iii) → (iii) Settings → Printing to get started.

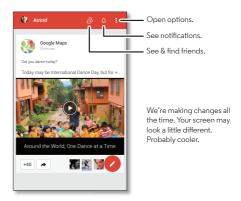
You can also send your photos, docs, and more to any Android device in your cloud or to Google Drive. Just download the Cloud Print app from Google.

Socialize

Quick start: Socialize

Google+™ makes connecting on the web more like connecting in the real world. Share your thoughts, links, and photos with the right circles.

Find it: Apps (iii) → 🐉 Google+



- Upload photos: Tap Apps (::) → Gallery and tap a photo or video. Choose < → Google+ and select your account.
- Add a widget: Use a widget to quickly read your Google+ posts. Touch and hold an empty spot on the home screen, tap WIDGETS, then touch and hold the Google+ Posts widget to drag it to your home screen.
- Help: For more about Google+, visit www.google.com/+.
- Other social networks: You can also use Facebook®, Twitter, and more. Open Google Play™ Store to find the latest official apps and widgets.

Browse

Quick start: Chrome™

Find it: Apps (iii) → (iv) Chrome

- Go to a web page: Tap the address bar at the top of a page and enter an address.
- Add a bookmark: Open the address bar (drag down if you don't see it), then tap Menu → ★.
- Open a bookmark: Open the address bar, then tap Menu
 Bookmarks.



- Web page shortcut: To add a web page shortcut to your home screen, go to the web page and tap Menu → Add to homescreen.
- Internet search shortcut: In the home screen, tap the GoogleTM search box at the top and enter a website address.

Note: If you can't connect, contact your service provider.

- Mobile sites: Some websites automatically show you a "mobile" version of their page—if you want to show the standard computer versions of all websites, tap Menu Request desktop site.
- **Reload:** If a page doesn't load correctly, tap Menu → C.
- Clear history: In the browser, tap Menu → Settings
 → Privacy → CLEAR BROWSING DATA at the bottom of the page. Then choose history, cache, cookies, and other options.
- Help: For more about Google Chrome, tap Menu → Help & feedback or visit www.supportgoogle.com/chrome.

Web connection

To access the web, your phone uses your Wi-Fi network (or your mobile phone network if no Wi-Fi network is connected).

Note: Your service provider may charge to surf the web or download data over your mobile phone network.

To connect to a Wi-Fi network, see "**Wi-Fi Networks**" on page 52.

Bookmarks

To bookmark a page in your browser, tap Menu $\Rightarrow \bigstar$.

To go to a bookmark, tap Menu $\red{\circ}$ \Rightarrow **Bookmarks**, then tap the bookmark.

Downloads

Warning: Apps downloaded from the web can be from unknown sources. To protect your phone and personal data, download apps only on Google PlayTM.

To download a file, picture, or web page, tap Apps (...)

→ Chrome and go to the website:

- Files: Tap the download link. To show the file or app, tap Apps (iii) → 2 Downloads.

To download apps or phone updates, see "**Download apps**" on page 14 or "**Update your phone**" on page 16.

Safe surfing & searching

Keep track of what your browser and searches show:

- Incognito: To open a tab that won't appear in your browser or search history, tap Apps (...) → (Chrome → Menu → New Incognito tab.
- Clear history: To clear your browser history and other saved information, tap Apps (...) → ② Chrome → Menu ...
 → Settings → Privacy → CLEAR BROWSING DATA.
- Auto complete: When you enter your name in an online form, your browser can automatically enter your address information. If you don't want that, tap Apps :::

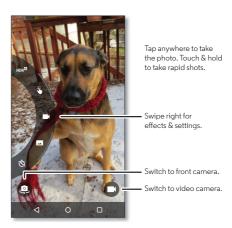
 → ② Chrome → Menu → Settings → Autofill forms, then tap the switch at the top to turn it off.
- Pop-ups: To stop pop-up windows from opening, tap
 Apps (::) → ② Chrome → Menu → Settings → Site settings
 → Pop-ups, then tap the switch to turn it off.

Photos & videos

Quick start: Photos & videos

Take super clear photos with a twist of your wrist and a tap on the screen.

- Launch it: Even when your phone is asleep, twist your wrist twice, quickly, to open the camera anytime.
- Take a photo: Tap anywhere on the screen.



- Quick Capture: Tap Camera, swipe the screen right and tap to turn Quick Capture on or off. When Quick Capture is on, twist your wrist twice to open the camera.
- Take a selfie: Tap (a) in the camera screen, or twist your wrist to switch to the front camera.
- Record a video: Tap (m) in the camera screen to temporarily switch to the video camera and start recording. Then tap (m) to stop recording.
- Capture a still shot during a video: Tap anywhere on the screen while recording to save a photo.
- View, share, or delete: To open your gallery, swipe the camera screen left. Pick a photo or video. Tap
 to share, or Menu for more options like Delete, Crop, or Print.
- Change settings: To open camera options, swipe the camera screen right. Rotate the dial to see more options.
- Zoom: Drag the camera screen up or down with one finger.
- Multi-shot: When you're ready, touch and hold the camera screen to take a burst of photos.
- Edit or crop: To edit a photo, tap to select it, then tap 🔊.
- Print: Want to print your photos? Check out "Print" on page 40.

Take photos

Find it: O Camera

Tap anywhere on the camera screen to take the photo.

Tip: You can also press the volume keys to take a photo.

Record videos

Find it: O Camera, then tap

The camera temporarily turns into a video camera and immediately starts recording. Tap () to stop recording.

Tip: To send a video in a text message, swipe the camera screen left to open your gallery, tap the video, then choose

↑ to share.

The perfect shot

Point, tap, and you're done. But when you want something a little different, play with these camera options.

Tip: To open camera options, swipe the camera screen right.

Options	
HDR [™] HDR	Turn on HDR (high dynamic range) effect for better pictures in challenging lighting situations.
Control focus & exposure	Drag the bracket anywhere on the screen to set focus and exposure.

Options				
■ Video	Set video recording mode to HD (1080p) or SloMo (slow motion video).			
△ Panorama	Take a wide-angle shot. Use the on-screen guide to slowly pan while you are taking the photo.			
⟨Ŋ̄ Timer	Set a timer to delay the shutter release for three seconds or 10 seconds after you tap the screen.			
Geo-Tag	Tag your photos with a location.			
Storage	Set photo storage location to Phone or SD card .			
Resolution	Set resolution to Widescreen (16:9, 3.7MP) or Standard (4:3, 5MP).			
Shutter sound	Turn the shutter click on or off.			
Quick Draw	Catch it fast. When your phone is asleep, twist your wrist twice, quickly, to open the camera anytime.			

View, share, & use photos & videos

Find it: Apps (::) → 🔣 Gallery

Play, share, or delete: Tap a thumbnail to open it, the tap
 to share, or Menu for more options like Delete, Crop,
 or Print.

Tip: To select multiple files, open a folder, touch and hold a photo, then tap others.

 Zoom: Open a photo in your gallery, then drag two fingers apart or together on the screen.

Tip: Turn your phone sideways for a widescreen view.



- Wallpaper or contact photo: Open a picture, then tap Menu → Set picture as.
- Edit: Open a picture, then tap ...
- **Slideshow:** Open a folder, then tap Menu → **Slideshow.** To stop the slideshow, tap the screen.

Tip: To show the slideshow on a television or other device, see **"Connect & transfer"** on page 50.

Capture your screen

Share a screen capture of your favorite playlist, your new high score, or a friend's contact information. If you can show it on your phone, you can share it with your friends.

To capture your phone's screen, press and hold both the Power and the Volume Down keys at the same time.

To see the screen capture, tap Apps (::) → ■ Gallery → Albums → Screenshot.

Play Movies & TV

Find and rent movies and TV shows to watch on your phone, tablet, or computer:

Find it: Apps ::: → Play Movies & TV.

To shop, rent, or watch on a computer, go to www.google.com/play and choose "Movies & TV".

YouTube™

Watch videos from YouTube users everywhere—or log in to your account to share your own.

Find it: Apps (::) → D YouTube

Play Music

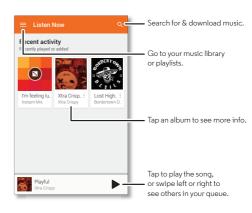
Quick start: Music

Music everywhere—stream it, buy it, save it, play it. Listen and create playlists anytime.

Find it: Apps (:::) → Play Music

To get your music on Google Play $^{\text{TM}}$ using a computer, visit www.google.com/music.

Tap **Listen Now** to see recommendations and more.



- · Volume: Press the volume keys.
- Hide the music player: To use another app while your music plays, tap Home O. To return to the music player, swipe the status bar down and tap the song title.
- Home screen: Control music playback from the home screen by adding the Google Play Music widget.
- Shop: Tap Shop to shop for more music. (If you don't see the Shop option, tap the upper left of the screen first.)
- Playlists: Tap Menu next to a song in your library to add it
 to a playlist or show other options. To edit, rename, or delete
 a playlist, touch and hold its name in the music library.
- During a flight: Swipe the status bar down with two fingers and tap Airplane mode ★ to turn off all your network and wireless connections and listen to music during a flight.
- File types: Your phone can play MP3, M4A, AAC, AAC+, MIDI, and WAV files.

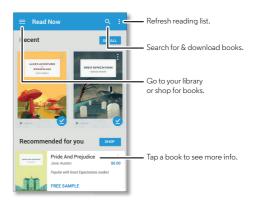
Note: Copyright—do you have the right? Always follow the rules. See **"Content Copyright"** in your legal and safety information.

Play Books

Quick start: Books

Read your favorite books, magazines, and newspapers when and where you want.

Find it: Apps (:::) → | Play Books



- Turn pages: While reading the book, turn the pages by swiping them.
- Recent page: When you open a book, it shows the last page you were reading.
- Table of contents: Tap a book page, then tap Menu to open the table of contents or change the view.
- Close: To return to your book list, tap the book title at the top.
- Shop: To shop for books, tap Apps (::) → Play Books → Shop.

Browse by category, or tap Q and search for a title or author. Tap a book to show details. Then, tap the book's price to buy it (or tap \mathbf{OPEN} to open a free book). After you confirm a purchase, the book is added to your library.

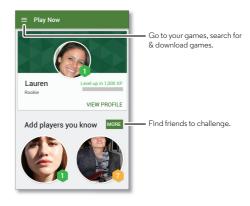
Magazines & more: Tap Apps (...) → ■ Play Newsstand.

Play Games

Quick start: Games

Download and play the latest fun games.

Find it: Apps (...) → Play Games → Play Now

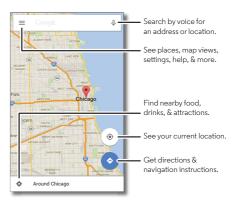


Locate & navigate

Quick start: Locate & navigate

Find a nearby cafe, get directions or step-by-step GPS voice navigation using the Google Maps $^{\mathsf{TM}}$ you know and trust.

Find it: Apps → 🌉 Maps



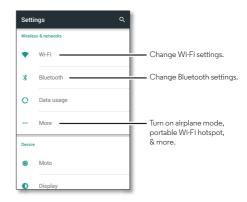
- Find an address: In the search field, enter an address or something you're looking for, like "restaurant." The map moves to show the address or local suggestions. Tap the address info at the bottom for more details.
- Get directions: Tap 📀 , then enter a place or address.
- Save an address: Tap the address info at the bottom of the screen and then tap SAVE. To see your saved places, swipe the map screen right and tap Your places.
- Zoom: To zoom in or out, drag two fingers together or apart on the screen.
- Turn and tilt: Rotate two fingers on the map to turn it, or drag down/up to tilt.
- Share a location: Tap a location, then tap the address and tap Share.
- Identify address: Touch and hold a spot on the map to show the nearest address.
- Get map help: Swipe the map to the right and tap Help.

Connect & transfer

Quick start: Connect & transfer

Connect accessories, computers, networks, and more.

Find it: Apps (:::) → 🔯 Settings



- Quick settings: Get to the most used settings quickly.
 Swipe the status bar down with two fingers. See "Quick settings" on page 20.
- **Bluetooth® devices:** To connect a Bluetooth headset, keyboard, or other device, tap **Bluetooth**.
- Wi-Fi networks: To connect, tap Wi-Fi.
- Wi-Fi hotspot: To make your phone a hotspot, tap More
 Tethering & portable hotspot, then tap the Mobile
 Hotspot switch to turn it on. To set hotspot security, tap
 Configure Mobile Hotspot.
- USB cable: Your phone's micro USB port lets you exchange media and other files with a connected computer. To change the type of USB connection, tap Apps (:::) → Settings → Storage → Menu → USB computer connection.
- Automatic connections: When Bluetooth or Wi-Fi power is on, your phone automatically reconnects to available devices or networks it has used before.
- Airplane mode: Need to shut down wireless connections quickly? Swipe the status bar down with two fingers and tap Airplane mode .
- Print: Want to print your photos, docs, or other things?
 Check out "Print" on page 40.

Bluetooth® wireless

Turn Bluetooth power on/off

Find it: Apps ⊕ → 🅸 Settings → Bluetooth, then tap the switch at the top to turn it on

Tip: To quick turn Bluetooth on or off, swipe the status bar down with two fingers and tap **Bluetooth**.

When Bluetooth is turned on, the Bluetooth status indicator $\mbox{\ensuremath{\$}}$ appears in the status bar.

Tip: To extend battery life or stop connections, turn Bluetooth off when you're not using it.

Connect devices

The **first time** you connect a Bluetooth device, follow these steps:

- 1 Make sure the device you are pairing with is in discoverable mode (for details, refer to the guide that came with the device).
- 2 Tap Apps (iii) → (iii) Settings → Bluetooth.
- **3** Make sure the power switch at the top is turned on.
- 4 Tap a found device to connect it (if necessary, tap Pair or enter a passkey like 0000).

Tip: Tap provided in the device to rename it.

When the device connects, the Bluetooth connected indicator \gg appears in the status bar.

To automatically **disconnect** or **reconnect** a device anytime, just turn the device off or on.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

Manage devices

To manually reconnect your phone with a paired device, tap the device name in the list.

To manually disconnect your phone from a paired device, tap the device name in the list, then tap **OK**.

To remove a paired device, tap 🌣 next to the device name, then tap **FORGET**.

To change the name your phone shows to other devices, tap Apps (::) → (i) Settings → Bluetooth, turn Bluetooth power on, then tap Menu → Rename this device. Enter a name and tap RENAME.

Let devices find your phone

To let a Bluetooth device discover your phone, tap the Bluetooth switch on your phone to turn it on.

Transfer files

- Photos or videos: Open the photo or video, then tap <
 → Bluetooth.
- Contacts: Tap Apps (:::) → ☐ Contacts, tap a person, then tap Menu → Share → Bluetooth.

Wi-Fi Networks

Turn Wi-Fi power on/off

Find it: Apps : → Settings → Wi-Fi, then tap the switch at the top to turn it on

Tip: To extend battery life, turn Wi-Fi off when you're not using it.

Connect to networks

To find networks in your range:

- 1 Tap Apps (iii) → (iii) Settings → Wi-Fi.
 - **Tip:** To show your phone's MAC address and Wi-Fi settings, tap Menu → **Advanced**.
- 2 Make sure the Wi-Fi power switch at the top is turned on.
- 3 Tap a found network to connect to it (if necessary, enter Network SSID, Security, and Wireless password, and tap Connect).

Note: If you see a question mark in the Wi-Fi status indicator **?**, swipe the status bar down, tap the network, and enter the network's password.

Tip: When Wi-Fi power is on, your phone automatically reconnects to available networks it has used before.

Wi-Fi hotspot

Your can make your phone a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

Note: Keep it secure. To protect your phone and hotspot from unauthorized access, it is strongly recommended that you set up hotspot security (WPA2 is the most secure), including password.

Find it: Apps ::: → 🎲 Settings → More → Tethering & portable hotspot, then tap the Mobile Hotspot switch to turn it on

- 1 Your phone turns off Wi-Fi power and uses the mobile network for internet access. Tap Configure Mobile Hotspot to set up security:
 - Network SSID: Enter a unique name for your hotspot.
 - Security: Select the type of security you want: Open or WPA2 PSK. For WPA2, enter a unique password that others will need to access your Wi-Fi hotspot.

Note: WPA2 is recommended by IEEE.

- Password: Create a password with at least eight characters.
- Broadcast Channel: If you notice interference after your hotspot has been active for a while, try different channels.
- Client (DHCP) start address
- 2 Tap Save when the settings are complete.

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct wireless **Password**.

Wi-Fi modes

For those who like to get a bit more technical, your phone supports the following Wi-Fi modes: 802.11a, b, g, n.

USB cables

Note: Copyright—do you have the right? Always follow the rules. See **"Content Copyright"** on page 65.

To load music, pictures, videos, documents, or other files from your computer, connect your phone to your computer with a USB cable. To change the type of USB connection (if necessary), tap Apps : Settings → Storage → Menu USB computer connection.

Note: Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

Note: The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

 For Microsoft® Windows®: On your computer, choose Start, then select Windows Explorer from your list of programs. In Windows Explorer, your phone will appear as a connected drive (mass storage device) where you can drag and drop files, or it will appear as an MTP or PTP device that lets you use Windows Media Player to transfer files. For more instructions or driver files, visit www.motorola.com/support.

 For AppleTM MacintoshTM: Use Android File Transfer, available at www.android.com/filetransfer.

Share your data connection

Your computer can access the internet through your phone's mobile network—you just need a USB cable.

Tip: To share a Wi-Fi connection, see "**Wi-Fi hotspot**" on page 53.

- 1 Connect your phone to your computer using a USB cable.
 - **Note:** If your computer is running something older than Microsoft® Windows® 7 or Apple™ Macintosh™ OSX, it might require special configuration.
- 2 On your phone, tap Apps (:::) → (ip) Settings → Wi-Fi, then make sure the Wi-Fi power switch is turned off.
- 3 In Settings, tap More → Tethering & Mobile Hotspot, then tap the USB tethering switch to turn it on and start the connection

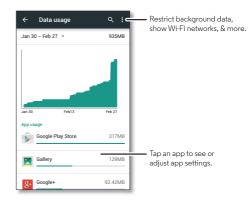
To stop the connection, tap the **USB tethering** switch to turn it off, then disconnect your phone from your computer.

Data use

You can track the amount of data uploaded and downloaded by your phone.

Find it: Apps (→ Settings → Data usage

Your phone shows a data usage graph. Below the graph, apps are listed from highest to least data usage. Apps that use a lot of data might also use a lot of battery power.



Some apps transfer data in the background when you're not viewing them—to stop an app from doing this, tap it and then check **Restrict background data**.

To turn off background data use for all apps, just tap Menu → Restrict background data.

Note: Usage information is provided to help you manage your phone. This may not match the amounts charged by your service provider, as they're not measured in the same way.

Wireless display

Mirror your phone's screen on an HDTV without any cords—with minimal setup.

Find it: Tap Apps (...) → (a) Settings → Display → Cast screen

Your phone scans for compatible wireless display devices. Select a device to show your phone's screen on the big screen.

Wireless Display requires either a MiracastTM-enabled HDTV or a Wireless Display adapter to work. If you don't have a TV or monitor that supports Wireless Display, you can purchase an accessory (dongle) to enable it.

Your cloud

One account with access to everything, everywhere—phone, tablet, computer.

Sync your Google™ account

When you log in to the same Google account, all devices can get to all the same apps, movies, books, and music from Google PlayTM—plus you share the same GmailTM, Google CalendarTM, and Google MobileTM. To add Google accounts

to your phone, tap Apps (iii) → (iii) Settings → Accounts → Add account → Google.

Phone & tablet

Your Android[™] phone and tablet can work together to help you get the most out of both:

- Transfer media and files: Copy files to your phone and transfer them to other devices—see "Transfer files" on page 52.
- Phone hotspot: If you have a Wi-Fi tablet, turn your phone
 into a Wi-Fi hotspot to let your tablet access the Internet
 anywhere—see "Wi-Fi hotspot" on page 53.
- Bluetooth® accessories: If you have a Bluetooth keyboard or other accessories to use with your tablet, remember you can use them with your phone too. To connect them, see "Bluetooth® wireless" on page 51.

Virtual Private Networks (VPN)

A VPN lets you access files on a secured network (like an office network with a firewall). Contact the network administrator to ask for VPN settings, and any additional apps or other requirements.

To enter VPN settings, tap Apps (iii) → (iii) → (iv) Settings → More → VPN. Choose the type of VPN and enter settings from the network administrator. The network is stored in the VPN list so you can select it whenever you need to connect.

Mobile network

You should not need to change any network settings. Contact your service provider for help.

To see network settings options, tap Apps (iii) → (iii) Settings → More → Cellular networks.

Airplane mode

Use airplane mode to turn off all your wireless connections—useful when flying. Swipe the status bar down with two fingers and tap **Airplane mode** .

Note: When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth® power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still be made.

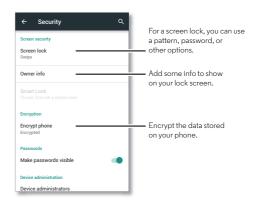
Protect

Quick start: Protect your phone

Make sure your information is protected in case your phone is lost or stolen.

Find it: Apps (:::) → (a) Settings → Security

The easiest way to protect your phone is to use **Screen lock**. You can choose a pattern, PIN, or other options to unlock your phone.



Screen lock

To keep your phone secure, you can make the touchscreen lock when it goes to sleep.

Find it: Apps (:::) → 🏟 Settings → Security → Screen lock, then select the lock type:

- None: Turn off the screen lock.
- Swipe: Touch 🔂 and drag up to unlock.
- Pattern: Draw a pattern to unlock.
- PIN: Enter four to sixteen digits to unlock.
- Password: enter four to sixteen letters, digits, or symbols to unlock.

To change when your touchscreen goes to sleep, tap Apps (...) → Settings → Display → Sleep.

Note: You can make emergency calls on a locked phone (see "Emergency calls" on page 29). A locked phone still rings, but you need to unlock it to answer.

Can't unlock?

Pattern, PIN, or password: If you forget your pattern, PIN, or password, you can enter your Google™ account email and password to unlock the phone.

If you don't have a Google account on your phone, contact your service provider to have your device factory reset.

Warning: A factory reset will delete all data on your phone.

Encrypt your phone

Caution: If you forget your encryption code, you cannot recover the data stored on your phone or memory card. Encrypting your files can take an hour or more. Leave your phone plugged in, and be careful not to interrupt the process.

Encryption protects the accounts, settings, apps, and files on your phone, so that people cannot access them if your phone is stolen.

You shouldn't need to use this feature, but to encrypt your phone and require a PIN or password whenever you turn on your phone, tap Apps (::) → (a) Settings → Security → Encrypt phone.

Backup & restore

Find it: Apps ::: → Is Settings → Backup & reset, then tap the Back up my data switch to turn it on

Your Google account data is backed up online. If you reset or replace your phone, just log in to your Google account to restore the contacts, events, and other details you synced with the account.

To choose what syncs with the account, tap Apps (::)

→ 🍪 Settings → Google, tap your Google account, and check things to sync.

Note: Text messages, call logs, and items stored on your phone will not be restored. To restore your Google PlayTM Store apps, see "**Take care of your apps**" on page 15.

Reset

To reset your phone to factory settings and erase all the data on your phone, tap Apps (iii) → (iii) Settings → Backup & reset → Factory data reset.

Warning: All downloaded apps and user data on your phone will be deleted. Data on the cloud will not be deleted.

Want more?

Get help & more

Get answers, updates, and info:

- Help is here: Tap Apps (iii) ? ? Help for walk-through tutorials, how-to's, FAQs, videos, and more, right on your phone.
- Everything Moto E: Get PC software, user's guides, and more at www.motorola.com/mymotoe.
- Accessories: Get accessories for your phone at www.motorola.com/mobility.
- Get Apps: Tap Apps (iii) → Play Store to buy and download apps.
- News: Here's how to find us:
 - YouTube™ www.youtube.com/motorola
 - Facebook® www.facebook.com/motorola
 - >> Twitter www.twitter.com/motorola
 - 8 Google+™ www.google.com/+Motorola/posts

 Google™ help: In almost every Google app, you can tap Menu → Help. You can also view the Google help centers online at www.google.com/support.

Troubleshooting

Crash recovery

In the unlikely event that your phone stops responding to touches and key presses, try a reboot—press and hold the Power key until the screen goes dark and your phone restarts.

Service & repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at: 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Safety, Regulatory, & Legal

Battery Use & Safety

Warning: Your mobile device contains a battery that should only be removed by a Motorola approved service center or recycler.

- Don't try to remove or replace the battery yourself. Attempting to remove or replace the battery may damage the battery and may cause burning and injury.
- Don't try to take apart or fix your mobile device. Attempting to take apart or fix your device may damage the battery and may cause burning and injury.
- Don't crush, bend, or expose your mobile device to heat or liquid. This may damage the battery and may cause burning and injury.

Battery Charging

Charge your Motorola mobile device using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 1.1 or 2.0 and complies with ENS01489-34, IEC62684 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe, and may cause slow charging, product damage, or reduced device beformance.

- Your mobile device will not charge if the temperature is too high or low.
- New batteries and batteries that have been stored for a while may take longer to charge.
- Only use genuine Motorola batteries, which contain safety circuitry and are designed to give the best performance in your Motorola mobile device.

Driving Precautions

Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

Seizures, Blackouts, Eyestrain, & Discomfort

Prolonged use of any device may cause discomfort in hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a safe area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist.

In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts, fly ou suffer any seizures or blackouts, or have a history of seizures, stop using your device and seek medical advice.

Caution about High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the sound, the less time is required before your hearing could be affected. To protect your hearing:



- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your headng checked.

Children

Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example, a choking hazard may exist for small, detachable parts.

Supervise access. If a child does use your mobile device and accessories, monitor their access to help prevent loss of data or unexpected charges for data or application purchases.

Glass Parts

Some parts of your mobile device may be made of glass. If the glass breaks, don't attempt to service the device yourself. Stop using your mobile device until the glass is replaced by a qualified service center.

Use & Care

To care for your Motorola mobile device, please observe the following:

- Liquids: Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.
- Drying: Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.
- Extreme heat or cold: Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).
- Dust and dirt: Don't expose your mobile device to dust, dirt, sand, food, or similar materials.
- Cleaning: To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

- Shock and vibration: Don't drop your mobile device or expose it to strong vibration.
- Protection: To help protect your mobile device, always make sure that any available connector, compartment and removable back covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

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Potentially Explosive Areas

Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

Turn off your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your charger, mobile device, device display, user's guide, or packaging may contain symbols, defined as follows:

Symbol		Definition
\triangle		Important safety information follows.
	经	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
X		Don't dispose of your battery or mobile device with your household waste. See "Disposal & Recycling" for more information.
		For indoor use only.

Symbol	Definition		
	Listening at high volume to music or voice through a headset or headphone may damage your hearing.		
△ √\	Only use your charger indoors.		

Radio Frequency (RF) Energy

Exposure to RF Energy & Device Operation

Your mobile device contains a transmitter and receiver of RF energy. It is designed to comply with regulatory requirements concerning human RF exposure.

For optimal device performance, and to stay within the RF exposure guidelines:

- · Hold your mobile device normally at your ear when talking on it.
- When using the mobile device next to your body (other than in your hand or against your head), maintain a distance of 1.5 cm (3/4 inch) from your body to be consistent with how the mobile device is tested for compliance with RF exposure requirements.
- If you use your mobile device with a non-Motorola accessory case or holder, make sure
 the accessory maintains the required separation distance and has no metallic parts.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or health care facilities.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Medical Devices

If you use an implantable pacemaker or defibrillator, or other medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with a pacemaker or defibrillator should observe the following precautions:

 ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator when the mobile device is turned ON.

- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Regulatory Information

Your Motorola mobile device is designed to comply with national and international regulatory requirements. For full compliance statements and details, please refer to the regulatory information in your product quicles.

European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

C € 0168
C € 0168 ①

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- · All other relevant EU Directives

For products that support Wi-Fi 802.11a/ac (as defined in your product information): Outside the United States, this device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a/ac) Wi-Fi frequency band.

The following gives an example of a typical Type name:



You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte (in English only). To find your DoC, enter the Type name from your product's label in the "Search" bar on the website.

Regulator, suthorities within the EU may obtain compliance information by writing to: Product Safety and Compliance, Motorola Mobility (M. Lift, Associacy Cooleder) and Confident Most and Safety.

FCC Notice to Users

The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a/ac (as defined in your product information): Outside the United States, do not use your device outdoors while connected to an 802.11a/ac Wi-Fi network, Public Wi-Fi access points in this range are optimized for indoor use.

Industry Canada Notice to Users

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-Gen, Section 8.4. This device complies with ICES-003 requirements for Class B ITE (Information Technology Equipment). CAN ICES-3 (BSI/MMB-336)

For products that support Wi-Fi 802.11a/ac (as defined in your product information): Do not use your device outdoors while connected to an 802.11a/ac Wi-Fi network, or when using Mobile Hotspot or Wi-Fi Direct features in the 5 CHz band. Industry Canada prohibits outdoor use of Wi-Fi devices between 5.15 and 5.25 GHz, as this may cause interference with the Mobile Satellite Service (MSS).

Software Notices

Warning against unlocking the bootloader or altering a product's operating system software: Motorola strongly recommends against altering a product's operating system, which includes unlocking the bootloader, rooting a device or running any operating software other than the approved versions issued by Motorola and its partners. Such alterations may permanently damage your product, cause your product to be unsafe and/or cause your product to malfunction. In such cases, neither the product nor any damage resulting therefrom will be covered by warranty.

Important FCC information: You must not make or enable any changes to the product that will impact its FCC grant of equipment authorization. The FCC grant is based on the product's emission, modulation, and transmission characteristics, including: power levels, operating frequencies and bandwidths, SAR levels, duty-cycle, transmission modes (e.g., CDMA, GSM), and intended method of using the product (e.g., how the product is held or used in proximity to the body). A change to any of these factors will invalidate the FCC grant. It is illegal to operate a transmitting product without a valid grant.

Location Services

Motorola mobile devices can provide information about their approximate location to applications, using sources including GPS, AGPS, and Wi-Fi. GPS (Global Positioning System) uses government-operated satellites that are subject to changes implemented in accordance with Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device. AGPS (Assisted Global Positioning System) uses your wireless service provider's network to improve GPS performance. Airtime, data fees, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details. Your mobile device can also use Wi-Fi signals to determine your approximate location, using information from known and available Wi-Fi networks.

Mobile devices transmit location-based information when connected to a wireless network or when using other location technologies like GPS. If you use applications that require location-based information such as driving directions, your mobile device will provide location information to them. These applications may share location information with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location. AGPS has limitations and might not work in your area. Therefore:

- · Always tell the emergency responder your location to the best of your ability; and
- · Remain on the call for as long as the emergency responder instructs you.

Navigation

If your Motorola mobile device provides navigation features, note that mapping information, directions, and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- Monitor access: Keep your mobile device with you and don't leave it where others may
 have unmonitored access. Use your device's security and lock features, where available.
- Keep software up to date: If Motorola or a software/application vendor releases a patch
 or software fix for your mobile device that updates the device's security, install it as soon
 as possible.
- Secure Personal Information: Your mobile device can store personal information in various locations, including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

Note: For information on how to backup or wipe data from your mobile device, go to **www.motorola.com/support**

- Online accounts: Some mobile devices provide a Motorola online account. Go to your
 account for information on how to manage the account, and how to use security features
 such as remote wipe and device location (where available).
- Applications and updates: Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your mobile device's performance and/or have access to private information including account details, call data, location details, and network resources.

- Wireless: For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device.
- Location-based information: Mobile devices enabled with location-based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more details.
- · Other information your device may transmit: Your mobile device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions about how using your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Disposal & Recycling

Mobile Devices & Accessories

Please don't dispose of mobile devices or electrical accessories (such as chargers. headsets, or batteries) with your household waste, Warning: Never dispose of batteries, either separately or within a mobile device, in a fire because they may explode. Mobile devices or electrical accessories should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Or, you may return unwanted Motorola mobile devices and electrical accessories to any Motorola Approved Service Center in your region. For details on approved national recycling schemes and Motorola recycling activities, go to: www.motorola.com/recycling

Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details

Hearing Aid Compatibility in the US

In the US, specific hearing aid compatibility (HAC) performance ratings can help clarify how certain wireless phones and hearing aids may perform together. HAC compliant wireless phones are capable of working with hearing aids that have a minimal immunity rating of at least 2. The immunity rating indicates how susceptible a hearing aid is to picking up interference from a digital wireless phone. It can rate the performance of the hearing aid for either microphone



and/or telecoil coupling. Some hearing aids are more immune than others to this

interference noise, and phones also vary in the amount of interference they generate. The US performance rating system for HAC compliant wireless phones is as follows: The "M" (microphone) indicates that the product has been tested and rated for acoustic coupling. The "T" (telecoil) represents that the product has been tested and rated for inductive coupling. The higher the "M" or "T" rating, the less likely the hearing aid user will experience interference when the hearing aid is set to the respective microphone or telecoil

To determine if a product is rated for HAC, please look for the HAC rating or logo on the phone's packaging. For a list of current HAC models, visit

mode. The highest values to date are 3 and 4 (e.g., "M4" or "M3/T3").

www.motorola.com/hacphones.

Results will vary depending on the user's hearing aid and hearing loss. If your hearing aid happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. To couple the device to your telecoil equipped hearing aid, switch your hearing aid to the "T" or telecoil setting. Then, enable the 'Hearing Aid' mode feature on your Motorola phone with the following sequence: Apps → Phone → Menu → Settings → Hearing aids

Motorola Mobility hearing aid compatible phones have been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer

Software Copyright

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software, Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Open Source Software Information

To obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, go to **developer.motorola.com** (in English only).

Motorola has created the **developer.motorola.com** website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola device, please go to Apps > Settings > About phone > Legal information > Open source licenses. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Tarde.

Service & Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

How to Obtain Service or Other Information

- Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service.
- If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.

- 3. A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.
- 4. If the software update doesn't fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.
- 5. To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at www.motorola.com.

Motorola Mobility LLC Global Limited Warranty

What does this Limited Warranty cover?

Motorola Mobility LLC ("Motorola") promises to the original purchaser ("you") that this Mobile Phone, and any in-box accessories which accompany it (the "Products"), will be free of defects for a period of 12 months from the date of original purchase ("Warranty Period") provided that the Products are used for normal [consumer/lend user] purposes (the "Limited Warranty"). This Limited Warranty covers only a purchase of new Products from Motorola on an authorized reseller or distributor of Motorola Products and accompanied in-box by this written Limited Warranty. This Limited Warranty is personal to you and not transferable. Claims under this Limited Warranty may only be made in the country of purchase. If, following a repair, there are fewer than 90 days remaining in the Warranty Period, the Warranty Period will be extended to end 90 days from the date of repair.

THE PROMISES MADE TO YOU IN THIS LIMITED WARRANTY ARE IN ADDITION TO, AND DO NOT REDUCE OR OTHERWISE AFFECT, YOUR STATUTORY RIGHTS. What will we do if you make a claim under this Limited Warranty?

If you make a valid claim under this Limited Warranty, Motorola will (at its discretion) either (1) repair the Product using new, used, or reconditioned replacement parts; or (2) replace the Product with a new or 'as new' reconditioned Product; or (3) refund the purchase price. Any refunded or replaced Product shall become the property of Motorola.

What is not covered?

This Limited Warranty does not cover the following unless they occurred because of a defect in materials or workmanship:

- (a) Batteries or any protective coatings the performance of which naturally deteriorates over time.
- (b) Cosmetic damage, including scratches, dents, cracks or other cosmetic damage from normal wear and tear.
- (c) Damage caused by use with non-Motorola products. Defects or damage that result from the use of non-Motorola branded or certified compatible products, accessories or other peripheral equipment and/or software.
- (d) Damage caused beyond the reasonable control of Motorola, including damage caused by (i) accident, abuse, misuse; (ii) operating a Product outside its permitted or intended uses as defined in the Product's User Manual, Quick Start Guide, Online Tutorials, and other documentation provided to you (including use of the Products for [commercial rental] purposes); (iii) improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fastener/sconnectors); impact damage (e.g. dropping the Product); (iv) contact with liquids, water, rain, extreme humidity, unusually heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but then only to the extent the damage was not caused by incorrectly securing the phone's protective elements or subjecting a Product to conditions beyond its stated specifications or limits); or (v) flood, fire, earthquake, tornado or other acts of God not within Motorola's reasonable control.
- (e) Unauthorized service. Defects or damage resulting from someone other than Motorola or a Motorola authorized service center servicing, testing, adjusting, installing, maintaining, altering, or tampering with the Products.
- (f) Products that have been modified in any manner without the written permission of Motorola, including (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; (iii) broken seals or other evidence of tampering; or (iv) which have been modified or show evidence of attempts to modify them.

IMPORTANT: IT IS ILLEGAL TO USE THIS PRODUCT IF IT CEASES TO COMPLY WITH THE GOVERNMENT AUTHORIZATIONS THAT APPROVED ITS RELEASE. THEREFORE, YOU MUST NOT MAKE CHANGES TO THE PRODUCT AFFECTING ITS EMISSION, MODULATION, TRANSMISSION CHARACTERISTICS, INCLUDING POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE, TRANSMISSION MODES AND THE INTENDED METHOD OF THE PRODUCT.

- (g) Normal wear and tear or otherwise due to the normal aging of the Product.
- (h) Defects, damages, or the failure of the Product due to any third party communication service or network you subscribe to or use with the Product.

(i) Software.

What other limitations are there?

- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA DOES NOT GIVE
 ANY WARRANTIES OR MAKE ANY REPRESENTATIONS, EXPRESS OR IMPLIED, IN
 RELATION TO THE PRODUCTS. IN PARTICULAR, MOTOROLA DOES NOT WARRANT
 OR REPRESENT THAT THE PRODUCTS WILL MEET YOUR REQUIREMENTS, WORK IN
 COMBINATION WITH ANY THIRD PARTY HARDWARE OR SOFTWARE OR SERVICES,
 PROVIDE UNINTERRUPTED OR ERROR-FREE SERVICE, OR OPERATE WITHOUT RISK
 OF DATA LOSS.
- YOU SHOULD BE AWARE THAT NO RETAILER OR OTHER THIRD PARTY IS AUTHORIZED TO MAKE ANY REPRESENTATIONS ON BEHALF OF MOTOROLA OR TO MODIFY THIS LIMITED WARRANTY.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY STATUTORY WARRANTIES WHICH MIGHT OTHERWISE APPLY.
- THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS LIABILITY, WHETHER IN CONTRACT, TORT OR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCTS, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY SIND, OR LOSS OF PEVENUE OR PROFITS; LOSS OF BUSINESS, BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDING ANY INFORMATION, DATA, SOFTWARE, OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR SERVICES PROVIDED UNDER THIS LIMITED WARRANTY. BY MAKING A CLAIM UNDER THIS LIMITED WARRANTY YOU ACKNOWLEDGE THAT YOU UNDERSTAND THAT.
- SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF CERTAIN DAMAGES SO THE DISCLAIMERS MAY NOT LIMIT YOUR LEGAL RIGHTS AGAINST MOTOROLA. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. THIS LIMITED WARRANTY DOES NOT SEEK TO TAKE THOSE RIGHTS AWAY UNLESS THE APPLICABLE LAW ALLOWS YOU TO CONTRACT OUT OF THOSE RIGHTS.

My Product is defective, what should I do?

- Review the online Motorola customer support website at
 - www.motorola.com/support for troubleshooting information.
- 2. If the Product is still not functioning properly after you have followed troubleshooting instructions suggested on this website, please contact Motorola using the contact details provided on the customer support website at www.motorola.com/support.
- 3. If your Product is covered by this Limited Warranty, you may be required to download, or otherwise obtain and accept software updates. You are responsible for any third party data costs incurred when obtaining the downloads.
 - Before we can provide any further support under this Limited Warranty you must first comply with the warranty processes (1), (2), and (3), repair instructions, and accept any necessary software updates.
- 4. If the software update does not fix the problem, you will receive instructions on how and where to ship the Product for assessment. We will generally need: (i) proof of purchase: (ii) a written description of the problem; (iii) the name of your mobile network service provider, if applicable; (iv) your address and telephone number. We will only use this information for the purposes of processing your claim under this Limited Warranty.
- 5. If the Product is not covered by this Limited Warranty (and you do not have any other statutory rights in your place of usual residence). Motorola will inform you of the availability, price, and other conditions applicable to the repair, replacement, or refund of the Product

Copyright & Trademarks

Motorola Mobility LLC 222 W Merchandise Mart Plaza

16th Floor

Chicago, IL 60654

www.motorola.com

Note: Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-734-5870 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Note: The images in this guide are examples only.

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Caution: Motorola does not take responsibility for changes/modification to the transceiver. Product ID: Moto E (Model XT1528)

Manual Number: 68017912001-A

