



2010-2011



***DEPARTMENT of HEALTH AND
SOCIAL SERVICES***

**GUIDE TO SERVICES AND RESOURCES
FOR DELAWAREANS WITH VISUAL
IMPAIRMENTS**

DIVISION FOR THE VISUALLY IMPAIRED

Telephone: New Castle County • (302) 255-9800

Kent/Sussex Counties • (302) 424-7240

www.dhss.delaware.gov/dhss/dvi

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Dear Consumer:

Welcome to the Guide to Services and Resources for Delawareans with Visual Impairments. Compiled by Delaware Health and Social Services' Division for the Visually Impaired, this guide is a reference for anyone who needs information about resources for our blind and visually impaired residents.

The Division for the Visually Impaired assists blind and visually impaired Delawareans to achieve their own level of independence and self-sufficiency. The areas we specialize in are: Independent Living, Vocational Rehabilitation, Education, Orientation & Mobility, Assistive Technology, Business Enterprise and Delaware Industries for the Blind.

Approximately 7,000 Delaware residents are either blind or visually impaired. Of this number, well over half are 55 years of age or older. Age Related Macular Degeneration, Diabetic Retinopathy, Cataracts, and Glaucoma are four of the leading causes of blindness that are associated with aging.

Legal Blindness is defined as having 20/200 vision or less in the better eye with correction. With correction means with glasses and even with glasses, one's vision is still 20/200 in the better eye.

Severely Visually Impaired is defined as having 20/70 to 20/200 visual acuity in the better eye with correction.

Totally Blind is defined as no light perception in either eye.

Another commonly used term is Low Vision. This means that there is a reduced visual acuity or there is a field restriction that even with the best optical correction provided by regular lenses, the result is still a functional visual impairment.

The services available through the Division for the Visually Impaired and the resources in this guide, shows that an individual can lead an independent and productive life, despite a visual impairment. The Division for the Visually Impaired serves all three counties: New Castle, Kent and Sussex.

Sincerely,

Robert L. Doyle III

Robert L. Doyle III
Director

Our History

The Delaware Division for the Visually Impaired traces its origin to 1906 with a group of Wilmington residents who met at the New Century Club of Wilmington to discuss the plight of the blind in Delaware. Before then, there was no organized program for the blind that existed in the State. Blind children were occasionally educated in Pennsylvania or Maryland; the adults that were blind or visually impaired were left to their own devices. The group founded the Delaware Committee for the Blind. The principal founder in this group was C. Reginald Van Trump, a Wilmington businessman who had lost his sight and succeeded in interesting Bishop Leighton Coleman, an influential Episcopal clergyman, in the project.

In 1909, the Delaware State Legislature created a \$1500 appropriation and passed a bill that established the Delaware Commission for the Blind. The Commission's priority was to provide gainful employment for those without sight. Space was located where articles made by blind persons were sold. The City of Wilmington, through the Wilmington Institute Free Library, made a second appropriation for the purchase of books of raised type.

The first meeting of the Commission was held on April 16, 1909, in the Wilmington library. At this meeting, the bill, which established the Commission, was presented and formally approved. Two "Divisions" were established for the supervision of care and training of the blind, one in the portion of Delaware south of Middletown and one for Wilmington and northern New Castle County. The legislature increased the state appropriation to \$3,000 in 1911, significantly expanding the program. One year later, along with some privately raised funds, the building at 305-07 West 8th Street in Wilmington was purchased.

During this time, the Delaware Commission for the Blind was concerned with the problem of providing gainful employment for those without sight. Thus, the “*Sales Exchange*” was established in one room at 307 Delaware Avenue and articles made by blind persons were sold.

In 1916, the Commission reported significant sales from the repair of rugs and carpet and the caning of baskets and chairs. The demand for space prompted the State Legislature of Delaware, in 1919, to appropriate \$10,000 to construct a two-story addition to the original building. The Red Diamond was registered with the State Department in Dover and became the seal on items manufactured by the Commission’s workshop.

In 1924, the pioneer of the Commission for the Blind passed away, and Mrs. Irene DuPont was elected as the new chairperson of the Commission. World War II coincided with a re-evaluation of the services of the Commission and a general expansion of its programs to include social services, vocational rehabilitation, funded assistance and nursery classes. In 1944, the Commission launched a vocational rehabilitation program, following the enactment of Public Law 113, the Federal Vocational Rehabilitation Act.

In 1950 a nursery school for the pre-school blind children of Delaware was established and operated at Sunnybrook, near Wilmington until 1958. The function of the nursery school was continued through fieldwork with individual families.

In 1952, Beatrice “Bea” Simonds was hired as an itinerant instructor by the Commission. She traveled to client’s homes and provided equipment and instruction. Bea Simonds dedicated her life to furthering the independence of Delaware citizens.

In 1956, a first grade Braille class was established on a two-year experimental basis in cooperation with the Wilmington City

schools. This was conducted at the Lore School in Wilmington for grades 1 and 2. Other grades were sent to Maryland and Pennsylvania.

In 1970, the first Itinerant education teacher was hired and by the end of 1971, 50 students that had been attending schools in other states were now enrolled in their home state of Delaware. Also, in 1970, the Commission for the Blind became part of the Department of Health and Social Services, with its name changed to the Bureau for the Blind.

In 1972, Bea Simonds was appointed to the Governor's Advisory Council on the Blind and shortly thereafter became chairperson. She remained in that position until her death in 2006.

In 1978, the name changed to the Division for the Visually Impaired and the Division moved from Wilmington to the Biggs Building on the Holloway Campus in New Castle.

In 1994, the Division relocated staff from several sites in the Dover area to the Milford State Service Center Annex.

In 2002, the 305 W 8th Street location was closed due to the unsafe infrastructure. At that time the Education Program and the Independent Living Services Program both moved to the Biggs Building on the Herman Holloway Campus. Also relocated, was the Materials Center which moved to the Cornell Business Park.

Our Mission

The Delaware Department of Health and Social Services' Division for the Visually Impaired assists eligible Delawareans who are blind or visually impaired in making informed choices to achieve full inclusion in society through employment, independent living and social self-sufficiency.

We do this by providing:

A continuum of services from youth transition to services for older persons, including skills training that enables people to remain independent in their home communities;

- ❖ Individual and group counseling addressing adjustment to blindness;
- ❖ Employment counseling, training, and job placement;
- ❖ Resources for employers interested in hiring or retaining visually impaired employees;
- ❖ Training in adaptive skills for reading, computer use, traveling, job seeking, and other skills, which increase independence and work readiness;
- ❖ Public education regarding the abilities of people who are blind or visually impaired;
- ❖ Supported employment programs for people who have multiple disabilities and who are blind;
- ❖ A clearinghouse for Delawareans seeking information and referrals regarding blindness and visual impairment.

Our Programs and Services

More information for each of the following programs can be obtained by calling (302) 255-9800 in New Castle and (302) 424-7240 in Kent and Sussex Counties.

Business Enterprise Program (BEP) - This program provides employment to those individuals who are blind or visually impaired. These individuals are trained as managers of cafeterias and snack bars.

Delaware Industries for the Blind (DIB) – This program operates as a multi-faceted business providing products and services to Federal, State and local customers. DIB employs many blind and visually impaired citizens.

Education Team-This program provides special support services to pre-school children and educational services to school-age children and their families within their homes, schools and/or in specialized resource rooms.

Independent Living Services Team– Provides the consumer with training and adaptive aids in cooking, cleaning, personal care, Braille, banking, home management and low vision services. This unit can also refer individuals to other services as needed.

Low Vision Services – This program is a comprehensive program that is designed to maximize vision through the use of specialized low vision aids and other devices.

Instructional Materials Center – The Materials Center produces materials in three medias: Bold, Large Print and Audio. Materials are reproduced through the efforts of a volunteer base of individuals, a cooperative program, Men with a Message or Division team members as needed. Requests from outside sources are processed as production resources allow. To contact the Materials Center call (302) 577-2083.

Orientation & Mobility Services – This service provides individuals with visual impairments training in how to move about in the home and to travel in the community independently.

Individuals are taught the proper use of the cane and how to utilize other mechanisms to properly navigate their surroundings.

Technology Center – Provides rehabilitation assistive technology training services to maximize functional limitations in educational, vocational and daily independent living skills of blind and visually impaired people.

The Technology Center provides training and assistance in computer skills (software and hardware) and with **other adaptive devices such as *Closed Circuit TVs and video magnifiers.***

Vocational Rehabilitation – Coordinates educational and vocational skills training, provides career counseling, rehabilitation technology, job placement and low vision services to people who have visual impairments that interfere with obtaining and/or maintaining employment.

Volunteer Services – Volunteers reproduce printed material into Braille, large print and in other audio formats. Volunteers also act as readers and drivers for individuals who are blind and visually impaired.

Other Important Information:

Voting- In Delaware, a blind person may be assisted by any qualified elector of his/her own choice from within the county where the voting place is located. An absentee ballot is another method of voting. For specific information on the laws in Delaware, contact the Delaware Department of Elections at (302) 739-4277. For specific information on laws in other states, a leaflet entitled, “Election Laws Affecting Blind Persons” is available from the American Foundation for the Blind.

White Cane Law

Each year, the Governor and the General Assembly may declare October 15 as White Cane Safety Day, so that the public will be aware of the significance of the white cane and be able to recognize disabled persons on the streets and sidewalks of the State of Delaware.

It is the policy of the State of Delaware to encourage and enable the blind, the visually handicapped, and the otherwise physically disabled, to participate fully in the social and economic life of the State and to engage in remunerative employment. These individuals shall be employed by all employers on the same terms and conditions as are able-bodied persons, unless it is shown that the particular disability prevents the performance of the work involved.

DIRECTORY ASSISTANCE

Calls to directory assistance are exempt from charges for customers who are certified by their physicians or by a certifying agency to be physically or visually handicapped and unable to use the telephone directory. Contact your local telephone company for further information.

Verizon Easy Voice

(800) 974-6006

Verizon Easy Voice assists individuals in calling any person or place by saying a name rather than dialing a number. Process takes two business days to add the service. The first thirty days are free and the monthly charges are \$3.75.

DRIVER SERVICES – DIVISION OF MOTOR VEHICLES

The Delaware Division of Motor Vehicles issues an identification card to adults who do not have a driver's license.

A person with a visual impairment may also qualify for a disabilities license plate and/or a special disabled parking ID placard. A physician must verify the application. All disabilities must be permanent, with no prognosis for improvement.

FREE MAILING PRIVILEGES

In compliance with United States Postal Service regulations, effective January, 1968, the blind or physically handicapped may send unsealed correspondence recorded on tape, written in Braille, large print, talking books, talking book machines, and devices for the blind free-of-charge, if the mailing container bears the wording:

“Free Matter for the Blind.” For more information, contact your local post office for Publication #347, “Mailing Free Matter for the Blind and Visually Handicapped Persons.”

SAFEGUARDING YOUR EYESIGHT

Although half of all blindness can be prevented, the number of Americans who suffer from vision loss continues to increase. National studies have shown that about two percent of the general population has a visual impairment severe enough to prevent reading normal newsprint even with corrective lenses. Age related eye diseases are the leading causes of visual impairment and blindness in the U.S., but you can take steps to safeguard your eyesight:

- ❖ Have regular physical exams by your doctor to check for diseases like diabetes. Such diseases can cause eye problems if not treated.
- ❖ Have a complete eye exam every one to two years. The eye care professional should put drops in your eyes to enlarge (dilate) your pupils. This is the only way to find some eye diseases, such as glaucoma, that have no early signs or symptoms. The eye care professional should check your eyesight, your glasses, and your eye muscles.
- ❖ Find out if you are at high-risk for vision loss. Do you have a family history of diabetes or eye disease? If so, you need to have a dilated eye exam every year.
- ❖ See an eye care professional at once if you have any loss or dimness of eyesight, eye pain, fluid coming from the eye, double vision, redness, or swelling of your eye or eyelid.
- ❖ Wear sunglasses and a hat with a wide brim when outside. This will protect your eyes from too much sunlight, which can raise your risk of getting cataracts.

The Division for the Visually Impaired is dedicated to providing quality services to Delawareans who are blind and/or visually impaired. If you need more information on services provided, contact the Division for the Visually Impaired at (302) 255-9800.

Our Customers

The customers of the Delaware Division for the Visually Impaired are:

- ❖ Taxpayers of Delaware who benefit from people who are blind or visually impaired being fully integrated into their communities. Taxpayers also benefit from blind individuals entering employment and paying taxes while decreasing their dependence on public assistance, including premature nursing home care.
- ❖ Blind or visually impaired Delawareans who require rehabilitation services to become employed or to live independently in their communities. (The majority of these individuals lose their sight as adults due to a variety of conditions including diabetes, macular degeneration, injury, glaucoma, and retinitis pigmentosa.);
- ❖ Businesses in Delaware which have hired or are considering hiring employees who are blind or visually impaired;

Division for the Visually Impaired

Office Locations

Administration & Client Services

Holloway Campus Biggs Building

1901 North DuPont Highway

New Castle, Delaware 19720

Phone: (302) 255-9800

Fax: (302) 255-4441

Kent/Sussex Client Services

Milford State Service Center Annex

13 South West Front Street

Milford, Delaware 19963

Phone: (302) 424-7240

Fax: (302) 422-1419

Internet: www.dhss.delaware.gov/dhss/dvi

E-Mail: dhssinfo@state.de.us

AGING EYES AND THEIR CARE

The health of the eyes is influenced by many things: diet and lifestyle to name a few. Other factors that may be considered are aging and family history, neither of which we can control.

However, one can help in the prevention and/or minimization of the loss of vision. Here are a few tips to help you:

- ❖ **Annual eye examinations** - An individual can have a serious vision problem and not know it. Even if you don't notice a change in your vision, you should have an eye exam once a year. Most insurances cover one every two years or one every year, if there is an eye condition. Talk with your doctor about maintaining a normal blood pressure, eating a healthy diet and conducting a good exercise routine.
- ❖ **Observance of blood pressure and regular exercise** - High blood pressure (Cardiovascular Stress), can damage parts of one's visual system. This is one way vision is lost. Only a physician can assist with maintaining a healthy blood pressure count. **Know your numbers.** Exercise can help greatly.
- ❖ **Sun & Sun lenses**- The sun's ultraviolet rays are very harmful to the eyes. It is suggested that everyone should wear sunglasses year-round. Prolonged exposure to the sun's ultraviolet rays has been linked to cataracts and macular degeneration. Anyone spending time outdoors should wear sunglasses with 100% UV-A and UV-B protection, especially if you are of fair skin and have blue eyes. Equally as important is to do this even in the winter months.
- ❖ **Protective eye wear**- Wear goggles or protective glasses when working with tools, cutting the grass, trimming the

hedges or playing any contact sports. Scratches, abrasions and other injuries can cause infections that can result in some vision loss.

- ❖ **Smoking-** Don't smoke or at least try to quit. Cigarette smoking has been linked to some eye conditions, including cataracts and macular degeneration. Cigarette smoke not only clouds your vision but also causes other health conditions.
- ❖ **A Balanced Diet and Vitamin Supplements-** Your diet should consist of a variety of low-fat foods, plenty of fruits, grains and vegetables, especially dark leafy greens. Most dark leafy greens are rich with antioxidants. Be aware when taking vitamin supplements, you may be getting too much or too little of some nutrients such as (zinc or beta-carotene) which can be harmful and affect one's health adversely. Always check with your physician before starting a vitamin regimen or other medications.¹

AS THE EYES AGE, WHAT CAN WE EXPECT

It's a known fact that vision changes with age. Some changes are normal but others may be caused by age-related eye diseases. Most normal eye changes are not serious. Some adaptations, such as a new eyeglass prescription, tinted lenses and lighting improvement may be what is needed to correct the problem. Here are a few things that are most likely to happen:

- ❖ **Difficulty focusing up close-** This happens between the ages of 40 and 50. The technical term for this condition is "Presbyopia". This occurs when the eyes begin to lose flexibility. This can usually be corrected with reading glasses, bifocals, trifocals or progressive (no-line) lenses, or bifocal contact lenses.

¹ Lighthouse International 2007; Living Better at Home

- ❖ **Changing contrast sensitivity-** With age the lens of the eye becomes dense and yellow, which affects color perception and contrast sensitivity.

Examples: (the color blue may appear darker and harder to distinguish from black; detecting curbs or steps can also be a problem because it may be difficult to tell where an object ends and its background begins). This can usually be corrected by a prescription for contrast enhancing and tinted lenses.

- ❖ **The Need for more light-** We can all agree on the fact that as we get older, we need more light. This is because the pupil gets smaller as we age which reduces the amount and quality of light that the eye receives.

Example: Going from daylight to dark.

Always allow your eyes time to adjust before moving around when there is a change lighting (e.g., going from daylight to dark) to avoid any accidents.

- ❖ **Seeing spots-** With age, the vitreous (the clear gel that fills the back chamber of the eye) slowly turns to liquid. When this happens, supportive fibers and cells are released into the fluid, appearing like specks or strands (floaters) in your field of vision. Although harmless, if they appear suddenly, especially if accompanied by flashes of light, see your eye physician immediately.
- ❖ **Refractive Error-** This is the eye's inability to focus the image of objects on the retina at any age—resulting in near-sightedness (myopia), farsightedness (hyperopia) or astigmatism (uneven curvature of the cornea). This conditions can be corrected with prescription glasses, contact lenses, reading glasses or surgery.

ADAPTIVE EQUIPMENT AND CONSUMER PRODUCTS

Consumer catalogs and other resources that sell products for visually impaired individuals, including technology products:

American Printing House for the Blind

1839 Frankfort Avenue

P.O. Box 6085

Louisville, KY 40206-0085

(800) 223-1839

(502) 895-2405

www.aph.org

The APH promotes independence of blind and visually impaired persons by providing special media, tools, and materials needed for education and life.

Delaware Association for the Blind

800 West Street

Wilmington, DE 19801

(888)777-3925

(302) 655-2111

www.dabdel.org

DAB is a non-profit organization with an inventory of many adaptive aids and appliances for sale.

² Lighthouse International 2007, Living Better at Home

CAPTEK

Custom Applied Technology

104 Lincoln Hwy.

Berwyn, PA 19312

(800) 888-7400

(610) 296-2348

CAPTEK specializes in product design and custom adaptation of equipment for the disabled, especially the vision impaired. They offer innovative solutions to unique problems.

Carolyn's Low Vision Products

3938 South Tamiami Trail

Sarasota, FL 34231

(800) 648-2266

(941) 573-9100

Carolyn's is a mail order catalog featuring over 700 items for hearing and visually impaired people.

Howe Press Perkins

School for the Blind

175 N. Beacon St.

Watertown, MA 02472

(617) 924-3434

(617) 972-7308

www.perkins.pvt.k12.ma.us

Email: howepress@perkins.pvt.k12.ma.us

Howe manufactures and sells the Perkins Brailier, Slate-n-Stylus, games and heavy and light grade Braille paper.

Independent Living Aids, Inc.

200 Robbins Lane
Jericho, NY 11753-4404
(800) 537-2118

www.independentliving.com

Independent Living Aids, Inc. carries a wide variety of low vision aids, tools and technology, including canes, magnifiers, talking watches, talking clocks, talking cooking gadgets, Zoom Text magnification software and more.

Kurzweil Educational Systems

100 Crosby Drive
Bedford, MA 01730
(800) 547-6797

www.kurzweiledu.com

Lernout and Hauspie produces PC-based reading machines for people who are blind or visually impaired.

LS&S Group

145 River Rock Rd
Buffalo, NY 14207
(800) 468-4789

lssproducts.com

LS&S Group's mail order catalogue includes a large variety of low vision aids and adaptive devices.

The Lighthouse Enterprises

111 E. 59th St., 12th Floor
New York, NY 10022-1202
(800) 829-0500

www.lighthouse.org

The Lighthouse publishes a consumer products catalog featuring adaptive products.

Maxi Aids and Appliances

42 Executive Blvd.

P.O. Box 3209

Farmingdale, NY 11735

(800) 522-6294

www.maxiaids.com

A mail order catalog that includes a large variety of low vision aids and adaptive devices.

**ALTERNATE FORMAT/
TRANSCRIPTION, BRAILLING AND
TAPING SERVICES**

Delaware Association for the Blind Taping Program

2915 Newport Gap Pike

Wilmington, DE 19808

(302) 994-9478

www.dabdel.org

National Braille Association

95 Allens Creek Rd

Building 1, Suite 202

Rochester, NY 14623

(585) 427-8260

Transcription services including textbooks, pleasure reading, Bibles and music.

Recording for the Blind

Book orders only

20 Roszel Rd.

Princeton, NJ 08540

(866) 732-3585

(800) 221-4792

www.rfbd.org

ASSISTIVE TECHNOLOGY RESOURCES

There are vendors in the USA and Canada who sell video magnifiers, software (screen reader/screen enlargement), scan and read systems, and more. There are also resources such as the Assistive Technology Resource Center (ATRC) that may offer free trials, rentals, and/or used equipment. Please contact vendors directly for more information, prices, and shipping costs. Some vendors will visit you in your home and show you the equipment.

Bartimaeus Group

Washington, D.C.

(703) 637-8955

Nationwide

(800) 889-9659

www.bartsite.com

Clarity Solutions

(800) 575-1456

www.clarityusa.com

Email: clarity@clarityusa.com

Local Reps. available

Dolphin Computer Access LLC, CA

(866) 797-5921

www.dolphinusa.com

Email: info@dolphinusa.com

Offers assistive technology products, including screen reading and screen enlargement software.

Delaware Assistive Technology Initiative (DATI)

(800) 870-3284

<http://www.dati.org>

Email: dati@asel.udel.edu

The Delaware Assistive Technology Initiative (DATI) connects Delawareans who have disabilities with the tools they need in order to learn, work, play, and participate in community life safely and independently.

DATI operates Assistive Technology Resource Centers that offer training as well as no-cost equipment loans and demonstrations. We also provide funding information, develop partnerships with state agencies and organizations, and publish resource material and event calendars. A used equipment recycling program is also coordinated by DATI.

NEW CASTLE COUNTY

DATI/ University of Delaware c/o DuPont Hospital for Children,
1600 Rockland Road at A+ R Bldg. Rm. 203

P.O. Box 269

Wilmington DE 19899

Voice (302) 651-6792

TDD (302) 651-6794

KENT COUNTY

DATI/ University of Delaware c/o Easter Seal
100 Enterprise Place, Suite One
Dover DE 19904
Voice (302) 739-6885
TDD (302) 739-6886

SUSSEX COUNTY

DATI/ University of Delaware
20123 Office Circle
Georgetown, DE 19947
Voice (302) 856-7946
TDD (302) 856-6714

Resources

**Easter Seals Assistive Technology
Assessment and Resource Center**
61 Corporate Circle
New Castle, DE 19720
(302) 324-4444

Easter Seals of Delaware & Maryland's Eastern Shore provides exceptional services to ensure that all people with disabilities or special needs and their families have equal opportunities to live, learn, work and play in their communities.

**Easter Seals Assistive Technology
Assessment and Resource Center**
100 Enterprise Place
Dover, DE 19904

(302) 678-3353

**Easter Seals Assistive Technology
Assessment and Resource Center**

22317 DuPont Boulevard
Georgetown, DE 19947
(302) 856-7364

Enhanced Vision Systems

(800) 440-9476
Email: www.enhancedvision.com

Freedom Scientific, Inc.

(800) 444-4443
www.freedomscientific.com

Offers many hardware and software assistive technology products, including screen reader and screen magnification software, talking PDA, Braille displays, scan and read systems.

Freedom Vision

(800) 961-1334
www.freedomvision.net
E-mail: freedomvis@aol.com

GW Micro, Inc.

(260) 489-3671
Email: www.gwmicro.com

Offers many assistive technology products, including screen reading software, Braille displays and embossers.

Independent Living Aids, Inc.

(800)537-2118
E-mail: can-do@independentliving.com

Innoventions, Inc.

(800) 854-6554 or (281) 879-6226
www.magnicam.com/
magnicam@magnicam.com

LS&S Group

(800)468-4789
(800)364-1608
www.magnifyingcenter.com
E-mail: LSSGRP@aol.com

MagniSight, Inc.

(800)753-4767
www.magnisight.com

Maxi Aids

(800)522-6294
www.maxiaids.com
E-mail: sales@maxiaids.com

**National Federation for the Blind
Technology Center, MD**

www.nfb.org

Provides information about assistive technology for visually impaired individuals.

Optelec

Phone (800) 828-1056
www.optelec.com
Email: info@optelec.com

Also provides Braille writers, Braille displays, access tools for mobile phones, talking PDAs, low vision magnification devices.

OVAC

(800)325-4488

www.ovac.com

Email: info@ovac.com

Premier Programming Solutions for MI and IL

(517) 668-8188

www.premier-programming.com

www.readingmadeeasy.com

Email: info@premier-programming.com

Offers talking software products, including scan and read systems.

Sighted Electronics

(800)666-4883

www.sighted.com

Tagarno

(800) 441-8439 or (302) 734-9630

E-mail: info@tagarno.com

www.tagarno.com

VideoEye Corporation

(800) 416-0758

www.videoeye.com

Virtual Vision Technologies

(610)734-0711

www.virtualvisiontech.com

Vision Technology

(800) 560-7226

www.visiontechinc.com

Email: vti@vti1.com

Steve Wehrle

P.O. Box 184

Plymouth, WI 53073
(800) 261-1212
(920) 528-7101

Access Low Vision

539 N 59th Street
Wauwatosa, WI 53213
(877) 357-9305
(414) 476-0057

Adaptive Information Systems

1611 Clover Lane
Janesville, WI 53545
(800) 792-4768
(608) 758-0933
www.adaptiveinformation.org

Adaptive Technology Resources

N 54 W6135 Mill Street
P. O. Box 857
Cedarburg, WI 53012
(800) 770-8474

Computers to Help People

825 E. Johnson Street
Madison, WI 53703-1506
(608) 257-5917
Email: chpi@execpc.com

Duxbury Systems

270 Littleton Rd. Unit 6
Westford, MA 01886-3523
(800) 347-9594
www.duxburysystems.com

Noble Enterprises

N 2674 Arrow Road
Warrens, WI 54666
(888) 963-9633 or
(608) 378-4932

Sighted Electronics

464 Tappan Road
Northvale, NJ 07647
(800) 666-4883
(201) 666-2221
www.sighted.com
Email: sighted@idt.net

EDUCATIONAL SERVICES

Hadley School for the Blind

700 Elm Street
P.O. Box #299
Winnetka, IL 60093-0299
(800) 323-4238
(847) 446-8111
www.hadley-school.org

Their mission is to promote independent living through lifelong, distance education programs for people who are blind or visually impaired, their families and blindness service providers.

Accessible Book Collection, VA

(703) 631-1585

www.accessiblebookcollection.org

Email: customerservice@accessiblebookcollection.org

Provides digital text to persons with disabilities, subscription.

American Foundation for the Blind Bookstore, NY

(800) 232-5463

www.afb.org

Email: afbinfo@afb.net

The AFB Press, is the publishing arm of the American Foundation for the Blind, is the leading publisher in the field of blindness and visual impairment. It produces books, journals, videos, and electronic materials, for students, professionals, researchers, and blind and visually impaired people and their families.

American Printing House for the Blind, KY

(800) 223-1839

Email: www.aph.org or info@aph.org

Provides accessible educational and daily living products. Products and services include tutorial software, talking calculators, note taking devices, a book store, and book reading devices.

(Bookshare) Benetech Initiative, CA

(Contact by Internet only)

www.bookshare.org

Provides a large on-line library of accessible reading materials for people with print disabilities. Bookshare is free for all U.S. students with qualifying disabilities. Affordable membership is also available with unlimited library privileges. Bookshare membership offers unlimited

access to accessible books, textbooks, newspapers, and magazines. Additionally, free access to technology ensures ease to read books with a computer.

BookCraft Publishing Suite

(888) 647-3404

www.colligo.us

Provides software to convert printed books to digital books.

Christian Record Services, Inc., NE

(402) 488-0981

www.christianrecord.org

Lending library of Braille books, large print materials, cassette tapes.

Huge Print Press

(866) 484-3774

www.hugeprint.com

Converts any book to large-print.

Jewish Braille Institute of America, NY

(800) 433-1531

www.jewishBraille.org

Provides talking books, Braille and large print books.

Jewish Guild for the Blind, NY

Audio library

(800) 284-4422

www.jgb.org

Library Reproduction Service

14214 S. Figueroa St.

Los Angeles, CA 90061

(800) 255-5002

www.lrs-largeprint.com

Provides custom-made, enhanced large print copies of educational

materials in easy-to-handle formats.

New York Times/Large Type Weekly, NY

(212) 556-1234

www.nytimes.com/nystore/publications/index.html

Subscriptions to NY Times in 16 point font.

Reader's Digest Large Type Publications, IL

(800) 431-1246

Subscriptions to Reader's Digest in large type.

Recordings for the Blind and Dyslexic, NJ

(866) 732-3585 or (800) 221-2792

www.rfbd.org

Email: custserv@rfbd.org

Educational library for those with print disabilities.

Star Continuous Cards

(800) 458-1413

www.braillepaper.com

Offers Braille paper in a variety of sizes and colors.

Touch Graphics, Inc.

(212) 375-6341

Email: info@touchgraphics.com

Offers the National Geographic Talking Tactile Atlas of the World.

ELECTRONIC BOOKS

Baen Free Library, NY (Contact by Internet only)

www.baen.com

Email: librarian@baen.com

International Braille Research Center, MD

(410) 659-9314 x 367

www.braille.org

National Library for the Blind and Physically Handicapped.

(888) 657-7323

www.loc.gov/nls/catalog

www.choicemagazinelistening.org

Email: nis@loc.gov

Free library program of Braille and audio materials. Offers select articles from popular print magazines on 4 track audio cassettes, available through the Library of Congress.

Project Gutenberg

www.gutenberg.org

Email: help@pglaf.org

Project Gutenberg is the oldest producer of free electronic books on the Internet.

GUIDE DOG SCHOOLS

ARIZONA :

Eye Dog Foundation

8252 South 15th Avenue

Phoenix, Arizona 85041-7806

(602) 276-0051

Email: trainingdept@eyedogfoundation.org

CALIFORNIA :

Eye Dog Foundation for the Blind

211 S. Montclair Street

Bakersfield, California 93309-3165

(805) 831-1333

(800) 393-3641

Email: eyedog@lightspeed.net

Guide Dogs for the Blind, Incorporated

P.O. Box 151200

San Rafael, California 94915-1200

(800) 295-4050

www.guidedogs.com

Email: information@guidedogs.com

Guide Dogs of the Desert International

P.O. Box 1692

Palm Springs, California 92263-1692

(760) 329-6257

www.guidedogsofthedesert.org

Email: info@guidedogsofthedesert.org

CONNECTICUT:

FIDELCO Guide Dog Foundation

103 Old Iron Ore Road

Bloomfield, Connecticut 06002-0142

(860) 243-5200

www.fidelco.org

FLORIDA:**Southeastern Guide Dogs, Incorporated**

4210 77th Street

East Palmetto, Florida 34221-9270

(941) 729-5665

www.guidedogs.org

Email: frontdesk@guidedogs.org

HAWAII:

Eye of the Pacific Guide Dogs & Mobility Services, Inc.

747 Amana Street #407

Honolulu, Hawaii 96814

(808) 941-1088

www.eyeofthepacific.org

Email: info@eyeofthepacific.org

KANSAS:

Kansas Specialty Dog Service, Incorporated

124 West 7th Street

Washington, Kansas 66968-2222

(785) 325-2256

MICHIGAN:**Leader Dogs for the Blind**

1039 Rochester Road

Rochester, Michigan 48307-3115

(888) 777-5332

www.leaderdog.com

Email: info@leaderdog.org

NEW JERSEY:

Seeing Eye, Incorporated

P.O. Box 375

Morristown, New Jersey 07963-0375

(973) 539-4425

www.seeingeye.org

Email: semaster@seeingeye.org

NEW YORK:

Freedom Guide Dogs for the Blind

1210 Hardscrabble Road

Cassville, New York 13318-1304

(315) 822-5132

Email: freedomguidedogs.org

Guide Dog Foundation for the Blind, Incorporated

371 East Jericho Turnpike

Smithtown, New York 11787-2906

(631) 930-9000 or (800) 548-4337

www.guidedog.org

Guiding Eyes for the Blind, Incorporated

611 Granite Springs Road

Yorktown Heights, New York 10598-3411

(800) 942-0149

www.guiding-eyes.org

Email: semaster@seeingeye.org

OHIO:

Pilot Dogs, Incorporated

625 West Town Street
Columbus, Ohio 43215-4444
(614) 221-6367
www.pilotdogs.org

OREGON:

Guide Dogs for the Blind, Incorporated

32901 Southeast Kelso Road
Boring, Oregon 97009-9058
(503) 668-2100

www.guidedogs.com

Email: information@guidedogs.com

TEXAS:

Guide Dogs of Texas

11825 West Avenue, Suite 104
San Antonio Texas 78216-2557
(210) 366-4081 or (800) 831-9231

www.guidedogsoftexas.org

INDEPENDENT LIVING

Empowering people with disabilities to fully participate in all aspects of society is the guiding principle of the Centers for Independent Living. These organizations offer services to people with disabilities as well as families of individuals with disabilities, community service providers, government agencies, businesses and the community at large.

Centers for Independent Living (CILs) provide four core services including information and referral, advocacy, peer mentoring and independent living skills training. These may include nursing home transition, transition for students leaving for school, deaf interpreter

programs, and lending libraries.

Freedom Center for Independent Living

400 North Broad Street

Middletown, DE 19709

(302) 376-4399 or Toll Free 866-our-fcil

TTY: (302) 449-1487

Fax: (302) 376-4395

Email: info@fcilde.org

Independent Resources, Inc.

2 Fox Point Centre

6 Denny Rd., Suite 101

Wilmington, DE 19809

(302) 765-0191

TDD: (302) 765-0194

Fax: (302) 765-0195

Email: iri-de.org

Kent County Office

32 West Lockerman Street, Suite 104

Dover, DE 19904

(302) 735-4599

TDD: (302) 735-5629

FAX: (302) 735-5623

Sussex County Office

31038 Country Gardens Blvd. Suite D-4,

Dagsboro, DE 19939

(302) 732-9500

TTY: (302) 732-9562

FAX: (302) 854-9408

LIBRARIES – DELAWARE

Delaware Department of State
Division of Libraries
Delaware Library Access Services &
The Digital Library of the First State
121 Duke of York Street
Dover, DE 19901
(800) 282-8676
www.lib.de.us

Division of Libraries provides current information resources and reading materials for citizens to improve literacy, educational achievement, and lifelong learning. Also provides materials and programs to support individuals and communities in achieving their full potential.

Organizations- Advocacy Groups

American Council of the Blind, Inc.
1155 15th St. NW, Suite #720
Washington, DC 20005
(800) 424-8666
(202) 467-5081
www.acb.org

A consumer organization of individuals with visual impairments that educate themselves and the public on the issues of visual impairment. Please contact the Division for the Visually Impaired at (302) 255-9800 for the Delaware Chapter.

Governor's Advisory Council on the Blind

1901 N. DuPont Highway New
Castle, DE 19720
(302) 255-9810

Advises the Governor, the Secretary of Delaware Health and Social Services and the Director of the Division for the Visually Impaired on matters concerning the blind and visually impaired.

**Div. for the Visually Impaired
State Rehabilitation Council (SRC)**

1901 N DuPont Hwy., Biggs Bldg.
New Castle, DE 19720
Phone: (302) 255-9800
Fax: (302) 255-9388

The Council's purpose is to provide consumers a real voice in the dialogue at the State level regarding the direction of the Division for the Visually Impaired Vocational Rehabilitation (VR) and Supported Employment (SE) programs. Specifically, the provision of Rehabilitation Services, and how to make those services a more effective tool in enabling individuals with a visual disability to achieve their chosen employment goals. The State Rehabilitation Council (SRC) gives advice to, and works in partnership with, the Vocational Rehabilitation unit.

American Foundation for the Blind, Inc.

11 Penn Plaza, Suite #300
New York, NY 10001

(800) 232-5463

(212) 502-7600

www.afb.org

Email: newyork@afb.org

American Macular Degeneration Foundation

P.O. Box 515

Northampton, MA 01061

(888) 622-8527

(413) 268-7660

www.macular.org

This non-profit organization conducts research and provides educational information on Macular Degeneration.

Council for Citizens with Low Vision International

1155 15th St. NW, Suite 1004

Washington, DC 20005

(800) 733-2258

www.cclvi.org

A non-profit organization developed to advocate for the needs of people with low vision. It provides information, referral, resources, and scholarships to college students, and membership benefits.

The Foundation Fighting Blindness

Executive Plaza 1, Suite #800

11350 McCormick Rd.

Hunt Valley, MD 21031

(800) 683-5555

(410) 785-1414 TDD

(800) 683-5551

www.blindness.org

The Foundation Fighting Blindness researches the cause, treatment,

and prevention of retinitis pigmentosa, macular degeneration, Usher's Syndrome, and allied retinal degenerations.

National Association for Visually Handicapped

22 W. 21st Street
New York, NY 10010
(212) 889-3141

www.navh.org

Email: staff@navh.org

The NAVH provides counseling and guidance, information and referral, loan library by mail of large print books, and a wide range of pamphlets for the layman and professional. Also provided are optical aids and a quarterly newsletter.

National Federation of the Blind

200 East Wells Street
Baltimore, MD 21230
(410) 659-9314
Fax: (410) 685-5653

www.nfb.org

The NFB is a national membership organization whose goal is the complete integration of the blind into society on a basis of equality. They provide advocacy and protection of civil rights, information and referral, literature and materials about blindness, scholarships, aids and appliances, development and evaluation of technology, and support for blind persons and their families.

For current contact and NFB sites in New Castle, Kent and Sussex counties, call the Division for the Visually Impaired at:
(302) 255-9800.

National Retinitis Pigmentosa Foundation

1401 Mt. Royal Ave., 4th Floor
Baltimore, MD 21217
(410) 225-9400

Provides support and information. Conducts studies and gathers research information regarding Retinitis Pigmentosa.

Prevent Blindness America

500 E. Remington Road
Schaumburg, IL 60173
(847) 843-2020

www.preventblindness.org

Email: info@preventblindness.org

The nation's leading volunteer eye health and safety organization, dedicated to fighting blindness and saving sight. Focuses on promoting a continuum of care.

National Eye Institute

National Institute of Health
Bldg. 31 Room 6A32
Bethesda, MD 20892
(301) 496-5248

www.nei.nih.gov

Conducts research on eye diseases and disorders of the eye. A variety of informational pamphlets are available.

Helen Keller National Center for Deaf-Blind Youth and Adults

111 Middle Neck Road
Sands Point, NY 11050
(516) 944-8900

www.helenkeller.org

The Center provides support services for youth and adults who

are deaf-blind, their families and the professionals who serve them across the country.

Foundation Fighting Blindness

6700 North Oracle Road, Suite 121

Tucson, AZ 85704-7733

(800) 683-5555

(520) 797-2525

www.maculardegeneration.org

Non-profit organization supporting research and providing support and information to individuals of all ages, whom are impacted by macular degeneration. Support groups and resources for technological assistance also available.

International Society on Metabolic Eye Diseases

1125 Park Ave.

New York, NY 10128

(212) 427-1246

Research conducted and gathered regarding a variety of eye diseases.

National Association for Parents of the Visually Impaired

P. O. Box 317

Watertown, MA 02471

(800) 562-6265

www.spedex.com

A non-profit organization of, by and for parents committed to providing support to the parents of children who have visual impairments. NAPVI provides leadership, support, and training to

assist parents in helping children reach their potential.

PUBLICATIONS AND SUBSCRIPTIONS

American Foundation for the Blind, Inc. & Journal of Visual Impairment and Blindness

11 Penn Plaza, Suite #300

New York, NY 10001

(7:30 a.m. - 3:30 p.m., Mon. – Fri., EST)

(800) 232-5463

(212) 502-7600

www.afb.org/default.asp

Email: newyorknewyork@afb.org

www.afb.org/jvib.asp

AFB has several publications available, including the “Directory of Services for the Blind and Visually Impaired in the United States and Canada. Journal of Visual Impaired and Blindness (JVIB), a professional journal, published by AFB. JVIB is available in print, cassette, and Braille. The M.C. Migel Memorial Library holds the largest collection of references on blindness in the world and is located at the AFB office. It does not include materials in Braille, large type, or recorded form.

Bible Alliance

Aurora Ministries

P.O. Box 621

Bradenton, FL 34206

(941) 748-3031

The organization provides the bible on audiocassette tape in any language. Ask your DVI Rehabilitation Instructor for an application.

Braille Forum

1155 15th St. NW, Suite #1004

Washington, DC 20005

(800) 424-8666

(202) 467-5081

www.acb.org

The American Council of the Blind publishes the monthly Braille Forum in Braille, print, cassette, and CD.

Reader's Digest

American Printing House for the Blind

1839 Frankfort Ave.

Louisville, KY 40206

(800) 223-1839

(502) 895-2405

www.aph.org

Reader's Digest on cassette and other special media, tools, and materials needed for education and life are also available.

Choice Magazine Listening

Dept. 11

P.O. Box 10 Port

Washington, NY 11050

(516) 883-8280

www.members.aol.com/choicemag

Email: lyndobrin@earthlink.net

This free service offers its subscribers eight hours of the best articles,

fiction, and poetry, chosen from over 100 current print periodicals that are read professionally. Playable on the Library of Congress free special speed, 4-track cassette player.

Dialogue Blind Skills, Inc.

P.O. Box 5181

Salem, OR 97304

(800) 860-4224

(503) 581-4224

www.blindskills.com

Email: blindskl@teleport.com

A free quarterly magazine designed for adults who are blind or experiencing vision loss. Each issue contains ideas and solutions intended to enhance quality of life. Articles cover a wide range of subject matter. Dialogue is available in Braille, cassette, IBM compatible diskette, and large print.

Guideposts

39 Seminary Hill Road

Carmel, NY 10512

(800) 431-2344

www.guideposts.org

Email: atyourservice@guideposts.org

This magazine is available in large print, Braille, recorded disc, and recorded cassette.

Matilda Ziegler Magazine for the Blind

80 Eighth Ave., Rm. #1304

New York, NY 10011

(212) 242-0263

www.zieglermag.org

Email: blind@bellatlantic.net

A general interest monthly publication offering blind persons a variety of information and entertainment that is available to the sighted. Features articles reprinted from newspapers and magazines, book excerpts, short fiction, poetry, humor, news, and information of particular interest to the blind. It is free, published in grade 2 Braille and half-speed cassette; but is not available in large print.

National Federation for the Blind

Braille Monitor

200 East Wells Street

Baltimore, MD 21230

(800) 558-4676

(410) 659-9314 www.nfb.org

Email: nfb@amdigex.net

Through the National Federation of the Blind, the following publications are available: Braille Monitor, a monthly voice of the NFB available in Braille, print, on record, and cassette; Future Reflections, a quarterly magazine for parents and educators of blind children, is available in print and on cassette.

National Federation for the Blind-Newsline

Free audio newspaper service for those who are blind and visually impaired.

1-866-504-7300

www.nfb.orgnewsline.org

Voice of the Diabetic

811 Cherry Street, Suite 309

Columbia, MO 65201-4892

(573) 875-8911

This quarterly publication is published by the Diabetes Division of the National Federation of the Blind, the voice of the diabetic, addresses problems and concerns of blind diabetics. It is available in print and cassette.

Vision Aware

Vision Aware is a self-help online resource center that provides free, practical, hands-on information to increase independence and enhance quality of life for people who are blind or have low vision.

www.visionaware.org

G. K. Hall/Thorndike Press Large Print Books

P.O. Box #159

Thorndike, ME 04986

(800) 223-6121

(207) 257-5755

www.galegroup.com

Contact this publishing company for more information on large print books and large print book clubs.

New York Times Large Type Weekly

New York Times Co. 229

W. 43rd St.

New York, NY 10036

212-556-1200 or (800) 631-2580

<http://homedelivery.nytimes.com/HDS/LargeTypeWeeklyHome>

Reader's Digest Large Print Select Edition Books

P.O. Box 241

Mt. Morris, IL 61054

(800) 877-5293

(815) 734-6963

www.shopping.readersdigest.com

Reader's Digest Large Type Magazine

P.O. Box 3010

Harlan, IA 51593

(800) 807-2780

www.shopping.readersdigest.com

RECREATION AND TRAVEL

Wilmington Blind Bowlers League

Contact DVI at (302) 255-9855

Bowling league for 18+.

United States Association of Blind Athletes

33 N. Institute Street Colorado

Springs, Co 80903

(719) 630-0422

www.usaba.org

A non-profit organization member of the United States Olympic Committee. Trains blind athletes for national & international competition. USABA also has a nationwide youth development program for children ages 6-18.

Delaware Association of Blind Athletes

Delaware Chapter of Blind Organizations

(302) 836-5784

info@Blindsports.org

Provides recreation and competitive sports for individuals who are blind or visually impaired. It is a conduit for the Blind Olympics.

Wilderness Inquiry

808 14th Ave SE

Minneapolis, MN 55414

(800) 723-0719

The organization offers outdoor adventure for people of all ages and abilities. Canoe, dogsled, sea kayak, and raft trips

throughout North America, Australia and Europe.

Pioneers Organization

(302) 856-6383

Social and recreational group. Available in Sussex County only.

Seekers Organization

(302) 422-2681

Provides education, fellowship, recreation and community outreach statewide. Meetings are held in Milford, Delaware.

Delaware Association for the Blind

Recreation Programs

2915 Newport Gap Pike

Landis Lodge

Wilmington, DE 19808

(302) 994-9478

(302) 655-2111

www.dabdel.org

Provides Sunnybrook Day Camp for blind children, and other recreational opportunities.

Delaware Association for the Blind

Social Services Program

800 West St.

Wilmington, DE 19801

(302) 655-2111

(888) 777-3925

www.dabdel.org

Vision Strength Artistic Arts of Delaware (VSA of Delaware)

Delaware State University

Arts Center/Gallery

1200 N. DuPont Hwy.

Dover, DE 19901

(302) 857-6699

Provides year-round programming including artists, in-residency programs, festivals, grants and scholarships.

SCHOLARSHIPS

The following organizations offer scholarships or grants to blind or visually impaired students.

American Foundation for the Blind

11 Penn Plaza, Suite #300

New York, NY 10001

(800) 232-5436

(212) 502-7600

www.afb.org

Email: newyork@afb.net

American Council of the Blind

1155 15th St. NW

Suite #720

Washington, DC 20005

(800) 424-8666

(202) 467-5081

www.acb.org

National Federation of the Blind

200 East Wells Street

Baltimore, MD 21230

(410) 659-9314

Fax: (410) 683-5653

www.nfb.org

Delaware Industries for the Blind

DIB Scholarship Committee

1901 N DuPont Hwy. Biggs Bldg.

New Castle, DE 19720
Phone: (302) 255-9855
Fax: (302) 255-4442
E-mail: dib@state.de.us

SUPPORT GROUPS AND COUNSELING SERVICES

Support groups for visually impaired persons provide an opportunity to discuss topics or concerns about vision loss. Some groups have guest speakers, some are more social groups, and others are a combination of resources and social events.

To locate a support group call: **Delaware Association for the Blind** (888) 777-2111 or (302) 655-2111 (New Castle County).

Other Support Resources:

People's Place II, Inc.
Milford Counseling Center
1131 Airport Road
Milford, DE 19963
(302) 422-8026

People's Place II, Inc.
Dover Counseling Center
165 Commerce Way
P. O. Box 638
Dover, DE 19903
(302) 730-4479

People's Place II provides individual, group, family and play therapy. Services are also available for substance abuse, gambling addictions,

veterans and parent-child conflict issues. Medication management and psychological evaluations are available.

TRANSPORTATION

Greyhound Bus Lines

(800) 231-2222

CHEER Transportation (Sussex County)

(302) 856-4909

CHEER Transportation provides transportation to and from nutrition sites and the Bridgeville Senior Center. Services also include transportation for weekly shopping, recreational activities and some medical facilities. CHEER Transportation can also arrange for transportation to medical appointments.

DART First State-DART First State is the statewide transit service of the Delaware Transit Corporation (DTC), a subsidiary of the Delaware Department of Transportation, which provides both fixed route and inter-county bus service, as well as a Para transit bus service, throughout the State of Delaware.

Phone #-800-355-8080

www.dartfirststate.com

Paratransit Reservations/Information:

(800) 553-DART

Statewide Transit Information

(800) 652-DART

If calling within New Castle County

(302) 652-DART

Fixed Route Service-DART First State provides **fixed** route services in both New Castle County and the greater Dover area. A seasonal fixed route service is provided in the Rehoboth, Lewes and Dewey Beach area. DART First State also provides a free shuttle, which loops downtown Wilmington.

Inter-county Bus Service-DART First State's inter-county bus service operates two year-round inter-county bus routes and a third seasonal inter-county bus route which serves coastal communities in Sussex. It also provides transportation to, from, and within all three counties in Delaware. Routes operate between Wilmington, Dover, and Rehoboth Beach and Newark, Dover, and Rehoboth Beach with several stops in between. DART First State offers reduced fares for both fixed route and inter-county service to senior citizens and persons with disabilities. Seniors are required to show a Medicare card when boarding the bus. Persons with disabilities must apply to be certified as being eligible for the reduced fare program. Once certified, a reduced fare identification card will be issued, which must be presented when paying a reduced fare. Cash fares are accepted at the time of boarding; however, a discounted reduced fare card may be purchased in advance. Call the number below for a list of locations.

The Application Process

1. Request an application from DART first State by calling (800) - 553-3278 or download and print the application.
2. Read the application and fill out Part A.
3. If you are 60 years of age and do not have a disability, fill out Part A **only** and send proof of you age (**a copy of your driver's license, birth certificate, etc.**).
4. If you have a disability, bring or send the application (**Part A**

and B) to your health care professional and have them complete Part B. **Both, Part A and Part B must be completed** for your application to be considered.

5. Mail your completed application to: DART First State-ADA Eligibility, 900 Public Safety Blvd., Dover, DE 19901.

Paratransit Service

DART First State also includes a para transit service, which provides door-to-door transportation for eligible disabled individuals and senior citizens. This service operates Statewide Monday through Saturday. Reservations must be made 24 hours in advance. After 1:00 p.m., reservations for the following day will not be accepted unless the traveler is determined to be eligible under the Americans with Disabilities Act (ADA). ADA eligible persons may make reservations up to 4:30 p.m. for service the following day.

To apply for this service follow the same instructions in number (5) above.

SCAT (Senior Citizen Affordable Taxi) (800) 355-8080.

Sponsored by the State of Delaware's Department of Transportation, SCAT provides half-price taxi service for persons aged 60 and over and qualified disabled persons. The service is offered seven days a week, including holidays. SCAT ticket books contain **\$10.00** worth of tickets and may be purchased for \$5.00 at locations throughout the State.

LogistiCare, Inc. - Provider Transportation Network

160 Greentree Drive,
Suite 102

Dover, DE 19904

Website: www.logisticare.com

★Facilities # 1-866-469-2824

This contact number is for facilities and is staffed to answer inquiries from physician offices, hospitals, nursing homes etc.

★Client Reservations #1-866-412-3778

DMAP clients including CRDP clients use this contact number to make reservations.

★Where's My Ride? # 1-866-896-7211

The Where's My Ride? contact number is for clients who are waiting for a ride that has not arrived on schedule.

LogistiCare provides services statewide. The eligibility criteria; one must be receiving Medicaid and has be in the Chronic Renal Disease program. There is a \$1.00 co-pay each way (\$2.00 round trip); the co-pay does not apply to trips assigned by DART. You must call the reservations phone number at least 48 hours in advance; urgent trips may be scheduled with less than 48 hours notice. All trip reservations must be made with and confirmed by LogistiCare at the reservations number.

FISH of Northern Delaware

(302) 658-2954

FISH, a volunteer organization, provides transportation to appointments for ambulatory individuals north of the C&D Canal when all other potential means of transportation have been exhausted and volunteers are available. This is not an emergency service. You must notify FISH one week in advance of the appointment. Calls are taken Monday thru Thursday.

Generations Home Care (5317 Freedom Fund)

Generations Home Care is a transportation program statewide. This program provides transportation to disabled Delaware residents of

all ages on weekends and holidays when regular public transportation is not available. Medical transport is provided to and from medical treatment for ambulatory persons. Riders must have an ADA card, proof of disability or a referral from a non-profit agency serving the disabled. Wheelchairs, walkers, canes and ambulatory riders are accepted. The cost is \$5 per trip, exact change only.

Reservations must be made 7 days in advance, calls are taken from 9:00 a.m. to 4:30 p.m. Weekends and holidays are flexible according to availability and demand.

New Castle County:	302-658-6731
Kent County:	302-734-7005
Sussex County:	302-856-7774

Other transportation providers

These agencies charge a fee to provide transportation:

AD Transportation -Takes calls 24 hours a day, 7 days a week.

(302) 777-4277

CFT

(302) 832-2100

1 (888) 772-1800

DEW

(800) 582-9241

(302) 653-3928

Dunn Transportation

(302) 652-7971

Easter Seals

(302) 324-4444 New Castle County

(302) 678-3353 Kent County

(302) 856-7364 Sussex County

Express Medical Transport

(302) 266-8278

(888) 413-4925

MOT Senior Center

(302) 378-4758

Preferred Transport

(302) 323-0828

Prime Care Transportation

(888) 873-0900

(302) 422-0900

Yellow Cab

(302) 658-4321

Disabled American Veterans Transportation Network

(302) 633-5414

This is free transportation to and from the Delaware VA Hospital for appointments. Will transport persons in wheelchairs. Requires a reservation of one month in advance of a scheduled appointment.

SEPTA

(215) 580-7800

SEPTA commuter trains run from Newark, Churchman's Crossing and Wilmington to Delaware County, Pennsylvania, Philadelphia International Airport and Center City with connections to SEPTA trains and transit routes serving the entire Philadelphia metropolitan region. Convenient, economical connections to New York City via New Jersey Transit are also available. Wilmington Station can be reached from New

Castle County, Dover, Smyrna, and many other locations by the statewide transit services known as DART First State. SEPTA offers discounts for senior citizens over age 65.

UNI-CITY - Newark Area

(302) 831-1187

Uni-City is a transportation service that operates in the University/Newark area. Buses operate along 3 loops. There is no charge for the service. Handicapped-accessible buses are also available.

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Department of Health and Social Services

Division for the Visually Impaired

Holloway Campus

Biggs Building

1901 North DuPont Highway

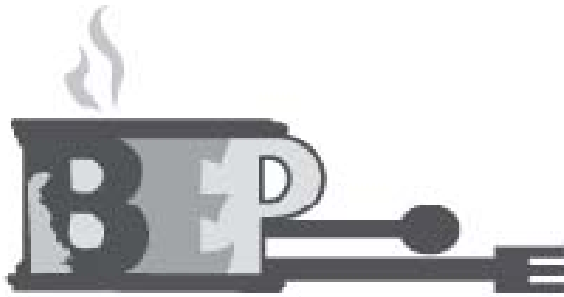
New Castle, Delaware 19720

Telephone: (302) 255-9800

STATEMENT OF POLICY

Pursuant to Title VI of the Federal Civil Rights Act of 1964, the Division for the Visually Impaired is prohibited from discrimination because of race, religion, sex, age, national origin, or physical disability against any applicant for services.

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