Visual Management

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Workshop Definition

- How do you solve a problem if you can't see it?

- How do you build a culture where people doing the work feel safe surfacing problems and tap into their creativity in coming up with solution?

Visual Management is a foundational Lean concept focused on making goals and actual results visible so that they can be solved.

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Visual Management: Agenda

- Why is it important?
- What is it?
- How do I apply it?

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Visual Management

What is actually happening

VS

What should be happening

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Visual Controls in Everyday Life

Simple

Actionable

Intuitive

In the right place

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Visual Controls

You have to see it to improve it!

- Simple & Intuitive
- Easy to understand
- Visibility to problems

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Visual Control: Let the Pictures Do the Talking

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Visual Controls: Simple and Intuitive

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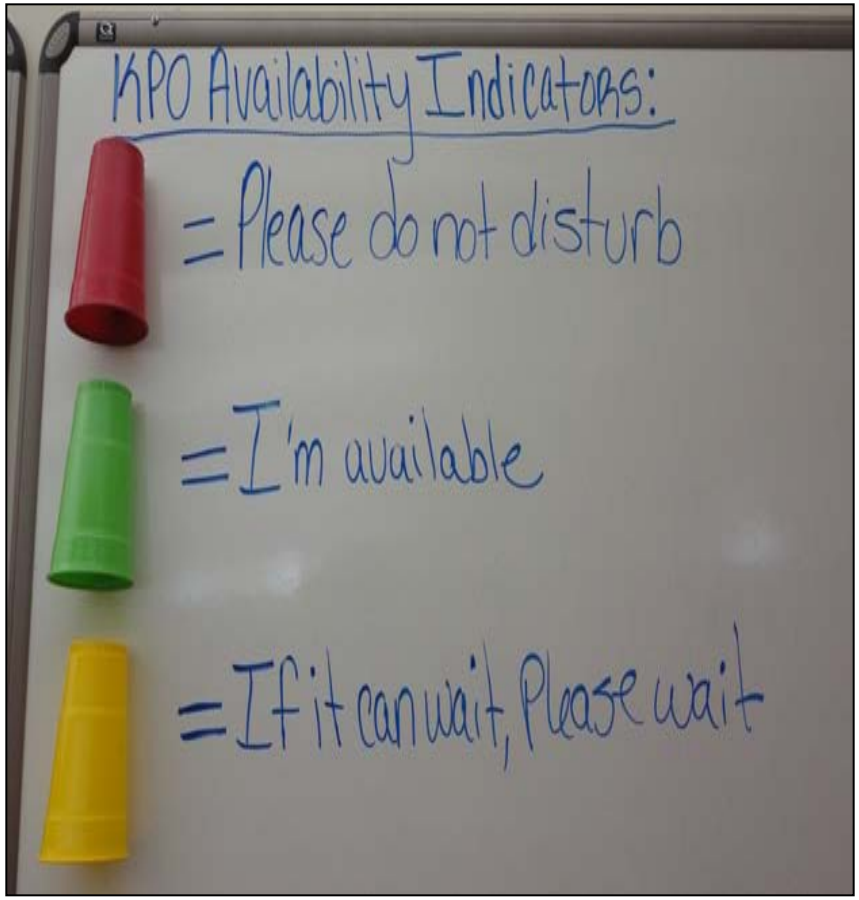
Visual Controls: What is Happening?



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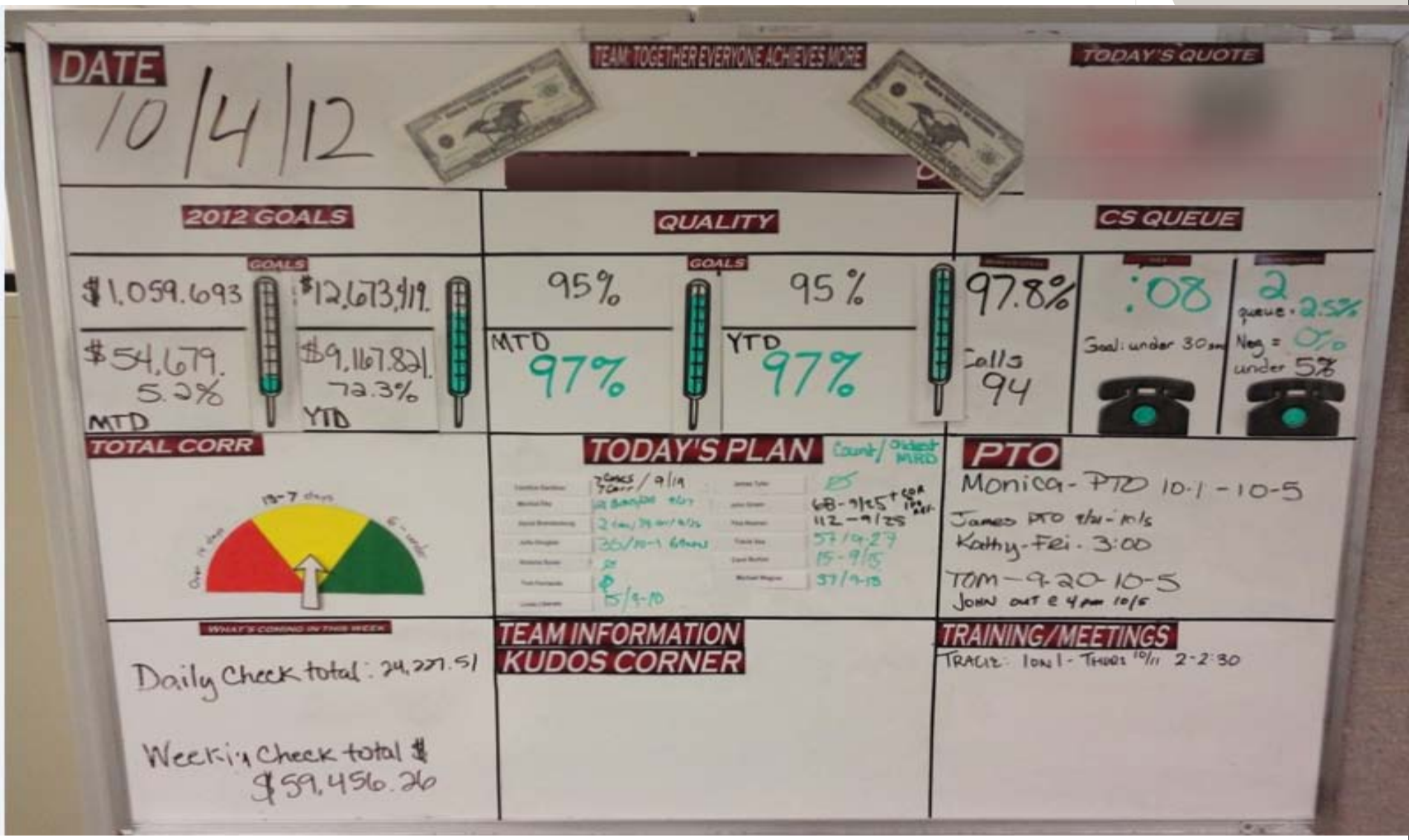
Visual Controls: What should be happening



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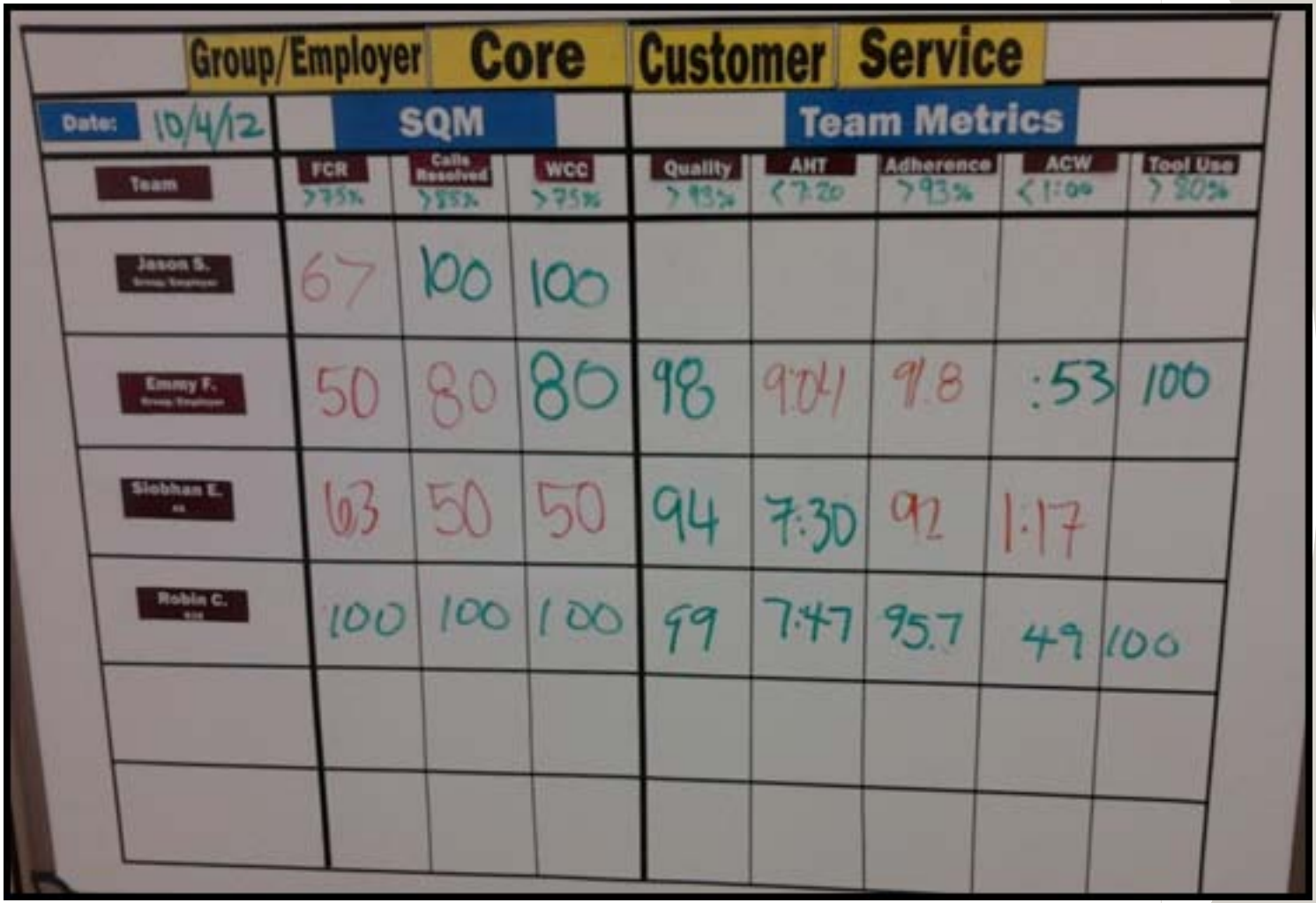
Visual Control Board: Status at a Glance



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Andon

- Alert to problems
- A call for help
- Stop the line
- A plan for action

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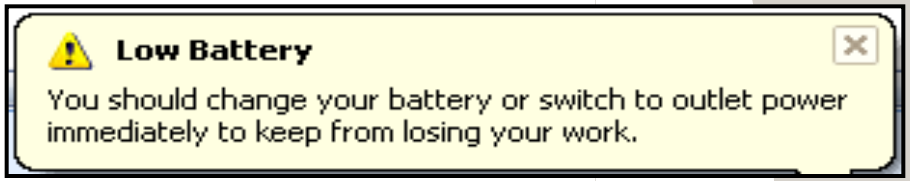
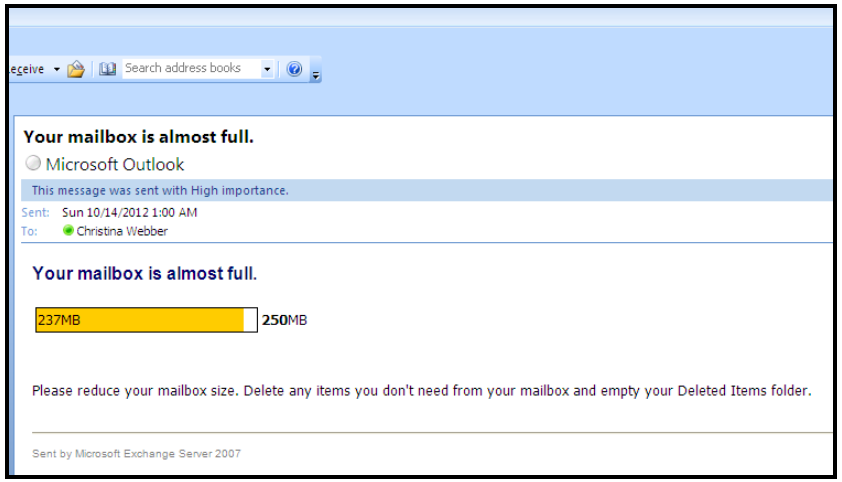
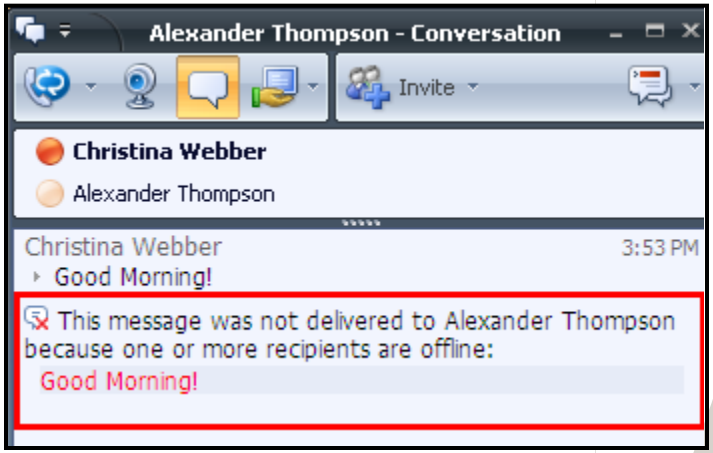
Andons Alert Everyone to Problems







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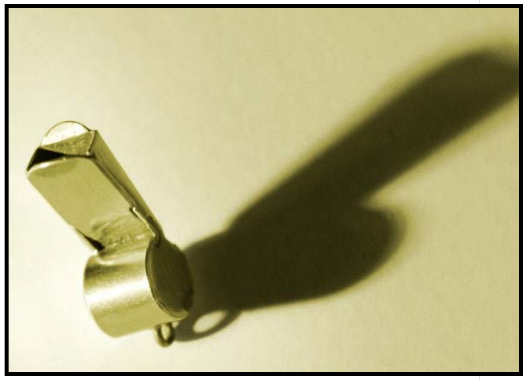
Andon: A Call for Response and a Plan for Action



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5S: A Series of Steps to Eliminate Waste

- Sort
- Simplify
- Sweep
- Standardize
- Self-Discipline

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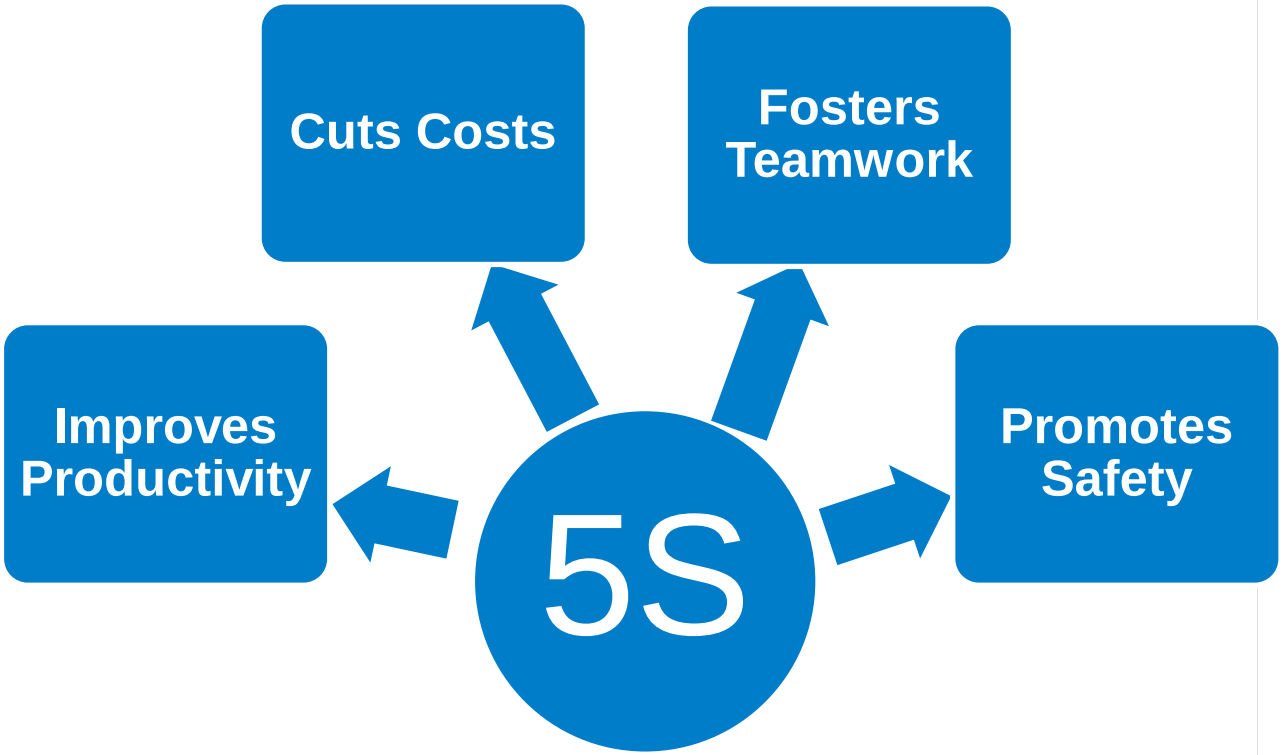
Why 5S?



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5S - Sort: Separate Necessary from Unnecessary

BEFORE

AFTER

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5S - Simplify: A Place for Everything

BEFORE

AFTER

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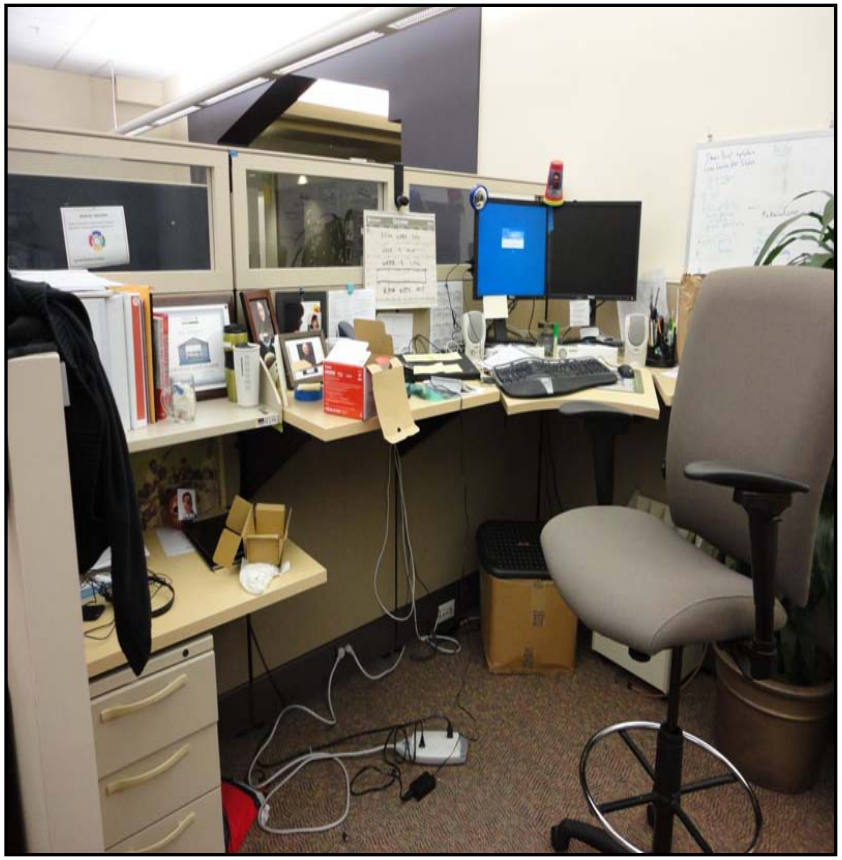
5S - Sweep: Make it Clean and Safe

BEFORE



AFTER

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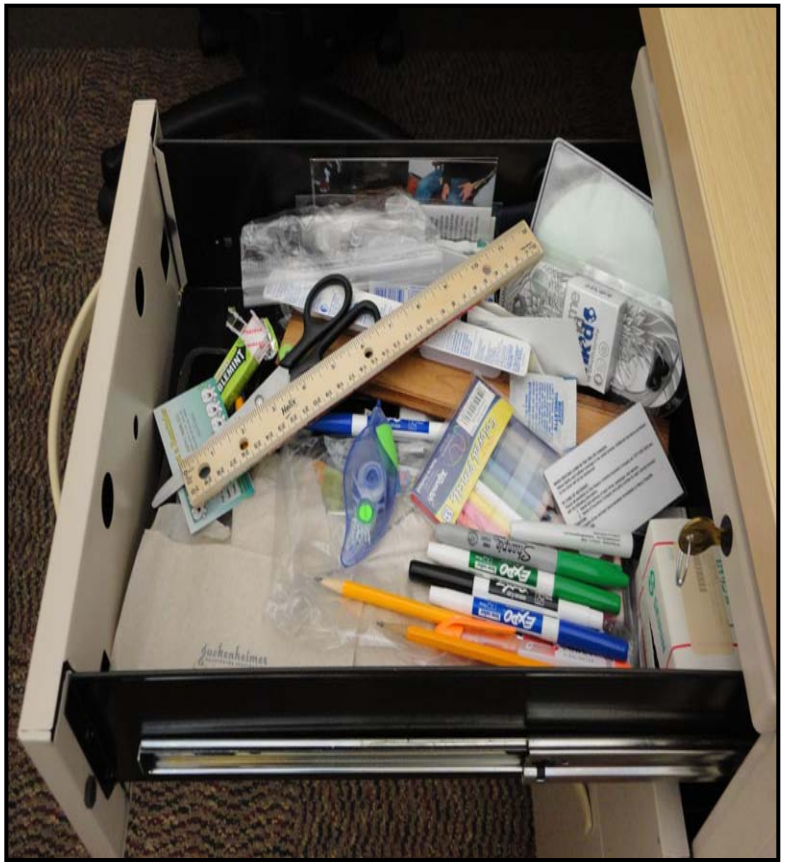
5S - Standardize: Make it Easy to Maintain

BEFORE



AFTER

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5S - Self-Discipline: Maintain and Improve

BEFORE

AFTER

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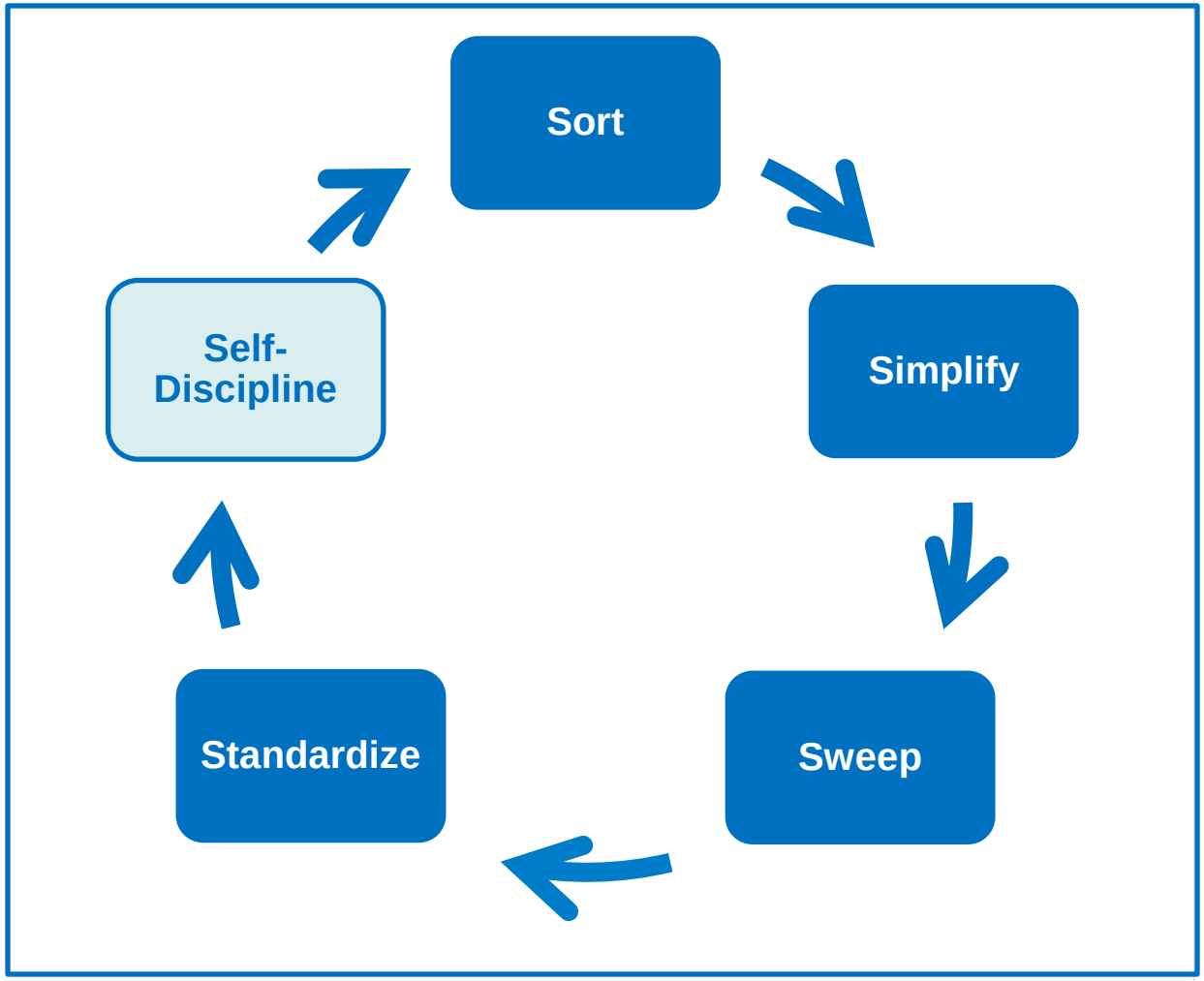
5S: Foundational to Continuous Improvement



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Summary…….

Visual Controls Lead to Visual Management!

- Make it Visible
- Actual vs Expected
- Take Action

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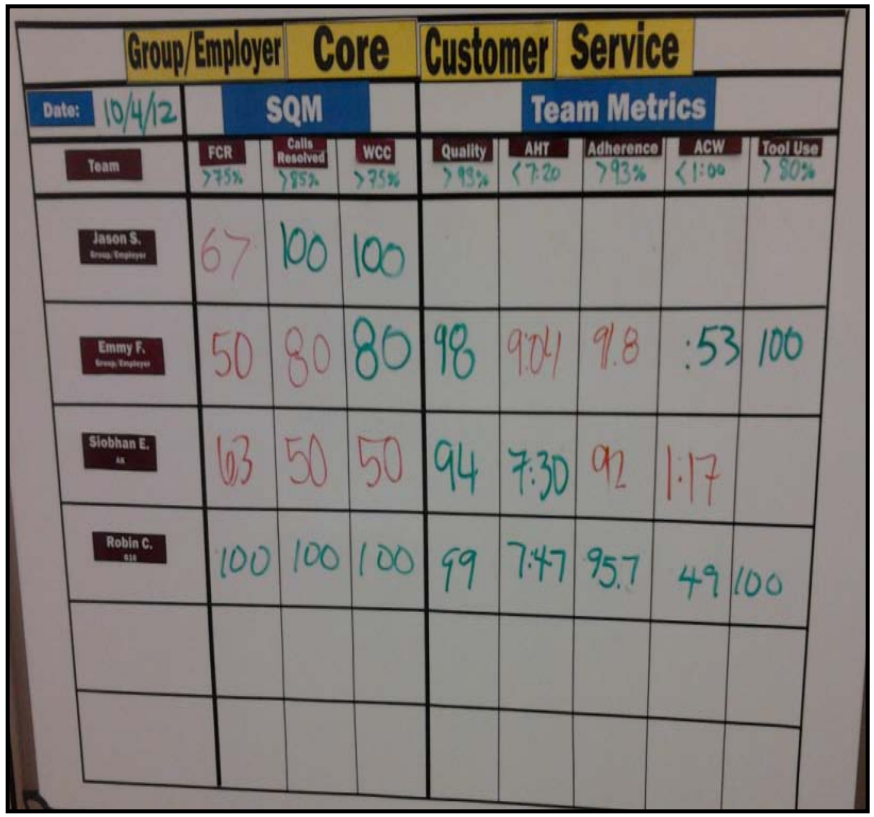
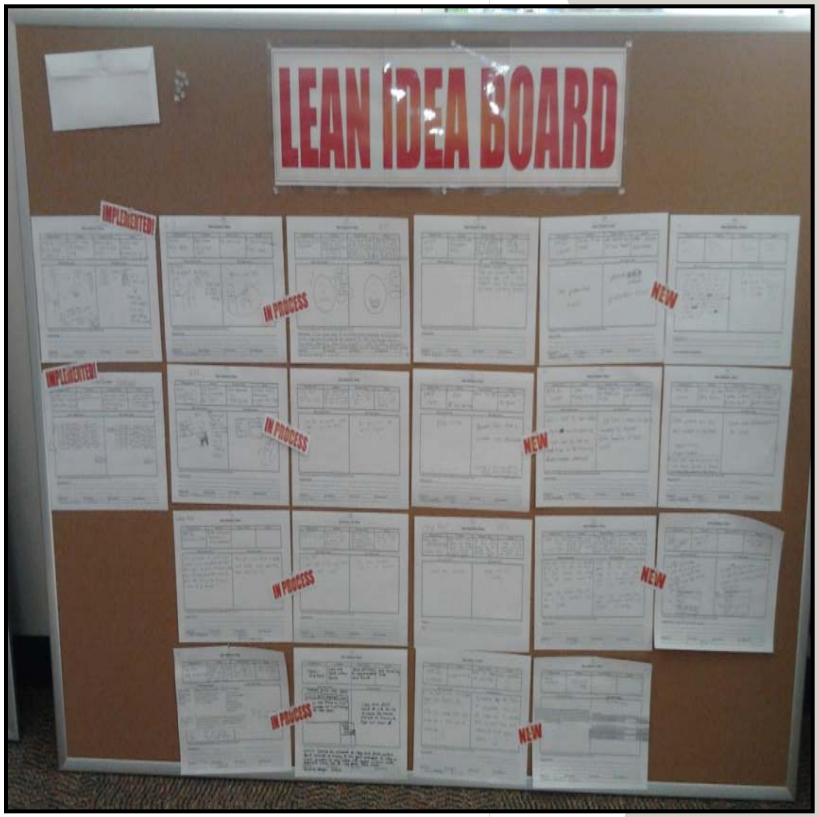
Visual Management: Seeing Leads to Solving





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Celebrate Problems as Opportunities!

Recognize associates who make problems visible!

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Questions

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