# **Accutorr**® $\mathbb{Z}$

**Vital Signs Monitor** 

**Service Manual** 

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## WARNING

 Federal Law (USA) restricts this device to sale by or on the order of a physician.

## NOTE

 This manual describes all features and options. The equipment may not have all of them. Contact Mindray service department for any questions.

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- Malfunction or damage caused by improper use or man-made failure.
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- Malfunction or damage caused by force majeure events, such as (i) flood, fire and earthquake or other similar elements of nature or acts of God; (ii) riots, war, civil disorders, rebellions, or revolutions in any country; or (iii) any other cause beyond the reasonable control of Mindray.
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- Others not caused by instrument or part itself.

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## 2. Freight policy

The customer is responsible for freight charges when this product is shipped to Mindray for service (including any relevant customs fees or other freight related charges).

## 3 Return address

Please send the part(s) or equipment to the address offered by Customer Service Department.

## **Contact Information**

Manufacturer: Shenzhen Mindray Bio-Medical Electronics Co., Ltd.

Address: Mindray Building, Keji 12th Road South, Hi-tech Industrial Park,

Nanshan, Shenzhen 518057 P.R. China

**Tel:** +86 755 81888998

**Fax:** +86 755 26582680

Website: www.mindray.com

**Distributor:** Mindray DS USA, Inc.

Address: 800 MacArthur Boulevard Mahwah, New Jersey 07430 USA

**Tel:** 1.800.288.2121, 1.201.995.8000

Website: www.mindray.com

## **Preface**

## **Manual Purpose**

This manual provides detailed information about the assembling, dissembling, testing and troubleshooting of the equipment to support effective troubleshooting and repair. It is not intended to be a comprehensive, in-depth explanation of the product architecture or technical implementation.

Observance of the manual is a prerequisite for proper equipment maintenance and prevents equipment damage and personnel injury.

## **Intended Audience**

This manual is for biomedical engineers, authorized technicians or service representatives responsible for troubleshooting, repairing and maintaining the equipment.

## **Passwords**

A password may be required to access different modes of the following equipment. The passwords are listed below:

User maintenance: 888888Configuration mode: 315666

Demo mode: Contact Mindray service personnel for the password
 Factory maintenace: Contact Mindray service personnel for the password

It is recommended that the user should change the passwords for user maintenance and configuration mode once they take ownership of the equipment.

# **FOR YOUR NOTES**

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# **FOR YOUR NOTES**

# 1 Introduction

## 1.1 Manual Information

| Version | Revision History                                         |  |
|---------|----------------------------------------------------------|--|
| 1.0     | New                                                      |  |
| 2.0     | Modify temperature module test method, update parts list |  |
| 3.0     | Modify the Wi-Fi content                                 |  |

# 1.2 Safety Information



 Indicates a potential hazard or unsafe practice that, if not avoided, will result in death or serious injury.

# **A**CAUTION

 Indicates a potential hazard or unsafe practice that, if not avoided, could result in minor personal injury or product/property damage.

## NOTE

 Provides application tips or other useful information to ensure that you get the most from your product.

## 1.2.1 Warnings

# . WARNING

- All installation operations, expansions, changes, modifications and repairs of this product are conducted by Mindray authorized personnel.
- There is high voltage inside the equipment. Never disassemble the equipment before it is disconnected from the AC power source or the battery.
- When you disassemble/reassemble a parameter module, a patient leakage current test must be performed before it is used again for monitoring.
- The equipment must be connected to a properly installed power outlet with protective earth contacts only. If the installation does not provide for a protective earth conductor, disconnect it from the power line and operate it on battery power, if possible.
- Disposal of the packaging material should observe the applicable waste control regulations and keeping it out of children's reach.

## 1.2.2 Cautions

# **A**CAUTION

- Make sure that no electromagnetic radiation interferes with the
  performance of the equipment when preparing to carry out performance
  tests. Mobile phone, X-ray equipment or MRI devices are a possible source of
  interference as they may emit higher levels of electromagnetic radiation.
- Before connecting the receiver to the power line, check that the voltage and frequency ratings of the power line are the same as those indicated on the unit's label or in this manual.
- Protect the equipment from damage caused by drop, impact, strong vibration or other mechanical force during servicing.

## 1.2.3 Notes

## NOTE

• Refer to operator's manual for detailed operation and other information.

# 1.3 Equipment Symbols

Some symbols may not appear on your equipment.

|                                                                                                | Refer to instruction manual/<br>booklet                                                                                                                                                                     | <u>^</u>   | General Warning Sign             |
|------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------------------------------|
| 0/0                                                                                            | Power ON/OFF                                                                                                                                                                                                | €          | Atmospheric pressure limitation  |
| $\sim$                                                                                         | Alternating current (AC)                                                                                                                                                                                    | +          | Battery indicator                |
| · <b>A</b>                                                                                     | Alarm Reset                                                                                                                                                                                                 | A          | NIBP Start/Stop key              |
| 滋                                                                                              | Alarm Paused                                                                                                                                                                                                | 8          | Record                           |
| 1                                                                                              | Admit a new patient                                                                                                                                                                                         |            | Insertion Direction              |
|                                                                                                | DEFIBRILLATION –PROOF<br>TYPE CF APPLIED PART                                                                                                                                                               | <b>↔</b>   | Input/Output                     |
| 몶                                                                                              | Network connector                                                                                                                                                                                           | $\Diamond$ | Equipotentiality                 |
| •                                                                                              | USB connectors                                                                                                                                                                                              |            | Manufacturer                     |
| SN                                                                                             | Serial number                                                                                                                                                                                               | IPX1       | Protection against fluid ingress |
| $\mathbb{M}$                                                                                   | DATE OF MANUAFACTURE                                                                                                                                                                                        | REF        | CATALOGUE NUMBER                 |
| 1                                                                                              | Temperature limit                                                                                                                                                                                           | <b>%</b>   | Humidity limitation              |
| $\left( \left( \left( \begin{array}{c} \bullet \\ \bullet \end{array} \right) \right) \right)$ | Interference may occur in the vicinity of equipment marked with this symbol                                                                                                                                 |            |                                  |
| <b>C</b> € 0123                                                                                | The product bears CE mark indicating its conformity with the provisions of the Council Directive 93/42/EEC concerning medical devices and fulfills the essential requirements of Annex I of this directive. |            |                                  |





The following definition of the WEEE label applies to EU member states only.

This symbol indicates that this product should not be treated as household waste. By ensuring that this product is disposed of correctly, you will help prevent bringing potential negative consequences to the environment and human health. For more detailed information with regard to returning and recycling this product, please consult the distributor from whom you purchased it.

\* For system products, this label may be attached to the main unit only.



The presence of this label indicates the machine was certified by ETL with the statement:

Conforms to AAMI Std ES 60601-1, IEC Std 60601-1-6, IEC Std 60601-1-8, IEC Std 60601-2-49, IEC Std 80601-2-30, ISO Std 80601-2-56, ISO Std 80601-2-61.

Certified to CSA Std C22.2 NO. 60601-1, NO. 60601-1-6, NO. 60601-1-8, NO. 60601-2-49, NO. 80601-2-30, NO. 80601-2-56, NO. 80601-2-61.

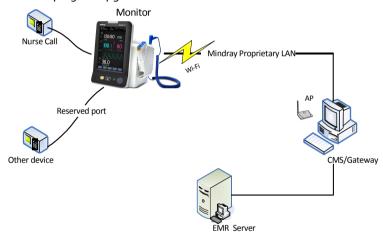
# 2 Theory of Operation

## 2.1 Overview

The Monitor is intended for monitoring physiologic parameters, including SpO<sub>2</sub>, Pulse Rate, NIBP and Temperature, on adult, pediatric, and neonatal patients in healthcare facilities by clinical physicians or appropriate medical staff under the direction of physicians.

## The equipment also:

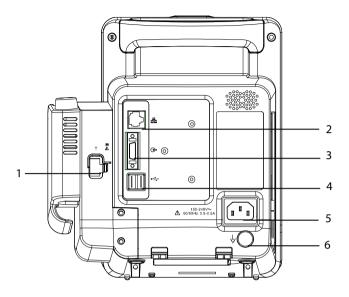
- Provides audible and visual alarm indications in case of patient or equipment problems:
- Provides display, review, storage and printing of monitored information;
- Incorporates multiple input devices such as buttons, knob, and touchscreen; and,
- Enables program upgrade over the network.



The above figure shows a system consisting of the vital signs monitor and its peripheral devices. The vital signs monitor:

- Can be used for monitoring the physiological parameters, giving alarms and reviewing patient data, etc.
- Supports recorder.
- Supports nurse call function.
- Supports Wi-Fi module, wired network, remote view, and communication with the Hypervisor Central Monitoring System (hereinafter called CMS).
- Supports external AC power source and an internal battery.
- Supports clinical data acquisition: by SD card or by USB drive.

## 2.2 Connectors for Peripheral Devices



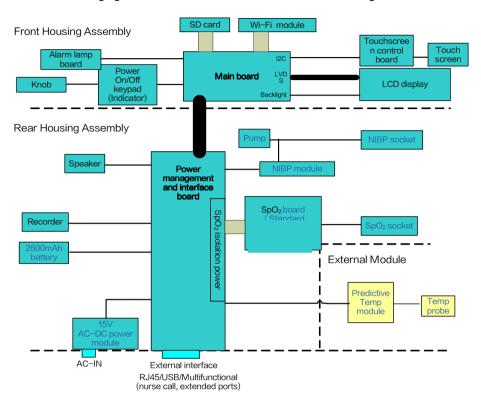
- 1. Connector for Temperature probe
- 2. Network connector: It is a standard RJ45 connector used to communicate with external devices, such as central monitoring system, e-Gateway, or used to export data or upgrade the system.
- Multi-function connector: connects to the hospital's nurse call system, or connects external devices through DIAP protocol.
- 4. USB connector: connects to barcode scanner or USB disk.
- 5. AC Power Input
- Equipotential grounding terminal: When the equipment and other devices are to be used together, their equipotential grounding terminals should be connected together to eliminate the potential difference between them.

## 2.3 Main Unit

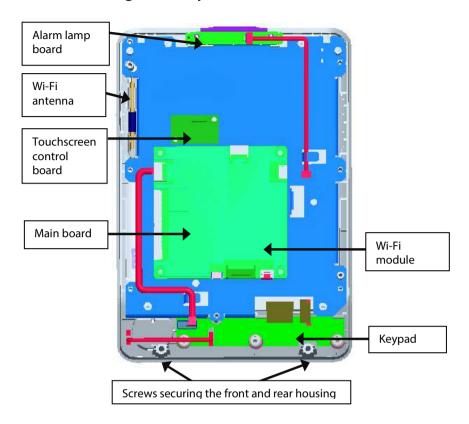
The main unit of the vital signs monitor consists of three parts:

- Front housing assembly: main board, Wi-Fi module, keypad board assembly (knob), display, touchscreen, and alarm lamp board.
- Rear housing assembly: power module (AC/DC), power management and interface board (including SpO<sub>2</sub> isolation power), recorder, speaker, battery, NIBP module, and SpO<sub>2</sub> board.
- External module: Temperature module.

The following figure shows the main unit architecture of the vital signs monitor.



## 2.4 Front Housing Assembly



## 2.5 Main Board

The main board is the control center of the equipment. It provides communication, display, and data storage functions, including:

- Communication with SpO<sub>2</sub> board, NIBP module, and Temperature module through connector;
- Communication with power management board, keypad board, and recorder through connectors;
- Providing drive for display and backlight;
- Providing 2 USB connectors, a network connector, and a multifunctional connector;
- Communication with touchscreen control board through I2C;
- Providing drive for SD card; and,
- Providing drive for Wi-Fi module.

## Keypad

The keypad scans and detects the input of keys and encoder, integrates the power on/off key, and connects AC and battery indicators.

## **Alarm Lamp Board**

The alarm lamp board is located at the top of front housing. It has two-color indicators, red and yellow. The alarm lamp board directly connects the main board through a cable. It is controlled directly by the main board.

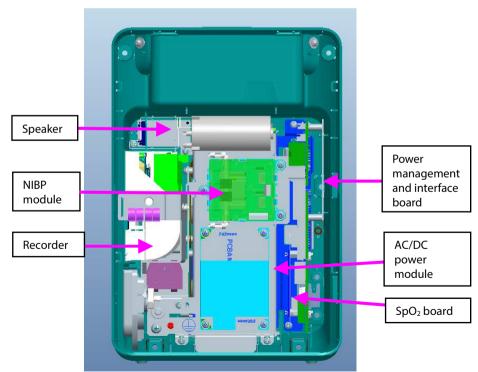
## Touchscreen and Touchscreen Control Board

The touchscreen control board drives the touchscreen and implements communication with the vital signs monitor.

## Wi-Fi Module (Optional)

The Wi-Fi Module enables the equipment to connect to an 802.11 a/b/g/n Mindray proprietary network.

## 2.6 Rear Housing Assembly



Rear housing assembly consists of power module (AC/DC), power management and interface board (including SpO<sub>2</sub> isolation power), recorder, speaker, battery, NIBP

module, and SpO<sub>2</sub> board.

## **AC/DC Power Module**

The AC/DC power board transforms the input AC into DC power, which is the power source for all voltages in the equipment.

## **Power Management and Interface Board**

The power management and interface board provides the following functions:

- Charge and discharge of battery and charge detection;
- DC/DC conversion: outputs 12V and 5V DC power;
- Control over power on/off key and AC, BAT indicator;
- Communication transmission among parameter modules;
- Providing isolation power for SpO<sub>2</sub> module; and,
- Providing external connectors, filter and protection for these connectors.

## Recorder

The recorder receives data from the main board and sends them to the thermal printhead for printing.

## **NIBP Module**

The NIBP module consists of blood pressure measurement board and pump and valve assembly, providing measurement acquisition of blood pressure data. The main functions of the NIBP module are:

- NIBP measurement; and,
- Data exchange with the main board.

## SpO<sub>2</sub> Board

The  $SpO_2$  board collects  $SpO_2$  signals, processes  $SpO_2$  algorithm and sends measurement results to the main board. The power management interface board provides isolation power for it.

## 2.7 External Module

An external Temp module can be attached to the monitor.

The independently developed Mindray Temperature module consists of an isolation power board, Temperature measurement board, and probes. The Temperature measurement board collects Temperature signals, processes algorithm and sends measurement results to the main board.

# 3 Equipment Installation

## 3.1 Unpacking the Equipment

Open the package and take out the packing list. Check that all the articles included in the packing list are available and the quantity and specification are correct. Make sure that:

- All the optional parts purchased by the customer have been received.
- Notify Mindray North America if your order is incorrect or is incomplete.
- In case of damage during transportation, keep the packing material and notify Mindray North America immediately.
- Keep the packing material until all equipment is checked and accepted.

# 3.2 Preparation for Installation

## 3.2.1 Preparation for Installation Site

- 1. Ensure that the site meets all safety, environmental and power requirements.
- 2. Ensure that a network connector is available if the equipment needs to be connected to network.

## 3.2.2 Environmental Requirements

To avoid explosion hazard, do not use the equipment in the presence of flammable anesthetics, vapors or liquids. The environment where the equipment will be used should be reasonably free from vibration, dust and corrosive substances. If these conditions are not met, the system may not function normally.

The environmental specification is as follows:

| Main Unit              |                                                                              |                                   |                    |
|------------------------|------------------------------------------------------------------------------|-----------------------------------|--------------------|
| Item                   | Temperature (°C)                                                             | Relative humidity (noncondensing) | Altitude<br>(mmHg) |
| Operating environment  | 0 to 40 (without Temperature<br>module)<br>5 to 40 (with Temperature module) | 15% to 95%                        | 427.5 to 805.5     |
| Storage<br>environment | -30 to 70                                                                    | 10% to 95%                        | 120.0 to 805.5     |

## NOTE

 The environmental specifications of unspecified accessories are the same as those of the main unit.

## 3.2.3 Electrical Requirements

Check cables and power cords. Make sure that:

- 1. System cables, power cords, and power plugs are not damaged, and that the pins are not loose. If damage is noted, discontinue use and replace.
- Patient cables and connections are secure.



## WARNING

- Use only properly grounded power outlets.
- Use the supplied power cord only!

| Voltage   | 100 to 240V AC |
|-----------|----------------|
| Current   | 0.9 to 0.5A    |
| Frequency | 50/60 Hz       |

## 3.3 Equipment Installation

Follow the procedure below to install the equipment:

- 1. Ensure the unit and accessories are not damaged.
- Install the battery (optional). For detailed operations, please refer to the operator's manual of the vital signs monitor.
- 3. Connect AC power.
- Connect the accessories.

## **Installation Support**

The vital signs monitor can be mounted on a wall bracket or on a trolley support. The wall bracket or trolley support can be ordered optionally. Each type of mounting bracket is delivered with a complete set of mounting hardware and instructions. For detailed installation information, please refer to *Wall-mount Bracket Instructions for Use (PN: 0010-20-42933)* and *Rollstand Instructions for Use (PN: 0010-20-42934)*.



- Use only Mindray supplied or approved mounting solutions.
- The mounting bracket should be installed by qualified service personnel.

## 3.3.1 Preparation for Power on

- Before using the equipment, check for any mechanical damage and make sure that all external cables, plug-ins and accessories are properly connected.
- 2. Plug the power cord into the AC power source. If you run the equipment on battery power, ensure that the battery is sufficiently charged.
- 3. Press the Power ON/OFF button () on the front panel to turn on the equipment.

# **FOR YOUR NOTES**

# 4 Testing and Maintenance

## 4.1 Introduction

The expected service life of the equipment is five years. To ensure the equipment always functions normally, qualified service personnel should perform regular inspection, maintenance and test. This chapter provides a checklist of the testing procedures for the equipment with recommended test equipment and frequency. The service personnel should perform the testing and maintenance procedures as required and use appropriate test equipment.

The testing procedures provided in this chapter are intended to verify that the equipment meets the performance specifications. If the equipment or a module fails to perform as specified in any test, repairs or replacements must be done to correct the problem. If you have any question, contact our Technical Support Department.



- All tests should be performed by qualified service personnel only.
- Care should be taken to avoid changing the settings in [User Settings >>] and [Factory Maintenance >>] menus to avoid loss of data.
- Service personnel should acquaint themselves with the test tools and make sure that test tools and cables are available.

## 4.2 Performance Tests

Performance test are designed to ensure that measurement results are accurate. The following sections provide a list of performance and accuracy tests and their recommended frequencies.

# **4.2.1 Performance Test Frequencies**

| Check/Maintenance Item |               | Frequency                                                          |
|------------------------|---------------|--------------------------------------------------------------------|
| Visual inspection      |               | 1. When first installed or reinstalled.                            |
| SpO <sub>2</sub> test  |               | 1. If the user suspects that the measurement is                    |
| NIBP test              | Leakage test  | incorrect.  2. Following any repairs or replacement of             |
|                        | Accuracy test | relevant module.                                                   |
|                        | NIBP cuff     | 3. Every two years.                                                |
| TEMP test              |               | Note: Per year is recommended for NIBP leakage and accuracy tests. |

## 4.2.2 Visual Inspection

Perform an overall inspection on the appearance of the equipment. The test is passed if the equipment has no obvious signs of damage. Follow these guidelines when inspecting the equipment:

- Carefully inspect the case, display screen, buttons, and knob for obvious signs of damage.
- Inspect all external connections for loose connectors, bent pins or frayed cables.
- Inspect all connectors on the equipment for loose connectors or bent pins.
- Make sure that safety labels and data plates on the equipment are clearly legible.

## 4.2.3 SpO<sub>2</sub> test

## **Test Method 1**

Tool required:

None

## Test procedure:

- Connect SpO<sub>2</sub> sensor for adult to the SpO<sub>2</sub> connector of the monitor. Set [Patient Category] to [Adult].
- 2. Place the SpO₂ sensor on your finger.
- 3. Verify the Pleth Wave and Pulse Rate are displayed on the screen.
- Remove the SpO<sub>2</sub> sensor from your finger and make sure that the SpO<sub>2</sub> Sensor Off alarm is triggered.

## Measurement validation

The  $SpO_2$  accuracy has been validated in human studies against arterial blood sample reference measured with a CO-oximeter. Pulse oximeter measurements are statistically distributed, and only about two-thirds of the measurements can be expected to fall within the specified accuracy compared to CO-oximeter measurements.

## NOTE

 The SpO2 simulator can only be used to verify that the pulse oximeter operates properly. It cannot be used to verify the accuracy of the pulse oximeter or the SpO2 sensor. To verify the accuracy, clinical tests are required.

## **Test Method 2**

Tool required:

■ SpO<sub>2</sub> simulator, Index-2 recommended

## Test procedure:

1. Connect the SpO<sub>2</sub> sensor to the SpO<sub>2</sub> simulator.

- 2. Selected the model and manufacturer of the SpO<sub>2</sub> module to be tested on the simulator, and set the simulator as follows: SpO<sub>2</sub> to 96% and Pulse Rate to 80 bmp.
- 3. Set the patient type to [Adult], [Pediatric], and [Neonatal] respectively. Observe the monitor and make sure the displayed SpO<sub>2</sub> and Pulse Rate value fall in the following range.

| Manufacturer | SpO <sub>2</sub>                                  | Pulse Rate |
|--------------|---------------------------------------------------|------------|
| Nellcor      | Nellcor                                           |            |
| Masimo       | 96% ± 2% (Adult, pediatric)<br>96% ± 3% (Neonate) | 80 ± 3 bpm |

# 4.2.4 NIBP Test Leakage Test

## NOTE

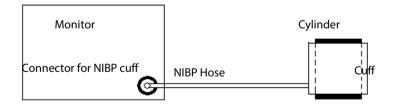
• Perform NIBP leakage test before any other NIBP test and calibration.

## Tools required:

- Adult NIBP Cuff
- NIBP Hose
- Cylinder

Follow this procedure to perform the leakage test:

- 1. In the [Patient Demographics] menu, set [Patient Category] to [Adult].
- 2. Connect the NIBP cuff to the NIBP connector on the monitor.
- 3. Apply the cuff to the cylinder as shown below.



Select [Main]→[Maintenance >>]→[User Settings>>]→Enter required password→→[Module Maintenance >>]→[NIBP Leakage Test]. The message [Leakage Testing...] is displayed in the NIBP parameter area.

After about 20 seconds, the monitor will automatically deflate. This means the test is

complete. If no message is displayed in the NIBP parameter area, it indicates that the system has no leakage. If the message [NIBP Pneumatic Leak] is displayed, it indicates that the system may have a leak. Check the tubing and connections for leakages. Ensure that the tubing and connections are all correct, perform a leakage test again. If the problem persists, contact our Technical Support Department.

You may also perform a manual leakage test:

- 1. Perform steps 1 to 4 in the NIBP Accuracy Test section.
- 2. Raise the pressure in the rigid vessel to 250 mmHg with the manometer bulb. Then, wait for 5 seconds to allow the pressure to stabilize.
- 3. Record the current pressure value, wait 60 seconds and record the pressure again.
- 4. Compare the two pressure values and verify the difference is 6mmHg or less.

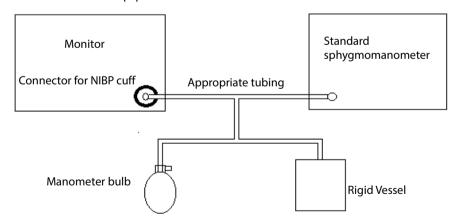
## **NIBP Accuracy Test**

Tool required:

- T-shape connector
- Appropriate tubing
- Manometer bulb
- Rigid Vessel with volume 500 ± 25 ml
- Reference manometer (calibrated with accuracy equal to or better than 0.75 mmHg)

Follow this procedure to perform the accuracy test:

1. Connect the equipment as shown below.



- 2. Before inflation, check that the reading of the manometer is 0. If not, turn off the manometer bulb to let the whole airway open to the atmosphere. Turn on the manometer bulb after the reading is 0.
- 3. Select [Main]→[Maintenance >>]→[User Settings>>]→Enter required password→[Module Maintenance >>]→[NIBP Accuracy Test].

- 4. Check the manometer values and the monitor values. Both should be 0 mmHg.
- 5. Raise the pressure in the rigid vessel to 50 mmHg with the manometer bulb. Then, wait for 10 seconds to let the measured values become stable.
- 6. Compare the manometer values with the monitor values. The difference between the manometer and displayed values should be  $\pm$  3 mmHg. If it is greater than  $\pm$  3 mmHg, contact Mindray Technical Support.
- Raise the pressure in the rigid vessel to 200 mmHg with the manometer bulb.
   Then, wait for 10 seconds to let the measured values become stable. Repeat step 6.

## NOTE

 You can use an NIBP simulator to replace the manometer bulb and the reference manometer to perform the test.

## **NIBP Cuff Overpressure Test**

Tools required:

- T-shape connector
- Appropriate tubing
- Manometer bulb
- Metal Vessel with volume 500 ± 25 ml
- Reference manometer (calibrated, with accuracy equal to or better than 0.75 mmHg)

Follow this procedure to perform the calibration:

- 1. Perform steps 1 to 4 in the **NIBP Accuracy Test** section.
- 2. Select [Main]→[Maintenance >>]→[Factory Maintenance >>]→enter the required password→[Calibrate NIBP >>]→[Overpressure Protection Circuit].
- In [Overpressure Protection Circuit] menu, set [Patient Category] to [Adu/Ped].
   Raise the pressure to 330 mmHg. After the pressure value is stabilized, select [Calibrate] to start calibration.
- 4. In the [Overpressure Protection Circuit] menu, set [Patient Category] to [Neonatal]. Raise the pressure to 165 mmHg. When the pressure value is stabilized, select [Calibrate] to start calibration.
- 5. All calibration results are displayed in the [Calibrate NIBP] menu. If the calibration fails, check the test system for leakage and perform another calibration.

## 4.2.5 Temperature Test

Required Tool:

■ Thermostatic oil tank (HART 7102 recommended) or Water Bath and Precision Thermometer for reference

## Test procedure:

- 1. Set the temperature of the oil tank or water bath to 37°C and conduct the test after the temperature stabilizes.
- 2. Set temperature unit to °C.
- 3. Select temperature parameter area to access [**Temp Setup**] menu, and then set temperature type to [**Monitor**].
- 4. In Monitor Mode, remove the Temperature probe from the probe sheath, insert a probe cover, and place the probe into the oil tank or water bath.
- Wait till the Temp value displayed on the monitor stabilizes. Verify that the displayed value is ±0.1°C of the oil bath thermostat setting or reference thermometer.

Contact our Technical Support Department if the Temperature test fails.

## NOTE

 Due to the different application environment and the test object in vivo and vitro conditions, there are deviations in the measurement result. The maximum deviation of 2.5°C may exist in predictive Temperature measurement by liquid bath techniques.

## 4.3 Electrical Safety and Other Tests

## 4.3.1 Electrical Safety and Other Test Frequencies

| Check/Maintenance Item  |                 | Frequency                                                       |
|-------------------------|-----------------|-----------------------------------------------------------------|
|                         |                 | Following any repair or replacement of any module               |
| Electric Safety Test    | ts              | 2. If monitor is physically damaged.                            |
|                         |                 | 3. Every two years.                                             |
|                         |                 | For details, refer to <b>A Electrical Safety Inspection.</b>    |
|                         |                 | 1. When first installed or reinstalled.                         |
| Power-on test           |                 | 2. Following any repairs or replacement of any main unit parts. |
| T 1 19 49               |                 | 1. When the touchscreen appears abnormal.                       |
| Touchscreen calibration |                 | 2. After the touchscreen is replaced.                           |
| Recorder check          |                 | Following any repair or replacement of the recorder.            |
| Bar code scanner test   |                 | Following any repair or replacement of the bar code scanner.    |
| Battery check           | Functional test | 1. When first installed.                                        |

| Check/Maintenance Item   |                  | Frequency                                                             |
|--------------------------|------------------|-----------------------------------------------------------------------|
|                          |                  | 2. Whenever a battery is replaced.                                    |
|                          | Performance test | Once per year or if the battery run time reduced significantly.       |
| Nurse call function test |                  | If the user suspects that the nurse call function does not work well. |

## 4.3.2 Electric Safety Tests

See Appendix A Electrical Safety Inspection for electrical safety tests.

## 4.3.3 Power-on Test

This test is to verify that the equipment can power up correctly. This test is passed if the equipment starts up by following this procedure:

- 1. Insert the battery in the battery compartment, and connect the equipment to the AC mains. The AC mains indicator and battery indicator light up.
- 2. Press the Power ON/OFF button ( ) on the front panel to turn on the equipment. The work status indicator lights up inside the Power ON/OFF button.
- 3. The equipment gives a beep, which indicates that the selftest for alarm audio is passed, and the alarm lamp turns yellow, then red, and then off, which indicates that the selftest for alarm lamp has passed.
- 4. The welcome screen clears and the normal operation screen is displayed.

## 4.3.4 Touchscreen Calibration

Tool required:

None

## Test procedure:

- 1. Select [Main]→[Maintenance >>]→[Calibrate Touchscreen].
- 2. The symbol will appear at different positions of the screen.
- 3. Select, in turn, the central point of the symbol.
- After the calibration is completed, the message [Screen Calibration Completed!].
   Select [Ok] to confirm the completion of calibration.

## 4.3.5 Recorder check

Tool required:

■ None

## Test procedure:

- Print SpO₂ Pleth waveform. The recorder should print correctly and the printout should be clear.
- Remove the paper from the recorder then try to print and verify that an error message (recorder out of paper) appears. Reinstall the paper and verify the recorder functions properly.
- 3. Set the recorder to print trend data. Verify the recorder prints trends correctly. Contact our Technical Support Department if the recorder test fails.

## 4.3.6 Bar Code Scanner Test

Tool required:

None

## Test procedure:

- Aim the bar code scanner at the target bar code. Adjust the field of view to capture the bar code.
- Hold the trigger until the bar code scanner gives a beep, indicating the bar code is successfully decoded. Meanwhile, the scanned characters are displayed on the monitor.

Please contact our service personnel if the bar code scanner fails to work normally.

## 4.3.7 Battery Check

Tool required:

None

## **Functional Test**

- 1. Remove the battery (if equipped), then connect the equipment to AC power.
- 2. Verify that the equipment works correctly when powered form an AC source.
- 3. Disconnect AC power and reinstall the battery.
- 4. Verify the equipment functions properly on battery power.

## **Performance Test**

Run the equipment on battery power and verify it performs in accordance to the specifications stated in the Battery chapter in the operator's manual (P/N: 046-004882-00).

## 4.3.8 Nurse Call Reply Performance Test

Tool required:

## Oscilloscope

## Test procedure:

- 1. Connect the nurse call cable to the Multi-function connector on the rear panel.
- Select [Main]→[Maintenance >>]→[User Settings >>]→enter the required password→[Ok]→[Nurse Call >>].
- 3. In the [Nurse Call Setup] menu, select the [Alarm Level] and [Alarm Category], and set [Contact Type] to [Normally Open, and [Signal Type] to [Continuous].
- 4. Click x to save the changes and guit the menu.
- Select [Main]→[Maintenance >>]→[Demo >>]→enter the required password→[Ok] to enter demo mode.
- 6. Make the monitor to generate an alarm and check that the oscilloscope outputs continuous high level when there is an alarm.
- 7. Quit the demo mode, and repeat step 2.
- 8. In the [Nurse Call Setup] menu, select the [Alarm Level] and [Alarm Category], and set [Contact Type] to [Normally Open], and [Signal Type] to [Pulse].
- 9. Repeat steps 4 and 5.
- Create an alarm condition and verify that the oscilloscope displays positive pulses
  of 1 second width when there is an alarm.

## 4.4 Factory Maintenance

## 4.4.1 Accessing Factory Maintenance Menu

Select [Main] $\rightarrow$ [Maintenance >>] $\rightarrow$ [Factory Maintenance >>] $\rightarrow$ enter the required password $\rightarrow$ [Ok] to access the Factory Maintenance menu.



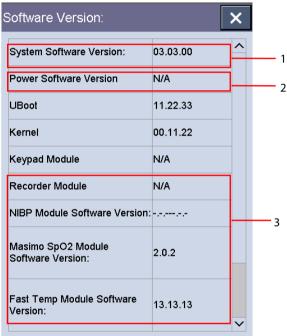
## 4.4.2 Drawing Waves

There are two methods for drawing waves: [Color] and [Mono].

- Color: selecting Color will have smoother waveforms.
- Mono: selecting Mono will have a wider viewing angle.

## 4.4.3 Software Version

Selecting the [**Software Version** >>] will show software version information, as shown below:



- 1. System software version
- Power software version
- Module software version

#### 4.4.4 Monitor Information

Selecting [Monitor Information >>] will show the status of the monitor as shown below:



#### NOTE

• If the main board is replaced, the serial number of the monitor must be entered on the new main board in the Electronic SN Setup menu.

# **FOR YOUR NOTES**

# 5 Troubleshooting

#### 5.1 Overview

In this chapter, equipment problems are listed along with possible causes and recommended corrective actions. Refer to the tables to check the monitor, identify and correct problems.

The tables provided are meant as a general guide. For more detailed troubleshooting assistance, contact our Technical Support Department.

#### 5.2 Part Replacement

Printed circuit boards (PCBs), major parts and components in the monitor are replaceable. Once you isolate a PCB you suspect defective, follow the instructions in chapter 6 Disassembly and Repair to replace the PCB with a known good one and check that the trouble disappears or the equipment passes all performance tests.

To obtain information on replacement parts or order them, refer to chapter 7 Parts.

#### 5.3 Checking Equipment Status

Some troubleshooting tasks may require you to identify the hardware version and status of your monitor. To check equipment status:

- Select [Main]→[Maintenance >>]→[Monitor Information >>]. Then you can view the information on system start time, selfcheck, etc.
- Select [Main]→[Maintenance >>]→[Factory Maintenance >>]→enter the required password→[Ok]→[Monitor Information >>]. You can also view the information on the monitor's current status.

# 5.4 Checking Software Version

Some troubleshooting may involve software compatibility. Thus it requires you to know your monitor configuration and software version. For detailed information on version compatibility, please contact our Customer Service Department. To view information on the system configuration and system software version,

Select [Main] $\rightarrow$ [Maintenance >>] $\rightarrow$ [Factory Maintenance >>] $\rightarrow$ Enter the required password $\rightarrow$ [Ok] $\rightarrow$ [Software Version >>]. You can also view the information on system software version and module software version.

# 5.5 Checking Technical Alarms

Before troubleshooting the monitor, check for technical alarm messages. Correct all Technical Alarms before continuing.

For detailed information on technical alarm message, possible cause and corrective action, refer to the monitor's operation manual.

# 5.6 Troubleshooting Guide

#### 5.6.1 Power On/Off Failure

| Symptoms                    | Possible Cause                            | Troubleshooting                                                                                   |
|-----------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------|
| The monitor fails to start. | AC mains not connected or battery too low | Check that AC mains is properly connected or battery capacity is sufficient.                      |
|                             | Cable defective  Power board defective    | Check that the cable between the keypad board and main board is correctly connected.              |
|                             |                                           | Check that the cable between the power board and power management board is correctly connected.   |
|                             |                                           | 3. Check that the cable between the main board and power management board is correctly connected. |
|                             |                                           | Replace the power board.                                                                          |
|                             | Power management board defective          | Replace the power management board.                                                               |
|                             | The main board failed.                    | Replace the main board.                                                                           |

5.6.2 Display Failures

| Symptoms                             | Possible Cause                      | Troubleshooting                                                                                                                                                                                             |
|--------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The display is<br>blank or<br>black. | Cable defective                     | Check if the cable between the display and main board and the backlight cable are correctly connected.      Check that the cables and connectors are not damaged.                                           |
|                                      | Main board defective                | Replace the main board.                                                                                                                                                                                     |
|                                      | Display defective                   | Replace the display.                                                                                                                                                                                        |
| lmages                               | Main board error                    | Replace the main board, or upgrade the main board with the upgrade software.                                                                                                                                |
| overlapped<br>or distorted           | Cable defective                     | Check if the cable between the display and main board and the backlight cable are correctly connected.                                                                                                      |
| Touchscreen<br>does not<br>respond.  | Touchscreen<br>disabled             | Check if there is a symbol displayed above the [Main] quickkey. If yes, press and hold the [Main Menu] quickkey for more than 3 seconds to enable the touchscreen.                                          |
|                                      | Cable defective                     | 1. Check that the cable between the touchscreen and touchscreen control board is correctly connected.  2. Check that the cable between the touchscreen control board and main board is correctly connected. |
|                                      | Touchscreen control board defective | Replace the touchscreen control board.                                                                                                                                                                      |
|                                      | Touchscreen defective               | Replace the touchscreen.                                                                                                                                                                                    |
|                                      | The main board failed.              | Replace the main board.                                                                                                                                                                                     |
| Touch<br>position<br>invalid         | Touchscreen not calibrated          | Calibrate the touchscreen.                                                                                                                                                                                  |

5.6.3 Alarm Lamp Failures

| Symptoms                                                               | Possible Cause             | Troubleshooting                                                                                                                                       |
|------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| The Alarm<br>Lamp does<br>not illuminate<br>properly or<br>not at all. | Cable defective            | 1. Check that the cable between the alarm lamp board and main board is correctly connected.  2. Check that the cables and connectors are not damaged. |
|                                                                        | Alarm lamp board defective | Replace the alarm lamp board                                                                                                                          |
|                                                                        | The main board failed.     | Replace the main board.                                                                                                                               |

# 5.6.4 Button and Encoder Failures

| Symptoms                 | Possible Cause       | Troubleshooting                                                                                                                                                                                              |
|--------------------------|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Buttons do<br>not work   | Cable defective      | Check that the cable between the keypad board and main board is correctly connected.                                                                                                                         |
|                          | Keypad board failure | Replace the keypad board.                                                                                                                                                                                    |
| Encoder does<br>not work | Cable defective      | <ol> <li>Check that the cable between the knob<br/>and keypad board is correctly connected.</li> <li>Check that the cable between the keypad<br/>board and main board is correctly<br/>connected.</li> </ol> |
|                          | Knob failure         | Replace the encoder.                                                                                                                                                                                         |
|                          | Keypad board failure | Replace the keypad board.                                                                                                                                                                                    |

#### 5.6.5 Sound Failures

| Symptoms                                        | Possible Cause                   | Troubleshooting                                                                                                                                                                                                                          |
|-------------------------------------------------|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                 | The key volume is set to 0.      | Select [Main]→[General Setup >>] to adjust the key volume.                                                                                                                                                                               |
| No hardkey<br>or encoder<br>sound, or           | Cable defective                  | Check that the cable between the speaker and interface board is properly connected.                                                                                                                                                      |
| hardkey or                                      | Speaker defective                | Replace the speaker.                                                                                                                                                                                                                     |
| encoder<br>sound<br>abnormal                    | The main board failed.           | Replace the main board.                                                                                                                                                                                                                  |
| abiloilliai                                     | Power management board defective | Replace the power management board.                                                                                                                                                                                                      |
| No alarm<br>sound or<br>alarm sound<br>abnormal | The alarm volume is set to 0.    | Select [Main]→[Maintenance >>]→]User  Settings >>]→enter the required password→[Ok]→[Alarm Setup >>] and set the [Minimum Alarm Volume] to a proper level in the prompt menu. Select [Main]→[General Setup >>] to adjust the key volume. |
|                                                 | Cable defective                  | 1. Check that the cable between the speaker and interface board is properly connected.                                                                                                                                                   |
|                                                 | Speaker defective                | Replace the speaker.                                                                                                                                                                                                                     |
|                                                 | The main board failed.           | Replace the main board.                                                                                                                                                                                                                  |
|                                                 | Power management board defective | Replace the power management board.                                                                                                                                                                                                      |

# 5.6.6 Battery Failures

| Symptoms                        | Possible Cause                    | Troubleshooting                                                                                             |
|---------------------------------|-----------------------------------|-------------------------------------------------------------------------------------------------------------|
| Battery<br>cannot be<br>charged | Battery defective                 | Replace the battery.                                                                                        |
|                                 | Cable defective                   | Check that the cable between the battery interface board and power management board is correctly connected. |
|                                 | Power management board defective  | Replace the power management board.                                                                         |
|                                 | Battery interface board defective | Replace the battery interface board.                                                                        |

#### NOTE

- If the Battery Module fails, it may affect other modules or boards in the main unit.
- Components of the main unit are powered by the power module. In the event that a component malfunctions, check if the operating voltage is correct.

#### 5.6.7 Recorder Failures

| Symptoms                                                     | Possible Cause Troubleshooting    |                                                                                                                                                                                                                                                                                             |
|--------------------------------------------------------------|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No printout                                                  | Recorder module<br>disabled       | 1. Check if the recorder status indicator lights. 2. If yes, select [Main]→[Maintenance >>]→[Factory Maintenance >>]→enter the required password→[Ok]→[Device Config. >>] and check the recorder box in the prompt menu to enable the recorder. Otherwise, check for other possible causes. |
|                                                              | Paper reversed                    | Re-install the paper roll.                                                                                                                                                                                                                                                                  |
|                                                              | Cable defective                   | Check that the cable between the recorder and main board is correctly connected.                                                                                                                                                                                                            |
|                                                              | Recorder defective                | Replace the recorder.                                                                                                                                                                                                                                                                       |
|                                                              | Paper roll not properly installed | Stop the recorder and re-install the paper roll.                                                                                                                                                                                                                                            |
| Poor print<br>quality or<br>paper not<br>feeding<br>properly |                                   | 1. Check the thermal print head and the paper roller for foreign matter.                                                                                                                                                                                                                    |
|                                                              | Print head dirty                  | Clean the thermal print head with an appropriate cleaning solution such as contact cleaner or isopropal alcohol.                                                                                                                                                                            |
|                                                              | Recorder defective                | Replace the recorder.                                                                                                                                                                                                                                                                       |

**5.6.8 Output Interface Failure** 

| Symptoms                                                                   | Possible Cause                   | Troubleshooting                                                                                    |
|----------------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------------|
|                                                                            | Cable defective                  | Check that the cable between the power management board and main board is correctly connected.     |
| Unable to use<br>the USB<br>devices; USB<br>drive data<br>transfer failure | cubic defective                  | 2. Check that the cable between power management board and interface board is correctly connected. |
|                                                                            | The connector board failed.      | Replace the connector board.                                                                       |
|                                                                            | Power management board defective | Replace the power management board.                                                                |
|                                                                            | The main board failed.           | Replace the main board.                                                                            |
|                                                                            | Improper setup                   | Select [Main]→ [Transfer Data to USB]                                                              |

# 5.6.9 Data Storage Failure

| Symptoms                              | Possible Cause                                        | Troubleshooting                                                                |
|---------------------------------------|-------------------------------------------------------|--------------------------------------------------------------------------------|
|                                       | Abnormal patient admitting                            | Admit the patient properly.                                                    |
| Fails to review archived patient data | SD card full;<br>unavailable for more<br>patient data | Delete uneeded patient data, clear the related alarm, and readmit the patient. |
|                                       | The main board failed.                                | Replace the main board.                                                        |
|                                       | SD card not formatted                                 | Format the SD card.                                                            |
| SD card failure                       | SD card failure                                       | Replace the SD card.                                                           |
|                                       | SD card is locked                                     | Unlock the SD card.                                                            |
|                                       | Main board defective                                  | Replace the main board.                                                        |

#### 5.6.10 Wired Network Related Problems

| Symptoms                                                                                 | Possible Cause                                                       | Troubleshooting                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                          | Incorrect LAN cable connection                                       | Check LAN cable connection. LAN cable shall not be longer than 50 meters.                                                                                                                             |
|                                                                                          | Incorrect IP address configuration                                   | Check for IP address conflict. If yes, reconfigure the IP address.                                                                                                                                    |
| Unable to connect<br>the wired network                                                   | Cable defective                                                      | 1. Check that the cable between the power management board and main board is correctly connected.  2. Check that the cable between power management board and interface board is correctly connected. |
|                                                                                          | The connector board failed.                                          | Replace the connector board.                                                                                                                                                                          |
|                                                                                          | Power management board defective                                     | Replace the power management board.                                                                                                                                                                   |
|                                                                                          | The main board failed.                                               | Replace the main board.                                                                                                                                                                               |
| The monitor is frequently off line or disconnects from the network.                      | Incorrect LAN cable connection                                       | Check LAN cable connection. LAN cable shall not be longer than 50 meters.                                                                                                                             |
| The monitor is                                                                           | Incorrect LAN cable connection                                       | Check LAN cable connection. LAN cable shall not be longer than 50 meters.                                                                                                                             |
| connected to a LAN<br>but cannot view<br>other patients under<br>the View Others<br>mode | Excessive requests<br>for viewing the<br>monitor at the same<br>time | A monitor can only be viewed by four other monitors at the same time under the View Others mode. The excessive view requests system will be ignored.                                                  |
|                                                                                          | Incorrect IP address configuration                                   | Check for IP address conflict. If yes, reconfigure the IP address.                                                                                                                                    |

#### 5.6.11 Wi-Fi Related Problems

| Symptoms                                                   | Possible Cause                                                                     | Troubleshooting                                                          |
|------------------------------------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
|                                                            | The Wi-Fi signal is unstable in the operating area.                                | Check the signal quality of the Mindray Wi-Fi network.                   |
| The monitor is frequently off line or disconnects from the | The monitor's Wi-Fi antenna is detached or not properly connects the Wi-Fi module. | Disassemble the monitor and fix the Wi-Fi antenna.                       |
| Wi-Fi network.                                             | Antenna damaged                                                                    | Replace the Wi-Fi antenna.                                               |
|                                                            | Wi-Fi module defective                                                             | Replace the Wi-Fi module.                                                |
|                                                            | Incorrect IP address configuration                                                 | Check for IP address conflict.<br>If yes, reconfigure the IP<br>address. |
|                                                            | The Wi-Fi signal is unstable in the operating area.                                | Check the signal quality of the Mindray Wi-Fi network.                   |
| Unable to connect the Wi-Fi network.                       | The monitor's Wi-Fi antenna is detached or not connected to the Wi-Fi module.      | Fix the Wi-Fi antenna.                                                   |
|                                                            | Antenna damaged                                                                    | Replace the Wi-Fi antenna.                                               |
|                                                            | Wi-Fi module defective                                                             | Replace the Wi-Fi module.                                                |
|                                                            | Main board defective                                                               | Replace the main board.                                                  |

# 5.6.12 Module defective

| Symptoms                                         | Possible Cause      | Troubleshooting                                                                                                                                                       |
|--------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Failed to connect the external parameter modules | Module defective    | 1. Check that the cable between the external converter board inside the module and the converter board is correctly connected.      2. Replace the converter board.   |
|                                                  | Main unit defective | 1. Check that the cable between the main board and power management board is correctly connected.  2. Replace the power management board.  3. Replace the main board. |

| Symptoms                             | Possible Cause                              | Troubleshooting                                                                     |
|--------------------------------------|---------------------------------------------|-------------------------------------------------------------------------------------|
| Module can be<br>loaded, but "XX     | Cable defective inside the module           | Check the cables connecting the converter board and corresponding parameter module. |
| communication stopped" is reported   | Parameter module defective                  | Replace the corresponding module.                                                   |
| or some parameters<br>cannot be used | Converter board defective inside the module | Replace corresponding converter board.                                              |

<sup>&</sup>quot;XX" indicates the configured modules, such as NIBP, SpO2 and Temperature.

# 5.6.13 Technical Alarm Messages

Please refer to the operator's manual.

# **6** Disassembly and Repair

#### 6.1 Tools Required

To disassemble and replace the parts and components, the following tools may be required:

- Philips screwdrivers
- Tweezers
- Sharp nose pliers
- Clamp
- Slot-type screwdriver

#### **6.2 Preparations for Disassembly**

Before disassembling the equipment, finish the following preparations:

- Stop monitoring, turn off the equipment, and disconnect all the accessories and peripheral devices.
- Disconnect the AC power source and remove the battery.



#### WARNING

- Before disassembling the equipment, be sure to eliminate the static charges first. When disassembling the parts labeled with static-sensitive symbols, make sure you are wearing electrostatic discharge protection such as antistatic wristband or gloves to avoid damaging the equipment.
- Properly connect and route the cables and wires when reassembling the equipment to avoid short circuit.
- Follow correct sequence to disassembly the equipment. Otherwise, the equipment may be damaged permanently.
- Be sure to disconnect all the cables before disassembling any parts. Be sure not to damage any cables or connectors.
- Place the screws and parts from the same module together to facilitate reassembling.
- Use care during reassembly to ensure cables are properly routed and all gaskets are intact and correctly positioned.

#### 6.3 Disassembling the Main Unit

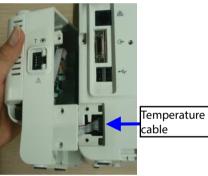
#### NOTE

- The recorder can be disassembled separately.
- To disassemble the equipment, place the equipment on a work surface free from foreign material, avoiding damaging the antiglare screen, touchscreen and the knob. Be careful not to break the two cotters on the front ends of rear housing.
- All repairs should be performed in an anti-static environment by qualified service personnel.

#### 6.3.1 Disassembling the Temperature Module (Optional)

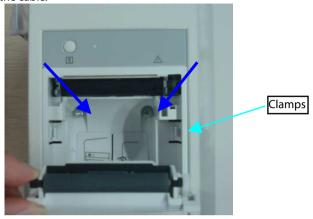
1. Lay the monitor on a table as shown below. Unscrew the three M3×6 screws, pull the Temperature module up, and disconnect the Temperature cable.





# 6.3.2 Removing the Recorder

Unscrew the two M3×6 screws and pull the clamps as indicated to remove the recorder. Then disconnect the cable.



#### NOTE

• The recorder can be disassembled separately.

# 6.3.3 Separating the Front and Rear Half of the Monitor

1. Lay the monitor on a table as shown below. Unscrew the four M3 screws.





2. Remove the recorder or recorder cover, and pull the rear housing out as indicated below to separate the front and rear housing.



3. Stand the monitor and separate the front housing assembly and rear housing assembly with caution. Disconnect the cable between the main board and power management board and then take off the front panel.



#### NOTE

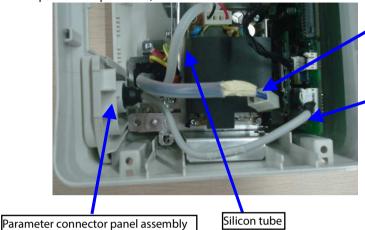
 When reassembling the equipment, be sure to check if the front housing waterproof strip is correctly placed.

#### **6.3.4 Removing the Parameter Connector Panel Assembly**

Lay the rear housing assembly of the equipment on a table. Disconnect the cable for AC receptacle and SpO2 cable, and then the silicon tube.

Cable for AC input receptacle

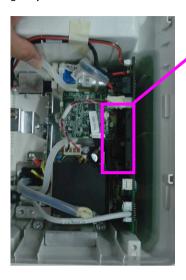
SpO₂ signal cable

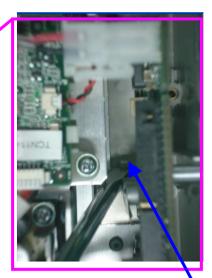


6-5

# 6.3.5 Disassembling the Main Bracket Assembly

1. For monitors without a multi-function connector, use a flat blade screwdriver to gently lift the cover release on the inside of the unit, and then remove the cover.

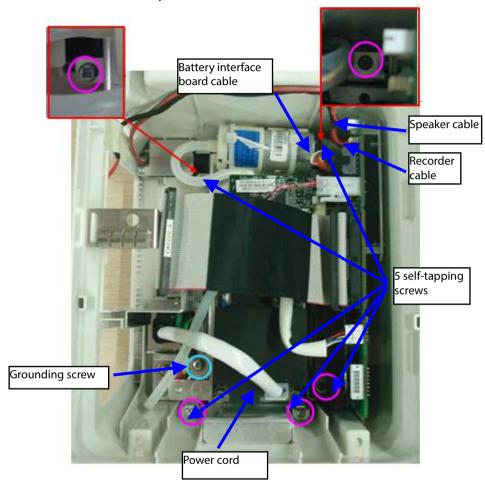






Cover

- 2. Disconnect the speaker cable, recorder cable, power cord and battery interface board cable.
- 3. Unscrew the five self-tapping screws and one grounding screw. Then remove the main bracket assembly.

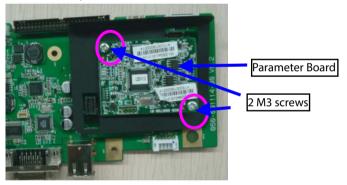


# 6.3.6 Removing the Parameter Board (SpO₂ Optional) and Power Management Board

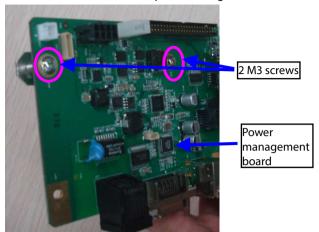
1. Unscrew the three screws and remove the power management board assembly from the main bracket assembly.



2. Unscrew the two M3 screws and remove the parameter board from the power management board assembly.

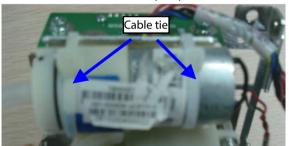


3. Unscrew the two M3 screws and remove the power management board assembly.

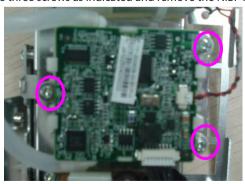


# 6.3.7 Disassembling Pumps and Valves

1. Cut the two cable ties and remove the pump.

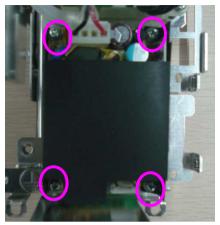


2. Unscrew the three screws as indicated and remove the NIBP board.



#### 6.3.8 Disassembling AC/DC Power Board and Battery Converter Board

1. Unscrew the four screws as indicated and remove the AC/DC power board.



2. Unscrew the two M3 nuts to remove the battery interface board.



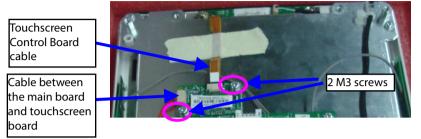
# 6.4 Disassembling the Front Housing Assembly

#### NOTE

- To disassemble the equipment, place the equipment on a work surface free from foreign material, avoiding damaging the antiglare screen, touchscreen and the knob.
- Remember to install the screen support pad properly during reassembly.
- Operations relating to optional parts may not apply to your equipment.
- Position the touchscreen properly with the flexible cable facing down.

#### 6.4.1 Removing the Touchscreen Control Board

Remove the two M3 screws as shown below. Disconnect the cable between main board and touchscreen board, and the touchscreen control board cable, and then remove the touchscreen control board.



#### 6.4.2 Removing the 2.4G Wi-Fi Module (Optional)

1. Remove the two antennas on the front panel from the slots as shown below:



2. Remove the antennas from the Wi-Fi module PCBA.

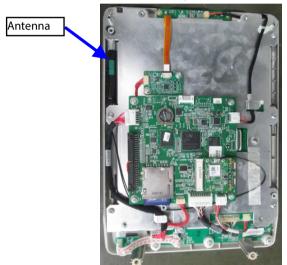


3. Push the clamps aside to remove the Wi-Fi module.



# 6.4.3 Removing the 5G Wi-Fi Module (Optional)

1. Remove the antennas on the front panel from the slots as shown below:



2. Remove the antennas from the Wi-Fi module PCBA.



Antenna

3. Remove the antennas from antenna sleeve.



Antenna

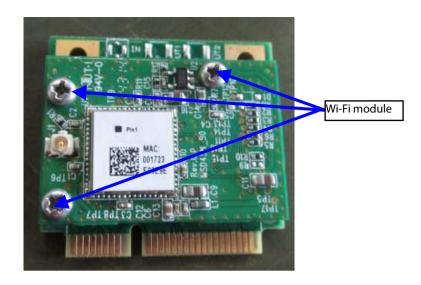
Antenna sleeve

4. Push the clamps aside to remove the Wi-Fi module.



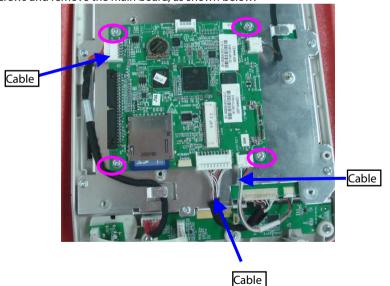
Clamps

5. Remove the Wi-Fi module.



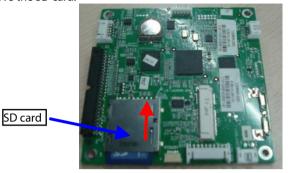
#### 6.4.4 Removing the Main Control Board

Disconnect the alarm lamp cable, cable for display backlight, display cable, and the cable between the main board and keypad board respectively. Unscrew the four M3×8 screws and remove the main board, as shown below:



### 6.4.5 Removing SD Card

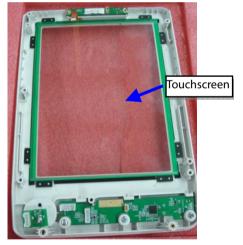
Remove the main board for Accutorr 7, and push the SD card as indicated below to remove the SD card.



# 6.4.6 Removing the Touchscreen

Unscrew the seven PT3×8 screws as indicated below. Remove the touchscreen assembly and then the touchscreen.





#### 6.4.7 Disassembling the Display

Unscrew the four M3×6 screws indicated below to remove the screen.



#### 6.4.8 Removing the Keypad

Unplug the encoder cable and unscrew the three PT3×8 screws indicated below. Remove the keypad.



# **6.4.9 Removing the Encoder**

Pull the knob off the encoder shaft. Remove the retaining nut. Then remove the encoder.



#### 6.4.10 Removing the Alarm Lamp

Unscrew the four PT2×6 screws indicated below and remove the alarm lamp board and alarm lamp.

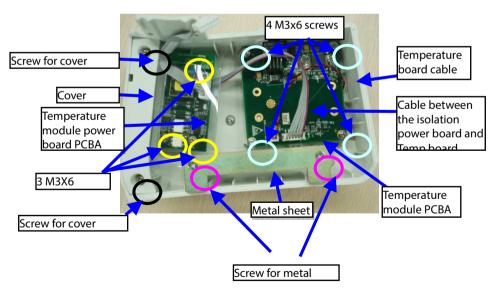


# **6.5 Disassembling the Temperature Module (Optional)**

# 6.5.1 Removing the Temperature Module PCBA and Module Power Board PCBA

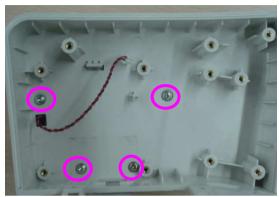
Unscrew the two M3×6 screws and the two M3 screws. Remove the cover board and metal sheet.

Disconnect the Temperature board cable and the cable between Temperature isolation power board and Temperature board. Unscrew the four M3×6 screws, you can remove the Temperature module PCBA. Then unscrew the three M3×6 screws, you can remove the Temperature module power board PCBA.

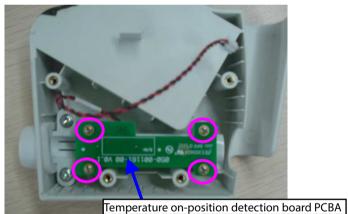


# **6.5.2 Disassembling the Temperature On-Position Detection Board PCBA**

1. Unscrew the four M3×6 screws as indicated and remove the temperature module housing.



2. Unscrew the four M2 screws as indicated below and remove the Temperature on-position detection board PCBA.



#### NOTE

 Remember to assemble the silicon button for the Temperature on-position detection switch during reassembly.

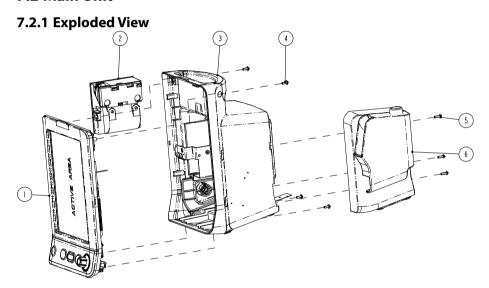
# **7** Parts

#### 7.1 Introduction

This section contains the exploded views and parts lists of the main unit to identify the parts during disassembling the monitor and replacing the parts.

This manual is based on fully loaded configuration. Your equipment may not contain all options and therefore may not be appear the same as the unit in this manual.

#### 7.2 Main Unit

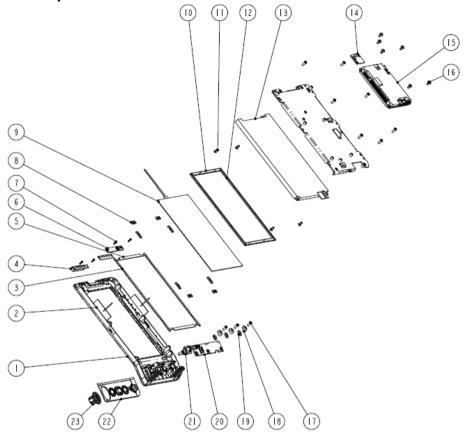


#### 7.2.2 Parts List

| Item<br>No. | Description                                   | FRU part number | Remarks        |
|-------------|-----------------------------------------------|-----------------|----------------|
| 1           | Accutorr 7 Front Housing Assembly             | 115-022922-00   | Touch screen   |
| 2           | TR6F recorder                                 | 115-001290-00   | N/A            |
| 3           | Rear Housing Assembly                         | 115-017698-00   | Cover assembly |
| 4           | Screw, Pan head with washer, Phillips<br>M3×8 | M04-004015      | N/A            |
| 5           | Screw, pan head Phillips, M3×8                | M04-000605      | N/A            |
| 6           | Accutorr 7 Temperature module                 | 115-017716-00   | N/A            |

# 7.3 Front Housing Subassembly (Touchscreen)

# 7.3.1 Exploded View

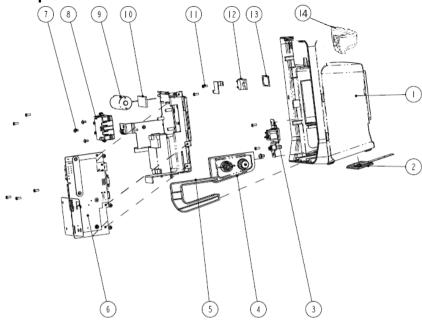


# 7.3.2 Parts List

| Item<br>No. | Description                                      | FRU part number                            | Remarks          |  |
|-------------|--------------------------------------------------|--------------------------------------------|------------------|--|
| 1           | Accutorr 7 Front housing                         |                                            |                  |  |
| 3           | Silicon water-proof strip                        |                                            | front<br>housing |  |
| 4           | Alarm lamp                                       | 115-022921-00                              |                  |  |
| 5           | Silicon water-proof strip                        |                                            | service kit      |  |
| 8           | Touchscreen position pad (8")                    |                                            |                  |  |
| 2           | Antenna cable                                    | 2.4G: 0012-00-1730-01<br>5G: 115-035362-00 | N/A              |  |
| 6           | Alarm Lamp Board                                 | 051-001362-00                              | N/A              |  |
| 7           | Cross recessed pan head self-tapping screw PT2X6 | M04-051003                                 | N/A              |  |
| 9           | Touch-panel, resistive-type, 8.4"                | 021-000058-00                              | N/A              |  |
| 10          | 8" display-short                                 |                                            |                  |  |
| 12          | 8" display-long                                  | 115-018259-00                              | N/A              |  |
| 13          | LCD TFT 8.4"                                     |                                            |                  |  |
| 11          | Screw, pan head Phillips, M3×6                   | M04-002505                                 | N/A              |  |
| 14          | Touchscreen control board PCBA                   | 051-000881-00                              | N/A              |  |
| 15          | Main board PCBA                                  | 115-023203-00                              | N/A              |  |
| 16          | Screw, Pan Head W/Washer Phillips<br>M3X6        | M04-004012                                 | N/A              |  |
| 17          | ST3.3X8 screw                                    | 030-000338-00                              | N/A              |  |
| 18          | Keypad board adjusting sleeve                    | 115-020467-00                              | N/A              |  |
| 19          | Keypad board cushion                             | 113-020407-00                              | IN/A             |  |
| 20          | Keypad PCBA                                      | 051-001359-00                              | N/A              |  |
| 21          | Encoder                                          | 801-0010-00010-00                          | N/A              |  |
| 22          | Accutorr 7 silicon buttons                       | 049-000607-00                              | N/A              |  |
| 23          | Knob                                             | 043-003372-01                              | N/A              |  |

# 7.4 Rear Housing Assembly

# 7.4.1 Exploded View



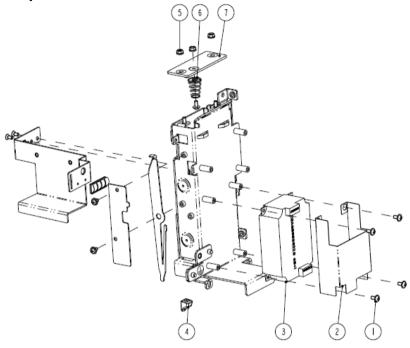
# 7.4.2 Parts List

| Item<br>No. | Description                                   | FRU part number      | Remarks                  |
|-------------|-----------------------------------------------|----------------------|--------------------------|
| 1           | Rear Housing Subassembly                      | 115-017698-00        | N/A                      |
| 2           | Battery door assembly                         | 043-003359-01        | N/A                      |
| 3           | AC socket assembly                            | 115-017699-00        | N/A                      |
| 4           | Parameter connector panel assembly            | 115-017711-00        | without SpO <sub>2</sub> |
| 5           | Parameter connector board support             | 043-003168-00        | N/A                      |
| 6           | Power management board                        | 115-018262-00        | With multi-IO            |
| 7           | Screw, Pan head with washer, Phillips<br>M3X6 | M04-004012           | N/A                      |
| 8           | Valve assembly                                | 115-017679-00        | N/A                      |
| 9           | Pump                                          | 801-9261-00040-00    | NIBP pump<br>service kit |
| 1           | Rear Housing Subassembly                      | 115-017698-00        | N/A                      |
| 10          | Shock absorption cushion for pump             | 7 113-017096-00 IN/A |                          |

| Item<br>No. | Description                                              | FRU part number   | Remarks |
|-------------|----------------------------------------------------------|-------------------|---------|
| /           | Fixing strip                                             |                   |         |
| 11          | ST3.3X8 screw                                            | 030-000338-00     | N/A     |
| 12          | Speaker                                                  | 801-9261-00010-00 | N/A     |
| 13          | Speaker pad                                              | 801-9261-00010-00 |         |
| 14          | Handle                                                   | 043-003165-01     | N/A     |
| /           | Cable between the power management board and power board | 009-003237-00     | N/A     |
| /           | Cable between the interface board and main board         | 9211-20-87225     | N/A     |
| /           | Cable between NIBP module and power management board     | 009-003238-00     | N/A     |
| /           | Recorder cable                                           | 009-001969-00     | N/A     |
| /           | multifunctional connector cap                            | 043-003311-01     | N/A     |

# 7.5 Main Bracket Assembly

# 7.5.1 Exploded View

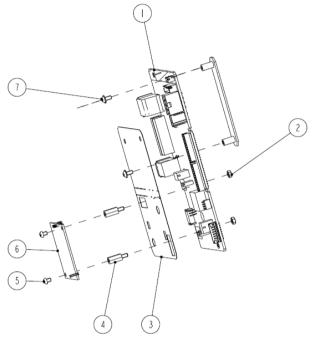


# 7.5.2 Parts List

| Item No. | Description                 | FRU part number |
|----------|-----------------------------|-----------------|
| 1        | Screw, Pan head w/washer    | M04-004012      |
| 2        | Power board insulator       | 047-010575-00   |
| 3        | Power board                 | 022-000125-00   |
| 4        | Knob, Battery latch         | 0380-00-0593    |
| 5        | Nut with washer             |                 |
| 6        | Battery spring              | 115-018254-00   |
| 7        | 6301 battery interface PCBA |                 |

# 7.6 Power Management Board Assembly

# 7.6.1 Exploded View



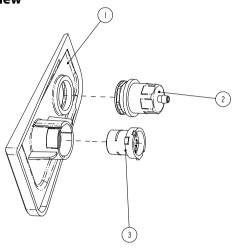
# 7.6.2 Parts List

| Item<br>No. | Description                              | FRU part number | Remarks                              |
|-------------|------------------------------------------|-----------------|--------------------------------------|
| 1           | Power<br>management<br>board service kit | 115-018262-00   | with multifunctional connector       |
| 2           | Plastic hexagon nut                      | M90-000156      | N/A                                  |
| 3           | SpO <sub>2</sub> shield                  | 047-010576-00   | N/A                                  |
| 4           | Plastic hexagon<br>bolt                  | 099-000129-00   | N/A                                  |
| 5           | Screw, pan head                          | M04-051001-01   | N/A                                  |
|             |                                          | 100-000106-00   | Nellcor SpO <sub>2</sub> board (MDU) |
| 6           | SpO₂ board                               | 040-000109-01   | SpO₂ board, Masimo<br>MS-2013        |
| 7           | Screw, Pan head                          | M04-004012      | N/A                                  |

| Item<br>No. | Description | FRU part number | Remarks |
|-------------|-------------|-----------------|---------|
|             | w/washer    |                 |         |

# 7.7 Parameter Connector Panel Assembly

# 7.7.1 Exploded View

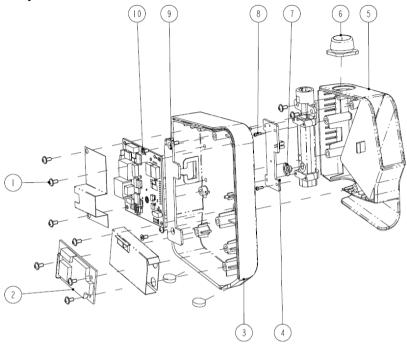


## 7.7.2 Parts List

| Item<br>No.                     | Description                   | FRU part number | Remarks                                     |  |
|---------------------------------|-------------------------------|-----------------|---------------------------------------------|--|
| 1                               | Parameter panel               | 115-017711-00   | Panel assembly (without SpO <sub>2</sub> )  |  |
| 2                               | NIBP fitting                  | 113-017711-00   | Parier assembly (without 5pO <sub>2</sub> ) |  |
| 3                               | SmO signal cable              | 009-003243-00   | Masimo SpO₂ module                          |  |
| 3 SpO <sub>2</sub> signal cable | SpO <sub>2</sub> signal cable | 009-003244-00   | Nellcor SpO₂ module                         |  |
| /                               | Decorative NIBP socket        | 043-003304-01   | N/A                                         |  |
| /                               | Decorative IBP socket         | 043-001893-01   | N/A                                         |  |

# 7.8 Predictive Temperature Assembly

# 7.8.1 Exploded View



# 7.8.2 Parts List

| Item<br>No. | Description                                    | FRU part number   |
|-------------|------------------------------------------------|-------------------|
| 1           | Screw, Pan head w/washer                       | M04-004012        |
| 2           | Predictive Temperature module power board PCBA | 801-6006-00043-00 |
| 3           | Predictive Temperature housing                 | 043-003326-01     |
| 4           | Temperature on-position detection board PCBA   | 051-001419-00     |
| 5           | External compartment for Temperature module    | 043-003312-01     |
| 6           | Temperature cover                              | 049-000547-01     |
| 7           | Silicon buttons                                | M09A-20-62064     |
| 8           | Screw, Pan head Self-Tapping PT2X6             | M04-051003        |
| 9           | Screw, Flat Head Phillips, M3X6                | M04-005005        |

| Item<br>No. | Description                                                      | FRU part number |
|-------------|------------------------------------------------------------------|-----------------|
| 10          | Predictive Temperature module PCBA                               | 051-001435-00   |
| /           | Predictive Temperature board cable                               | 009-003368-00   |
| /           | Cable between the Temperature module and power management board  | 009-003239-00   |
| /           | Cable between the isolation power board and<br>Temperature board | 009-003240-00   |

# 8 Hardware and Software Upgrade

# 8.1 Hardware Upgrade

The monitor supports upgrade of the following functions:

- SpO<sub>2</sub> measurement
- Temperature measurement

8.1.1 Upgrade Package

| orri opgitude i dellage |                                     |                       |  |  |
|-------------------------|-------------------------------------|-----------------------|--|--|
| Upgrade package         | Description of upgrade package      | PN of upgrade package |  |  |
| SpO <sub>2</sub>        | Masimo SpO <sub>2</sub> upgrade kit | 115-027698-00         |  |  |
|                         | Nellcor SpO₂ upgrade kit            | 115-027699-00         |  |  |
| Temperature             | Temperature module                  | 115-027700-00         |  |  |
| Wi-Fi                   | 2.4G Wi-Fi upgrade kit              | 115-027703-00         |  |  |
|                         | 5G Wi-Fi upgrade kit                | 115-035362-00         |  |  |

Note: measurement accessories are not included in the above upgrade packages.

## 8.1.2 Upgrading Parameter Modules

#### 8.1.2.1 Upgrading Nellcor SpO<sub>2</sub>

Contents of upgrade package:

- A Nellcor SpO<sub>2</sub> board;
- An SpO<sub>2</sub> insulator;
- A connector panel assembly for Nellcor SpO<sub>2</sub> board; and,
- Two M3×6 screws
- Remove the power management board and connector panel assembly as described in section 6.3 Disassembling the Main Unit.
- 2. Assemble the SpO<sub>2</sub> board and insulator onto the power management board as described in section **6.3.6** Removing the Parameter Board (SpO2 Optional) and Power Management Board.
- Install the power management board assembly with the SpO<sub>2</sub> board and the connector panel assembly in the service kit into the main unit as described in section 6.3 Disassembling the Main Unit.

#### 8.1.2.2 Upgrading Masimo SpO<sub>2</sub>

Contents of upgrade package:

- A power management board assembly with Masimo SpO<sub>2</sub>; and,
- A Masimo SpO<sub>2</sub> connector panel assembly.
- Remove the power management board, connector panel assembly and the stopple of multifunctional connector (if there is one) as described in section 6.3 Disassembling the Main Unit.
- Install the power management board assembly with the SpO2 board and the connector panel assembly in the service kit into the main unit as described in section 6.3 Disassembling the Main Unit.

#### 8.1.3 Upgrading Temperature

Contents of upgrade package:

- A Temperature module with cables; and,
- Two M3×6 screws.

Remove the decorative cover from the Temperature module connector. Install the Temperature module onto the main unit as described in section *6.5 Disassembling the Temperature Module (Optional)*.

#### 8.1.4 Upgrading Wi-Fi

Contents of upgrade package:

- Antenna sleeve
- Wi-Fi antenna
- Carrier board of wireless module (PCBA)
- Radio module support IEEE 802.11a/b/g/n
- Wi-Fi label
- Three cross pan head screw M2X4

Follow this procedure to upgrade:

- Install the Wi-Fi module onto the main unit as described in section 6.4
   Disassembling the Front Housing Assembly.
- 2. Paste the Wi-Fi label.



Contains FCC ID: SQG-MSD45N

Contains IC ID: 3147A-MSD45N



Model: MSD45N

- 3. Upgrade software.
- 4. Test that the wireless network can be connected. Refer to the operator's manual for wireless network connection.

#### 8.1.5 Enabling Parameter Functions

- Select [Main]→[Maintenance >>]→[Factory Maintenance >>]→enter the required password→[Ok]→[Device Config. >>].
- 2. In the prompt menu, check the upgraded functions.
- 3. Click x to save the changes and guit the menu.
- 4. Restart the monitor and the software for upgraded parameters are enabled.

## 8.2 Software Upgrade

Software upgrades must be performed by Mindray, NA authorized service personnel. Call Service Dispatch 1 800 288-2121 ext: 7875.

#### NOTE

 The software upgrading could result in clearing the historic patient data. It is recommended to export patient data before software upgrading.

# **FOR YOUR NOTES**

# A Electrical Safety Inspection

The following electrical safety tests are recommended as part of a comprehensive preventive maintenance program. They are a proven means of detecting abnormalities that, if undetected, could prove dangerous to either the patient or the operator. Additional tests may be required according to local regulations.

All tests can be performed using commercially available safety analyzer test equipment. Follow the instructions of the analyzer manufacturer.

The consistent use of a safety analyzer as a routine step in closing a repair or upgrade is emphasized as a mandatory step if an approved agency status is to be maintained. The safety analyzer also proves to be an excellent troubleshooting tool to detect abnormalities of line voltage and grounding, as well as total current loads.

# A.1 Power Cord Plug

### A.1.1 The Power Plug

| Test Item      |                     | Acceptance Criteria                                                                   |  |
|----------------|---------------------|---------------------------------------------------------------------------------------|--|
|                | The power plug pins | No broken or bent pin. No discolored pins.                                            |  |
|                | The plug body       | No physical damage to the plug body.                                                  |  |
| The power plug | The strain relief   | No physical damage to the strain relief. No plug warmth for device in use.            |  |
|                | The power plug      | No loose connections.                                                                 |  |
|                |                     | No physical damage to the cord. No deterioration to the cord.                         |  |
| The power cord |                     | For devices with detachable power cords, inspect the connection at the device.        |  |
|                |                     | For devices with non-detachable power cords, inspect the strain relief at the device. |  |

## A.2 Device Enclosure and Accessories

# A.2.1 Visual Inspection

| Test Item                     | Acceptance Criteria                                                               |  |
|-------------------------------|-----------------------------------------------------------------------------------|--|
|                               | No physical damage to the enclosure and accessories.                              |  |
| The englessine and            | No physical damage to meters, switches, connectors, etc.                          |  |
| The enclosure and accessories | No indication of exposure to fluid spills (e.g., water, coffee, chemicals, etc.). |  |
|                               | No loose or missing parts (e.g., knobs, dials, terminals, etc.).                  |  |

# **A.2.2 Physical Inspection**

| Test Item                     | Acceptance Criteria                                                                     |  |
|-------------------------------|-----------------------------------------------------------------------------------------|--|
| The enclosure and accessories | No unusual noises (e.g., a rattle inside the case).                                     |  |
|                               | No unusual smells (e.g., burning or smoky smells, particularly from ventilation holes). |  |
|                               | No taped notes that may suggest device deficiencies or operator concerns.               |  |

## A.3 Device Labeling

Check the labels provided by the manufacturer or the healthcare facility are present and legible.

- Main unit label
- Integrated warning labels