



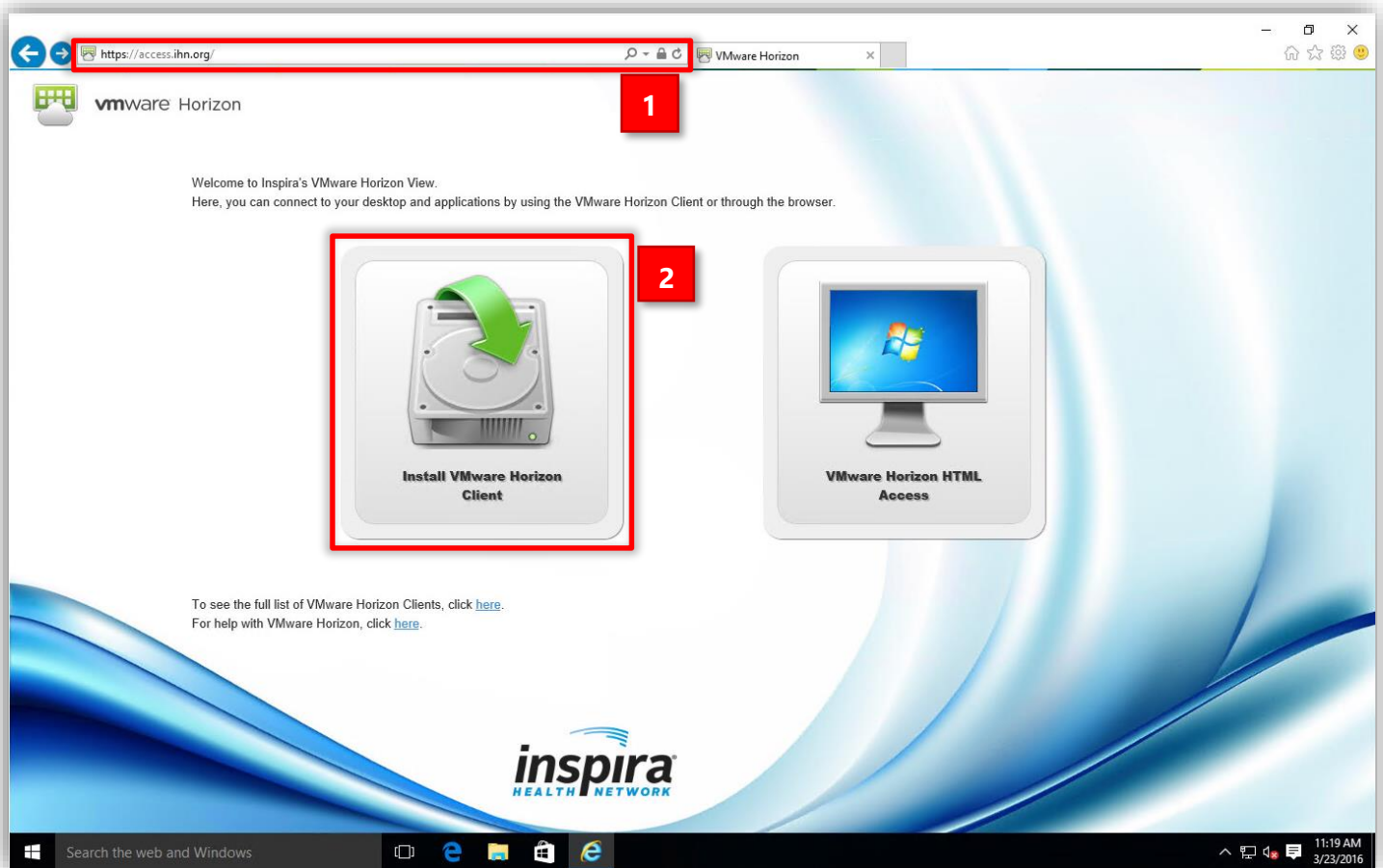
VMware Horizon Installation Guide



VMware Horizon Client Installation Guide

The following guide will walk you through installing the VMware Horizon client to allow you to remotely access Inspira Health Network systems and applications. As you can see in the screenshot below, there are two buttons. The VMware Horizon HTML Access button allows you to access applications remotely right within the browser without any installations but there is **NO** print functionality available. If you run into any issues or have any questions, please don't hesitate to contact the Inspira Health Network Support Center at **(856) 575-4700**.

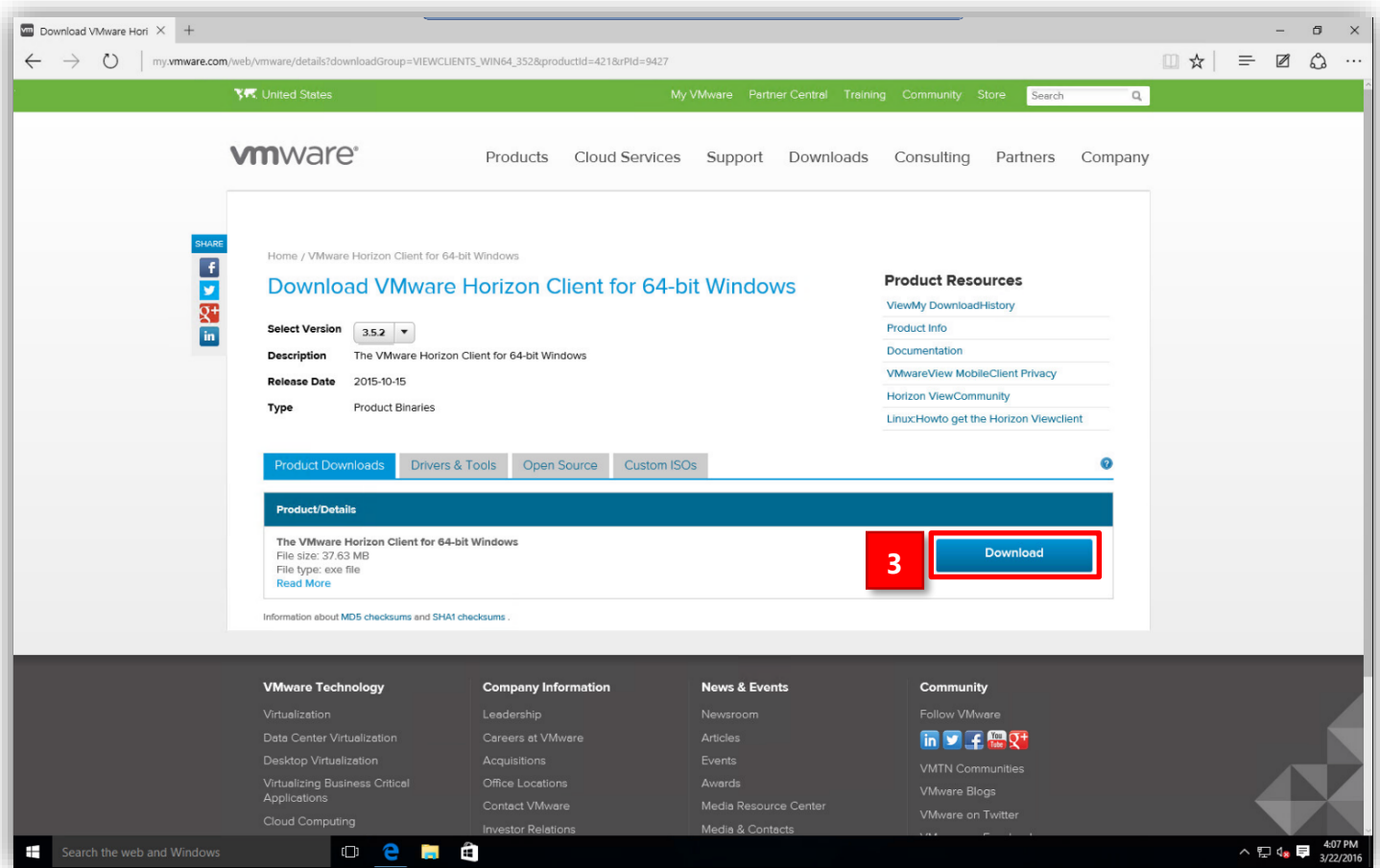
Phase 1 – Visit Inspira Health Network Horizon View website



access.ihn.org website

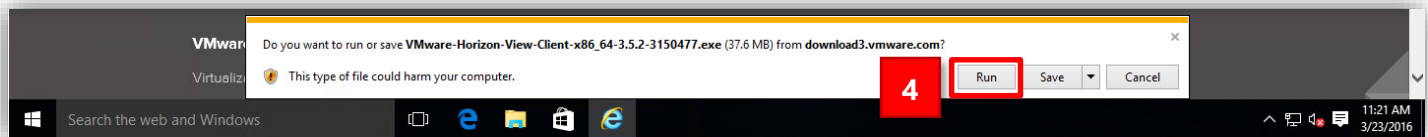
1. Please open up Internet Explorer and type in <https://access.ihn.org> within the address bar as shown above.
2. Once there, please click on the "Install VMware Horizon Client" button as highlighted above.

Phase 2 – Install VMware Horizon Client



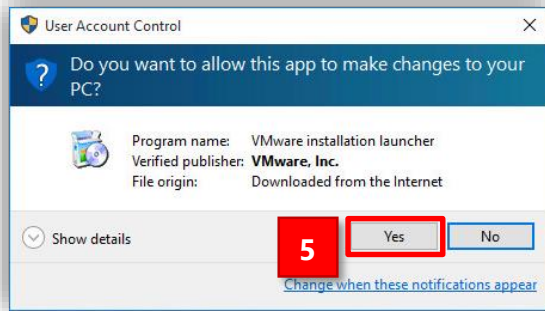
VMware client download [website](#)

3. Please click on the "Download" button as shown above

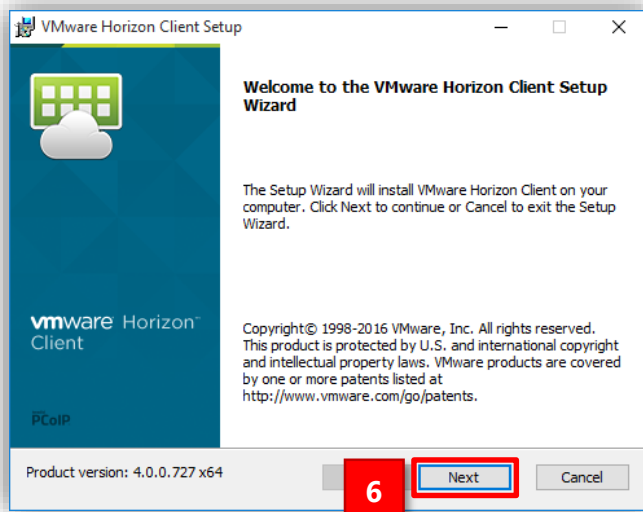


Launch [client install](#)

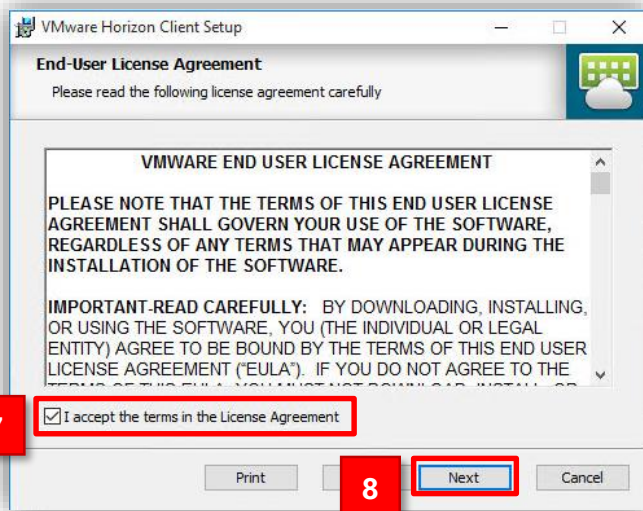
4. You should see a message at the bottom of your screen asking you if you would like to Save or Run the installer. Please click on the "Run" button.



5. If you receive a prompt asking if you would like the install to make changes to your PC please click on the "Yes" button as highlighted above.

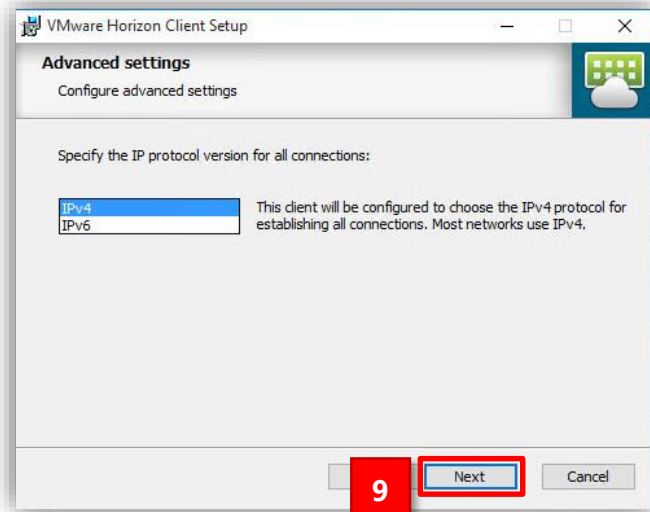


6. Once the VMware Horizon Client Setup launches, please click on the "Next" button as highlighted above. If you are prompted to update the Client because a previous version is installed, please choose to update the client.

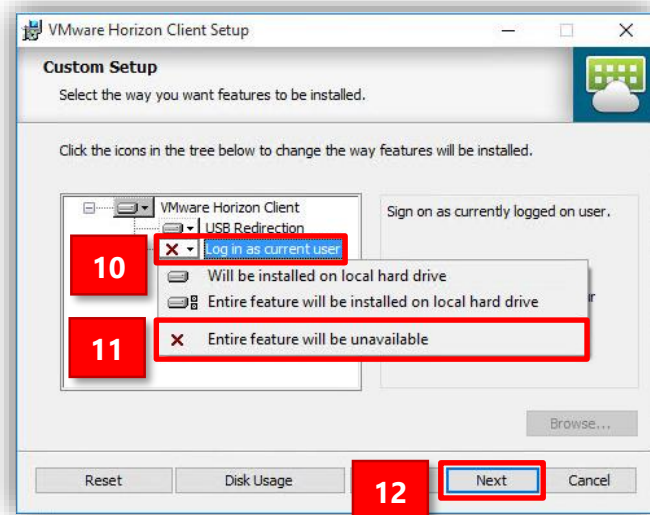


7. Please check off the "I accept the terms in the License Agreement" check box as highlighted above.

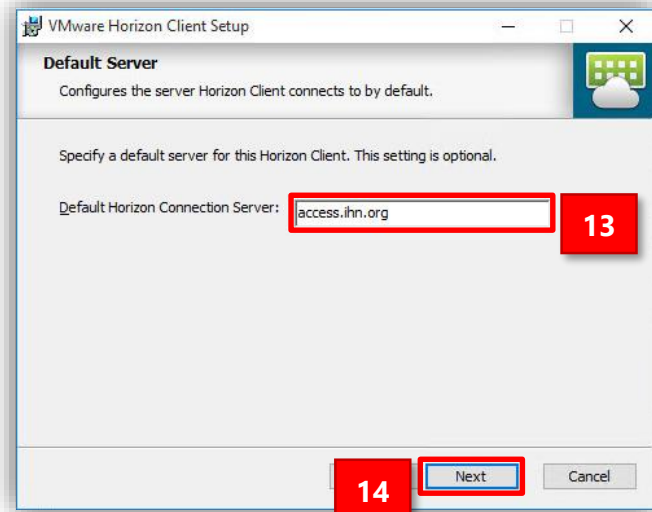
8. Please click on the "Next" button



9. Please click on the “Next” button

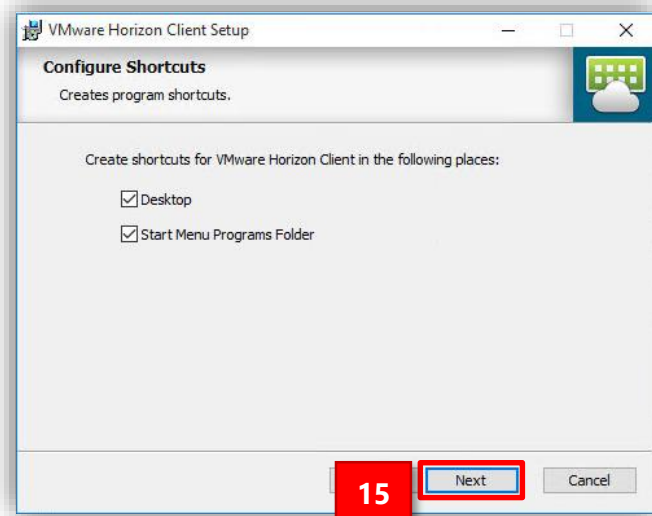


- 10. Please click on the “Log in as current user” option
- 11. Next click on the “Entire feature will be unavailable” menu option as shown above
- 12. Then click on the “Next” button

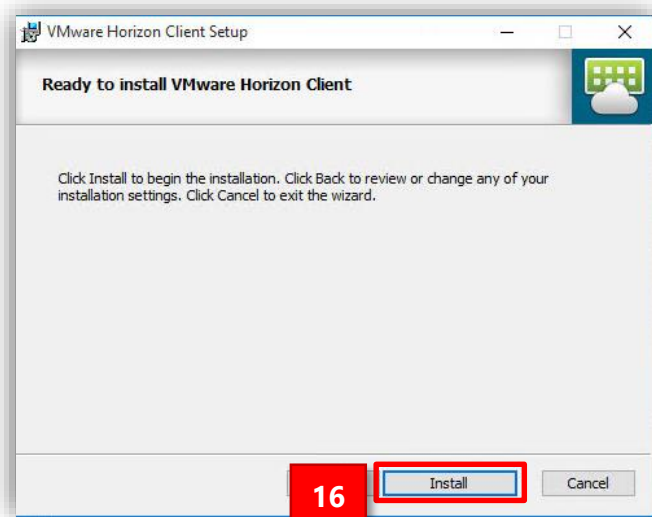


13. In the text box shown above, please type in "access.ihn.org"

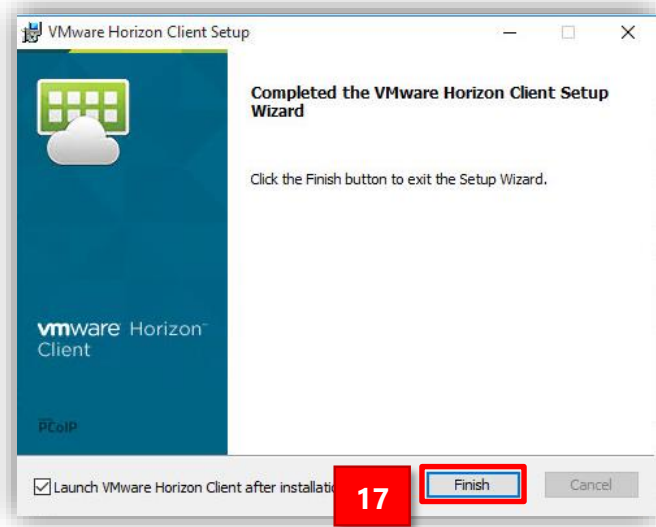
14. Then please click on the "Next" button



15. Please click on the "Next" button



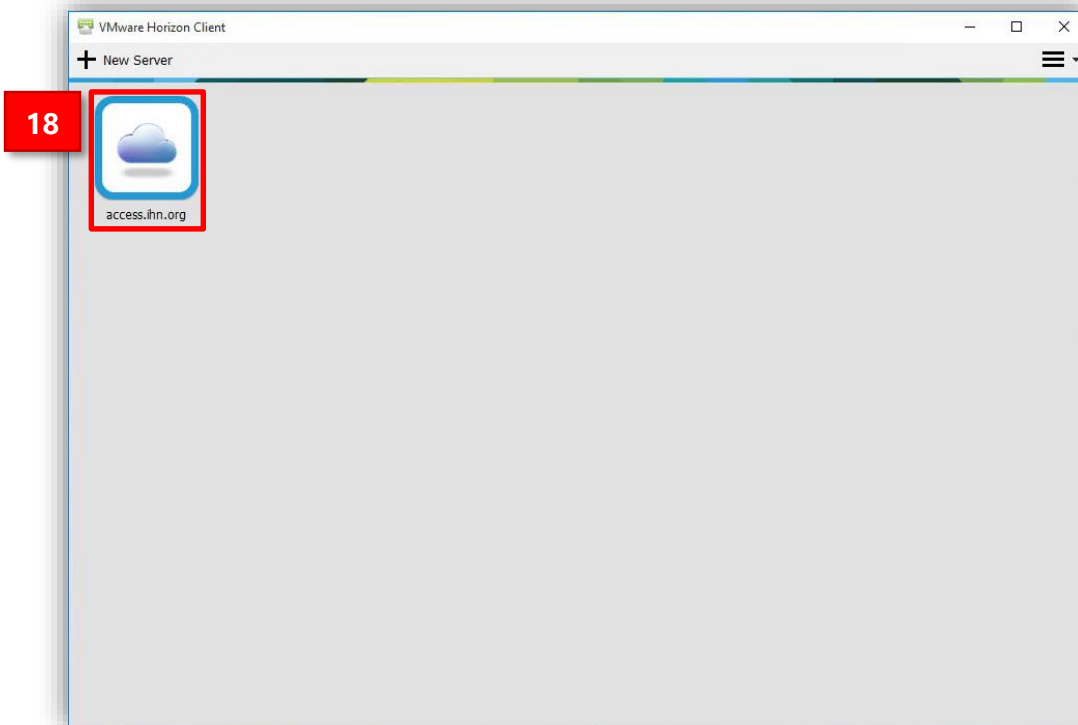
16. Please click on the "Install" button



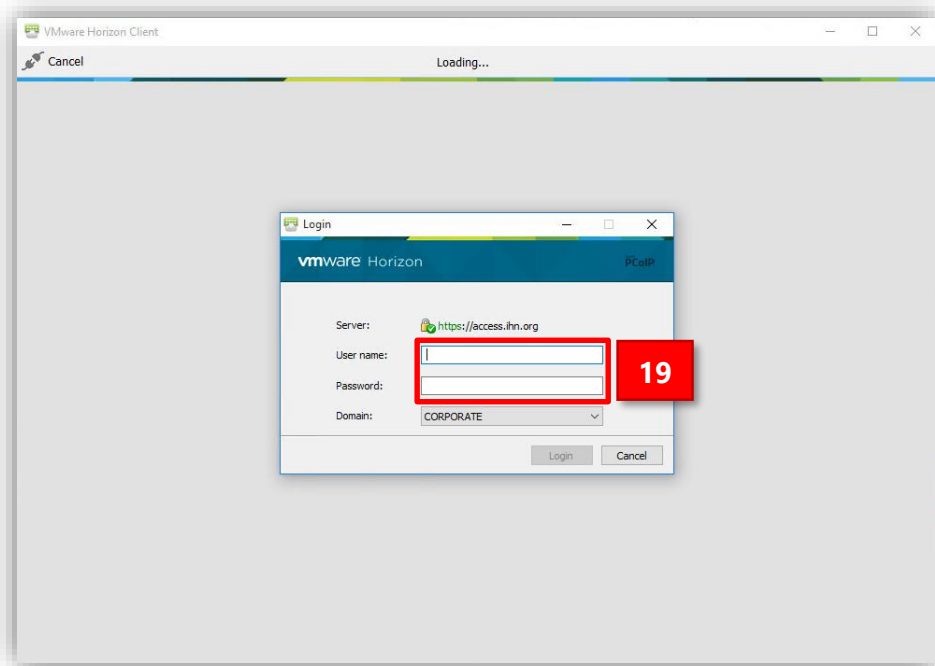
17. Please click on the "Finish" button



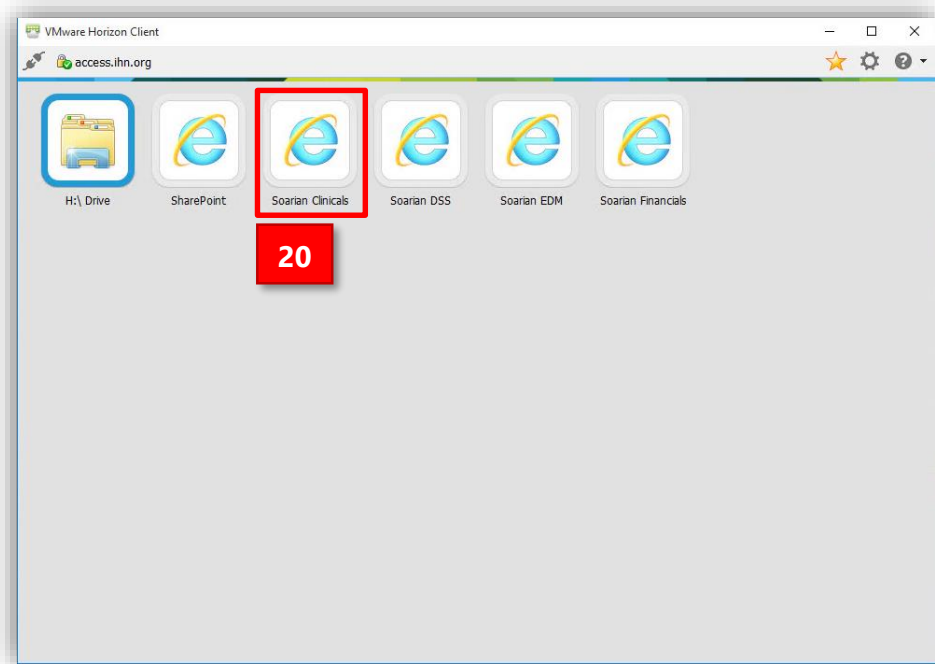
If the VMware Horizon Client does not load, please look for an icon as shown to the left on your computer desktop and double click on it to launch the client



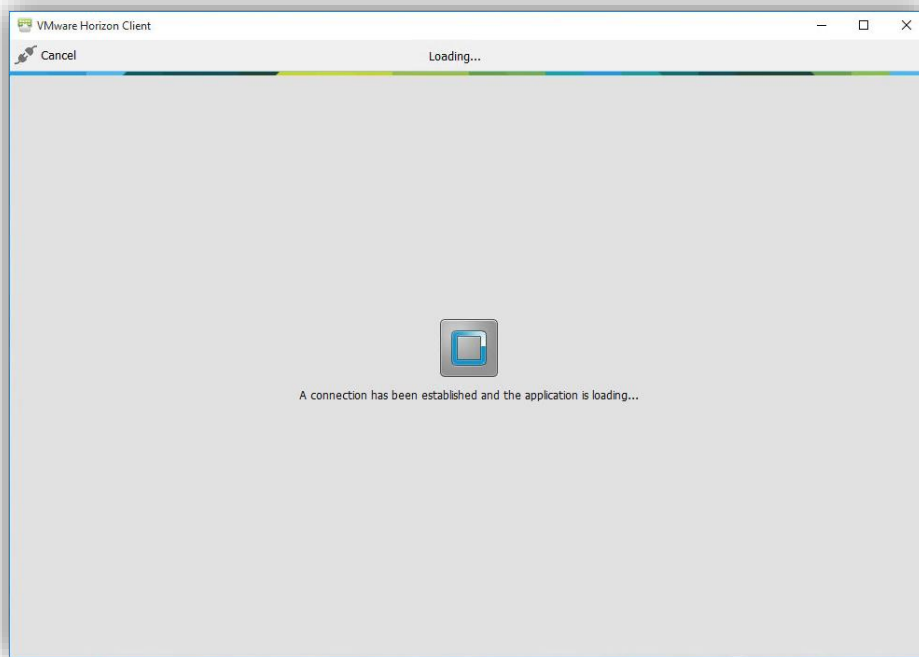
18. Double click on the cloud button labelled "access.ihn.org" to login into the VMware Horizon Client



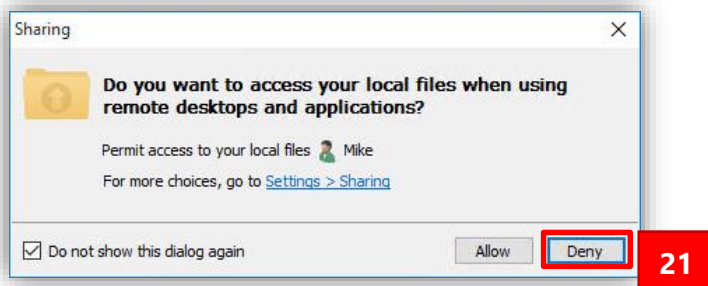
19. Type in your Inspira Health Network computer login credentials. These credentials are not your Soarian login credentials. Your username will either be Last Name First Initial (DoeJ) or First Name.Last name (John.Doe)



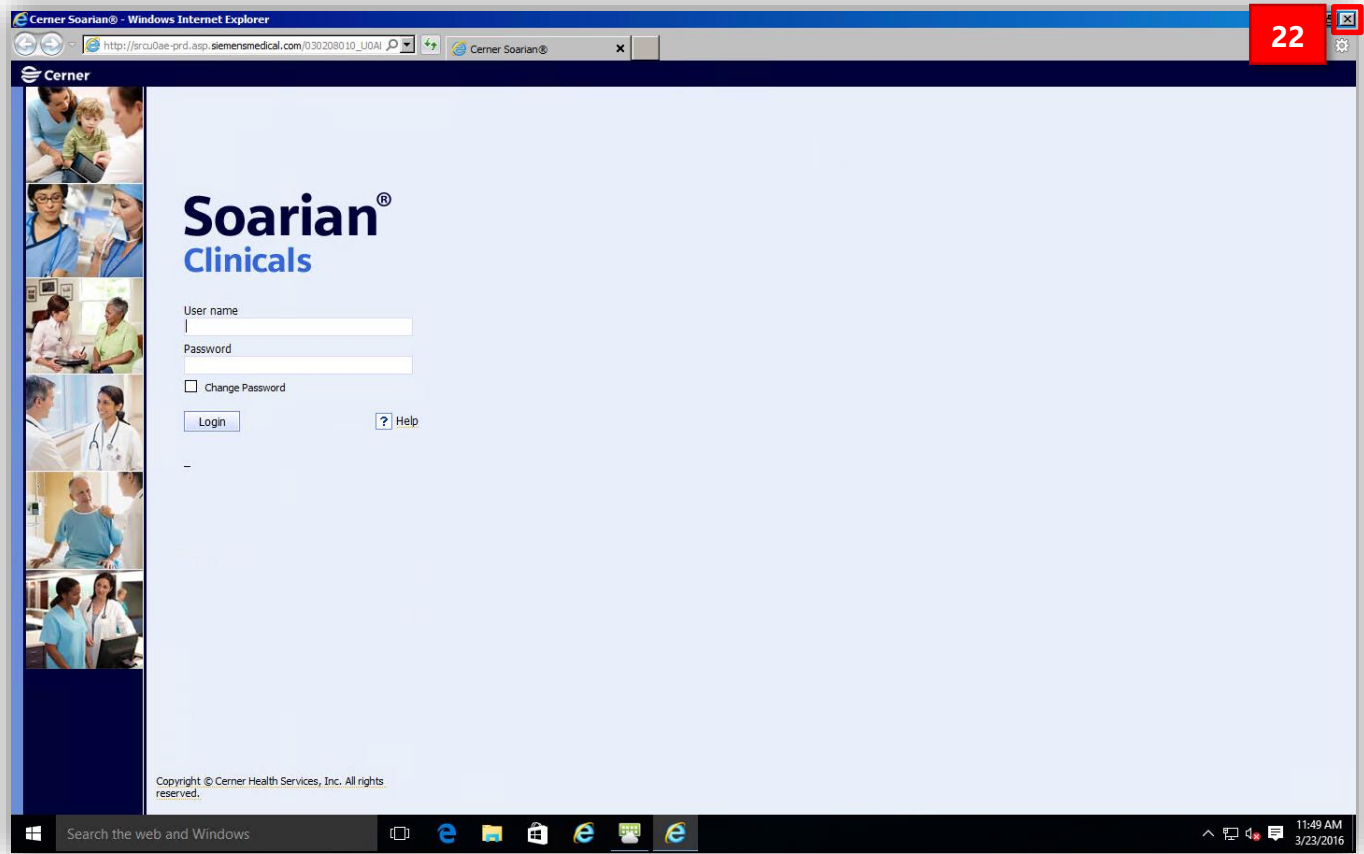
20. Once logged in successfully, double click on the desired application in order to launch it



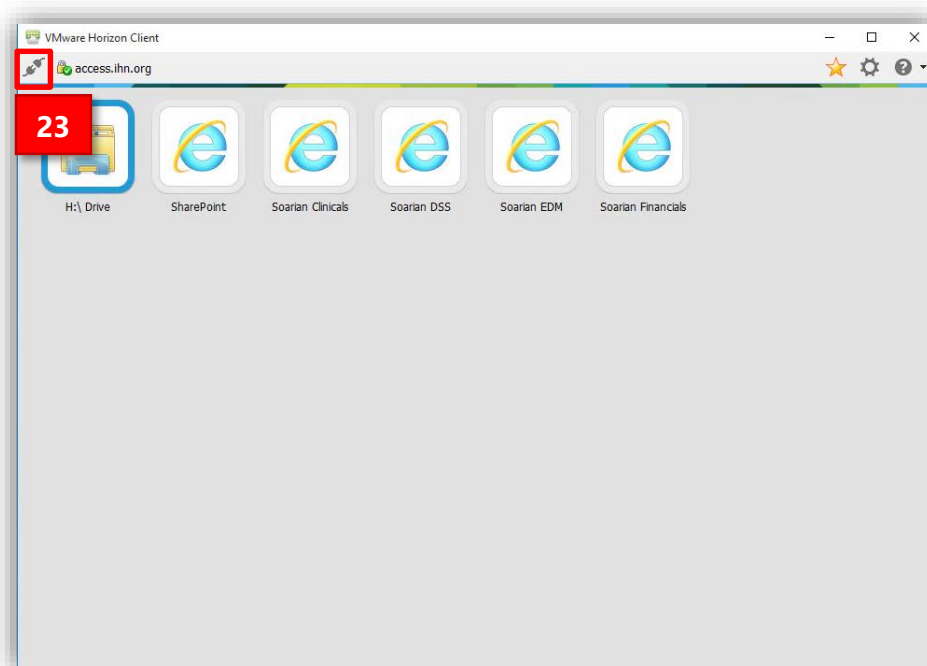
The speed of the application loading will depend upon your internet connection speed.



21. A dialog box will pop up asking you if you would like VMware Horizon View to have access to your PC. Please click on the "Deny" button as shown above.



22. Once the application loads, it will appear as if it is running on your computer as show above. To exit the application just click on the “X” button at the top right hand corner as shown above.




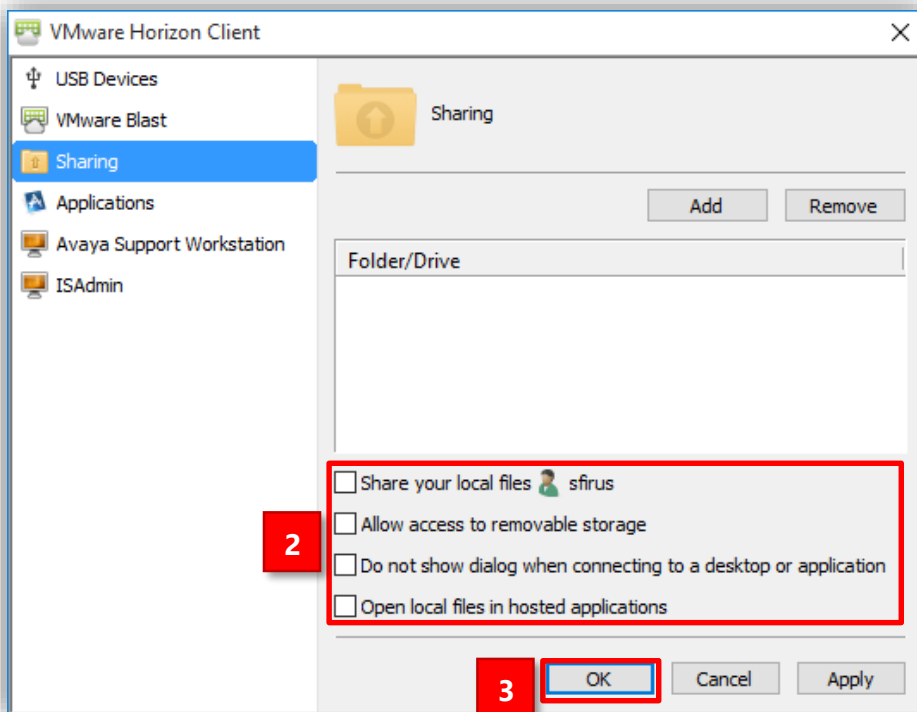
23. To end your session within VMware Horizon View, click on the plug icon at the top left of the console application as shown above and it will log you out.

Known Issues and Additional Troubleshooting

Sharing your Personal PC Issue



1. Please click on the cog  icon



2. Please uncheck all of the available check boxes as shown above
3. Then click on the "OK" button

Firewall Ports Required

In order to access VMware Horizon View, the following ports and IP addresses must be unblocked on your company firewall.

IP Addresses: **170.75.33.161, 170.75.33.162 and 170.75.33.163**

TCP\UDP Port: **80, 443, 4172, 8443**