

VOLTIMAG

The News Letter #03/05 -, March 18th 2005

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February has been encouraging in what regards pages views and recurrent users evolution.

Situation is more difficult in what regards weekly users with a figure slightly above 10,700 for the month.

Efforts should be maintained in all countries to continue developing recurrence. Specific action plans are undergoing in all countries.

Shareholders involvement generally improves; main issues remain catalogues and news updates.

This specific topic will be addressed at the next VMAC meeting in May.

Efforts to convince "A brands" manufacturers to join continue everywhere; continuing economic difficulties and lack of Internet motivation amongst industrials oberate enthusiasm. We will pursue our efforts anyway.

Bruno Hamon

France

Voltimum France Commercial Plan

With the launching of the "*Voltibureau*", a feature allowing the printing of technical sheets by installers in a personalised frame for the preparation of their DOE (end of job reports), we have settled a commercial plan to reach a great number of installers becoming new users. This tool has been developed after discussion and after request from the FFIE.

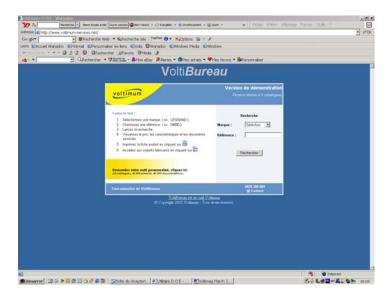
We will start next week some tests concerning the best way to sell it, via different messages and pricing approaches. All the tests will be done via Fax mailing and E-mailing. A model of the Voltibureau with a short selection of brands and products for the test and as an example is online at the address:

http://www.voltibureau.net

This specific tool is dedicated to professional who are in a hurry or who do not want to lose their time in quotation tasks or in building of Technical Datasheets for DOE after having done the electrical installation.

This will be a **very good asset** for Catalogue partners as it becomes a way to save time in daily administrative tasks. Our success could be that in the future, Installers will make their choice and select their products considering and keeping in mind that datasheet of products are present in the Voltibureau whether other ones is not present in the Voltibureau.

New Killer Applications: The Voltibureau Service.



After several meetings with Installers from the FFIE, we have developed a new tool which gives a direct answer (product datasheet) to an Installer request.

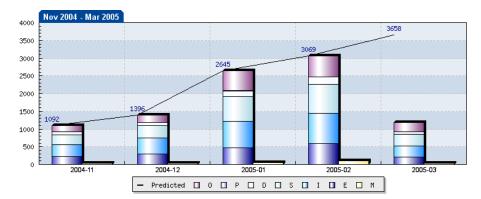
The implementation of this new "killer application" is very simple – very easy to use, very simple to implement – and takes part in our strategy to make the installer pay for Internet services.

The necessity to use it is particularly convenient in Quotation workshop or in DOE realisation (dossiers d'ouvrages exécutés).

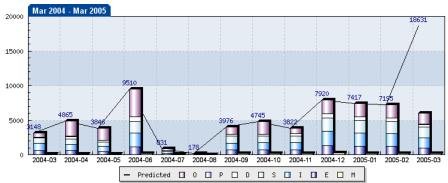
Themas Files and Newsletters

The new file "Maison Saine" is now online, and impacts brands such as Atlantic, Thermor, Nexans, Raychem...

We have in parallel close contacts with Vortice, Carrier, Viessmann, Unelvent and Aldes to join Voltimum on this Thema File.



We have a nice growth in terms of weekly users (close to our 4,000 target weekly users) thanks to our marketing plan and especially our good capacity to send interesting newsletters.



In parallel, we notice a nice growth in terms of recurrent users. All our work is now focused on catching the interest attention of our Installers and try to build for each of them a specific profile.

Then, we will create some community of users, and will send specific information dedicated to their personal interests.

New KPI Indicators

Voltimum France is now equipped with a new key indicator which helps us to track and see the impact of each information and the interest of each specific distinct visitors. This new tool let us the possibility to create some profile:

- installers interested in VMC
- installers interested in measure instrumentations
- ...

This will permit us to create some specific groups of users (classified by degree of interests) and will be a very good assets to create some new interests for potential partners to join Voltimum.

Presence of Voltimum at Distributors point of sales

We are at the present time managing to engage discussion with the Rexel Headquarter to re-enforce our partnership by implicating them much more in thema files.

We have had a constructive workshop with the board of Isnard and try to convince the managers of Rexel Group to communicate more on Voltimum and then be our local Speakers in their local Agencies

Posters, information of Voltimum Themas on each ticket and invoice for Installers, specific local seminar in point of sales are some of ideas we discuss with Isnard last month.

Italy

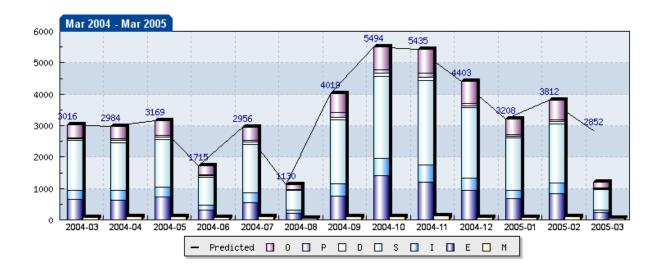
Registration and traffic result

We reached $\underline{\textbf{29,300 registered target users}}$, $\underline{\textbf{484,595 cumulated page views}}$ at the end of February.

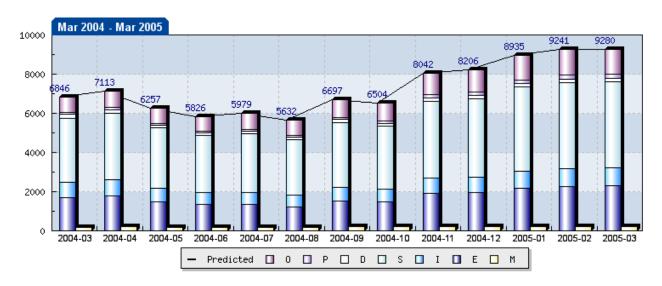
Our main figures:

Ø Subscribers	426
Ø Registered Target Users	29,300
Ø Newsletter database	26,646
Ø Page views target + anonymous	484,595
Ø Visits	26,191
Ø Unique Visitors	8,053
Ø Recurrent Users	3,812
Ø Loyal Users	9,241

Recurrent Visitors

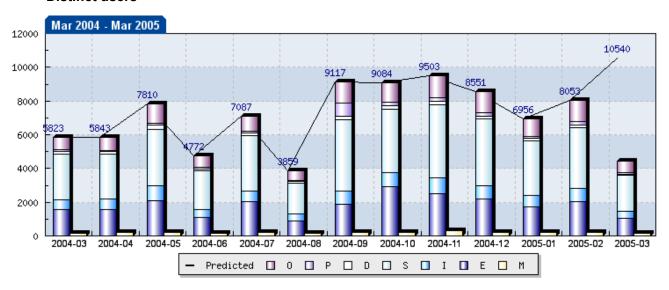


Loyal Visitors



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Distinct users



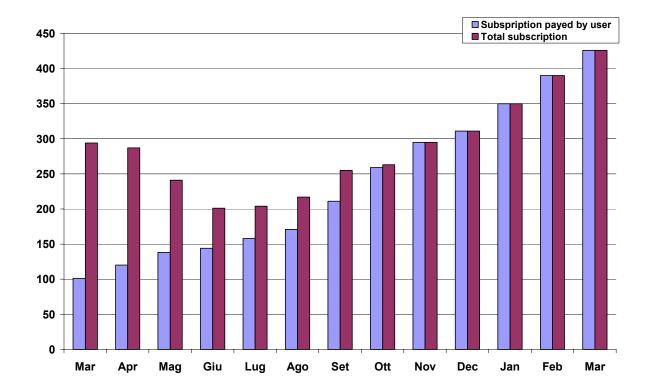
Marketing and Communication

News from 18th February 15th March:

- Subscriptions activities going very well: we promote Voltimum with 17% discount to best registered users
- 1 course on "lighting" organized together with Osram and Philips
- We have opened the service "on-line experts" to 1,000 specifiers for a week

Subscription activities

During February Voltimum registered **50 new subscriptions**.



March is expected to go on the right track. Up to the 15th we got **40** new subscribers thanks to a **special promotion** to our best registered users. They can buy Voltimum with 120€ (17% discount)

Here below the promotional e-mail:



Abbonati a Voltimum e entra in un mondo di servizi!

Gentile !*FIRST_NAME*! !*LAST_NAME*!,

ringraziandoti per l'interesse con cui ci hai seguito, siamo orgogliosi di offrirti l'abbonamento a Voltimum.it con il 17% di sconto sul prezzo di listino. L'offerta e' valida fino al 21 marzo 2005.

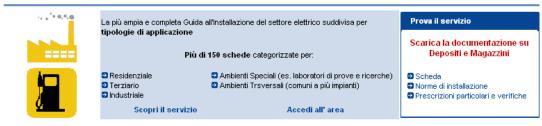


Abbonarsi a Voltimum è molto semplice:

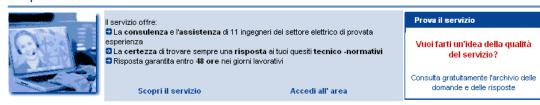
- · Clicca su "abbonati a Voltimum"
- Compila tutti i dati mancanti o non esatti
- Inserisci nel campo "codice sconto" del modulo di abbonamento il seguente codice: 05PRO120.
- Utilizza questo modulo di bonifico bancario oppure paga con carta di credito chiamando lo 02/44382001 dalle 9 alle 13 dal Lunedi' al Venerdi'

Con soli 120€+iva all'anno al posto di 144€, scopri cosa Voltimum ti mette a disposizione:

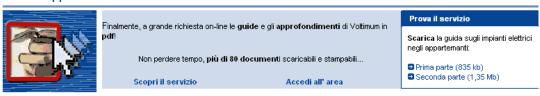
Guida all'installazione



L'esperto on-line



Guide e approfondimenti in Pdf



Allegati Tecnici



Assistenza on-line dei costruttori



On-line Expert open

From 7 to 11 march we have **opened** our on-line expert to **1,000 specifiers registered users** in order to promote this service.



Prova l'Esperto On-Line

07 MARZO 2005



Courses on "Lighting"

During such a period we have organized a training course on "Lighting" in Milan, fairly supported by Osram and Philips

For a price of 120€ we provided:

- 1 day course together with the relevant documentation
- 6 month free of charge subscription to voltimum.it
- 1 year free of charge subscription to "Il giornale dell'Installatore" magazine

These courses were a successful in terms of feed back from attendees.

E-mailing

Here below our e-mailing activities:

E-mailing	Data
Cabling 2005	22 February
Voltimum Quiz	24 February
VoltiTech	1 March
Dossier on Hotels	7 March
On-line Expert open to 1000 users	7 March
Voltimum Quiz	11 March
VoltiNews	14 March

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UK

Highlights of February & March 2005

- Country Committee Meeting 2nd Feb (100% attendance by founders, only Dimplex attended of five non-founders)
- Marketing Committee Meeting 7th Feb (8 of 13 companies attended (62% attendance) Absentees were: ABB, Eaton, Novar, MGE, Schneider
- Kick-off meeting with Kew Technik (tools and test instruments manufacturer)
- Manufacturer meeting with GDA Applied energy products
- Secured agreement for MF and B Hamon to meet in summer with Cooper Lighting & security at management meeting
- Last attempt to keep DeWalt on board meeting and offer of one final concerted action.
- Offers for membership currently being considered by Marshall Tufflex & Applied Energy Products
- Signed co-operation Agreements from AIEW and IBA the last two buying groups.
- Secured Agreement to jointly sponsor the NICEIC's 50th year centenary celebrations
- Attended Electrical Roadshow Sandown Regional trade fair.
- David Schofield gave Voltimum a great plug at the after dinner speech of the EDA dinner.

KPIs

New Registrations: 991 target registration (1,020 registrations incl Manuf)

Now 27,000 in total)

Newsletter circulation: 17,000

Opt out at Registration: 20 in total (ie less than 2% - very pleasing)

Page Views: 156,322 considerably lower than January but well ahead of target

148,000

Feb was a short month and our Bulletin topic was not as 'hot' as

January's on Part P.

Logins: 13,415
Page views per login: 11.65
Distinct Visitors: 4157
Recurrent Visitors: 2121
Weekly Users: 407

In general we are pleased with the continued high rate of registration, the significant drop in Opt-out at registration and the page views per login.

Our area of weakness continues to be recurrent use and weekly users and we are working on functions to encourage these as it appears that the newsletters alone are not enough.

- We have been working to improve and simplify the BOM process and will be pushing this hard over the next few months
- We are waiting in line for delivery of the 'toolbar' function by Voltimum Geneva which has had such a marked impact in France
- We have plans to improve the Forum and hope to work with Voltimum GVA on this
- We are almost ready to implement the improved technical expert question area based on the French and German models.
- We are simplifying our home page to concentrate on the most important areas of the portal: Catalogue, Expert Advice, News, Hot Topics and CPD.

All manufacturers will be pleased to learn that from 17th March they will only have to add news to Voltimum once and will not have to repeat the exercise for the Edmundson site as they have had to do for over a year. Thank you for bearing with us for so long. All those responsible for loading news will be notified of this excellent time-saving development by email.

Activities with Manufacturers

We had our kick-off meetings with Kew Technik towards end of February in which they were trained on how to create and add news to the site and how to structure and build catalogue.



Richard Penney, Managing Director of Kew Technik (tools), Socket and See & Major Tech (test instruments)

Meeting with De Walt who cannot get their act together across Europe to supply content for the site. Likely they will not continue a European partnership contract. However, they may opt for a presence in only some countries. Trying to do one concerted action in March for all countries as a last attempt before they pull out.

Meeting with Applied Energy Products (important player in the Heating and Ventilation sector). They are still very keen but find price a bit steep. Formal letter of offer sent.

Offers on the table with Thorn Lighting (European Level) and Marshall Tufflex.

Offers on the table for European promotional partnership with BASEC.

We will have Kick-off meetings with Vent-Axia, Adaptaflex and Kopex on 23rd March.

Wholesalers

Received signed co-operation agreements from AIEW (52 outlets) & IBA (70 outlets) the two smallest wholesaler buying groups. We will load their branches into our wholesaler directory before end March. Each branch will receive a 'Welcome to Voltimum' email explaining the benefits of membership. We are trying to push the VoltiLINK and an RSS newsfeed feature as used very successfully in Sweden on www.storel.se.

We are also carrying out a clean up of our wholesaler database to ensure that when we push the BOM process there are no database errors.

We did a joint action with ABB in an Edmundson branch on 17th March. (photos)



Electrical Roadshow - Sandown

On Tuesday 8th March, Voltimum attended a regional trade fair organized by the Builder Group (Part of CMP media). This event is very heavily supported by tools, test instruments and security and industry bodies such as ELECSA and BSI both promoting their Part P compliance schemes.





Entries for EEIBA competition for March.

Thanks to James Prebble of Osram and Oliver Drackford of Pirelli who helped out on the Voltimum stand.

This was a good opportunity to meet registered users and get feedback on our newsletter and on the site and to get new registrations from the contractor targets.

EDA Dinner

Voltimum was invited to attend the EDA annual dinner as a guest of the EDA on 10th March 2005. there were 450 people from the leading manufacturers, wholesalers and industry bodies present.

Voltimum would like to like to say a special thank you to David Schofield, Managing Director of OSRAM UK, who was invited to make the after-dinner speech by the EDA. David gave Voltimum a wonderful 'plug' in his speech urging the industry leaders to get behind the initiative.

Newsletters

In February our VoltiBULLETIN was on the subject of LEDs In March our VoltiBULLETIN was on Harmonics and was CPD accredited.

Other

Penyamin Beduoglu, our stagier of one year, left at end February. We have interviewed and found a very promising part-time Marketing Assistant who will hopefully start on 4th April.

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Germany

Portal

Completely reworked trainings & seminars area – the largest offer in the market

Since 2004 Voltimum is partner of ELKOnet – a joint initiative of leading occupational training centres. One major goal of the initiative has been to create a common seminars database to offer the complete range of training not only regionally but all over Germany. Part of the partnership agreement is to publish those trainings also on Voltimum. The database has now been connected via an XML interface with a daily replication of contents. The voltimum "events" format has been adapted to more sophisticated (wider) ELKOnet database format.

I this course Voltimum completely reworked the seminars area and the way the entries are published. Voltimum from now on offers the widest selection of trainings' offers in the market – the area no is one of the key elements of our content in the future.





VoltiSPOT: new topic

New VoltiSPOT mini site for February: "Das sichere Haus" (Home Security).



Included in the actual VoltiSPOT has been a highly sophisticated online game designed and realized only by the Voltimum team.



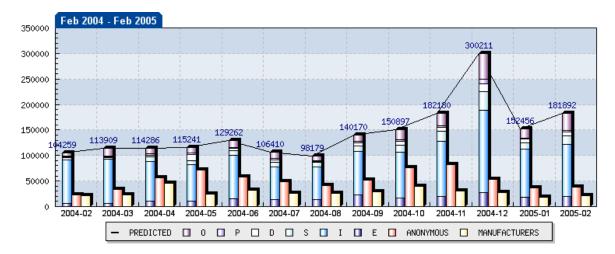


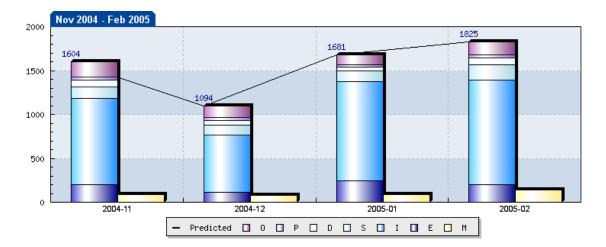


The game leads users through 4 different game levels – the user has the challenge to break into the heavily protected "VoltiVILLA". Only one distinct track lead to the treasure with the lottery prices. While choosing the wrong path the thief /user has to learn about the safety product, that has protected the house. The game has been the most successful (in terms of daily hits) of all online lotteries on Voltimum in Gemany so far.

Traffic

Traffic resumed on the high level of November 2004. Weekly users still weak, though slowly increasing.





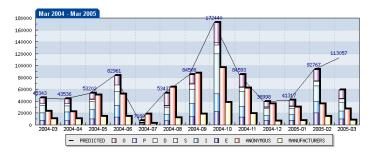
Sweden

Traffic



The Swedish working group celebrating us reaching an important goal

Voltimum has now passed an important goal in Sweden! After only two years, our newsletter passes the circulation of the magazine Elinstallatören. Elinstallatören, which has been around for decades has a circulation of 9 500 copies. Our last newsletter was sent out to 9 597 readers. This definitely puts us on the media map in the electric installation industry. No one can now hesitate to allocate marketing resources to take full advantage of this powerful media channel.



The traffic has also recovered after the Christmas dip.

Revenue sources

Banners

We have a new banner partner in Sweden. The software company Cadcom makes software for specifiers in the electric installation industry. Since Voltimum have a very high penetration in the Swedish specifier population, banner advertising in Voltimum is a cost effective way for them to reach their target audience.



Human resource service

We also have a new HR partner in Sweden. The installer Browik now uses our recruitment adverts to find new talents. This service has the potential to be really profitable in the future, since the installers are predicted to have a hard time to find skilled staff in a couple of years.

News agency service

We are proud to announce that Voltimum Sweden now have sold our very good news agency service to Sonepar. Our industry news are displayed on their front page and also in a special news section. This is a fantastic opportunity for our partners to build strengthen their brands by producing lots of industry news, like success stories etc. The deal also gives Voltimum some nice revenue.



Swedish Sonepar website

Marketing

Leaf letter

Philips put a leaf letter about the newsletter in their new price list. On the front side we displayed a sample newsletter and on the backside there was a registration form for faxing back and information about how to register online.



PR

We have distributed a press release about our increased cooperation with Sonepar to the industry media. We also placed a new article written by our new expert panel for safety and standards in the magazine Elektrikern.

Elfack fair

The preparations for the important Elfack fair take a lot of our attention right now. We get a fantastic support from our partners, so we are confident that this fair will be the same demonstration of power as the last fair. We also have a good plan for registrations and gold membership sales.

Newsletters

We sent tree newsletters in February and we will send three in March. The last newsletter in March will be a theme newsletter about intelligent buildings. Our partners will all produce some really valuable content on the theme so we hope to get a nice effect on the traffic.

Meetings

We had a working group meeting where we presented the marketing plan and the content calendar for 2005. The fact that our newsletter VoltiNEWS now has a higher circulation than the magazine Elinstallatören will make it easier for our partner to give priority to the work that it takes to take place on the arena Voltimum. The content calendar is a valuable tool to help our partners marketing staff to find creative ways to display their brands to our important audience.

Spain

Results. February 05

We had total qualified pages views January 05' Voltimum Spain: **383,325** pages (without counting pages viewed by anonymous neither manufacturers) counting anonymous: **525,839** pages.

Number of New Registrations by Month

New registrations per month in February 05': 823 (Target group) Total no of registered users: 25,684 (target group)

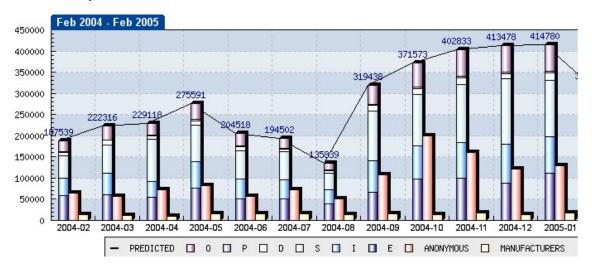
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Number of Recurrent and loyal users by Month

Total recurrent users February 05' Voltimum Spain: 9,132 (targeted users) Loyal users: 14,478 (targeted users)

Number of Subscribers

We have today 260 subscribers.



Marketing & Communication

Main Marketing Actions:

- > Article in Pirelli Club magazine.
- Article about our New Services in Distrelec. News release about Voltimum and about the Geneva meeting.
- > Article published in top construction (Arte y Cemento) magazine with no cost.
- Installers Federation of Valencia (Aselec) sent info about Subscriptions discounts in Voltimum
- TeleMKT promoting Yellow Pages, subscriptions, and seminars

Content

Voltilink. Adibank

ADIME (Spanish Wholesalers Association) is creating a catalogue through his global tariff called Adibank. Today only 2 brands have product information on Adibank.

We are dealing with ADIME to provide them with Voltilink.

We are still in first steps of negotiation where we are setting the frame of negotiation.

Project Installation Report

We made an agreement with OTILEC with 3 possibilities:

- 1. Sell together projects Installation
- 2. Sell their CD on line through Voltimum
- 3. Build together new on line software to produce Projects Installation

In all actions we get 50% of sales as wholesalers with exclusivity in Spain.

Seminars REBT 05'

75 professionals in Sevilla attended our Seminars about REBT in March.

We have launched new seminars in the beginning of January. The program until April is:

Inscripción	Inscripción online En	viar a un amigo	Temario	
Barcelona	Madrid	38	Sevilla	
REBT Locales Pública	REBT Locales Pública	□ REBT	REBT Locales Pública	
Concurrencia	Concurrencia	Concur	Concurrencia	
Febrero (15:30 - 20:00)	9 Febrero (15:30 - 20:00)	15 Marz	15 Marzo (15:30 - 20:00)	
REBT en Garajes	REBT en Industrias	□ REBT	REBT en Industrias	
7 Febrero (9:00 - 13:30)	10 Febrero (9:00-13:30/15:3	30-20:00) 16 Marzi	16 Marzo (9:00-13:30/15:30-20:00)	
- 100 EA	11 Febrero (9:00 - 13:30)	17 Marz	0 (9:00 - 13:30)	
REBT en Industrias				
7 Febrero (15:30 - 20:00)	REBT en Garajes	□ REBT	REBT en Garajes	
18 Febrero (9:00 - 20:00)	11 Febrero (15:30 - 20:00)	17 Marz	17 Marzo (15:30 - 20:00)	
Edificio EADA Aragón, 204	Centro Empresarial El Leganitos, 15-17		otel Al-Andalus Palace venida de la Palmera, s/n	
Bilbao	Valencia	Sa	ntiago de Compostela	
REBT Locales Pública	REBT Locales Pública	○ REBT	en Industrias	
Concurrencia	Concurrencia	27 Abril ((9:00-13:30/15:30-20:00)	
6 Abril (15:30 - 20:00)	12 Abril (15:30 - 20:00)	28 Abril I	(9:00 - 13:30)	
REBT en Industrias	© REBT en Industrias	□ REBT	en Garajes	
7 Abril (9:00-13:30/15:30-20:00)	13 Abril (9:00-13:30/15:30-2	20:00) 28 Abril ((15:30 - 20:00)	
8 Abril (9:00 - 13:30)	14 Abril (9:00 - 13:30)			
DEPT on Consider	ODERT on Casaina	□ REBT	Locales Pública	
REBT en Garajes	REBT en Garajes	Concur	rencia	
8 Abril (15:30 - 20:00)	14 Abril (15:30 - 20:00)	29 Abril ((9:00 - 13:30)	
Hotel Barceló Nervión	ADEIT	Centro	Empresarial Compostela	
Paseo del Campo de Volantín, 11			nando III "el Santo", 32 bajo	

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