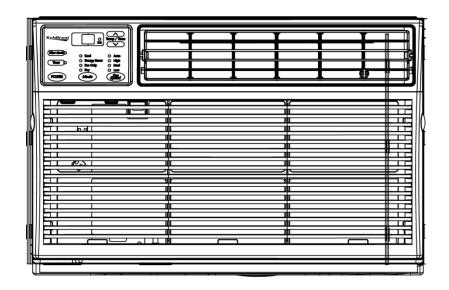


Window Air Conditioner



WAC6002WCO

Owner's Manual

For more information on other great Koldfront products on the web, go to https://www.koldfront.com

Important Safety Information





Warning: The water produced by the window AC is not potable or suitable for drinking. **Do not** drink the water drained from the unit as it contains contaminates and could make you sick.

Improper handling can cause serious damage to the appliance and/or to the user. Please read the following safety information.

Electrical Safety

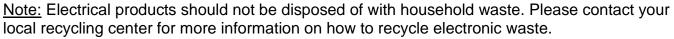
- Make sure your hands are dry and not wet before operating the unit.
- Do not wet the front housing or control panel.
- Do not directly spray water on this Air Conditioner.
- Do not pull the unit by the cord.
- Always turn the unit off and unplug it from the socket when cleaning.
- Unplug the unit if it is not going to be used for a long period of time.
- Do not operate the unit with a damaged or loose plug and/or socket.
- Use only the correct power supply with appropriate amperage.
- If the power cord is damaged, it must be replaced by the manufacturer, a service agent, or qualified technician.
- Do not turn the unit off or on by inserting or pulling the power plug.
- Do not modify the power cord length or share the outlet with another appliance.
- Do not use this unit with an extension cord and/or adapter plug.
- Do not use this unit near flammable gases/combustibles or in close proximity to heating appliances.
- During operation do not remove any part of the outside casing.

∠!\ General Safety

- Do not let people or pets sit or set an object directly in front of air flow.
- If a strange sound, smell, or smoke comes from the unit, turn it off and review the troubleshooting page of this manual.
- Stop operation and unplug unit in the event of a severe storm.
- To ensure proper air flow and intake, make sure the air vents are not obstructed.
- See instructions for cleaning air filters and how often cleaning should occur.
- Do not use strong detergents when cleaning.
- Children should be supervised when operating this unit.
- Do not allow children to play with the controls or drop any objects into the air outlets or vents.
- Do not place objects or let any person sit on top of the unit.
- Route the power cord carefully to avoid a tripping hazard.
- This unit is intended for domestic home use only. Do not use the window air conditioner for commercial or industrial use. Any other use may invalidate the warranty.
- Use caution when unpacking and installing the unit as there may be some sharp edges.

Operation of Safety Plug



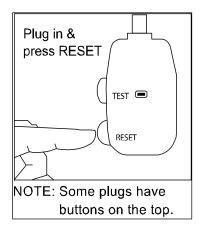




Your window air conditioner is supplied with a Leakage-Current Detection and Interruption (LCDI) safety plug. This device provides protection to reduce the risk of fire due to arcing faults in the power supply cord. Before using your window air conditioner, follow the instructions below to ensure that the LCDI plug is working properly:

- 1. Plug the power cord into a grounded outlet.
- 2. Press the TEST button on the LCDI plug. This should trip the plug and cut the power to the air conditioner. If the plug does not trip and you are able to turn on the unit, please contact Koldfront support.

DO NOT USE YOUR WINDOW AIR CONDITIONER IF THE TEST FAILS.



3. Press the RESET button to start using your air conditioner.



- Always make sure the "Reset" button is pushed in for proper operation.
- The power supply cord with LCDI plug must be replaced if it fails to reset.
- Do not use the TEST and RESET buttons as an ON/OFF switch.

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Introduction

Thank you for purchasing this Koldfront window air conditioner. We hope that this purchase will be the beginning of a lasting and rewarding relationship between you and Koldfront. We will provide the customer support and exemplary products necessary to nurture that relationship.

This manual contains important information regarding the proper installation, use and maintenance of your window air conditioner. Following this manual will ensure that your product will work at its peak performance, efficiency, and safety.

<u>Please save the original product packaging in case you need to safely transport your window air conditioner.</u>

For Your Records:

Please write down the model number and serial number below for future reference. Both numbers are located on the ratings label on the back of your unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase, and is also needed for service under your warranty.

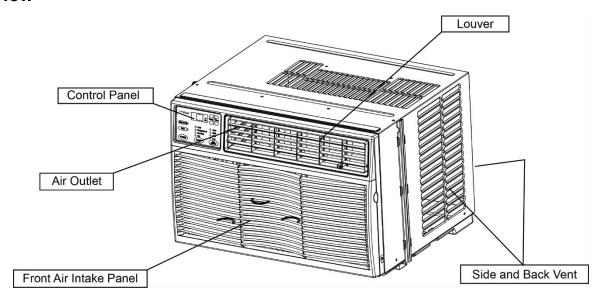
Model Number:	
Serial Number:	
Date of Purchase:	

For a more efficient experience, please do the following before contacting customer service:

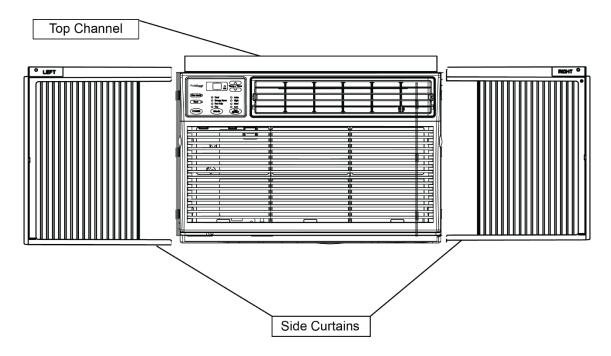
- If you received a damaged product, immediately contact the dealer that sold you the product.
- Read and follow this instruction manual carefully to help you install, use and maintain your window air conditioner.
- Read the troubleshooting section of this manual as it will help you diagnose and solve common issues.
- Visit us on the web at https://www.koldfront.com for product guides, additional troubleshooting resources and up-to-date information. If you need service, our friendly customer service representatives are available via email at service@koldfront.com.

Parts Identification

Side View



Front View



Preparations for Installation

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<u>NOTE</u>: You may need to contact your electrician if your room's circuit is not able to power your unit.

NOTE: To avoid risk of injury and/or product/property damage, please take the following precautions:

- Two or more people are needed to properly handle and install.
- Use proper lifting and carrying techniques.
- Before installation, make sure to inspect the window and sill to ensure they are able to handle the weight and size of this unit.
- Wearing protective gloves will help to avoid injury from sharp edges.

Before you begin, make sure you have all the parts necessary for installation.

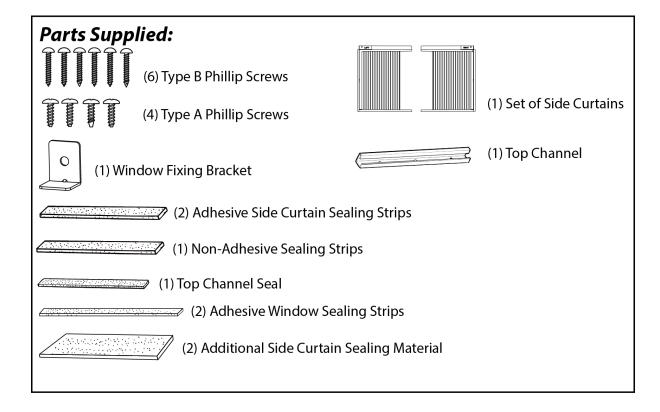
If you have multiple windows, choose one that is near an electrical outlet that will be able to provide sufficient power to your unit. See the power requirements listed on the product label printed on the side or the back of your window air conditioner.

The following measurements are required to properly install the air conditioner.

- Window Width: 22" to 36"
- Window Minimum Height: 13 ¼"

Tools Needed:

• Flat Screwdriver • Phillips Screwdriver • Tape Measure • Level • Scissors • Pencil



Window Installation Instructions



<u>NOTE</u>: When selecting the window into which you will install the air conditioner, make sure power the power supply cord is within 4 feet of a grounded 3-prong outlet.

Preparing the Unit for Window Installation

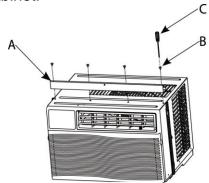
Attaching the Top Channel and Side Curtains

Make sure to attach the top channel and side curtains prior to installing the cabinet into the window.

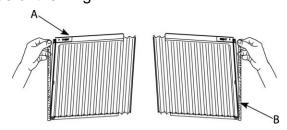
- 1. Locate the top channel, top channel seal, and 4 type A [shorter] screws.
- 2. Tear off the adhesive cover on the back of the adhesive seal, align it at the bottom edge of the top channel, and guide the seal along the bottom edge to fix it to the top channel.



- A. Top Channel B. Top Channel Seal
- 3. Place the top channel on top of the air conditioner cabinet, lining up the four holes in the top channel with the four holes on top of the cabinet.
- 4. Using the four supplied Type A screws, attach the top channel to the air conditioner cabinet.

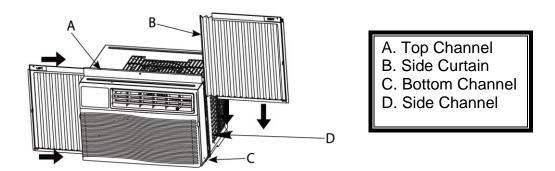


- A. Top Channel
 B. Type A Screw
 C. Phillips-Head
 Screwdriver
- 5. To attach the side curtains to the air conditioner, start by sticking one of the adhesive side curtain sealing strips on the left side of the "Left" side curtain and one strip on the right side of the "Right" side curtain.



A. Side CurtainB. Adhesive SideCurtain Sealing Strip

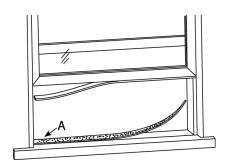
6. Expand the side curtain and install the "Left" and "Right" side curtains into their respective side channels.



7. Slide the upper and lower ends of the side curtains into the top and bottom channels.

Sealing the Window for Installation

Cut the adhesive window sealing strips into the proper length for your window. Tear off the
adhesive cover on the back of one of the strips and attach the sealing strip to the lower
part of the window frame. The other strip should be attached to the lower part of the
window sill.



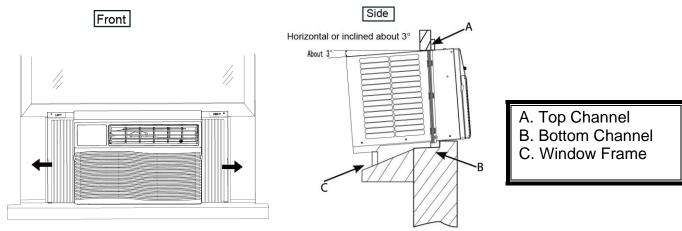
A. Adhesive Window Sealing Strip

Installing Air Conditioner into Window

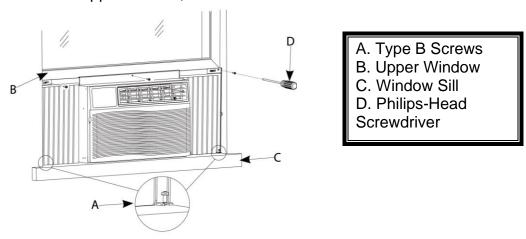
<u>NOTE:</u> When choosing your window make sure the power supply cord is within 4 feet of a grounded 3-prong outlet.

Follow the steps listed below to install the air conditioner into the window:

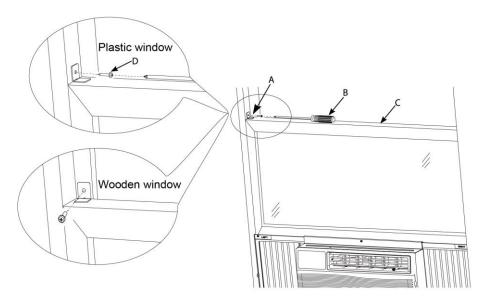
- 1. Using two (2) or more persons, safely lift the air conditioner into the windowsill:
 - Check that the bottom channel of the air conditioner cabinet is behind and against the back side of your window sill.
 - The air conditioner should be placed with the rear of the unit tilted back about 1 $\frac{1}{8}$ " to 1 $\frac{1}{2}$ " which will create a slight incline of \sim 3°.
 - Maintain a firm hold on the air conditioner and lower window sash to hold the cabinet in place.
 - Measure the distance of the right side and left and adjust the air conditioner's placement until it is centered in the window frame.



- Attach the side curtains to the window frame:
 - Extend the side curtains on both sides of the air conditioner, making sure to keep them vertical in relation to the window frame.
 - Using five (5) Type B screws, fix the side curtains and top channel to the window frame, behind the upper window, and window sill.



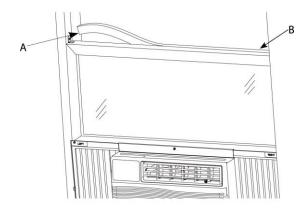
- 3. Install the window fixing bracket:
 - Using the one (1) remaining Type B screw, install the window fixing bracket to the window frame.
 - If installing the bracket into a wooden window, the fixing bracket should be attached to the back of the window frame.
 - If installing the bracket into a plastic or vinyl window, the fixing bracket should be attached to the side of the window frame.



- A. Window Fixing Bracket
- B. Philips-Head Screwdriver
- C. Upper Window
- D. Type B Screw

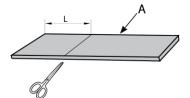
Completing Installation

- 1. Cut one non-adhesive window sealing strip into a length equal to the width of the window.
- 2. Once the strip has been cut to the proper length insert it between the upper window and the glass. This will help prevent moisture from possibly entering the room.

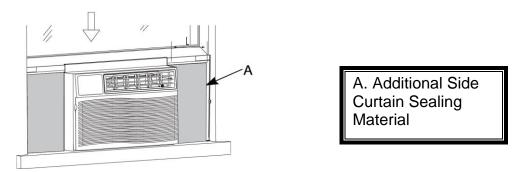


A. Non-Adhesive Window Sealing Strip B. Upper Window

3. Take the additional side curtain sealing material and cut two rectangular sections equal in width to the distance between the outer case of the air conditioner and the window frame.

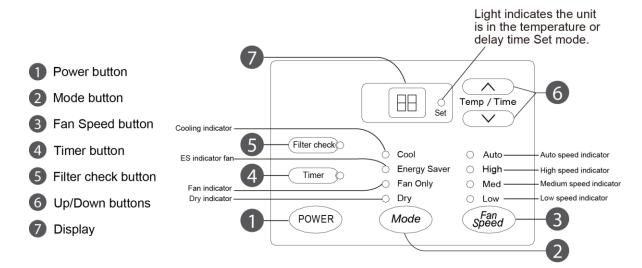


A. Additional Side Curtain Sealing Material 4. Once the sections of side curtain sealing material have been cut, place one on either side of the air conditioner covering the side curtain. The extra material on top of the sections can be tucked into the upper window to keep them in place.



- 5. Plug into a grounded 3-prong outlet.
- 6. Press "Reset" on the power cord supply.
- 7. Press the on/off button to power on the unit. Read the *Control Panel Operations* section for proper use.

Control Panel Operations



Using the Control Panel

To Turn the Unit On:

Press the Power button.

Note: The Energy Saver feature will automatically turn on in "Cool," "Dry," and "Auto" modes.

To Change Temperature:

Press or hold either Up or Down button until desired temperature is seen on the digital display. This temperature will be automatically maintained anywhere between 61°F (16°C) and 86°F (30°C).

To Adjust Fan Speeds:

To select the speed of the fan, press the Fan Speed button which cycles through four (4) steps: Auto, Low, Medium, and High. Each time the button is pressed the fan speed mode is shifted to the next speed option.

<u>/!\</u>
<u>Note</u>: While in "Dry" mode, the fan speed is automatically set to Low and cannot be adjusted.

To Select Operating Mode:

To choose the operating mode, press the "Mode" button. Each time you press the button a mode is selected in a sequence that cycles from Auto -> Cool -> Energy Saver -> Fan Only -> Dry. The indicator light beside the mode button will be illuminated and remain on once the mode is selected.

To Operate in Auto Mode:

- When you set the unit to "Auto" mode the unit will automatically select cooling or fan only operation: Whichever will reach and maintain the default cooling temperature setting of 66°F.
- When the ambient room temperature is above 66°F, the unit will turn on the compressor to begin cooling. Once this temperature is achieved, the unit will then switch to fan only mode in order to maintain this temperate. This process will repeat, as necessary.
- In this mode, the set temperature cannot be adjusted. It will start automatically at a speed calibrated to the actual room temperature.



- The unit does not constantly take temperature readings. The unit will take a temperature reading periodically while operating in AUTO mode, or immediately upon adjustment of the desired set temperature.
- When operating in AUTO MODE the unit may not switch between Cool and Fan Mode at the exact moment when a temperature change has occurred.
- Room temperature may be different than the temperature sensed in front of the air conditioner.

To Operate in Cool Mode:

- When the unit is set to "Cool" mode it will cool the room to maintain the desired set temperature.
- When the desired temperature has been reached, the unit will automatically maintain the temperature.
- Press the Up and Down buttons to adjust the desired temperature and press the Fan Speed button to adjust the fan speed.

To Operate in Energy Saver Mode:

- In this mode, the air conditioner will attempt to save energy by cooling less frequently while still trying to maintain the desired set temperature.
- The Fan Speed can still be adjusted.

To Operate in Fan Only Mode:

- Use this function only when cooling is not desired, such as for room circulation or to exhaust air. You can choose any speed you prefer, though the "Auto" fan speed is not an available option.
- In Fan Only mode, you cannot adjust the set temperature.

To Operate in Dry Mode:

- In this mode, the air conditioner will operate as a dehumidifier. Because the conditioned space is closed or sealed, some degree of cooling will continue to occur.
- The air conditioner runs at the Low fan speed, which cannot be adjusted.

To Use Timer (Auto Start/Stop) Feature:

- To initiate the Auto Start program, press the Timer button when the unit is **off**.
- To initiate the Auto Stop program, press the Timer button when the unit is **on**.
- Press or hold the Up or Down button to change the Auto Time by ½ hour increments up to 10 hours, and then one (1) hour increments up to 24 hours.
- The selected time will register in five (5) seconds and the system will automatically revert back to display the previous temperature setting or room temperature when the unit is on.

/!\
Note: When the unit is powered off, there is no display.

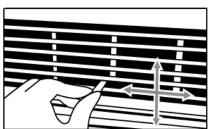
Filter Check Feature:

• This feature is a reminder to clean the Air Filter for more efficient operation. The LED light will illuminate after 250 hours of operation. To reset after cleaning the filter, press the Filter Check button and the indicator light will turn off.

Digital Display:

- Displays the set temperature in degrees Celsius or Fahrenheit while in most modes. However, while in Fan Only mode, it shows the ambient room temperature.
- For directions to change the display from "F" to "C" please see the **Additional Remote Functions** section.

Air Directional Louvers:



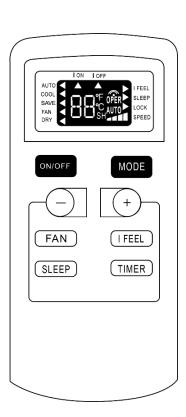
The 4-way air directional louvers allow you to direct the air flow Up, Down, Left, and Right throughout the room as needed. To adjust the air directional louvers side to side use the center handles as you move side to side.

Remote Operations

The included remote is a universal remote control. Some functions may be found on the remote that this model of air conditioner does not have. If an unavailable function is selected, the unit will continue operating under its current running status. Use the remote control to change modes, fan speed, timer, and temperature settings as well as to set sleep mode.

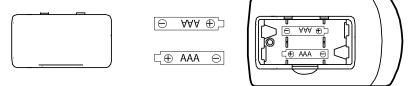


Note: Be careful not to drop the remote control. Do not place the remote control in a location exposed to direct sunlight.



Button	Function
On/Off	This button powers the unit on or off.
Mode	This button allows you to cycle through the following modes: Auto, Cool, Energy Saver, Fan Only, and Dry.
Fan	This button allows you to cycle through the following fan speeds: Auto, Fan 1, Fan 2, and Fan 3.
I Feel	This button is used to enable I Feel mode. While in I Feel mode, the remote will send the ambient temperature value to the air conditioner every 10 minutes. Fan and temperature adjustments are then made according to the temperature measured at the remote's location.
Sleep	This button is used to enable Sleep mode. Within 2 hours after the Sleep mode is activated, the set temperature will increase by 2°F (1°C) per hour. For the duration of Sleep mode, the set temperature will increase by 4°F (2°C). Press this button again to turn off Sleep mode. Sleep mode is available in Cool, Energy Saving, and Dry modes.
Timer	This button is used to enable the timer. Press it twice to cancel the programmed Auto Start/Start time.
+ Increase	This button increases the set temperature, or the time when the Timer is enabled.
Decrease	This button decreases the set temperature, or the time when the Timer is enabled.

Installing the Batteries



- 1. Remove the cover on the back of the remote control.
- 2. Insert the batteries with the (+) and (-) ends pointing in the direction indicated.
- 3. Install the cover on the back of the remote control.



<u>Caution</u>: Use only AAA batteries. Remove the batteries if the remote control will not be used for one month or longer. Do not attempt to recharge batteries that are not designed to be recharged. All batteries should be replaced at the same time. Do not mix old and new batteries. Do not dispose of batteries in a fire as they may explode.

Additional Remote Functions

Child Lock:

- Press the Increase and Decrease buttons simultaneously to turn the child lock function on or off.
- While the child lock function is active, the LOCK indicator will show on the remote display.
- While the child lock function is active, the remote will not send a signal.

Temperature Display Change:

 While the unit is off, press the Decrease and Mode buttons simultaneously to switch the temperature display between degrees Celsius and Fahrenheit.

Light Function:

• While the unit is either off or on, you may hold the Increase and Fan buttons simultaneously for three (3) seconds to turn the LED display on or off.



- In order for the remote to function properly, the distance between the remote and the air conditioner should not exceed 26ft (8m).
- Electronics may interfere with the signal from the remote. This can be resolved by moving closer to the air conditioner when using the remote.

Maintenance

Clean the air conditioner and filters regularly to maximize performance and efficiency, and prolong the unit's life. Be sure to always unplug the air conditioner from the power outlet before cleaning.

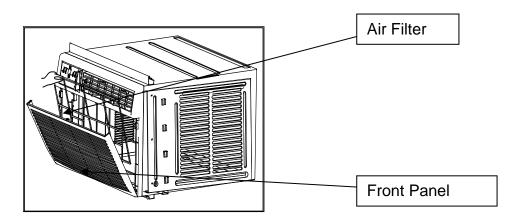
Air Filter Cleaning

The air filter should be checked at least once a month to see if cleaning is necessary. Trapped particles in the filter can build up and potentially cause an accumulation of frost on the cooling coils.

- 1. Push the vent handle to the "vent closed" position.
- 2. Open the front panel by pulling the grooves on both sides of the air conditioner.
- 3. Grasp the filter, pull up and out.
- 4. Wash the filter using liquid dishwashing detergent and warm water. Rinse the filter thoroughly.
- 5. Gently shake excess water from the filter. Be sure the filter is thoroughly dry before replacing it.
- 6. You also have the option of gently cleaning the filter with a vacuum.



<u>Warning</u>: Never use hot water over 113°F (45°C) to clean the air filter. Never attempt to operate the unit without the air filter.





<u>NOTE</u>: Winter Storage- If you plan to store the air conditioner during the winter, remove it carefully from the window according to the installation instructions. Make sure to clean the unit thoroughly and cover it with plastic or return it to the original carton.

Cabinet Cleaning

- Be sure to unplug the air conditioner to prevent shock or fire hazard. The cabinet and front
 may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm
 water and mild dishwashing detergent. Rinse thoroughly and wipe dry.
- Never use harsh cleaners, wax, or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.

Normal Sounds

- <u>High Pitched Chatter</u>-High efficiency compressors may have a high-pitched chatter during the cooling cycle.
- Sound of Rushing Air-At the front of the unit, you may hear the sound of rushing air being moved by the fan.
- <u>Gurgle/Hiss</u>-Gurgling or Hissing noise may be heard due to refrigerant passing through the evaporator during normal operation.
- <u>Vibration</u>-The unit may vibrate and make noise because of poor wall or window construction or incorrect installation.
- <u>Pinging or Switching</u>-Droplets of water hitting the condenser during normal operation may cause these sounds.

Error Codes

If any of the codes found below should appear on the display of the air conditioner, please turn the unit off and back on to see if the code clears. If the error code continues to display, please visit. koldfront.com for service.

- F1 Indoor ambient temperature sensor error
- F2 Indoor internal temperature sensor error
- F4 Outdoor internal temperature sensor error
- FJ Air outlet temperature sensor error
- EP Indoor ambient or internal temperature sensor error
- FO Refrigerant shortage in the sealed system
- H3 System overload protection

Energy Saving Guide

Read and follow the guide below to get the best performance and efficiency from your window air conditioner:

- Do not cover the air outlet (exhaust) while in use.
- Use the timer to operate the unit before it is needed. For example, set the timer to turn on the unit in cooling mode for three (3) or more hours to cool the room before you arrive. You may want to operate the unit all day if you live in a warmer climate.
- Minimize the heat sources (direct sunlight, computers, servers, people, etc.) in the room.
- Close all windows and doors.
- Use the unit in a contained room. For example, a room with four walls and a ceiling, instead of a partitioned studio, or warehouse.
- Make sure the unit is secure with no gaps where air can escape.
- Minimize the amount of humidity in the room. For example, run the unit as a dehumidifier.
- To prolong the compressor's life, please wait at least 3 minutes before turning the unit back on after shutting it off.
- Inspect and keep the air filters clean by cleaning regularly.
- Perform routine maintenance.

Troubleshooting

Follow the troubleshooting guide below to resolve common issues.

Problem	Possible Cause	Solution
Air conditioner does not function at all.	Wall plug is disconnected.	Insert plug firmly into proper wall outlet.
	House fuse blown or circuit breaker tripped.	Replace fuse with time delay type or reset circuit breaker.
	Power cord is tripped.	Press the RESET button on the power cord.
	Unit is turned OFF.	Turn unit ON and set to desired setting.
	Ribbon cable to control panel is disconnected.	With power disconnected, remove front grill and reconnect cable.
	Loose or disconnected wiring on main PCB.	Remove front grill and outer shell. Check all connections to the PCB and reconnect any loose or disconnected leads.
Air from unit does not feel cold enough.	Room temperature is below 61°F (17°C).	Cooling will not occur until room temperature rises above 61°F (17°C).
	Temperature sensor behind the front grill and air filter is touching the cold evaporator.	Realign sensor so it does not touch the evaporator coil. It should only be sensing the air temperature leaving the evaporator.
	Set temperature is too high.	Set to a lower temperature.
	Compressor is shut-off by changing modes.	Wait approximately 3 minutes and listen for compressor to restart when set in COOL mode.
Air conditioner cooling, but room is too warm - ice forming on cooling coil behind front grill.	Outdoor temperature below 61°F (17°C).	To defrost the coil, set to FAN ONLY mode.
	Air filter may be dirty.	Clean filter. Refer to Installation and Cleaning section. To defrost, set to FAN ONLY mode.
	Thermostat set too cold for night-time cooling.	To defrost the coil, set to FAN ONLY mode. Then set temperature to a Higher setting.

Problem	Possible Cause	Solution
Air conditioner cooling, but room is too warm - NO ice forming on cooling coil behind front grill.	Dirty air filter- air restricted.	Clean air filter. Refer to Installation and Cleaning section.
	Temperature is set too High.	Set to a Lower temperature.
	The directional louvers on the front are positioned improperly.	Position louvers for better air distribution.
	Front of unit is blocked by drapes, blinds, furniture, etc. and is restricting air distribution.	Clear blockage in front of unit.
	Doors, windows, registers, etc. are open and cold air is escaping.	Close doors, windows, registers.
	Unit recently turned on in hot room.	Allow additional time for unit to remove stored heat from walls, ceiling, floor and furniture.
Air conditioner turns on and off frequently.	Dirty air filter- air restricted.	Clean air filter.
	Outside temperature is extremely hot.	Set FAN speed to a Higher setting to push more air through the coils.
Noise when unit is	Air movement sound.	This is normal. If too loud, set to a slower FAN setting.
cooling.	Window vibration - poor installation.	Refer to installation instructions or check with installer.
Water dripping INSIDE when unit is cooling. Improper installation.		Tilt air conditioner slightly downward toward the outside to allow water drainage. Refer to installation instructions - check with installer.
Water dripping OUTSIDE when unit is cooling.	Unit removing large quantity of moisture from humid room.	This is normal during very humid days.
Room too cold	Set temperature is too low.	Increase the set temperature.
Set temperature cannot be adjusted	The unit is in Auto mode	Press the Mode button on the control panel or remote to take the unit out of Auto mode

Specifications

Description of product	Window Air Conditioner
Model	WAC6002WCO
Voltage/Frequency	115V / 60Hz
Cooling Capacity (BTUs)	6050
Current	4.6A
Color	White
Coolant	R410A: 14.82 oz.
Timer	24 Hour
Dimensions W x D x H	18 ⁹ / ₁₆ " x 15 ³ / ₄ " x 12 ³ / ₄ "
Net Weight	46.3 lbs.

Edgestar Limited Warranty

Full Two-Year Parts and Labor

This product is warrantied by EdgeStar and is subject to any conditions set forth as follows:

WHAT IS COVERED:

For a period of TWO (2) YEARS from the date of original retail purchase, EdgeStar will repair or replace any part free of charge, including labor, that fails due to a defect in materials or workmanship. Labor will be performed free of charge at an authorized EdgeStar repair facility and EdgeStar will supply new, rebuilt, or refurbished parts free of charge. EdgeStar may request a defective part be returned in exchange for the replacement part. All replacement parts or products will be new, remanufactured, or refurbished. All products and parts replaced by EdgeStar under warranty service become the property of EdgeStar. After the 24 month period, EdgeStar will no longer be responsible for labor charges incurred or replacement parts. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to an EdgeStar authorized repair facility. This warranty applies to the original purchaser only, and only covers defects in workmanship experienced during operation of the product under normal service, maintenance, and usage conditions. This warranty applies to the purchase and use of this product in residential settings within the contiguous United States of America.

Exceptions: Commercial or Rental Use Warranty

90 days labor and parts from date of original purchase. No other warranty applies.

WHAT IS NOT COVERED - The following limitations apply to the coverage of this warranty. This warranty does not cover:

- -Labor charges for installation, setup, or training to use the product.
- -Shipping damage, and any damage caused by improper packaging for shipment to an authorized service center, and any damaged caused by improper voltage or any other misuse, including abnormal service, handling, or usage.
- -Cosmetic damage such as scratches and dents.
- -Normal wear and tear on parts or replacement of parts designed to be replaced, e.g. filters, cartridges, batteries.
- -Service trips to deliver, pick-up, or repair; install the product; or to instruct in proper usage of the product.
- -Damages or operating problems resulting from misuse, abuse, operation outside environmental specifications, uses contrary to instructions provided in the owner's manual, accidents, acts of God, vermin, fire, flood, improper installation, unauthorized service, maintenance negligence, unauthorized installation or modification, or commercial use.
- -Labor, service, transportation, and shipping charges for the removal and replacement of defective parts, beyond the initial 24 month period.
- -Products that have been modified to perform outside of specifications without the prior written permission of EdgeStar.
- -Products lost in shipment, or theft.
- -Products sold AS IS or from an unauthorized reseller.
- -Products with serial numbers that have been removed, defaced, or invalidated.
- -Damage from other than normal use.
- -Replacement or repair of household fuses, circuit breakers, wiring, or plumbing.
- -Damage to personal property from use of product.
- -Damage from service other than from an authorized EdgeStar repair facility.
- -Hoses, knobs, lint trays and all attachments, accessories, and disposable parts.
- -Any service charges not specifically identified as normal such as normal service area or hours.
- -Any special or consequential damages arising out of the use of the product.

OBTAINING WARRANTY SERVICE: If you believe your product is defective, contact EdgeStar Customer Support for troubleshooting assistance and warranty service at www.edgestar.com or call 1-866-319-5473. Before contacting Customer Support you are required to have your model number, serial number, and proof of purchase available upon request. Once an EdgeStar authorized representative has confirmed that your product is defective and eligible for warranty service, the product must be returned to an EdgeStar authorized repair facility. EdgeStar is not responsible for damage resulting from shipper mishandling or improper packaging. Do not return a defective product to the place of purchase. Products received without a return authorization number will be refused.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTORS SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. IN NO EVENT AND UNDER NO CIRCUMSTANCE OF ANY TYPE OR KIND SHALL THE SELLER, MANUFACTURER, AND/OR DISTRIBUTOR BE LIABLE FOR ANY REASON, UNDER ANY THEORY, FOR MORE THAN THE BASIC COST OF THE PRODUCT TO THE PURCHASER OR END USER. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.