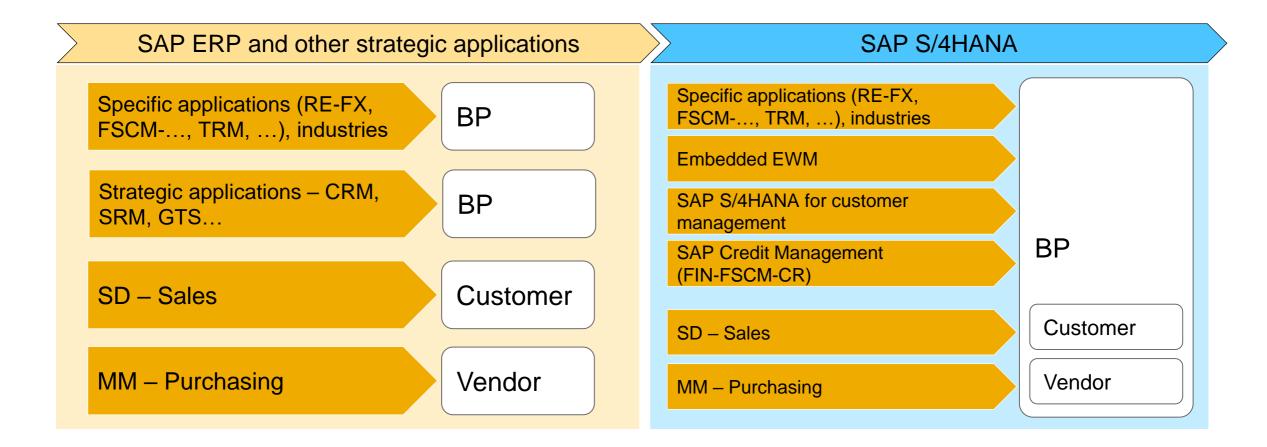


### Week 3: Business Partner Unit 1: Business Partner Data Model

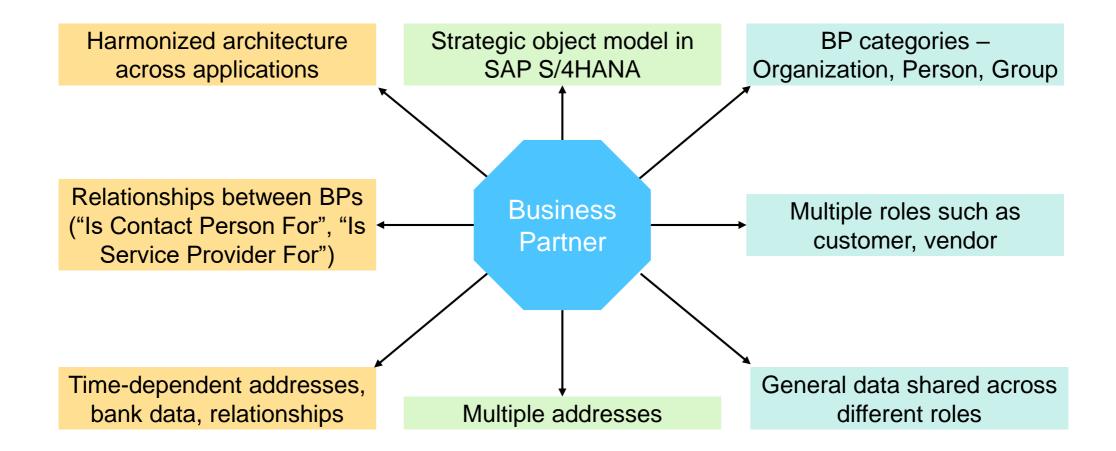




# Business Partner Data Model **Evolution**



# Business Partner Data Model **Structure**



## Business Partner Data Model **Categories**







#### Person

- Private Person
- Personal Data
  - First Name/Last Name, Academic Title, DOB, etc.

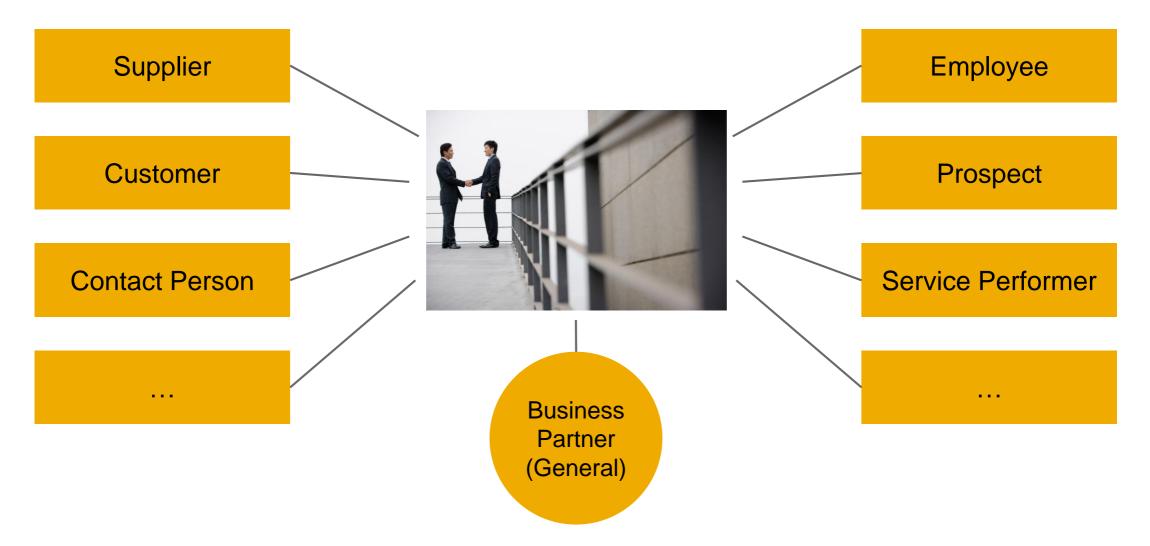
### Organization

- Company, Subsidiary
- Company Data
  - Name, Legal Form, Industry etc.

### Group

- Household, Joint Residence
- Group Data
  - Name, Group Type etc.

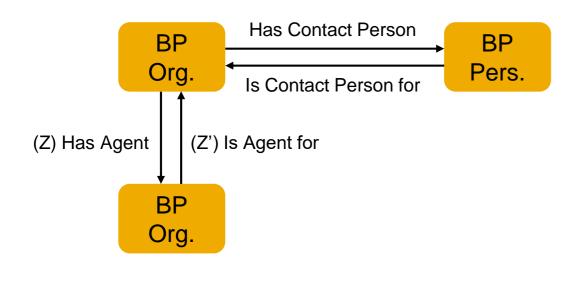
# Business Partner Data Model Roles



## Business Partner Data Model **Relationships**

### Business partners can be linked via relationships

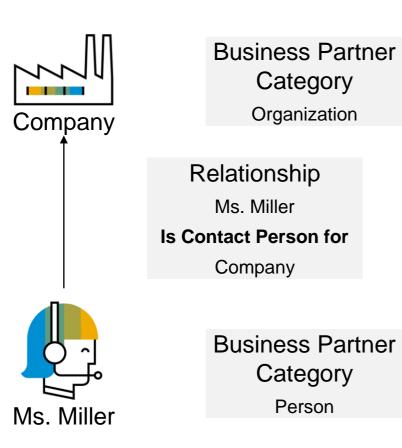
- Predefined relationship categories
- Possible to create own relationship categories
- Time-dependent
- Display of relationships as list/hierarchy/network



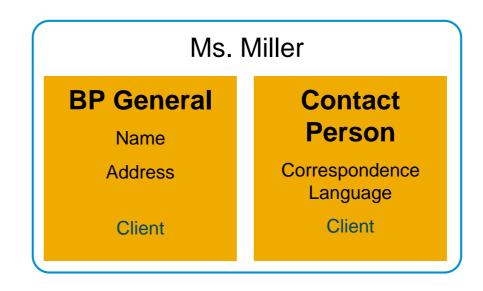
😼 🖌 Organiz	ation: 17100001	maintain relationships	
🔚 🗋 Person	Crganization	🗋 Group 📑 🔶 🏟 General Data Relationships	2
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	Contact Person (2)		
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200 Augusta Ave GA 30315-1402	/	17910006 Jame	s Smith				

### Categories, roles, and relationships







#### **Business Partner Data Model**

### Categories, roles, and relationships in the system

Business Partner Edit Goto Extras Environment System	<u>H</u> elp		]	
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	CMS001 Collateral Partner			
Find 3 Organizations  Roles	CRM010 Carrier			
By 8 Customer Number		Additional Texts Technical ID		
Customer	FLCU01 Customer			
Start 📅 Name	FLVN00 Supplier (Fin.Accounting)			
Title	FLVN01 Supplier			
S Mame	FS0000 Financial Services BP			
Partner Description	FS0003 BP Differentiation			
	FS0KNE Borrower Entity			
	PSSP01 Sponsor			
Organization: 10100001	maintain relationships			
Person 🗋 Organization 🗋 Group	🊰   存 🔿   🎲 🖆 🛛 General Data 🕴 Relationships 🛛 🛃			
	Business Partner 10100001 🏭 Inlandskur	nde DE 1 / D-74214 Schöntal		
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0 etestes / D-12345 berlin 👻	10910006 🎒 Alexander Linke / D-74214 Schöntal	01.01.1900 31.12.9999	0002 Purchasing Manager	0002 Purchasing
t dSudand ( D 1004E harling				

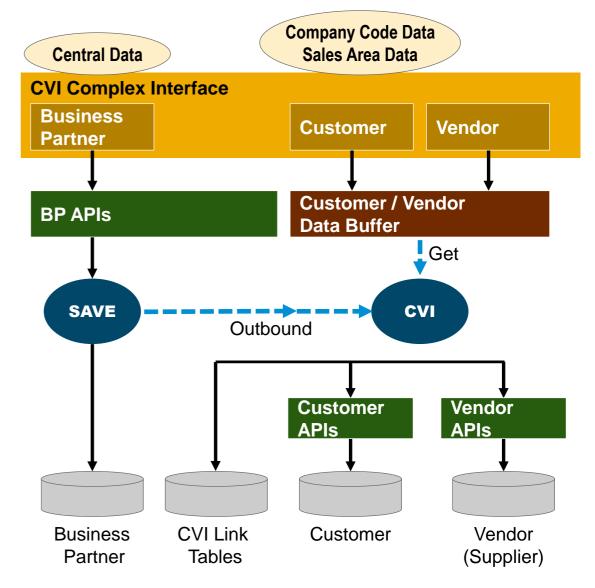
#### Business Partner Data Model Customer/vendor integration (CVI)

Business partner creation is the first step in the creation of customers and suppliers.

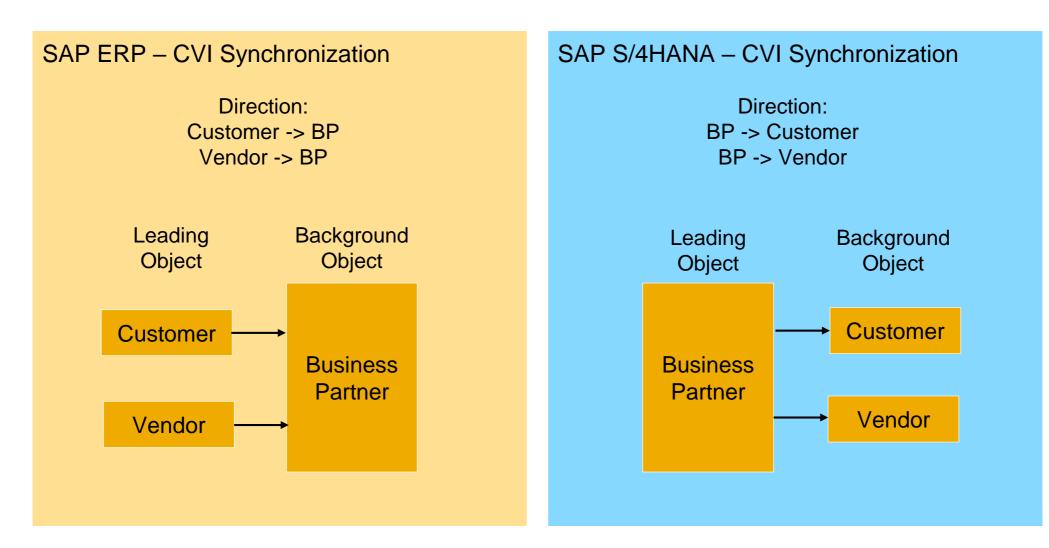
The complex CVI interface (CVI) takes care of the general **business partner** data as well as the **customer and supplier**-specific data.

The business partner and customer/vendor data are partially redundant (BUT000 against KNA1 & LFA1). For instance, "Name and Address-Specific Attributes" are available in both tables.

While saving, both **business partner and customer/supplier data** is updated.



## Business Partner Data Model **CVI – Synchronization**





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### Week 3: Business Partner

### Unit 2: Customer/Vendor Integration Synchronization Steps in the System

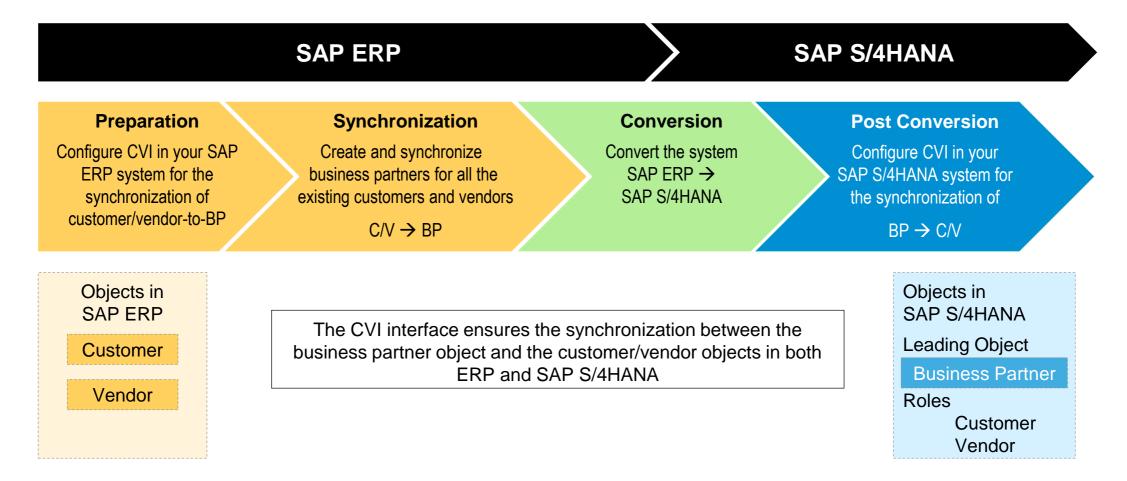




## Customer/Vendor Integration Synchronization Steps in the System **Overview**

CVI implementation is a prerequisite for converting an SAP ERP system to an SAP S/4HANA system.

All the customers, vendors, and contact persons must be converted to business partners in ERP before starting system conversion.



# Customer/Vendor Integration Synchronization Steps in the System **Preparation**

<section-header></section-header>	Prepa	aration
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Bo Gefen Linebra Assignment for Direction Cultariant to BP     Assign Artification     Sectionment     S	Assign Keys     B    Define Number Assemment for Direction BP to Customer	
Sectorors     Sectorors     Sectorors     Sector Bit Part Access of the Interface     Sector Bit Part Acc	<ul> <li>Define Number Assignment for Direction Customer to BP</li> </ul>	
Bu Op Set BP Role Category for Direction BP to Vendor     By Op Define BP Role for Direction Vendor to BP     Feld Assignment for Vendor Integration	Specifications	
Field Assignment for Vendor Integration	<ul> <li>B G Set BP Role Category for Direction BP to Vendor</li> </ul>	60 Check and Display Results
Butters A603vs (BADS)	<ul> <li>Field Assignment for Vendor Integration</li> </ul>	
	Business Add-Ins (BAdIs)	



Archive customer/vendor data (optional)



Activate business functions



Integrate custom enhancements (if any)



Implement check reports CVI\_MIGRATION\_PRECHK CVI\_UPGRADE\_CHECK\_RESOLVE



Configure CVI in the direction  $C/V \rightarrow BP$ 



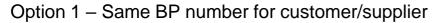
Implement customer-specific mapping (if necessary)

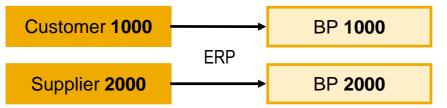


Assign number ranges

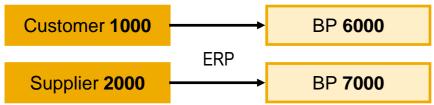
#### Run pre-conversion checks

#### Customer/Vendor Integration Synchronization Steps in the System **Preparation – Number assignment**



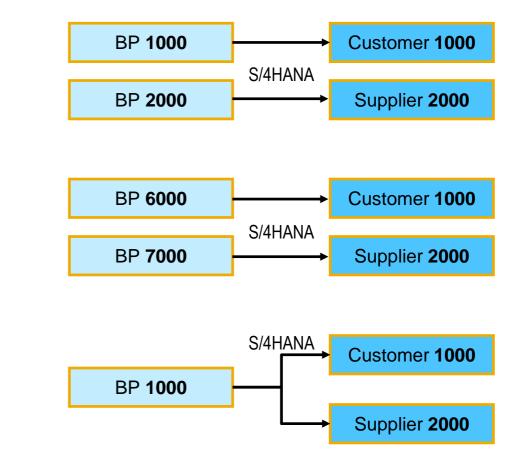


Option 2 – New BP number (different from customer/supplier)



Option 3 – Merge customer and supplier (SAP Note 2363892)

ERP



Maintain business partner number range in such a way that most numbers from customer or vendor stay unchanged

BP 1000

CVI conversion report MDS\_LOAD\_COCKPIT will assign an internal BP number to contact person from internal standard grouping

Customer 1000

Supplier 2000

#### Customer/Vendor Integration Synchronization Steps in the System **Preparation – Check reports**



Master Data Consistency Check CVI\_MIGRATION\_PRECHK



SAP Note 2743494 – Prevalidation: Master Data Consistency Check

Prevalidation: Master Data 0	Consistency Check		
$\odot$			
General Selection			
Customer Vendor     Customer Number     Account Group	[ <b>1</b> ]@	to 📑	
Business Checks			
Select All			
Tax Code	Postal Code	S Email	Transportation Zone
Tax Jurisdiction	Number Range	V Industry	🗹 Bank Data
Address			

Run CVI Check Report CVI\_UPGRADE\_CHECK\_RESOLVE



Checks CVI Customizing and displays any incorrect or missing configuration

••	_
-	
	:≣UI
	-

Provides solution proposals for Customizing



SAP Note 2344034 – SAP S/4HANA Automation for Master Data Migration

CVI Customizing - Cheo	k Report	
🚺 Display Help 🛛 🏝 Cust	omizing	
General Checks	4	
General Customizing	0	
Customer/Supplier -> B	P Checks	
Customer Customizing	•	
Supplier Customizing	0	
BP -> Customer/Supplie	r Checks	
Customer Customizing	0	
Supplier Customizing	0	
CVI Synchronization		
CVI	0	
to of Factoria to be available	F	-
to of Entries to be queried	Provider	
68 Check and Display	results	

# Customer/Vendor Integration Synchronization Steps in the System Synchronization

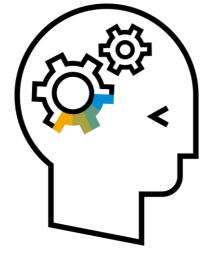
Preparation	Synchronization
<ul> <li>Activate BF</li> <li>CVI Configuration</li> <li>Pre-Check Reports</li> </ul>	<text></text>
SAP ERP	

Run MDS\_LOAD\_COCKPIT

Run CVI\_UPGRADE\_CHECK\_RESOLVE

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CVI Customizing - Che	eck Report
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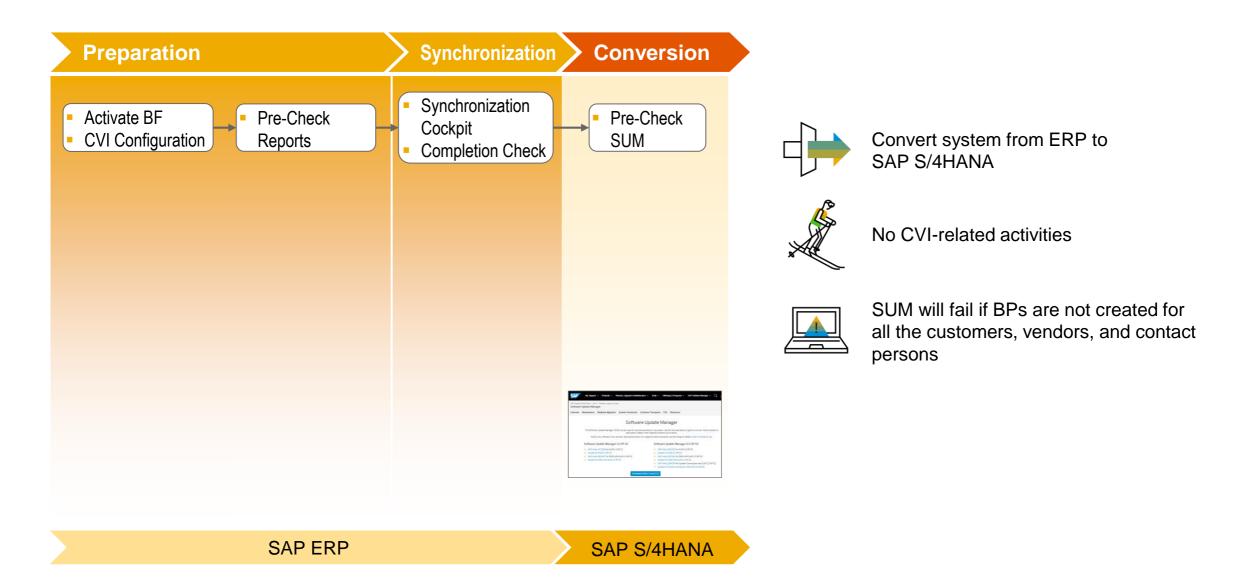
# Customer/Vendor Integration Synchronization Steps in the System Synchronization – Demo



2		Synchronization				
Synchronization Process		Synchronization Proce	SS			
Source Obj. Business Partner Business Partner	Target Obj Customer Vendor		Customer Business	Partner		
Customer Vendor	Business Partner Business Partner	Processing Mc	onitor			
		Control Parameters				
		Block Size	50		🗹 Background I	Processing
		Queue Name	MDS_C	UST_BUPA	Test Run	Server Gro
		Max. Processes	1			
		Selection Criteria for	Source Obje	ct		
		Synchronization Sco	pe	Customers w/o Cont. Pe	ersons	
		Field Name		Incl Option Lower Limit		UpperLimit
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		KTOKD Accou	unt gro…	∨ I ∨ EQ ∨		
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Postprocess	ing D	esktop	- PPO Orders for	Business Process ID				
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Main Object / Key	Status	Process	Process Description	Main Message	Business P	Comment	Proc. by	Business Posting Date
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• 📂 100000	00	CVI_02	Vendor -> Business Partner	Form of address 0002 not designated for organizations	100000		SAPSUP	
• 🖹 00000				Partner data processed with key PartnerGUID 0AAC				
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• 🖹 00000				Partner data processed with key PartnerID 0000100				
• 🗈 00000				Specify an industry				
• 🖹 00000				**************************************				

# Customer/Vendor Integration Synchronization Steps in the System System conversion



## Customer/Vendor Integration Synchronization Steps in the System **Post system conversion**



Activate synchronization direction BP  $\rightarrow$  C/V



Deactivate synchronization direction C/V  $\rightarrow$  BP



Activate creation of PPO



Adjust number range definition (Ext/Int) for BP, customer, and vendor



Test



Additional steps if HCM, CRM, etc. integration is involved

Activate	
BP → Cust/Vendor	→ Test
Change View "Activate Creation of Postprocessing Orders": Overview	Depresentation (in the construction time) form (in the construction) • 4 H ← ← ← ← ← H H ← ← ← ← ← ← ← ← ← ← ←

#### SAP S/4HANA

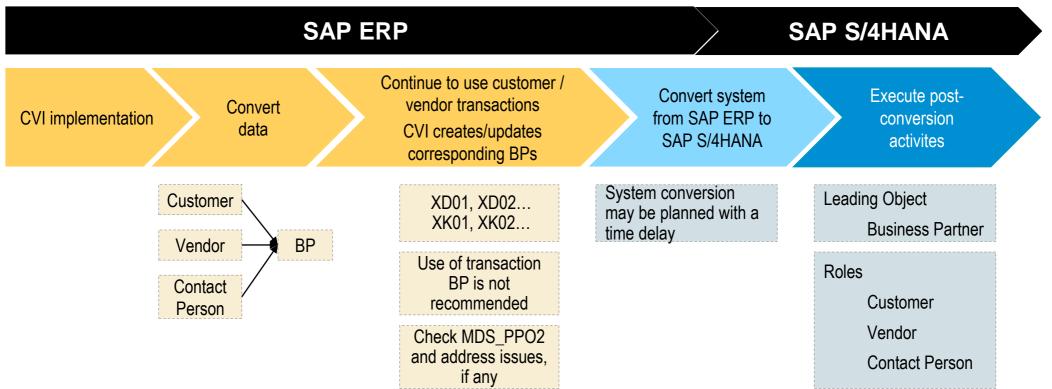
## Customer/Vendor Integration Synchronization Steps in the System **CVI conversion approach and recommendation**

#### Goal

- Not part of the SAP S/4HANA conversion downtime
- Not in the critical path of SAP S/4HANA conversion
- No last minute surprises

#### Recommendation

- Run first cycle of CVI in sandbox with a copy of production
- Analyze data errors and identify correction approaches
- Correct all the data errors in production
- Run second cycle of CVI in sandbox with a new copy of production
- Execute conversion DEV → QAS → PROD





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### Week 3: Business Partner Unit 3: Accelerators for Customer/Vendor Integration Synchronization





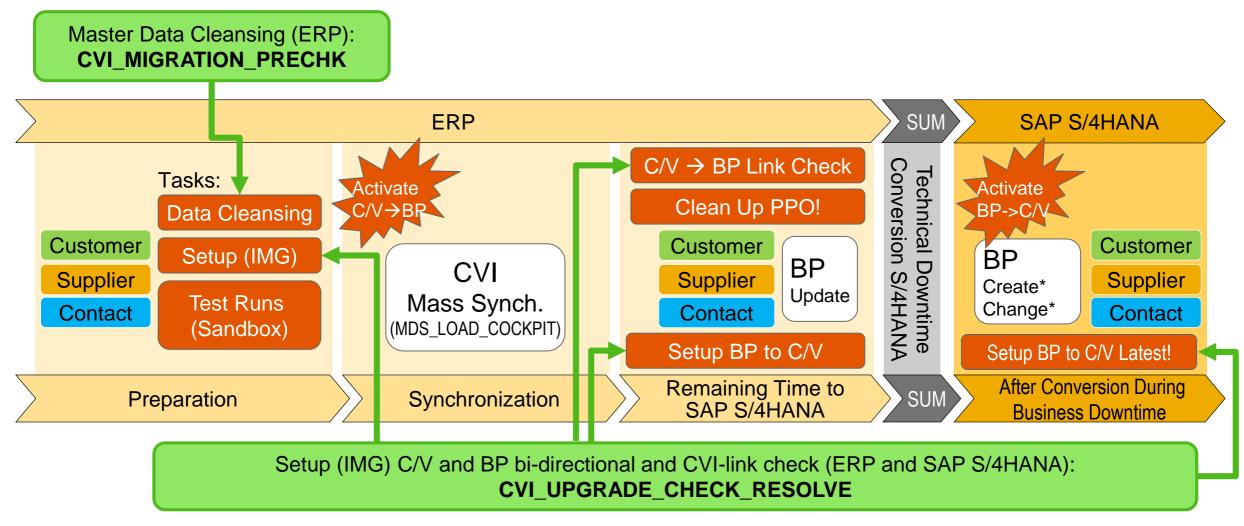
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#### Accelerators for Customer/Vendor Integration Synchronization CVI phases and checks and help reports



\* After GO-Live

### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_UPGRADE\_CHECK\_RESOLVE – Overview

### Report CVI\_UPGRADE\_CHECK\_RESOLVE

- Works in ERP and SAP S/4HANA
- Checks necessary business partner Customizing
- Checks necessary CVI Customizing bi-directional
- Checks for local client where user is logged in
- Supports with solution proposals for missing or wrong Customizing entries
- Checks for missing customer/supplier/contact persons links to business partners

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CVI Customizing - Cheo	ck Report
🚺 Display Help 🛛 🛔 Cust	tomizing
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General Customizing	0
Customer/Supplier -> B	P Checks
Customer Customizing	۲
Supplier Customizing	0
BP -> Customer/Supplie	r Checks
Customer Customizing	0
Supplier Customizing	0
CVI Synchronization	
CVI	0
	F7
No of Entries to be queried	

#### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_UPGRADE\_CHECK\_RESOLVE – General settings

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-						
Tax classification				Display Settings for Tax Category           Tax Category FunctionModule Name	TaxNumber Type	
Address number range						
Check role Customizing						
	⊘ [] ≫ [ ] ⊗ [ ]	00 🗖 🗖	<b>⊗</b> ₩	< >	< >	
	Unsupported Roles			Update Termination errors		
	Previous screen     Next screen     Mome Screen     Business Partners Containing Unsupported Roles		Remove Business Partner Role .	Display Settings for Address Number Range Object Message	63	
	Display BPs Business Partner Number BP Role	Eg.	Select roles			
				Log		
				Display all logs		
			🗍 Remove Role As	Error Ty. Check ID Error Log CHK_TAX_TYPE No Customization error in Tax Category. Check Custo CHK_TAX_TYPE Tax Category is consistent	omizing	
	Log Ty. Check ID Error Log CHK_BP_UNSUPP_ROLE No. Business Partners with un	nsupported role assignr	nents		< >	
				<		

### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_UPGRADE\_CHECK\_RESOLVE – Customer/supplier to BP

Customer Value

Missing V

# Customer/supplier to BP checks and resolution

- BP role for every account group needed
- BP grouping for every account needed
- Missing industry key
- Customer value mapping (marital status etc.)

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	Settings for Customer Integration										
	🚺 Display Help 🚨 Customizing 🦨 Previ	ous screen 🕒 Next s	creen 🐐 Home So	reen							
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### Accelerators for Customer/Vendor Integration Synchronization **Report CVI\_UPGRADE\_CHECK\_RESOLVE – BP to customer/supplier**

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### **BP to customer/supplier** checks and resolution

- Check setup BP role category for direction BP to customer
- Check definition number assignmen for direction BP to customer
- Customer value mapping (marital status etc.)
- Missing industry system

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### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_UPGRADE\_CHECK\_RESOLVE – C/S/CP with BP link checks

### Missing links to business partners Checks for

- Customers
- Supplier
- Customer contact persons
- Supplier contact persons
- Downloads unsynchronized customer/supplier data when starting synchronization cockpit

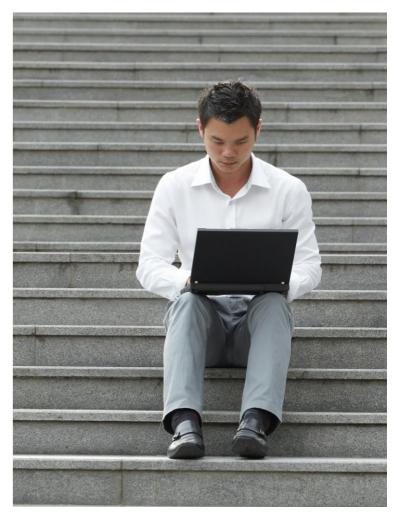
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### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_UPGRADE\_CHECK\_RESOLVE – Prerequisites

### **Prerequisites**

- Planned to be standard with ECC 618 SP13 and higher and to be downported to ECC 600\*
- For lower SPs from ECC 600 to ECC 618:
  - Implement Note <u>2344034 SAP S/4HANA Automation</u> for Master Data Migration including manual steps





#### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_MIGRATION\_PRECHK – Overview

### Report Prevalidation: Master Data Consistency Check (CVI\_MIGRATION\_PRECHK)

- Transaction Master Data Consistency Check (CVI\_PRECHK)
- Supports checking customer and vendor master data before conversion to business partner

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General Selection					Object Type: Customer Description: All Checks				
Customer      Vendor					Total Records Processed:	1858			
Customer Number	Q to				Total Error Count: 76				
Account Group	to								
					3 I 🛋 🛨 陆 🛤	Υ_ΙΣΙΣ/Ξ	🖶 👰 🖕 🖽		
Business Checks					Serial Number Object ID	Business Check	Technical Field Name	Field Value	Error Description
Select Al					1 AFU1004	Postal Code	ADRC-POST CODE1		POST CODE1 is missing for country DE
Tax Code	V Postal Code	🗹 Email	🗹 Transportation	n Zone	2 AFU1072	Postal Code	ADRC-POST_CODE1		POST_CODE1 is missing for country DE
Tax Jurisdiction	Vumber Range	🗹 Industry	🗹 Bank Data		3 000000021	Number Range	NUMBERRANGE	000000021	Customer number 0000000021 not in range A and ZZZZZZZZZ.
✓ Address					4 <u>000000001</u>	Postal Code	ADRC-POST_CODE1		POST_CODE1 is missing for country DE
					5 <u>000000006</u>	Number Range	NUMBERRANGE	000000006	Customer number 0000000006 not in range A and ZZZZZZZZZ.
Technical Details					6 <u>000000010</u>	Address	ADRC-NAME2	test	Length of ADRC-NAME2 must not exceed 35 characters.
Server Group		Description		✓ Background	7 000000010	Postal Code	ADRC-POST_CODE3	9865	9865 is not valid for country DE
· · ·				-	8 <u>000000010</u>	Number Range	NUMBERRANGE	000000010	Customer number 0000000010 not in range A and ZZZZZZZZZ.
					9 <u>000000011</u>	Number Range	NUMBERRANGE	000000011	Customer number 0000000011 not in range A and ZZZZZZZZZ.
Run History					10 000000007	Number Range	NUMBERRANGE	000000007	Customer number 000000007 not in range A and ZZZZZZZZZZ.
				(A)	11 000000009	Tax Code	KNA1-STCEG	FR12345678901	EU Tax Number FR12345678901 for Country FR is incorrect
Status	✓ Created on	28.04.2019	to 28.05.2019	69	12 000000009	Number Range	NUMBERRANGE	000000009	Customer number 000000009 not in range A and ZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZ
					13 <u>000000016</u>	Number Range	NUMBERRANGE	000000016	Customer number 000000016 not in range A and ZZZZZZZZZ.
🕑 🗑 L 🏛 🖬 M					14 <u>0000002130</u>	Address	ADRC-STREET	streette32e2e2ejefioueriutirrrrroeuifhe	
🖡 Status Checks Run ID	Description	Object Type Created by	Created on		15 AFU1089	Postal Code	ADRC-POST_CODE1	7937 7937	7937 is not valid for country DE
	Test_CN	Customer ANZEIGER	14.05.2019		16 AFU1100	Postal Code Postal Code	ADRC-POST_CODE1 ADRC-POST_CODE1	/93/	7937 is not valid for country DE POST_CODE1 is missing for country DE
	1000_0.1	Castorier Prizeroen	110012010		17 AFU116 18 AFU130	Postal Code	ADRC-POST_CODE1		POST_CODE1 is missing for country DE POST_CODE1 is missing for country DE
					10 <u>AFUI30</u>	Fusial Code	ADRC-POST_CODE1		POST_CODELTIS MISSING for country DE

### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_MIGRATION\_PRECHK – Checks

### Checks

- Tax Code
- Postal Code
- E-mail
- Bank Data
- Tax Jurisdiction
- Industry
- Transportation Zones
- Address
- Number Range



### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_MIGRATION\_PRECHK – Additional checks

### **Additional Checks**

- Additional checks can be added
- Use BAdI CVI\_CUSTOM\_PRECHK (transaction SE18)
- Custom implementation

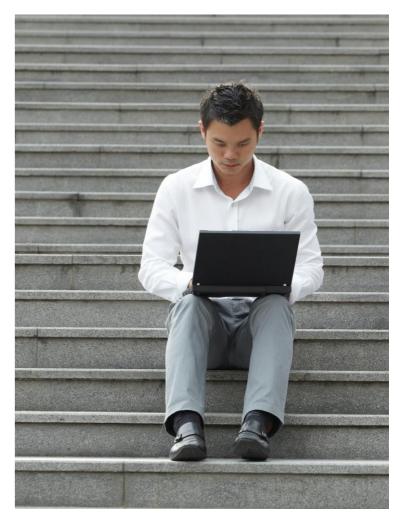


#### Accelerators for Customer/Vendor Integration Synchronization Report CVI\_MIGRATION\_PRECHK – Prerequisites

#### **Prerequisites**

- Available within standard since ECC 618 SP12 and downported to ECC 600
- For lower SPs from ECC 600 to ECC 618:
  - Implement Note <u>2743494</u> <u>Prevalidation</u>: <u>Master Data Consistency Check</u>

 If prompted as prerequisite for releases less than SAP\_APPL 605, implement Note <u>2778739 – Prevalidation:</u> <u>Master Data Consistency Check – DDIC creation</u> and follow the manual steps





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## Week 3: Business Partner Unit 4: Business Data Toolset Framework and Enhancements

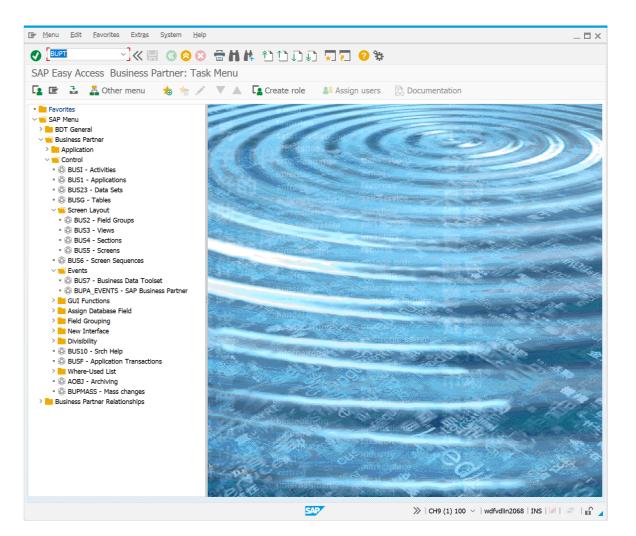




#### Business Data Toolset Framework and Enhancements Introduction to the Business Data Toolset

#### Business Data Toolset (BDT)

- Tool to configure/extend Business Partner transaction
- Access via Business Data Toolset menu
  - /n (to get back into main menu)
  - transaction BUPT (call Business Data Toolset-Menu)
- Objects of Business Data Toolset
  - Applications
  - Screen Sequences
  - Events
  - Screen Layout
    - Screens
    - Sections
    - Views
    - Field Groups

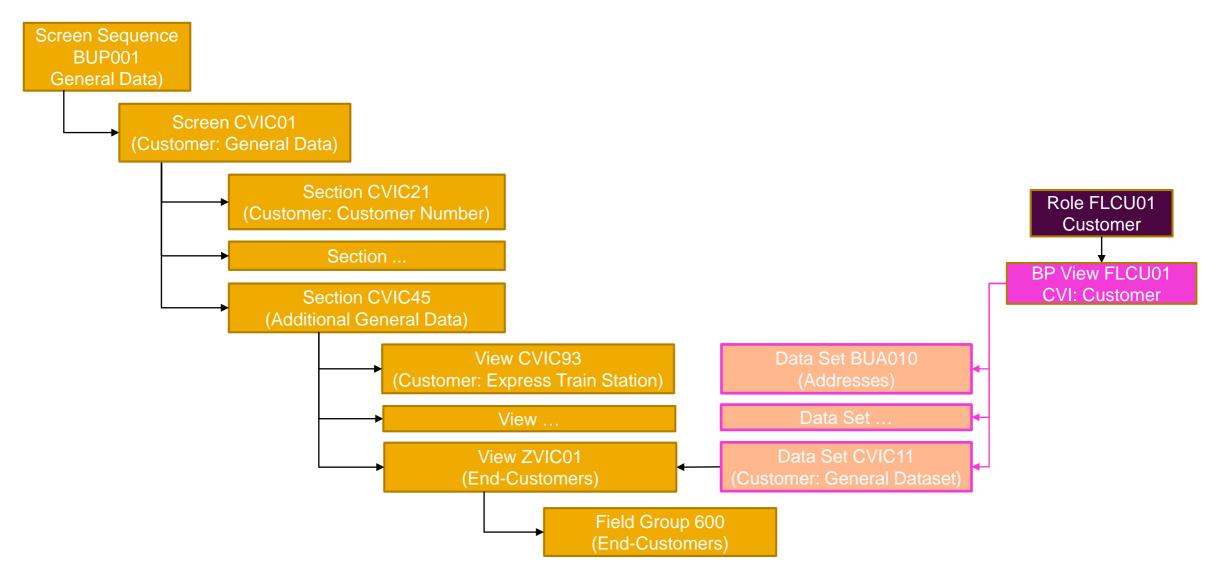


## Business Data Toolset Framework and Enhancements **Screen structure**

- Screen Sequence (transaction BUS6)
  - a screen sequence consists of one or more screens
- Screen (transaction BUS5)
  - a screen consists of one or more sections
- Section (transaction BUS4)
  - a section consists of one or more views
- View (transaction BUS3)
  - a view consists of one or more field groups
  - Technically = screen (dynpro)
- Field Groups (transaction BUS2)
  - a field group consists of one or more fields

	Business Partner: <b>10100</b> Display in BP role: <b>FLCU</b>		陆 Inlandskur	ide DE 1 / 74214 Schöntal					
Address	Address Overview	Identification	Control	Payment Transactions	Status	Legal Data	Screen Customer: General Data	Screen Se Customer: Tax Data	Customer: A
Customer N	umber								
	Customer Number:	10100001							
FI Customer	Assignment								
	Account Group:	CUST	Maintain A	cc Grp					
General Dat	a								
	Vendor:	10300001							
	Authorization:								
	Group:								
Additional G	eneral Data								
View	Express station:	F	ield	-ield Group					Section
	Train station:	:							
	Location code: Annual sales:								
	Currency:								
	Sales year:								
	Employee:	10000							
	Year:	2019							
	Plant:	:							
	Employee:	10000							

#### Business Data Toolset Framework and Enhancements Screen control based on business partner role



# Business Data Toolset Framework and Enhancements **View definition**

Field Group Assignment

Own Check Modules (at Process After Input (PAI))

Screen Function \_\_\_\_\_ Modules

SAP SAP SAP SAP SAP SAP SAP New	Change Views": Details	Application
	View: ZVICOI View General Data Description: End-Customers * Application: CVIC Customer Link * Differentiation Type: 0 General Data Data Set: CVICII Customer: General Dataset V Entry view Header data (DI) Dialog view Search view Subscreen Program Name: SAPLZZ_CVI Screen number: 0001	Differentiation Type <ul> <li>General</li> <li>Company Code</li> <li>Sales Area</li> </ul> Data Set <ul> <li>Assignment to Role</li> </ul>
	Screen Configuration Initial Screen	Technical Screen Screen Painter: Display Screen SAPI.BUDO 1240 Screen Edit Goto Utilities Environment Help

SAP Note 2309153

#### Development

- Create screen with Z field
- Flow logic PBO (Process Before Output)
  - Function module BUS\_PBO (calls PBO function module from Customizing)
- Flow logic PAI (Process After Input)
  - Function module BUS\_PAI (calls PAI function module from Customizing)
- Customizing
  - Create field group
  - Create data set
  - Create view  $\rightarrow$  assign field group, data set, technical screen, PAI/PBO modules
  - Create section  $\rightarrow$  assign view
  - Create screen if necessary  $\rightarrow$  assign section
  - Edit screen sequence if necessary





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## Week 3: Business Partner Unit 5: SAP CRM Integration in SAP ERP and SAP S/4HANA





SAP CRM Integration in SAP ERP and SAP S/4HANA Agenda

Phases

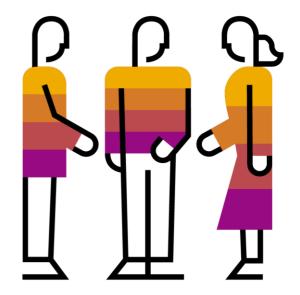
SAP ERP: before activating CVI

SAP ERP: mass synchronization of customer master data

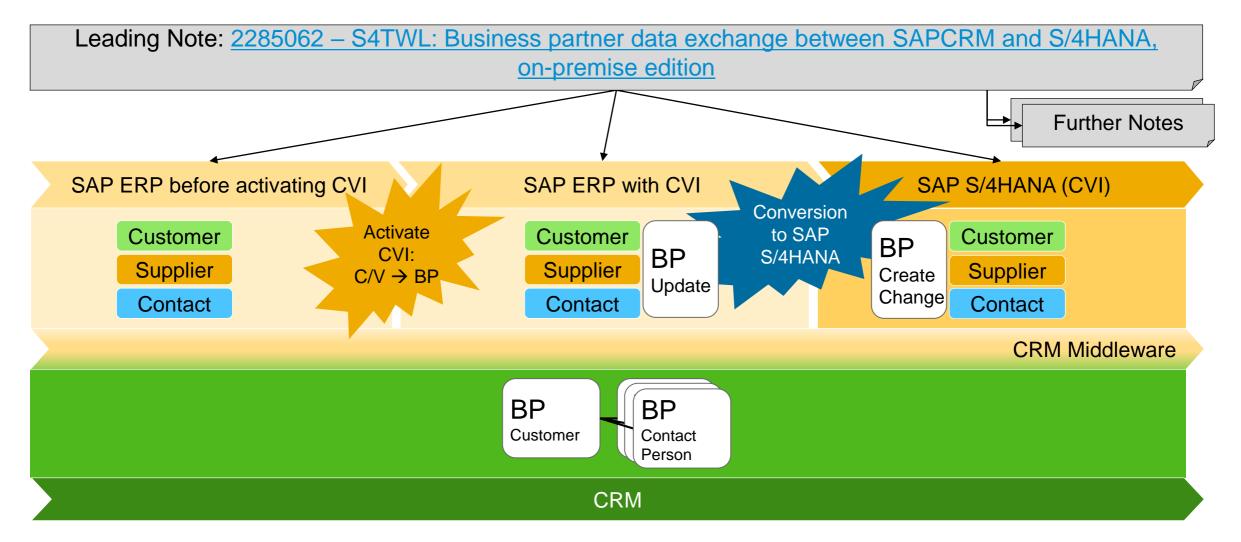
SAP ERP: after activating CVI

SAP S/4HANA: after SUM

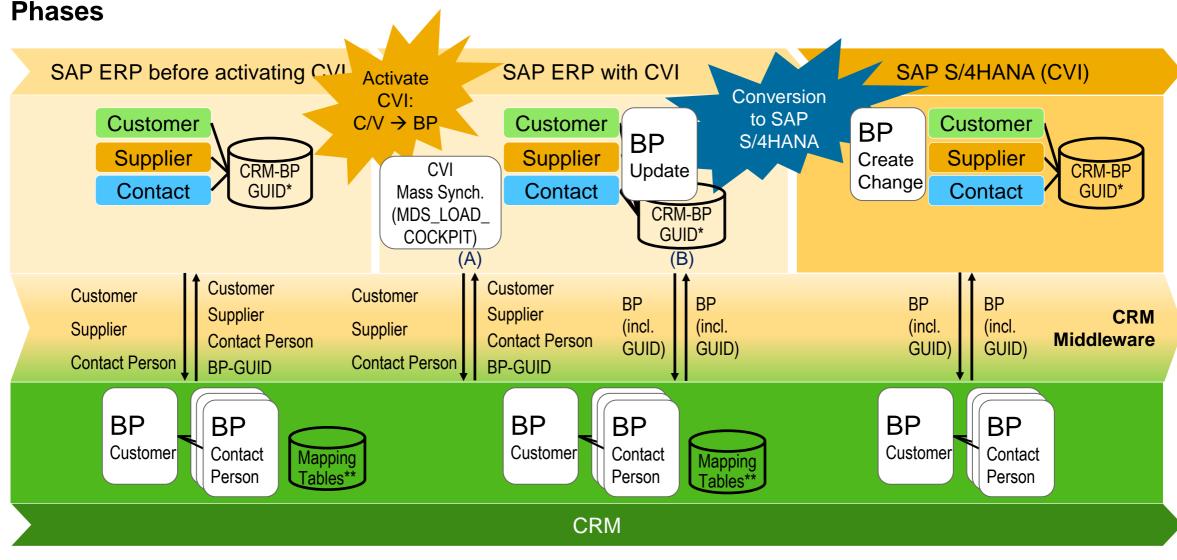
Lessons learned



# SAP CRM Integration in SAP ERP and SAP S/4HANA **Phases**



#### SAP CRM Integration in SAP ERP and SAP S/4HANA



\* ERP: CRM-BP GUIDs are stored in ERP in tables CRMKUNNR, CRMLIFNR, CRMPARNR

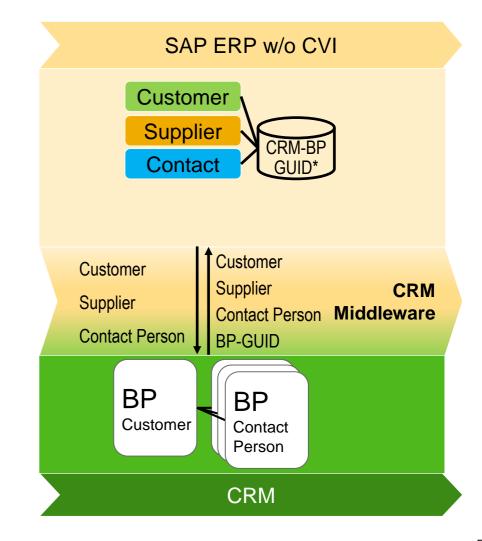
\*\* CRM: CRMKUNNR (ERP) = CRMM\_BUT\_CUSTNO (CRM), CRMLIFNR (ERP) = CRMM\_BUT\_VENDNO (CRM), CRMPARNR (ERP) = CRMM\_BUT\_CONTNO (CRM)

#### SAP CRM Integration in SAP ERP and SAP S/4HANA Phase SAP ERP: before activating CVI

- SAP CRM Middleware is up and running
- In general, no change in setup of CRM Middleware required

Prepare activation of CVI

- Important: check consistency and completeness of SAP CRM mapping tables containing BP-GUIDs from SAP CRM:
  - CRMKUNNR (customer master)
  - CRMPARNR (contact persons)
  - CRMLIFNR (vendor master)
- Imperative check and implement Notes
  - <u>2283695</u> Synchronization cockpit generates business partners with wrong GUIDs by ignoring SAP CRM mapping tables</u>
  - 2420959 Address GUID RFC BADI for CVI\_MAPPER



### Phase: after activating CVI – Mass synchronization of customer master data

Before mass synchronization

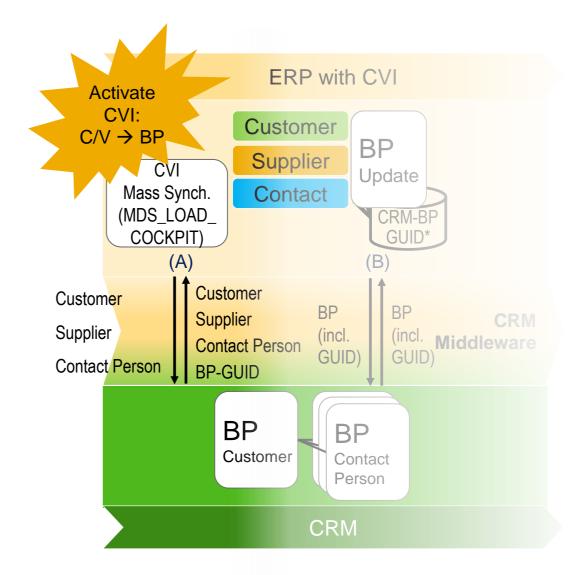
 Deactivate CRM Middleware (e.g. in transaction CRMC\_BUT\_CALL\_FU deactivate function modules COM\_BUPA\_MWX\_CREATE\_MAIN, COM\_BUPA\_MWX\_CREATE\_REL)

Mass synchronization with MDS\_LOAD\_COCKPIT

 GUIDs from CRM mapping tables are used to create BP

After mass synchronization

- Change setup of CRM Middleware
- Reactivate CRM Middleware
- Check for any inconsistent GUIDs with report from note <u>2304337 – Description note for Pre Check</u> <u>Class for Badi implementation CVI\_MAPPER</u>

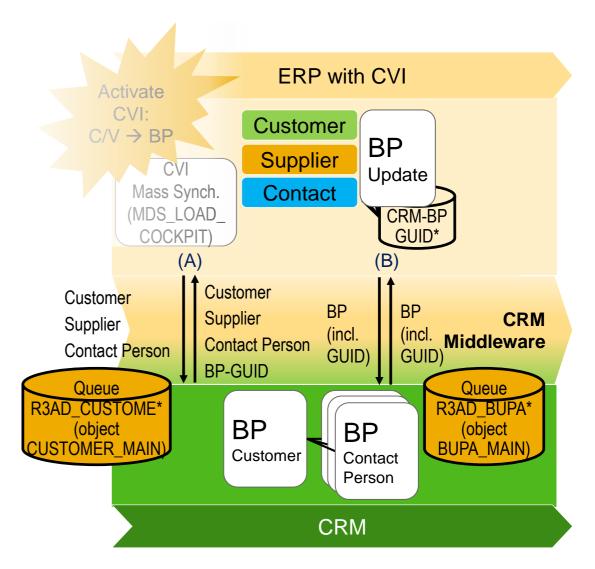


### Phase: after activating CVI – CRM Middleware: customer or business partner?

- 2 main objects are available for SAP ERP outbound:
- CUSTOMER\_MAIN
- BUPA\_MAIN

Tasks:

- Decide on one of the objects for replication
- → use Note <u>1808119 Creating or Changing</u> <u>ECC customer results in two queues in CRM</u>
- Both directions for CVI sync in SAP ERP have to be activated (C → BP / BP → C)



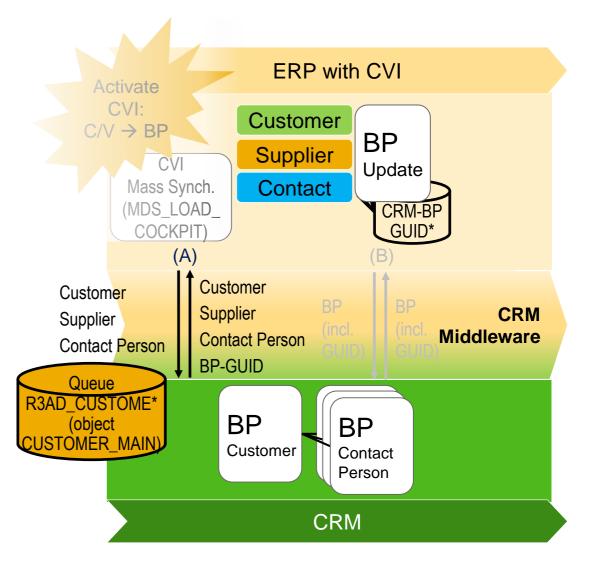
#### SAP CRM Integration in SAP ERP and SAP S/4HANA Phase: after activating CVI – Set up CRM Middleware (variant A)

#### Customer master is leading object

- Respective steps from Note <u>1808119</u> <u>Creating or Changing ECC customer results in</u> <u>two queues in CRM</u> are required only
- BP outbound is suppressed
- No further change in Middleware is required

#### Considerations

 No use of extended BP features (e.g. multiple addresses)



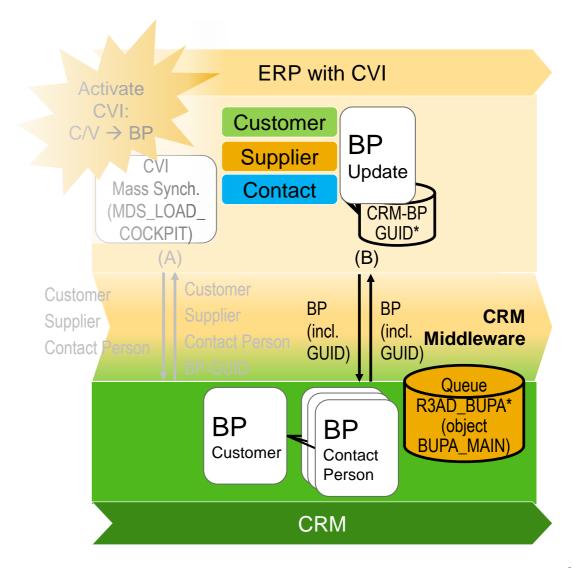
#### SAP CRM Integration in SAP ERP and SAP S/4HANA Phase: after activating CVI – Set up CRM Middleware (variant B)

#### Business partner is leading object

- Follow instructions from Notes <u>1968132</u> <u>Business partner replication between CRM</u> <u>and ECC with active CVI</u>
- Data from business partner and customer master are combined

#### Considerations

- Requires <u>number equality</u> between CRM business partner, ECC business partner and ECC customer master
- This solution does not replace any industryspecific solution
- SAP ECC Release 617 or higher (SP04 or higher recommended)



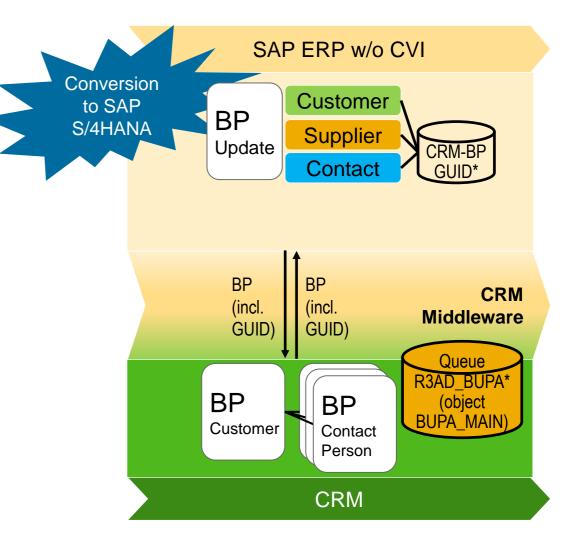
#### SAP CRM Integration in SAP ERP and SAP S/4HANA Phase: SAP S/4HANA: after SUM

#### Business partner is the leading object

- Settings from Note <u>2283810 Customizing settings</u> for business partner data exchange between SAP S/4HANA, on-premise edition and SAP CRM
- Execute these steps in business downtime after SAP S/4HANA conversion

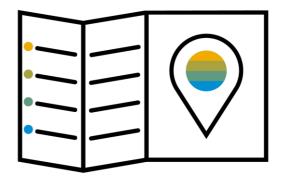
#### Considerations

- <u>2231667 Restrictions for integration of SAP</u> <u>S/4HANA, on-premise edition with SAP CRM</u>
- Partially resolved with Note <u>2324473 Integration of</u> <u>SAP CRM with SAP S/4HANA: resolved restrictions</u>



# SAP CRM Integration in SAP ERP and SAP S/4HANA Lessons learned

- For own mappings you can register respective Z function modules. Consider: MDG consumes certain events from Middleware Customizing (e.g. CRMOU)
- Industry solutions: own guides, also affecting CRM Middleware → overruling setting described here
- Inconsistent GUIDs: solutions available for
  - mapping ERP with CRM GUIDs
     <u>2654430</u> Data exchange between SAP CRM and S4 is not possible as Guide of the Business partners are different in both the systems for the old business partners.
  - bypassing the pre-checks
     <u>2674508 S/4HANA precheck reports error out for SAP CRM</u>
     <u>mapping table inconsistencies</u>





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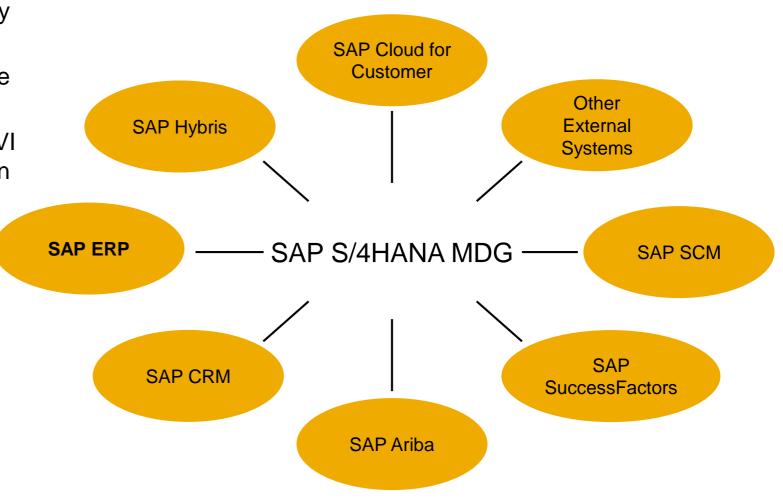
## Week 3: Business Partner Unit 6: Decentralized Master Data Governance Hub with SAP S/4HANA





#### Decentralized Master Data Governance Hub with SAP S/4HANA General context

- Master data governance applicability
- Complex environments are likely to adopt SAP Master Data Governance in SAP S/4HANA first
- This will pose a challenge from a CVI perspective and we will try to explain how the customer can overcome it



#### Decentralized Master Data Governance Hub with SAP S/4HANA Master data governance pre-conversion project

#### **Key Facts**



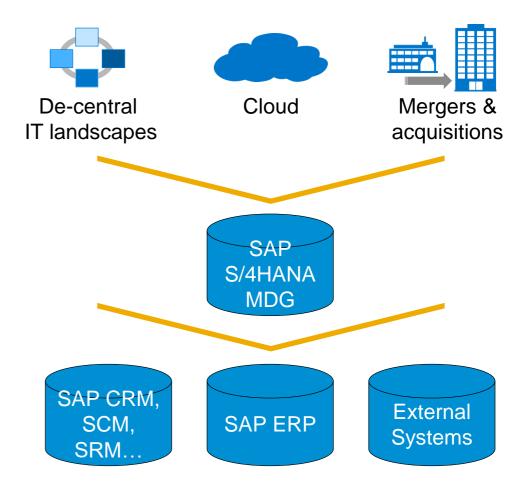
Decentralized master data governance in SAP S/4HANA is implemented and live



Single source of truth



Centrally govern master data



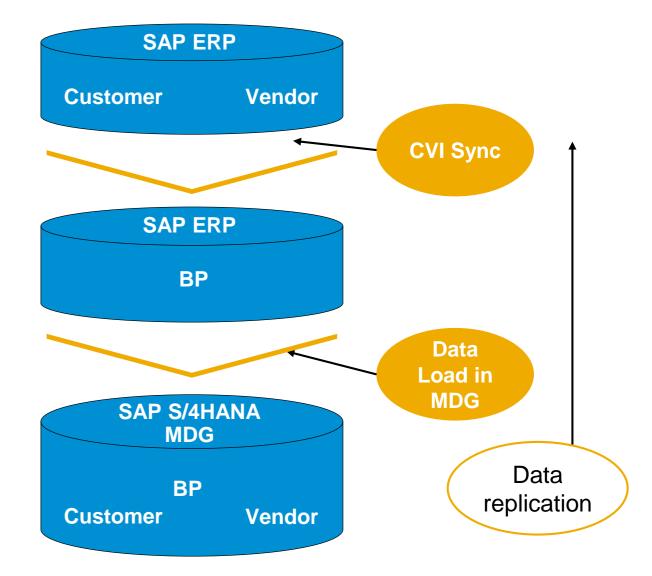
Future SAP S/4HANA System

### Recommendations for CVI during system conversion from SAP ERP to SAP S/4HANA

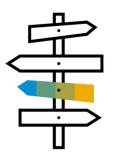


Master data was not yet loaded in MDG from the SAP ERP system:

- Configure and execute the CVI synchronization tool in SAP ERP
- Load business partners from SAP ERP to MDG system
- MDG system is the single source of truth

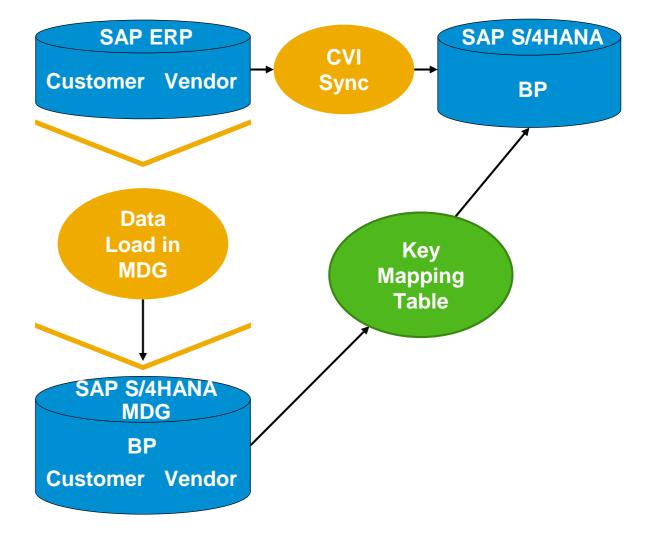


### Recommendations for CVI during system conversion from SAP ERP to SAP S/4HANA

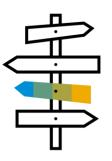


Data was already loaded in MDG:

- Configure and execute the CVI in SAP ERP system
- Once CVI is 100% the system gets converted to SAP S/4HANA
- Once SAP ERP is on SAP S/4HANA, a key mapping table is created
- The key mapping table will be uploaded in SAP S/4HANA MDG that will link master data to the new converted SAP S/4HANA system

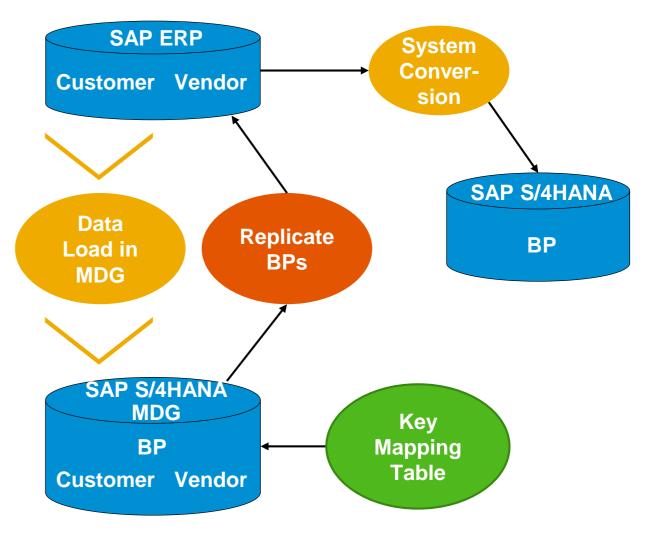


### Recommendations for CVI during system conversion from SAP ERP to SAP S/4HANA



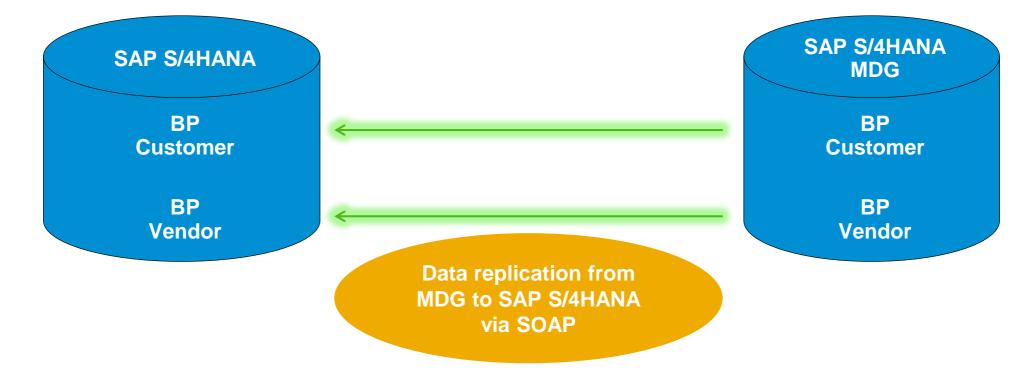
Option 2 when data was already loaded in MDG

- Key mapping table created in MDG
- Configure and customize the CVI in the SAP ERP system
- Replicate BP customers and BP vendors from SAP S/4HANA MDG to SAP ERP system
- Replication will bring link tables
- CVI synchronization does not need to happen



#### Decentralized Master Data Governance Hub with SAP S/4HANA End state for business partner in SAP ERP/SAP S/4HANA and MDG

In the end state, SAP Master Data Governance will be used as a HUB for master data



- Functional restrictions in MDG for Business Partner / Customer / Supplier in SAP Master Data Governance 9.2 and on SAP S/4HANA 1809 https://launchpad.support.sap.com/#/notes/2656712
- Integration of Business Partner with Customer and Supplier Roles <u>https://launchpad.support.sap.com/#/notes/2417298</u>
- Setting Up SOA Manager for Business Partner in SAP S/4HANA <u>https://launchpad.support.sap.com/#/notes/2472030</u>

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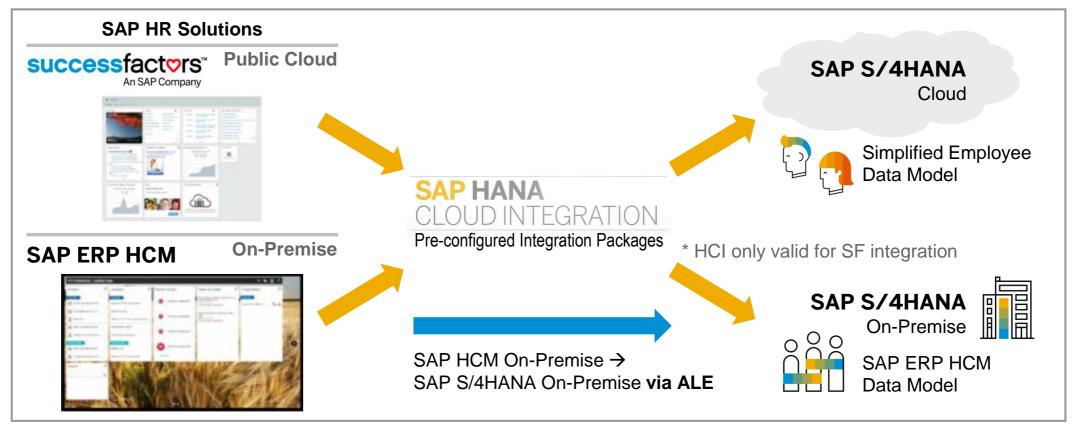
## Week 3: Business Partner Unit 7: Synchronization of Employee Data into Business Partner





#### Synchronization of Employee Data into Business Partner General context

- Customers transitioning to SAP S/4HANA may be running SAP ERP HCM on-premise as well
- In any transition scenario you will meet the new SAP S/4HANA data model



Note: SAP SuccessFactors, the next generation HCM suite

#### Synchronization of Employee Data into Business Partner Your conversion to SAP S/4HANA



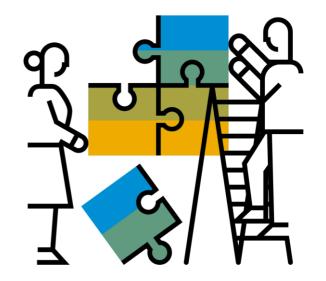
- CVI synchronization including employee vendors in the SAP **ERP** system
- Employee BP synchronization in the SAP S/4HANA system

SAP Notes relevant to employee – business partner synchronization:

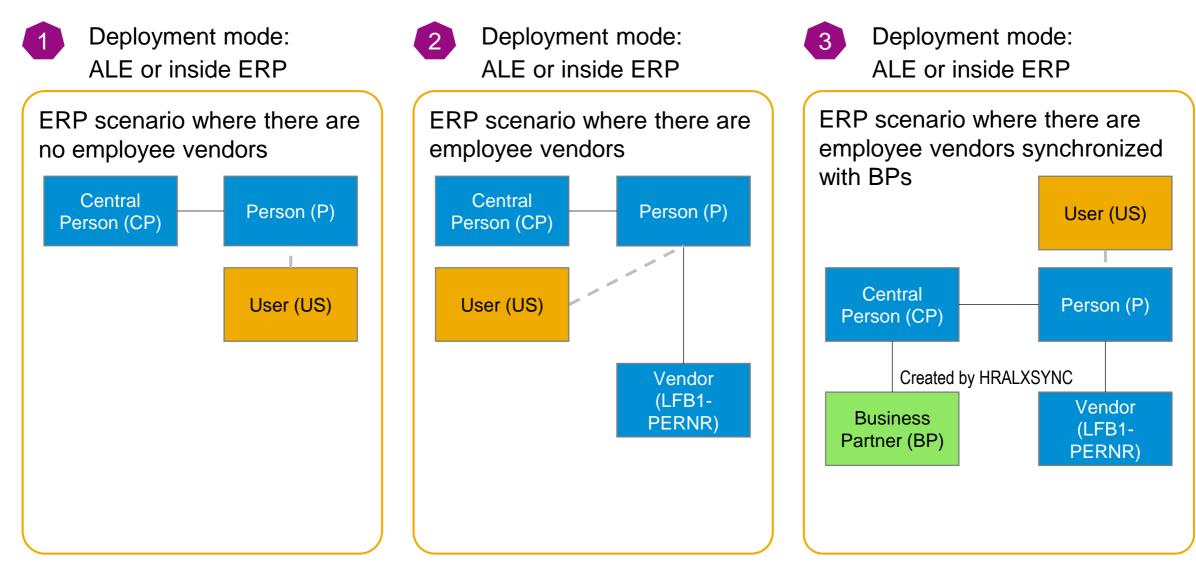


**2340095** – S4TWL – Conversion of Employees to **Business Partners** 

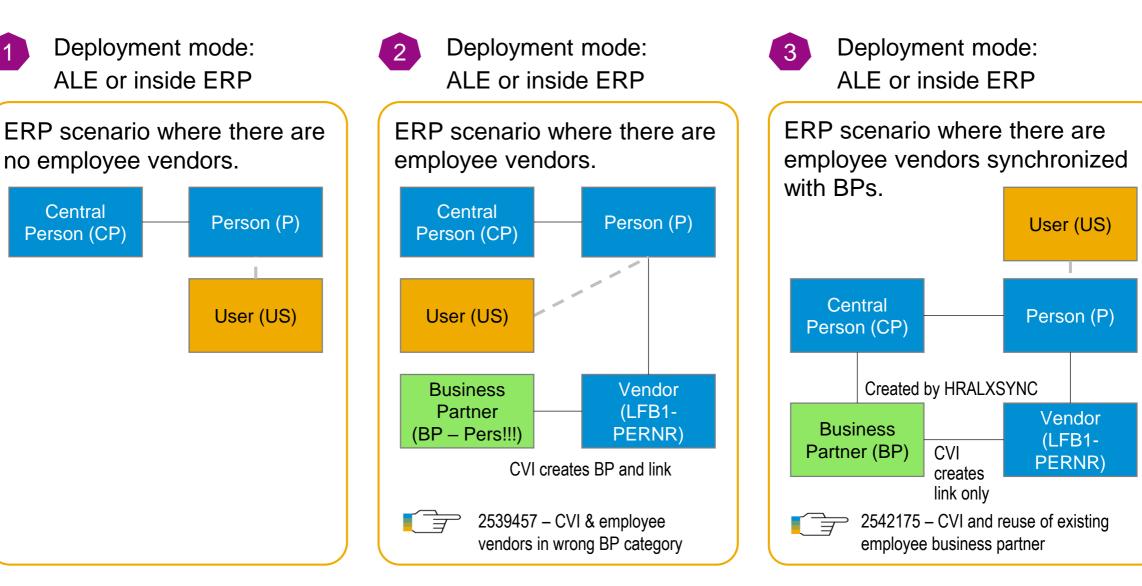
2265093 – S4TWL - Business Partner Approach



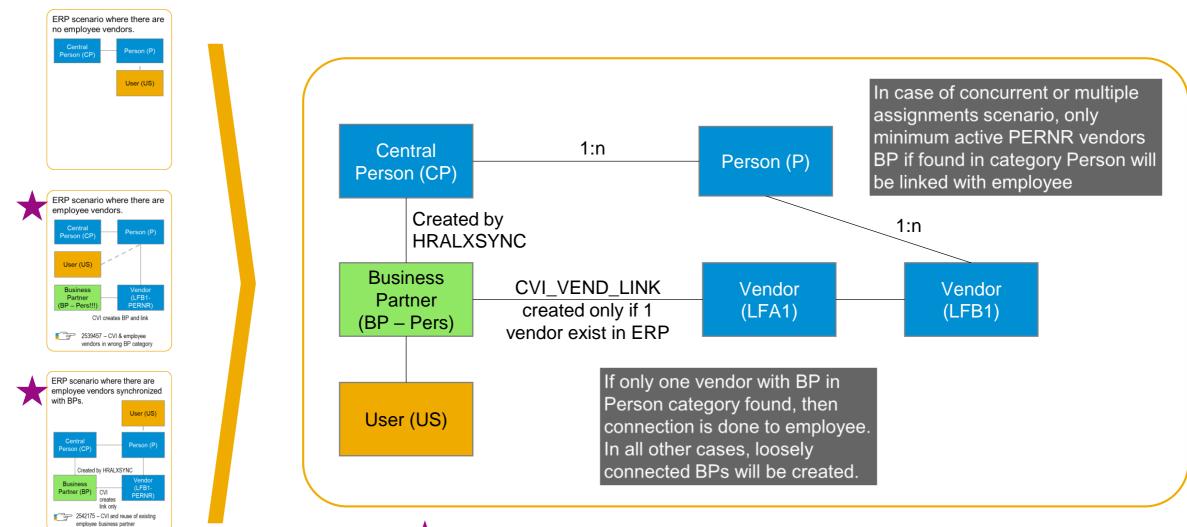
#### Synchronization of Employee Data into Business Partner SAP ERP – Most common scenarios (before activating CVI)



#### Synchronization of Employee Data into Business Partner SAP ERP – Most common scenarios (after activating CVI)

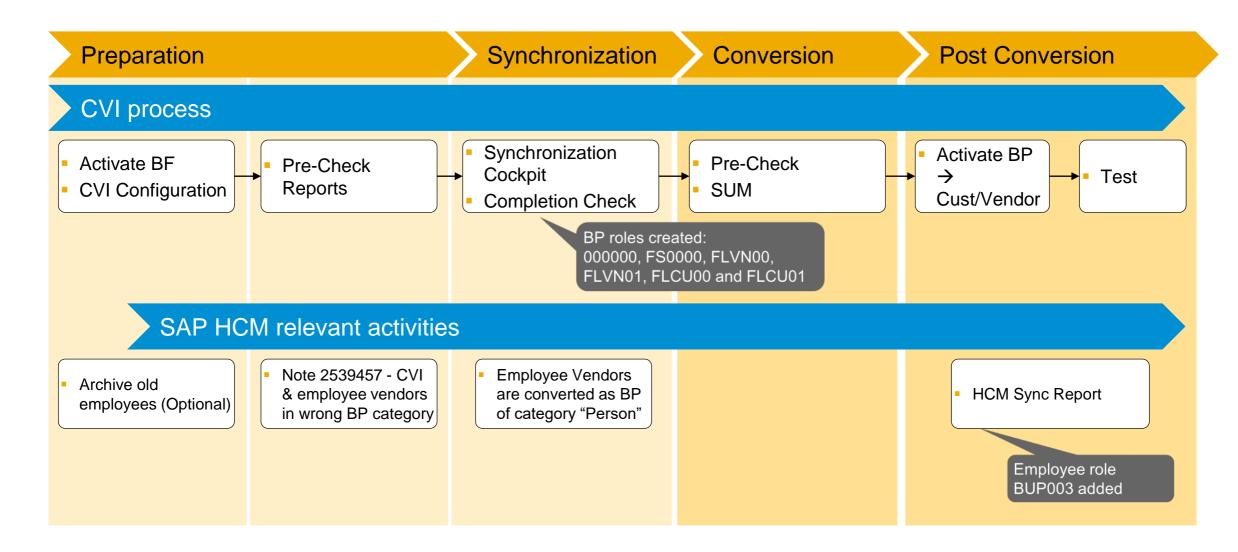


#### Synchronization of Employee Data into Business Partner Target design in SAP S/4HANA



Postprocessing synchronization of employee BP is relevant

# Synchronization of Employee Data into Business Partner **The journey**



Synchronization of Employee Data into Business Partner **The journey – Details** 

CVI synchronization completed



**Preparation in SAP ERP** 

Check MDS\_PPO2 for issues with BP to vendor sync

Schedule job for BUPA Synchronization Report (/SHCM/RH\_SYNC\_BUPA\_FROM\_EMPL) to sync employee data with the business partner

Sync employees with BPs with report /SHCM/RH\_SYNC\_BUPA\_EMPL\_SINGLE

- Sync all the initial records with this report
- To display all issues, use SLG1 transaction

**Activities in SAP S/4HANA** 

# Synchronization of Employee Data into Business Partner **Helpful hints**

- Standard settings considers contact persons and employees under the same range number. If your business
  requirement is to have these individually, consider the following:
  - Set HRALX PNUMB to "2" and HRALX PSUBG <u>must</u> be assigned a business partner grouping code of 2 character length.

System Sw	itch (from Table	T77S0)	
Group	Sem. abbr.	Value abbr.	Description
HRALX	PNUMB	2	Business Partner Number Assignment (Employee)
HRALX	PQUAL		Import Qualifications
HRALX	PSUBG	ZZ	Business Partner Subgroup (Employees)

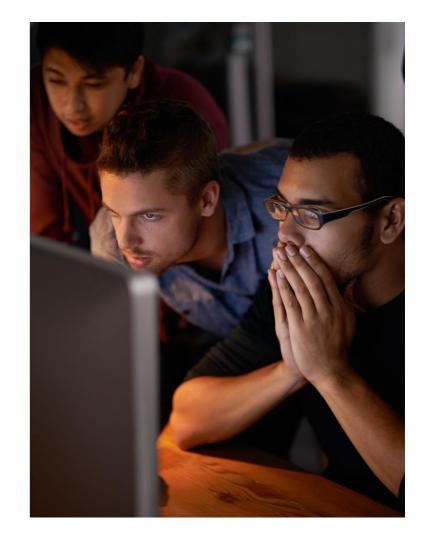
Run report MDS\_PPO2 to find issues when a employee is created as BP but sync with vendor fails

Tip: Use business process AP-MD CVI\_04 Business → Vendor

Variant Name	siness Process Restrictions	; (2) 13 Entri	es found
Selection Options			<u>v</u>
Selection Options			<u>v</u>
Rusinger Dragger	3mm) 3mi		
Busilless Process	are Compone	ent Process	Business Process Description
Business Process ID AP-MD	)	CVI_01	Customer -> Business Partner
Order Status 1 AP-MD	)	CVI_02	Vendor -> Business Partner
AP-MD	)	CVI_03	Business Partner -> Customer
Object Role		CVI 04	Business Partner -> Vendor

# Synchronization of Employee Data into Business Partner Additional information

- 1834196 BP Integration mapping of employee
- 2340095 S4TWL Conversion of Employees to Business Partners
- 2323301 Customizing document Synchronizing of BP for HCM employee
- 2406039 Enablement of some fields for Employee BP in BP Tx in S4HANA system which are not part of HCM system
- 2409229 Employee Synchronization Report FAQ
- 2570961 Simplification item S4TWL Business User Management
- 2542175 CVI and reuse of existing employee business partner





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