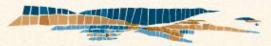
# What supports Indigenous students to graduate in health science?

A systematic review

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Western Australian Centre for Rural Health

# Background

Previous systematic review:

Factors affecting the retention of Indigenous Australians in the health workforce. <u>https://doi.org/10.3390/ijerph15050914</u>

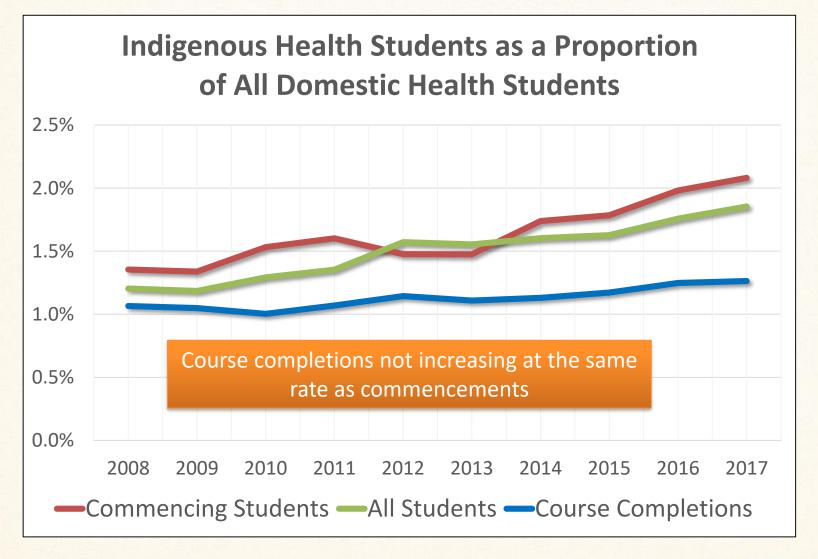
- Found minimal evidence of dedicated systematic efforts to apply effective retention strategies in the workforce.
- This review aimed to examine the strategies implemented by nursing, health and medical science faculties to improve retention and consider how they might apply in the work place.

# Health Workforce Shortage

- Australia urgently needs more Aboriginal and Torres Strait Islander people within the health workforce.
- With increasing remoteness, the proportion of Indigenous people increases, as do the challenges in ensuring a sustainable health workforce appropriate for the local population.
- 2015: 1% of the registered health workforce were Indigenous (despite accounting for 3.3% of the Australian population and 4% of all hospitalisations)
- Large disparities for every health profession:
  - Indigenous nurses and midwives: 1.1% (3,752 of 360,008)
  - Indigenous medical practitioners: 0.5% (433 of 97,466)
  - Indigenous psychologists: 0.5% (103 of 25,650)



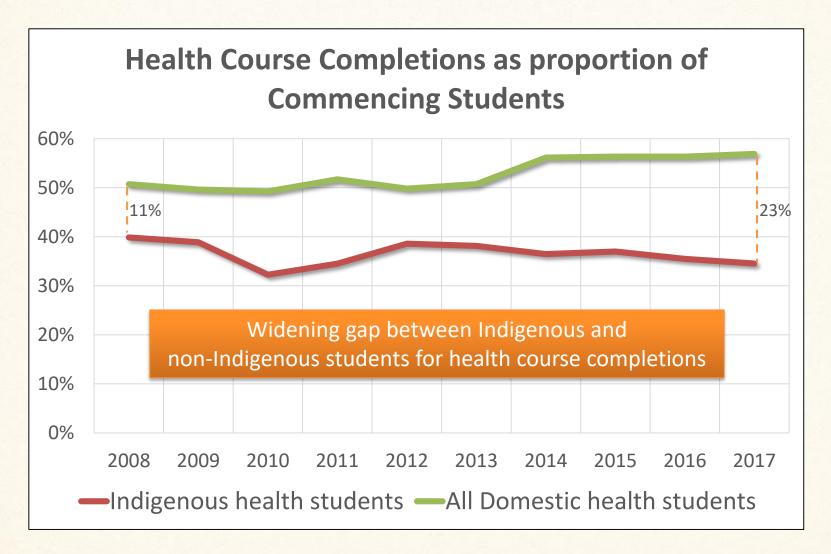
# Health Student Shortage



Source: Department of Education and Training, 2018



# Health Student Shortage



Source: Department of Education and Training, 2018



## Literature Review Aim

- Identify literature on the enablers and barriers to the retention of Indigenous people within tertiary health courses.
- Highlight documented or proposed strategies that help support Indigenous health students to remain with their studies and successfully complete their degree.

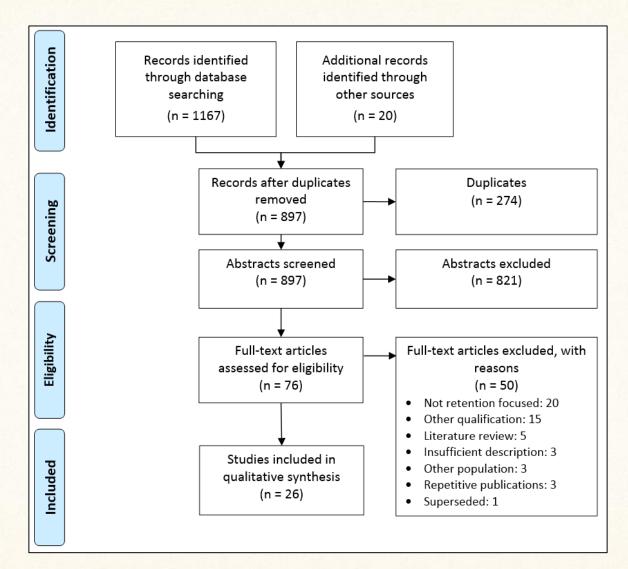


# Methods

- Databases:
  - PubMed, CINAHL, PsycInfo, Embase, Global Health, Informit: Indigenous Collection, Informit: Health Collection, ERIC, Google Scholar
- Hand searched journal:
  - The Australian Journal of Indigenous Education
- Citation snowballing
- Inclusion criteria:
  - Relevant to retention, attrition or course completion for Indigenous Australians
  - Studying a bachelor's degree or higher in health at university



#### Search results and screening process



Based upon: Moher D, Liberati A, Tetzlaff J, Altman DG, The PRISMA Group (2009). *Preferred Reporting Items for Systematic Reviews and Meta-Analyses: The PRISMA Statement*. PLoS Med 6(6): e1000097. doi:10.1371/journal.pmed1000097



#### Results Description of articles (n=26) **Course studied** Psychology (3) 12% Public Health (1) 4% Health Nursing and Sciences (4) Midwifery 15% (13) 50%

\*Health Sciences: Studies with students across multiple health courses. Courses included: dentistry, health science, human movement, medicine, nursing and midwifery, occupational therapy, physiotherapy and podiatry.

Medicine (5)

19%

#### Factors affecting retention

#### Retention

| Actention  |  |
|--|--|
| Resilience   | Support  |
| <ul> <li>Support networks         <ul> <li>Family support (10)</li> <li>Peer support (7)</li> <li>Other (5)</li> </ul> </li> <li>Role models (4)</li> <li>Motivations         <ul> <li>Making a difference for Indigenous health (6)</li> <li>Being a role model (3)</li> <li>Improving career options (3)</li> </ul> </li> <li>Personal attributes         <ul> <li>Confidence, resilience and perseverance (5)</li> <li>Life experience and skills (4)</li> <li>Seeking support (2)</li> </ul> </li> </ul> | <ul> <li>Cultural support         <ul> <li>Support from non-Indigenous staff (5)</li> <li>Indigenous content (4)</li> <li>Indigenous academics (3)</li> <li>Organisational leadership (2)</li> </ul> </li> <li>Academic support         <ul> <li>Flexibility in delivery (3)</li> <li>Tutoring (3)</li> <li>Mentoring (2)</li> </ul> </li> <li>Indigenous Student Support Centre (9)</li> <li>Financial assistance (6)</li> <li>Recruitment and preparation         <ul> <li>Recognition of prior skills (2)</li> <li>Orientation (2)</li> </ul> </li> </ul> |
| <ul> <li>Vulnerability and Shame</li> <li>Lack of support networks (4)</li> <li>Internal stressors         <ul> <li>Academic preparation and prior educational experiences (8)</li> <li>Lack of confidence, fear and anxiety (6)</li> <li>Homesickness and isolation (6)</li> <li>Illness (2)</li> </ul> </li> <li>External stressors         <ul> <li>Competing obligations (12)</li> <li>Financial hardship (7)</li> <li>Lack of information about course (3)</li> </ul> </li> </ul>                       | <ul> <li>Barriers</li> <li>Culturally unsafe environment <ul> <li>Racism and discrimination (7)</li> <li>Lack of Indigenous content (5)</li> <li>Cultural insensitivity by non-Indigenous staff (4)</li> <li>Lack of Indigenous staff (3)</li> </ul> </li> <li>Course characteristics <ul> <li>Workload and teaching formats (6)</li> <li>Unclear expectations (2)</li> </ul> </li> <li>Challenging admission processes (4)</li> </ul>   |
| Attrition  |  |

Source: Adapted with permission from Slatyer et al. 2016. Numbers in round brackets refer to the number of articles identifying the factor.

Student



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## Factors affecting retention

 Usually a combination of factors across several quadrants that resulted in students remaining or departing.

"The reasons for [withdrawing] were often quite mixed, with one problem adding to another, creating an unbearable burden for some individuals."

(Young et al. 2007)

#### Strategies for growing strong students

#### **Time at University**

- Cultural support
  - Whole-of-school approach (7)
  - Indigenous academics (6)
  - Cultural training (4)
  - Indigenous content (4)
  - Community involvement (4)
  - Address racism (2)
- Academic support
  - Mentoring (8)
  - Tutoring (8)
  - Flexible delivery (7)
  - Clinical placement support (4)
- Indigenous Student Support Centre (7)
- Social and economic support
  - Financial support (5)
  - Foster peer networks (4)
  - Personal contact (3)

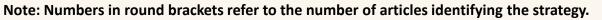
#### Recruitment

Selection (4) Multiple entry pathways (4) Recruiting a cohort (3) Quotas (2) Note: Num Point of Departure

Leave door open (3) Graduation – celebrate success (1)

#### Preparation

Pre-entry preparation (6) Comprehensive orientation (3)



# Strategies for improving retention

- In the literature recruitment and retention are usually addressed as separate issues.
- We found that recruitment and retention are linked.
- The process of selection and preparation for university is critical to retention.
- We used the image of a tree to represent the retention strategies implemented within universities. Strategies are grouped chronologically based on where they supported a student during their study timeline.
- Recruitment and Preparation strategies are positioned in the roots of the tree to represent how they help to support the student during their time at university.

#### Strategies for improving retention

"A multi-layered approach to student recruitment and graduation is required as single strategies will have little or no impact."

(Holliday et al. 2015)



# Examples of successful strategies

- Indigenous Nursing Support Model: Helping Hands
  - University of Southern Queensland
  - Department of Nursing and Midwifery
  - 5 step-process that supports students throughout their education from recruitment until graduation
  - Best, O., & Stuart, L. (2014). An Aboriginal nurse-led working model for success in graduating Indigenous Australian nurses. *Contemp Nurse*, 48(1), 59-66. doi: 10.5172/conu.2014.48.1.59
- Miroma Bunbilla: 5 day pre-entry to medicine intensive course
  - University of Newcastle and University of New England
  - School of Medicine and Public Health
  - Designed to better prepare Indigenous students, strengthen selection process, and improve retention especially during first year
  - Holliday, V., O'Mara, P., & Watts, A. (2015). The Miroma Bunbilla Pre-entry to Medicine program for Aboriginal and Torres Strait Islander people *LIME Good Practice Case Studies Volume 3* (pp. 24-30).

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# Implications for the workplace

- Evidence suggests that retention after graduation in clinical roles is also improved through a multi-layered approach including:
  - Appropriate recruitment and orientation
  - Whole-of-service approach
  - Clinical support and mentoring
  - Flexibility
  - Fostering staff networks and peer support
  - Considering point of departure



#### Strategies for growing strong workers

#### Time at health service

- **Cultural support** 
  - Whole-of-service approach 0
  - Indigenous supervisors 0
  - **Cultural training** 0
  - Address racism 0
  - Flexibility in work and leave 0 arrangements
- **Clinical support** 
  - Mentoring 0
  - **Clinical supervision** 0
- Social support
  - Foster peer networks 0
  - Personal contact 0



#### Recruitment Selection

Recruiting a cohort

#### **Point of Departure**

Keep in contact with former staff who may wish return Offer flexible leave arrangements so staff don't have to leave

#### Preparation

**Pre-entry preparation** Comprehensive orientation

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Lai, G. C., Taylor, E. V., Haigh, M. M., & Thompson, S. C. (2018). Factors affecting the retention of indigenous Australians in the health workforce: a systematic review. Int J Environ Res Public Health, 15(5), 914. https://doi.org/10.3390/ijerph15050914

# Conclusions

- Universities have an important role to play in addressing rural health workforce challenges, including low numbers of Indigenous people in the health workforce.
- Retention is improved through a multi-layered approach that starts before the student commences at university.
- Strategies include:
  - Appropriate preparation and orientation to university
  - Building a supportive and enabling school culture
  - Employing Indigenous academics
  - Mentoring and supporting Indigenous students throughout their studies
  - Flexible delivery of content, including remote and online delivery
  - Providing social and financial support
  - 'Leaving the university door open' for students to return

# Conclusions

- Rural and remote areas seeking to support local Indigenous people to enter the health workforce may be able to assist around the financial challenges and personal/family issues that can occur.
- There is a need for research into:
  - Factors influencing retention of Indigenous allied health students
  - Indigenous students' experiences while on clinical placement and strategies to support students on placement
  - Existing and future programs and strategies to be evaluated with preand post-implementation measures



#### More information

Taylor, E.V., Lalovic, A. & Thompson, S.C. Beyond enrolments: a systematic review exploring the factors affecting the retention of Aboriginal and Torres Strait Islander health students in the tertiary education system. *Int J Equity Health* 18, 136 (2019). <u>https://doi.org/10.1186/s12939-019-1038-7</u>

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