

AGENDA

- Overview of VeriFone
- Multi Channel Processing
 - Add-on Services
 - Central Reporting
- VeriFone Solutions
- Upcoming Technologies
- Card Payment Lifecycle
- Integration
- Q & A





WHO ARE VERIFONE?

WHO WE ARE

A leading global provider of technology that enables electronic payment transactions

✓ VeriFone Systems, Inc. (NYSE: PAY)

- Founded in 1981
- \$1.3 billion revenue in FY2011
- Leader in most markets
- Active in over 110 countries
- Systems installed in over 20 million locations globally



WORLDWIDE OFFICES







MULTI CHANNEL PROCESSING

PAYMENT ACCEPTANCE ENVIRONMENTS





Hospitality



E-commerce



МОТО



Hostage Page Template driven Unattended



Mobile Processing



VX 680

GPRS
Pre-Configured Solution



PAYMENT GATEWAY FACTS

- Processed 508 Million Transactions in 2011
- Processing service monitored 24/7, 365 days a year
- ✓ ICP is a level 1 Payment Card Industry Data Security Standard (PCI DSS) certified payment processing infrastructure
- ✓ 100% Up time over the past 12 months
- Dual Room Processing and DR site for added resilience
- ✓ 100% secure uses encryption to safeguard against interception of sensitive card details



VALUE ADDED SERVICES



Gift and loyalty cards

- Mobile vouchers
- Tax free Shopping / DCC



E-top up



Online reporting service







CENTRAL REPORTING

WEBCOM

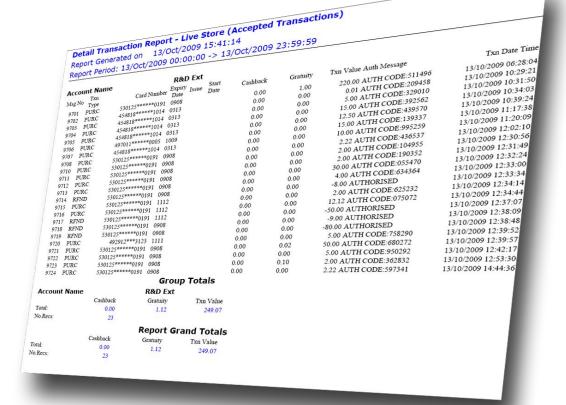
- WebCom is an online reporting and management tool for reconciliation and terminal management throughout the merchant's multi-channel estate
- All sales channels can be accessed via a single WebCom login
- Support for user management, allowing multiple users to be given different levels of access to the system
- Terminal Management Facilities as well as support for changes to system configuration
- Comprehensive and customisable reporting tools.
- Create and View Tokens
- Ability to process transactions adhoc (CNP)





Instantaneous Reporting

- Transaction Search
- Custom Reports
- Scheduled Reports
- Live Store Reports
- Submitted Reports





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PROFESSIONAL SERVICES

VeriFone is ready to support you during testing, setup, implementation and on-going operations. We offer:



- Integration services
- Help desk support
- Repair centre

- Business consultancy
- Installation services
- Project management







VERIFONE SOLUTIONS

A FULL RANGE OF PAYMENT DEVICES

All new VeriFone devices are NFC ready















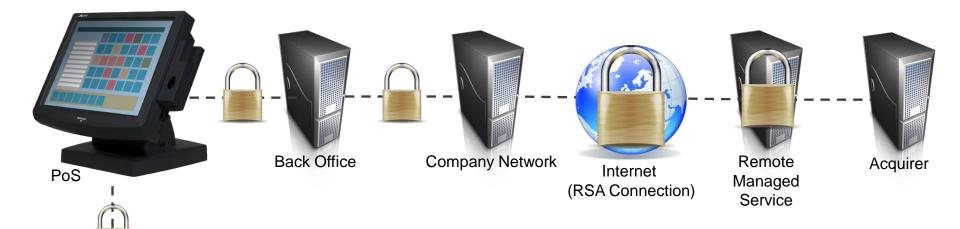
CARDHOLDER PRESENT

- Solutions for all environments
- Pre-accredited payment solution
- Standalone and Integration options
- Simplify installation process
- Simplify PCI DSS certification
- Value Added Services





PAYWARE OCIUS - POINT TO POINT ENCRYPTION





- Ocius Software securely resides on PinPad within a PCI PED/APACS Common Criteria environment
- Encryption performed within the PED prior to onward transmission
- Ocius application on the PoS receives encrypted data packets and forwards across the network to ICP. 'Malware' rendered useless
- End-to-end encryption with ICP Managed Service via Secure Internet Connection, through to Acquirer



CARDHOLDER NOT PRESENT



- Fast, resilient payment services
- Tokenisation
- Fraud Checking, PayPal and Gift





UPCOMING TECHNOLOGIES

CONTACTLESS/NFC MOBILE PAYMENTS







NFC TIMES

NFC phone shipments will approach 40 million units in 2011 and reach more than 500 million by 2015



1 in 6 users worldwide will have a NFC-enabled phone by 2014



- 85% of POS terminals shipped worldwide will be contactless-enabled in 2016
- 1 Billion contactless payment cards will be shipped globally by 2016



NFC ENABLED PHONES AVAILABLE



















A lot of entry-level smart phones are expected to be available commercially which can be deployed in almost any market

Source: NFC Times, NFC World



Innovation at the Point of Interaction

- Global leader in the accelerating electronic payments industry
- Driven to develop innovative solutions on the forefront of technology
- Engine for emerging markets penetration
- Leader in all markets with strategic focus on geographic expansion
- Owns the accepted standard for credit card end-to-end encryption, being adopted industry-wide
- Providing expertise, solutions and services that add value to the point of sale
- Leading the way in redefining the new landscape of Intelligent Checkout



MOBILE POS - A COMPELLING PROPOSITION



Portable POS



POS



Scanner





Card Acceptance



Contactless



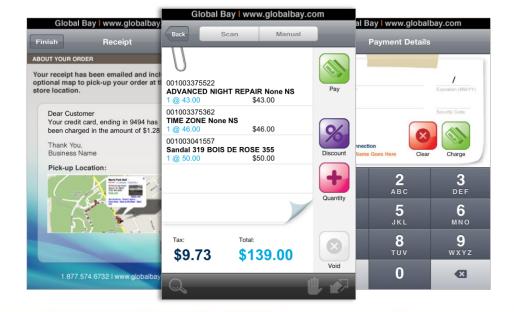


MOBILE POS - KEY FEATURES

- Item/price lookup
- Apply discount
- Email receipts
- Suspend transactions
- Retrieve transactions
- Tender with credit card
- Store locator
- Gift card sales











CARD PAYMENT LIFECYCLE

1. Card Capture



- Web Site Payment Page
- Hosted PayPage
- Integrated Payment Application
- Standalone Payment Terminal



2. Authorisation Request



- Transaction Record
- Txn Type, Value and Reference etc.
- Encryption Applied
- Sent to the Payment Gateway



3. Processor communicates with the Acquirer and Card Scheme



- Encryption Removed
- Transaction Directed to Relevant Service
- Authorisation Message Compiled
- Communicate with the Host



4. Authorisation Verification



- Authentication Performed
- Funds Reservation
- Authentication Code Issued



5. Processor communicates the authorisation result to the Merchant



- Transaction Result
- Receipts Created
- No Sensitive Card Data



6. Processor performs settlement on behalf of the Merchant



- Transactions are stored during authorisation process
- Complied into bulk submission file
- Transmitted to Acquirer
- Monitored 24/7/365





WHY INTEGRATE?

- Faster checkout process
- Avoid un-necessary errors
- Simplify reconciliation
- Merchants and PoS integrators typically do not want to handle sensitive card data
- Acquirers mandate that payment applications need to be PA-DSS certified
- Lengthy certification processes



Retail

- Socket Connection
 - Comma Separated Record

Web Services

- XML Based Messaging
 - XSD formatting



Transaction Request Messages

- Transaction Type
- Transaction Value
- Merchant Reference
- Token Registration Decision

- Cash back can be added during the transaction process
- Gratuities are added by the cardholder on the PED



Transaction Response Messages

- Transaction Result
- Authorisation Code
- Card Scheme
- Masked PAN
- Date/ Time
- Merchant and Account details
- Authorisation Message
- Token ID



Additional functions

- Value Add-ons
- Request Information
- Get Card Details
- Report Generation





QUESTIONS?

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