

Windows 10



eduVPN
VPN Connection



For use by:	Students and employees
Version:	1.0
Date:	17-2-2021
Owner:	SID - Student IT-Desk

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Manual installation and first time use of eduVPN for Windows

Before you begin

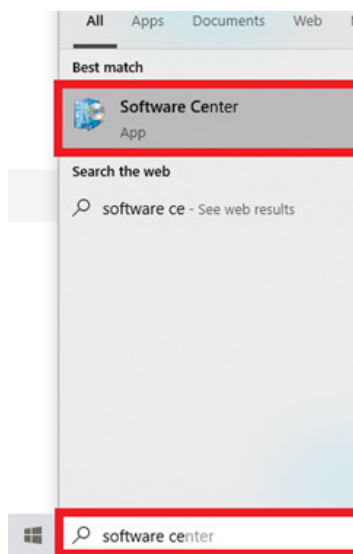
The following instruction is supported by the TU Delft and has been tested to be working. However, we offer this manual to you as an extra service. So in case you have a configuration or version of Windows 8 other than the one described here and you have problems establishing a connection, neither ICT nor a Servicepoint will be able to help you to make a successful connection. If you have a windows version older than Windows 7 we strongly advise you to install a newer version of windows due to Microsoft support discontinuity for versions older than Windows 7.

Please note: if your computer is fully managed by TU Delft ICT then eduVPN is already installed. You can then go directly to Step 2: Logging in to eduVPN' later in this manual.
In case you can't find eduVPN in the Windows start menu, start with step 1 of this manual.

Step 1: Establishing a VPN

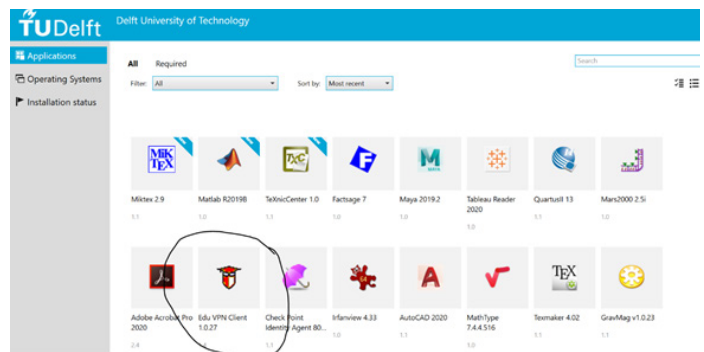
Step 1.1: Open Software Center

- Open the Windows Start menu with the Windows button at the bottom left of your screen.
- Type 'Software Center'
- Click on 'Software Center' to open it



Step 1.2: Find eduVPN

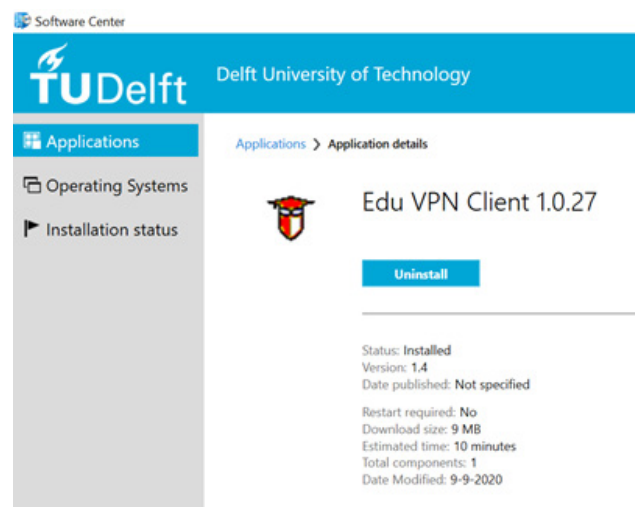
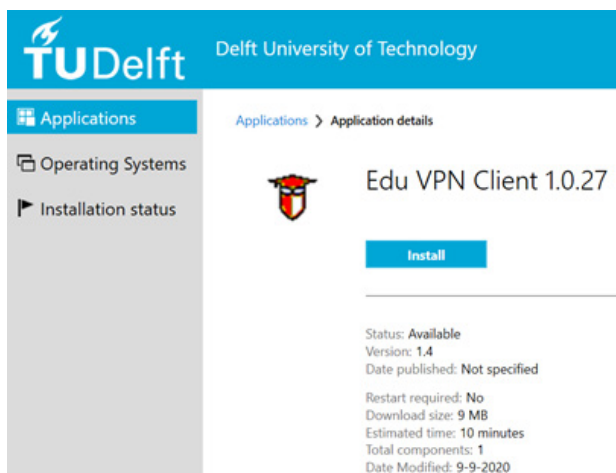
Search for eduVPN by typing eduVPN in the search field at the top right-hand corner or by scrolling through the list of applications.



Step 1.3: Install eduVPN


Click the blue 'Install' button and the installation will be executed.
*Note: Ignore the version number. eduVPN is updated all the time

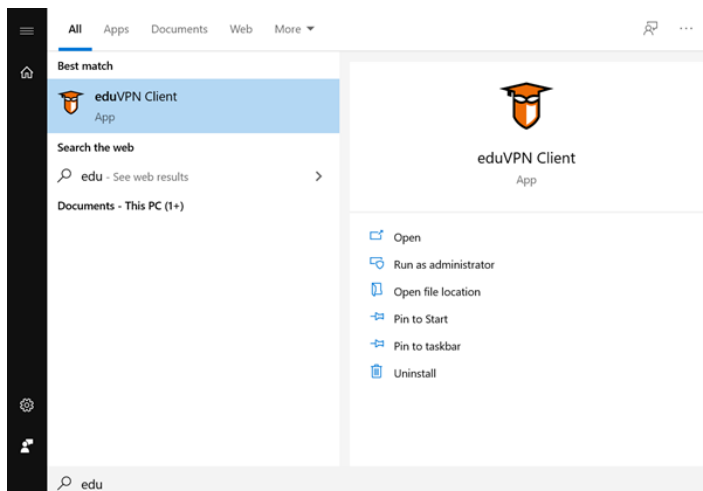
When the installation is finished, you will see this screen:
Exit the Software Center



Step 2: Logging in to VPN

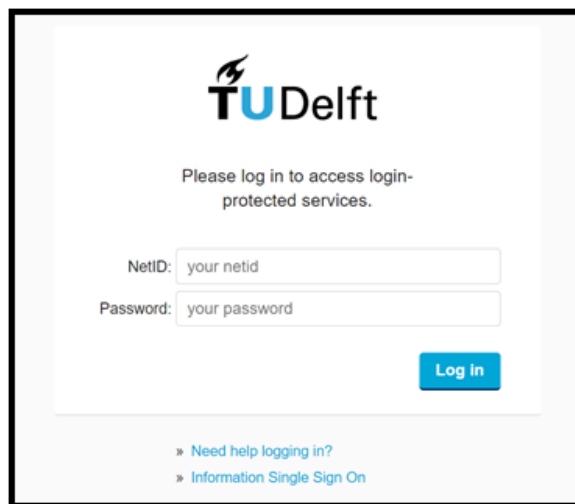
Step 2.1: Sign-in on EduVPN

- Open the Windows Start menu with the Windows button  at the bottom left of your screen.
- Type 'eduVPN'
- Click on 'eduVPN' to open it



Step 2.2: add profile information

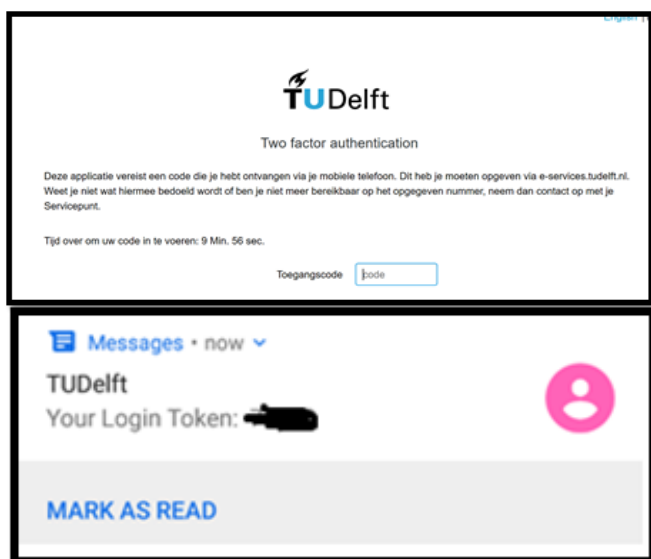
When you open the program or app for the first time, you have to create a profile. A window will open automatically and you can log in with your NetID or email address.



Step 2.3 :Verification

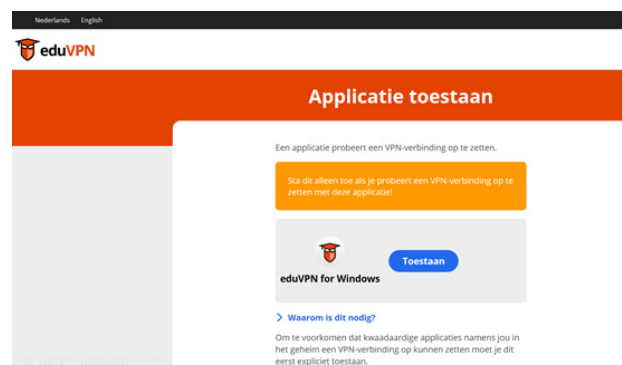
Next an extra verification code is needed.

This token will be sent to your mobile phone via SMS. It will be sent to the mobile number that you have registered in <https://e-service.tudelft.nl>

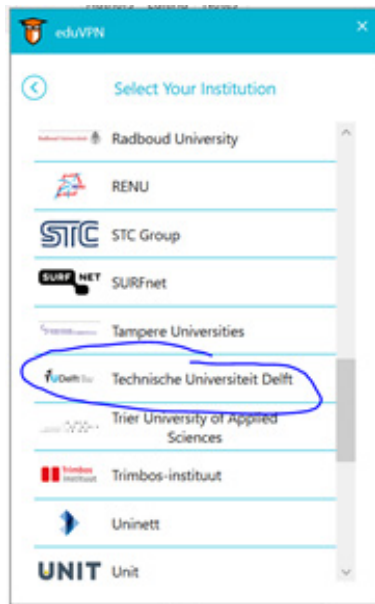


Step 2.4: Give permission

In the next screen you're requested for permission that the eduVPN software is allowed to use your account. Click on 'Toestaan' (Allow).

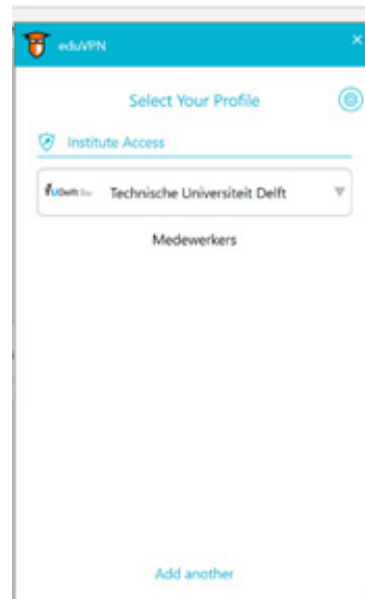


Step 2.5 : Select TU Delft



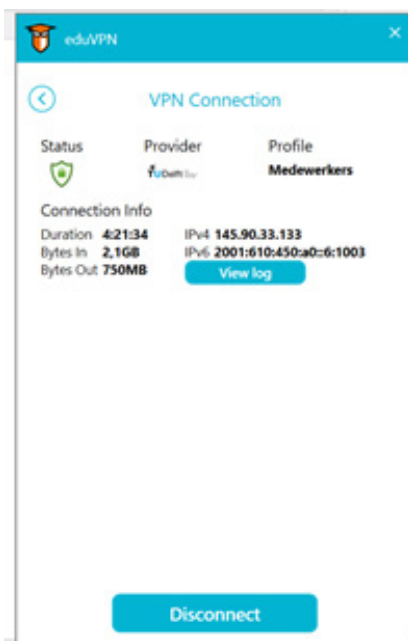
Step 2.6: Select your profile

Select the profile 'Medewerkers' (employees)



Step 2.7: VPN-connection

eduVPN is now connecting. When this has been successfully completed, a green symbol appears.



Please note:

- A time out is set after 18 hours, the eduVPN disconnects after 18 hours. Within these 18 hours, if you restart eduVPN, you don't have to click 'Allow' again. Outside these 18 hours you do.
- If you close the eduVPN connection using the X, the connection will remain in place (until 18 hours have passed, of course, or until you click 'disconnect'). The icon remains visible in your system tray.

