2009

18th Annual

National Mature Media Awards Mature Awards



National Sponsors

American Custom Publishing Corporation® National Association of Area Agencies on Aging

The National Mature Media Awardssm

The *National Mature Media Awards*sm is the largest awards program of its kind to recognize the nation's best advertising, marketing and educational materials produced for older adults. The awards program is open to all those involved in the production of materials for adults age 50 and over. It is presented by the Mature Market Resource Centersm, a national clearinghouse for older adult programs.

Entries for the 2009 *National Mature Media Awards* program were judged by panels of experts in the field of senior marketing and communications. The judges' biographies are listed in sidebars throughout this booklet. The judges scored the entries by division and category on a scale of one to 100. Each entry was judged on its own merits, regardless of how many other entries were in the same division and category. The judges' scores were then totaled and averaged. Gold, Silver, Bronze, and Merit prizes were awarded based on these scores. (To avoid conflict of interest, no entry submitted by an organization represented by a judge or sponsor was reviewed by a panel on which that judge or sponsor served.)

The overall quality of this year's entries was exceptional. We congratulate all of the entrants for their efforts to present the finest possible materials to their senior audiences.

2009 Best of Show Prize

American Custom Publishing Corporation® sponsored the 2009 Best of Show Prize.

All Gold Award recipients, which represent the top five percent of all entries, were reviewed by a special panel of judges.

American Custom Publishing Corporation and the Mature Market Resource Center are proud to announce the winner of the 2009 Best of Show Prize:

North Shore Senior Center

for

Capabilities Booklets

Division: Community Organizations

Category: Brochure / Booklet (Marketing Communications)

2009 National Sponsors





Advocacy. Action. Answers on Aging.

2009 JUDGES

ERIC ANDERSON is the Marketing and Communications Manager for Asbury Communities, Inc., a system of not-forprofit retirement communities based in Germantown, MD. He develops and improves Asbury's corporate communications, manages risk communications, and supports marketing initiatives that increase awareness and occupancy for Asbury's communities. He draws upon 17 years of experience in roles such as editing, media production and script development, journalism, campaign development, web-based content coordination, and advertising sales and media management.

JOAN BELOFF is a specialist in the field of gerontology with 30 years of experience serving the elderly population. She serves as the New Vitality/ Community Outreach Director for Chilton Memorial Hospital in Pomptom Plains, NJ, where she coordinates community outreach programs for the hospital and surrounding community. Ms. Beloff also supervises the Gerontology, Community Health, Parent Education and Corporate Wellness personnel at Chilton Memorial Hospital. She received the "Gerontologist of the Year" award from the Society on Aging of New Jersey for 2008.

VIOLA A. BIELOBRADEK is Service Line Marketing Manager at Loyola University Medical Center in Maywood, IL. Ms. Bielobradek earned her BS in Commerce degree from DePaul University, Chicago. She has extensive experience in marketing communications, intergraded advertising and promotion campaigns, multichannel product distribution, customer relationship management, technology deployment, and change management.

AARON D'COSTA is Vice President of Customer Loyalty at Pathway Senior Living, LLC in Des Plaines, IL. With 19 years in seniors' housing, Mr. D'Costa currently oversees the sales and marketing, food service, compliance, community life and transportation functions. Prior to joining the company, he operated a strategic marketing and management consulting firm with clients throughout the country benefiting from his varied experiences. Mr. D'Costa previously

COMMUNITY **ORGANIZATIONS**

Annual Report

BRONZE Publications - Annual Report

Area Agency on Aging,

Region One

BRONZE Year In Review

Mather LifeWays

MERIT Annual Report: From Cocoon

to Butterfly **FiftyForward**

Annual Report FY 2008 **MERIT**

North Shore Senior Center

Brochure / Booklet (Marketing Communications)

GOLD Capabilities Booklets

North Shore Senior Center

SILVER "Adult Day Services -Designed for Care"

LIFE Senior Services

MERIT Marketing Communications:

Brochure

Area Agency on Aging,

Region One

Brochure / Booklet (Publications)

SILVER Next Steps

Aging with Dignity

MERIT Siguientes Pasos

Aging with Dignity

MERIT Women at War

VFW Magazine

Graphic Design

BRONZE "Cold Comfort"

AARP Bulletin

MERIT "May I Help You?"

AARP Bulletin

"Oops! I Retired Too Soon" (cover) **MERIT**

AARP Bulletin

MERIT "Adult Day Services -

Designed for Care"

LIFE Senior Services

Magazine

MERIT The Vintage Newsmagazine

- September 2008

LIFE Senior Services

MERIT Mature Living

Life Way Christian Resources

Marketing / Advertising Campaign

MERIT Person-Centered Care Training

Conference **Mather LifeWays**

Miscellaneous Publication

Kirby Pines Retirement Community SILVER

25th Anniversary Book **Kirby Pines Retirement**

Community

Newsletter

SILVER Talk Newsletter

North Shore Senior Center

MERIT The Mather LifeWays Employee

Newsletter

Mather LifeWays

Newspaper / Tabloid

SILVER January – February issue

AARP

MERIT Bridge Winter 2009

Lake County Council on Aging

MERIT Senior Voice Newspaper

Older Persons Action Group /

Senior Voice

MERIT Milestones May 2008

Philadelphia Corporation

for Aging

Photograph

BRONZE Baseball Centenarian, Speedy lavarone

AARP Bulletin

BRONZE Homeless, Barbara Harvey

AARP Bulletin

MERIT Coupon Clipper, Kay MacVey

AARP Bulletin

MERIT Humanitarian Waiter, Harold DeLong

AARP Bulletin

MERIT Retail Johs, Bert Coker

AARP Bulletin

MERIT

Wii Bowlers **AARP Bulletin**

Photograph – Hands & Watch **MERIT**

Area Agency on Aging,

Region One

Public Relations Campaign

BRONZE Aging Well Rocks!

Mather LifeWays

BRONZE Beat The Heat For New Air

Conditioning Unit

Philadelphia Senior Center

Series of Magazine / Newspaper / **Newsletter Articles**

GOLD Scam Alert

AARP

GOLD Aging Well

LIFE Senior Services

SILVER Editor's Letter

AARP

SILVER Sturgis Motorcycle Rally 2008

AARP

SILVER	Aging Well	MERIT	Too Old To Be President?	Magazine		
Asbury Communities SILVER John Knox Village "Brain Fitness"				MERIT	Strategies Associated Wealth Management	
	John Knox Village of Central Florida, Inc.		GOLD Clare Chapel Campaign & Dedication		Single Magazine / Newspaper / Newsletter Article	
SILVER	John Knox Village "Honor Air Veterans"		Franciscan Sisters of Chicago Service Corp.			
	John Knox Village of Central Florida, Inc.	Speech		SILVER	"Never Violate Your Sleep Quotient" Medallion Financial Group	
SILVER	Ask Dr. Dannette LIFE Senior Services	GOLD	"From Exclusion to Empowerment: Chinese American Women in New England"	MERIT	"Opportunities Abound in the 2008 Tax Code" Medallion Financial Group	
SILVER	Mike Miller, series, "When Seniors Travel"		AARP	Staff / Inservice Training		
	Older Persons Action Group / Senior Voice	SILVER	Balancing Work Responsibilities With Caregiving AARP	SILVER	Baby Boomers: Doing Business with a Complex Generation	
SILVER	Deadliest Vietnam Battles VFW Magazine	SILVER	Convocation Speech Boston College AARP		The Hartford Financial Services Group, Inc.	
Single Magazine / Newspaper / Newsletter Article		BRONZE	"The Challenge of Faith in Health Disparities" AARP	GOVE	ERNMENT	
GOLD	Going Hungry In America AARP	BRONZE	Health Care Reform: The Seven	Book		
GOLD	Where Have All The Doctors Gone?	BRONZE	Deadly Myths AARP	SILVER	Exercise and Physical Activity: Your Everyday Guide from the National	
GOLD	Grandparents Raising Grandchildren	Staff / I	nservice Training		Institute on Aging National Institute on Aging	
GOLD	Georgia Generations Scams That Target Seniors	BRONZE	Creativity, Independence, and Meaning Easter Seals, Inc.	BRONZE	Alzheimer's Disease: Unraveling the Mystery National Institute on Aging	
COLD	Michigan Generations	TV Ad		BRONZE	Talking With Your Older Patient	
GOLD	Blinded By War VFW Magazine	MERIT	Brown Bag Food Program		National Institute on Aging	
GOLD	Disabilities No Barrier for Amputee Golfers	<i>m</i> ziu i	Volunteer Recruitment Elder Services of the Merrimack Valley, Inc.	MERIT	National Institute on Aging	
SILVER	VFW Magazine Ties that Bind	MERIT	Medical Advocacy Volunteer	MERIT	Menopause: Time For A Change National Institute on Aging	
SILVLI	AARP		Recruitment Elder Services of the Merrimack	Brochu	re / Booklet (Publications)	
SILVER	Tradition Under Stress AARP		Valley, Inc.	GOLD	Senior Surf Day: Learn to Surf the	
SILVER	Senior Beat	Video	:		World Wide Web Minnesota Board on Aging	
	Eastern Area Agency on Aging		ional/Training Programs)	BRONZE	Medicare & NYSHIP for NY/PE	
SILVER	The Changing Face of Georgia's Seniors Georgia Generations	SILVER	"Life's Senior Centers – Active, Involved & Thriving LIFE Senior Services		Retirees 2009 NYS Dept. of Civil Service, Employee Benefits Division	
SILVER	Michigan's Senior Centers:			BRONZE	A Guide for Caregivers: What You	
	Why the Future Looks Bright Michigan Generations	CONS	SUMER PRODUCTS		Need to Know Westchester County Department	
SILVER	An 'age-defying women,' she's still	Book			of Senior Programs & Services	
	doing volunteer work – at 90 Philadelphia Corporation	BRONZE	Unbelievably Good Deals & Great Adventures That You Absolutely Can't		ner Education Program	
SILVER	for Aging Stay Tuned to Your Hearing		Get Unless You're Over 50 The McGraw-Hill Companies	GOLD	Understanding Chemotherapy and Managing Its Side Effects National Cancer Institute	
BBONZE	VFW Magazine	MERIT	GRACEFULLY: Looking and Being Your Best at Any Age	MERIT	Working Caregiver Support Program:	
BRONZE BRONZE	Barack Obama / John McCain AARP Retirement on Hold		The McGraw-Hill Companies		Education & Outreach to Businesses & Employers Central Plains Area Agency	
DRONZE	AARP	FINANCIAL SERVICES			on Aging Senior Scene: Personal Preparedness MA. Executive Office of Elder Affairs	
BRONZE	Second Blooming for Women Council on Aging of West Florida	Book		MERIT		
MERIT	Behavioral Research and AARP AARP	BRONZE	The Money Doctor's Guide To Taking Care of Yourself When No One Else Will The Gallagher Group			

held community- and corporate-based positions with national providers such as Marriott Senior Living Services, Sunrise Senior Living, Classic Residence by Hyatt and Fountains Retirement Communities. He earned his MBA from The George Washington University.

SHARRON DILLON is Director of Marketing at Larksfield Place Retirement Communities in Wichita, KS. She has been in the retirement industry for 24 years, beginning her career as a retirement counselor. She soon became Marketing Director and Marketing Consultant for Heritage Centers of America helping other communities with marketing issues. After selling retirement rentals, Ms. Dillon had the opportunity to work with a Life Care Community, Wesley Retirement Communities, dba Larksfield Place Retirement Communities. She has also worked in the advertising, development and creative areas of the industry.

KERRY T. GREEN is an account manager with The Ehlers Group (TEG), an awardwinning strategic marketing company. With offices in Florida and Virginia, TEG specializes in real estate development and active adult communities throughout the country. Ms. Green is a graduate of Florida Agricultural & Mechanical University and holds a Bachelor of Science degree in journalism.

AMY GYAU-MOYER is the Marketing Outreach Specialist for the Eldercare Locator based in Washington, DC. The Eldercare Locator is a public nationwide service of the U.S. Administration on Aging (AoA) and administered by the National Association of Area Agencies on Aging (n4a). Prior to this position, she was the Regional Director of Admissions and Marketing for a healthcare provider based in Maryland and she has several years of experience in the field of aging. Ms. Gyau-Moyer has a Bachelors degree in Healthcare Administration and holds a Masters degree in Management with a concentration in Public Relations.

C. JILL HOFER is Director of Communication and Public Relations and Executive Director, Watermark for Kids at Watermark Retirement Communities based in Tucson, AZ. Ms. Hofer came to the senior living industry

Graphic Design

Exercise and Physical Activity: Your GOLD Everyday Guide from the National

Institute on Aging

National Institute on Aging

SILVER Healthy Aging

National Institute on Aging

Staff / Inservice Training

BRONZE Providing Independent Living Support: Training for Senior Corps

Volunteers

Corporation for National & Community Service; JBS

International

Video (Educational/Training Programs)

BRONZE When The Unexpected Happens

Pierce County Aging & Long Term Care

HEALTHCARE

Annual Report

MERIT Annual Report - 2008

SAA

Brochure / Booklet (Marketing Communications)

MERIT OptumHealth CAD Booklet

Carrot / OptumHealth Consumer

Engagement

MERIT CareMore Corporate Brochure

TRAFFIK

Brochure / Booklet (Publications)

BRONZE Juniper Communities

Preserves Legacies

Juniper Communities

MERIT Senior Wellness

Membership Brochure

Aiken Regional Medical Centers

Calendar

SILVER Live It Up – Member Calendar 2009

Humana, Inc.

MERIT 2009 PrimeTime Living Calendar

American Custom Publishing

Corporation

Consumer Education Program

Inside RA LIVE: Living Informed, GOLD

Vibrant & Empowered Patient Binder **Hudson Medical Communications**,

Wyeth Pharmaceuticals, & Amgen

BRONZE Looking Ahead: Choices for Medical

Care When You're Seriously III

Health Dialog

BRONZE Inside RA LIVE: Living Informed,

Vibrant & Empowered Flipchart

Hudson Medical Communications, Wyeth Pharmaceuticals, & Amgen BRONZE UCare's MSHO Strong & Stable Kit

UCare

Direct Mail Ad

BRONZE Interactive Mailer LA/OC

TRAFFIK

BRONZE San Jose pop up mailer

TRAFFIK

Magazine

BRONZE HAO - Fall 2008

Humana, Inc.

BRONZE Live It Up - November 2008

Humana, Inc.

Today – Summer 2008 MERIT

Care Plus Health Plans, Inc.

MERIT Senior Select

St. Mary Medical Center

Magazine Ad

MERIT The Good Life Double Gatefold

Magazine Ad

American Senior Communities

Miscellaneous Publication

GOLD Understanding Type 2 Diabetes **Artcraft Health Education**

SILVER COPD Lung Model and Booklet

Artcraft Health Education

Osteoarthritis (OA) of the Knee SILVER

Artcraft Health Education

BRONZE Breast Cancer Model with Tear Pad

Artcraft Health Education

BRONZE New Joints, New Beginnings

Artcraft Health Education

Symbicort Bronchus Model **BRONZE**

Artcraft Health Education

BRONZE Live It Up - August 2008

Humana, Inc.

HIV Viral Model **MERIT**

Artcraft Health Education

MERIT Understanding Asthma Triggers &

Inhaler Options

Artcraft Health Education

MERIT Understanding Overactive Bladder

Artcraft Health Education

MERIT HAO - Special Edition 2009

Humana, Inc.

Newsletter

HAO - Summer 2008 GOLD

Humana, Inc.

SILVER Caring for Life

UPMC Insurance Services Division

BRONZE Live It Up - August 2008

Humana, Inc.

MERIT AvMed Magazine – Winter 2009

AvMed Health Plans, Inc.

Connections Newsletter Overlake Hospital / Senior Care	SILVER	Messiah Village 'Journey' Direct Mail Shulman Creative	MERIT	Princeton Windrows #10 Brochure / Folder Shulman Creative / Printegration
Special Event			MEDIT	
New Courtland at the 2008 AAHSA Conference		Asbury Communities, Inc.	WERIT	The Pointe of It All Wirthwein Corporation Marketing and Advertising
New Courtland The Many Faces of Breast Cancer	BRONZE	"Distinctive Retirement Living" Brochure	MERIT	We're Taking Retirement Living To A Whole New Place
Zeno Group and AstraZenenca				Wirthwein Corporation Marketing and Advertising
nservice Training	BRONZE	Glen Arden, Elant's Continuing	MERIT	Guide to Life Care Piece Zillner Marketing Communications
A Life-Giving Partnership Ministry Home Care, Inc.	BRONZE	Pinegrove Estates – Where Living In Balance Reaches Beyond Our Walls.	MERIT	Trillium Woods Collateral Package Zillner Marketing Communications
		Martino & Binzer	Brochure / Booklet (Publications)	
ional/Training Programs)	BRONZE	Discover Cascadia Folder & Brochure		· · · · · · · · · · · · · · · · · · ·
The Art of Aging: Andropause, Menopause & Sexuality As We Age Aguarius Health Care Media	BRONZE	Fox Run Folder & Inserts		Jewish Senior Life – Binder Martino & Binzer Prairieview Assisted Living –
•	BRONZE	Transitions To Progress	WLKII	The Fine Art of Caring The Garlands of Barrington
SING	RD∩N7F		Calendar	
Report	DKONZL	Shulman Creative / Printegration		Front Porch Artists in Residence
Asbury Communities 2007-08 Annual Report	BRONZE	Sunset Embrace Aging Folder Sunset Retirement Communities	GOLD	Calendar Front Porch
Asbury Communities, Inc. PVM Annual Report 2007	BRONZE	Five Trends That Define Aging Watermark Retirement	GOLD	Expressions Calendar Watermark Retirement Communities
"Under His Wings" Annual Report	BRONZE	Make Your Move Guide	MERIT	DestinationDiscovery Touchmark
	MEDIT	_		
Annual Report 2008: Why? Geneva Foundation of	IVIEKII	the Life You Love" Brochure	Direct I	Mail Ad
Presbyterian Homes	MFRIT	CRSA Mercy Circle Slim lim	GOLD	Bird Watching Event Zillner Marketing Communications
Pacific Retirement Services	WENT	Franciscan Sisters of Chicago Service Corp.	SILVER	Mather Pavilion "Medicare Hotline" Mather LifeWays
re / Booklet ting Communications)	MERIT	Raider Ranch – Community Brochure Horizon Bay Retirement Living	SILVER	The Real State of Real Estate Invitation Zillner Marketing Communications
Edgewood Retirement Community Sales Package	MERIT	The Lutheran Home at Topton Sales Package	DDON'75	8
Love and Company			BRONZE	Join Us for a Taste of Bethany Village and Feed Your Curiosity
Notes about Life-care Guide	MERIT	Love & Company Asbury Place – Make Yourself		and Feed Your Curiosity Asbury Communities, Inc.
Notes about Life-care Guide Zillner Marketing Communications	MERIT	Love & Company	BRONZE	and Feed Your Curiosity
Notes about Life-care Guide	MERIT MERIT	Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There are many reasons to call Harford		and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic?
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure		Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There	BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure Franciscan Sisters of Chicago		Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There are many reasons to call Harford County home. Martino & Binzer Fox Run Assisted Living and Skilled	BRONZE BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer Friendship Village of Schaumburg Horizon Bay "Pre-Thanksgiving"
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure	MERIT MERIT	Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There are many reasons to call Harford County home. Martino & Binzer Fox Run Assisted Living and Skilled Nursing Brochure New Life Management	BRONZE BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer Friendship Village of Schaumburg Horizon Bay "Pre-Thanksgiving" Mailer Horizon Bay Retirement Living Jewish Senior Life – Bringing Our Best to Each Day in So Many Ways
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure Franciscan Sisters of Chicago Service Corp. Horizon Bay – "Professional Connections" Brochure Horizon Bay Retirement Living	MERIT	Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There are many reasons to call Harford County home. Martino & Binzer Fox Run Assisted Living and Skilled Nursing Brochure	BRONZE BRONZE BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer Friendship Village of Schaumburg Horizon Bay "Pre-Thanksgiving" Mailer Horizon Bay Retirement Living Jewish Senior Life – Bringing Our Best to Each Day in So Many Ways Martino & Binzer Mirador – Some say there's only one
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure Franciscan Sisters of Chicago Service Corp. Horizon Bay – "Professional Connections" Brochure	MERIT MERIT	Love & Company Asbury Place – Make Yourself at Home. Martino & Binzer The Village at Carsin's Run – There are many reasons to call Harford County home. Martino & Binzer Fox Run Assisted Living and Skilled Nursing Brochure New Life Management Preparing for Your Stay at Our Health Care Center	BRONZE BRONZE BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer Friendship Village of Schaumburg Horizon Bay "Pre-Thanksgiving" Mailer Horizon Bay Retirement Living Jewish Senior Life – Bringing Our Best to Each Day in So Many Ways Martino & Binzer
Notes about Life-care Guide Zillner Marketing Communications Westminster Manor Brochure Package Zillner Marketing Communications Holy Cross Village – Large Community Brochure Franciscan Sisters of Chicago Service Corp. Horizon Bay – "Professional Connections" Brochure Horizon Bay Retirement Living Horizon Bay – Outreach Accordian Brochure	MERIT MERIT MERIT	Love & Company Asbury Place - Make Yourself at Home. Martino & Binzer The Village at Carsin's Run - There are many reasons to call Harford County home. Martino & Binzer Fox Run Assisted Living and Skilled Nursing Brochure New Life Management Preparing for Your Stay at Our Health Care Center Pacific Retirement Services Schuyler Commons at Colonial	BRONZE BRONZE BRONZE	and Feed Your Curiosity Asbury Communities, Inc. What's in Your Attic? Asbury Communities, Inc. "Beyond the Trees" Event Mailer Friendship Village of Schaumburg Horizon Bay "Pre-Thanksgiving" Mailer Horizon Bay Retirement Living Jewish Senior Life – Bringing Our Best to Each Day in So Many Ways Martino & Binzer Mirador – Some say there's only one way to retire in South Texas.
	New Courtland at the 2008 AAHSA Conference New Courtland The Many Faces of Breast Cancer Zeno Group and AstraZenenca Merrice Training Hospice, Families & Care Facilities: A Life-Giving Partnership Ministry Home Care, Inc. Menopause & Sexuality As We Age Aquarius Health Care Media SING Report Asbury Communities 2007-08 Annual Report Asbury Communities, Inc. PVM Annual Report 2007 Presbyterian Villages of Michigan "Under His Wings" Annual Report Providence Life Services Annual Report 2008: Why? Geneva Foundation of Presbyterian Homes 2008 Annual Report Pacific Retirement Services Te / Booklet Ling Community Sales Package Edgewood Retirement Community Sales Package	New Courtland at the 2008 AAHSA Conference New Courtland BRONZE	Shulman Creative BRONZE More Than a Place to Live, a Way to Live Asbury Communities, Inc.	Shulman Creative BRONZE More Than a Place to Live, a Way to Live Asbury Communities, Inc. CRSA

when she joined the Watermark Retirement Communities team in 2006. Her background includes an undergraduate degree in marketing, an MBA and 16 years in advertising, public relations, marketing, writing and research. She has extensive experience forging connections with local communities and is the author of a book on Cause Marketing. She also directs Watermark for Kids, a nonprofit organization empowering underserved youth to express their true selves.

JANE LANGE owns Bada Bing Marketing, LLC in Slinger, WI, a marketing consulting firm providing services to national B2B, nonprofits, healthcare and senior housing corporations. Her extensive background in publishing and broadcasting has served well in winning over 25 national awards for her clients.

EVELYN LOSS is the Medicare Marketing Manager for the UPMC for Life Medicare plan that serves 70,000 members in western PA, West Virginia and Ohio. She is responsible for the direct marketing of the Medicare plan in the annual open enrollment period and for individuals aging into Medicare year round. Approximately 3 million direct mail letters and materials are produced each year. Additionally Ms. Loss is responsible for on-going member communications, contribution to the quarterly newsletter, and writing product brochures. All materials are tailored to the 65+ audience.

DAVID J. MARTINO is President of Martino & Binzer, Inc., based in Avon, CT. He brings over 28 years of creative marketing and advertising experience to the consumer and business-to-business clients of Martino & Binzer. Martino & Binzer delivers integrated marketing solutions to its clients, specifically the mature market audience. As a formally trained art director, his creative work has won awards from the Business Marketing Association, the Connecticut Art Directors Club, and the Hartford and Western Massachusetts Ad Clubs.

ERIN MCCOY is the Wellness Program Specialist for Mather LifeWays Institute on Aging, in Evanston, IL, where she is currently involved in research related to positive aging and establishing

MERIT

Thanksgiving Invitation

Zillner Marketing Communications

BRONZE	Village Shalom Independent Living Direct Mail New Life Management	MERIT	The Best Things in Life are Free & Easy Zillner Marketing Communications			
BRONZE	Lead Generation Direct Mail The Cascades Verdae	MERIT	Western BBQ Invite Zillner Marketing Communications			
BRONZE	Easy Being Green Post Card Watermark Retirement	Logo / Letterhead Design				
BRONZE	Communities Fall Open House	MERIT	Mercy Circle Stationary Franciscan Sisters of Chicago Service Corp.			
BRONZE	Zillner Marketing Communications Frank Capiello Event Zillner Marketing Communications	MERIT	Horizon Bay Retirement Living – Logo Design Horizon Bay / Walker Brands			
MERIT	Travel the world of wine in one elegant evening	Magazine				
MERIT	Asbury Communities, Inc. Yearning for Summer?	BRONZE	The Eldcercare Advisor A Place for Mom			
MERIT	Asbury Communities, Inc. Hazardous-duty Caregiving	BRONZE	AgeWise Hebrew SeniorLife			
	Covenant Retirement Communities	MERIT	Martins Run Moments Magazine Boyd Tamney Cross			
MERIT	Kingsley Manor – Delight in Dixieland Jazz	Magazine Ad				
MERIT	Front Porch Sunny View – An Afternoon in Italia	BRONZE	Reflections at Sun City Hilton Head B. Sheppard Consulting			
MERIT	Front Porch Horizon Bay "Red Tag Sale" Mailer	BRONZE	Claremont Manor – Enjoying Life Takes Center Stage			
WILKII	Horizon Bay Retirement Living		Front Porch			
MERIT	Horizon Bay – "Rat Pack" Event Mailer Horizon Bay Retirement Living	BRONZE	Front Porch Regional – Home Front Porch			
MERIT	The Waters Announcement	BRONZE	Lenbrook – Bring Your Standard of Living to New Heights			
	Direct Mail New Life Management	BRONZE	Martino & Binzer Providence Point – They're Expecting Martino & Binzer 1% Retirement. 99% Fun. Ad Campaign "You Must Be 62 To Live Here. But You Can Act Whatever Age			
MERIT	Webster at Great Bay Brochure & Survey					
MERIT	New Life Management Lead Generation Direct Mail	BRONZE				
	The Cascades Verdae		You Darn Well Please." One Eighty / Leisure Care			
MERIT	Become a V.I.P. Wirthwein Corporation Marketing and Advertising	MERIT	Walnut Village – It all adds up Front Porch			
MERIT	Hundreds of Good Reasons Wirthwein Corporation Marketing	MERIT	LUMA — "Your Dream to Retire" Ad LUMA			
MERIT	and Advertising Art of Gardening Event Zillner Marketing Communications	MERIT	"Master The Art" Magazine Advertisement The Cascades Verdae			
MERIT	Choose your cruise event Zillner Marketing Communications	MERIT	Timber Ridge Testimonial ad Zillner Marketing Communications			
MERIT	Living Green Letter	Market	ing / Advertising Campaign			
MERIT	Zillner Marketing Communications One-bedroom Incentive Itr.	GOLD	People caring for people Print Ad United Methodist Homes			
MERIT	Zillner Marketing Communications Showcase of Homes	GOLD	Unlock the Potential Campaign Zillner Marketing Communications			
MERIT	Zillner Marketing Communications Testimonial Letter	BRONZE	Del Webb Charleston B. Sheppard Consulting			
IVILNII	Zillner Marketing Communications		The Village at the Arboratum			

BRONZE

The Village at the Arboretum

Horizon Bay / Cimini & Company

"Inspiration" Campaign

BRONZE	Horizon Bay "Your Story" Campaign Horizon Bay / Walker Brands	BRONZE	Horizon Bay – "Mermaids" Ad Horizon Bay / Walker Brands		Magazine / Newspaper / etter Article	
BRONZE	Falcons Landing Ad Series Love and Company	MERIT	"Stay Connected to the Life You Love" Beacon Ad Brooke Grove Retirement Village	SILVER	"A Brain Fitness Course?" Presbyterian Homes – "The Chimper"	
BRONZE	Heritage Pointe of Teaneck 'Adult Child' Postcard Campaign Shulman Creative / Printegration	MERIT	Horizon Bay – "Mr. Fix It" Ad Horizon Bay / Walker Brands	SILVER	"The Chimes" "Views" Team Highlights "Notables" on Campus	
BRONZE	The Garlands of Barrington Place II The Garlands of Barrington	MERIT	The Best Homes In Seattle Mirabella Seattle		Presbyterian Homes – "The Chimes"	
MERIT	Walnut Village Direct Mail Campaign Front Porch	MERIT	1% Retirement. 99% Fun. Ad Campaign "No Fair, Grandpa. You're	SILVER	A Path Less Traveled Rogue Valley Manor	
MERIT	20th Anniversary Campaign Larksfield Place Retirement	MERIT	Having More Fun Than Me." One Eighty / Leisure Care We Salute Our Veterans	MERIT	"Even Big Boys Enjoy Model Railroads" Presbyterian Homes –	
	Communities	WILKII	Providence Life Services		"The Chimes"	
MERIT	Edgewood Retirement Community Rightsizing Campaign Love and Company	MERIT	"What Was I Waiting For?" Testimonial Ad The Palace Management Group	MERIT	"The Westminster Library – A Reader's Delight" Presbyterian Homes –	
MERIT	The New Face of Senior Living	MEDIT	-		"The Chimes"	
MERIT	Montefiore Harbor Village Direct Mail Campaign New Life Management	MERIT	Hobbies and Passions Willow Valley Retirement Communities	MERIT	Article: Get the Most Out of Your Doctor Visits Watermark Retirement	
MERIT	Village Shalom Direct Mail Campaign	Photog	raph		Communities	
WENT	New Life Management	BRONZE	Dancing – Casa de Manana residents	Special Event		
MERIT	The Village of Redford Choices Campaign	BRONZE	Front Porch "The Chimes" cover photo	SILVER	Mac & Cheese Event Zillner Marketing Communications	
MERIT	Presbyterian Villages of Michigan LifeChoices Advertising Campaign		"Hats Off to Spring" Presbyterian Homes – "The Chimes"	MERIT	CJE – Celebrate New Beginnings! Martino & Binzer	
MERIT	United Methodist Homes of NJ Bristol Glen Advertising Campaign	BRONZE	Vanderbilt brothers enjoying coffee Providence Life Services	MERIT	Trinity Terrace Grand Opening Trinity Terrace	
	United Methodist Homes of NJ / Carriage House Design	MERIT Aloha, Villa Gardens residents		Staff / I	Staff / Inservice Training	
MERIT	Westlake TV ad campaign	MEIGI	Front Porch	BRONZE	Sexuality in Nursing Homes:	
Zillner Marketing Communications Miscellaneous Ad		MERIT	Edgewood Retirement Community Photograph – Granddaughter and	BRONZE	"The Heart has no Wrinkles" KSU Center on Aging	
			Grandmother Love and Company	MERIT	CRSA "Heart & Soul"	
MERIT	Rosegate	MERIT	Edgewood Retirement Community Photograph – Women Gardening		Conference Packet CRSA	
MERIT	The Watermark at Logan Square Bus Wrap		Love and Company	TV		
	Watermark Retirement Communities	MERIT	Resident playing Wii Providence Life Services	GOLD	"Asbury View" Holiday Show Asbury Methodist Village	
Miscellaneous Publication		Public I	Relations Campaign	TV Ad		
SILVER	The Carroll Family Story Prairieview at The Garlands	BRONZE	Benchmark Assisted Living's 2008 PR Campaign	SILVER	A Different Place Holland Home	
Memory Care Newsletter		MERIT	Supportive Living Week	MERIT	"Concerns" TV Spot Friendship Village of Schaumburg	
BRONZE	Westminster at Lake Ridge Connection Newsletter		Affordable Assisted Living Coalition (AALC)	MERIT	Cascadia TV New Life Management	
	Westminster at Lake Ridge	Radio		MERIT	Timber Ridge TV spot	
MERIT	The Circle Geneva Foundation of Presbyterian Homes	BRONZE	Rightsizing Your Home Asbury Communities, Inc.	Video	Zillner Marketing Communications	
Marro	•	Radio A	Ad		tional/Training Programs)	
Newspa BRONZE	Village at the Arboretum – "Meet	MERIT	A Different Place Holland Home	GOLD	Asbury Classroom – Photography Basics 1	
	Mary Bradley" Ad Horizon Bay / Cimini & Company				Asbury Communities, Inc.	
BRONZE	Horizon Bay – "Flyboy" Ad Horizon Bay / Walker Brands			BRONZE	Horizon Bay "Your Story" Employee Videos Horizon Bay / Raymond Media	

Horizon Bay / Raymond Media

education, programs/services, and experiences to support a culture of wellness. She has over 6 years of management and leadership experience in several senior living communities.

LESLIE NOLEN leads The Radial Group, based in Dallas, TX. The Radial Group is publisher of the weekly *Health & Wellness* Business Advisor, the widely-respected annual Health & Wellness Business Trends Report, and Radial's irreverent and downto-earth blog, Rethinking The Business of Wellness. Nolen advises health and wellness business leaders on sales, marketing and strategy for building strong businesses that make a difference in people's lives. She's also a frequent speaker at industry events and a source for national business and industry publications including The New York Times and The Wall Street Journal.

KAREN PARENTE serves as Chief Operations Officer for Assisted Living Development Company, Inc., based in Scottsdale, AZ. Her experience includes an extensive background in the hospitality industry, including working with several multi-billion dollar publicly held companies in areas ranging from human resources, corporate training and development, customer service and sales and marketing. Ms. Parente also owns and operates Creatively Write, a creative design and marketing company, providing a broad range of services specifically tailored for the senior care industry.

BRUCE B. ROSENBLATT is Regional Director of Sales & Marketing at Horizon Bay in Bonita Springs, FL. Mr. Rosenblatt has been involved with sales and marketing senior housing communities for over 20 years both as a consultant and executive with some of the nation's leading for-profit and not-for-profit senior living companies. He is familiar with active adult senior rental communities and continuing care communities; having overseen the sales and marketing of over 30 properties throughout the country including 14 startup communities. Mr. Rosenblatt is considered an expert in senior housing and has spoken at many senior-related conferences throughout the nation.

Video (Marketing Communications)

Discover the Willow Valley Lifestyle BRONZE

Welcome Center Video **Willow Valley Retirement** Communities

INSURANCE

Brochure / Booklet (Publications)

SILVER SummaCare Secure Enrollment Guide

SummaCare, Inc.

MERIT 2009 Medicare and You

Blue Cross & Blue Shield

Association

MERIT 2009 Overseas Network Providers

Directory

Blue Cross & Blue Shield

Association

Direct Mail Ad

BRONZE Medicare Resource Guide Mailing

Independence Blue Cross

MERIT Happy Birthday Post Card

Excellus Blue Cross Blue Shield

Newsletter

MERIT Taking Care After 50 March '08

OptumHealth

MERIT Taking Care After 50 Sept. '08

OptumHealth

MEDIA

Book

Smart Women Don't Retire – GOLD

They Break Free

Grand Central Publishing

GOLD "Heroes Among Us"

Green Valley News and Sun

SILVER Los Mejores Amigos en el Cuidado

de Alzheimer

Health Professions Press

Re-creating Neighborhoods for SILVER

Successful Aging

Health Professions Press

SILVER Time to Write: Discovering the Writer

Within After 50

Linden Publishing /

Quill Driver Books

Unleashing Your Creativity After 50! SILVER

Linden Publishing /

Quill Driver Books

BRONZE Managing and Treating Urinary

Incontinence 2nd edition **Health Professions Press**

MERIT Ready or Not, Your Retirement

Planning Guide

MEI Publishing Inc.

Brochure / Booklet (Marketing Communications)

MERIT The Magnolia of Millbrae Brochure

with vellum envelope

The Magnolia of Millbrae

Calendar

MERIT Sam's Club Healthy Habits 2009

Calendar

H. Crimson Inc.

Graphic Design

SILVER September / October 2008 – 6 Steps

to a Healthy Heart

HealthMatters magazine

February 2008 - The Diabetes Diet **BRONZE**

HealthMatters magazine

Magazine

SILVER AARP The Maaazine –

Sept / Oct 2008

AARP The Magazine

BRONZE a la mode magazine

Green Valley News and Sun

Retirement Lifestyles Magazine **BRONZE**

December/January 2008

Retirement Lifestyles Magazine

MERIT AARP Segunda Juventud, Fall 2008

AARP Segunda Juventud

Magazine

MERIT Sam's Club Healthy Habits,

2009 Issue H. Crimson Inc.

MERIT Walgreens Diabetes & You,

Holiday 2008 Issue

H. Crimson Inc.

MERIT September / October 2008 issue

HealthMatters magazine

MERIT Active Adult Magazine

Homes Publishing Group

MERIT b maaazine

On-Line Publishers, Inc.

MERIT Retirement Lifestyles Magazine April/ May 2008

Retirement Lifestyles Magazine

MERIT Retirement Lifestyles Magazine

February/March 2008

Retirement Lifestyles Magazine

Miscellaneous Publication

BRONZE The Directory For Seniors

Innovaging

(A Division of Lawton Printing)

Newspaper / Tabloid

March / April 2008 Issue **MERIT**

Good Times For Seniors

Milestones December 2008 **Hollister Creative**

MERIT July 2008 - D.C.

MERIT

The Beacon Newspapers

Photograph		SILVER	September / October 2008 – Older & Wiser HealthMatters magazine 'Very lucky couple:' Two volunteers, 89 and 86, found love at a hospice	BRONZE	Joining Hands to Rebuild Lives On-Line Publishers, Inc.
MERIT	MERIT February 2008 cover HealthMatters magazine			BRONZE	Anchor celebrates 36 years on TV
Series of Magazine / Newspaper /		SILVER		BRONZE	The Beacon Newspapers Facing down fear of Alzheimer's
Newsle	Newsletter Articles		Hollister Creative Breast imaging (February 2008)	BRUNZE	The Beacon Newspapers
SILVER	l Decide Series (5) HealthMatters magazine	SILVER	Mayo Clinic	BRONZE	Returning to school with a passion The Beacon Newspapers
Single Magazine / Newspaper / Newsletter Article		SILVER	Excessive sweating (May 2008) Mayo Clinic	BRONZE	Remembering Mother The Best Times
GOLD	The Key to Your Health AARP Segunda Juventud	SILVER	10 symptoms not to ignore Mayo Clinic Women's HealthSource	BRONZE	A mind game that's all in the cards The Janesville Gazette
GOLD	Magazine 1968 May - June 2008 AARP The Magazine	SILVER	Colon cancer screening Mayo Clinic Women's HealthSource	MERIT	Going Without Basics to Cut Costs AARP Segunda Juventud Magazine
GOLD	50 Reason To Love Being 50+ AARP The Magazine	SILVER	Breaking the Autoimmune Code MediZine's Healthy Living	MERIT	Healthiest Hometowns AARP The Magazine
GOLD	Breaking Through AARP The Magazine	SILVER	Can You Beat the Clock? MediZine's Healthy Living	MERIT	The Estrangement AARP The Magazine
GOLD	MAYDAY IN THE ANTARTIC AARP The Magazine	SILVER	Clear Vision — Eyesight Insights MediZine's Healthy Living	MERIT	Ashton-Haiste, Cancer Survivors Forever Young
GOLD	R.I.P. Off AARP The Magazine	SILVER	Heart Songs MediZine's Healthy Living	MERIT	Drucker, Plummer Profile Forever Young
GOLD	Super Healing AARP The Magazine	SILVER	Speak Up! MediZine's Healthy Living	MERIT	Everything Is Going Up Good Times For Seniors
GOLD	Ten who Inspire AARP The Magazine	SILVER	Sweet on Age? MediZine's Healthy Living	MERIT	School Days Good Times for Seniors
GOLD	Trial by Water AARP The Magazine	SILVER	Determined to keep looking good – June 2008	MERIT	July / August 2008 – Local Color HealthMatters magazine
GOLD	May / June 2008 – Slow & Steady Wins the Race	SILVER	The Beacon Newspapers Determined to keep looking good	MERIT	B Healthy MediZine 's Healthy Living
SILVER	HealthMatters magazine Insurance: Who Needs It?		- October 2008 The Beacon Newspapers	MERIT	Fortunate Son MediZine's Healthy Living
SILVER	AARP Segunda Juventud Magazine	BRONZE	Everyone Has a Story to Tell AARP The Magazine	MERIT	Full-Court Pressure MediZine's Healthy Living
SILVER	A Mass Appeal AARP The Magazine	BRONZE	Why Does Health Care Cost So Much? AARP The Magazine	MERIT	Life's Breath MediZine's Healthy Living
SILVER	The Writer in Winter AARP The Magazine	BRONZE	Don Wall, Senators Forever Young	MERIT	Stop that Symptom! MediZine's Healthy Living
SILVER	When Wounded Vets Come Home AARP The Magazine	BRONZE	Guly, Bramm Profile Forever Young	MERIT	Aptitude with the Right Attitude On-Line Publishers, Inc.
SILVER	Krajinovic, War Stories Forever Young	BRONZE	Guly, Suzuki Profile	TV	
SILVER	Pearson, Remembrance Forever Young	BRONZE	Smaller is better By Barbara Kingston	GOLD	Viewpoint with Lea Thompson – Medicare Fraud Retirement Living TV
SILVER	At 90, Pat Williams Keeps Clocks Ticking Good Times for Seniors	BRONZE	Forever Young Dao yin self-massage (June 2008) Mayo Clinic	SILVER	Another Chance for Romance – Mini Golf & Tango
SILVER	Take Your Vacation Close To Home Good Times for Seniors	BRONZE	Healthy Traveling Mayo Clinic Women's HealthSource	BRONZE	Retirement Living TV Healthcare '08: Search for Solutions – Michael Bloomberg
SILVER	November / December 2008 – Pumped Up HealthMatters magazine	BRONZE	Clean & Green MediZine's Healthy Living	MERIT	Retirement Living TV What's Next - Karen
SILVER	September / October – 6 Steps to a Healthy Heart	BRONZE	Heart Healthy Celebrations! MediZine's Healthy Living	Video	Retirement Living TV
	HealthMatters magazine	BRONZE	The Amazing Life of a Fat Cell MediZine's Healthy Living		ional/Training Programs)
i.			Medizine 3 fleating Living	BRONZE	Joe & Mary HealthMatters magazine

BETSY SHEPPARD is the founder and team leader of B. Sheppard Consulting based in Atlanta, GA. She has over 26 years of experience in the marketing and advertising industry. Ms. Sheppard launched B. Sheppard Consulting in 1999 after a successful tenure as VP of Marketing for one of the top 25 real estate companies in the US - Northside Realty, which had been a client of her previous advertising firm Mabry, Sheppard & Company. Ms. Sheppard's deep knowledge and understanding of the real estate industry began with The Hilton Head Company and later evolved within an Atlanta-based marketing firm specializing in real estate for developers and builders throughout the southeast.

PAULA SPURWAY works in the Communications area of the Blue Cross and Blue Shield Association based in Washington, DC. She has over 30 years of experience in the health care industry. Ms. Spurway joined the Blue Cross and Blue Shield Association in 1982 and has experience in the member services, training and communications areas. Her responsibilities include developing member communications materials as well as coordinating the development of BCBS articles for publication by federal advocacy groups. In 2008, Paula was also a judge for the Blacks in Government (BIG) oration and website scholarship competitions.

LETA STRUBE is Marketing

Communications Manager at Mather LifeWays in Evanston, IL, a not-for-profit organization that enhances the lives of older adults by creating Ways to Age Well. Ms. Strube has formerly held marketing positions with Chase, United Way, and Leo Burnett. She holds a Masters degree in advertising from the University of Illinois at Champaign.

CHRISTINE WIRTHWEIN is President of Wirthwein Corporation Marketing & Advertising, East Aurora, NY. She brings unmatched experience in strategic planning, sales, marketing and advertising to the senior housing industry. Ms. Wirthwein is a sought after speaker and author for AAHSA and numerous other state conferences. She recently co-authored. Inside Advice for Senior Housing Marketing with Phyllis Thornton.

MISCELLANEOUS ORGANIZATION

Book

BRONZE Matters of the Mind ...and the Heart Sweet Grapes, Inc. dba StilMee

The leader in Alzheimer coaching

Brochure / Booklet (Marketing Communications)

Full Marketing Brochure

The Glenridge on Palmer Ranch

Brochure / Booklet (Publications)

BRONZE Smart Choices for Healthy Living Diabetes Mailer

Ohio Retirement Systems

BRONZE Smart Choices for Healthy Living Preventive Care Mailer

Ohio Retirement Systems

Smart Choices for Healthy Living **MERIT**

> Heart Health Mailer **Ohio Retirement Systems**

Calendar

GOLD Art is Ageless Calendar

Presbyterian Manors of

Mid-America

MERIT ORS Try One Thing Calendar

Ohio Retirement Systems

Consumer Education Program

SILVER Activity Techniques That Heal The Wounds of Alzheimer's

Alzheimer Activities Service

Marketing / Advertising Campaign

MERIT

Promoting Fitness and Healthy Lifestyles of Older Adults SÍT ÁND BE FIT

Miscellaneous Publication

Making Resident and Family Councils Successful In Assisted Living **National Center for**

Assisted Living

BRONZE

CSA Journal Society of Certified Senior Advisors

Newsletter

Mission In Focus (special edition) SILVER

Ohio Presbyterian **Retirement Services**

Smart Choices for Healthy Living **MERIT**

Newsletter Fall/Winter

Ohio Retirement Systems

Smart Choices for Healthy Living **MERIT**

Newsletter Spring/Summer **Ohio Retirement Systems**

Newspaper Ad

SILVER Red Carpet ad

The Glenridge on Palmer Ranch

Public Relations Campaign

MERIT "Ask Doctor Marion" Article

Syndication

Elder Health Resources

of America

Special Event

BRONZE 5 Year Anniversary Open House

The Glenridge on Palmer Ranch

Staff / Inservice Training

GOLD CALM: Comfort and Life Memories

Training Program Trace Marketing Inc.

Video (Educational/Training Programs)

MERIT

"Raging Grannies: The Action

League'

Pam Walton Productions

TRAVEL

Logo / Letterhead Design

SILVER

Valemount – Destination

Logo System

The Village of Valemount (BC)

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www.seniorprograms.com

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