# MACLEAY VALLEY TRAVEL PTY. LTD.

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# **BRITAIN TOUR WITH BUCKINGHAM** PALACE AND **WINDSOR CASTLE**

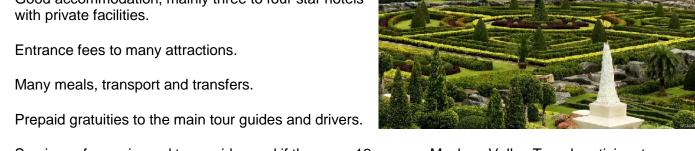
18 Day Conducted Tour

for \$5,995 per person twin share This price includes airport taxes & levies

This is wonderful value for a tour of Britain as all of the following are included:

- Return Economy Class airfares to London with Thai International from Sydney, Melbourne and Brisbane.
- A 2 week tour of England, Scotland and Wales, including inside visits to Buckingham Palace, Windsor Castle and the Royal Yacht Britannia.
- Stopovers in Thailand in both directions.
- Good accommodation, mainly three to four star hotels

- Services of experienced tour guides and if there are 12 or more Macleay Valley Travel participants there will be an Australian tour escort.



For this tour we will guarantee twin share accommodation for anyone who wants it. For anyone requiring a single room there will be an extra charge of \$1225.



Tour departs Australia on the 13<sup>th</sup> September and returns 30<sup>th</sup> September 2019

#### Itinerary for Britain Tour with Buckingham Palace & Windsor Castle

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

# 13.09.19 Australia – Bangkok – Sri Rancha, Thailand

Depart Sydney at 10.00am on flight TG 476, arriving in Bangkok at 4.20pm. Depart Brisbane at 2.00pm on flight TG 474, arriving in Bangkok at 8.20pm. Depart Melbourne at 3.15pm on TG 466, arriving in Bangkok at 9.45pm. On arrival in Bangkok, all passengers will be met by the Thai tour guide and transferred to the hotel in Sri Rancha for a two night stay.

Accommodation: Citadenes Grand Central Hotel

# 14.09.19 Sri Rancha – Pattaya – Sri Rancha

(B/L) This morning we visit the spectacular Nong Nooch Tropical Gardens and its fascinating cultural and elephant shows. Nong Nooch Tropical Garden is the largest botanical garden in South East Asia, covering approximately 600 acres. There are many themed gardens including a large French garden, bonsai garden, desert rose garden, Italian garden, bromeliad garden and an orchid garden with more than 600 different orchid species.

After an included lunch we visit a large aquarium and then return to our hotel in Sri Rancha.

Accommodation: Citadenes Grand Central Hotel

#### 15.09.19 Sri Rancha - Bangkok - London

(B) This morning we are transferred to Bangkok airport for our flight to London. Depart Bangkok at 12.40pm on TG 916, arriving in London at 6.45pm. Upon arrival in London you are transferred to the hotel.

Accommodation: Holiday Inn London Kensington High Street or similar

# 16.09.19 London – Full Day Buckingham Palace & Windsor Castle Tour

(B/L)Today we will have an inside tour of Buckingham Palace and then Windsor Castle. We have a short walk from our hotel to the train station for an included subway ride on the London Underground to Victoria Station. We then have a 5-10 minute walk to the Royal Mews at Buckingham Palace to commence our included tour. Buckingham Palace is the official London residence of the monarchy since 1837. The palace is the centrepiece and jewel in the British crown. Starting its life as a private house called 'Buckingham House' built in 1705 for the Duke of Buckingham, it was eventually bought into royal hands in 1761 by King George III and renovated over time to the palace we know today. Enjoy the tour at your own pace with an audio guide that explains the history of the palace and the various rooms. We will tour the State Rooms and see the Throne Room, The White Drawing Room and the Ballroom, each more lavishly decorated than the last and filled with ornate furniture, paintings and treasures. At the end of the visit we assemble at the south side of the palace garden and meet our guide to transfer to the next part of our royal journey, Windsor Castle.

The largest, continuously occupied castle in Europe, Windsor Castle is the spiritual home of the monarchy with a history that stretches back more than 900 years to the days of William the Conqueror. Marvel at the splendour of the State Apartments, renowned as the grandest apartments in England, where paintings by Van Dyck and

Rubens hang from the walls, and the ceilings are painted with elaborate, magnificent murals.

Step inside St George's Chapel, where HRH Prince Harry married Ms Meghan Markle, and the tombs of prominent previous monarchs are located, including Henry VIII and Charles I. If Her Majesty is in Windsor during our visit, we may even be fortunate enough to see the Royal Standard flying on the flagpole of the Round Tower. During today's touring we enjoy an included two course lunch. The tour finishes at approximately 6.30pm at Victoria Train Station. We then have an included subway ride back to our hotel.

Accommodation: Holiday Inn London Kensington High Street or similar

## 17.09.19 London

(B) Today is at leisure in London for you to explore on your own, or join an exciting program of optional activities. You may choose to join a local guide for an optional morning sightseeing tour of the city's famous landmarks, the Houses of parliament and Big Ben, Westminster Abbey, Whitehall's mounted horseguards and the prime Minister's Downing Street residence, Piccadilly Circus and Buckingham Palace. The highlight is a visit to St. Paul's Cathedral, Sir Christopher Wren's masterpiece built between 1675 and 1708.

Accommodation: Holiday Inn London Kensington High Street or similar

# 18.09.19 London - Oxford - Stratford-upon-Avon - Leeds

(B/D) Meet our tour director and travelling companions and depart at 8am for a memorable day of sightseeing. In Oxford, a walking tour shows us the colleges where Britain's elite receive their outstanding education. Then, travel through the lovely Cotswold Hills to Shakespeare's Stratford-upon-Avon. Take photos of Anne Hathaway's Cottage and explore the town at your own pace. Our overnight destination is Leeds. Dinner this evening is included.

Accommodation: Holiday Inn Garforth or similar

#### 19.09.19 Leeds - York - Jedburgh - Edinburgh, Scotland

(B) In York, stand in awe in front of the great structure of York Minster, then follow our tour director through a maze of quaint streets, including the narrow Shambles. We continue through wild Northumberland National Park and see a section of Hadrian's Wall. Then, at Jedburgh, see the abbey ruins before a late afternoon arrival in Edinburgh. This evening you may wish to enjoy a optional traditional Scottish night out with highland dancers, bagpipers and of course the Ceremony of the Haggis. Accommodation: Novotel Edinburgh Park or similar

# **20.09.19** Edinburgh

(B/D) A full day to enjoy the Scottish capital. Morning sightseeing with a local guide introduces us to the 200 year old 'New Town', home to famous scientists, inventors and novelists. In the 'Old Town' we visit Edinburgh Castle to admire Scotland's Crown Jewels. The afternoon is at leisure. Later we enjoy an included experience and board the former Royal Yacht Britannia. Tour five decks and see how the Royal Family and crew of 240 lived and worked on board. Dinner this evening is included. Accommodation: Novotel Edinburgh Park or similar

# 21.09.19 Edinburgh – St. Andrews – Pitlochry – Culloden Moor – Strathpeffer

(B/D) A day of memorable sightseeing, take the elegant Forth Road Bridge to St. Andrews, whose Royal and Ancient Golf Club has given us the rules of golfing. Then cross the Firth of Tay and via Dundee and Perth, head into the Highlands, with a stop in the Victorian mountain resort of Pitlochry. Cross the battlefield of Culloden Moor with its memories of Bonnie Prince Charlie, then via Inverness, head for our Highland destination. Dinner this evening is included.

Accommodation: Ben Wyvis or similar

# 22.09.19 Strathpeffer – Isle of Skye – Glasgow

(B/D) More heather-clad moors as we drive through the western Highlands to Lochalsh and the Inner Hebridean Isle of Skye. We return to the mainland by ferry across the Sound of Sleat to Mallaig. On the way to Glasgow, Scotland's great cultural city, we see Glen Coe, where the MacDonald Clan was massacred in 1692 and a drive along the 'Bonnie Banks' of Loch Lomond. Dinner this evening is included. Accommodation: Leonardo Inn Glasgow West End or similar

# 23.09.19 Glasgow – Gretna Green – Lake District – Liverpool, England

(B) We travel south through the history-steeped Lowland Hills to visit Gretna Green, where the blacksmith used to wed runaway couples. Drive through beautiful scenery in the Lake District, considered to be the finest of England's national parks and recently awarded UNESCO World Heritage status. End the day in Liverpool, of Beatles fame, once the departure port of the great transatlantic liners. You may wish to join an optional city tour this afternoon.

Accommodation: Holiday Inn Liverpool City Centre or similar

# **24.09.19** Liverpool (North Wales Excursion)

(B) A day dedicated to the mountainous splendour of North Wales. After a stop in pretty Betws-y-Coed, we drive over spectacular Llanberis Pass and through Snowdonia National Park to Caernarvon, where the castle saw the investiture of Charles as Prince of Wales. Then we follow the coast road via the walled town of Conway back to Liverpool.

Accommodation: Holiday Inn Liverpool City Centre or similar

## 25.09.19 Liverpool – Ludlow – Cardiff, Wales

(B) First stop today is in the pretty market town of Ludlow before heading back into Wales and Brecon Beacons National Park, land of salmon rivers and the Welsh mountain pony. Finally head through 'The Valleys', whose iron ore and coal were the raw materials for the Industrial Revolution, to the Welsh capital. Here, an orientation drive introduces us to the major attractions, being Cardiff Castle, Cathays Park, Millennium Stadium and the stately civic buildings. Tonight, why not join an optional evening of Welsh dinner and entertainment?

Accommodation: Park Inn or similar

# 26.09.19 Cardiff - Bath - Glastonbury - Widecombe - Plymouth, England

(B) Leaving Wales, we cross the Severn Bridge for a visit to the elegant Georgian city of Bath, famed for its Roman relics, before heading into the romantically scenic West Country and Glastonbury with its King Arthur associations. In the heart of Dartmoor National Park, visit quaint Widcombe-in-the-Moor, the ghostly setting for Conan

Doyle's *The Hound of the Baskervilles*. Finally in Plymouth, we hear about Sir Francis Drake and see the Mayflower Steps where the Pilgrim Fathers embarked in 1620.

Accommodation: Jurys Inn or similar

# 27.09.19 Plymouth – Stonehenge – London

(B) On the final leg of our journey take in Thomas Hardy's Wessex and visit prehistoric Stonehenge. First, explore the visitor centre with its imaginative exhibitions, then admire the magnificence of the monument from up close. We return to London around 3pm, with the remainder of the day at leisure.

Accommodation: Holiday Inn London Kensington high Street or similar

# 28.09.19 London - Bangkok, Thailand

(B) This morning we are transferred to the airport for our flight to Bangkok. Depart London at 12.30pm on TG 911, arriving in Bangkok at 6.00am the next morning (29.09.19).

#### 29.09.19 Bangkok – Sydney, Australia

We will be met by our Thai tour guide and transferred to visit Bangkok's huge and colourful flower market in central Bangkok. Following this we transfer to Bangkok's Siam Square shopping area with the famous M.B.K. shopping mall, consisting of eight air-conditioned floors and 2000 shops. Siam Square also has Siam Paragon Shopping Mall, specialising in high end products and designer brand name clothes. We enjoy a farewell lunch at a great Thai restaurant in Siam Square and are then transferred to the Asia Bangkok Hotel for day use accommodation of the hotel rooms, providing an opportunity to have a shower, swim or sleep before our flights home.

At 4pm, Sydney passengers have an included ride on the Sky Train to Bangkok Airport. The Sky Train station adjoins the hotel and the Thai tour guide will accompany us for this train ride.

Sydney passengers depart Bangkok at 7.20pm on flight TG 475, arriving in Sydney at 7.20am the next morning (30.09.19).

At 8.30pm, Brisbane and Melbourne passengers depart the hotel by included Sky Train with our Thai tour guide to Bangkok Airport.

# 30.09.19 Bangkok – Melbourne & Brisbane

Brisbane passengers depart Bangkok at 00.01am on flight TG 473, arriving in Brisbane at 11.50am.

Melbourne passengers depart Bangkok at 00.15am on flight TG 465, arriving in Melbourne at 12.05pm.

**Note:** The ground operator for most of the touring in Britain is Cosmos

## **Tour Difficulty Ratings & Advice**

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2 3	4	5	Tour Difficulty Level 3
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This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, boarding trains quickly with your luggage, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures.



#### Conditions for Macleay Valley Travel's Britain Tour with Buckingham Palace & Windsor Castle

<u>Deposits and Payments:</u> A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable 10 weeks prior to departure. Macleay Valley Travel often has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

<u>Refunds and Cancellations</u>: Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

<u>Airline Tickets</u> - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance: Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bare no responsibility for any consequences that may occur as a result of an incomplete insurance application.

<u>Passports:</u> All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. No visas are required for Australian passport holders.

<u>Basic Tour Price and Taxes:</u> Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Not Included in the Cost: All items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals, (except those specified in the itinerary), etc. Also travel insurance. Similarly, credit card payments (Visa / MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2.75% surcharge for American Express.

<u>Breakaway Fee</u> - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations on this tour is \$55 per person. Please inquire with our office for specific prices on any extensions.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

<u>Twin Share Bookings</u> – For this tour we will guarantee twin share accommodation to anyone who wants it. This means that if you cannot assigned with another person, we will provide a single room for the twin share price Twin share passengers are assigned by their gender, on a first come, first served basis. Passengers are not assigned according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

# **MACLEAY VALLEY TRAVEL - BOOKING FORM**

# PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

# A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM

Name of Tour :	Departure Date:				
Passenger 1 (as written in passport)					
Title: Mr. Mrs. Ms. Miss. Dr	_ Age: Date of Birth:				
Passenger 2 (as written in passport)					
Title: Mr. Mrs. Ms. Miss. Dr.	_ Age: Date of Birth:				
Postal Address:					
PostCod	eEmail				
Telephone / Fax Number:	Mobile				
Passport Number:	Expiry Date:				
Passport Number:	Expiry Date:				
Passport Nationality:	Preferred Name:				
Passport NationalityPreferred Name:					
(Passport must have 6 months validity for	rom the time of tour completion)				
Single room / Twin beds / Double be	ed: (Room type is subject to availability)				
Circle which airport you wish to depart for	rom: SYDNEY / MELBOURNE / BRISBANE				
Special Dietary Needs – Passenger 1:_	Passenger 2:				
Optional Extensions:					
Would you like to receive details of our t					
Any existing medical conditions – Passe	enger 1: Passenger 2:				
In case of emergency, please notify:					
Name:	Relationship:				
Address:					
Please return this sheet with your non-re	efundable deposit of \$400 per person and the health & fitness form.				
DECLARATION. I have read and unde	erstand fully the booking conditions and I accept them.				
Signature:	Date:				

A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.

#### **HEALTH & FITNESS QUESTIONNAIRE**

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially the following questions. The information you provide will be treated and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

- 1. Do you have any allergies? Yes / No If yes, please provide details and severity: 2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No 3. Can you negotiate uneven, undulating and sometimes challenging terrain? If no, please provide details about these limitations: 4. Do you use a mobility aid? Yes / No If yes, please provide details:\_ 5. Are you travelling with a companion or carer who is able to provide all
- the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No If yes, please provide the name of your carer/companion and your relationship to them: 6. Are you taking any medical equipment to assist you? Yes / No If yes, please provide details:
- 7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No If yes, please provide details:
- 8. Are you asthmatic or do you have other breathing difficulties? Yes / No If yes, please provide details (travelling to high altitudes is not recommended):
- 9. Do you require supplementary oxygen? Yes / No
- 10. Are you currently taking medication? Yes / No If yes, are you able to administer your own medication? Yes / No
- 11. If you have any other medical information that is not covered in the previous questions, please provide a description

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

#### DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name:		
Signature:	 	
Date:		

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If no, please provide details about these limitations:

4. Do you use a mobility aid? Yes / No If yes, please provide details:

- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No If yes, please provide the name of your carer/companion and your relationship to them:\_
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Name:	 	 	
Signature:	 		
Date:			