

Workday Manager Course 1 Time Entry & Approval

June 2020
Presented by
Workday Change Management Team and HR Partners

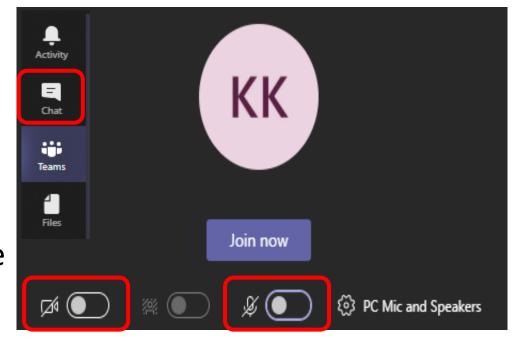




Working Remote

Reminder:

- Put phone and/or computer speaker on mute to eliminate background noise
- You may also disable the video feed
- Use Chat to communicate or Unmute speaker to talk







Agenda

- 1. Introductions
- 2. Prerequisites
- 3. Confidential Information
- 4. Time Off Requests
- 5. Timekeeping in Workday
- 6. Time Sheet Examples
- 7. Enter Time for Worker
- 8. Reviewing & Approving Time
- 9. Schedules
- 10. Time Entry & Approval Process
- 11. Reports
- 12. Manager Next Steps and Important Dates
- 13. Demo
- 14. Appendix Other Time Entry Methods





Class Prerequisites

- This class assumes you have completed the Manager Training Packet
- This class covers these job aids





Access to Confidential Information

Managers may need to access confidential and sensitive information. You may only share information with authorized employees.





Access to Confidential Information

Confidentiality of Records

Workday system access is provided for official business of the City of Dallas. Any other use of this information may violate one of the following: AD 2-33 E-Mail and Internet Policy; Information Systems Acceptable Use; Personnel Rule Sec. 34-36 Rules of Conduct; Federal Privacy Act of 1974; Computer Fraud and Abuse Act of 1986; Computer Privacy Act of 1986; Computer Security Act 1987; Freedom of Information Act, 5 U.S.C. Sec 552; Electronic Freedom of Information Act Amendments of 1996; Telecommunications Act of 1996; Consumer Internet Privacy Protection Act of 1999. Unauthorized distribution, reproduction, modification or deletion of any, employee information outside the intended and approved use is strictly prohibited. Illegal access or misuse of this account is punishable up to including termination. Further, the City of Dallas computer systems are for the use of authorized users only. If one is suspected of unauthorized activities, Human Resources (HR) may monitor and record any activities associated with account in use. Anyone using the system expressly consents to such monitoring. It is understood that this is an individual access account and may not be given or shared with anyone, unless the account was set-up to be and controlled for that purpose.



Time Off Requests



Time Off Requests

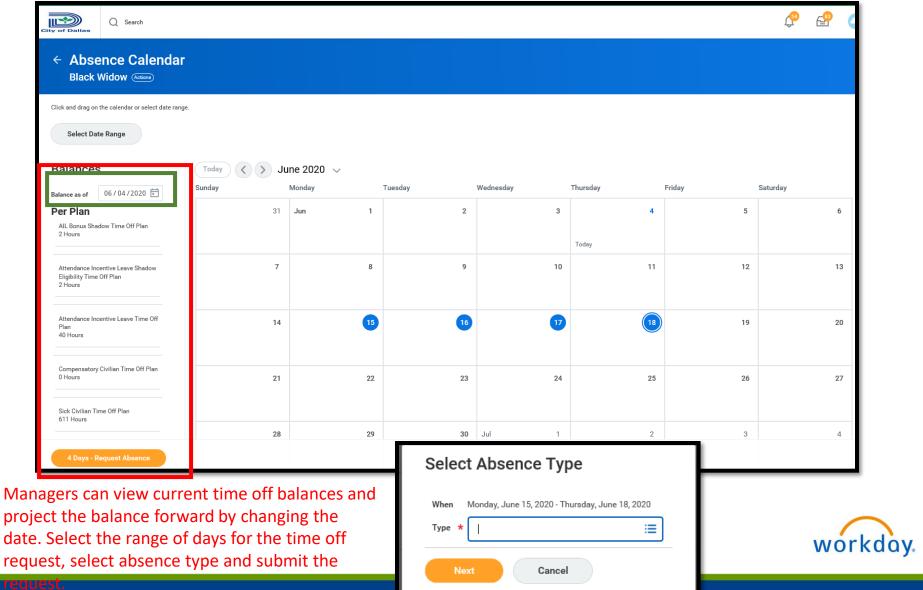


- Employees may enter time off requests using their Absence Application.
 - Workday will not allow an employee to request more time off than their projected balance on the date of the request.
- Managers will receive the request for approval in the Workday Inbox
- Once approved, the time off will be entered as approved time on the employee's timesheet
- Managers may also enter time off requests on behalf of their employees
- Corrections to approved time off cannot be edited on the employee's timesheet. Corrections would need to be made by the employee or supervisor using the Correct My Absence Task in the Absence App
- Time off can be entered directly on the timesheet. Workday will give you an error message if the time off exceeds the available balance.
- Managers can use the My Team's Time Off and Leave calendar as a planning and management tool. Approved time off requests





Time Off Requests





Time Off Requests

Absence Calendar Black Widow (Addison)							
Click and drag on the calendar or select date range. Select Date Range							
Balances	Today () Ju	ne 2020 🗸					
Balance as of 06 / 04 / 2020	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Per Plan	31	Jun 1	2	3	4	5	6
AIL Bonus Shadow Time Off Plan 2 Hours					Today		
Attendance Incentive Leave Shadow Eligibility Time Off Plan 2 Hours	7	8	9	10	11	12	13
Attendance Incentive Leave Time Off	14	15	16	17	18	19	20
40 Hours							
Compensatory Civilian Time Off Plan 0 Hours	21	22	23	24	25	26	27
Sick Civilian Time Off Plan 611 Hours							
	28	29	30	Jul 1	2	3	4
Request Absence							

Managers can view current time off balances and project the balance forward by changing the date. Select the range of days for the time off request, select absence type and submit the request.





Time Off & Leave Calendar

Time Off and Lea	Time Off and Leave Calendar					
Today \ \ \ \ \ \ June 2					View Month •	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	Jun 1	2	3	4	5	6
					Today	
7	8	9	10	11	12	13
	Storm Xmen					
14	15	16	17	18	19	20
21	22	23	24	25	26	27
	O Doctor Strange					
28	29	30	Jul 1	2	3	4

Managers can view the approved time off for their Team using the Time Off & Leave Calendar in the Time and Absence app



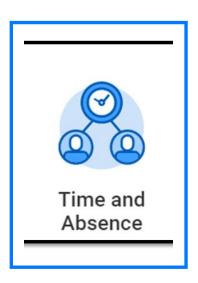


Correcting Time Off Requests



- Click Correct Absence in the Time & Absence App
- Select the Worker
- Select the Date(s) to adjust
- Edit the quantities as needed
- If you are removing all the time off on a day – change the hours to 0 to remove time off from day.

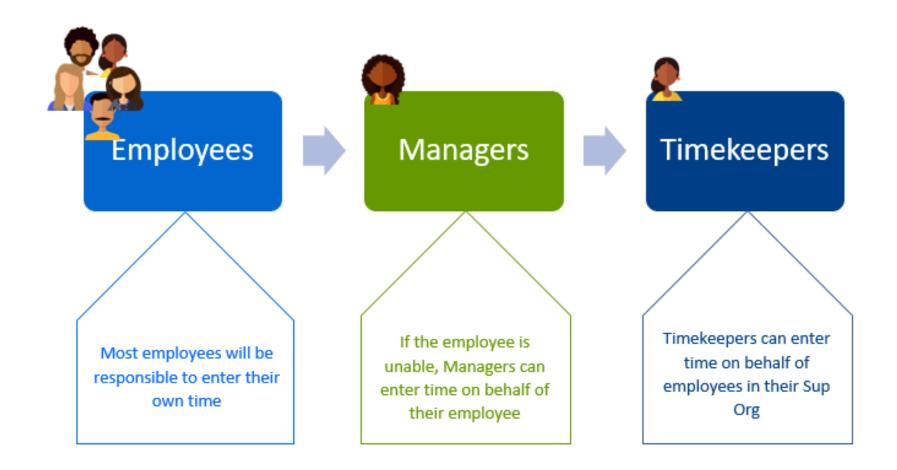




Timekeeping in Workday

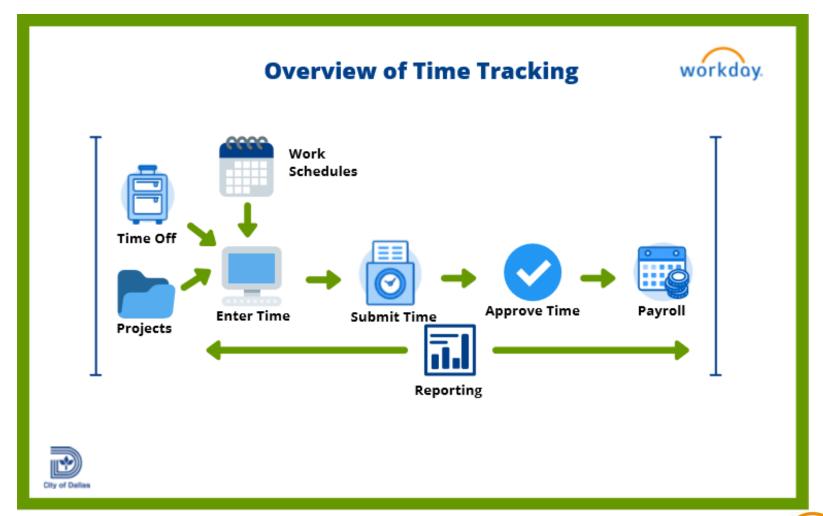


Who Enters Time













Time Entry and Approval Actions by Role

	Employee*	Kronos Employee*	Manager	Manager's Manager	Timekeeper Audit/ Monitor	Timekeeper Entry/ Approval
Enter & Submit Time in Workday	X		X	X		X
Enter Requests for Time Off	X	X	X			
Can View/Review time entered	X	X	Χ	X	X	X
Correct Time Entries	X		Χ			X
Assign Schedule			Χ			X
Enter Time Off for an Employee			X	X		X
Enter Time Worked for an Employee			Χ	X		X
Approves Time Off			Χ	X		X
Approves Time Entries			Χ	X		X
Runs Time Entry Audit Reports			Χ	Х	X	X
*Employees should follow rules established by their department's management						





Time Entry Overview by Employee Type

Kronos

- Use Kronos to record time worked
- Employee cannot enter time in Workday
- Time off recorded in Workday
- Employee may request time off in advance through
 Workday
- Supervisor or TK can record time off on timesheet
- TK/Supv/Manager approves time in Workday
- No time off recorded in Kronos will be sent to Workday
- Kronos & Workday schedules must match

Non- Exempt/Hourly Employees – Workday Time Entry

- Positive time entry all time worked must be recorded on time sheet
- Request time off through Workday
- Can use Projects for time allocation
- Must have a schedule

Exempt/Salaried Workday Time Entry

No Exceptions Time
 Sheet - reports 80 hours
 worked for the pay
 period

-OR-

- Record hours all worked plus exceptions – must total to at least 80 hours
- Can flex time during pay period
- Can use Projects to record time allocations
- Must have a schedule





Timekeeping and Absence Definitions

	Enter Time	 Used to enter time for: Hours worked Projects used to allocate time to a specific concept/project/activity (equivalent to Lawson activity)
	Time Offs	Used to request time off from work for: Sick Vacation AIL Comp Jury duty NOTE: Leave Balances are automatically tracked
cecececece	Leave	Used to record absences of longer durations; such as: • FMLA • Military • Leave of Absence NOTE: Employee's status shows as On Leave until action is taken to return the employee from Leave.

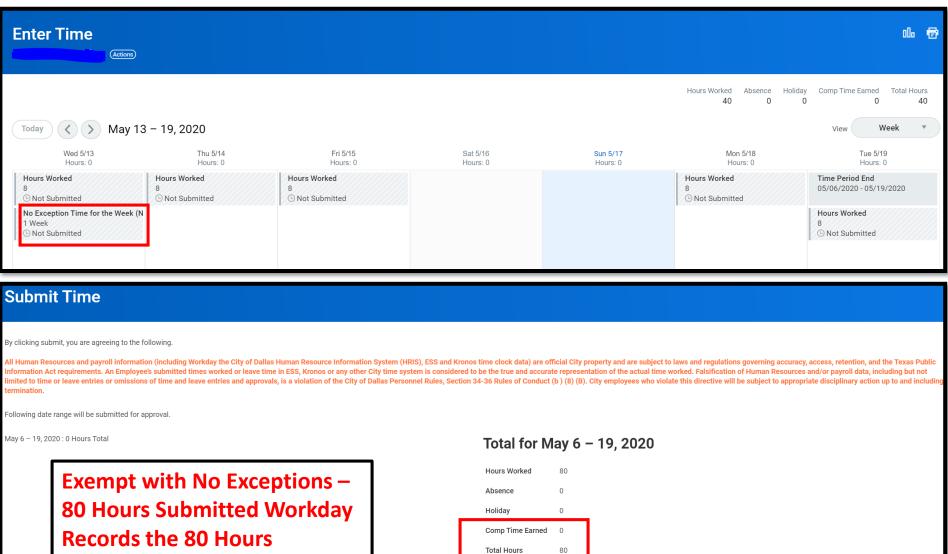




Time Sheet Examples



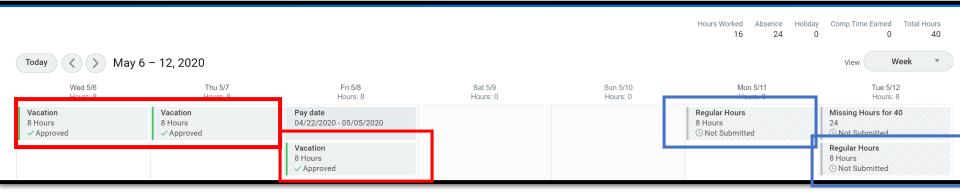
Exempt Employee - No Exceptions





Approved Time Off - Prepopulated

Timesheet Entry by employee, manager or timekeeper



Exempt Employee – Prior Approval on Vacation time off. Timesheet shows as Approved on Timesheet when other time blocks for 5/11 and 5/12 are Not Submitted.

Employee, Manager or Timekeeper can enter time off directly on timesheet if needed such as unscheduled time off for a sick day or edit amounts if the actual is different from approved amounts

Regular Hours not submitted yet. Missing Hours for 40 – 24 Workday is tracking how many hours are needed to total 40 hours to help the employee ensure a complete timesheet





Non-Exempt Employee – 80 Hours Worked

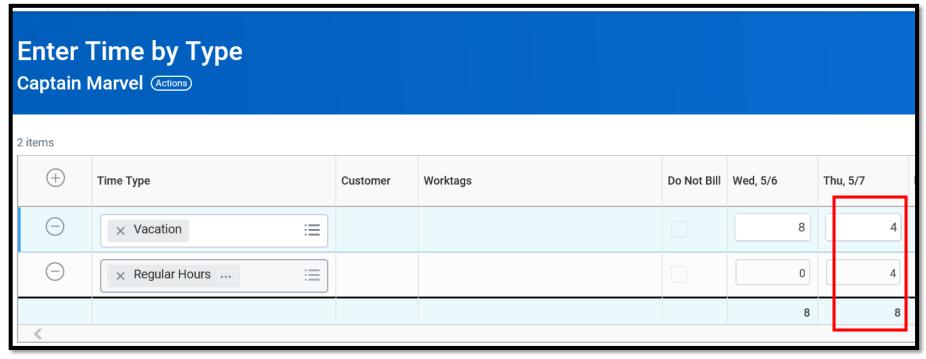


Non Exempt/Hourly Employees enter all hours worked each day by entering time on the each day or using Enter Time by Type.





Non-Exempt Employee – Split Daily Time

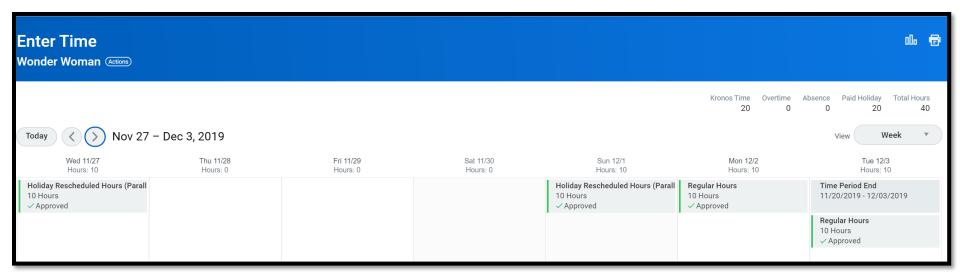


An employee can work and take time off on the same day or have multiple types of time off on the same day such as sick and vacation. Same applies for exempt employees.





Kronos Employee Timesheet



This example was part of our parallel test and the entries are already approved.

Note the difference in the time at top right corner – Kronos Time vs Hours Worked on Workday time entry employees



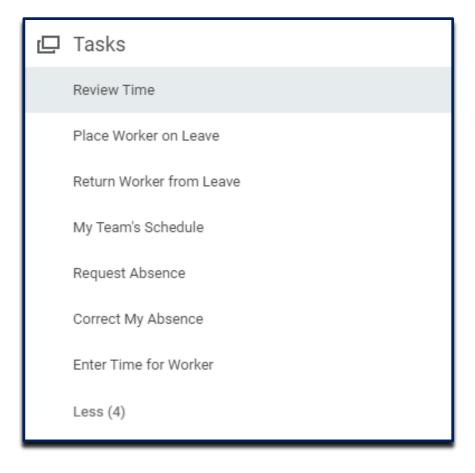
Enter Time for Worker



Time and Absence App



Allows you to review, enter, and approve multiple employee time entries

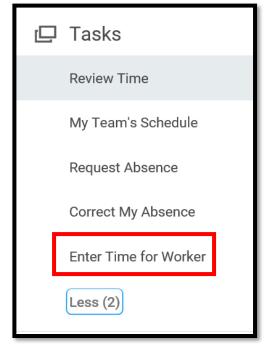


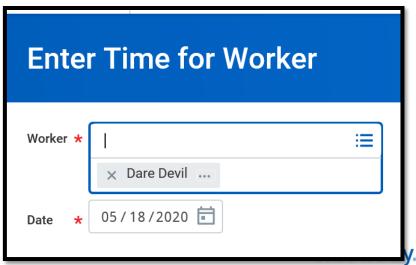




Enter Time for Worker





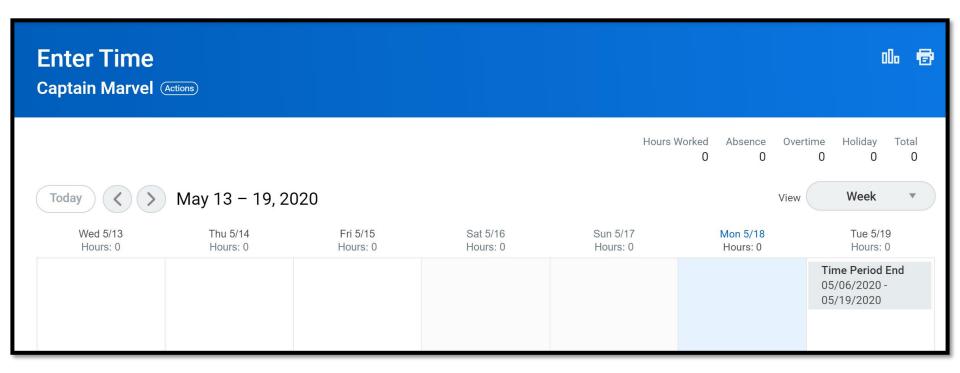




Enter Time

Calendar

 By selecting the day (selection turns blue and opens a time block to enter your time)







Enter Time

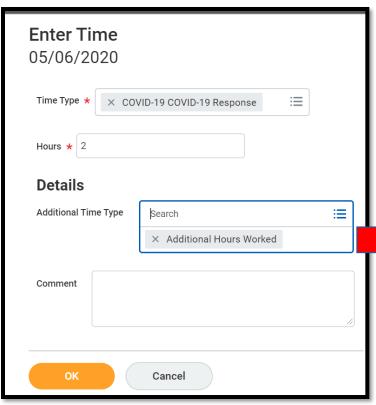
 By selecting the day (selection turns blue and opens a time block to enter your time)

Enter Time 05/18/2020	
Time Type * Search	∷≣
Hours * 0	
Details	
Comment	
	11
OK Cancel	

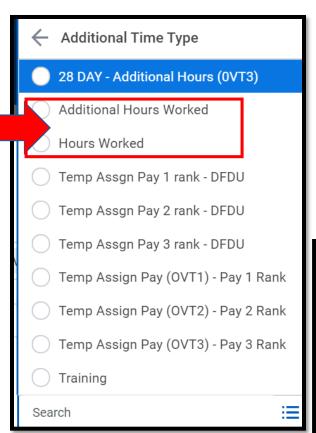




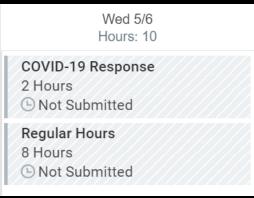
Add a Project to a Time Sheet



Multiple Project Codes can be entered on a single day. Project Codes cannot be used for time off



Distinguish
between
Scheduled
Hours
Worked and
Additional
Hours
Worked





Additional Time Types

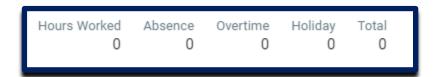
Civilian	Civilian	DFR Sworn	DPD Sworn
WD Time Entry	Kronos		
Additional Hours Worked	Kronos - Overtime	28 Day Additional Hours (OVT3)	Earn Comp Time
Hours Worked	Hours Worked	Temp Assgn Pay 1 rank - DFDU	Additional Hours Worked
Training	Training	Temp Assgn Pay 2 rank - DFDU	Hours Worked
		Temp Assgn Pay 3 rank - DFDU	Training
		Temp Assign Pay (OVT1)- Pay 1 rank	
		Temp Assign Pay (OVT1)- Pay 2 rank	
		Temp Assign Pay (OVT1)- Pay 3 rank	

When entering a Project, use the Additional Time Type applicable to yourself or your employee's position





Summary of Hours



At the top right side timesheet, a summary of hours will be displayed

- Hours Worked displays the total hours entered at the regular base pay rate
- **Absence** displays time off entered for the week
- **Overtime** displays the entered time that qualifies for the overtime pay (non-exempt employee)
- **Comp** displays time that qualifies as compensatory time (exempt employees)
- Holiday displays holiday time entered
- **Total** displays a subtotal of all regular, absence, overtime/comp, and holiday for the week





Time Block - Status Change

Time blocks are color coded to provide a quick visual to review if time entry has been approved.

STATUS	DESCRIPTION	SCREENSHOT
Submitted	Time block has been submitted to the Time Approver/Manager	Regular Hours 8 Hours Submitted
Not Submitted	Time block has been created but not submitted to the Time Approver/Manager	Regular Hours 8 Hours © Not Submitted
Needs Attention	Time block needs attention; usually displayed when the Manager Send Back time block back for worker to revise time	Regular Hours 8 Hours ① Needs Attention
Denied	The Time Approver/Manager denies hours entered in time block	Regular Hours 8 Hours ① Denied
Approved	Time block has been approved by the Time Approver/Manager	Regular Hours 8 Hours ✓ Approved





Error and Alert Messages

Error and Alert messages display to help prevent entering invalid time entries



"hard-stops," or messages that may appear during time entry absence request and submission, and will **prevent** you from saving or submitting time.

Common Errors are:

- Absence requests that exceed their available balance
- No time entered on a row (row left blank)

1 Alert

warnings, are "soft-stops" that convey information a user needs to know during time entry, absence request and submission, but do not prevent you from saving or submitting time to prevent an error, and don't stop the user from continuing their workflow.

Common Alerts are:

- Regular hours not entered for a day
- Comp Time has been earned
- Leave is entered on a Holiday
- Weekly hours are less than 40 (full-time employees)

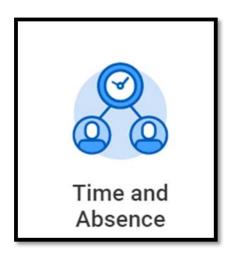
workday.

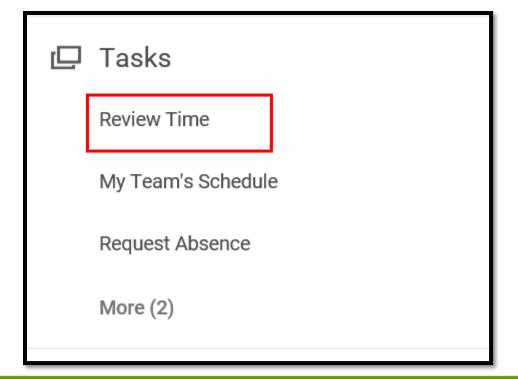


Reviewing and Approving Time



Reviewing & Approving Time

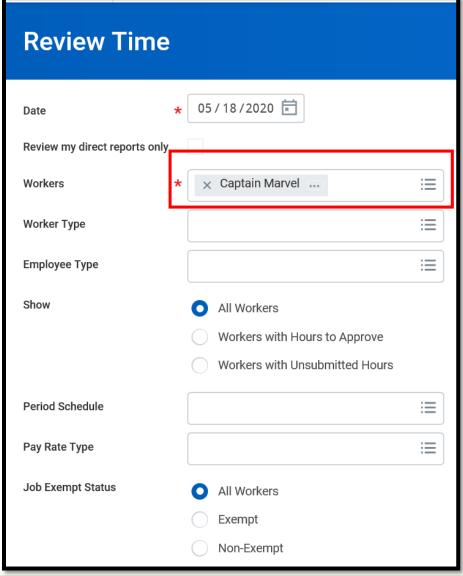








Reviewing & Approving Time



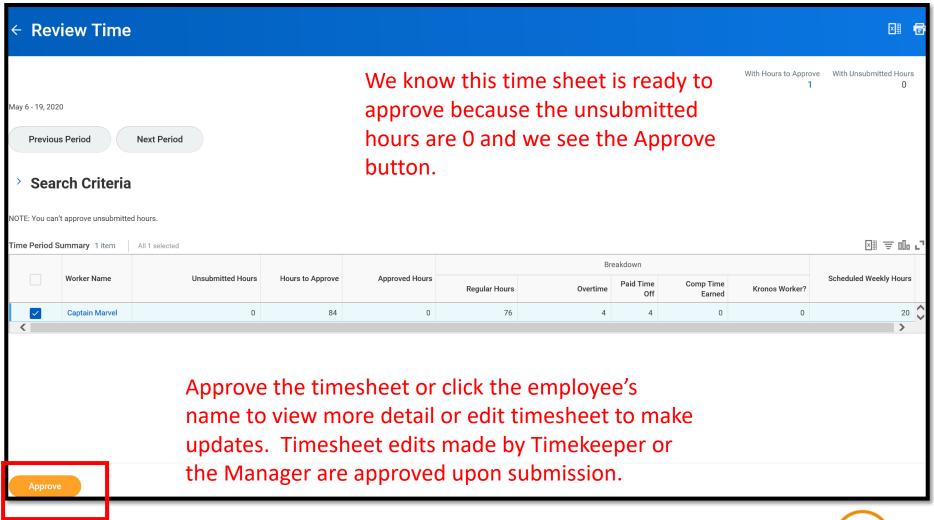
- -Select employee or employees to review.
- -Select any other criteria you desire to further filter your results.

Tip: to select all, hold the shift key and click the first and last name in the list





Approve or Edit Timesheet





Submit Time

A verification page will display showing the summarized hours that will be routed for approval. Select Submit to confirm the submission.

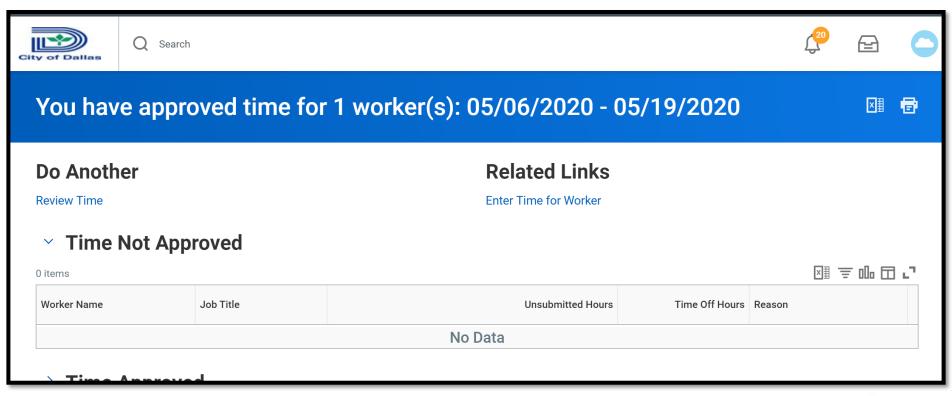
Submit Time								
By clicking submit, you are agreeing to the following. All Human Resources and payroll information (including Workday the City of Dallas Human Resource Information System (HRIS), ESS and Kronos time clock data) are official City property and are subject to laws and regulations governing accuracy, access, retention, and the Texas Public Information Act requirements. An Employee's submitted times worked or leave time in ESS, Kronos or any other City time system is considered to be the true and accurate representation of the actual time worked. Falsification of Human Resources and/or payroll data, including but not limited to time or leave entries or omissions of time and leave entries and approvals, is a violation of the City of Dallas Personnel Rules, Section 34-36 Rules of Conduct (b) (8) (B). City employees who violate this directive will be subject to appropriate disciplinary action up to and including termination. Following date range will be submitted for approval.								
April 21 – May 4, 2020 : 8 Hours Total	Total for April 21 – May 4, 2020							
	Hours Worked 8							
	Absence 0							
	Overtime 0							
	Holiday 0							
	Total 8							
enter your comment								





Approve Time

Approved time confirmation page





Schedules



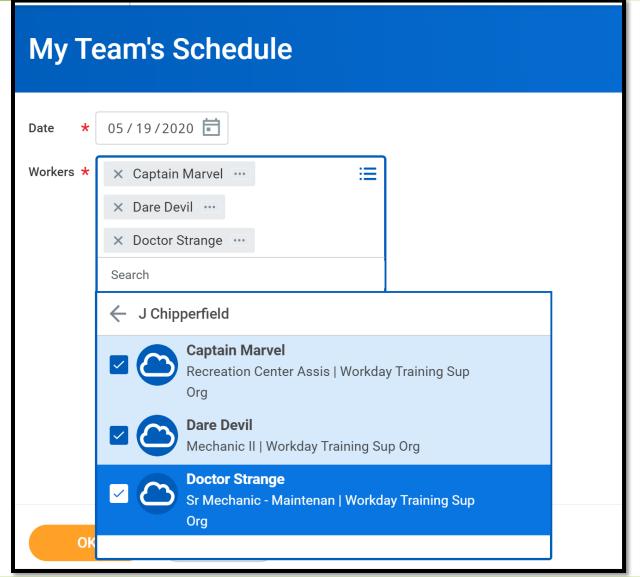
Work Schedules & Shifts

- Schedules Schedules identify which days the employee works and how many hours are worked each day. The schedule does not identify start and stop times.
- Shifts identifies what time of day the employee works. There are 2 shifts that are entitled to additional pay called Shift Differential. Shift Differential Pay is updated on the Change Job Business Process – use the Data Change Reason and update the Shift Pay on the Location Tab.
- All employees must have a schedule in Workday. All Kronos employees must have matching schedules in Kronos and Workday.





View My Team's Work Schedules

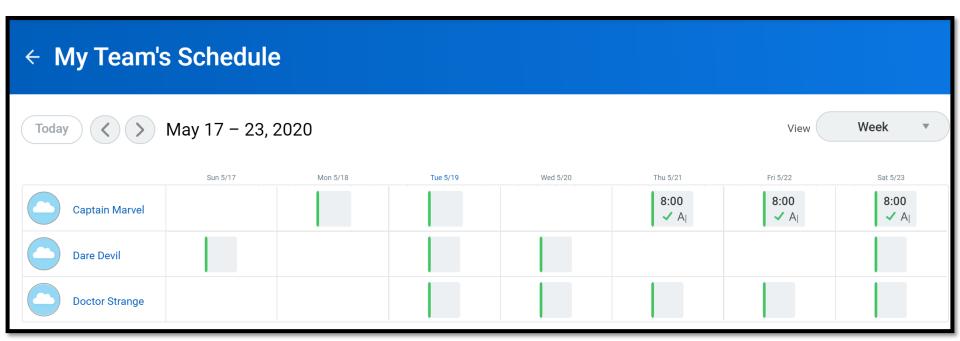


From the time and absence app, select My Team's Schedule, select week and employees to view

Note: this view should be used with smaller numbers of employees. If you wish to view a large number of employees, use the Time Tracking Config Audit report



View My Team's Work Schedules







Assign Work Schedules

View All Work Schedule Calendars – report that lists all available schedules in Workday

Verify work schedules are correct at the beginning of the pay period

Correct and updated as needed with Assign Work Schedule Task

Kronos Schedules and Workday Schedules must match – use your reports to compare regularly. Always update the schedules in both systems at the same time.

Refer to Work Schedule job aid



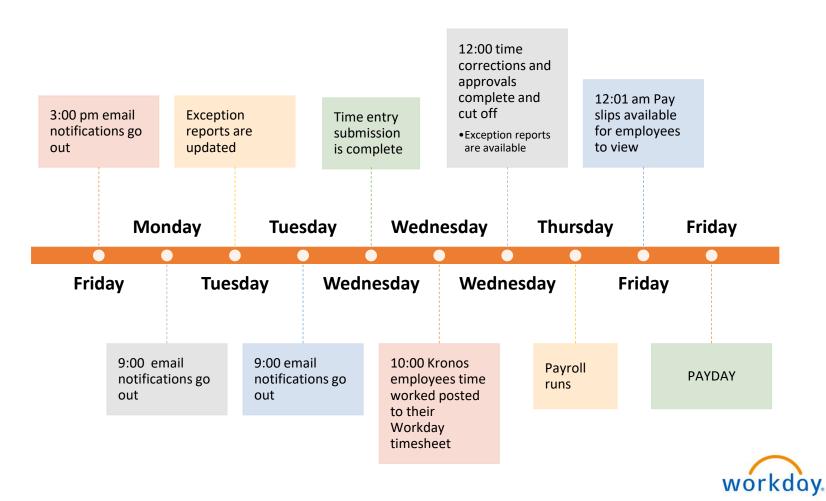


Time Entry & Approval Process



Time Entry & Approval Process

Timing in Workday





Time Keeping - General Info

- Time off types and accrual rates are not changing
- All employees are required to submit correct and accurate timesheets
- Timesheet approvals are <u>required</u> manager, manager's manager or timekeeper may approve
- Time off requested in advance, automatically entered on timesheet upon manager's approval
- Cannot use more time off than available balance
 Workday will project balances forward
 Workday tracks FMLA usage
- No "Wednesday" timesheet managers enter corrections into Workday





Department Timekeepers

- Timekeeper is a new role for the Workday implementation
- Timekeepers help to facilitate the entry/approval process in departments
 - Ensure all employees get paid by reviewing time approvals for the departments and helping managers to complete their approvals
 - Some timekeepers may enter or approve time
- Manager's Manager can approve on your behalf





Timekeeper Role- Responsibilities

- Each department has timekeeper(s) assigned to facilitate the time entry and approval process in each department
- Audit/Monitor ensures that the entry and approval process is completed before the 12pm
 - Runs reports
 - Advise on status and assist department's managers and employees with entry
 - Cannot enter or approve time
- Entry/Approval Audit/Monitor responsibilities plus
 - Can enter and approve time

Note: Managers who are only approving time for their employees and management chain do not need to be assigned the timekeeper role.



Time Approvals

- Managers and Timekeepers can review information at any time during the pay period
- Managers can approve timesheets from their Workday Inbox
- Managers/Timekeepers can approve from the Review Time grid after reviewing entries or select individual timesheets to review before approving
- Manager's Manager can approve time on behalf of subordinate manager through In-Box
- All time must be approved by Wednesday deadline





Time Approval for Kronos Employees

- Review time entries daily in Kronos, making sure that time entries are correct in Kronos before 9am on Wednesday morning of the end of pay period
- Wednesdays
 - Before 9am, make sure Kronos entries for time worked are correct in Kronos
 - Kronos closes at 9am and time entries are sent to Workday so no more time entries in Kronos
 - Kronos timesheets available for approval at 10am using the Time & Absence App – Review Time task
 - Ensure your team's/department's timesheets are entered and approved before 12pm





Workday Reports



Getting Started with Workday Reports

- Reports are built directly into Workday
- Reports can be accessed through the Search Bar or through your Notifications, if the report runs on a schedule
- Information in reports is generally limited to your department or team but depends on individual reports and security
- Reports can be exported to Excel or PDF files, as needed
- 5 Reports included in today's training Time Tracking Config – Audit; Timesheet Summary, Time Not Entered; Time Sheet Status; All Work Schedule Calendars workdox



Report Navigation



From the Header – export to Excel or Print to PDF



Body of the Report

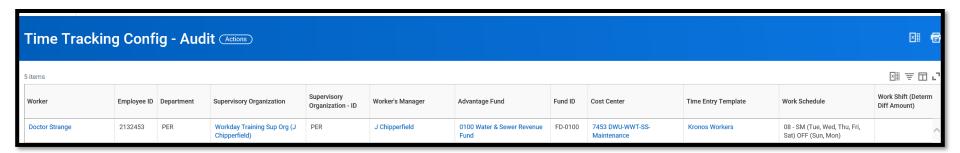
- 1. Export to Excel Data w/ Column Headings
- 2. Filter
- 3. Chart
- 4. Column Preferences
- 5. Toggle Fullscreen Viewing Mode





Time Tracking Config – Audit Report

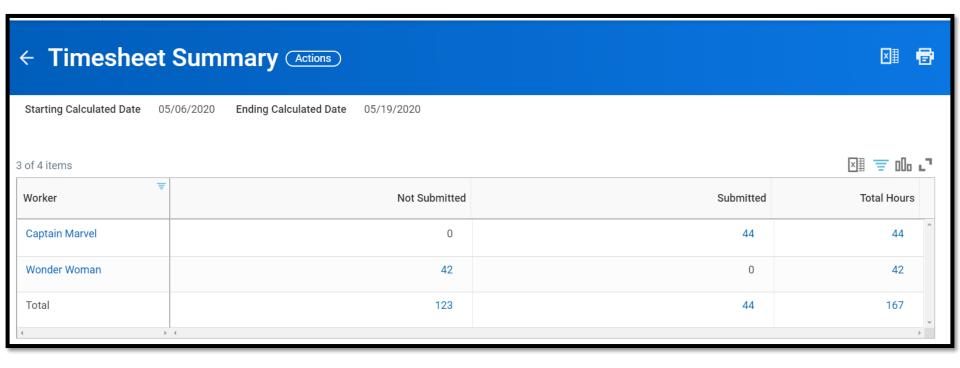
- Provides information on the employees who you are the timekeeper
- Tells you the employees' manager, schedule, time entry type, submission process, time entry template
- Provides general information to timekeepers and managers about their assigned employees







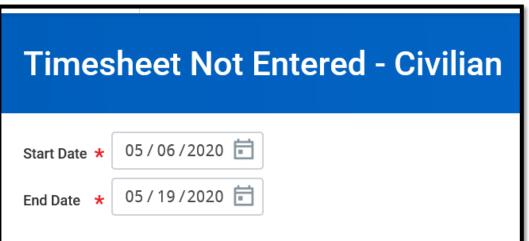
Time Sheet Summary







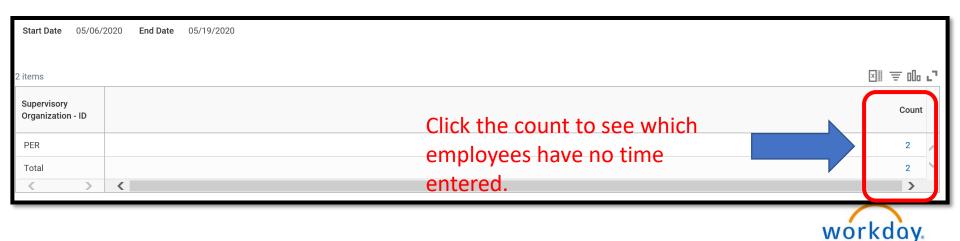
Timesheet Not Entered Report



Sworn and Civilian version of the report – select the applicable group to identify employees who have not entered any time on their timesheet

Select the pay period start and end dates

The count of any employees you are responsible for as Timekeeper or Manager





Timesheet Not Entered Report

riteria View	by: Select a Field	■ and then by:	Select a Field	I	▼ Refresh			
items =								
Supervisory Organization ID	Supervisory Organization	Cost Center	Employee ID	Worker	Worker's Manager	On Leave		
PER	Workday Training Sup Org (J Chipperfield)	7453 DWU-WWT-SS- Maintenance	2132453	Doctor Strange	J Chipperfield			
PER	Workday Training Sup Org (J Chipperfield)	1709 EBS-Northeast Service Center	2349843	Dare Devil	J Chipperfield			

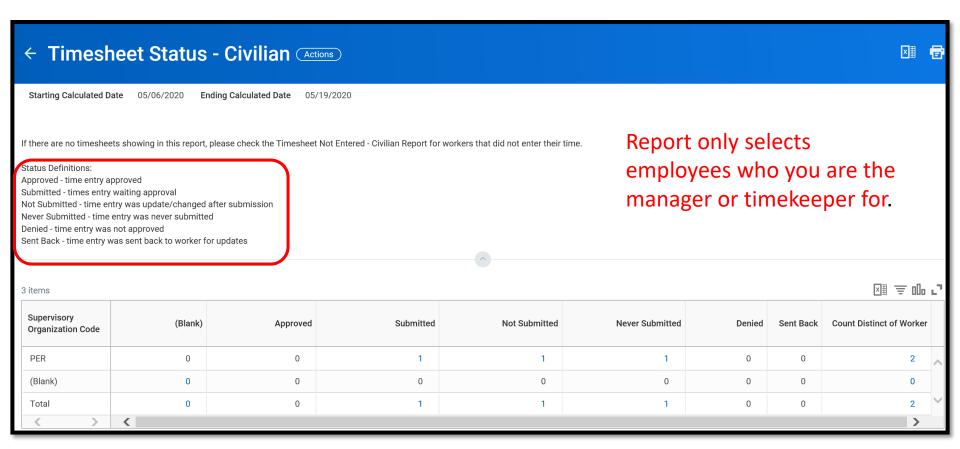
Use this information to identify those employees who need to enter time.

Managers may need to enter these employees' time.





Timesheet Status Report

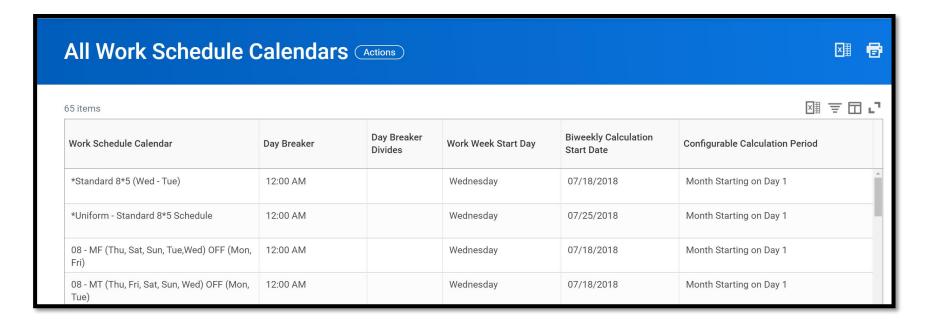


Select any of the blue counts to get more detail – nearing the end of the pay period you want to see your Approved column Equal the Count of Distinct Workers to ensure all timesheets are approved





All Work Schedule Calendars



This report lists all the work schedules that can be assigned to employees in Workday.





Using Reports

- Review the reports to determine who needs to enter, submit or approve time
- Managers will smaller numbers of employees can also utilize the Time & Absence app to determine time entry status





Correcting Time Entries

- Unsubmitted time entries can be edited on the timesheet
- Approved time off <u>cannot</u> be corrected on the timesheet
 - Employee must submit a correction using Correct My Absence or Manager edits using Correct Absence
- Approved time from prior pay periods is corrected by the employee, timekeeper or manager entering a change to the time block(s) on the day(s) which were incorrect and submitting.
 - Managers will approve any corrections initiated by the employee
- Timesheet corrections for time entries that occurred before June 17, 2020 for civilians or June 24th for sworn employees need to be corrected separately – process is forthcoming

Next Steps and Important Dates



Manager Next Steps

- Practice, Practice tenant available
 - Enter your time, enter time for others, run reports, review navigation.
- Attend Schedules Webinar, as needed
- Attend Pop In sessions to ask questions— watch for schedule to be published
- Plan your team's time entry and approval processes with your managers – daily time entry will be critical – don't wait until Wednesday morning to get started!











Practice

- Practice Time Entry
 - Select an employee to enter for
- Enter 80 hours
 - Clear the timesheet
- Enter a time off
- Enter Additional Hours Worked
- Enter a Project Code
- Use the Time & Absence App to review the time you just entered for your employee(s)





Practice

- Run Time Not Entered Report
- Run the Timesheet Status Report Time Tracking
 Config Audit





Questions, Discussion & Feedback

after class submit questions

WorkdayTeam@dallascityhall.com





Workday Change Management Team Katrina King Carrington Marzett Mandy Reichelt Jeanne Chipperfield

WorkdayTeam@dallascityhall.com





Appendix
Time Entry
Processes –
Additional
Information





Enter Time Button Alternative options to enter time

Enter Time ▼

Auto-fill from Prior Week

Clear

Enter Time by Type

Quick Add

Request Absence

Review Time by Week

Auto-fill from Prior Week -

Allows you to copy the previous weeks' time entered into current week..

Clear -

THIS?

WHAT IS

Use to remove all entries in the current week.

Enter Time by Type -

Allows you to add multiple time types and time offs for a specific week

Quick Add -

Allows you to add your time by one type for that week.

Request Absence -

Allows employees to report absences and request time off in advance

Review Time -

Evaluate for accuracy of time submitted

Review Time by Week -

View time entries, along with any details such as worktags by week

Run Calculations -

Enables each employee to recalculate their time after a change

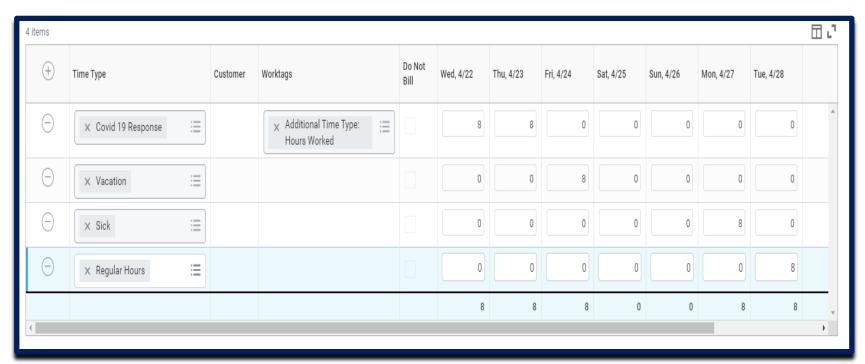




Enter Time by Type

This option allows you to enter multiple time types to enter daily hours for each day to total your weekly hours. Select OK to return to the timesheet.

NOTE: You will have to also enter a Worktag for Projects Time Type



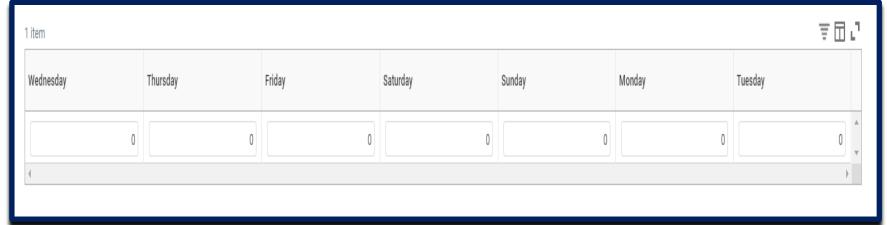




Quick Add

Use Quick Add to add multiple time blocks at the same time. The new time blocks will be added to any time blocks already on the time entry calendar.

Worker	Stuart Little		
Start Date	04/22/2020		
End Date	04/28/2020		
Time Type	Search	∷	
	× Regular Hours		







Review Time by Week

Allows you to view your timesheet by week

