# Workers' compensation 101



### Workers' compensation basics

- Workers' compensation is a no-fault system.
- A work-related injury can be a condition that is caused, aggravated or accelerated by employment activities.
- Workers' compensation benefits include:
  - wage replacement;
  - compensation for the loss of use of a part of the body;
  - medical benefits; and
  - vocational rehabilitation services.



### **Temporary total disability (TTD)**

- TTD is payable when an employee is totally unable to work.
- The TTD weekly rate is two-thirds of the employee's average weekly wage (AWW).
  - Example: An AWW of \$300, multiplied by two-thirds = \$200 nontaxable income.
  - The weekly TTD rate is subject to minimums and maximums.
- For dates of injury (DOI) occurring **on or after Oct. 1, 2008**, a maximum of 130 weeks of TTD are payable unless retraining is approved.
- **Discontinuance of TTD benefits** does not necessarily result in a hold or closure of the rehabilitation plan.



### **Temporary partial disability (TPD)**

- TPD benefits are payable to employees who, because of their work injury, are earning less than their AWW.
- TPD is payable at two-thirds of the wage loss relative to the AWW.
  - Example: An AWW of \$600 minus \$150 (reduced earnings) = \$450 wage loss; \$450 multiplied by two-thirds = \$300 nontaxable income.
- For DOI from Oct. 1, 1992, through Sept. 30, 2018, TPD is limited to 225 weeks of paid benefits or 450 weeks after the date of injury.
- For DOI on or after Oct. 1, 2018, TPD is limited to 275 weeks of paid benefits or 450 weeks after the date of injury.
- Discontinuance of TPD benefits does not necessarily result in a hold or closure of the rehabilitation plan.



### **Permanent partial disability (PPD)**

- The PPD rating cannot exceed 100% of the whole body for any one injury.
- PPD benefits can be paid concurrently with TPD and permanent total disability (PTD) benefits.
  - However, PPD benefits are not paid concurrently with TTD benefits.



#### **Medical benefits**

- Dependent on the employee's needs, any number of providers, including specialists, may provide treatment, examples of which are:
  - physical, chiropractic, occupational or vision therapy;
  - surgery;
  - chronic pain programs;
  - medications; and
  - dental.
- Cessation or termination of other benefits, including rehabilitation services, does not automatically affect eligibility for medical coverage.



### Maximum medical improvement (MMI)

- Maximum medical improvement means the date after which no further significant recovery from or significant lasting improvement to a personal injury can reasonably be anticipated, based upon reasonable medical probability, irrespective and regardless of subjective complaints of pain. See Minnesota Statutes 176.011.
- This does not automatically stop rehabilitation services from being provided to the employee.
- An employee's TTD benefits may end 90 days after the employee is served by the insurer with a written report of MMI.
- **QRCs are not to** ask providers if the employee is at MMI or request medical records of treatment prior to the DOI because these requests are the responsibility of the claim administrator.



MN Department of Labor and Industry Workers' Compensation Division (651) 284-5032 or 1-800-342-5354

Disability Status Report Filed as required by Minn. Rules 5220.0110, subp. 7

| 1. WID 2. DATE OF INJURY 02/01/2019  |                    |                 |   |   |                                       |           |                                     |                            |
|--|--------------------|-----------------|---|---|---------------------------------------|-----------|-------------------------------------|----------------------------|
| 3. EMPLOYEE NAME<br>Muriel Finster   |                    |                 |   |   |                                       |           |                                     |                            |
| 4. EMPLOYEE ADDRESS<br>123 3rd Street  |                    |                 |   |   |                                       |           |                                     |                            |
| CITY<br>St Paul  | STATE<br>Minnesota |                 | ZIP CODE  |   | 5. EMPLOYEE PHONE #<br>(651) 284-5431 |           |                                     |                            |
| 6. EMPLOYER Third Street Elementary School   |                    |                 | 7. EMPLO  |   |                                       |           | 8. PHONE #<br>(651) 284-5555        |                            |
| 9. INSURER/SELF-INSURER/TPA<br>MSP Insurer   |                    |                 |   | 12. TITLE OF JOB AT DATE OF INJURY<br>Administrative Assistant              |                                       |           |                                     |                            |
| 10. INSURER ADDRESS<br>123   |                    |                 |   | 13. AVERAGE WEEKLY WAGE AT DATE OF INJURY S600.00 14. JOB AT DATE OF INJURY |                                       |           |                                     |                            |
|  | STATE<br>Minnesota | ZIP C0<br>55155 |   | DISABILITY CU   |                                       |           | THE EMPLOYEE<br>JRRENTLY<br>ORKING? |                            |
| 11. INSURER CLAIM NUMBER<br>123A   |                    |                 | 17. WILL THE DISABILITY LIKELY EXTEND BEYOND 13 WEEKS? (see instructions on back) Yes |   |                                       |           |                                     |                            |
| 18. REASON FOR FILING THE DISABILITY STATUS REPORT:  Was a consultation requested? Yes by: Insurer on 01/15/2021 |                    |                 |   |   |                                       |           |                                     |                            |
| Is the Employee be   |                    | Consu           | Itation? Ye   | s   |                                       |           |                                     |                            |
| QRC: Andie Rehab   |                    |                 |   |   |                                       |           |                                     |                            |
|  |                    |                 |   | hone numbe<br>(51) 284-333  |                                       | Extension | Date 1/28/2                         | served on employee<br>2021 |

(over)

#### INSTRUCTIONS TO INSURER

The Disability Status Report (DSR) is used to notify parties that you are either referring the injured worker for a rehabilitation consultation or requesting a waiver of the consultation. The DSR, with the treating physician's work ability report, must be mailed to the injured worker and filed with the Department of Labor and Industry:

- Within 14 calendar days of knowledge that the employee's temporary total disability is likely to exceed 13 cumulative weeks; or
- . Within 90 calendar days of the date of injury when the employee has not returned to work following a work injury; or
- . Within 14 calendar days after receiving a request for a rehabilitation consultation, whichever is earlier; or
- Within 14 calendar days of expiration of an approved waiver of rehabilitation services.
- To Refer for a Rehabilitation Consultation:

If you are referring the injured worker for a rehabilitation consultation, send a copy of the DSR form, the First Report of Injury and the treating physician's work ability report to the QRC prior to the consultation pursuant to Minn. Rule 5220.0130, subp. 3(A). Fill in the name of the QRC on the form and indicate which party requested the consultation. If the employee requested the consultation, fill in the date of the request.

#### To Request a Waiver of a Rehabilitation Consultation:

M.S. § 176.102, subd. 4 and Minn. Rules 5220.0110 and 5220.0120 provide that the commissioner may grant a waiver of a rehabilitation consultation to an otherwise qualified employee if there is documentation that the employee will return to suitable gainful employment with the date-of-injury employer within 90 calendar days after the request for waiver is filed. A waiver will be denied if no documentation is submitted showing that a suitable job offer within the treating doctor's restrictions has been made. A waiver will also be denied if a consultation has been requested.

If you are requesting a waiver, attach the following documentation:

- Report of Work Ability or other medical report with the same information from the treating doctor which indicates that
  the employee will be released to return to work within 90 calendar days after the request for waiver is filed and
  specifying the employee's work restrictions in functional terms.
- Written offer of suitable gainful employment signed by the employer that is within the treating doctor's restrictions to
  which the employee will return within the timeframe indicated above. Include <u>one</u> of the following:
  - If the employer is offering the employee his/her date-of-injury job, any modifications of the job to accommodate the
    employee's restrictions must be noted.
  - If the written offer of suitable gainful employment (which does not include temporary, light-duty) is for a different
    job with the date-of-injury employer, the offer must include the job title, job environment, work tasks, weekly wage,
    physical, mental and educational demands of the job, and/or employer modifications of the job to accommodate
    the employee's restrictions.

#### INSTRUCTIONS TO EMPLOYEE

If you have a question about this form or rehabilitation services, call the Workers' Compensation Division at 1-800-342-5354 or 651-284-5032.

This material can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5032 or 1-800-342-5354 Voice or TDD (651) 297-4198.

ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609-52, SUBDIVISION 3.

Mail or fax to: MN Department of Labor and Industry Workers' Compensation Division PO Box 64221 St. Paul, MN 55184-0221 (651) 284-5032 or 1-800-342-5354 Fax: (651) 284-5731

MN RW01 (5/17)

#### Report of Work Ability See Instructions of Reverse Side

RW91

Print in ink or type Enter dates in MM/DD/YYYY format DO NOT USE THIS SPACE

This form must be provided to the employee. (Minn. Rules 5221.0410,I subd. 6)

NOTICE TO EMPLOYEE: YOU MUST PROMPTLY PROVIDE A COPY OF THIS REPORT TO YOUR EMPLOYER OR WORKERS' COMPENSATION INSURER, AND QUALIFIED REHABILITATION CONSULTANT IF YOU HAVE ONE.

| 14475  |               |              |             |                       |            |                           |                |
|--|---------------|--------------|-------------|-----------------------|------------|---------------------------|----------------|
| WID number or SSN  | Date of       |              | Date of b   |                       |            |                           |                |
| 12345  | 09/04/2       | 2020         | 03/27/2     | 0000                  |            |                           |                |
| Employee<br>PAT WILLIAMS   |               |              |             |                       |            |                           |                |
| Employer<br>COMPANY ABC  |               |              |             |                       |            |                           |                |
| Insurer/Self-insurer-TPA<br>INSURANCE MUTUAL   |               |              |             |                       |            |                           |                |
| Insurer claim number<br>WC 0001-0404   |               |              |             |                       |            |                           |                |
| Date of most recent examination by this o  | ffice 1       | 1/18/2020    |             |                       |            |                           |                |
| Select the appropriate option(s) below an  | d fill in th  | e applicable | dates.      |                       |            |                           |                |
| Employee is able to work without   | t restriction | ons as of    |             |                       | (0         | iate)                     |                |
| 2. Employee is able to work with re  | strictions    | , from       |             |                       | (date) to  | 0                         | (date)         |
| The restrictions are:  | -             |              |             |                       |            |                           |                |
|  |               |              |             |                       |            | -                         |                |
| Employee is unable to work from  | 11/19/        | 2020         |             | (date)                | to         | 18/2020                   | (date)         |
| The next scheduled visit is: 🗸 as neede  | ed OR         |              |             |                       | _          |                           |                |
| Name (Type or Print)<br>Dr. Crunch   |               |              | Signature   | •                     |            | 1,000                     | Degree<br>D.C. |
| Address<br>444 OTHER STREET  |               |              | State<br>MN | License #/Re<br>99999 | gistration | n#                        |                |
| City         State         ZIP code           PEACEFUL VALLEY         MN         55800 |               |              |             | include area          | code)      | Date signed<br>11/19/2020 |                |

### **Permanent total disability**

- **Vocationally permanent** qualified rehabilitation consultants (QRCs) and vocational experts need to consider both medical and vocational factors.
- **Medically permanent** a doctor opining medically permanent is not a guarantee of payment of PTD benefits. Closing rehabilitation based upon this may not be appropriate.
- **Job search** while not required, it is most often done as part of the PTD determination process.
- Effective Oct. 1, 2018, Minn. Stat. 176.101, subdivision 4, was changed to: "Permanent total disability shall cease at age 72, except that if an employee is injured after age 67, permanent total disability benefits shall cease after five years of those benefits have been paid."
- Note: This applies to DOI on or after Oct. 1, 2018.



### Dependency benefits and rehabilitation

• Where an injury results in the death of the injured worker, rehabilitation benefits may be provided to the dependent surviving spouse in need of rehabilitation assistance to become self-supporting.



#### Time limit to request retraining

Any request for retraining must be filed with the department.

- For DOI from Oct. 1, 2000, through Sept. 30, 2008:
  - before 156 weeks of TTD and/or TPD benefits have been paid.
- For DOI on or after Oct. 1, 2008 (Minn. Stat. 176.102, subd. 11 (c)):
  - before 208 weeks of TTD and/or TPD benefits have been paid.



### Notification to injured worker for request for retraining

- The employer or insurer must notify the employee in writing of this benefit.
- For DOI on or after Sept. 1, 1995, before 80 weeks of TTD or TPD benefits have been paid.
- If the notice is not issued, the time period to request retraining is extended by the number of days the notice is late.
- In no event may the employee's retraining request be filed later than 225 weeks of any combination of TTD and TPD.



### Rehabilitation provider fees — Oct. 1, 2021

- The QRC maximum hourly rate is \$115.91.
- The QRC intern hourly rate is \$10 less than the firm's QRC hourly rate.
- The vendor maximum hourly rate is \$92.83.
- Wait and travel time hourly rates:
  - wait time is half of the QRC hourly rate, if at maximum, \$57.96; and
  - travel time is three-quarters of the QRC hourly rate, if at maximum, \$86.93.
- The insurer payment of QRC and vendor bills shall be no later than 30 days after receipt.

www.dli.mn.gov/sites/default/files/pdf/penalty request rehab invoice.pdf



## Rehabilitation provider fees

| Vocational rehabilitation maximum fees |  |   |   |  |  |
|--|--|---|---|--|--|
| Effective date                         | Rehabilitation<br>annual adjustment<br>for hourly fees | Max QRC hourly fee<br>(pay this fee or<br>provider rate,<br>whichever is lower) | Max job development<br>and placement fee (pay<br>this fee or provider<br>rate, whichever is<br>lower) |  |  |
| 10/1/2020                              | 2.88%  | \$112.53  | \$90.13   |  |  |
| 10/1/2021                              | 3.00%  | \$115.91  | \$92.83   |  |  |

| Mileage reimbursement (personal car) |                |  |  |  |
|--------------------------------------|----------------|--|--|--|
| Effective date                       | Cents per mile |  |  |  |
| 1/1/2020                             | 57.5           |  |  |  |
| 1/1/2021                             | 56.0           |  |  |  |
| 1/1/2022                             | 58.5           |  |  |  |

www.dli.mn.gov/sites/default/files/pdf/annladj.pdf



#### **QRC** R-form penalties

- Minnesota workers' compensation law requires R-forms to be filed.
  - Keep your rehabilitation plan up to date.
  - Use a "tickler" system so R-forms and reports get filed on time.
- Contact DLI regarding missing or incorrect R-forms.



From: Minnesota Department of Labor and Industry <wcmpsystem@mn.gov>

Sent: Thursday, November 12, 2020 8:01 AM

To:

Subject: [EXT] Campus: R-Form is past Due

Caution: This email originated from outside of



This email is to alert you that a Projected Completion Date has passed and either a Rehabilitation Plan Amendment (R3) to extend the plan, or a Notice of Rehabilitation Plan Closure (R8) should be filed immediately.

This relates to injured employee D S, and case RT-00- whose injuries occurred on 10/23/2019. If the Department does not receive the above required form(s) within 21 days of this request, you may be subject to a penalty up to \$1,000.00 (Minn. Stat. § 176.231, subd. 10, and Minn. R. 5220.2830, subp. 2). Repeated failure to file forms with the Department may result in a referral for discipline (Minn. Stat. § 176.102, subd. 3a, and Minn. R. 5220.1806).

If you need further assistance, contact the Workers' Compensation Hotline at 651.284.5005, option 3 or helpdesk.dli@state.mn.us.

#### Minnesota Department of Labor and Industry

443 Lafayette Road N., St. Paul, MN 55155 Web: www.dli.mn.gov



about:blank 2/11/2021 18

#### Minnesota Rules 5220.2830

DLI may assess a penalty for failure to file a required report if the following occur.

| Filed/received past due date (required form) | Penalty assessed |
|--|------------------|
| More than 30 days                            | \$125.00         |
| More than 90 days                            | \$375.00         |
| More than 180 days                           | \$500.00         |

| Filed/received past due date (report on a form request by MN DLI) | Penalty assessed |
|---|------------------|
| More than 21 days   | \$125.00         |
| Failure to respond to second request                              | \$375.00         |
| Failure to respond to a subsequent request                        | \$500.00         |



#### Possible insurer penalty situations

#### Penalty Request for Failure to Pay or Deny Rehabilitation Invoice

Submit a separate penalty request form for each instance where services were not timely paid or denied.

| Emp    | oyee:  | Claim no:        |         |  |  |  |  |
|--------|--|------------------|---------|--|--|--|--|
| WID    | no:  | Insurer and      | TPA:    |  |  |  |  |
| DOI:   |  | Adjuster:        |         |  |  |  |  |
|        | I request that a penalty be assessed under Minnesota Statutes, section 176.221, subdivision 6a, for the insurer's failure to comply with Minnesota Rules 5220.1900, subpart 1g, by failing to (check one or both): |                  |         |  |  |  |  |
|        | pay or deny payment of rehabilitation services in w  | riting within 30 | ) days  | after receipt of the invoice.                |  |  |  |
|        | identify in writing the specific charges and services to   | for which payn   | nent w  | as denied and reasons for the denial.        |  |  |  |
| I have | e attached a copy of the following documentation (c  | heck all that a  | pply)   |  |  |  |  |
|        | Required 1: The invoice submitted to the insurer (in   | cluding self-in  | sured   | employer or third-party administrator).      |  |  |  |
|        | <b>Required</b> 2: Email, fax confirmation sheet or other correspondence documentation of the date or dates the invoice was submitted to the insurer.  |                  |         |  |  |  |  |
|        | If applicable, the insurer's response to the invoice ar rehabilitation provider.   | nd the date the  | e insur | er's response was received by the            |  |  |  |
|        | I have not yet received any response to the invoice s  | ubmitted to th   | ne insu | irer.  |  |  |  |
|        | If applicable, a copy of the Rehabilitation Request or<br>Labor and Industry related to payment of services or   |                  | n Respo | onse form filed with the Department of       |  |  |  |
|        | If applicable, correspondence from the Department services on the invoice, such as certification or nonco  |                  |         |  |  |  |  |
|        | If applicable, documentation of communication with<br>the invoice, such as copies of email messages, a pho<br>progress report or an R-3 Plan Amendment form und<br>services.                                       | ne log of calls  | or the  | provider's notice to the parties, letters, a |  |  |  |

- 176.231, subd.1. Time limitation. (a) Where death or serious injury occurs to an employee during the course of employment, the employer shall report the injury or death to the commissioner and insurer within 48 hours after its occurrence. Where any other injury occurs which wholly or partly incapacitates the employee from performing labor or service for more than three calendar days, the employer shall report the injury to the insurer on a form prescribed by the commissioner within ten days from its occurrence.
- (b) An insurer and self-insured employer shall report the injury to the commissioner no later than 14 days from its occurrence. If an injury has not previously been required to be reported, the insurer or self-insured employer must report the injury to the commissioner, in the manner and format prescribed by the commissioner, no later than 14 days after the date that:
- (2) a rehabilitation consultation report or a rehabilitation plan is filed under this chapter; or





# Thank you