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## Mining Digital 101

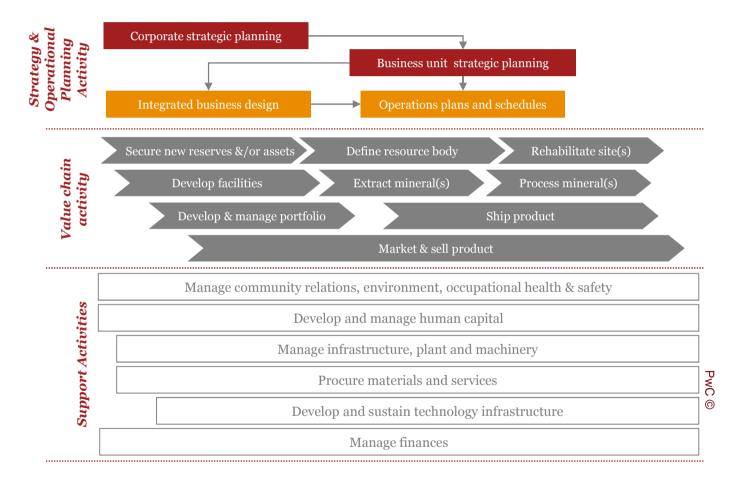


Bas Mutsaers,

Global Account Director Mining PwC Australia

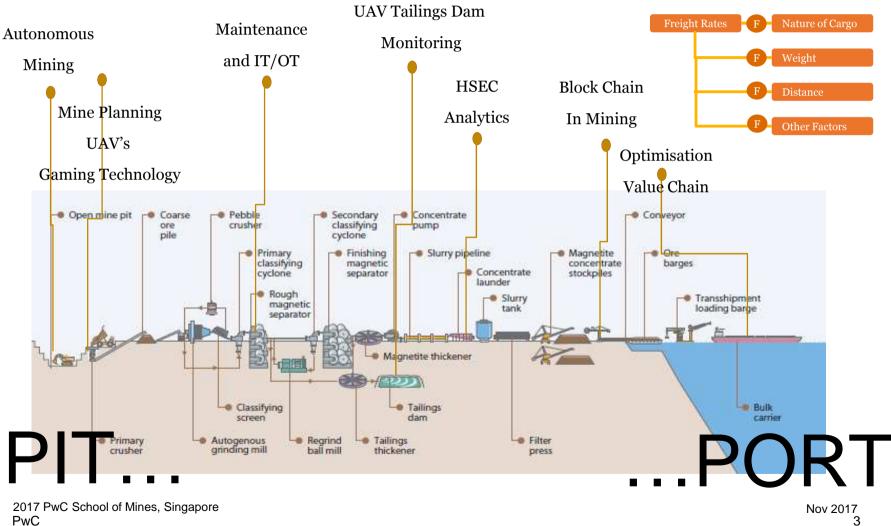


## The role of digital in PwC Mining Value Chain

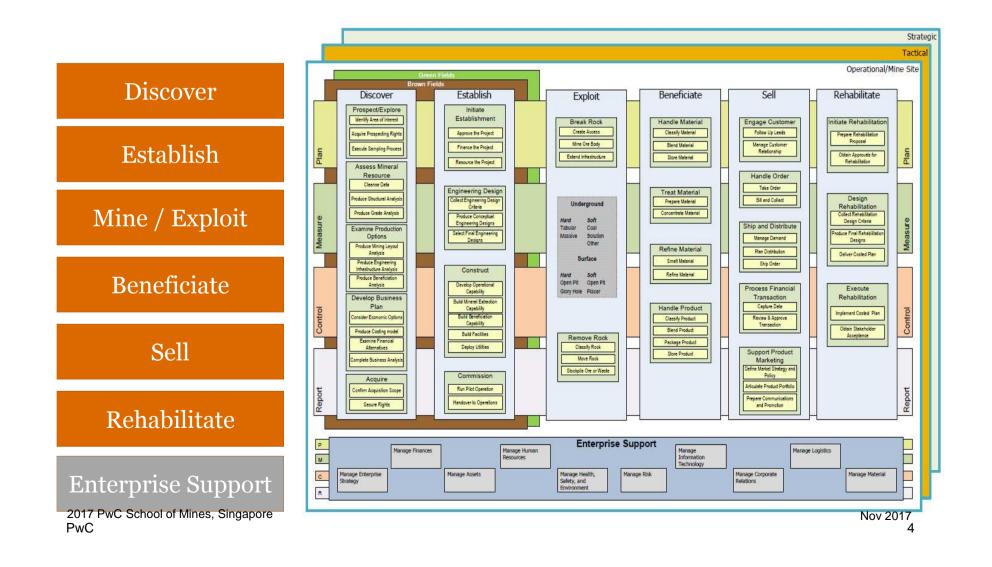


## The role of digital in mining

Our agenda today allows to discuss some of the dimensions of the multi discipline challenges



## "The Open Group Mining Model" (Also known for TOGAF)



## In future no longer Diesel underground equipment

Mining Journal	y	in	2	t	SUBSCRIBE NEWSLETTERS	CLENCISCO.
	SERVI	CES				Q

Home > Engineering > Atlas Copco switches off diesel

#### Atlas Copco switches off diesel

Sweden's Atlas Copco, one of the world's biggest manufacturers and suppliers of underground mining, and construction equipment, is accelerating its development of zero-emission and battery-driven machinery, the company said this week. "Our customers' future is electric," senior executive Andreas Nordbrandt said.

Staff reporter | 13 Oct 2017 | 12:30 | Feature



#### Impact health of workers

Less cost ventilation

Green Mining energy sources compatible etc.





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Nov 2017 5

## Future of efficient mining (Digital Mining GE)

#### GE MINING

Mine the Gap: This Strange Metal Snake Shreds and Slithers through Narrow Underground Coal Seams

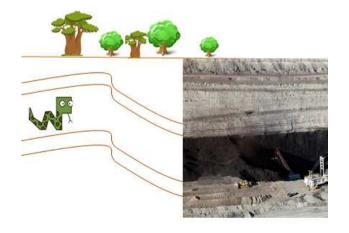
Feb 12, 2014 by Tomas Kellner



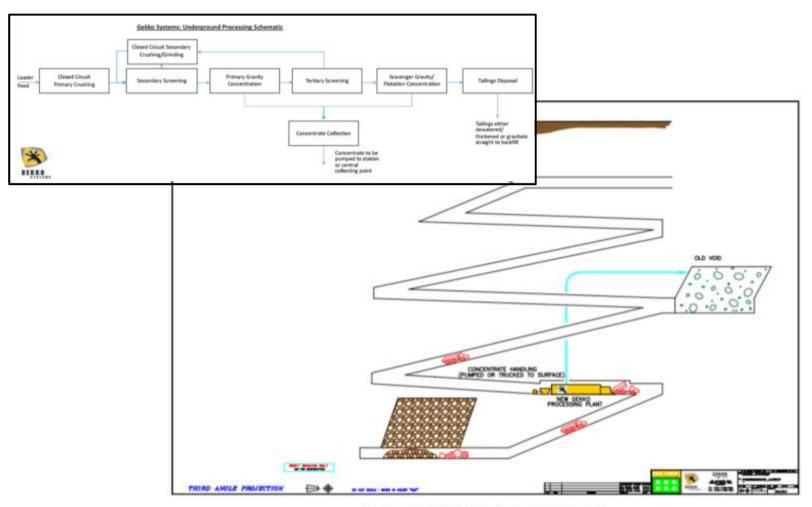
https://www.ge.com/reports/post/75691617815/mine-the-gap/

What if this is combined with Knowing exactly where to dig connected with Mine Planning and Scheduling

Meet the <u>GE Fairchild F330</u> continuous miner, one of the strangest devices made by GE. The machine weighs as much as a fighter jet, stretches the length of a bus, and crawls through cracks no taller than a one year old. It can mine narrow coal seams sandwiched between soft sedimentary rock, and extract coal miners used to leave behind.



## **Processing underground – minimal disruption**





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## Leave "Your Share" in Situ

About \$27 billion of gold changes hands every day in over-the-counter markets where settlements can sometimes take days, leaving price risk for buyers and sellers. Using blockchain promises more transparency, security and speedier deals. It also could attract new participants at a time when investors are souring on gold-backed exchange traded-funds, a key source of growth in physical demand over the past decade.

With digital and good sampling / GIS technologies we know more and more what is actually underground without previous risks.

With Sustainability Challenges there might be a case to keep the value FOR INVESTERS underground.



WE'RE LIVING IN A DIGITAL WORLD It's time money caught up. Digital assets. like bitcoin and ether, allow users to transact directly without any third-party intermediary.



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## Future of efficient mining (Barrick Gold)

After a productive meeting, they called her back and told her they had gone in a different direction, they now wanted <u>"Stop</u> <u>Mining the Earth Altogether".</u>





Apple have developed a robot that can dismantle and recycle an old iPhone in 19 seconds. Extracting the gold, copper, cobalt and other precious minerals to be reused in a new phone.

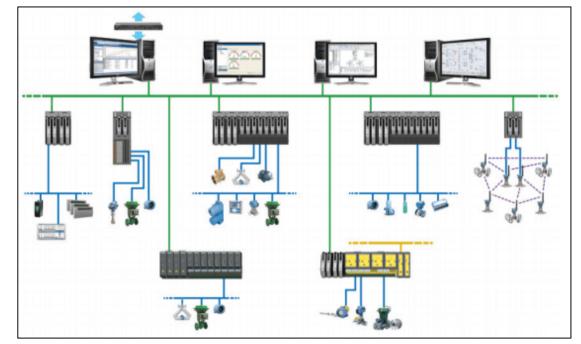
Can we process our minerals in the ground rather than taking it to the processing plant? Significantly reducing environmental impact and lowering the cost.

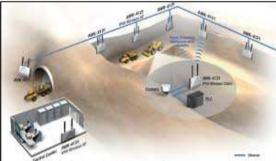
> Or what if we use block chain? Instantaneous purchase orders, taking out all the middle men.

## OT View



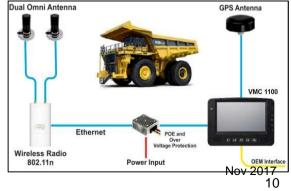






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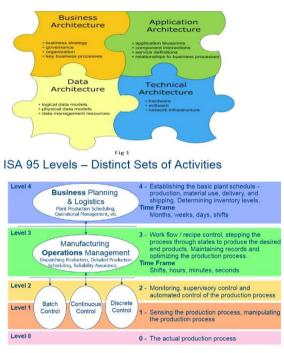


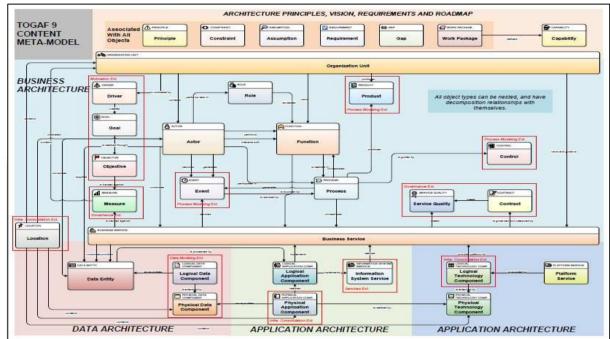


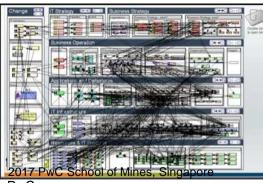
## IT View

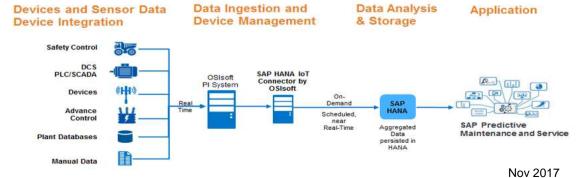
		Architecture	Principles, V	ision, and Requi	rements	© The Open Group
Preliminary	Architecture Vision					
Architecture Principles		ness 1 itegy	echnology Strategy			Stakeholders
			Architecture R	Requirements		
Requirements	rements Constraints		5	Assumptions		Gaps
				nformation Syste	na Arabitatura	Technology
	a Architecture ativation	8		Data	Application	Architecture
Divers Goals	Objective	s Measures	Da	ta Entities	Information System Services	Platform Services
	anization ocations	Actors, Roles		Logcal Data mponents	Logical Appl cation Components	Logical Technology Components
Function						
Services. E Contracts, C	ocesses, Events, ontrols, roducts	Functions		Physical Data mponents	Physical Appl cation Components	Physical Technology Components
Architecture Realization						
Opportunities, Solutions, and Migration Planning Implementation Governance						
Capabilities	Work Packag	ges Archite Cont		Standards	Guidelines	Specifications

### IT/OT View



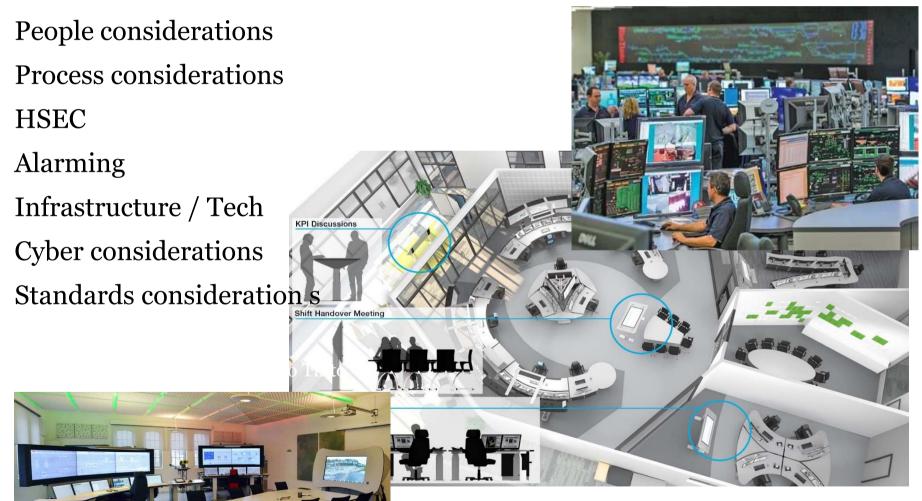






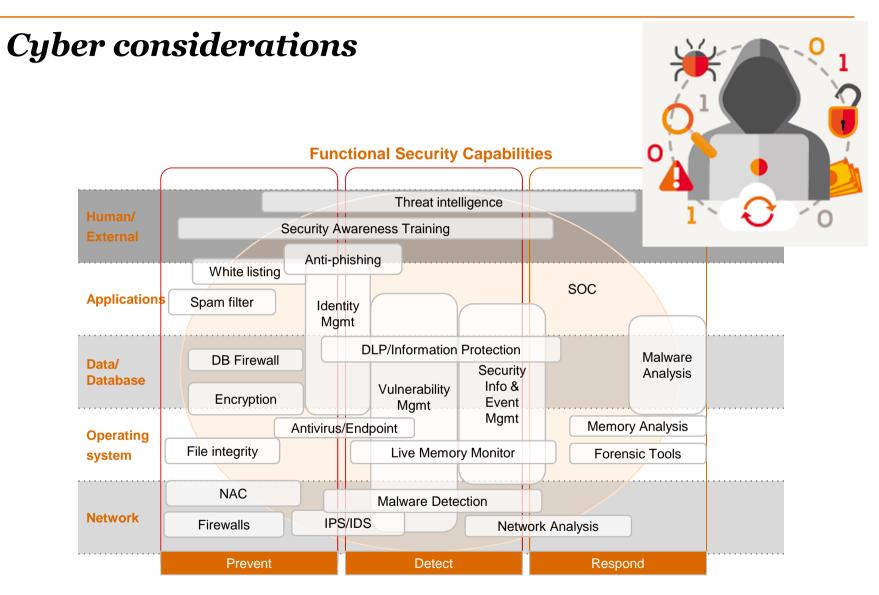
PwC

### **Process People Technology in control room**



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#### PROCESS PEOPLE TECHNOLOGY

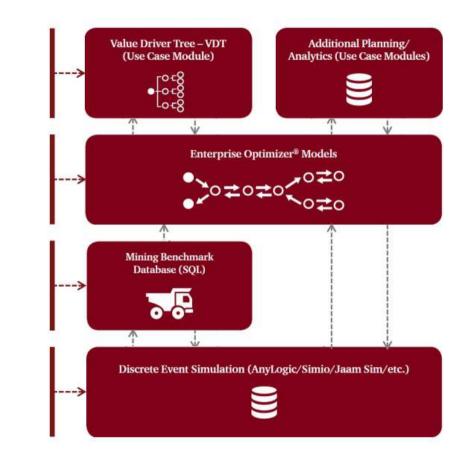


## **Big data analytics**

Emerging trends in data, analytics, and visualization						
Big data	Nontraditional data	Information synthesis	Sophisticated analytics	Visual Insights & Tool Selection		
The exponential growth of data and computing power is multiplying the number of opportunities to drive insights from information.	Telematics, satellites, sensors, voice/video- to-text, and other emerging technologies are creating data from previously non-quantifiable concepts.	Evolving data analysis and processing technologies are increasing our ability to draw insights from complex, messy, and unstructured data.	Advanced analytical techniques, such as simulation and optimization, are making it possible to pursue previously out-of-reach insights from data in (near) real time.	Presenting complex volumes of data in a simple and meaningful format begins with the correct tool selection and will ultimately accelerate decisions and results.		

## Digital is helping optimise the mining value chain

- How are the physical and financial drivers linked?
- What is mathematically optimal?
- What is possible in real world mining operations?
- Is this physically achievable?



## The Evolution of Analytics Capability

Analytics definition	<b>Evolution of questions</b>		
Stochastic Optimisation	What's the best including the effects of variability?	Prescriptive	
Optimisation	What's the best that can happen?	Analytics	
Predictive modelling	What will happen next?	Predictive Analytics	
Statistical analysis Alerts	Why is this happening?		
	What requires action?		
Query/drill down	What exactly is the problem?	Descriptive	
Ad hoc reports Standard Reports	How many, how often, where?	Analytics	
	What happened?		

#### **Sophistication of Intelligence**

Source: Competing on Analytics: The New Science of Winning (Davenport / Harris)

<sup>2017</sup> PwC School of Mines, Singapore PwC

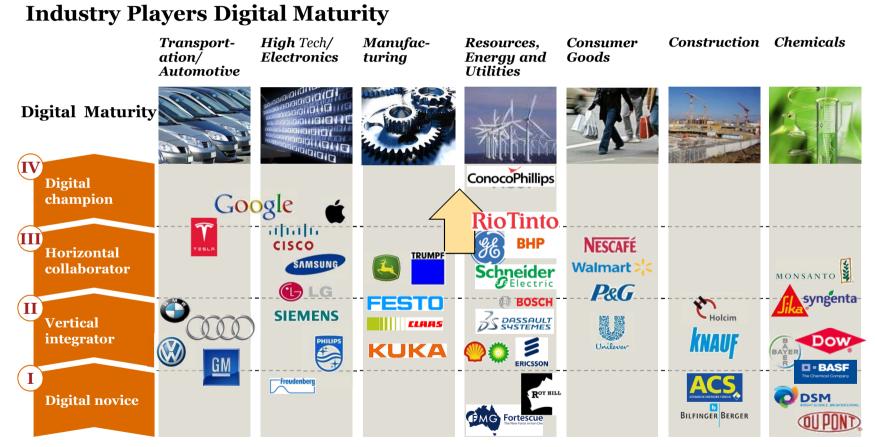
## Industry 4.0 Maturity Matrix:

Digital Enterprises develop across six dimensions and four stages

	<b>Digital</b> novice	Vertical integrator	Horizontal collaborator	Digital champion
Business models, product & service portfolio	First digital solutions and isolated applications	<b>Digital product and</b> <b>service portfolio</b> with software, network (M2M) and data as key differentiator	<b>Integrated customer</b> <b>solutions</b> across supply chain boundaries, collaboration with external partners	Development <b>of new</b> <b>disruptive business</b> <b>models</b> with innovative product and service portfolio, lot size 1
Market & customer access	Online presence is separated from offline channels, product focus instead of customer focus	Multi channel distribution with <b>integrated use of</b> <b>online and offline</b> <b>channels</b> ; Data analytics deployed, e. g. for personalization	<b>Individualized</b> <b>customer approach</b> and interaction together with value chain partners	<b>Integrated Customer</b> <b>Journey Management</b> across all digital marketing and sales channels with customer empathy and CRM
Value chains, processes	Digitized and automated sub processes	Vertical digitization and integration of process and data flows within the company;	Horizontal integration of processes and data flows with customers and external partners, intensive data use	Fully integrated partner ecosystem with self- optimized, <b>virtualized</b> <b>processes</b> decentralized <b>autonomy</b>
IT Architecture	Fragmented IT architecture inhouse	Homogeneous IT architecture inhouse	<b>Common IT architect-</b> <b>tures</b> in partner network	Partner service bus, secure data exchange
Compliance, legal, risk, security & tax	Traditional structures, digitization not in focus	Digital challenges recognized but not comprehensively addressed	<b>Legal risk consistently</b> <b>addressed</b> with collaboration partners,	<b>Optimizing the value</b> <b>chain network</b> for legal, compliance, security and tax
Organization & culture	Functional focus in "silos"	<b>Cross functional</b> <b>collaboration</b> but not structured and consistently performed	<b>Collaboration across</b> <b>company boundaries</b> , culture and encouragement of sharing	Collaboration as a key value driver

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# Companies need to decide how they want to develop their digital maturity



Sources: PwC, Strategy& analysis - modified by Bas Mutsaers (just highlighting some areas for education purpose of Singapore Mines and not a position in the market)

 $FMG \ and \ Roy \ Hill \ being \ new \ to \ the \ model \ has \ good \ starting \ point \ through \ Greenfield \ opportunity \ and \ high \ Tech.$ 

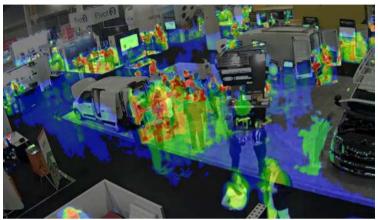
ConocoPhilips mature in central control room both Hor and Vert. Rio Tinto longest player digital. BHP following.

# Several mega forces are reshaping the marketing, sales and service environment, both in B2C / B2B

#### **Overview of Trends in Customer Behavior**

	Trend	Description	Examples
1	"Mobile First" is the Reality	<ul> <li>App ecosystems as a central online location across all mobile devices</li> <li>More and more app ecosystems evolve across industries</li> <li>Apps decisive for online success of companies</li> </ul>	Comprehensive Mobile proposition
2	Targeting & Analytics	<ul> <li>Customers are more likely to respond to relevant communication at the right point in time – thus targeting becomes key</li> <li>Better targeting requires significantly better analytics capabilities</li> <li>Increase of sharing Data with Horizontal Value Chain Partners</li> </ul>	Personalized ads and shopping
	Dynamic User Experience	<ul> <li>Self-service is standard for digitally–affine target groups, as it enables more independent, faster and convenient interaction</li> <li>Interaction with face-to-face channels important</li> <li>Usage and migration forced by coupons, discounts and self-service</li> </ul>	Self-service prior to the journey
	Unbounded Collaboration	<ul> <li>Social Media is and will remain an important information channel</li> <li>As a service channel social media is gaining importance</li> <li>Forms a bridge between self-service and face-to-face channels</li> </ul>	Social Media in Customer Service
	Cross-channel Distribution	<ul> <li>Customers increasingly expect a seamless journey across all touch-points</li> <li>This requires to address the many, historically grown break-point and data silos between the offline &amp; online world and own vs. 3<sup>rd</sup> party distribution</li> </ul>	Cross-channel experience world

## **Other interesting developments**



Source Hitachi – people tracking



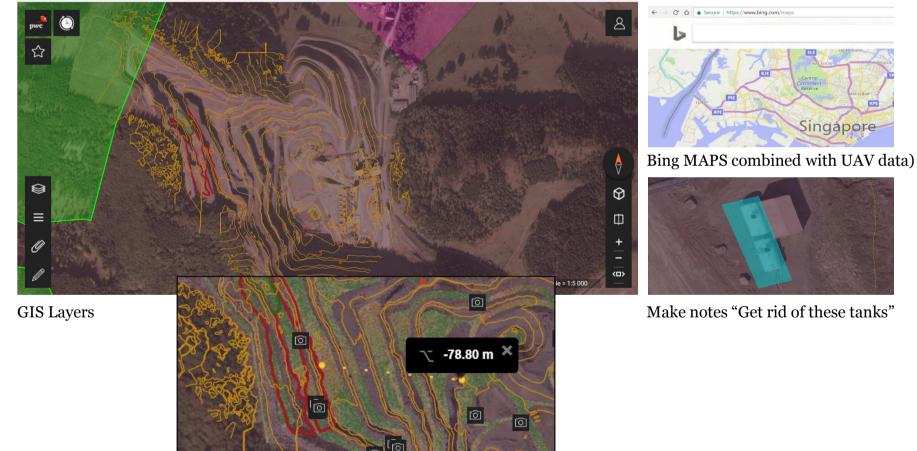
Detect or even interoperate with other Fleet or People https://www.cat.com/en\_US/by-industry/mining/surface-mining/surface-technology/detect.html

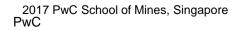
## Before we cover our recent progress in some of these areas: What are <u>you</u> working on that is ahead of the curve?

## Live Demo – Power of Digital

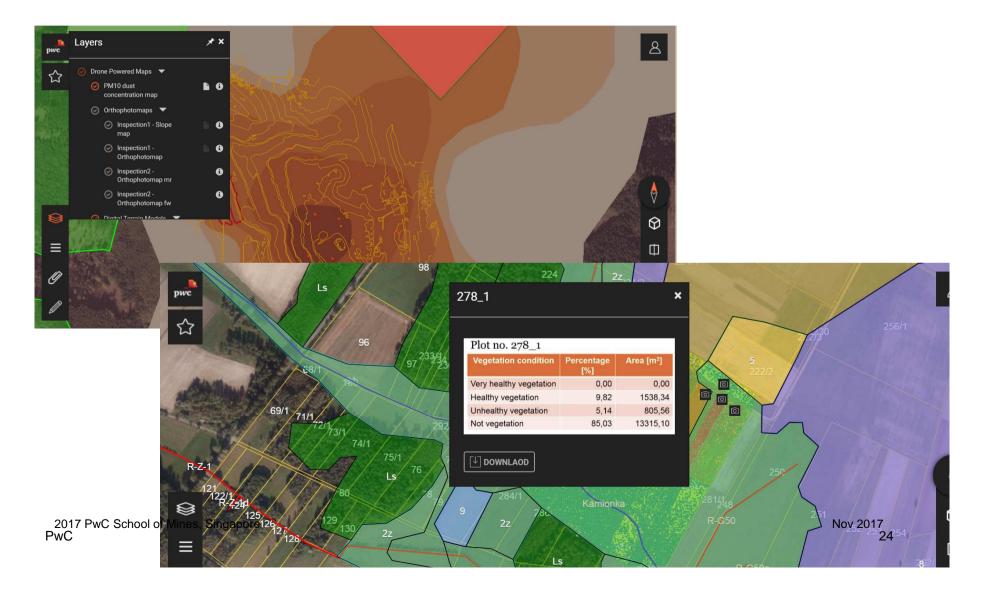
PwC Web Server Combines -GIS data -UAV data -AI (Artificial Intelligence)

## Maps Google + UAV gives greater detail Also various layers like height or additions for work process





# Adding for example dust measurements or health of vegetation



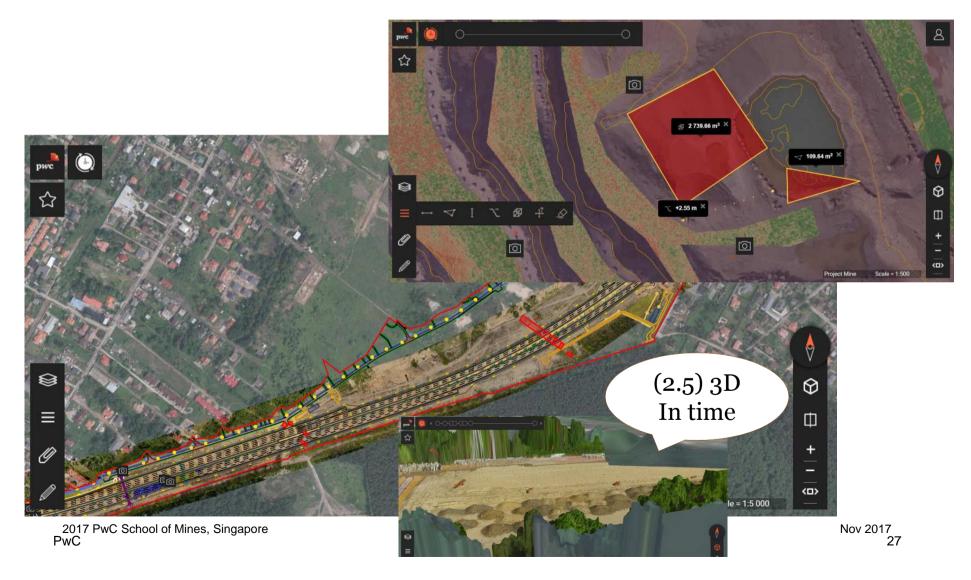
## "Boots on ground" during exploration or for surveying. Coordinates on the map with links.



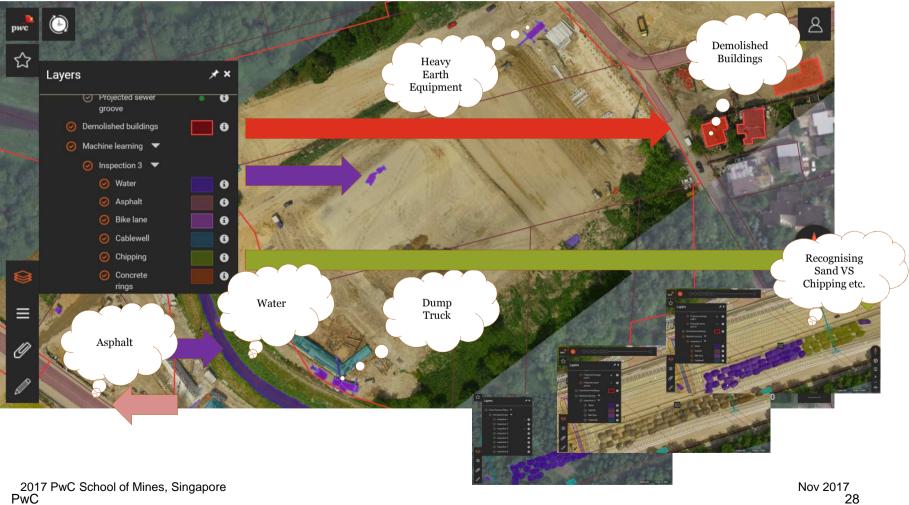
# Compare progress - Differences in Time for operations or compliance



## Distance – Height – Volume on the fly. Or maintenance constraints....



## Analytics foundation is there - not have to do this tagging manually.



## Thank you

#### For joining "School of Mines"

#### Any questions?

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