HEAD OFFICE 67 Mitchell Street George, 6530

Tel: (044) 8735312 Fax: (044) 8735312 e-mail<u>:</u> jc@clubmaster.co.za internet:www.clubmaster.co.za

TECHNICAL SUPPORT Tel: (044) 873 5381 Fax: (044) 873 5312 e-mail : help@clubmaster.co.za ENQUIRIES EMILE KASELOWSKI e-mail : emile@clubmaster.co.za

J.C. NORTJE Mobile : 072 427 1623 e-mail : jc@clubmaster.co.za



WWW.TEESHEET.CO.ZA PORTAL MANUAL

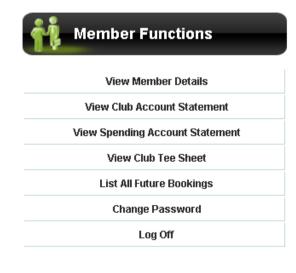
ONLINE PORTAL MANUAL

If you have not registered on the site to receive a password, refer to the registration manual.

- 1. Open the site <u>http://www.teesheet.co.za</u>
- 2. Go to the Club Member Sign In section on the right hand side of the screen.
- 3. Select your **Golf Club** from the list of available clubs.
- Type in your South African ID number that the club has on record for you. This is not your SAGA number it is your South African Citizen ID number as it appears in your green ID book. For foreign members this will be your Passport Number the club has on record of you.
- 5. Enter your Password.
- 6. Click on the Log In button.

Home	How Does It Work	How Do Clubs Join	Contact Us	Clubmaster
Icome to	Teesheet.co.za			Club Member Sign In
	of Clubmaster Club Management wing functionality is available:	software. For clubs making use of		olf Club
iewing of Teesheet	s by members and visitors		Si	A ID/ Passport Nr. 7103295154087
leservation of Tee T	ïmes by members or visitors		P	assword
lembers of clubs ca	an view their club information			Log In Send me my Password
lembers can view th	neir accounts and invoice details of	purchases		••

Once signed in, the portal menu will appear on the right hand side of the screen.





Page 1 of 13

We will explain the different Member functions next:

1. VIEW MEMBER DETAILS

This provides the member with the basic information the club has on record for the member. We do not allow members to change this information, but if the member finds any errors on their profile, they can contact the club and have it fixed.

Registration Information								
CLUB NUMB	ER SAG	A NUMBER	M	MBER	SHIP	түре		
283	270	0095367	Fu	III Memb	er Mei	n		
Member Bio.								
TITLE FI	RST NAME	LAST N	AME	GEN	DER	DATI	OF BIRTH	
Mnr JC	HANNES C	NORTJE		Male		1971-	03-29	
Address Details	\$							
PHYSICAL	/ POSTAL	BILLING	ADD	RESS	BIL	LING E	NTITY	
MITCHELLST GEORGE	'RAAT 67	DIESELF	DIESELFDE		Mnr JOHANNES C NORTJE		NES C NORTJE	
6529								
Contact Details								
LANDLINE	MOBILE	E-MA	IL					
448735312	0724271	623 jc@cl	ubmas	ter.co.z	а			

2. VIEW CLUB ACCOUNT STATEMENT

The club account is the member's subscription account where all his club invoices are recorded. This is for all invoices except point-of-sale purchases. Not all clubs make use of clubmaster for invoicing members, so it is possible that this section might not have any invoices displayed.

Account Number, 283	·					
DATE	DOC.	DESCRIPTION	CREDIT	DEBIT	BALANCE	VIEW
2012-05-15 12:55:35	656163	Account Purchase Inv# 656163	0.00	3855.00	-3855.00	<u>~</u>
2012-06-27 11:00:58	2918	Payment Received	3855.00	0.00	0.00	
2013-07-13 12:31:04	5752	Payment Received	4212.00	0.00	4212.00	
2013-07-26 09:26:22	761206	Account Purchase Inv# 761206	0.00	4212.00	0.00	0

Account Number: 283

As you can see above, it provides the member's account statement with invoices and receipts. You will also notice next to the invoices there is an hour glass. This means that you can view the invoice items. If I click on the hourglass for invoice#761206 the following is displayed:

DATE	DOC.	SERVED BY	LOCA	ATION	s	STATION AUTHORIZAT		ZATION /
2013-07-26 09:26:22	761206		Bar		0	GCW81		
ITEM DESCR	IPTION			соѕт		QTY	DISCOUNT	TOTAL
SUBSCRIPTIC	ON FEES FUL	L MEMBER 201	3 - 2014	3645.0	0	1.000	0.00	3645.00
FESTIVAL DR	AW TICKET (OPTIONAL)		200.0	0	1.000	0.00	200.00
SAGA AFFILIA	TION FEE 20	13 - 2014 # No \	/at#	250.0	0	1.000	0.00	250.00
HANDICAPS	NETWORK AF	RICA CARD FE	E 2013	117.0)0	1.000	0.00	117.00
					Subtotal	4212.00		
							Gratuity	0.00
							Total	4212.00

3. VIEW SPENDING ACCOUNT STATEMENT

The spending account is the member's pre-funded account for clubs that make use of this function. This is the account where members load money into the account and can use the monies to pay for golf, pro shop or food and beverage purchases in the club instead of walking around with money in their pockets. You will get a chronological list of transactions on the spending account when you click on it.

Account Number, 263						
DATE	DOC.	DESCRIPTION	CREDIT	DEBIT	BALANCE	V I E W
2013-08-03 17:05:12	763247	Account Purchase Inv# 763247	0.00	64.00	302.50	0
2013-08-03 16:47:40	763221	Account Purchase Inv# 763221	0.00	76.50	366.50	0
2013-08-03 11:05:48	5912	Payment Received	200.00	0.00	443.00	
2013-08-03 11:05:31	763112	Account Purchase Inv# 763112	0.00	60.00	243.00	0
2013-07-25 16:56:19	761098	Account Purchase Inv# 761098	0.00	36.50	303.00	0
2013-07-25 11:45:38	761022	Account Purchase Inv# 761022	0.00	26.00	339.50	0

Account Number: 283

As you can see from the above all purchases and deposits as well as the rolling balance of the account is provided. Next to all invoices there is an hour glass. If you click on the hour glass, the invoice details will be displayed as follows:

DATE	DOC.	SERV BY	/ED	LOCATION	STATION	AUTHORIZATION / NOTES
2013-08-03 17:05:12	763247			Bar	BAR4	Authorized By: JC NORTJI (Card)
ITEM DESCR	IPTION	соѕт	QTY	DISCOUNT	TOTAL	
Large Chips		14.00	1.000	0.00	14.00	
Biltong 100g		25.00	1.000	0.00	25.00	
Biltong 100g		25.00	1.000	0.00	25.00	
				Subtotal	64.00	
				Gratuity	0.00	
				Total	64.00	

On this invoice display you can see how the transaction was closed to ensure the security and integrity of the account. For the above invoice you can see at the top the invoice was settles using JC NORTJE's card. Card means the members SAGA or social card was used for settlement authorization. For clubs making use of fingerprints scanners as well it will indicate fingerprint instead of card.

In cases where a member's card might be faulty or not on his person, the club's supervisor will be able to settle purchases onto account. In these cases the supervisor's name and explanation of why they settled the invoice would appear in the notes field.

4. VIEW CLUB'S TEE SHEET

This section is where members can view the teesheet for a specific day to check availability and also make bookings for specific days. If you click on this option you will be presented with the current day's tee sheet.

Date:	2013-08-22			
		DAY, 22 AUGUST 201	3	
FIRST T	Player 1	Player 2	Player 3	Player 4
07:56	BRIAN WILSON	G C GARRETT	DAWID STEPHANUS KRUGER	GERRIT ALDERT VAN ZYL
08:03	BERT DE JONG	PETER BULL	A J GELDERBLOM	LESLIE ERNEST WAHL
08:10	CLIVE H JOHNSTONE	W N DU PLESSIS	APOSTELS	APOSTELS
08:17				
08:24	h hofmann	ADA BARENDINA DEN HOLLANDER	GRANT OSWALD NOVEMBER	
08:31	WARREN STIRLING	WARREN STIRLING	WARREN STIRLING	WARREN STIRLING

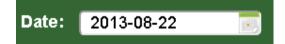
- Red slots indicate times that are no longer available
- Open Green Slots indicate an open slot where anyone can make a reservation

Page 4 of 13

• Green slot with writing in it indicates that the slot is available but only certain groups of members can reserve in these slots. In the above figure the 8:10 green slots are for APOSTELS as you can see. Certain clubs will allow members to click in these slots and make reservations, but others would prefer members to phone in to make reservations for these slots as there are certain special conditions that must be met.

SELECT DATE

At the very top of the screen you can select the date that you want to see the teesheet for. Most clubs have a one or two week window where members can see sheets into the future.



If you click your mouse in the date, a calendar will appear for you to select the date you wish to see a teesheet for.

Date:	2013-08-22								
	•	ĸ		August 2013	:	»			
	s	м	т	w	т	F	s		
GEORGE					1	2	3		
FIRST T	4	5	6	7	8	9	10		
Time	11	12	13	14	15	16	<mark>17</mark>		
07:56	18	19	20	21	22	23	24		
08:03	25	26	27	28	29	30	31		
08:10									
08:17	CLEAR	CLEAR CLOSE							

If you select a date too far into the future you will receive the following message:



MULTIPLE COURSES

For clubs with multiple courses, there is a course selector next to the date. To select a teesheet for a specific course, click on the course selector and you will get a list of all the available courses.

Date:	2013-08-22 Hermanus		HGC - A HGC - A HGC - B HGC - C DAY, 22 AUGUST 201	13
		FIRST TEI	E	
Time	Player 1	Player 2	Player 3	Player 4
08:00	Available	Available	Available	Awailable
08:08	Unavailable	Unavailable	Available	Available
08:16	Unavailable	Unavailable	Available	Available



5. LIST ALL FUTURE BOOKINGS

This option gives you a list of all your future booking you have on the system and also who you are playing with. If you have no booking you will see this message:



If you have a future booking you will see the following information on the screen:

DATE		TIME	TEE		c	DURSE	NOTE
Thursday, 29 Augu	ist 2013	08:24	Front S	ection	Ge	eorge Golf Club	
PLAYER SLOT	PLAY	ER NAMI	E				
Player 1	H HOF	MANN					
Player 2	JC NO	RTJE		Dele	ete		
Player 3	GERH	ARD STRI	EICHER	Dele	ete		
Player 4	empty			Boo	k		

From the above you can see JC NORTJE has a future booking for 29 August 2013 at 08:24 on the front section. He will be playing with H Hoffmann and Gerhard Streicher. There is currently no 4th player booked.

From this screen you can make and change the reservation, but we will cover that in the booking section below.

6. CHANGE PASSWORD

In this section you can change the password the system provided you with to your own personal password. Type your new password twice and click on the **Change My Password** button to make the change to your password.

Change Password	
New Password	
Type New Password again	
	Change my Password

7. LOF OFF

This will log you out of the online portal.

8. MAKING BOOKINGS DIRECTLY ON THE TEE SHEET

When you want to book for golf, you have the option to book one 4-ball per given day online you may book as many 4-balls on separate days as you wish. You can book yourself as well as fellow members, member guest or affiliated/non-affiliated visitors in your 4-ball. You have complete control over the 4-ball you book. This means you can add and remove players from your 4-ball at any time before the day of play. If you booked any additional members, those members will also be able to unbook themselves from their booked slot. They will however not have access to the other players booked in the 4-ball. You are allowed to make changes to yourself or the people you booked and no other persons on the teesheet.

IDENTIFY YOUR BOOKINGS ON A TEESHEET

When you view a teesheet, the bookings you made and can change on any specific day will appear in BLUE. See the figure below

GEORGE	GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013							
FIRST 1	TEE							
Time	Player 1	Player 2	Player 3	Player 4				
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON				
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:17	N J R GALVIN	N.I.R.GALMN	NUR GALVIN					
08:24	H HOFMANN	JC NORTJE	GERHARD STREICHER					
08:31		<u> </u>		_				

MAKE A BOOKING FOR YOURSELF

To make a booking for yourself, open the teesheet for the day you want to make the reservation and find an open green slot on the teesheet. For the picture below I want to book myself in the open slot at 08:24 with H HOFFMANN.

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013								
FIRST T	FIRST TEE							
Time	Player 1	Player 2	Player 3	Player 4				
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON				
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN					
08:24	H HOFMANN							
08:31								

Move the mouse to the green slot next to H HOFFMAN and click the left button on the mouse. You will be asked if you want to make a booking for yourself.

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013						
FIRST TEE						
Time	Player 1	Player 2	Player 3 Pla	yer 4		
07:56	BRIAN WILSON	BRIAN WILSON	The page at www.teesheet.co.za says: X			
08:03	APOSTELS	APOSTELS	Make a booking on Thursday, 29 Augu	st 2013 at 08:24?		
08:10	APOSTELS	APOSTELS				
08:17	N J R GALVIN	N J R GALVIN		OK Can	:el	
08:24	H HOFMANN	0				

If you click on OK, you will be booked in this slot. Your name is now in BLUE, indicating that you made the booking and can change it if you wish..

GEORG	GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013							
FIRST	FIRST TEE							
Time	Player 1	Player 2	Player 3	Player 4				
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON				
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN					
08:24	H HOFMANN	JC NORTJE						
08:31								

ADDING ANOTHER MEMBER TO YOUR BOOKING

If you want to add another member with you, click on the green slot next to your name to make another booking. The following screen will appear:

Booking Confirmation Book who else?	
C Affiliated Visitor O Member Guest	
OR	
Another Member:	(Search by the person's surname)

In the box next to "Another member" type the clubnumber or surname of the member you want to book with you. The system will provide a list of people based on what you have entered:

-	- Annated Hoter						
OR							
Another Memb	Another Member: botha (Search by the person's surname)						
NUMBER	TITLE	NAME	SURNAME	MEMBERSHIP TYPE			
Mnr	1600	AJ	вотна	Student Member			
Mnr	889	ANDRE	вотна	Full Member Men			
Mr.	1704	MICHAEL HENDRIK	вотна	Student Member			
Mnr	2690	PIETER B	вотна	Full Member Men			
Mr	2462	RAYMOND	вотна	Full Member Men			

Move the mouse over the member you want to book. Their name will be highlighted in green. Click the left mouse button and the system will ask you if you want to book the person with you.

The page at www.teesheet.co.za says:	x
Are you sure you want to book PIETER B BOTHA?	
ОК	Cancel

If you click on OK the booking will be made.

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013

FIRST TEE						
Time	Player 1	Player 2	Player 3	Player 4		
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON		
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS		
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS		
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN			
08:24	H HOFMANN	JC NORTJE	PIETER B BOTHA			
08:31						

BOOK A VISITOR WITH YOU

If you do not know who will play with you, you can book a visitor with you. Let us book a visitor in Player 4 with us. So click on the open green slot next to BOTHA to go to the booking screen.

Click on the Affiliated visitor option and then click on the Book button at the bottom

Page 9 of 13

Booking Confirmation Book who else? Affiliated Visitor Member Guest	
OR	
Another Member:	(Search by the person's surname)
	Book Go Back

The visitor will be reserved with you as can be seen below:

GEORGI	GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013						
FIRST 1	FIRST TEE						
Time	Player 1	Player 2	Player 3	Player 4			
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON			
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS			
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS			
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN				
08:24	H HOFMANN	JC NORTJE	PIETER B BOTHA	Msitor AFFILIATED			
09-21							

9. REMOVING BOOKINGS FROM THE TEE SHEET

You are allowed to remove or change any bookings you have made on the teesheet. Your bookings will appear in blue on the sheet. The picture below, we want to remove the booking for the Affiliated Visitor booked with your 4-ball:

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013							
FIRST TEE							
Time	Player 1	Player 2	Player 3	Player 4			
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON			
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS			
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS			
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN				
08:24	H HOFMANN	JC NORTJE	PIETER B BOTHA	Msitor AFFILIATED			

Take your mouse and click on the affiliated visitor to delete him:

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013						
FIRST TEE			The page at www.teesheet.co.za says: 🛛 🕺 🗙			
Time	Player 1	Player 2	Are you sure you want to delete this booking of Visitor AFFILIATED?			
07:56	BRIAN WILSON	BRIAN W				
08:03	APOSTELS	APOSI	takes you back to the page where you came from.			
08:10	APOSTELS	APOSI				
08:17	N J R GALVIN	N J R GA	OK Cancel			
08:24	H HOFMANN	JC NORTJ	JE PIETER B BOTHA Msitor AFFILIATED			
09-21						

As you can see a box will appear asking you if you want to delete the Affiliated Visitor from the booking. Click on OK the remove the booking.

GEORGE GOLF CLUB, THURSDAY, 29 AUGUST 2013								
FIRST T	FIRST TEE							
Time	Player 1	Player 2	Player 3	Player 4				
07:56	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON	BRIAN WILSON				
08:03	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:10	APOSTELS	APOSTELS	APOSTELS	APOSTELS				
08:17	N J R GALVIN	N J R GALVIN	N J R GALVIN					
08:24	H HOFMANN	JC NORTJE	PIETER B BOTHA					

10. MANAGING BIOOKINGS FROM THE FUTURE BOOKINGS SCREEN

It is also possible to manage your bookings from the future bookings screen. By clicking on future bookings, you will see the booking for this 4-ball as in the previous section.

DATE		TIME	TEE	COURSE	NOTE
Thursday, 29 August 2013		08:24	Front Section	George Golf Club	
PLAYER SLOT	PLAY	ER NAMI	E		
Player 1	H HOFMANN				
Player 2	JC NORTJE		Delete		
Player 3	PIETER B BOTHA		A Delete		
Player 4	empty		Book		



Looking at this booking you see the following:

H HOFFMAN – There is an empty box next to this player. This means you have not made his reservation and can not make any changes to his reservation

JC NORTJE & PIETER B BOTHA – There is a delete button next to these players. That means you have made their bookings and are allowed to remove the bookings if you want to. To remove the booking, merely click on the **delete** button.

Player4 Empty – This indicates that slot 4 is open and there is a **book** button that allows you to make a booking for someone in that slot.

PLAYER SLOT	PLAYER NAME		-
Player 1	H HOFMANN		The page at www.teesheet.co.za says: X
Player 2	JC NORTJE	Delete	Are you sure you want to delete your booking?
Player 3	PIETER B BOTHA	Delete	Clicking on the OK button will delete your booking, CANCEL button takes you back to the page where you came from.
Player 4	empty	Book	

Let us remove Player BOTHA by clicking on the **Delete** button.

If you click on OK, BOTHA will be removed from the booking:

DATE		TIME	TEE	COURSE	NOTE
Thursday, 29 August 2013		08:24	Front Section	George Golf Club	
PLAYER SLOT	PLAY	ER NAMI	E		
Player 1	H HOFMANN				
Player 2	JC NORTJE		Delete		
Player 3	empty		Book		
Player 4	empty		Book		

By clicking on the Book button, you go through the normal process to book someone with you.

Booking Conf Book who els						
C Affiliated V C Member G						
OR						
Another Mem	per: <mark>strei</mark>		(Search b	y the person's surname)		
NUMBER	TITLE	NAME	SURNAME	MEMBERSHIP TYPE		
Mnr	2803	GERHARD	STREICHER	The page at www.teeshee	et.co.za says:	X
				Are you sure you want to b	oook GERHARD STREICHE	ER?
					OK	Cancel

After clicking on OK STREICHER is now booked with you.

DATE		TIME	TEE		COURSE		NOTE
Thursday, 29 August 2013		08:24	Front Section		Ge	eorge Golf Club	
PLAYER SLOT	PLAY	PLAYER NAME					
Player 1	H HOFMANN						
Player 2	JC NORTJE			Dele	ete		
Player 3	GERH	ERHARD STREICHER			ete		
Player 4	empty		Boo	k			