# VANGUARD

logistics services







### Mission Statement

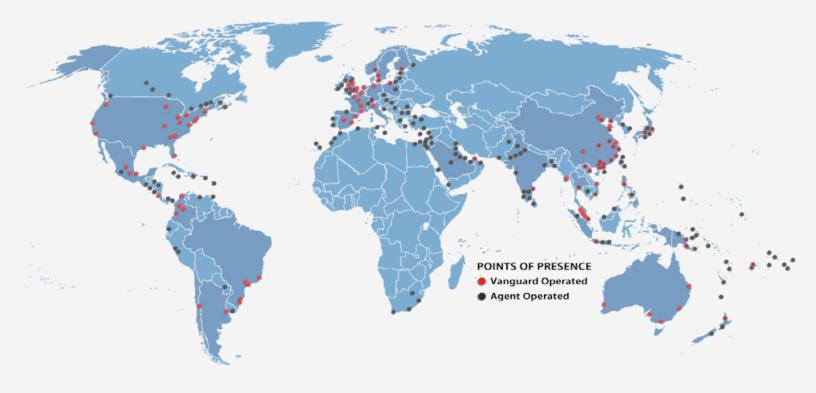
To provide the most comprehensive global network and extensive platform of services to the forwarding community through our commitment to strategic globalization, innovative information technology solutions and superior service that meets and exceeds the needs of your business, and ultimately, the expectations of your customers.

### COMPANY PROFILE

Vanguard Logistics Services delivers the greatest visibility, control and service between the USA and the world. Vanguard provides global agency management services to both owned and third-party internationally renowned Non-Vessel Operating Common Carrier (NVOCC) brands. It also facilitates a well-developed, integrated and seamless network of transportation solutions to the freight forwarding industry including ocean, air and land transportation consolidation along with a range of ancilliary services covering warehousing, logistics, inventory management, information and consultation services.

Vanguard's global coverage now extends to over 525 points of presence with an extensive agency network operating in more than 100 countries. Vanguard's global ocean freight volumes make the organization one of the largest global sea freight consolidators in the world. Extensive pre-carriage, ocean freight, and destination services allow the organization to operate one of the most comprehensive point-to-point transportation services worldwide.

Bring us your cargo, we'll bring you the world.



### GLOBAL DEVELOPMENT STRATEGY

Vanguard's forward-thinking approach to global expansion is best exemplified by our continuous corporate investment in strategic markets. Through a combination of acquisitions and a grass-root approach, the group has firmly established owned offices in all major trade routes and locations around the world. This regional strength enables us to deliver our core competencies to each market without compromise, further enhancing our position as a leading global freight consolidator.

Investment in our own warehousing infrastructure and complementary services reflect a commitment to extending the span of our control. In doing so, we increase the volume of freight handled within the network of our own offices. More than 2 million sq. ft. of Vanguard managed warehouse space includes specialized facilities in USA (New York, Chicago, Atlanta, Miami, Los Angeles), Netherlands (Rotterdam), UK (London), Belgium (Antwerp), Germany (Hamburg), China (Shanghai) and Italy (Milan). This infrastructure promotes the ability to control cargo handling, manage the hours of operation, provide bar-coding and supply chain end-to-end visibility. In addition, Vanguard offers services complementary to the traditional ocean freight model that stops at the CFS. These unique services range from third-party warehousing to specialized programs that support competitive door-to-door service, creating a more seamless and efficient supply chain to support the forwarding community.

Vanguard continues to set the standard for being a safe and reliable transportation service provider, underpinning the freight forwarder's service promise. The company's extensive office network combined with an integrated Executive Committee with global oversight proves advantageous in our ability to deliver streamlined and consistent decision making, and provide quality service to our global customers. Since global volume drives the number of port pairs where direct service can be offered, Vanguard averages 3 million cbm of export freight per year, allowing for more direct loads amongst\_hundreds of direct service port pairs.

### INDUSTRY LEADERSHIP

The group is recognized for the following achievements:



Proud recipient of U.S. President's "E STAR" Award for continued leadership in promoting U.S. exports



Proud recipient of Kluwer's prestigious "Process Innovation Award" for Online Cargo Insurance division's speed, efficiency and security.



Proud participant of Customs - Trade Parternship Against Terrorism (C-TPAT)



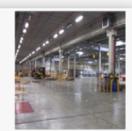
IATA registered cargo agent

### Vanguard Advantages



**GLOBAL FOOTPRINT** 

INVESTMENT IN OWN FACILITIES





SINGLE POINT DECISION MAKING

**BENEFITS IN SCALE** 



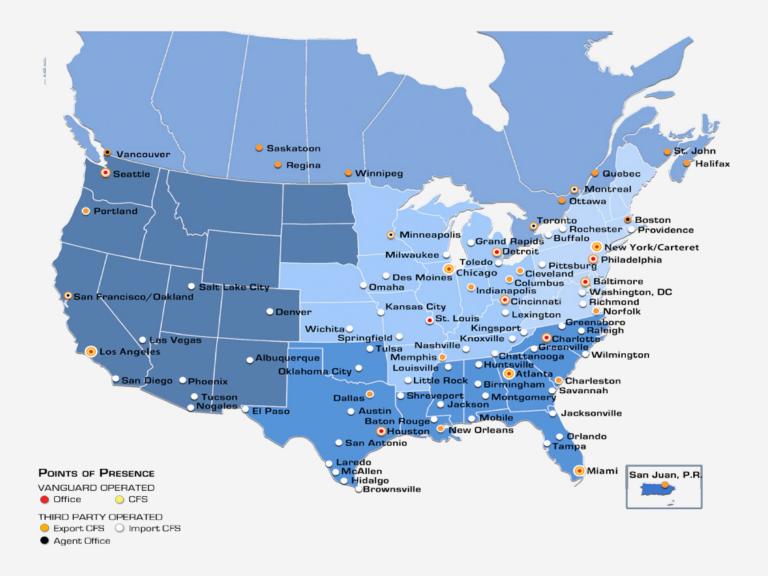


COMPLEMENTARY SERVICES

**GLOBAL IT PLATFORM** 



### North America

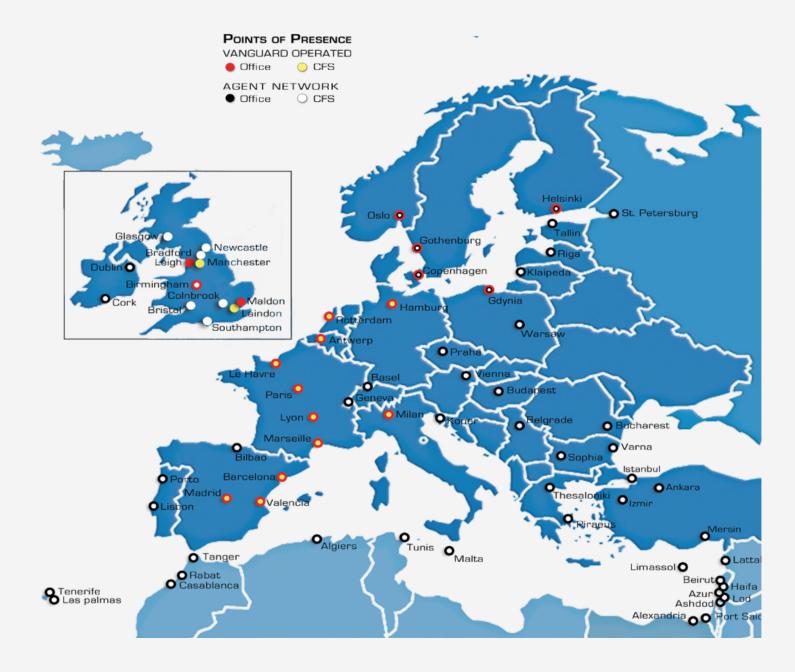


Vanguard Logistics Services has a large network in North America with over 140 points of presence. If your company is in need of an exclusive LCL rail service from Chicago (USA) to Pantaco (Mexico) and advanced trucking services with the Shiprite on Demand program, then Vanguard is your solution.

### LATIN AMERICA



Vanguard Logistics Services has over 50 established points of presence in Latin America, including owned offices in all the primary ports and cities. The company's competitive advantages include multiple port options in Brazil, freight collect acceptability, a global network supply, as well as complete coverage of Central America with trucking services from San Jose, Costa Rica. These unique strengths enable Vanguard to perform the highest level of ocean transportation services with the most reliable cargo handling capabilities.



Vanguard Logistics Services has established a strong European network with over 105 points of presence. Vanguard Europe has a well-positioned infrastructure with a strong focus on direct FAK services and dedicated inland services. This enables us to operate proficient global LCL consolidation and FCL services between all key service points and all European gateways. Having control at these major gateways is vital for cargo flow and control, Vanguard achieves this through its own warehouse infrastructure, which also provides customers with key value added services.



Vanguard Logistics Services Asia presently has over 160 points of presence throughout the region. In 2001, Vanguard established a South Asia regional head office in Singapore to coordinate the management and expansion of our business throughout the region. All major routes to and from the region, which includes a presence in Singapore, Malaysia, Thailand, Indonesia, Vietnam, Cambodia, Myanmar, India Subcontinent, Dubai and the Middle East, are served with dedicated own worldwide LCL consolidation services as a core activity.

Throughout the region, Vanguard services the needs of our customers for the following neutral services: FCL, CFS services, Warehousing, Air Freight, Specialized Cargo and more. Vanguard has the unique ability to control and manage our processes throughout the region by operating on a consistent IT platform and using accurate data and real-time status throughout the region. We are able to provide our customers unparalleled LCL consolidation solutions through the customized extension of these systems.

The dynamic region of East Asia encompasses mainland China, Hong Kong, Taiwan, Japan, South Korea, and the Philippines. Vanguard East Asia currently conducts over 521 regular FAK consolidation services per week. These direct consolidation services are complemented by 3 regional gateways to ensure multiple logistics solutions are provided according to customers' preferences.

Vanguard East Asia's coverage extends to over 60 points of presence and approximately one third of Vanguard's global volume passes through this region. Vanguard operates its own CFS warehouses in many strategic locations in the region, providing superior end-to-end coverage unsurpassed by the competition.



### South Pacific



Vanguard has over 60 points of presence in the South Pacific region. Vanguard was one of the pioneering consolidators in the trade lanes between Australia / New Zealand and through the Pacific Islands.

### Information Technology Forefront

In order to facilitate sustainable development for the group, Vanguard has made a strategic investment in the creation of Resource Centers in Chennai, India and Zhuhai, China. The service personnel at these centers are dedicated to Vanguard's worldwide management of a single global data system and provide database management & support, operations and documentation support, software development / technical support and timely reporting. The company operates a global private network (MPLS) to support the centralized IT system infrastructure with a production data center in California and a disaster recovery data center in Hong Kong. Vanguard's system and network utilizes internet-based technologies and portal type applications to enhance customers connectivity and visibility. More than 20,000 customers entrust their worldwide business to Vanguard, as the company handles over 1.25 million individual shipments on an annual basis.

Vanguard has developed and acquired the following service tools to enhance information exchange with customers:

### ► Global Pricing

Web-based pricing tool providing shipping quotations and downloadable files including all freight components from start to finish

### Global Sailing Schedule

Web-based sailing schedule supporting the Global Tariff and E-Booking systems

### ► Lean Docs

Central storage and management of transportation and related documents on a per-transaction basis

### Rate Mate

FCL rating tool

### ► Control Tower

Web-based load planning tool that allows the customer to consolidate freight into their own containers

### Shiprite on Demand

US domestic trucking quotation system

### ► Global Track and Trace

Centralized database that provides latest status on shipments globally

### Global E-Booking

Web-based portal providing convenient access for export reservation from anywhere in the world

### Reporting (Status Mate)

Automated reporting tool that can provide hourly updates on shipments

### Customer EDI

Electronic data interchange with customers. Messages available are: Sailing Schedule, Booking Request, Booking Confirmation, SLI and Shipment Status

### Online Cargo Insurance

Website where users can calculate their premium, purchase insurance same day and receive a securely printed insurance certificate immediately

### Vanguard Services



Ocean Freight Services

Over 7800 direct port pair combinations Reduce damage and delays due to transhipping FCL & LCL consolidation



Air Freight Services

IATA Registered Air Cargo Agent, TSA and C-TPAT certified Sea-Air service available Hazmat/DG cargo specialist



### Rail Service

Exclusive LCL rail service (Chicago, USA to Pantaco, Mexico) Customs Broker available in Mexico City Cargo moves in bond through to Pantaco



Inland Trucking

Service available globally to complete ocean, air and rail shipments One stop quoting, ordering, scheduling, tracking, auditing and payment [In the US, this is handled by Shiprite on Demand]



## Specialized Cargo and Breakbulk Solutions for Import, Export and Inland projects

Rigging, crating and packing onsite and at shipyard Flat-racks and Open Tops, Breakbulk and Ro/Ro, Heavy lift cranes



### Warehousing and Distribution

Over 2 million sq. ft. of Vanguard managed storage Global network incldes 300 warehouses worldwide Bar coding, labeling and handling of freight



### Online Cargo Insurance

Award-winning program provides instant quotes and electronic certificates Dedicated marine specialists and competitive rates

### Vanguard Office Locations

### ASIA

CHINA and HONG KONG

Vanguard Logistics Services - Beijing Room 2310, Blue Castle International Centre No. 3 West Dawanglu Road, Chaoyang District Beijing, 100022 China Phone: +86 10 6427 5967

Vanguard Logistics Services - Chongqing Room 14-5 North Tower Centry Emperor Red Flag Brook
Jiangbei District, Chongqing City China
Phone: +86 23 8816 0666

Vanguard Logistics Services - Dalian Rm1405, Dalian Gold Name Commercial Tower, NO.68 Renmin Road, Zhongshan District, Dalian, China Phone: +86 411 3986 7000

Vanguard Logistics Services - Fuzhou A-1505, Worldwide Plaza, No. 158 WuSi Road Fuzhou, Fijian 350003 China Phone: +86 591 8781 0020

Vanguard Logistics Services - Guangzhou Room 2201-2207, Baihui Plaza, No. 193 Zhongshan 5 Road, YueXiu District Guangzhou, P.R. China 510030 Phone: +86 20 8364 9401

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Vanguard Logistics Services - Xiamen Room 3001, The Bank Centre No. 189 Xia He Road Xiamen, Fujian 361003 China Phone: +86 592 2688 000

Vanguard Logistics Services - Yantai RM402, East Building Zhenhua International Masion No.175 South Main Street, Zhifu District Yantai 264000 China Phone: +86 535 6668 811

Vanguard Logistics Services - Zhongshan Unit 605, Block 1, Holiday Plaza 6 Xingzhong Road, Shiqi Zhongshan, P.R. China 528400 Phone: +86 760 8866 8700

Vanguard Logistics Services - Zhuhai B3, Level 5, Zhuhai Southern Software Park 1 Software Road, Tangjia, Zhuhai Guangdong 519080 China Phone: +86 756 339 5851

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SINGAPORE
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Vanguard Logistics Services - Boston 9 Mear Road Holbrook, MA 02343 Phone: +1 (781) 961 4200

Vanguard Logistics Services - Charlotte 3410 Oak Lake Boulevard Charlotte, NC 28208 Phone: +1 (704) 998 0049

Vanguard Logistics Services - Chicago 250 South Gary Avenue Carol Stream, IL 60188 Phone: +1 (847) 238 5000

Vanguard Logistics Services - Cincinnati 75 Cavalier Boulevard, Suite 310-312 Florence, Kentucky 41042 Phone: +1 (859) 371 2933

Vanguard Logistics Services - Detroit 7569 Merriman Romulus, MI 48174 Phone: +1 (734) 728 5000

Vanguard Logistics Services - Houston 11811 North Freeway, Suite 350 Houston, TX 77060 Phone: +1 (281) 590 1010

Vanguard Logistics Services - Los Angeles 2665 East Del Amo Blvd. Rancho Dominguez, CA 90221 Phone: +1 (310) 637 3700

Vanguard Logistics Services - Miami 7700 NW 81st Place, Suites 3 & 4 Miami, FL 33166 Phone: +1 (305) 477 2808

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Vanguard Logistics Services - San Francisco 342 Allerton Ave. South San Francisco, CA 94080 Phone: +1 (650) 635 0235

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# VANGUARD

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