



# **Xcel Energy Minnesota Residential Electrical Prices**

Effective June 1, 2019

# Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the electric services we offer and the rates you see on your energy bill. We know energy rates can be complicated so we developed this brochure to simplify rate information and explain your service options. Please call us at **800.895.4999** for current prices or bill information. For a description of terms on your bill, visit our website at **xcelenergy.com**, select Minnesota from the dropdown menu at the right of page, then **Billing & Payment** and **Understanding Your Bill**.

## Residential electric services and rates

The electricity you use is measured in kilowatt-hours (kWh), recorded by your electric meter and shown on your bill each month under Meter Reading Information. Your kWh use, kWh charge and other charges relating to your electric service appear on your bill under Electric Charges.

Standard residential service is available to any customer for domestic purposes living in a single private residence, multiplex, townhouse, condominium, etc. Your monthly bill will show:

Basic service charge .....	\$8.00
or	
Electric space heating basic service charge .....	\$10.00

The basic service charge covers the fixed costs of metering, billing, customer service and other costs that do not vary with the amount of electricity you use.

Energy charge per kWh:

June through September .....	\$0.10301
October through May .....	\$0.08803
October through May with electric space heating .....	\$0.05988

Optional service	Description	Monthly charges and/or rate
<p>Time of day electric service</p> <p>On this optional service, the energy price is higher during on-peak times when electricity is more expensive to generate and lower during off-peak times when it is less expensive to generate.</p> <p>Minimum term is 12 months. Optional Trial Service charge for returning to standard service after three months is \$20.</p>	<p><b>On-peak times:</b> 9 a.m. to 9 p.m. Monday through Friday.</p> <p><b>Off-peak times:</b> All other hours, plus New Year’s Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day; and Fridays directly before Saturday holidays and Mondays immediately following Sunday holidays.</p>	<p>Time of day service option</p> <p>Basic Service Charge -or- .....\$10.00</p> <p>Electric Space Heating Basic Service Charge .....\$12.00</p> <p>Underground Basic Service Charge -or- .....\$12.00</p> <p>Underground Electric Space Heating Basic Service Charge ..... \$14.00</p> <p>Energy charge per kWh:</p> <p>On-peak time</p> <p>June through September .....\$0.20497</p> <p>October through May .....\$0.16508</p> <p>October through May with electric space heating .....\$0.09284</p> <p>Off-peak time:</p> <p>All months ..... \$0.04170</p>
<p>Controlled air conditioning Saver’s Switch®</p> <p>This optional service is available to standard service customers with central air conditioning that is under Xcel Energy’s control. Participating customers may also add the controlled electric water heating option.</p> <p>Minimum term is 12 months.</p>	<p>The customer’s equipment will normally be cycled on a schedule designed to achieve a 50 percent reduction in the home’s air conditioning operation during load management periods. The interruption may occur up to a maximum of 300 hours per calendar year. Water heating may also be controlled during winter months.</p>	<p>Your monthly bill will show a Controlled Air Conditioning Credit during the June through September billing months in addition to all normal charges. The controlled air conditioning credit is equal to 15 percent of billed energy and fuel cost charges. The Controlled Water Heating Credit is equal to 2 percent of billed energy and fuel charges cost every month.</p>
<p>Energy-controlled service (non-demand metered)</p> <p>This optional service is available to Xcel Energy customers with permanently connected, separately served, interruptible electric heating loads up to 50 kW that are under Xcel Energy’s control.</p> <p>Minimum term is 12 months.</p>	<p>Qualifying electric loads include storage space heating, water heating systems and other loads subject to Xcel Energy’s approval that can be served by electricity and an alternate fuel. Xcel Energy customers use the alternate fuel to supply heating needs if electric service is interrupted because the company’s system demands increase to the point where less efficient power plants are used or new peak demands are set.</p>	<p>Basic Service Charge ..... \$4.95</p> <p>Energy Charge per kWh .....\$0.04487</p> <p>Optional Energy Charge is available to customers with heat pump installations for non-interruptible service during June through September billing months.</p> <p>June through September .....\$0.10301</p> <p>October through May .....\$0.04487</p>
<p>Limited off peak service</p> <p>This optional service is available to Xcel Energy customers for energy use only from 10 p.m. to 6:30 a.m. daily.</p> <p>Minimum term is 12 months.</p>	<p>Permanently connected loads are separately metered. Customer or Xcel Energy must control and energize load only during the limited off-peak period.</p>	<p>Basic Service Charge ..... \$4.95</p> <p>Energy Charge per kWh .....\$0.03665</p>
<p>Automatic protective lighting service</p>	<p>This optional service is available to customers for nighttime security lighting.</p>	<p>For each lighting unit your monthly bill will show one of the following charges:</p> <p>100 Watt Area Lighting .....\$7.41</p> <p>250 Watt Area Lighting .....\$11.83</p> <p>250 Watt Directional Lighting.....\$14.08</p> <p>400 Watt Directional Lighting.....\$17.62</p>

## Underground service prices

Where electric service is provided underground, Residential Underground prices apply.

Basic Service Charge .....\$10.00

or

Electric Space Heating Basic Service Charge.....\$12.00

## Low-income energy program

Energy assistance is available to qualified customers receiving funds from the Low-Income Home Energy Assistance Program. Seniors, 62 years old and/or disabled customers are eligible for a \$15 discount in each 30-day billing period. Bill payment assistance that considers energy usage and household income is available for qualifying low income customers that agree to affordable monthly bill payments. For more information, call us at **800.895.4999**.

## Minimum charge

Your monthly minimum bill will always include the Basic Service Charge or any applicable customer charge even if energy use for the month is zero.

## Optional services

You may sign up for any of the optional electric services shown. Please call us at **800.895.4999** for more information and to help determine which service and rate are best for your electric needs. Complete rate schedules and terms and conditions for standard and other optional rate services are available by calling us at **800.895.4999**.

## Fuel Cost Charge (FCC)

The Fuel Cost Charge recovers the cost of fuel used to produce electricity and energy purchased on the wholesale electricity market. This charge differs slightly by customer class based on class energy use patterns and is updated monthly for current costs.

## Resource adjustment

The Resource Adjustment line item includes the Conservation Improvement Program (CIP), Renewable Development Fund (RDF), Transmission Cost Recovery (TCR), State Energy Policy (SEP), Renewable Energy Standard (RES) and Mercury Cost Recovery (MCR) charges. The Minnesota Public Utilities Commission reviews these annually.

## Decoupling adjustment

A credit or surcharge that separates revenues from changes in energy sales, removing the disincentive to promote energy conservation.

## Affordability surcharge

The electric Affordability Surcharge recovers the cost of energy assistance provided through our electric energy low-income program.

## **City fees**

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following communities: Afton, Albertville, Baker, Bayport, Big Lake, Bloomington, Brooklyn Center, Brooklyn Park, Burnsville, Centerville, Champlin, Chisago City, Circle Pines, Clara City, Clements, Coon Rapids, Cottage Grove, Deephaven, Dilworth, Eagle Lake, Eden Prairie, Edina, Excelsior, Falcon Heights, Faribault, Forest Lake, Golden Valley, Goodview, Grant, Hayfield, Henderson, Hopkins, Inver Grove Heights, Landfall Village, Lexington, Lindstrom, Little Canada, Madison Lake, Mahtomedi, Mankato, Mantorville, Maplewood, Minneapolis, Minnetonka, Monticello, Mound, Mounds View, New Brighton, New Hope, New Richland, Newport, North Branch, North Mankato, Oakdale, Osseo, Owatonna, Plymouth, Prior Lake, Richfield, Richmond, Robbinsdale, Rogers, Sartell, Sauk Rapids, Shakopee, Shoreview, Shorewood, South St. Paul, Spicer, Spring Lake Park, St. Cloud, St. Joseph, St. Louis Park, St. Michael, St. Paul, St. Paul Park, Stillwater, Vadnais Heights, Victoria, Watertown, Wayzata, West St. Paul, White Bear Lake, Winona and Winsted.

## **Sales tax**

The charges for electric service, resource adjustment and city fees are subject to city and state sales taxes, where applicable. If you use electricity as the main source of heating your home, it will not be subject to sales tax during the winter season (November through April) in accordance with the state heating fuels law.

## **Service processing, reconnection and relock charges:**

- \$7 charge for processing service changes
- \$50 reconnection charge to resume service after disconnection
- \$100 relock charge to resume service after unauthorized reconnection

If Xcel Energy also furnishes your gas service and you ask us to establish or reestablish both services at the same time, you pay a single charge.

## **Late payment charge**

Past due amounts over \$10 are subject to a 1.5 percent late payment charge or \$1, whichever is greater.

## **Returned check charge**

Xcel Energy charges \$15 for any payment by check or draft dishonored or returned by a financial institution.

## **Other information**

This brochure does not include all prices, rules or regulations. Complete rate schedules and terms and conditions for these and other optional rate services are available by calling us at **800.895.4999**.

# How to reach us

## Minnesota gas and electric customers

### 24-Hour Emergency

Electric Emergency/Power Outage .....	800.895.1999
Gas Emergency/Gas Odor.....	800.895.2999

### Residential Home Service

Customer Service and Billing .....	800.895.4999
TDD/TTY Support .....	800.895.4949

### Business Service

Customer Service and Billing .....	800.481.4700
Builders Call Line .....	800.628.2121

### Other

Xcel Energy, Employees and Departments.....	800.328.8226
Call Before You Dig/Gopher State One Call .....	811

**Website**.....[xcelenergy.com](http://xcelenergy.com)

## For more information

Complete rate schedules can be obtained by visiting our website at [xcelenergy.com/rates](http://xcelenergy.com/rates). If you have further questions, please contact Xcel Energy at **800.895.4999**.

## Monitor your account and manage your bills— electronically

The My Account site offers you many options to view and pay your energy bill. It's also a single stop for your energy management needs. Best of all, it's accessible anytime, anywhere from any device. Visit [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount) and register.





# **Xcel Energy Minnesota Residential Natural Gas Prices**

Effective June 1, 2019

# Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the natural gas services we offer and the rates you see on your energy bill. This brochure simplifies rate information and explains your service options. Please call us at **800.895.4999** or visit **xcelenergy.com** for current rate prices or additional bill information.

This folder lists Xcel Energy's natural gas prices as approved by the Minnesota Public Utilities Commission, effective June 1, 2019.

The prices in this folder apply to residential customers who use gas service for general household purposes in space occupied as living quarters. Prices for other classes of customers are available at all Xcel Energy offices.

## Gas charges

The amount of natural gas you use is shown on your bill in therms, which are measured units of 100 cubic feet (Ccf) of gas adjusted, if necessary, for pressure and heat content. The adjustment to indicate gas use in therms instead of Ccf increases the accuracy of your bill. The following charges relating to natural gas service appear on your bill under Gas Charges:

- Cost of gas
- Basic service charge of \$9.00 per month
- Distribution charge of \$0.175996 per therm
- Pressure correction adjustment
- Heat content adjustment
- Resource adjustment
- Gas affordability surcharge of \$0.00445 per therm

Other charges, such as fees and taxes, may be added where applicable.



### **Cost of gas charge**

The Cost of Gas Charge recovers the cost that Xcel Energy pays for gas supplies. Whenever the price that Xcel Energy must pay for natural gas changes, your bill will reflect that change. To ensure reliable service, Xcel Energy uses supplemental propane and liquefied natural gas. Changes in the prices of these fuels also cause price adjustments. Xcel Energy works to keep these gas supply costs low and passes through these costs and savings directly to customers.

Xcel Energy collects gas costs from customers under a seasonal rate structure that better reflects how we are billed for gas we receive. Under the seasonal rate structure, gas costs are higher in the winter months (November through April) and lower in the summer months (May through October).

### **Basic service charge**

The basic service charge helps recover some of the monthly fixed costs that are associated with providing service. Those fixed costs include metering, billing, and maintenance of equipment and your account.

### **New area surcharge**

Xcel Energy is authorized in certain situations to collect a surcharge from customers where we have incurred additional costs to expand natural gas service to specific geographic areas (e.g., towns) not previously served.

### **Minimum charge**

Your monthly minimum bill will always include the basic service charge and the new area surcharge, if applicable, even if energy use for the month is zero.

### **Distribution charge**

The distribution charge recovers the non-gas costs of delivering natural gas service to your home. This charge varies with the amount of gas you use.

## **Pressure correction adjustment**

The volume of gas you use, in Ccf, may be adjusted for pressure. When deliveries of gas are made at pressures other than base pressure, the volume of gas is changed. Therefore, a multiplier or adjustment is added to accurately determine your gas consumption. This adjustment is known as the gas pressure correction adjustment.

## **Heat content adjustment**

The volume of gas you use, in Ccf, may be adjusted for heat content. The factor is used to adjust for gas with a heat content that may be higher or lower than 1,000 BTUs.

## **Resource adjustment**

The resource adjustment is a price adjustment that reflects costs related to energy conservation program expenses Xcel Energy is authorized to collect under Minnesota law.

## **Gas affordability surcharge**

The gas affordability surcharge recovers the costs of our low-income customer co-pay program, which is designed to reduce natural gas service disconnections.

## **City fees**

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following cities: Afton, Barnesville, Baxter, Bayport, Big Lake, Centerville, Chisago City, Cottage Grove, Delano, East Grand Forks, Falcon Heights, Faribault, Forest Lake, Goodview, Inver Grove Heights, Kandiyohi, Lake City, Lindstrom, Maplewood, Moorhead, Mounds View, New Brighton, Newport, North Branch, North St. Paul, Oakdale, Sauk Rapids, Shakopee, Shoreview, South St. Paul, Spicer, St. Augusta, St. Cloud, St. Joseph, St. Paul (May through October), St. Paul Park, Stillwater and Vadnais Heights.

## **Sales tax**

The charges for energy use, resource adjustment and city fees are subject to city and state sales taxes, where applicable. If you use natural gas as the main source of heating your home, it will not be subject to sales tax during the winter season (November through April) in accordance with the state heating fuel laws.

### **Service processing, reconnection and relock charges**

There is a \$7 charge for processing service changes. A Reconnection Charge of \$22.50 applies for resumption of service after disconnection and a Relock Charge of \$100 applies for resumption of service after unauthorized reconnection. If Xcel Energy also furnishes your electric service and you ask us to establish or reestablish both services at the same time, you will pay a single charge.

If a customer requests reestablishment of a service at a location where the same customer discontinued service within the preceding 12 month period, an additional reconnection fee will be assessed equal to the sum of the monthly minimum charges applicable during the period service was not taken. The charge will not apply to a new owner if a change of ownership occurs during a lapse in service.

### **Late payment charge**

If you do not pay the amount due by the due date shown on the bill, Xcel Energy may add a late payment charge. Any unpaid balance over \$10 is subject to a 1.5 percent Late Payment Charge or \$1, whichever is greater.

### **Returned check charge**

Xcel Energy charges \$15 for any check or draft returned by a financial institution.

### **Other information**

Other terms and conditions may apply to gas service. Complete rate schedules and rules and regulations are available by calling the Xcel Energy customer service center at **800.895.4999**, or by visiting **[xcelenergy.com](http://xcelenergy.com)**.

# How to reach us

## Minnesota gas and electric customers

### 24-hour emergency

Gas emergency/gas odor.....	800.895.2999
Electric emergency .....	800.895.1999

### Residential/home office

Customer service and billing .....	800.895.4999
TDD/TTY Support .....	800.895.4949

### Business

Customer service and billing .....	800.481.4700
Builders call line.....	800.628.2121

### Other

Call Before You Dig/Gopher State One Call .....	800.252.1166
(in the metro area: 651.454.0002)	
Xcel Energy employees and departments .....	800.328.8226

<b>Website</b> .....	xcelenergy.com
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