XE-A203/A213 Easy Programming Tool Installation Manual (Windows 7 Professional 32 bit version only)

The following three steps are necessary to use Easy Programming Tool on Windows 7 Professional 32 bit version only.

Step 1. Installation of the program

Step 2. Installation of the USB driver

Step 3. Setting the property of the shortcut

Installation of the program

- 1. Be sure to log on to Windows as an administrator.
- 2. Double-click "setup.exe".
- 3. Click on [Yes] in the below User Account Control window that appears.



4. Read the WARNING, and click [Next].



5. Input the Customer Information, and click [Next].

📴 PC-Link XE-A203A213 - InstallShield Wizard	×
Customer Information	
Please enter your information.	
<u>U</u> ser Name:	
sharp	
Organization:	
Install this application for:	
Anyone who uses this computer (all users)	
Only for <u>me</u> (sharp)	
InstallShield	
< <u>B</u> ack Ne	ext > Cancel

6. Make sure your Destination Folder is all right, and click [Next].



7. Make sure the information on the screen is all right, and click [Install]. The installation starts.

岃 PC-Link XE-A203A213 - InstallShield Wizard	×
Ready to Install the Program	
The wizard is ready to begin installation.	
If you want to review or change any of your installation settings, click Back. exit the wizard.	Click Cancel to
Current Settings:	
Setup Type:	
Destination Folder:	
C:\Program Files\SHARP_ECR_TOOL\Pclink\XE-A203A213\	
User Information:	
Name: sharp	
Company:	
InstallShield	Cancel

8. A Windows Security window appears. Click on "Install this driver software anyway".

😵 Wir	ndows Security
\otimes	Windows can't verify the publisher of this driver software
	Don't install this driver software You should check your manufacturer's website for updated driver software for your device.
\langle	Install this driver software anyway Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or steal information.
•	See <u>d</u> etails

9. Select language and click [Setting].

Code select	
ANSI(Default) East European Turkish Greek Cyrilic	Setting

10. When the program is installed successfully, the screen below appears. Click [Finish].



11. The message box below appears on the last screen of the Wizard. This message box is for those who want to connect the ECR to your computer with a USB cable. Click [OK].



12. The shortcut icon appears on the desktop.



Installation of the USB driver

- 1. Make sure the ECR (Electronic Cash Register) is unplugged.
- 2. Connect the ECR to your computer with a USB cable.



3. Insert the manager key of the ECR, and set the mode switch to [PGM].



4. Plug in the ECR.

5. "Installing device driver software" appears in the lower right-hand corner of the window.



6. USB driver updating is completed after "XE-A203/213 Device driver software installed successfully." appears in the lower right-hand corner.



Setting the property of the shortcut

1. Move the mouse cursor over the shortcut icon on your desktop and right-click on it.



2. Click on "Properties" at the very bottom of the pop-up menu that appears.



3. The Properties window appears, therefore open the Compatibility tab, place a checkmark on the "Run this program as an administrator" checkbox under Privilege Level, and click on [OK].

Security	Details	Previous Versions
General	Shortcut	Compatibility
f you have problem in earlier version of natches that earlier	s with this program ar Windows, select the version.	nd it worked correctly on compatibility mode that
Help me choose t	he settings	
Compatibility mode	e	
Run this prog	gram in compatibility m	node for:
Windows XP (S	ervice Pack 3)	-
Settings		
Run in 256 c	olors	
Run in 640 x	480 screen resolution	n
Disable visua	al themes	
Disable desk	top composition	
Disable displa	ay scaling on high DF	l settings
Privilege Level		
Run this prog	an administrat	tor
🚱 Change settir	ngs for all users	
	\frown	
(OK	Canaal

- 4. Startup the Easy Programming Tool by either clicking on the shortcut icon on the desktop or selecting it from the Start menu.
- 5. Click on [Yes] in the User Account Control window that appears.

😗 User	r Account Control	×
Î	Do you want unknown pul	to allow the following program from an plisher to make changes to this computer?
	Program name: Publisher: File origin:	PCLINK.EXE Unknown Hard drive on this computer
🕑 s	how details	Yes No
		Change when these notifications appear

Troubleshooting

If you have the following problems or error messages, please check the Solutions.

<Error message 1> Run-time error '75'

When you startup the Easy Programming Tool and click "START" in the top menu window, the following error message windows appears.



<Solutions>

Have you placed the checkmark on "Privilege Level" of the "Compatibility" tab of the "Properties"?

Refer to the "Setting the property of the shortcut" on pages 9 and 10 of this manual.

<Error message 2> Connection Error

When you startup the Easy Programming Tool and click "START" in the top menu window, the following error message windows appears.



<Solutions>

Please check the followings:

Is the cable connected?

Is the ECR powered-on?

Is the USB driver installed successfully?

(Please refer the next item for the reinstalling of the USB driver.)

<Problem 1> USB Driver not installed

If you do any of the following operations during the installation of the USB driver, the driver may not be installed successfully.

- Connect a USB cable before the Easy Programming Tool installation is performed.
- "Select "Don't install this driver software" in the "Windows Security" window during the installation.
- Cancel the Installation before completed.

<Solutions>

Reinstall the driver by the following procedures:

Checking the condition of the driver

- 1. Connect the ECR to your computer with a USB cable.
- 2. Power on the ECR.
- 3. Restart your computer.
- 4. Click "Devices and Printers" in the Start Menu.



5. When the caution mark () is placed on the icon of "E203V001", the USB driver is not installed correctly.

Windows can displ	av enhanced device icons and info	rmation from the Internet. Click to ch	ande
Dell USB Keyboard	Dell USB Mouse Generic Monit	PnP SHARP-PC or	
Printers and F	axes (2)		
1			
Fax	Microsoft XPS		
Unspecified (Document Writer 1)		
0			
E203V001			

If the USB driver is not installed correctly, you must uninstall the driver first, and then uninstall the Easy Programming Tool, and reinstall the Easy Programming tool again.

Uninstallation of the USB driver

- 1. Click "Devices and Printers" in the Start Menu.
- 2. Double-click "E203V001"



3. Click "Hardware" tab of the "E203V001 Properties" window.

E203V001 Prope	ties
en ral Hardware	
E203V0	001
Device Informati	on
Manufacturer:	Unavailable
Model:	E203V001
Model number:	Unavailable
Categories:	Unknown
Description:	Unavailable
Device Tasks — To view tasks for Devices and Prin	r this device, right-click the icon for the device in iters.

4. Click [Properties].

E203V001 Prop	erties	E X
General Hardwa	re	
E203\	/001	
Device Function	ons:	
Name		Туре
E203V001		Other devices
Device Function	n Summary Unknown	
Location:	Port_#0003.Hub_#0006	
Device status:	The drivers for this device are	not installed. (Code 28)
	(Properties

5. Click [Change settings].

	Driver Details E203V001		
	Device type:	Other devices	
	Manufacturer:	Unknown	
	Location:	Port_#0003.Hub_#0006	
The	drivers for this devi re is no driver select	ice are not installed. (Code 28) ted for the device information set or	*
The The elem	drivers for this devi re is no driver select rent.	ce are not installed. (Code 28) ted for the device information set or device, click Update Driver.	*
The elem	drivers for this devi re is no driver select ent. ind a driver for this o	ce are not installed. (Code 28) ted for the device information set or device, click Update Driver. Update Driver.	•

6. Click "Driver" tab.



7. Click [Uninstall].



8. Place a checkmark on "Delete the driver software for this device" of the "Confirm Device Uninstall" window, and click "OK".



If this window appears instead of the above window, only click [OK].



Uninstallation the Easy Programming Tool

- 10. Double-click "setup.exe" of the XE-A203/A213 Easy Programming Tool and click [Next] in the Wizard window.
- 11. Select "Remove" in the "Program Maintenance" window and click [Next], and click [Remove] in the next window. Uninstall will begin.



Reinstallation of the Easy Programming Tool

12. After finishing uninstall of the Easy Programming Tool, install the software again from the beginning.

(Refer to this installation manual)