Quick Start Guide for Virtual Practice-Labs

Verify system requirements

Please review the Hardware, Operating Systems, Networking, Software and Browser requirements to ensure that the labs will work properly the first time. The system requirements needed to run a lab are outlined on the support page here: http://www.practice-labs.com/support/#/userguide/system-requirements

Browse the available help

In addition to accessing help from within a lab, Virtual Practice-Labs' provides support videos and online help externally. Below are quick links to the videos and online help. If you are unable to view the support videos hosted on vimeo, check with your learning leader that *vimeo.com is white-listed by your organization. Videos are also best viewed using Firefox.

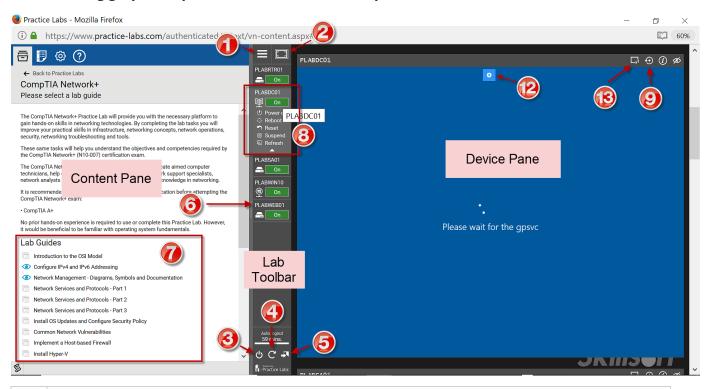
- Practice Labs User Guide Online Help: http://www.practice-labs.com/support/#/userguide
 (You may have to copy the URL into your browser if you get a 404 error)
- Skillsoft Virtual Practice Labs Overview Video: https://vimeo.com/195495004
- Practice Labs Getting Started Video: https://vimeo.com/195494894
- Managing Practice Labs UI Layout Video: https://vimeo.com/195494874
- Practice Labs Device Management Video: https://vimeo.com/195494969
- Practice Labs Personal Settings Video: https://vimeo.com/195494987

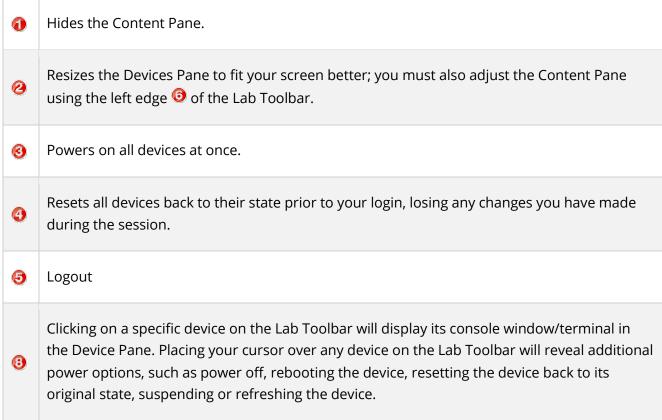
Getting started

- 1. Once you have launched a lab and accepted any terms and conditions, the basic layout consists of a Content Pane on the left, a Lab Toolbar in the center and a Device Pane on the right.
 - By scrolling up and down in the Device Pane you will see the console/terminal windows for all devices.
 - The Content Pane may display various Lab Guides that come with the lab.

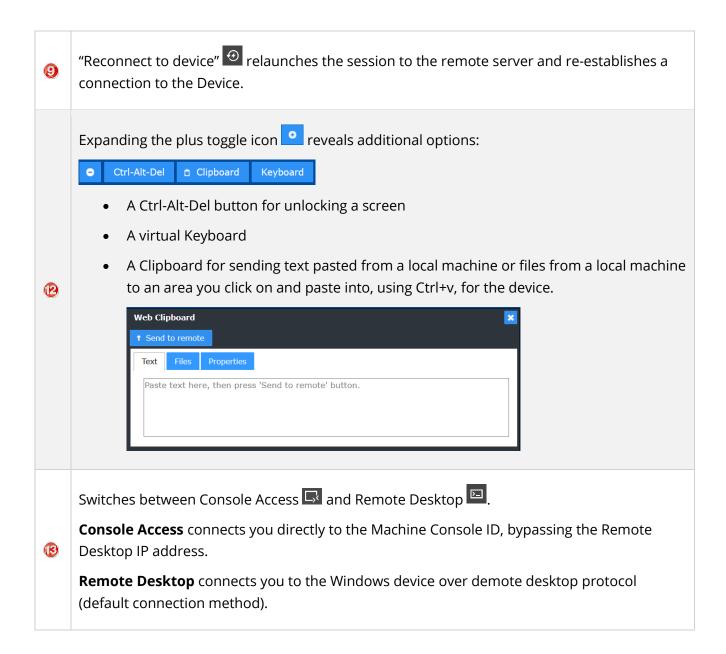


The following graphic depicts a Windows-based setup.



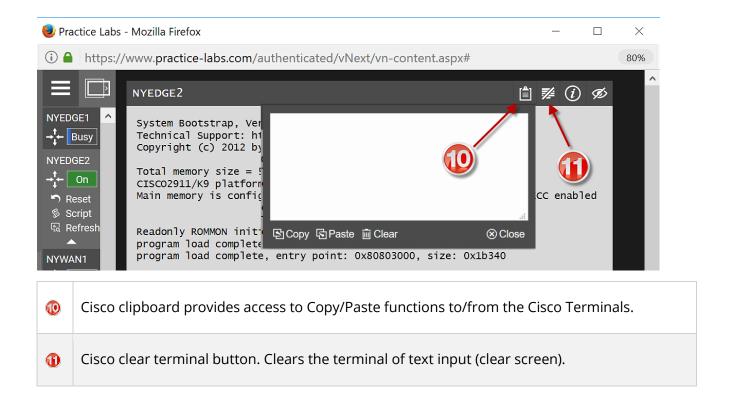




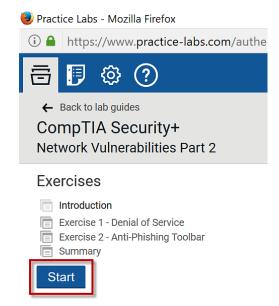


The following graphic depicts a Cisco-based setup.





2. To get started, select any Lab Guide (shown as in step 1) -- regardless of order. When you click into a Lab Guide, the exercises are presented in sequential order. Click Start to begin a Lab Guide. To return back to the list of lab guides, click Back to lab guides.

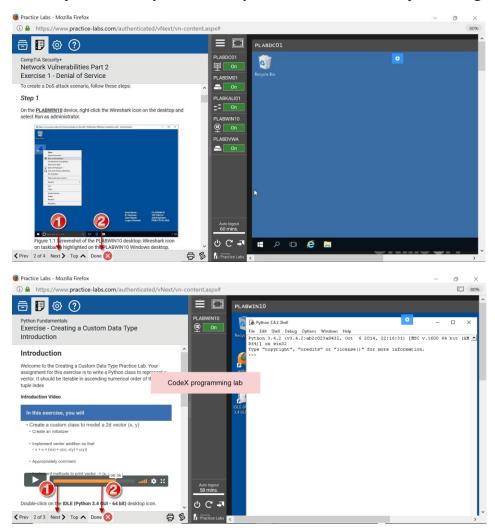




- 3. **Before beginning a Lab Guide we recommend powering up all devices before proceeding.** Press the power button (in step 1) and wait for all devices on the Tools Bar to turn green and say "On". Since these devices use real equipment in an offsite datacenter, their boot-up delay will mirror real equipment.
- 4. For certification exam-focused labs, the Exercises in a Lab Guide will walk you through practical, hands-on aspects of any exam objectives. For CodeX programming labs, the Exercises in a Lab Guide will provide an embedded, instructional video that will take you through a coding assignment as well as provide the solution.

Once you have completed and reached the end of an Exercise, select the Next button • to move forward to the next Exercise.

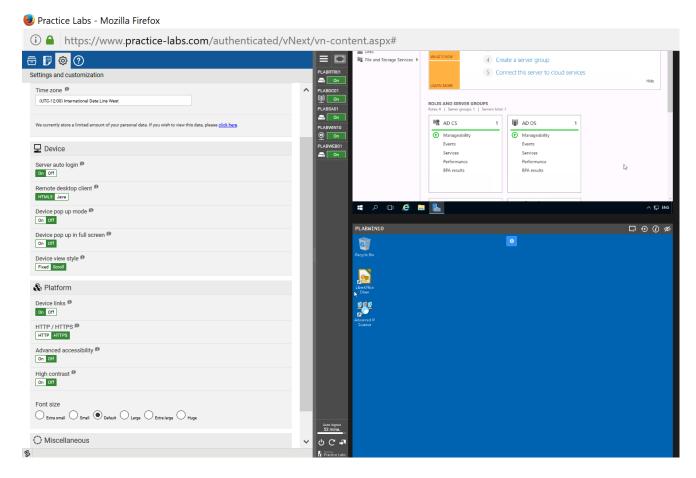
You may also self-report the completion of a Lab Guide by selecting the 2 Done button.



5. **Settings.** Customize your environment via the Settings button on the top toolbar. The Settings and customization view enables you to change options such as Device Settings (i.e. use HTML or Java, Set Server Auto Login ON) and Platform settings (i.e. font size, accessibility, high contrast).



- Any configurations are saved even after exiting your Skillsoft subscription.
- Select the information icon besides a setting to learn more about it.



6. **Help.** Additional tutorials and help materials are accessible from within the Virtual Practice-Labs environment. You can view and access them quickly by selecting the question mark on the top toolbar. This view also contains system requirements, software requirements and legal information.

In addition to Skillsoft support (support@skillsoft.com), you may also contact Skillsoft's Practice IT vendor to address further troubleshooting and technical questions (support@practice-labs.com).

