



For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill

VALUED CUSTOMER / Page 1 of 8

Customer Account
2-00-000-0000

Date bill prepared
09/12/19

Amount due \$451.25
Due by 10/01/19

521 FARN ST UNIT A
SOUTH, CA 90000-0000

Your account summary

Previous Balance	\$874.60
Payment Received 08/29/19	-\$874.60
Balance forward	\$0.00
Your new charges	\$451.25
Total amount you owe by 10/01/19	\$451.25

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
3-000-0000-01	521 FARN ST UNIT A SOUTH, CA	08/08/19 to 09/09/19	TOU-GS-1-E (SCE)	\$224.16
3-000-0000-02	521 FARN ST UNIT A SOUTH, CA	08/08/19 to 09/09/19	TOU-GS-1-E	\$227.09
				\$451.25

Things you should know

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Make Your Payment Using Pay-By-Phone...

You are enrolled in our free Pay-by-Phone service. Have your customer account number ready and dial 1-800-877-8600 to make your payment. Thank You!

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

Tear here



Customer account 2-00-000-0000
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 10/01/19 **\$451.25**

Amount enclosed \$

STMT 09122019 P2

VALUED CUSTOMER
521 FARN ST UNIT A
SOUTH, CA 90000-0000

P.O. BOX 300
ROSEMEAD, CA 91772-0001

Ways to contact us

Customer service numbers	<i>Relay calls accepted</i>
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Request a large print bill 1-800-655-4555

Multicultural services	
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
 Southern California Edison
 P.O. Box 6400
 Rancho Cucamonga, CA
 91729-6400
 www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123
	*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 09/12/19.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating_outage.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-00-000-0000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 2-00-000-0000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Every Month One Month only

Add this amount for EAF \$ _____

Every Month One Month only

Select one box only and sign below for EAF: _____

Service account 3-000-0000-01
Service address 521 FARN ST UNIT A
 SOUTH, CA 90000
Rotating outage Group N001

DELIVERY
SOUTHERN CALIFORNIA EDISON
 delivers your electricity

Your cost varies by time of day



Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm	12am - 4pm
	9pm - 12am	9pm - 12am



Usage

On peak		422 kWh
Mid peak		177 kWh
Off peak		1380 kWh
		1979 kWh



Avg. cost



Total cost

On peak		422 kWh x \$0.09839 =	\$41.52	
Mid peak		177 kWh x \$0.09839 =	\$17.42	
Off peak		1380 kWh x \$0.06482 =	\$89.45	
			\$148.39	Energy Charges
			\$75.77	Other credits/charges
			\$224.16	Total

Costs are rounded and include delivery charges only. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Summer season demand (kW)

Your maximum demand reached this billing period is 9 kW
 Your maximum threshold demand is 20 kW

Maximum Summer demand reached by price period :
 On peak 9 kW 08/30/19 05:00pm-05:15pm
 Mid peak 9 kW 08/24/19 06:45pm-07:00pm
 Off peak 8 kW 08/31/19 03:45pm-04:00pm

If you exceed 20 kW three months within a 12-month period, you will be transferred to the TOU-GS-2 rate schedule.

To view your demand charges, please refer to the **Details of your new charges**.

Your past and current electricity usage

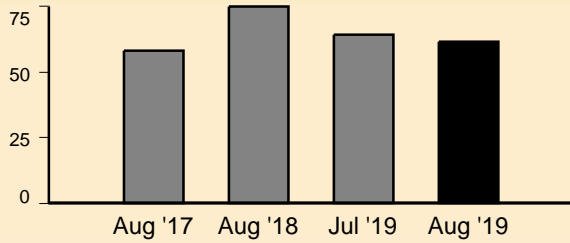
For meter 000000-000000 from 08/08/19 to 09/09/19

Total electricity you used this month in kWh

1,979

Your next billing cycle will end on or about 10/08/19.

Your daily average electricity usage (kWh)



Usage comparison

	Aug '17	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19
Total kWh used	1,759	2,260	2,074	1,628	1,791	1,780	1,789	1,985	1,795	1,819	1,877	1,863	1,873	1,979
Number of days	30	30	31	29	31	32	30	32	29	30	32	30	29	32
Appx. average kWh used/day	58	75	66	56	57	55	59	62	61	60	58	62	64	61

Details of your new charges

Your rate: TOU-GS-1-E (SCE)

Billing period: 08/08/19 to 09/09/19 (32 days)

Delivery charges - Cost to deliver your electricity

Energy-Summer

On peak	422 kWh x \$0.09839	\$41.52
Mid peak	177 kWh x \$0.09839	\$17.42
Off peak	1,380 kWh x \$0.06482	\$89.45
Customer charge	32 days x \$0.32100	\$10.27
3 phase service chg	32 days x \$0.03100	\$0.99
CA Climate Credit	1,979 kWh x -\$0.00306	-\$6.06

Your Delivery charges include:

- \$26.52 transmission charges
- \$98.20 distribution charges
- -\$0.69 nuclear decommissioning charges
- \$16.88 public purpose programs charge
- \$11.54 new system generation charge

CCA cost responsibility surcharge

PCIA	1,979 kWh x \$0.02359	\$46.68
DWR Bond Charge	1,979 kWh x \$0.00503	\$9.95
CTC	1,979 kWh x \$0.00042	\$0.83

Your overall energy charges include:

- \$1.93 franchise fees

Other charges or credits

Generation Municipal Surcharge		\$2.44
--------------------------------	--	--------

Additional information:

- Service voltage: 208 volts
- Generation Municipal Surcharge (GMS) factor: 0.009144
- 2018 Vintage CRS

Subtotal of your new charges		\$213.49
Whittier UUT	\$213.49 x 5.00000%	\$10.67
Your new charges		\$224.16

Things you should know

Curious about demand?

Demand is measured in kilowatts (kW) and is the level at which energy is used in a given period of time. For more information, please visit sce.com/demand.

Service account 3-000-0000-02
Service address 521 FARN ST UNIT A
 SOUTH, CA 90000

Rotating outage Group N001

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
 supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: TOU-GS-1-E
 Service Account: 3-000-0000-02
 Billing period: 08/08/19 to 09/09/19 (32 days)

Generation Charges

Clean Power - Off-Peak - Summer	1380.94 kWh @ 0.05407	\$74.67
Clean Power - Mid-Peak - Summer	176.66 kWh @ 0.10067	\$17.78
Clean Power - On-Peak - Summer	421.65 kWh @ 0.29232	\$123.26
Utility Users Tax		\$10.79
Energy Surcharge		\$0.59
Sub-Total of CPA Generation Charges		\$227.09
Your New Charges		\$227.09

Things you should know

Clean Power Alliance Information

Hope you are enjoying your summer! CPA offers ways to save money and the environment with renewable energy at competitive rates. Our 100% Green Power option is now Green-e certified! Learn more at cleanpoweralliance.org/powersources, explore our Green Leader Program at cleanpoweralliance.org/greenleader, and call 888-585-3788 for general support.

Stay Safe While Tree-Trimming

- When trimming trees, look out for power lines and stay away.
- Keep yourself and your tools away from power lines.
- Never touch anything in contact with a power line.

UNDERSTANDING

EMF

ELECTRIC AND MAGNETIC FIELDS

Questions have been raised about the possible health effects of exposure to 60-hertz (power frequency) electric and magnetic fields (EMF*), which are found wherever you have electric power. This article contains information that will help you understand the EMF issue, plus practical tips you can use if you want to reduce your exposure at home and at work.

Campos Eléctricos y Magnéticos (EMF):

Si desea recibir información en español, comuníquese con SCE al **1-800-441-2233**.

Reviewed by: The California Public Utilities Commission (CPUC)

*The term EMF in this publication refers to extremely low frequency (ELF) 60-hertz electric and magnetic fields associated with power delivered by electric utilities. It does not refer to radio frequency (RF) waves associated with wireless communications such as cell phones.







Can EMF Harm Your Health?

Electric and magnetic fields are present wherever electricity flows - around appliances and power lines, in offices, and at schools and homes. Many researchers believe that if there is a risk of adverse health effects from usual residential exposures to EMF, it is probably just at the detection limit of human health studies; nonetheless, the possible risk warrants further investigation. The varying results from epidemiological studies, which looked at estimated EMF exposures and childhood leukemia, are consistent with a weak link. Laboratory studies, including studies investigating a possible mechanism for health effects (mechanistic studies), provide little or no evidence to support this weak link.



The results from many research studies have been evaluated by international, national, and California EMF research programs to determine whether EMF poses any health risk. Given the uncertainty of the issue, the medical and scientific communities have been unable to conclude that usual residential exposures to EMF cause health effects, or to establish any standard or level of residential exposure that is known to be either safe or harmful. These conclusions remain unchanged by recent studies.

Continued in next column

EMF continued from prior column

Magnetic Fields at Home (Measurements are in milligauss.)				
		1.2" away	12" away	36" away
	Microwave Oven	750 to 2,000	40 to 80	3 to 8
	Clothes Washer	8 to 400	2 to 30	0.1 to 2
	Electric Range	60 to 2,000	4 to 40	0.1 to 1
	Compact Fluorescent Bulb	0 to 32.8	0 to 0.1	0
	Hair Dryer	60 to 20,000	1 to 70	0.1 to 3
	LCD/Plasma TV	1.1 to 73.6	0 to 2.5	0 to 2.2

Source: Adapted from Gauger 1985 & EPRI Appliance Measurement Study 2010.

Magnetic Fields Outside (Maximum values may be lower for some California utilities.)	
	Distribution Lines 1 to 80 milligauss under the line
	Transmission Lines 1 to 300 milligauss edge of right-of-way

World Health Organization Findings

The World Health Organization (WHO) completed a review of the potential health implications of extremely low frequency EMF, which includes power-frequency fields. Their conclusions and recommendations were presented in June 2007 in a report known as the *Extremely Low Frequency Fields, Environmental Health Criteria Monograph No. 238*.

The WHO report concluded that evidence linking ELF magnetic fields and childhood leukemia "is not strong enough to be considered causal but sufficiently strong to remain a concern." "Virtually all of the laboratory evidence and the mechanistic evidence fail to support" this reported association. For all other diseases, there is inadequate or no evidence of health effects at low exposure levels.

The report emphasized that, given the weakness of the evidence for health effects, the health benefits of exposure reduction are unclear and adopting policies based on arbitrary low exposure limits is not warranted. In light of this situation, WHO made these and other recommendations:

- National authorities should implement communication programs with all stakeholders to enable informed decision-making, including how individuals can reduce their own exposure.

Continued on next page

EMF continued from prior page

- Policy makers and community planners should implement very low-cost measures to reduce exposures when constructing new facilities and designing new equipment, including appliances.
- Policy makers should establish guidelines for ELF field exposure for both the general public and workers. The best source of guidance for both exposure levels and the principles of scientific review are the international guidelines.
- Government and industry should promote research to reduce the uncertainty of the scientific evidence on the health effects of ELF field exposure. Several recommended research projects are already under way through the Electric Power Research Institute.

To view the full report and a fact sheet summarizing it, visit www.who.int/peh-emf/publications/elf_ehc/en/index.html www.who.int/peh-emf/publications/facts/fs322/en/index.html

What You Can Do

In a situation of scientific uncertainty and public concern, WHO recommended that utilities explore 'very low-cost' ways to reduce EMF exposure from new or upgraded facilities. SCE and other California public utilities have been pursuing no-cost and low-cost measures to reduce EMF levels from new utility transmission lines and substation projects. You, too, may want to take no-cost and low-cost measures to reduce your EMF exposure at home and at work.

Human studies have not produced a consensus about any health benefits from changing the way people use electric appliances. But, if you feel reducing your EMF exposure would be beneficial, you can increase your distance from electric appliances and/or limit the amount of time you use appliances at home or at work. For instance, you can place phone answering machines and electric clocks away from the head of your bed. Increasing your distance from these and other appliances, such as televisions, computer monitors, and microwave ovens, can reduce your EMF exposure.

You can also reduce your EMF exposure by limiting the time you spend using personal appliances, such as hair dryers, electric razors, heating pads, and electric blankets. You may also want to limit the time you spend using electric cooking appliances.

You can locate the sources of EMF in your work environment and spend break time in lower-field areas.

It is not known whether such actions will have any impact on your health.

Additional Information Is Available

SCE provides free EMF information packages and home/business measurements upon request. For any of these services, please call **1-800-200-4723 (4SCE)**.

Additional information is also available at these links:

- World Health Organization International EMF Project: Visit www.who.int/peh-emf for EMF information, including fact sheets, research completed, and scientific journal articles.
- National Institute of Environmental Health Sciences: Visit niehs.nih.gov/health and click on Brochures & Fact Sheets, then select the Electric and Magnetic Fields booklet in English or the Campos Eléctricos y Magnéticos booklet in Spanish.
- California Public Utilities Commission: Visit <http://www.cpuc.ca.gov/general.aspx?id=4879>

2018 POWER CONTENT LABEL				
Southern California Edison				
www.sce.com				
ENERGY RESOURCES	SCE Power Mix	SCE Green Rate 50% option	SCE Green Rate 100% option	2018 CA Power Mix**
Eligible Renewable	36%	68%	100%	31%
Biomass & Biowaste	1%	0%	0%	2%
Geothermal	8%	4%	0%	5%
Eligible Hydroelectric	1%	0%	0%	2%
Solar	13%	57%	100%	11%
Wind	13%	7%	0%	11%
Coal	0%	0%	0%	3%
Large Hydroelectric	4%	2%	0%	11%
Natural Gas	17%	8%	0%	35%
Nuclear	6%	3%	0%	9%
Other	0%	0%	0%	<1%
Unspecified sources of power*	37%	18%	0%	11%
TOTAL	100%	100%	100%	100%

* "Unspecified sources of power" means electricity from transactions that are not traceable to specific generation sources.

** Percentages are estimated annually by the California Energy Commission based on the electricity generated in California and net imports as reported to the Quarterly Fuel and Energy Report database and the Power Source Disclosure program.

For specific information about this electricity product, contact:	Southern California Edison 1-800-655-4555
For general information about the Power Content Label, please visit:	http://www.energy.ca.gov/pcl/
For additional questions, please contact the California Energy Commission at:	Toll-free in California: 844-454-2906 Outside California: 916-653-0237

Utility Bill Scams and Caller ID Spoofing Target SCE Customers

Southern California Edison (SCE) is advising customers to be aware of caller ID spoofing, a practice in which a caller, using special phone equipment and technology, deliberately falsifies information on your caller ID display to mask the true origin of the call. "Spoofers" and other impostors claiming to be with SCE may demand immediate payment to avoid disconnection of service for allegedly past due electricity bills. The caller demands that the customer purchase a prepaid cash card for a specific amount of money, call the impostor back, and give that person the card number.

Customers suspecting a fraudulent call should ask for the caller's name, department and business phone number. Customers should terminate the call and report the incident immediately to local police and call SCE at **1-800-655-4555**.

For more information about potential scams and tips to protect yourself, please visit:

sce.com/scamalert

Now Is the Time to Enroll In a Demand Response Program

Splash into savings this Summer by enrolling in a Demand Response program, which provides incentives for reducing electricity use when demand goes up. For more information go to:

sce.com/drps