

Your Guide To PetWellClinic®

Why We're Different
& How We
Save You
Time &
Money



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Welcome!



PetWellClinic® is a walk-in veterinary wellness clinic with three **locations** in Knoxville and Alcoa. We are dedicated to helping dog and cat owners protect their pets from diseases and parasites through wellness care and prevention products. Our veterinarians also diagnose and treat **minor illnesses**, injuries, and skin conditions, as well as manage **chronic conditions** such as arthritis, diabetes, allergies, and seizures. We monitor lab work in a quick and affordable manner. With convenient evening and weekend hours, **PetWellClinic®** provides quick in-and-out walk-in services at the most affordable prices.

PetWellClinic® was founded by Dr. Sam Meisler, who also operates My Pet's Animal Hospitals, as an alternative to full service veterinary hospitals. Dr. Meisler says, "So many of the diseases that we see in practice are preventable at a minimum expense. If we can make prevention affordable and convenient, fewer pets will succumb to devastating diseases like parvovirus and feline leukemia. And by offering veterinary care for minor ailments and chronic conditions, we can make most of the conditions pets suffer from affordable to treat."

Featured As A Leader In Journal of American Veterinary Medical Association

The Journal of American Veterinary Medical Association featured **PetWellClinic®** as an example of how veterinarians are offering more affordable and convenient pet care options as well as lower prices by not having to maintain the overhead and staffing that's required for surgical procedures. It notes that Dr. Meisler likens the clinics to Walgreens Take Care clinics, and that the mission is to serve as many pets at as many levels as possible.

"Anywhere we can save time for the client and for us, we can ultimately save on costs which are passed on to the client,"

Dr. Meisler says. "It's not about doing wellness in the traditional way — as in making appointments by telephone, having a receptionist there to answer, using veterinary assistants and technicians who are being constantly interrupted by more pressing cases, and lots of waiting time for the client. Rather, it's about thinking of new ways to deliver the business of care at lower cost without sacrificing quality."



A Walk-In Clinic For Pets Saves People Time & Money

When seeking healthcare for minor issues, the two top concerns most people take into account are convenience and affordability. For this reason, many people use walk-in clinics for basic health services related to **minor illnesses** and wounds, or for monitoring and managing **chronic conditions** such as asthma, diabetes, or high blood pressure. Walk-in clinics don't require an appointment, are usually conveniently located, and are open extended hours when traditional doctor's offices aren't.

This is the same premise of **PetWellClinic®**. We operate as a walk-in clinic for pet owners for convenient quick in-and-out services at affordable prices. In addition to daytime **hours**, we are open during convenient evening and weekend hours — even Sunday!

We focus on four general areas of veterinary services:

- 1. Preventative care** — wellness examinations and vaccinations, and discounted prices for products to prevent heartworms, fleas, and ticks.
- 2. Minor illnesses** — such as ear infections, skin rashes, minor injuries, cough and nasal discharge, gastrointestinal issues.
- 3. Management of chronic conditions** — such as allergies, diabetes or seizures, or arthritis.
- 4. Laboratory testing** — affordable, comprehensive blood testing.

Our Vets



Amanda Gudgel DVM



Sam Meisler DVM



Heather Bhakta DVM



Nancy Bevill DVM



Ellen Yungmeyer DVM



So How Do We Do It?

No Surgical Overhead

When it comes to finding convenient, high quality pet care at the most affordable prices, it helps to know the difference between an "animal or vet hospital" and an "animal or vet clinic." Many people assume both offer the same services at similar prices, but this isn't the case.

An animal or vet hospital is a

"full service" facility that has the equipment to care for animals in more extensive ways, such as x-ray machines, surgical rooms, and in-house lab diagnostics. Animal hospitals have more room plus the necessary equipment to accommodate sick or injured pets overnight. The animal hospital is staffed with state-licensed veterinarians, vet technicians, and administrative staff.

An animal or vet "clinic" is also staffed with state-licensed veterinarians, technicians, and administrative staff, but focuses on wellness services such as vaccinations, parasite prevention products, and management of **chronic conditions** such as diabetes, asthma, or arthritis. The veterinarians at animal clinics can also treat **minor illnesses**, such as skin rashes or blocked anal glands, but they do not have the equipment to perform surgeries or x-rays.

Without the overhead costs of surgical equipment and overnight boarding facilities, **PetWellClinic®** is able to offer **lower prices** for routine veterinary services such as vaccinations and **wellness exams** without compromising quality of care.

À-la Carte Services and Wellness Packages

At **PetWellClinic®**, any of our vaccines and elective lab tests can be purchased individually and an examination is not required for vaccination.

We offer affordable and comprehensive **wellness packages** made with your pet's health future in mind. All of our **packages** are available without an examination for \$30 less than the listed price.

Individual vaccine pricing is listed below the wellness packaging pricing.

There are no built-in fees for office visits, and clients have the option to choose only the services they really need.

Without the overhead costs of surgical equipment and overnight boarding facilities, **PetWellClinic® is able to offer lower prices for routine veterinary services such as vaccinations and wellness exams without compromising quality of care.**



So How Do We Do It?

No Phones Tying Up Staff

A veterinarian's waiting room is like any other medical practice—busy. Patients, or in our case pets with their owners, are coming and going on a walk-in basis at our three locations in Knoxville and Alcoa. Phone calls can quickly become distracting when they take time and attention away from clients already in the clinic. We've found that our veterinarians and veterinary assistants can serve clients even more promptly and professionally without interruptions, which is **why we don't answer phones** directly. We will, however, return messages within two business days.

By not having to hire extra staff just to manage the phones, we are able to pass the savings along to our clients through more affordable services and products than a full-service animal hospital can offer.

And because **PetWellClinic®** operates on a walk-in basis, with no appointments needed or taken, there's no need to call to schedule a time to come in. We offer convenient hours including evenings and weekends, and if you want to check the hours, **locations**, or wait times at each clinic you can always easily do so online at www.petwellclinic.com.

If you do need to call, you can always dial our main number at **865-272-9491** and a staff member will call you back when they have a moment.

We Work With Your Full-Service Vet



More and more pet owners are saving time and money by taking their dogs and cats to **PetWellClinic®** for routine services like vaccinations, wellness exams, and treatment of minor ailments. They maintain their relationship with their full-service vet for treatment of more serious concerns that may involve x-rays or surgery, or for overnight hospitalization.

PetWellClinic® founder Dr. Sam Meisler says, "**PetWellClinic®** can be an addition to your pet's health care team. Let us take care of your pet's **well care** and **minor ailments**, while you keep your relationship with your regular veterinarian for more complicated conditions. We can email your **records** to your regular veterinarian so that your pet's conditions and vaccination schedules are always up to date."

How To Use PetWellClinic®

You can save even more time by pre-registering and pre-paying online for our walk-in clinics, or by getting in line at one of the locations before you even leave home.

Register your pet online

When your pet is registered with **PetWellClinic®**, you can sign up and even pay for services ahead of time, and you can also get in line before coming in. Here's how to **register**:

— Go to www.petwellclinic.com.

— Under the “**Records**” tab at the top, click **Register**. (Note: If you have been to any of our clinics before then you are in our system already—go to the **login** page and click on the “**Existing Client**” link to get your login credentials emailed to you. If you re-register, you may create a duplicate record. Please feel free to email us at care@petwellclinic.com if you have any questions or issues logging in.)

Get In Line From Home!

Hop in line online for even faster service — we'll be expecting you! Here's how:

— Go to www.petwellclinic.com.

— Under the “**Records**” tab at the top, either login or register if you haven't previously logged in. (Note: If you have been to any of our clinics before then

you are in our system already—go to the login page and click on the “**Existing Client**” link to get your login credentials emailed to you. If you re-register, you may create a duplicate record. And please feel free to email us at care@petwellclinic.com if you have any questions or issues logging in.)

The screenshot displays a user interface for a pet's profile and clinic status. On the left, under the 'halloween' tab, there is a photo of a grey and white cat. To the right of the photo, the pet's details are listed: Species: Cat, Breed: Domestic Short Hair (DSH), Sex: F(S), Color: Black, Birth Date: 10-31-2012, and Microchip: no recorded microchip #. Below these details are buttons for 'Edit Photo' and 'Print Vaccines'. To the right of the pet details is a 'My Profile' section with the name Sam Meisler, address 59 Bloomington Way, Knoxville, TN 37919, and email xxxx@gmail.com. Below the profile is a 'PetWellClinics Open Now' section with three entries: 'PetWellClinic - Farragut' (Open Now: 11am-7pm, Currently 3 Pet(s) Waiting), 'PetWellClinic - Midland (closed today)', and 'PetWellClinic - West Hills' (Open Now: 11am-7pm, Currently 4 Pet(s) Waiting). A 'Refresh Page' button is at the bottom of this section. Below the clinic status is a 'Reminder Certification' table with columns for clinic name, disease, and date.

halloween	Rabies	2019-02-07
halloween	Distemper, Parvo, Hepi/Para	2015-06-18
halloween	Bordetella	2014-08-14
halloween	Leptospirosis	2014-08-14

Most Recent Take Home Instructions

— Your pet portal will appear—click on your pet's icon, or your pet's photo if you've uploaded one.

— See locations and queue on the right during open clinic hours. Then click on the “add” button of the preferred clinic. (Note: the “add” to the queue button will only show up when the particular clinic is open.)

The widget shows the status of three PetWellClinic locations. 'PetWellClinic - Farragut' is open from 11am-7pm with 4 pets waiting. 'PetWellClinic - Midland' is closed today. 'PetWellClinic - West Hills' is open from 11am-7pm with 2 pets waiting. A 'Refresh Page' button is at the bottom.



How To Use PetWellClinic®

Where & When To Find Us

PetWellClinic® has three locations:



West Knoxville

10549 Kingston Pike
Knoxville, TN 37922
M,Th,Fri 11am-7pm
Sat 1-5pm
Walk-In Only



West Hills

7329 Kingston Pike
Knoxville, TN 37919
Open 7 days a week
11am-7pm
Walk-In Only



Midland Plaza Alcoa

228 S. Calderwood St
Alcoa, TN 37701
Sat 1-5pm
Walk-In Only

Learn more about how PetWellClinic® can exceed your expectations for affordable, top quality pet care by visiting our website at www.petwellclinic.com.



